Employee Self Service HELP

Click on the topic in the Table of Contents below (or in the menu on the left side of the screen if converted to PDF with bookmarks displayed). This will bring you to the Help page for that topic.

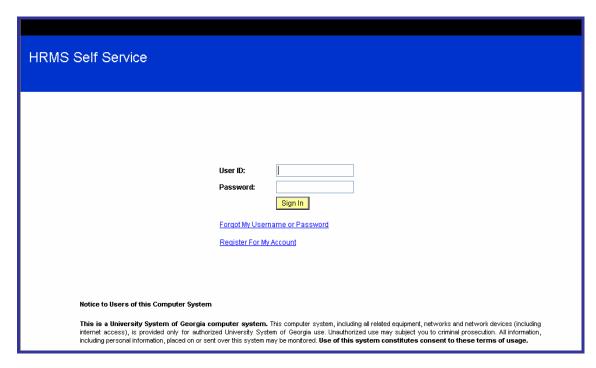
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Employee Self Service

Registering for Employee Self Service

1. Go to http://www.ourschools.edu/selfservice. The **Employee Self Service Log In** page displays.



2. Click on **Register for My Account**. The **Register for My Account** page displays.



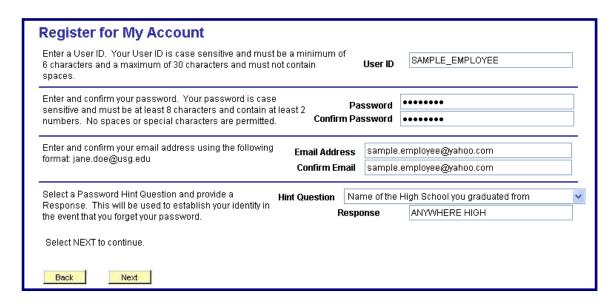
- 3. Enter the following information to register for a Self Service Account:
 - Date of Birth (MM/DD/YYYY)
 - Last 4 digits of SSN (Social Security number)
 - Home Zip Code (5 digits)
- 4. Click on Next. A new **Register for My Account** page displays to select your employee record.
 - **NOTE:** You **must** register an account **for each employee ID number** if you have multiple employee IDs, such as a rehired retiree.



5. Select the appropriate **radio button** for the employee ID number for which you are creating

an account.

6. Click on Next A new **Register for My Account** page displays to create your User Account.



- 7. Enter the following User Account and Security Information:
 - User ID
 - Minimum 6 characters, maximum 30 characters
 - Password
 - 8 characters, with at least 2 digits, no special characters
 - Confirm Password
 - Email Address
 - Business or personal
 - Confirm Email
 - Hint Question
 - Click on the and select an option for a Password Hint question from the dropdown list:
 - Name of the High School you graduated from
 - The city where you were born
 - Your mother's maiden name
 - Response
 - Enter the answer to your Password Hint question.
- 8. Click on Next The **Registration Complete** page displays.

Registration Complete

Congratulations, SAMPLE_EMPLOYEE!

You have successfully created a self service account for Employee, Sample B, Employee ID 000033. Click the Sign out link at the top of the page. This will return you to the login page where you may then log into your self service account.

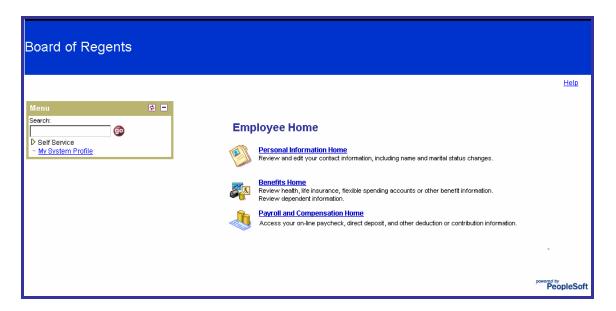
- 9. Verify that a message displays saying you have successfully created your self service account.
 - **NOTE:** You may receive one of the following messages:
 - You have already registered for Self Service. Please go to the Login page and choose the "Forgot My User Name or Password" link if you need assistance finding your original login information. Employee Status/ID: Active XXXXXX.
 - This message indicates that you already have a Self Service login.
 - The information provided does not match and self service eligible employee. Please note that terminated employees will only have self service access for 24 months from the date of termination.
 - If you receive this message, verify the information that you input. Information must match with your personal information stored within the system exactly. If you are unable to resolve the error, contact your HR representative for further instructions.
 - You have more than one Employee ID and must register a separate account for each Employee ID that you want to access.
 - Select one employee account, then select NEXT to continue.
- 10. Click on <u>Sign out</u>. The **Self Service Log In** page displays, allowing you to log into Employee Self Service.

Logging into Employee Self Service

1. Go to http://www.ourschools.edu/selfservice. The Employee Self Service Log In page displays.



- 2. Enter your **User ID**.
- 3. Enter your **Password**.
 - **NOTE 1:** You have four grace tries to log into Employee Self Service. After five tries, you will be locked out of the system and your security administrator will have to reset your access to the system.
 - **NOTE 2:** Your Password will automatically expire after 180 days. You must then reset your Password to a new one that has not been previously used.
- 4. Click on Sign In . The **Employee Home** page displays.

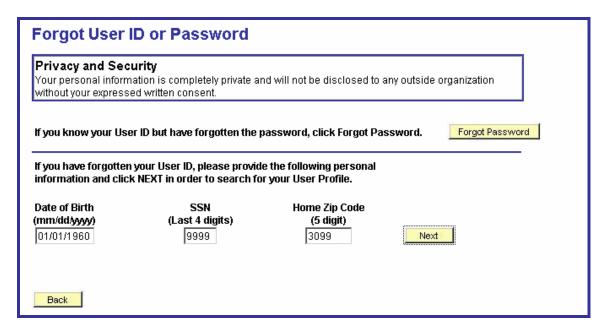


5. Click on the appropriate <u>Home link</u> to access your Personal, Benefits, or Payroll and Compensation information.

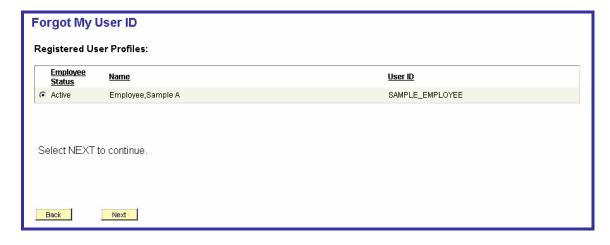
Forgotten your User ID?

If you have forgotten your User ID, you can search for your User Profile as follows.

1. Click on <u>Forgot My Username or Password</u> on the <u>Employee Self Service Log In page</u>. The <u>Forgot User ID or Password</u> page displays.



- 2. Enter the following information:
 - Date of Birth (MM/DD/YYYY)
 - Last 4 digits of SSN (Social Security number)
 - **Home Zip Code** (5 digits)
- 3. Click on Next. The **Forgot My User ID** page displays.

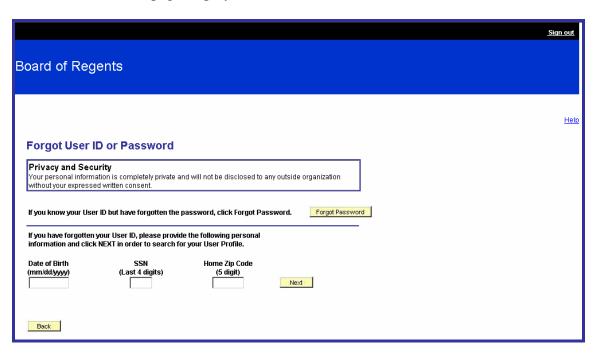


4. Verify your User ID.

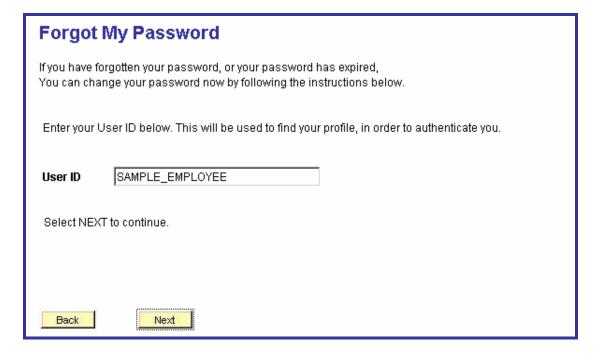
Forgotten your Password?

If you know your User ID but have forgotten your Password, you can create a new Password as follows.

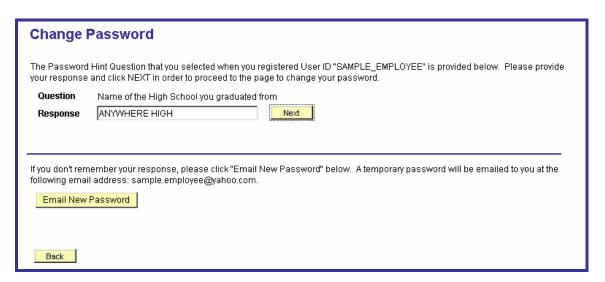
1. Click on <u>Forgot My Username or Password</u> on the <u>PeopleSoft Log In</u> page. The <u>Forgot User ID or Password</u> page displays.



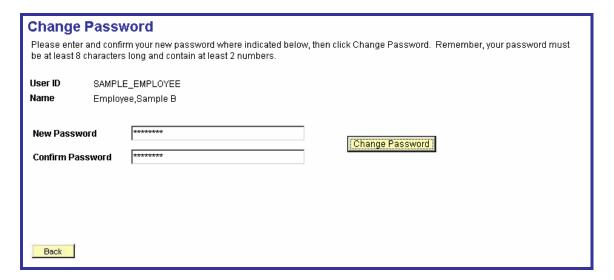
2. Click on Forgot Password. The Forgot My Password page displays.



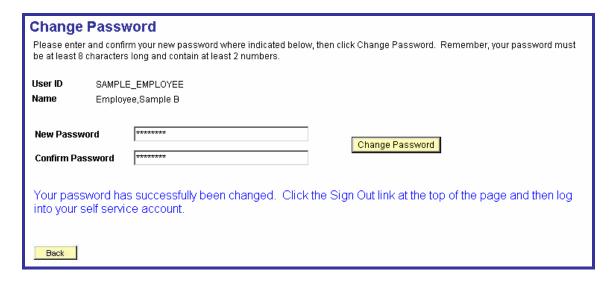
- 3. Enter your **User ID** in the **User ID** field.
- 4. Click on Next. The **Change Password** page displays.



- 5. Enter the answer to your Password Hint question in the Response field.
- 6. Click on Next A new **Change Password** page displays.



- 7. Enter your new password in the New Password field.
- 8. Re-enter your new password in the Confirm Password field.
- 9. Click on Change Password Dage reappears.



NOTE: You cannot reuse a password. If you do, you will receive the following message:

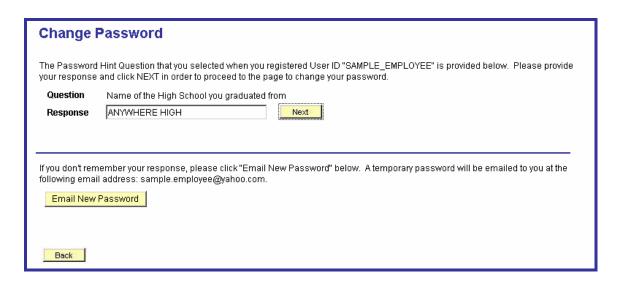


Click on to continue.

10. Click on **Sign out** and log into your self service account.

Forgotten the answer to your Password Hint question? You can have a new system-generated password sent to your email address so you can gain access to your account and reset your password.

1. Click on Back. This takes you back to the **Change Password** page.

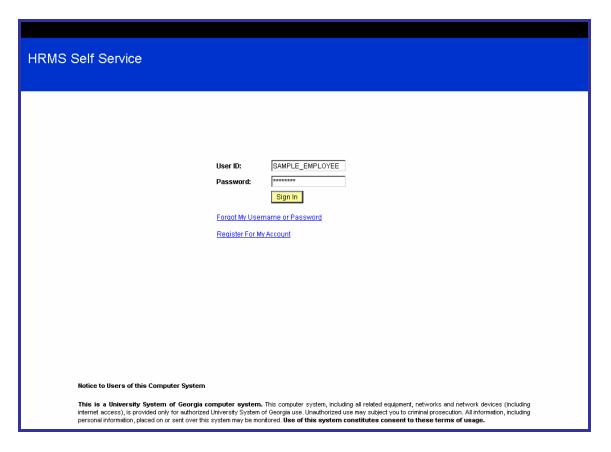


2. Click on Email New Password . A password will be sent to the e-mail address you entered in your **Register for My Account** page.





- **NOTE:** For security reasons, system-generated passwords are set to expire after you use it to log in, and you must reset your password immediately.
- 3. Click on **Sign out**. This brings you to the **Employee Self Service Log In** page.



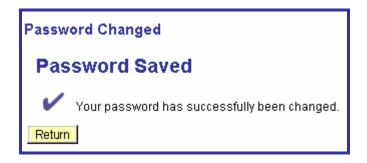
- 4. Enter your **User ID** in the **User ID** field.
- 5. Enter the **system-generated password** in the **Password** field.
- 6. Click on Sign In. The following message displays.



7. Click on Click here to change your password. The Change Password page displays.



- 8. Enter your system-generated password in the Current Password field.
- 9. Enter your **new password** in the **New Password** field.
- 10. Re-enter your **new password** in the **Confirm Password** field.
- 11. Click on Change Password. The Password Saved page displays.



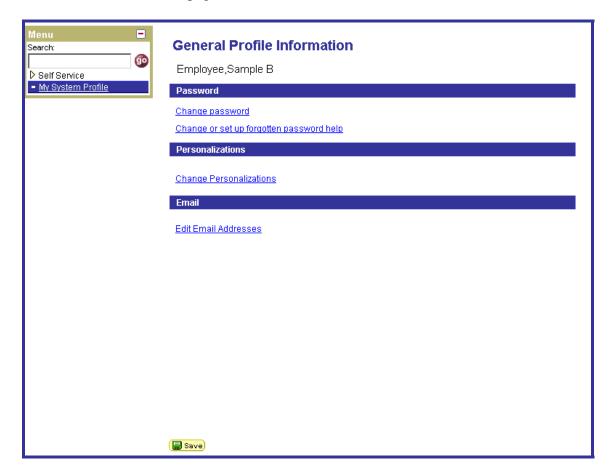
12. Click on Return. The Employee Home page displays.

My System Profile

My System Profile is where you can set up or change your personal preferences, such as passwords, email, and language. The default information in your System Profile comes from the information you entered when you registered for Employee Self Service.



To review or make changes to your system profile, click on <u>My System Profile</u> on the **Employee Home** page, and then choose the type of information to review or change on the **General Profile Information** page.



Changing Your Password

1. Click on <u>Change password</u> in the <u>Password</u> group box on the <u>General Profile Information</u> page. The <u>Change password</u> page displays.



- 2. Enter your current Password in the Current Password field.
- 3. Enter your new Password in the New Password field.
- 4. Re-enter your new Password in the Confirm Password field.
- 5. Click on OK This takes you back to the **General Profile Information** page.
- 6. Click on save your changes.
- 7. Click on <u>Change or set up forgotten password help</u> on the General Profile Information page if you have forgotten your password. The Change or set up forgotten password help page displays.



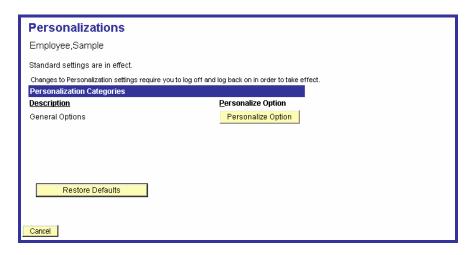
- 8. Verify your **Password Hint question** in the **Question** field.
- 9. Verify the **answer to your Password Hint question** in the **Response** field.
 - **NOTE:** These fields were originally populated with the information you entered when you registered your account. You can change these here if needed.
- 10. Click on OK
- 11. Use Steps 1-6 to reset your password each time you receive a system-generated password.

NOTE: For security reasons, system-generated passwords are set to expire after you use it to log in, and you must reset your password immediately. Refer to **Forgotten Your Password?** starting on page 10 for more information.

Changing Your Personalizations

Personalization options are available to set up or change accessibility features if you are visually impaired or use a visually enhanced computer screen. You can set up or change those options as follows.

1. Click on <u>Change Personalizations</u> in the <u>Personalizations</u> group box on the <u>General Profile Information</u> page. The <u>Personalizations</u> page displays.



2. Click on Personalize Option Category page for Accessibility Features displays.



3. Click on the in the **Override Value** field. A drop-down list of accessibility options displays.



4. Select **Use accessibility layout mode** to activate the accessibility features.

- NOTE 1: You can click on **Explain** to display a **Personalization Explanation** page with detailed information for each option. Click on **OK** to return to the **Option Category: General Options** page.
- **NOTE 2:** You can click on Restore Option to Default on this page to return the option to its default value if you do not like the change that you made.
- 5. Click on OK to accept the changes that you made. This brings you to the **Save Confirm** page.
 - NOTE: You can click on Restore Category Defaults to return all the options to their default values if you do not like the changes that you made.



- 6. Verify Your Personalizations have been saved. appears.
- 7. Click on Return. This brings you back to the **Personalizations** page.
- 8. Click on Cancel This brings you back to the **General Profile Information** page.
 - NOTE: You can click on to their default values.

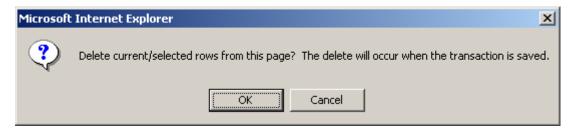
 Restore Defaults to restore all the personalizations
- 9. Click on Save your changes.

Editing Your Email Addresses

 Click on <u>Edit Email Addresses</u> in the <u>Email</u> group box on the <u>General Profile</u> <u>Information</u> page. The <u>Email Addresses</u> page displays.



- 2. Click the **Primary Email Account** check box ON in the row for the email address that you want to be your primary email address.
 - **NOTE 1:** Only one email address may be designated as Primary.
 - **NOTE 2:** Any Employee Self Service email confirmations will be sent to the <u>Primary</u> Email Address you set up here.
- 3. Click on to add a new row for any additional email address(es) you would like to add.
- 4. Enter or select the **email type** in the **Email Type** field.
- 5. Enter the **email address** in the **Email Address** field.
- 6. Click on in the row for the email address(es) that you want to delete. The following dialog box will display:



- 7. Click on to confirm the deletion, or on to cancel the deletion. This brings you back to the **Email Addresses** page.
- 8. Click on ok to accept your changes, or on cancel to exit the page without accepting your changes. This brings you back to the **General Profile Information** page.
- 9. Click on Save your changes.

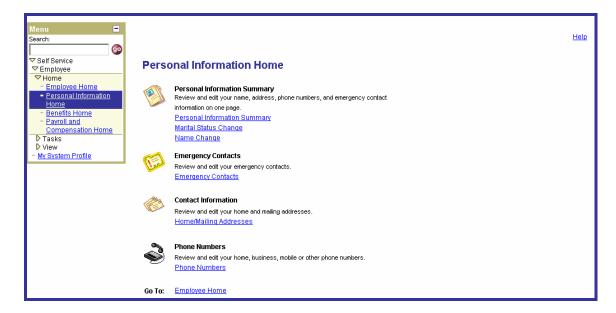
Your Personal Information

Reviewing Your Personal Information

Select Self Service, Employee, Home, Employee Home. The Employee Home page displays. Click on Personal Information Home to go to the Personal Information Home page.



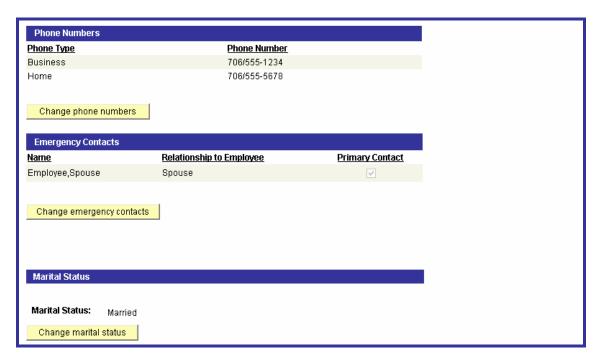
NOTE: You can also select Self Service, Employee, Home, <u>Personal Information</u>
 <u>Home</u>. The <u>Personal Information Home</u> page displays.



- 2. Click on **Personal Information Summary**. The **Personal Information** page displays.
 - You can also select Self Service, Employee, View, Personal Information Summary.



- 3. Review the information in the following sections:
 - Name
 - Addresses
 - **NOTE:** You can click on the buttons in each section, such as directly to the appropriate page to change the information in that section.



- 4. Review the information in the following sections:
 - Phone Numbers
 - Emergency Contacts
 - Marital Status

• **NOTE:** You can click on the buttons in each section, such as

Change phone numbers

to go directly to the appropriate page to change the information in that section.

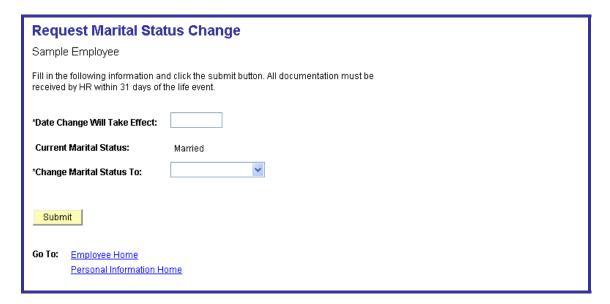


- 5. Review the information in the following sections:
 - Employee Information
 - **NOTE:** For security reasons, your Social Security number is not shown. You can see this number by placing your mouse/cursor over **View details** and the number will be shown in a hover-text box.
- 6. Click on **Personal Information Home** to return to the **Personal Information Home** page.

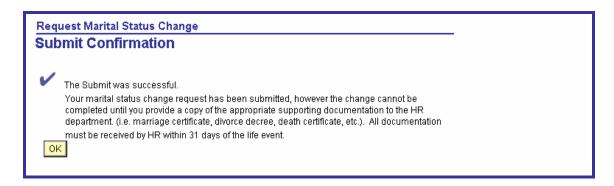
Changing Your Marital Status

NOTE: After you submit your marital status change in Employee Self Service, you also need to provide a copy of the supporting marriage certificate, divorce decree, or death certificate to your Human Resources office within 31 days of the effective date of the change.

- Select Self Service, Employee, Home, Employee Home. The Employee Home page displays. Click on Personal Information Home to go to the Personal Information Home page.
 - NOTE: You can also select **Self Service**, **Employee**, **Home**, **Personal Information Home**. The **Personal Information Home** page displays.
- 2. Click on <u>Marital Status Change</u> under <u>Personal Information Summary</u>. The <u>Request Marital Status Change</u> page displays.
 - NOTE 1: You can also select Self Service, Employee, Tasks, Marital Status.
 - **NOTE 2:** Fields marked with an * are required fields.



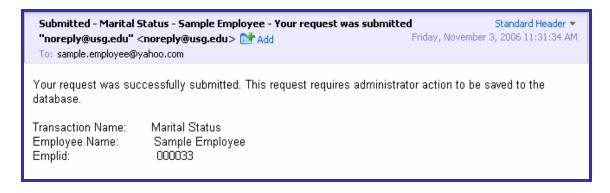
- 3. Enter the **Date Change Will Take Effect**.
- 4. Verify your Current Marital Status.
- 5. Click on the and select the appropriate **Change Marital Status To** from the drop-down list.
- 6. Click on Submit The Request Marital Status Change Submit Confirmation page displays.



- 7. Verify The Submit was successful. appears.
- 8. Click on OK. This brings you back to the **Request Marital Status Change** page.



- 9. Verify This information was submitted. appears.
- 10. Verify the marital status change information.
 - **NOTE 1:** You will receive an email at your Primary email address confirming that your request was submitted. If you do not receive an email, please verify your Primary email address in **My System Profile**, as discussed in **Editing Your Email Addresses**.



• NOTE 2: You will receive an email at your Primary email address confirming that your request was approved by the appropriate administrator and the change has been saved to

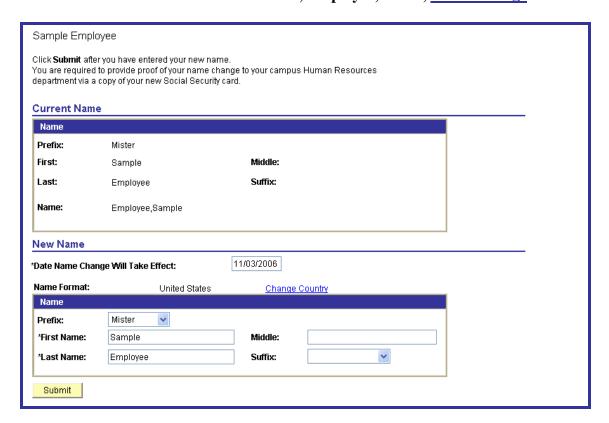
the database. If you do not receive an email, please verify your Primary email address in **My System Profile**, as discussed in **Editing Your Email Addresses** on page 21 of this document.



Changing Your Name

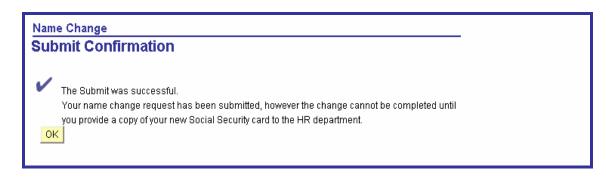
NOTE: After you submit your name change in Employee Self Service, you also need to provide a copy of your new Social Security card with your new name to your Human Resources office before the change can be approved.

- Select Self Service, Employee, Home, Employee Home. The Employee Home page displays. Click on Personal Information Home to go to the Personal Information Home page.
 - NOTE: You can also select **Self Service**, **Employee**, **Home**, **Personal Information Home**. The **Personal Information Home** page displays.
- 2. Click on Name Change in the Personal Information Summary section. The Name Change page displays.
 - NOTE: You can also select **Self Service**, **Employee**, **Tasks**, **Name Change**.

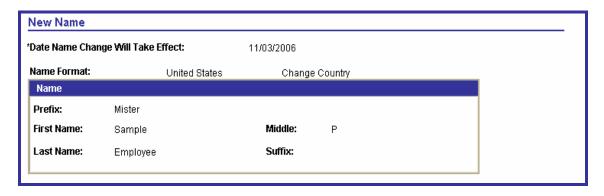


- 3. Review the information in the **Current Name** section.
- 4. Enter the **Date Name Change will Take Effect** in the **New Name** section.
- 5. Enter or select your new name information in the fields in the **New Name** group box.
 - **NOTE:** Fields marked with an * are required fields.

6. Click on Submit Confirmation page displays.



- 7. Verify The Submit was successful. appears.
- 8. Click on OK. This brings you back to the **Name Change** page.



- 9. Verify This information was submitted. appears.
- 10. Verify the name change information in the **New Name** section.
 - **NOTE:** You will receive a confirmation email at your Primary email address confirming that your request was submitted. If you do not receive an email, please verify your Primary email address in **My System Profile**, as discussed in **Editing Your Email Addresses** on page 21 of this document.



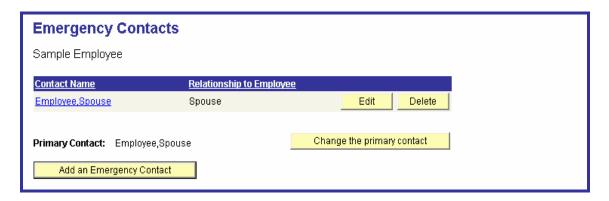
NOTE 2: You will receive an email at your Primary email address confirming that your request was approved by the appropriate administrator and the change has been saved to the database. If you do not receive an email, please verify your Primary email address in My System Profile, as discussed in Editing Your Email Addresses on page 21 of this document.



Reviewing and Changing Your Emergency Contact Information

Reviewing Your Existing Contacts

- Select Self Service, Employee, Home, Employee Home. The Employee Home page displays. Click on Personal Information Home to go to the Personal Information Home page.
 - NOTE: You can also select **Self Service**, **Employee**, **Home**, **Personal Information Home**. The **Personal Information Home** page displays.
- 2. Click on **Emergency Contacts** under **Emergency Contacts**. The **Emergency Contacts** page displays.
 - NOTE: You can also select Self Service, Employee, Tasks, Emergency Contacts.



- 3. Review the existing contact information.
- 4. Click on the **Contact Name**. The **Emergency Contact Detail** page displays.

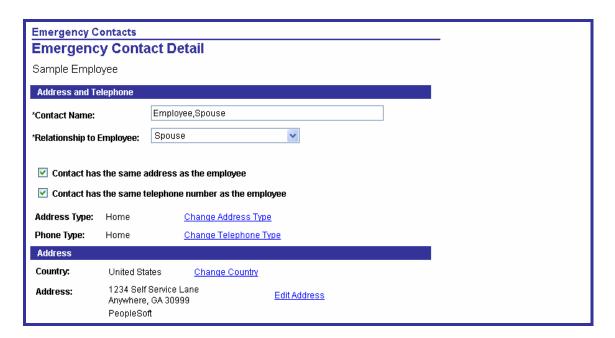


Employee's Phone		
Phone:	706/555-5678	
Other Telepho	ne Numbers	
Phone Type	<u>Phone Number</u>	
Business	706/354-1589	
Other	706/207-4696	
Return to Emer	rgency Contacts	
rectain to Emel	<u>gener contacto</u>	

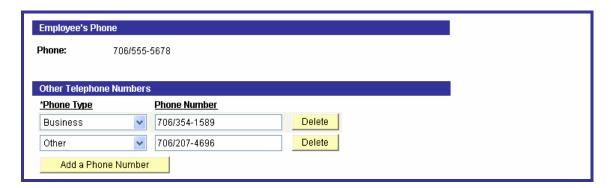
5. Click on **Return to Emergency Contacts** to go back to the **Emergency Contacts** page.

Changing an Existing Contact

1. Click on Edit . The Emergency Contact Detail page displays with the fields you can change active.



- 2. Enter the information in the fields as needed.
 - **NOTE:** Fields marked with an * are required fields.



- 3. Enter the information in the fields as needed.
 - **NOTE:** Fields marked with an * are required fields.
- 4. Click on Save Confirmation page displays.



Verify The Save was successful. appears.

6. Click on OK. This brings you back to the **Emergency Contacts** page.

Deleting an Existing Contact

- 1. Click on Delete Confirmation page displays.
 - **NOTE:** You cannot delete a Primary Contact unless you designate a new Primary Contact first.



- 2. Verify Are you sure you want to delete Emergency Contact (Daughter Employee)? appears.
- 3. Click on Yes-Delete to delete the contact, or No-Do Not Delete to cancel the deletion. This brings you back to the **Emergency Contact** page.
- 4. Verify the contact has been deleted.

Changing Your Primary Contact

1. Click on Change the primary contact

The Change Primary Contact page displays.



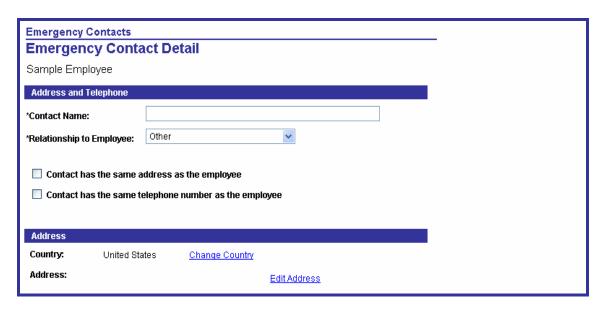
- 2. Click on the and select a new **Primary Contact** from the drop-down list.
- 3. Click on Save Confirmation page displays.
- Verify The Save was successful. appears.

5. Click on OK. This brings you back to the Emergency Contacts page.

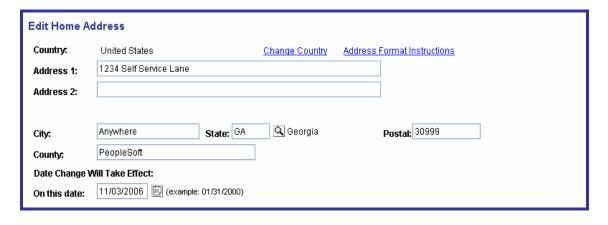
Adding a New Emergency Contact

1. Click on Add an Emergency Contact

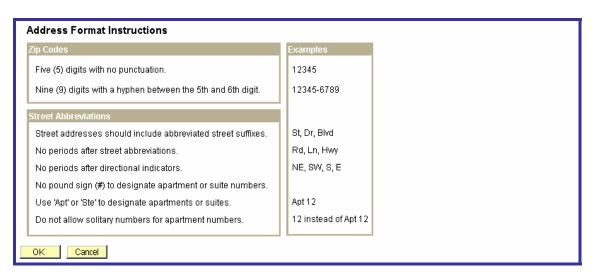
The Emergency Contact Detail page displays.



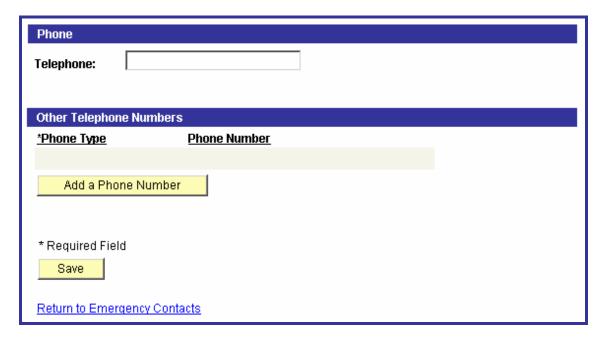
- 2. Enter the **Contact Name** in the **Address and Telephone** section.
 - **NOTE 1:** Fields marked with an * are required fields.
 - NOTE 2: You can enter the name in First Name Last Name format.
- 3. Click on the and select the **Relationship to Employee** from the drop-down list.
- 4. Click the appropriate check boxes ON if the contact has the same **address and telephone number as the employee**.
- 5. Click on **Edit Address** in the **Address** section if the contact has a different address from the employee. The **Edit Address** page displays.



- 6. Enter the information in the fields as needed.
 - **NOTE:** Click on <u>Address Format Instructions</u> for instructions on how to format information in the fields on this page. Click on <u>OK</u> to return to the **Edit Home Address** page.



7. Click on OK to return to the **Emergency Contact Detail** page.



- 8. Enter the **Telephone** number in the **Phone** section.
- 9. Enter any additional **Phone Type** and **Phone Number** information in the **Other Telephone**Numbers section by clicking on Add a Phone Number.
 - **NOTE:** Fields marked with an * are required fields.

- 10. Click on Save Confirmation page displays.
 - **NOTE:** Incomplete addresses will not be saved.
- 11. Verify The Save was successful. appears.
- 12. Click on OK. This brings you back to the **Emergency Contacts** page.
- 13. Verify the new emergency contact information.

Changing Your Home or Mailing Address

Reviewing Your Address Information

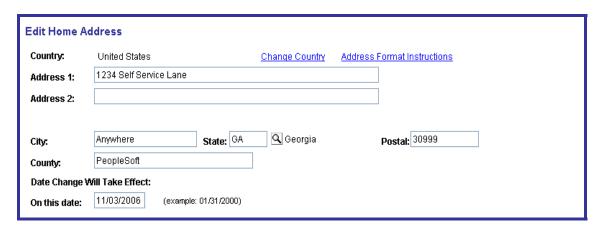
- Select Self Service, Employee, Home, Employee Home. The Employee Home page displays. Click on Personal Information Home to go to the Personal Information Home page.
 - NOTE: You can also select **Self Service**, **Employee**, **Home**, **Personal Information Home**. The **Personal Information Home** page displays.
- 2. Click on <u>Home/Mailing Addresses</u> in the **Contact Information** section. The **Home and Mailing Address** page displays.
 - NOTE: You can also select Self Service, Employee, Tasks, Home and Mailing Address.



3. Review the information in the **Addresses** section.

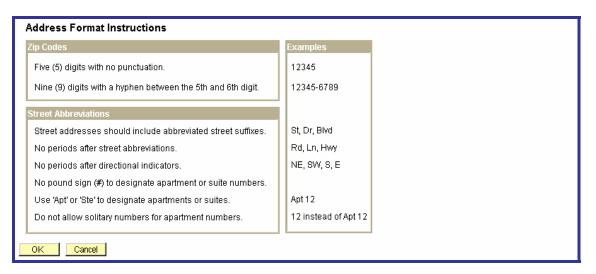
Changing Your Address Information

1. Click on Edit for the address you wish to change. The appropriate Edit Address page displays.



2. Enter the new address information in the fields as needed.

- **NOTE 1:** You can only enter an address change date that is on or after today's date.
- **NOTE 2:** Click on <u>Address Format Instructions</u> for instructions on how to format information in the fields on this page.



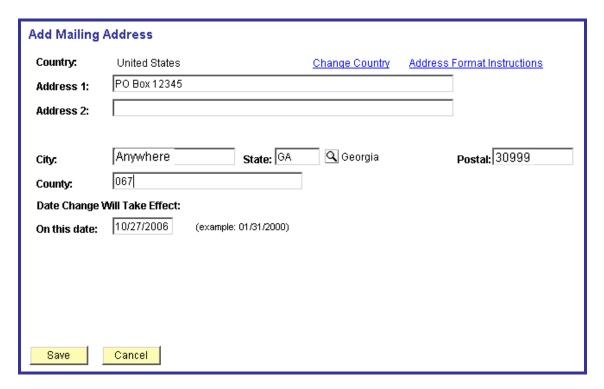
- Click on OK to return to the **Edit Home Address** page.
- 3. Enter the date the new address will take effect in the **Date Change Will Take Effect on this** date field.
- 4. Click on Save . The **Home and Mailing Address Change Save Confirmation** page displays.
 - **NOTE:** Incomplete addresses will **not** be saved.
- 5. Verify The Save was successful. appears.
- 6. Click on OK. This brings you back to the **Home and Mailing Address** page.
- 7. Verify the address information in the **Addresses** group box.

Adding a New Mailing Address

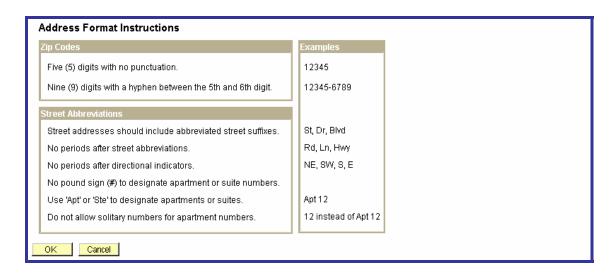
You are allowed two addresses: a **Home** address and a **Mailing** address. Your **Home** address comes from the data that was entered during your **Hire** process. If you have a mailing address that is different from your **Home** address, you can enter that address on the **Home and Mailing Address** page.



- 1. Click on the and select **Mail** from the **Address Type** drop-down list.
 - **NOTE:** Fields marked with an * are required fields.
- 2. Click on Add Address page displays.



- 3. Enter the new address information in the fields as needed.
 - **NOTE:** Click on <u>Address Format Instructions</u> for instructions on how to format information in the fields on this page.



- Click on OK to return to the **Edit Home Address** page.
- 4. Enter the **Date Change Will Take Effect** in the **On this date** field.
- 5. Click on Save Confirmation page displays.
 - **NOTE:** Incomplete addresses will **not** be saved.
- 6. Verify The Save was successful. appears.
- 7. Click on OK. This brings you back to the **Home and Mailing Address** page.
- 8. Verify the address information in the **Addresses** group box.

Reviewing and Changing Your Phone Number

Reviewing Your Phone Number Information

- Select Self Service, Employee, Home, Employee Home. The Employee Home page displays. Click on Personal Information Home to go to the Personal Information Home page.
 - NOTE: You can also select **Self Service**, **Employee**, **Home**, **Personal Information Home**. The **Personal Information Home** page displays.
- 2. Click on **Phone Numbers** under **Phone Numbers**. The **Phone Numbers** page displays.
 - NOTE: You can also select **Self Service**, **Employee**, **Tasks**, **Phone Numbers**.



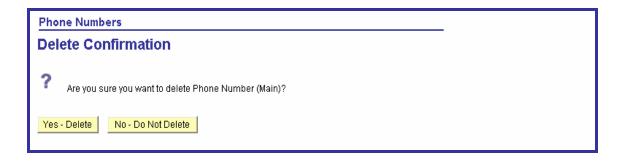
3. Review the **Phone Type** and **Telephone** information.

Changing an Existing Phone Number

- 1. Change the **Phone Type** and **Telephone** information as needed.
 - **NOTE 1:** Fields marked with an * are required fields.
 - **NOTE 2:** Telephone numbers must be 10 digits with no letters.
- 2. Click on Save Confirmation page displays.
- 3. Verify The Save was successful. appears.
- 4. Click on OK. This brings you back to the **Phone Numbers** page.

Deleting an Existing Phone Number

1. Click on Delete for the phone number you wish to delete. The **Delete Confirmation** page displays.



- 2. Verify Are you sure you want to delete Phone Number (Main)? appears.
- 3. Click on Yes-Delete to delete the contact, or No-Do Not Delete to cancel the deletion. This brings you back to the **Phone Numbers** page.
- 4. Verify the phone number is deleted.

Adding a New Phone Number

- 1. Click on Add a Phone Number A new blank row displays.
 - **NOTE:** Fields marked with an * are required fields.
- 2. Enter or select the **Phone Type.**
- 3. Enter the **Telephone** information.
 - **NOTE:** Telephone numbers must be 10 digits with no letters.
- 4. Click on Save Confirmation page displays.
- Verify The Save was successful. appears.
- 6. Click on OK. This brings you back to the **Phone Numbers** page.
- 7. Verify the telephone information.

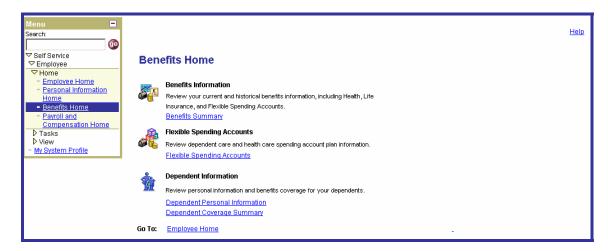
Your Benefits Information

Reviewing Your Benefits Summary

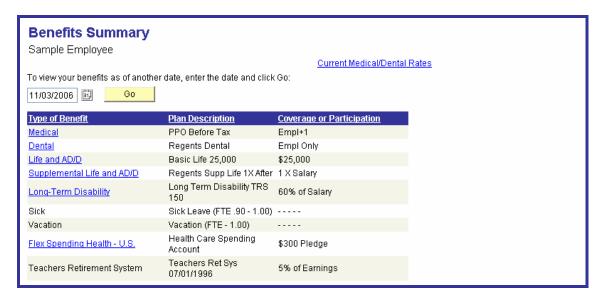
1. Select **Self Service**, **Employee**, **Home**, **Employee Home**. The **Employee Home** page displays. Click on **Benefits Home** to go to the **Benefits Home** page.



• NOTE: You can also select **Self Service**, **Employee**, **Home**, **Benefits Home**. The **Benefits Home** page displays.



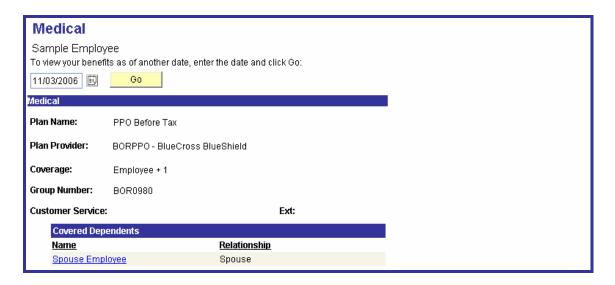
- 2. Click on **Benefits Summary** in the **Benefits Information** section. The **Benefits Summary** page displays.
 - NOTE: You can also select **Self Service**, **Employee**, **View**, **Benefits Summary**.



- 3. Review your Benefits Summary information.
 - This is a listing of your benefits as of today's date.
 - If you would like to see a Benefits Summary for another date, enter that date (MM/DD/YYYY) and click on Go.
 - If you would like to see a listing of the current benefits rates for eligible benefit plans, click on <u>Current Medical/Dental Rates</u>. A new page displays with a listing of these rates. Click on <u>Return</u> to return to the **Benefits Summary** page.



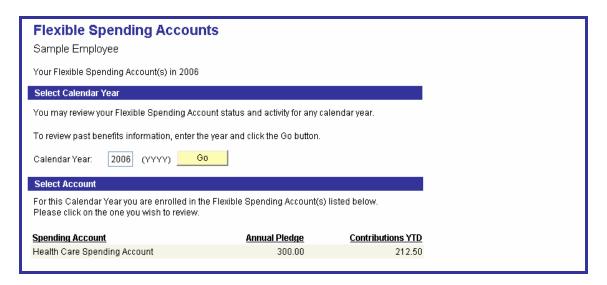
4. Click on the individual links (<u>Medical</u>, etc.) to display a separate page containing more detailed information for each enrolled Benefit.



5. Click on **Return to Employee Benefit Summary** to return to the **Benefits Summary** page.

Reviewing Your Flexible Spending Accounts

- 1. Select **Self Service**, **Employee**, **Home**, **Employee Home**. The **Employee Home** page displays. Click on **Benefits Home** to go to the **Benefits Home** page.
 - NOTE: You can also select **Self Service**, **Employee**, **Home**, **Benefits Home**. The **Benefits Home** page displays.
- 2. Click on <u>Flexible Spending Accounts</u> in the <u>Flexible Spending Accounts</u> section. The <u>Flexible Spending Accounts</u> page displays.

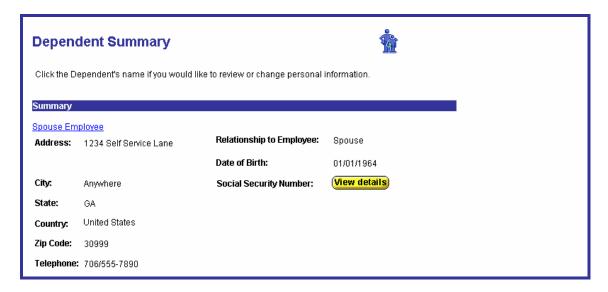


- 3. Review your Flexible Spending Account information.
 - This is a listing of your accounts for the current calendar year. Your annual pledge amount(s) and the year-to-date amount(s) contributed are shown here.
 - If you would like to review the Flexible Spending Accounts for another calendar year, enter that year (YYYY) and click on Go.
- 4. Click on one of the **Go to links** to return to the appropriate page.

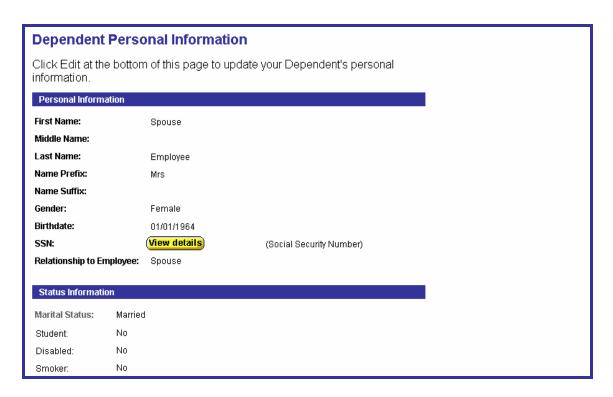
Reviewing and Changing Your Dependent Information

Reviewing Dependent Personal Information

- 1. Select **Self Service**, **Employee**, **Home**, **Employee Home**. The **Employee Home** page displays. Click on **Benefits Home** to go to the **Benefits Home** page.
 - NOTE: You can also select **Self Service**, **Employee**, **Home**, **Benefits Home**. The **Benefits Home** page displays.
- 2. Click on **Dependent Personal Information** in the **Dependent Information** section. The **Dependent Summary** page displays.
 - NOTE: You can also select Self Service, Employee, Tasks, Dependent Summary.



- 3. Review the Summary information for each dependent.
 - **NOTE:** For security reasons, the Social Security number is not shown. You can see this number by placing your mouse/cursor over **View details** and the number will be shown in a hover-text box.
- 4. Click on the **Dependent Name** to change the dependent information. The **Dependent Personal Information** page displays.



- 5. Review the Dependent Personal Information in these sections:
 - Personal Information
 - Status Information



- 6. Review the Dependent Personal Information in these sections:
 - Address and Telephone
 - Address
 - Address

7. Click on **Return to Dependent Summary** to return to the **Dependent Summary** page.

Changing Dependent Personal Information

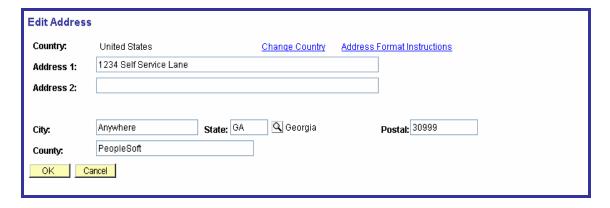
NOTE: Only employees can change their dependent contact information.

- 1. Click on Edit . The **Dependent Personal Information** page displays with the fields that you can change active.
 - **NOTE:** You cannot change any of the dependent Personal Information fields here. These fields may be updated through your HR/Benefits department.

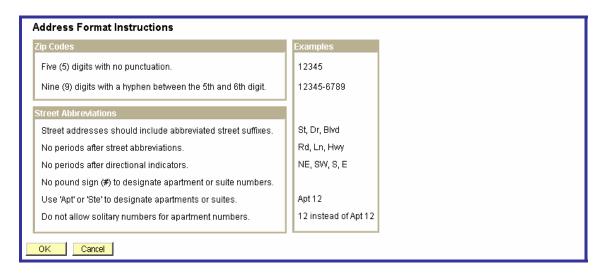




- 2. Enter or change the information in the **Address and Telephone** and **Address** fields as needed.
 - **NOTE:** Only employees can change their dependent contact information.
 - Same Address as Employee check box
 - Same Phone as Employee check box
 - Country
 - **NOTE:** Click on <u>Change Country</u> to display a new page where you can select the appropriate country. Click on the <u>Country</u> to select it and return to the <u>Dependent Personal Information</u> page.
 - Address (Click on Edit Address as noted in Step 3 below.)
 - Phone
 - **NOTE:** Fields marked with an * are required fields.
- 3. Click on **Edit Address**. The **Edit Address** page displays.



- 4. Enter or change the information in the **Edit Address** fields as needed.
 - **NOTE 1:** Only employees can change their dependent contact information.
 - **NOTE 2:** Click on <u>Address Format Instructions</u> for instructions on how to format information in the fields on this page.



- Click on OK to return to the **Edit Home Address** page.
- 5. Click on OK This brings you back to the **Dependent Personal Information** page.
- 6. Enter or change the information in the **Address** field as needed.
 - **NOTE:** Fields marked with an * are required fields.
- 7. Click on Save Confirmation page displays.
 - **NOTE:** Incomplete addresses will not be saved.
- 8. Verify The Save was successful. appears.
- 9. Click on OK. This brings you back to the **Dependent Personal Information** page.

- 10. Verify the dependent information.
- 11. Click on **Return to Dependent Summary**. This brings you back to the **Dependent Summary** page.
- 12. Click on **Benefits Home**. This brings you back to the **Benefits Home** page.
 - NOTE: You can also click on **Dependent Coverage Summary** to go directly to the **Dependent Coverage Summary** page.

Reviewing Dependent Coverage Information

- 1. Click on **Dependent Coverage Summary** in the **Dependent Information** section. The **Dependent Coverage Summary** page displays.
 - NOTE: You can also select Self Service, Employee, View, Dependent Coverage.



- 2. Review the Dependent Coverage Summary information. This page provides a list of your current dependents, their benefits coverage, and their contact information as of today's date.
 - If you would like to see a Dependent Coverage Summary for another date, enter that date (MM/DD/YYYY) and click on Go.
- 3. Click one of the <u>links</u> to go to the appropriate page.

Your Payroll and Compensation Information

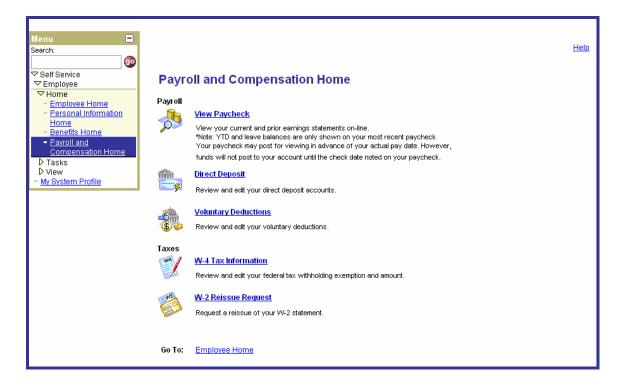
Reviewing and Printing Your Paycheck

NOTE: Your Payroll office will no longer print and send your paycheck advice to you. You can review your advice and print a hard copy using Employee Self Service.

Select Self Service, Employee, Home, Employee Home. The Employee Home page displays. Click on Payroll and Compensation Home to go to the Payroll and Compensation Home page.



• NOTE: You can also select **Self Service**, **Employee**, **Home**, **Payroll and Compensation Home**. The **Payroll and Compensation Home** page displays.



2. Click on <u>View Paycheck</u> in the **Payroll** section. The **View Paycheck** page displays with your current paycheck information.

• NOTE: You can also select Self Service, Employee, View, View Paycheck.

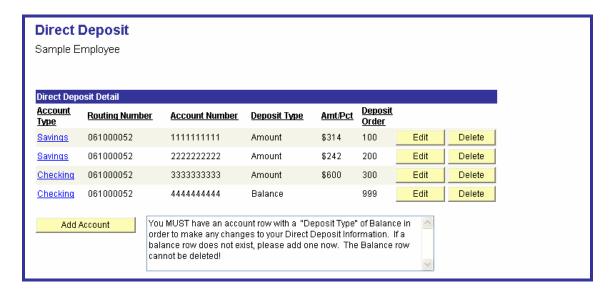


- 3. Review your current paycheck information.
 - NOTE: If you want to review the information for a different paycheck, you can click on <u>View a Different Payment</u>. The View Paycheck page displays with a Pay Check Selection list of paychecks sorted by Pay Period End Date. Click on the appropriate <u>Pay Period End Date (MM/DD/YYYY)</u> to review the information for that paycheck.
- 4. Click on Print-Friendly Paycheck . Your paycheck displays in a printer-friendly format.
- 5. Click on in your browser's toolbar. Your paycheck prints at your default printer.

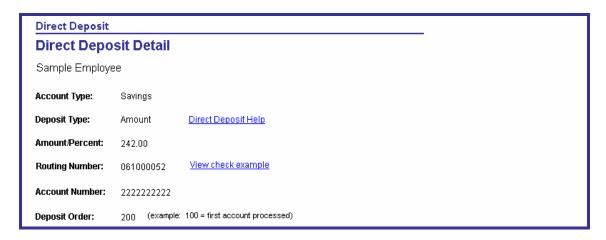
Reviewing and Changing Your Direct Deposit

Reviewing Your Direct Deposit Information

- Select Self Service, Employee, Home, Employee Home. The Employee Home page displays. Click on <u>Payroll and Compensation Home</u> to go to the <u>Payroll and</u> Compensation Home page.
 - NOTE: You can also select **Self Service**, **Employee**, **Home**, **Payroll and Compensation Home**. The **Payroll and Compensation Home** page displays.
- 2. Click on <u>Direct Deposit</u> in the **Payroll** section. The **Direct Deposit** page displays with your current direct deposit information.
 - NOTE: You can also select Self Service, Employee, Tasks, Direct Deposit.



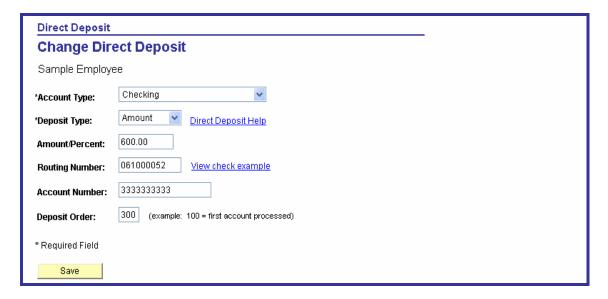
3. Click on the **Account Type** link (**Savings**, etc.) to review the details of each account on the **Direct Deposit Detail** page.



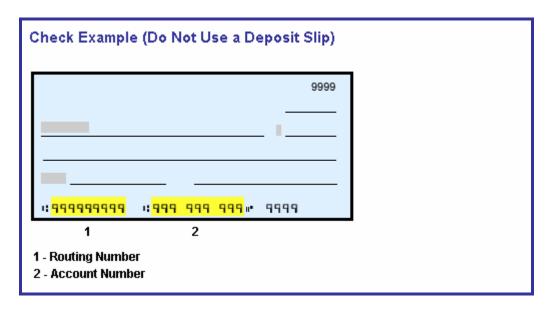
4. Click on **Return to Direct Deposit** to return to the **Direct Deposit** page.

Changing Your Direct Deposit

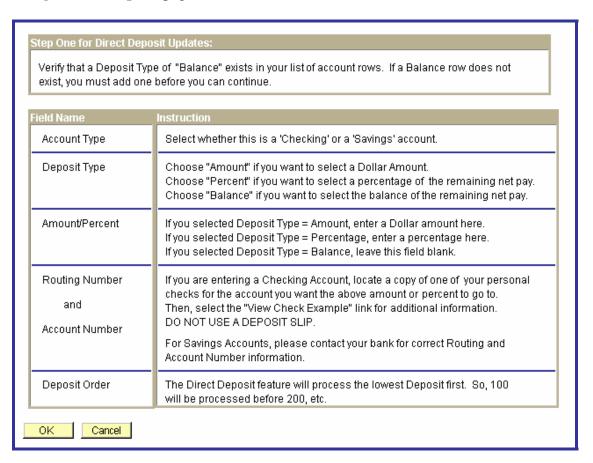
- 1. Click on Edit for the appropriate account. The Change Direct Deposit page displays.
 - **NOTE:** You MUST have an account row with a **Deposit Type** of **Balance** in order to make any changes to your Direct Deposit information. If a Balance row does not exist, you will have to add one. The Balance row can be edited to reflect new account information, but cannot be deleted.



- 2. Make the necessary changes to your information.
 - **NOTE:** Fields marked with an * are required fields.
- 3. Click on <u>View check example</u> to locate where the **Routing Number** and/or **Account Number** are on your personal checks, if you are changing the numbers in these fields. **Do not use a deposit slip!** Click on OK to return to the **Change Direct Deposit** page.



4. Click on <u>Direct Deposit Help</u> for more information. Click on <u>OK</u> to return to the **Change Direct Deposit** page.



- 5. Click on Save when you have completed your changes. The **Direct Deposit Save**Confirmation page displays.
- 6. Verify The Save was successful. appears.
 - **NOTE:** This message will also include the following:
 - Please note that due to timing, your change may not be reflected on the next paycheck.
 - If you changed your direct deposit account information and are eligible for expense reimbursement, please verify your Accounts Payable direct deposit information with the Accounting Department.
- 7. Click on OK. This brings you back to the **Change Direct Deposit** page.
- 8. Click on **Return to Direct Deposit** to return to the **Direct Deposit** page.

Deleting Your Direct Deposit

- 1. Click on Delete to delete the appropriate account. The **Delete Confirmation** page displays.
 - **NOTE:** The Balance row can be edited to reflect new account information, but cannot be deleted.



- 2. Verify that Are you sure you want to delete this Deposit Account: 3333333333 appears.
- 3. Click Yes Delete to delete the account or No Do Not Delete to cancel the deletion. This will bring you back to the **Direct Deposit** page.
- 4. Verify the account is deleted.

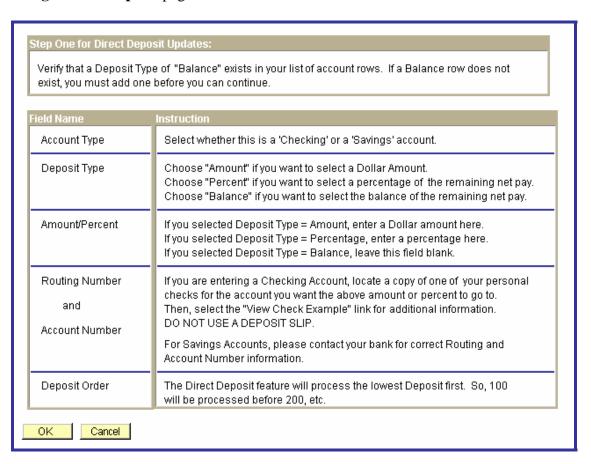
Adding a New Direct Deposit Account

1. Click on Add Account The Add Direct Deposit page displays.

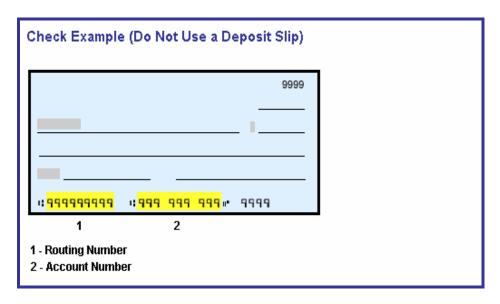


- 2. Enter information in the fields as needed.
 - **NOTE:** Fields marked with an * are required fields.

3. Click on <u>Direct Deposit Help</u> for more information. Click on <u>OK</u> to return to the **Change Direct Deposit** page.



4. Click on <u>View check example</u> to locate where the **Routing Number** and **Account Number** are on your personal checks. **Do not use a deposit slip!** Click on <u>OK</u> to return to the **Change Direct Deposit** page.



- 5. Click on Save Confirmation page displays.
- 6. Verify The Save was successful. appears.
- 7. Click on OK. This brings you back to the **Direct Deposit** page.
- 8. Verify the **Direct Deposit Detail** information for the new account.

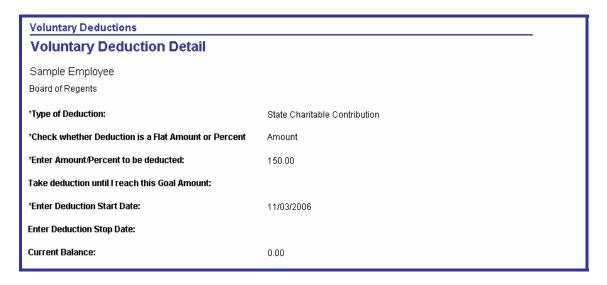
Reviewing, Adding, Changing or Discontinuing Your Voluntary Deductions

Reviewing Your Voluntary Deduction Information

- Select Self Service, Employee, Home, Employee Home. The Employee Home page displays. Click on Payroll and Compensation Home to go to the Payroll and Compensation Home page.
 - NOTE: You can also select **Self Service**, **Employee**, **Home**, **Payroll and Compensation Home**. The **Payroll and Compensation Home** page displays.
- 2. Click on <u>Voluntary Deductions</u> in the **Payroll** section. The **Voluntary Deductions** page displays with your current voluntary deduction information.
 - NOTE: You can also select Self Service, Employee, Tasks, Voluntary Deductions.



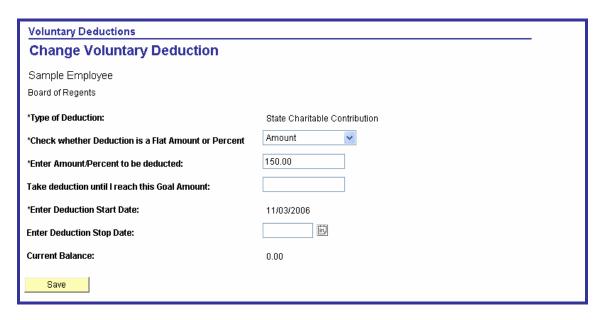
3. Click on the **Deduction Type** link (<u>State Charitable Deduction</u>, etc.) to review the details of each account on the **Voluntary Deductions Details** page.



• Click on **Return to Voluntary Deductions** to return to the **Voluntary Deductions** page.

Changing or Discontinuing Your Voluntary Deductions

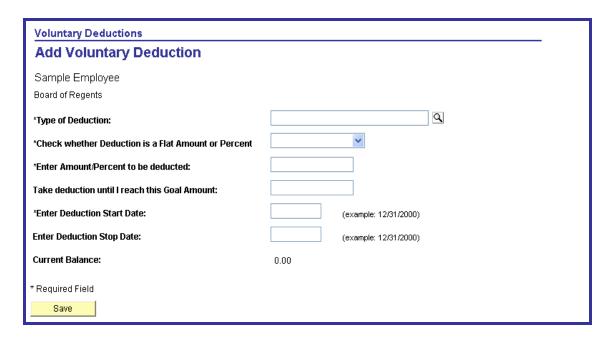
1. Click on Edit for the appropriate deduction. The **Change Voluntary Deduction** page displays.



- 2. Enter the information in the fields as needed.
 - **NOTE:** Fields marked with an * are required fields.
- 3. Click on Save Confirmation page displays.
- Verify The Save was successful. appears.
- 5. Click on OK. This brings you back to the **Change Voluntary Deduction** page.

Adding a New Voluntary Deduction

1. Click on Add Deduction The Add Voluntary Deduction page displays.



- 2. Enter or select the information in the fields as needed.
 - **NOTE 1:** Fields marked with an * are required fields.
 - **NOTE 2:** If the drop-down list for the **Type of Deduction** field is empty (**no matching values**), your institution has elected not to participate in the Voluntary Deduction feature.
- 3. Click on Save Confirmation page displays.
- 4. Verify The Save was successful. appears.
- 5. Click on OK. This brings you back to the **Voluntary Deductions** page.
- 6. Verify the **Voluntary Deductions** information for the new deduction.

Reviewing or Changing Your Federal Tax Withholding (W-4) Information

Reviewing Your Federal Tax Withholding (W-4) Information

- Select Self Service, Employee, Home, Employee Home. The Employee Home page displays. Click on Payroll and Compensation Home to go to the Payroll and Compensation Home page.
 - NOTE: You can also select **Self Service**, **Employee**, **Home**, **Payroll and Compensation Home**. The **Payroll and Compensation Home** page displays.
- 2. Click on <u>W-4 Tax Information</u> in the **Taxes** section. The **W-4 Tax Information** page displays.
 - NOTE 1: You can also select Self Service, Employee, Tasks, W-4 Tax Information.
 - NOTE 2: If you are a Non-Resident Alien, you will receive the following message:



• Click on OK to continue.

W-4 Tax Information

Sample Employee

Board of Regents

Social Security #: (View details)

You must complete Form W-4 so the Payroll Department can calculate the correct amount of tax to withhold from your pay. Federal income tax is withheld from your wages based on marital status and the number of allowances claimed on this form. You may also specify that an additional dollar amount be withheld. You can file a new Form W-4 anytime your tax situation changes and you choose to have more, or less, tax withheld.

Whether you are entitled to claim a certain number of allowances or exemption from withholding is subject to review by the IRS. Your employer may be required to send a copy of this form to the IRS.

You may also choose to file a new G-4 to modify the amount of state income tax that is withheld if your tax situation changes. The Form G-4 cannot be updated on-line at this time. Please click the G-4 Tax Form link at the bottom of this page and print the form. Return the completed form to your HR department to modify your state withholdings. To view your current G4 allowances, please view your latest paycheck.

Home Address

1234 Self Service Lane

Anywhere GA 30999

Mailing Address

1234 Self Service Ave

Anywhere GA 30999

- 3. Review the following information on this page.
 - General
 - NOTE: For security reasons, your Social Security number is not shown. You can see this number by mousing over **View details** and the number will be shown in a hovertext box.
 - Home Address
 - Mailing Address



- 4. Review the following information on this page:
 - W-4 Tax Data
 - Claim Exemption

Changing Your Federal Tax Withholding (W-4) Information

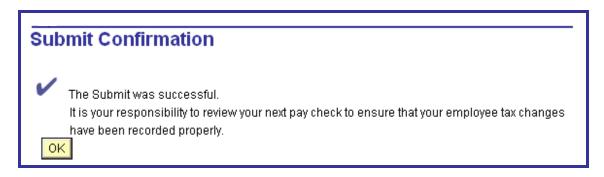
- 1. Enter or select the appropriate information in the fields in the **W-4 Tax Data** and/or **Claim Exception** sections as needed.
 - **NOTE:** Fields marked with an * are required fields.
- 2. Click on Submit . The Verify Identity page displays.



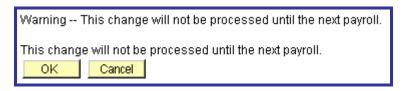
• **NOTE:** If you claim a number of exemptions that is higher than that allowed by the IRS because of a tax levy or lien, you will receive the following message:



- Click on OK to continue.
- 3. Enter your **Password** in the **Password** field.
- 4. Click on Continue. This brings you to the **Submit Confirmation** page.



- 5. Verify The Submit was successful. appears.
 - **NOTE:** If your Payroll office is currently processing a payroll, you will receive the following message:

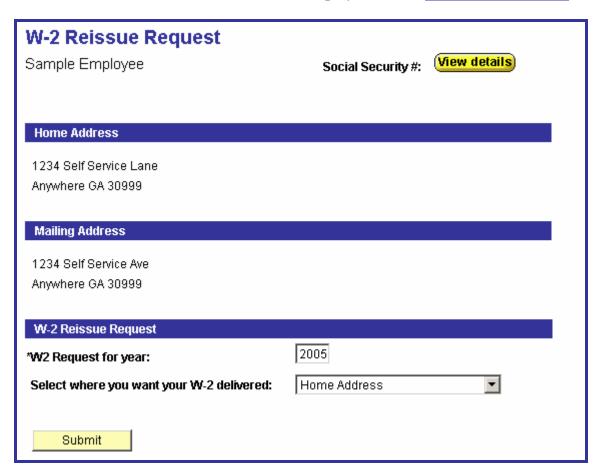


Your change will **not** be processed in the payroll that is currently being processed, but will be processed in the next payroll. Click on OK to submit your change, or if you prefer to submit your change at a later date.

6. Click on OK. This brings you back to the **W-4 Tax Information** page.

Requesting Duplicate W-2 Forms

- Select Self Service, Employee, Home, Employee Home. The Employee Home page displays. Click on Payroll and Compensation Home to go to the Payroll and Compensation Home page.
 - NOTE: You can also select **Self Service**, **Employee**, **Home**, **Payroll and Compensation Home**. The **Payroll and Compensation Home** page displays.
- Click on <u>W-2 Reissue Request</u> in the <u>Taxes</u> section. The W-2 Reissue Request page displays.
 - NOTE: You can also select Self Service, Employee, Tasks, W-2 Reissue Request.



- 3. Review your current **Home Address** and **Mailing Address** information.
- 4. Enter the calendar year (YYYY) in the W2 Request for year field.
- 5. Select where you want your W-2 delivered from the drop-down list.
- 6. Click on Submit Confirmation page displays.

- 7. Verify The Submit was successful. appears.
- 8. Click on OK. This brings you back to the **W-2 Reissue Request** page.