

## Statement of Result

HIMANSHU DAS

A 206, SHAKTI APT., PLOT 18, SECTOR-5, DWARKA,  
INDIA

Exam Date : 07 Apr 2018      Issue Date : 12 May 2018      Candidate Number: 9980099097157037

Candidate : HIMANSHU DAS

Exam Level: ITIL FOUNDATION (2011)

Module : ITIL® Foundation Examination

Overall Result : **PASS**

Maximum Score : 40      Candidate Score: 35      Percentage Score : 87.50%

### Result Breakdown

| Topic Description                       | Number of marks awarded | Number of possible marks | Success Rate  |
|---|-------------------------|--------------------------|---------------|
| FND.01-Service management as a practice | 4                       | 4                        | 100.00%       |
| FND.02-The ITIL service life cycle      | 3                       | 3                        | 100.00%       |
| FND.03-Generic concepts and definitions | 5                       | 6                        | 83.33%        |
| FND.04-Key principles and models        | 5                       | 5                        | 100.00%       |
| FND.05-Processes                        | 15                      | 17                       | 88.24%        |
| FND.06-Functions                        | 2                       | 2                        | 100.00%       |
| FND.07-Roles                            | 1                       | 2                        | 50.00%        |
| FND.08-Technology and architecture      | 0                       | 1                        | 0.00%         |
|   | <b>35</b>               | <b>40</b>                | <b>87.50%</b> |

Notes :

### THIS IS NOT A CERTIFICATE

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