# Improving Efficiency and Profitability of Santur Bhabani Sweets by Data Analysis

**BUSINESS DATA MANAGEMENT PROJECT PRESENTATION** 



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### INTRODUCTION

#### Brief Overview of Santur Bhabani Sweets:

- Santur Bhabani Sweets, a famous sweet shop located in Rautara, near Contai, Purba Medinipur, West-Bengal.
- Samiran Maity (Santu) founded this B2C sweet shop in the memory of his grandmother Bhabani Devi in 2022. .
- It serves a wide range of sweets to its customers.

#### PURPOSE OF ANALYSIS:

- The purpose of this analysis is to identify inefficiencies in production, optimize inventory management, forecast demand, reduce wastage, and improve revenue at Santur Bhabani Sweets.
- The goal is to improve profitability, product quality, and customer satisfaction.



### THE PDM



#### P: PROBLEM STATEMENT

- Inefficient Production Management: Due to inefficient production management Santur Bhabani Sweets is not able to plan correctly its daily production.
- Decline in Revenue: For the last few months this shop is not able to generate its expected revenue and also facing decline in revenue.
- Lack of skilled worker: Mr. Samiran is not able to find proper skilled worker for his business who can bring the variation in the sweet production.
- Scarcity of Milk: The production is effecting for the unreliable milk supplier.



### D: DATA OVERVIEW

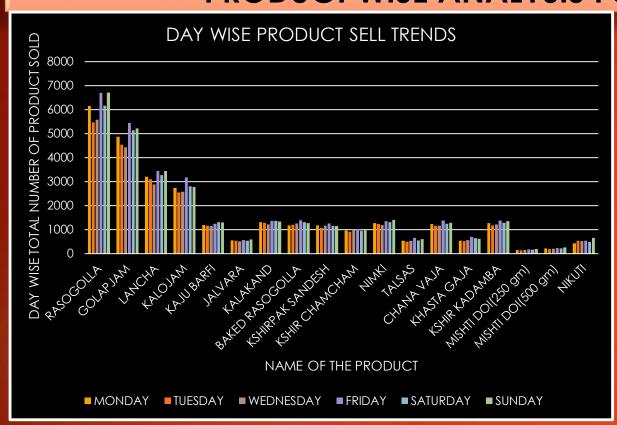
Daily Sales, Production, wastage Data, Daily Milk Supply Data, Worker Data collected over the period of 3 months (March'24-May'24). Data collected from the owner through formatted sheet and stored into a excel sheet. I converted Daily Sales, Production, Wastage Data into weekly Sales, Production, Wastage Data for detailed analysis.



#### M: METHODOLOGY OF ANALYSIS

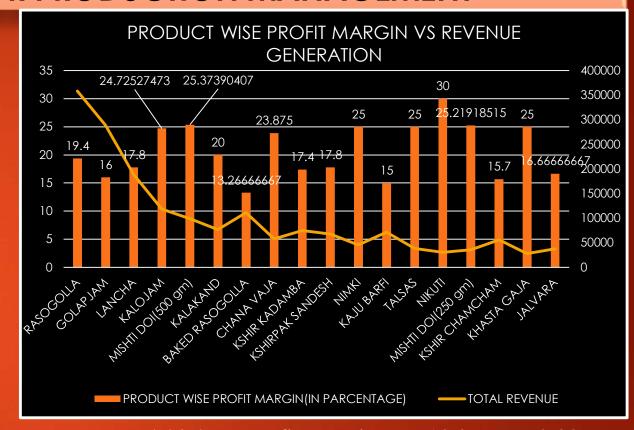
- OVER VIEW: Descriptive Statistics, Trend Analysis, Correlation Analysis, Comparative Analysis
- Tools Used: Google Sheets, Google Colab, Python Libraries (e.g. Pandas, NumPy, Matplotlib, Seaborn)

### :FINDINGS: PRODUCT WISE ANALYSIS FOR PRODUCTION MANAGEMENT





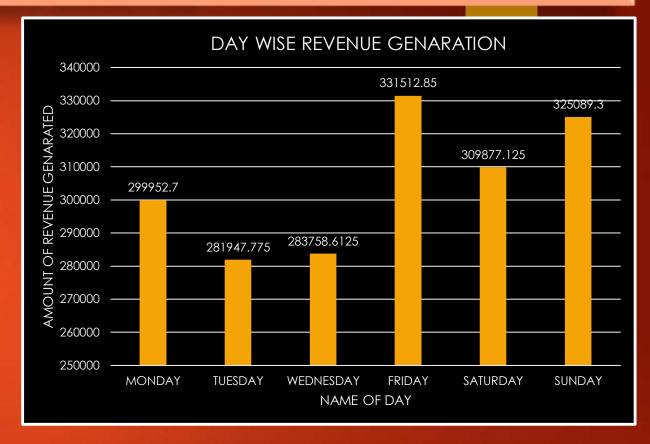
- Lancha, Kalojam, Nimki, and Kshir Kadamba also perform well on weekends.
- Jalvara, Kaju Barfi, Kshirpak Sandesh, Chana Vaja, and Mishti Doi have stable sales throughout the week.



- Lowest and highest profit margin are 13.26% and 30% respectively for Baked Rasogolla and Nikuti.
- Most products have profit margins ranging from 15% to 25%.
- For most of the products with profit margins above 20% tend to have lower revenue generation.

### :FINDINGS: REVENUE TRENDS ANALYSIS

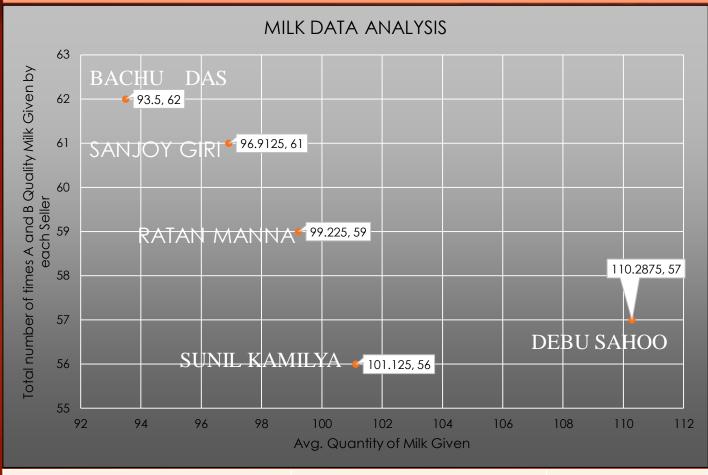




- Fluctuating revenue trends.
- The shop is generating weekly revenue of Rs.137028.4 on an average.
- Week-5 record lowest revenue of Rs.129791.8 and week-11 record highest revenue of Rs. 144293.

- There is a spike in sales towards the weekend.
- Friday is the highest revenue generating day which is about Rs. 331512.
- Sunday they generate almost similar amount of revenue as Friday which is Rs. 325089.

### :FINDINGS: MILK DATA ANALYSIS



 LACTOMETER READING
 PRICE OF MILK
 GRADE

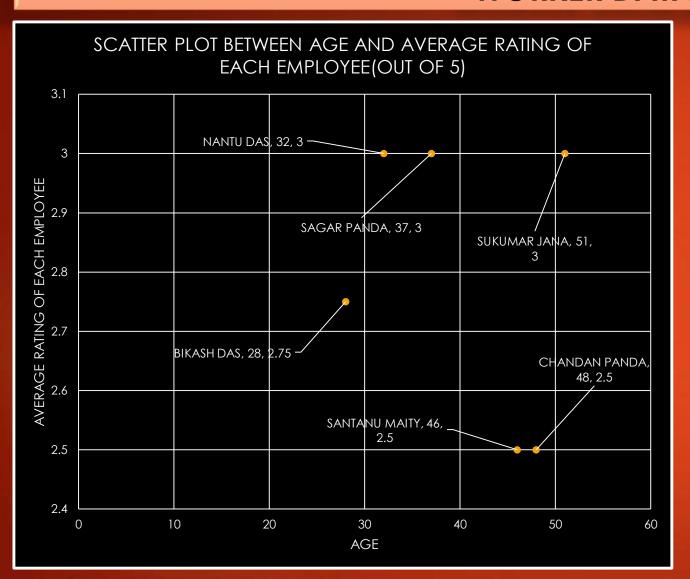
 3.9-4.5
 45/LIT
 A

 3.3-3.8
 38/LIT
 B

 2.8-3.2
 33/LIT
 C

- **Debu Sahoo** provided the highest average daily milk quantity (110.28 liters), while **Bachu Das** provided the lowest (93.5 liters).
- Bachu Das supplied the best quality milk, delivering A and B quality 62 times.
- Sanjoy Giri and Ratan Manna had almost similar performance in both quantity and quality.
- Sunil Kamilya supplied 101.12 liters daily, but his milk quality was not satisfactory.

### :FINDINGS: WORKER DATA ANALYSIS



- The lowest rating is **2.5** for Santanu Maity, Chandan Panda, and the highest rating is **3** for Nantu Das, Sagar Panda, Sukumar Jana.
- Aged employees (over 45 years), like Santanu Maity and Chandan Panda, tend to have lower ratings.
- Younger employees (around 35 years), like Nantu Das and Sagar Panda, have higher ratings.
- Exceptionally, Sukumar Jana, aged 51 has a **3** rating, breaking the general trend of performance declining with age.

### :RECOMMENDATIONS:

- Increase production on weekends (Friday, Saturday, Sunday) to meet higher demand and avoid stockouts.
- Reduce profit margin for low-revenue items (e.g., Nikuti, Khasta Gaja, Talsas etc.) around to 20% to boost their sales.
- Introduce new type of sweets and focus marketing on growing products.
- Try to reduce production cost by reduce wastage and by align production with demand trends.
- Introduce "Weekend Specials" and "Weekday Discounts" to drive sales during peak and slow periods.
- Negotiate with reliable suppliers for quality milk and diversify suppliers to ensure steady supply.
- Recruit efficient workers, encourage employees with incentives, and assign critical roles to high performers.
- Use customer feedback to improve product quality, pricing, and satisfaction.
- Regularly monitor product growth and explore expansion options like new branches or online delivery.

### **:CONCLUSION AND SUMMARY:**

### **CONCLUSION:**

- Some valuable results obtained from the analysis.
- Opportunities identified for growth and improvement.
- Obtain some data-driven strategies crucial for competitiveness.

### **SUMMARY:**

- Key findings: Production, Revenue, Worker Details, Quality and Quantity of Milk.
- Trends and performance indicators highlighted.
- Actionable recommendations developed.

## THANK YOU