Problem Statement:

The CRM team of a retail store wants to:

- 1. Understand which factors influence the revenue generated by the customers
- 2. Predict the revenue "Amount" a given customer is likely to generate

As a team of data science consultants, you have to solve this problem and come up with a solution.

Use the Retail_Train.csv dataset that contains transactional and demographic information of customers of the retail store, to predict revenue.

Variable Description:

- PersonID ID of the customer
- Amount Revenue that a customer has generated for the retail store
- Family Size Number of members in a customer's family
- Distance Distance between customer's place and the nearest retail store
- · Duration Total time duration of interaction between customer and retail store
- DirectVisit Number of times the customer has directly visited the retail store
- OnlineVisit Number of times the customer has visited the store online
- Quantity Total quantity of the products purchased
- Number of FrequentItems Number of most frequently purchased items
- TransactionMode Mode of payment transaction
- Area Area code of retail store outlet
- Occupation Customer's occupation

Approach Hints:

Following are the pointers that may help you in creating the solution:

- · Exploratory data analysis and how this analysis would help you in modeling
- Data pre-processing and reasons why have you performed what you have performed
- Decide the error metric you wish to focus on and why
- Create models using different modeling techniques
- Apply dimensionality reduction and regularization techniques
- How different factors affect revenue generated by customers
- What would you suggest to the CRM team?

