

# Shivam Gupta

## Software Engineer

Detail-oriented, organized and meticulous employee with more than 3+ years of experience in working across multiple projects in various industries such as finance and logistics. Enthusiastic team player ready to contribute to company success.

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## WORK EXPERIENCE

### Software Engineer

#### Shiprocket (Bigfoot Retail Solutions Pvt Ltd)

06/2021 - Present

##### Achievements/Responsibilities

- Developed and automated the billing system of Shiprocket Fulfillment which reduces the manual work by 95%
- Driving product's long-term stability efforts by identifying the issues and providing hotfixes and updates
- Worked with software development and testing team members to design and develop robust solutions to meet the business requirements for functionality, scalability and performance
- Developed the decision tree for Admins and Clients based on business logic

### Full Stack Developer

#### Triyama Software Pvt Ltd

03/2020 - 06/2021

Pune, India

##### Achievements/Responsibilities

- Developed new and modified existing web applications which processed, analyzed and rendered data visually
- Developed the web page builder within the application to automate the process which reduces the turnaround time for delivery and also reduced the manual intervention by 90%
- Created and automated several analytical reports to get the insights of data to client

### Full Stack Developer

#### GAK E Solution Pvt Ltd

06/2019 - 03/2020

Hyderabad, India

##### Achievements/Responsibilities

- Maximized the application's efficiency, data quality, scope and operability
- Developed app integration with REST and other APIs for social media logins, payment gateway, and other services
- Understanding business requirements for change
- Managed, optimized and upgraded database

### Full Stack Developer Intern

#### GAK E Solution Pvt Ltd

12/2018 - 05/2019

Hyderabad, India

## EDUCATION

### B.Tech in Computer Science and Engineering

#### Faculty of Science & Technology, IFHE Hyderabad

08/2015 - 07/2019

## SKILLS

Data Structures

Algorithm

PHP

MySQL

C++

Python

Laravel

JQuery

JavaScript

HTML

CSS

REST APIs

AWS

SEO

Leadership

Analytical Abilities

Problem Solving

Self-Learner

Adaptability

Time management

## PROJECTS

### Shiprocket Fulfillment (10/2021 - Present)

- Automated the billing process and detailed monthly reports sent to clients for reconciliation purposes
- Improved the performance of flow of inventory management by reducing the overall crashes by 15%

### Shiprocket Support (06/2021 - 10/2021)

- Worked on developing decision flows for chatbot assistance
- Helped in improving the overall performance by optimizing the code

### QC Bot (08/2019 - 03/2020)

- Developed using HTML, Python, Flask, MySQL.
- Impact analysis of functional changes required in existing systems.
- Resolving issues and providing inputs for performance improvement.

## LANGUAGES

Hindi

Native Proficiency

English

Full Professional Proficiency

## INTERESTS

Traveling

Football

Badminton