

Bruno Santos da Mata

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PROFESSIONAL EXPERIENCE

Pullman São Paulo Guarulhos Airport Hotel

May 2022 – Present

Systems Assistant

Guarulhos, SP

- As a Systems Assistant, I created a support portal for our internal clients, which reduced IT support tickets by up to 50%, giving employees more autonomy and saving their time.
- I developed a simple program to manage the hotel's workstation inventory, making the management process straightforward and centralized.
- I designed a more advanced CapEx control system, featuring high-density information charts.

Coders Club

August 2024 – December 2024

UI Designer Freelance

São Paulo, SP

- I was responsible for the User Interface Design, developing a style guide for both mobile and web apps. I created functional, high-fidelity prototypes using components to ensure a consistent result.

Signa Consultoria e Sistemas

November 2020 – February 2022

Full Stack Jr. Developer

São Paulo, SP

- C#, ASP Classic coding.

EDUCATION

Faculdades Metropolitanas Unidas

December, 2020

Technologist in Systems Analysis and Development

São Paulo, SP

Coursera

April, 2025

Non-credit course, Google UX Design Professional Certificate

São Paulo, SP

- *Foundations of User Experience (UX) Design*
- *Starting the UX Design Process: Empathize, Define, and Ideate*
- *Conducting UX Research and Testing Early Concepts*
- *Creating Low-Fidelity Wireframes and Prototypes*
- *Designing High-Fidelity Prototypes in Figma*
- *Developing Dynamic User Interfaces (UI) for Websites*

SKILLS

Active Listening, Troubleshooting, Shell Scripting, COBIT Principles, Frontend Programming (HTML, CSS, and JavaScript), Network Infrastructure (Switch and Access Point Management), Requirements Analysis, Basic C#, Basic Python

LANGUAGES

- Portuguese (Native)
- English (Advanced, used professionally for bilingual tech support and international client communication.)