

# Bruno Santos da Mata

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Guarulhos, SP

Portfolio: [dasilvasauro.github.io/portfolio](https://dasilvasauro.github.io/portfolio)

Behance: [behance.net/bdasilvasauro](https://behance.net/bdasilvasauro)

Linkedin: <https://www.linkedin.com/in/bdasilvasauro/>

## PROFESSIONAL EXPERIENCE

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**Pullman São Paulo Guarulhos Airport Hotel** | May 2022 – Present

*Systems Assistant - Guarulhos, SP*

- As a Systems Assistant, I created a support portal for our internal clients, which reduced IT support tickets by up to 50%, giving employees more autonomy and saving their time.
- I developed a simple program to manage the hotel's workstation inventory, making the management process straightforward and centralized.
- I designed a more advanced CapEx control system, featuring high-density information charts.

**Coders Club** | August 2024 – December 2024

*UI Designer Freelance - São Paulo, SP*

- I was responsible for the User Interface Design, developing a style guide for both mobile and web apps. I created functional, high-fidelity prototypes using components to ensure a consistent result.

**Signa Consultoria e Sistemas** | November 2020 – February 2022

*Full Stack Jr. Developer - São Paulo, SP*

- C#, ASP Classic coding.

## EDUCATION

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**Faculdades Metropolitanas Unidas** | December, 2020

*Technologist in Systems Analysis and Development - São Paulo, SP*

**Coursera** | April, 2025

*Non-credit course, Google UX Design Professional Certificate - São Paulo, SP*

- Foundations of User Experience (UX) Design
- Starting the UX Design Process: Empathize, Define, and Ideate
- Conducting UX Research and Testing Early Concepts
- Creating Low-Fidelity Wireframes and Prototypes
- Designing High-Fidelity Prototypes in Figma
- Developing Dynamic User Interfaces (UI) for Websites

## SKILLS

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Active Listening, Windows (GPOs, Mastering On-Prem Machines, CMD, General Troubleshooting ), Shell Scripting, COBIT Principles, Frontend Programming (HTML, CSS, and JavaScript), Network Infrastructure (Switch and Access Point Management), Requirements Analysis, Basic C#, Basic Python, Linux (basic terminal operation like chmod, package managing)

## LANGUAGES

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- Portuguese (Native)
- English (Advanced, used professionally for bilingual tech support and international client communication.)