

Rizwan Ali

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OBJECTIVE

To secure an entry-level position as a front-end developer where I can apply my skills in HTML, CSS, JavaScript, and relevant frameworks to build dynamic and responsive web applications, and continue to learn and grow with a team of experienced professionals, contributing to innovative and user-centered digital solutions.

EDUCATION

West Bengal Board of Higher Secondary Education

Passed in the Year 2017 with CGPA 46%.

Bachelor of Commerce (General), Bundelkhand University of Jhansi

2018 – 2021

Passed with 1st Division with CGPA 60%.

Youth Computer Training Center Diploma in Hardware and Software Engineering (Troubleshooting)

Passing Year - 2017

SKILLS

Technical Skills: - HTML, CSS, JavaScript.

Soft Skills:

- Effective communicator with excellent verbal and written skills
- Collaborative team player with experience working in agile environments
- Analytical thinker with strong problem-solving skills
- Highly organized with excellent time management and prioritization skills

EXPERIENCE

Role: Advisor

Oct 2019 - May 2022

Concentrix Daksh Pvt Ltd
Kolkata, India

- 2.5 years working experience as a Customer Service Executive in Concentrix Daksh.
- Worked as Acting SME (Subject Matter Expert) in various Process.
- Resourceful in ensuring high quality customer service. Worked in International Backend Data Analysis.
- Experience in solving customer inconvenience.

Role: Case Processing Executive

Mar 2023 – Mar 2024

AM Infoweb
Pune, India

- Working as Case Processing Executive for International Insurance Domain.
- Within 1 month working as a SME (Subject Matter Expert) with a Team span of 13 Executives.
- Providing Quality Results to the client to help grow the process and meeting client expectations.

PROJECTS

YouTube Clone: A simplified clone of the YouTube video sharing platform, built as a front-end development project to demonstrate my skills in HTML, CSS, JavaScript, and responsive design. ([Try it here](#))