



# Bruno Santos



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## Endereço

Av. Brigadeiro Faria Lima 591  
Guarulhos - SP  
CEP: 07130-000

## OBJETIVO

Estou em busca da minha primeira oportunidade de UX.

## IDIOMAS

Português • Inglês (Avançado)

## COMPETÊNCIAS

### Ferramentas de Design

Figma  
Marvel App  
Photoshop

### Programação

HTML, CSS e JS  
Visual Basic 6  
Noções Básicas de SQL Server

## FORMAÇÃO

### jul/17-dez/2020 • FMU

Tecnólogo em Análise e Desenvolvimento de Sistemas

### Alura

UX: Usability, Strategy, Product  
Figma

### Coursera

#### Google UX Design

- Foundations of User Experience
- Start the UX Design Process: Empathize, Define and Ideate
- Build Wireframes and Low-Fidelity Prototypes
- Conduct UX Research and Test Early Concepts

## EXPERIÊNCIA PROFISSIONAL

### ASSISTENTE DE SISTEMAS

#### Pullman SP GRU Airport • desde mai/22

- Atendimento bilingue para clientes internos e externos
- Controle de acesso de usuários, permissões, políticas internas;
- Suporte a internet Administrativa, Sistema Hoteleiro Front (Recepção), PDV (Restaurante), Contábil, Estoque, Reservas, Rh, Internet Hóspedes, Eventos, Sistema TEF;
- Manutenção e instalação de Micros e Softwares;
- Gerenciamento Antenas Wi-fi (Controladora Ruckus)
- Infraestrutura de Rede, cabeamento físico, controle Lógico, Switchs gerenciáveis.

### DESENV. FULLSTACK JR.

#### Signa Consultoria e Sistemas • nov/20 até fev/2022

- Desenvolvimento da Tradução de telas para espanhol utilizando jQuery, Vue.js e Javascript
- Suporte e correção de telas em VB6 e ASP Classic
- Criação e Edição de Queries SQL



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## Home Address

Av. Brigadeiro Faria Lima 591  
Guarulhos - SP  
Brazil  
Zip Code: 07130-000

## GOAL

I'm looking for my first opportunity in UX.

## LANGUAGES

Portuguese • English (Advanced)

## SKILLS

### Design Tools

Figma  
Marvel App  
Photoshop

### Coding

HTML, CSS e JS  
Visual Basic 6  
Noções Básicas de SQL Server

## EDUCATION

### july/17-dec/2020 • FMU

Higher Education - System Analysis and Development

### Alura

UX: Usability, Strategy, Product Flgma

### Coursera

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## PROFESSIONAL EXPERIENCE

### SYSTEMS ASSISTANT

Pullman SP GRU Airport • since may: /22

- B3ilingual assistance for internal and external clients.
- User access control, permissions, internal policies.
- Support for Administrative Internet, Front Hotel System (Reception), POS (Restaurant), Accounting, Inventory, Reservations, HR, Guest Internet, Events, TEF System.
- Maintenance and installation of PCs and software.
- Wi-Fi Antenna Management (Ruckus Controller).
- Network infrastructure, physical cabling, logical control, manageable switches.

### JR FULLSTACK DEVELOPER

Signa Consultoria e Sistemas • nov/20 until feb/2022

- Development of screen translation to Spanish using jQuery, Vue.js, and Javascript.
- Support and correction of screens in VB6 and ASP Classic.
- SQL Queries and Procedures Creation