* *Book:* [Design for Operational Excellence](http://www.instituteopex.org/site/store/p/design-for-operational-excellence-a-breakthrough-strategy-for-business-growth)  by *Kevin's Duggan*
* *8 Operational Excellence Principles to Grow your Business:* <http://www.processexcellencenetwork.com/lean-six-sigma-business-transformation/articles/8-operational-excellence-principles-to-grow-your-b>
* *Strategy Planning and Deployment Process:* <https://flevy.com/browse/business-document/strategy-planning-and-deployment-process-597>
* Kaizen: <https://flevy.com/browse/business-document/kaizen-153>
* An Introduction to Operational Excellence: <http://www.operational-excellence-consulting.com/training-modules/an-introduction-to-operational-excellence>
* *Certification:* 
  + <http://www.pmi.org/certifications/types/certified-associate-capm>
  + <http://www.pmi.org/certifications/types/project-management-pmp>
* *Project Management Plan & Content of a Plan:* <http://pmlogy.com/pml/glossary/project-management-plan/>
* *What is Project Management:* <https://www.pmi.org/about/learn-about-pmi/what-is-project-management>
* *Balance Score Card:* <http://balancedscorecard.org/Resources/About-the-Balanced-Scorecard>
* Type of Costs: <http://layman-blog.blogspot.in/2010/06/different-types-of-costs-with-examples.html>
* Do’s of Operational Excellence: <http://www.werc.org/assets/1/workflow_staging/Publications/686.PDF>
* Financial Ratio: <https://en.wikipedia.org/wiki/Financial_ratio>