



Webster, United States  
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## Dorian Staten, Front-End Developer

Front-End Developer with over 20 years of experience in HTML, CSS, JavaScript, and recent expertise in React and Tailwind CSS. Proven ability to create responsive, visually appealing user interfaces while collaborating effectively in agile teams. Strong problem-solving, communication, and continuous learning mindset. Adept at translating designs into high-performance, cross-browser compatible web applications.

### Links

[Portfolio](#)

[LinkedIn](#)

[GitHub](#)

### Skills



HTML5



CSS3



JavaScript



React



Tailwind CSS



Git

### Employment History

#### Head of Customer Care at Paper.li, Switzerland (Remote)

November 2013 — October 2022

- Promoted to a leadership role overseeing all customer support operations and initiatives in recognition of exceptional performance and commitment to service excellence
- Spearheaded the redesign and ongoing maintenance of the company's support website, ensuring an intuitive and user-friendly knowledge base for customers to access self-help resources
- Personally resolved escalated, high-impact customer issues requiring advanced troubleshooting and diplomacy

#### Web Developer at City of Baytown, Texas

September 2002 — October 2011

- Rapidly promoted from PC Technician to Web Developer role in recognition of technical aptitude and problem-solving abilities
- Solely spearheaded the redesign, development, and maintenance of the organization's primary website as the dedicated Web Developer - website earned the prestigious 3CMA Savvy Award in 2010 for outstanding user experience and visual design
- Website redesign initiative resulted in cost savings of approximately \$50,000 by eliminating the need for outsourced web development services
- Collaborated with cross-functional teams to continuously enhance the website's features, performance, and security in alignment with evolving requirements