ICPSR 4248

ACTIVE (Advanced Cognitive Training for Independent and Vital Elderly), 1999-2001 [United States]

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Form 422 OTDL Codebook

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OTDL Form #422

| A1. Subject ID# Label: |
|---|
| A2. Visit # I1, I3, I4, I5 (circle one) |
| A3. Form Version: 03/01/1998 |
| A4. Tester ID/Initials: |
| A5. Date Completed:// |
| |

| VISIT | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| I1 | 2799 | 40.87 | 2799 | 40.87 |
| I3 | 2081 | 30.38 | 4880 | 71.25 |
| I4 | 1969 | 28.75 | 6849 | 100.00 |

| A.6. RECORD OTDL START TIME NOW:: AM\PM |
|--|
| READ INTRODUCTORY SCRIPT: |
| Now, I am going to show you some tasks most older adults have to do in their daily life. These tasks have to do with taking one's medications, using the telephone, and using money to pay for things. For each of these tasks, I will show you certain itemsfor example, some medicine bottles or a utility billand I will ask you to look at these materials for a while so that you can understand what they are about. Then I will ask you a question and I want you to tell me the correct answer. There is always one <u>best</u> answer, and I would like you to answer the questions as best as you can. Are you ready to begin? |

SECTION B.

TAKING MEDICATIONS

TASK 1: PRESENT 2.5" X 2.0" MEDICINE BOTTLES FOR THREE PRESCRIPTIONS WITH PHARMACY LABELS FACING THE SUBJECT AND SAY:

Here are the three medicine bottles for an elderly man. His name is Bill Reese. Please look at the labels on these medicine bottles for a moment and then answer the questions that you see here on this index card.

B1. HOW MANY DAYS WILL A REFILL OF TAGAMET LAST FOR BILL? (Card 1)

| SUBJECT BEHAVIOR | CODING |
|--|--|
| SUBJECT FINDS/POINTS TO/ EXAMINES TAGAMET BOTTLE. | YES1 NO2 |
| | IF NO, EXPLAIN BELOW (E.G., POINTED TO ANOTHER BOTTLE.): |
| | |
| | |

| TAG | Frequency | Percent | Cum Freq | Cum Percent |
|-----|-----------|---------|----------|-------------|
| -9 | 1 | 0.01 | 1 | 0.01 |
| 0 | 293 | 4.28 | 294 | 4.29 |
| 1 | 6555 | 95.71 | 6849 | 100.00 |

| IF SUBJECT DOES NOT GIVE A SUBJECT SAYS "I DON'T KNOW Please look at the medicine bottle | V", YOU MAY GIVE THE F | OLLOWING PROMPT: |
|--|------------------------|------------------|
| B1a. PROMPT GIVEN? | YES1 | NO2 |

| TAGP | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| 1 | 1230 | 17.96 | 1230 | 17.96 |
| 2 | 5619 | 82.04 | 6849 | 100.00 |

| SUBJECT BEHAVIOR | CODING |
|-------------------------------------|--|
| SUBJECT SAYS "30 Days" OR "1 Month" | YES1 NO2 |
| | IF NO, EXPLAIN BELOW (E.G., SAID "60 DAYS"): |
| | , |
| | |
| | |
| | |
| | |

| DAYS | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| 0 | 2241 | 32.72 | 2241 | 32.72 |
| 1 | 4608 | 67.28 | 6849 | 100.00 |

| IF SUBJECT DOES NOT GIVE SUBJECT SAYS "I DON'T KN Please read the card and answ for Bill? | OW", YOU MAY GIVE T | , | last |
|--|---------------------|-----|------|
| B2a. PROMPT GIVEN? | YES1 | NO2 | |

| DAYSP | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 2 | 0.03 | 2 | 0.03 |
| 1 | 1266 | 18.48 | 1268 | 18.51 |
| 2 | 5581 | 81.49 | 6849 | 100.00 |

TESTER SAYS: Please answer this question now.

B3. BILL HAS BEEN FEELING SLEEPY AFTER HIS MEDICATIONS. CAN YOU TELL ME WHAT MIGHT BE CAUSING HIS SLEEPINESS? (Card 2)

| SUBJECT BEHAVIOR | CODING | |
|---|---|---|
| SUBJECT FINDS/POINTS TO/ EXAMINES INDOCIN OR MOTRIN BOTTLE. | YES1 NO2 IF NO, EXPLAIN BELOW (E.G., DIDN'T SEE BOTTLE): | |
| | | |
| | <u> </u> | ı |

| INDO | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| 0 | 569 | 8.31 | 569 | 8.31 |
| 1 | 6280 | 91.69 | 6849 | 100.00 |

| IF SUBJECT DOES NOT GIVE ANY RESPONSE FOR AT LEAST 15 SECONDS, OR SUBJECT SAYS "I DON'T KNOW", YOU MAY GIVE THE FOLLOWING PROMPT: Please look at the medicine bottles. | | | | |
|--|------|-----|--|--|
| B3a. PROMPT GIVEN? | YES1 | NO2 | | |

| INDOP | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 2 | 0.03 | 2 | 0.03 |
| 1 | 1249 | 18.24 | 1251 | 18.27 |
| 2 | 5598 | 81.73 | 6849 | 100.00 |

| SUBJECT BEHAVIOR | CODING | |
|---|---|--|
| SUBJECT FINDS/POINTS TO/ EXAMINES MOTRIN OR INDOCIN BOTTLE. | YES1 NO2 IF NO, EXPLAIN BELOW (E.G., DIDN'T SEE BOTTLE): | |
| | | |

| MOT | Frequency | Percent | Cum Freq | Cum Percent |
|-----|-----------|---------|----------|-------------|
| 0 | 1266 | 18.48 | 1266 | 18.48 |
| 1 | 5583 | 81.52 | 6849 | 100.00 |

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IF SUBJECT DOES NOT GIVE ANY RESPONSE FOR AT LEAST 15 SECONDS, OR SUBJECT SAYS "I DON'T KNOW", YOU MAY GIVE THE FOLLOWING PROMPT: Please look at <u>all</u> the medicine bottles.

| B4a. PROMPT GIVEN? | YES1 | NO2 |
|--------------------|------|-----|
|--------------------|------|-----|

| MOTP | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 3 | 0.04 | 3 | 0.04 |
| 1 | 1115 | 16.28 | 1118 | 16.32 |
| 2 | 5731 | 83.68 | 6849 | 100.00 |

| D | • | |
|----------|--|---|
| | SUBJECT BEHAVIOR | CODING |
| | SUBJECT SAYS "Indocin and Motrin may cause drowsiness" | YES1 NO2 IF NO, EXPLAIN BELOW (E.G., SAID "INDOCIN ONLY"): |
| | | |
| | | |

| IM | Frequency | Percent | Cum Freq | Cum Percent |
|----|-----------|---------|----------|-------------|
| 0 | 1224 | 17.87 | 1224 | 17.87 |
| 1 | 2577 | 37.63 | 3801 | 55.50 |
| 2 | 3048 | 44.50 | 6849 | 100.00 |

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IF SUBJECT DOES NOT GIVE ANY RESPONSE FOR AT LEAST 15 SECONDS, OR SUBJECT SAYS "I DON'T KNOW", YOU MAY GIVE THE FOLLOWING PROMPT: Is there any information about drowsiness or dizziness on the medicine bottles?

| B5a. PROMPT GIVEN? | YES1 | NO2 |
|--------------------|------|-----|

| IMP | Frequency | Percent | Cum Freq | Cum Percent |
|-----|-----------|---------|----------|-------------|
| -9 | 3 | 0.04 | 3 | 0.04 |
| 1 | 2220 | 32.41 | 2223 | 32.46 |
| 2 | 4626 | 67.54 | 6849 | 100.00 |

TASK 2: PRESENT THE PACKAGE INSERT FROM AN OVER-THE-COUNTER ASPIRIN PRODUCT AND SAY:

This is the package insert from an aspirin product that you can buy over the counter. A person may use this product when he or she has some minor pain. Please look at this package insert for a moment and then read the following questions.

HAND INDEX CARD TO SUBJECT.

B6. ACCORDING TO THIS PACKAGE INSERT, HOW MANY TABLETS OF ASPIRIN CAN A PERSON TAKE WITHIN 24 HOURS? (Card 3)

| SUBJECT BEHAVIOR | CODING | |
|----------------------------------|--|--|
| SUBJECT SAYS: "Up to 8 tablets". | YES1 NO2 IF NO, EXPLAIN BELOW (E.G., "SAID 4 TABLETS"): | |
| | | |

| TABS | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| 0 | 417 | 6.09 | 417 | 6.09 |
| 1 | 6432 | 93.91 | 6849 | 100.00 |

| \downarrow | | | | |
|--|---|--|--|--|
| IF SUBJECT DOES NOT GIVE ANY RESPONSE FOR AT LEAST 15 SECONDS, OR | | | | |
| Is there any information about how many tablets a person can take in 24 hours? | | | | |
| | | | | |
| YES1 | NO2 | | | |
|) | W", YOU MAY GIVE Thow many tablets a pers | W", YOU MAY GIVE THE FOLLOWING PROMPT: how many tablets a person can take in 24 hours? | | |

| TABSP | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 1 | 0.01 | 1 | 0.01 |
| 1 | 485 | 7.08 | 486 | 7.10 |
| 2 | 6363 | 92.90 | 6849 | 100.00 |

B7. (HAND SUBJECT NEXT CARD.) ACCORDING TO THIS PACKAGE INSERT, IN WHAT TIME INTERVALS CAN THE PERSON TAKE THE TABLETS? (Card 4)

| SUBJECT BEHAVIOR | CODING |
|--|--|
| SUBJECT SAYS "In 4 hour intervals" OR "Every 4 hours". | YES1 NO2 |
| | IF NO, EXPLAIN BELOW (E.G., SAID "EVERY 8 HOURS"): |
| | |
| | |
| | |

| EVER | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| 0 | 213 | 3.11 | 213 | 3.11 |
| 1 | 6636 | 96.89 | 6849 | 100.00 |

| | ↓ | | | |
|---|------------------------------|-----------------------------------|---|--|
| IF SUBJECT DOES NOT GIVE ANY RESPONSE FOR AT LEAST 15 SECONDS, OR | | | | |
| SUBJECT SAYS "I DON'T KNOW", YOU MAY GIVE THE FOLLOWING PROMPT: | | | | |
| Do the directions say anything again? | ; about a time interval in v | which one can take the pills over | ļ | |
| B7a. PROMPT GIVEN? | YES1 | NO2 | | |

| EVERP | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| 1 | 227 | 3.31 | 227 | 3.31 |
| 2 | 6622 | 96.69 | 6849 | 100.00 |

TESTER SAYS: Now please answer this question.

HAND INDEX CARD TO SUBJECT.

B8. AN OLDER WOMAN FELL ABOUT TWO WEEKS AGO AND HAS BEEN TAKING THESE ASPIRIN TABLETS BECAUSE HER BACK HAS BEEN HURTING HER EVER SINCE. ACCORDING TO THIS LEAFLET, WHAT SHOULD THIS WOMAN DO? (Card 5)

| SUBJECT BEHAVIOR | CODING |
|---|---|
| SUBJECT SAYS: "She should contact her physician immediately". | YES1 NO2 |
| F-J seems control . | IF NO, EXPLAIN BELOW (E.G., SAID 'DO NOTHING'): |
| | |
| | |

| CONS | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 1 | 0.01 | 1 | 0.01 |
| 0 | 352 | 5.14 | 353 | 5.15 |
| 1 | 6496 | 94.85 | 6849 | 100.00 |

| | \downarrow | | | | |
|---|---|----------------------|--|--|--|
| IF SUBJECT DOES NOT GIVE | IF SUBJECT DOES NOT GIVE ANY RESPONSE FOR AT LEAST 15 SECONDS, OR | | | | |
| SUBJECT SAYS "I DON'T KNO | OW", YOU MAY GIVE T | HE FOLLOWING PROMPT: | | | |
| Do the instructions say anything about what a person should do if a pain lasts for a longer period of time? | | | | | |
| B8a. PROMPT GIVEN? | YES1 | NO2 | | | |

| CONSP | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 2 | 0.03 | 2 | 0.03 |
| 1 | 294 | 4.29 | 296 | 4.32 |
| 2 | 6553 | 95.68 | 6849 | 100.00 |

TASK 3: PRESENT THE PATIENT RECORD TO THE SUBJECT AND SAY:

A man named Mr. Dowd is going to a new doctor. This is the form that patients usually have to fill out when they see a new doctor. Please take a moment to look at this patient record, and then complete the following activity.

HAND INDEX CARD TO SUBJECT.

B9. WHERE ON THIS FORM WOULD MR. DOWD WRITE THAT HE IS COVERED BY BLUE CROSS HEALTH INSURANCE? WRITE IT IN NOW. (Card 6)

| CODING |
|---|
| YES1 NO2 IF NO, EXPLAIN BELOW (E.G., WROTE NOTHING): |
| |
| |
| |
| |
| |

| BLUE | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 1 | 0.01 | 1 | 0.01 |
| 0 | 974 | 14.22 | 975 | 14.24 |
| 1 | 5874 | 85.76 | 6849 | 100.00 |

| | \ | | | | |
|---|----------|-----|--|--|--|
| IF SUBJECT DOES NOT GIVE ANY RESPONSE FOR AT LEAST 15 SECONDS, OR SUBJECT SAYS "I DON'T KNOW", YOU MAY GIVE THE FOLLOWING PROMPT: | | | | | |
| Do you see any space for insurance information? | | | | | |
| B9a. PROMPT GIVEN? | YES1 | NO2 | | | |

| BLUEP | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 2 | 0.03 | 2 | 0.03 |
| 1 | 2235 | 32.63 | 2237 | 32.66 |
| 2 | 4612 | 67.34 | 6849 | 100.00 |

TESTER SAYS: Please answer this question now.

B10a. MR. DOWD HAD UNSTABLE BLOOD PRESSURE THE LAST TIME HE HAD ANESTHESIA. WHERE ON THE FORM WOULD HE INDICATE THIS? WRITE IT IN NOW. (Card 7)

| SUBJECT BEHAVIOR | CODING | |
|--|--|--|
| SUBJECT MARKS/CHECKS "Yes" NEXT TO THE QUESTION "HAVE YOU EVER HAD | YES1 NO2 | |
| ANY COMPLICATIONS WITH ANESTHESIA?" | IF NO, EXPLAIN BELOW (E.G., CHECKED ANOTHER AREA): | |
| | | |
| | | |
| | | |

| COMP | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 2 | 0.03 | 2 | 0.03 |
| 0 | 2822 | 41.20 | 2824 | 41.23 |
| 1 | 4025 | 58.77 | 6849 | 100.00 |

B10b.

| - ` | , | | |
|-----|--|---|--|
| | SUBJECT BEHAVIOR | CODING | |
| | SUBJECT WRITES "Unstable Blood Pressure" IN THE "PLEASE DESCRIBE" SECTION. | YES1 NO2 | |
| | | IF NO, EXPLAIN BELOW (E.G., WROTE NOTHING): | |
| | | | |
| | | | |
| | | | |
| | | | |

| UNBLP | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 1 | 0.01 | 1 | 0.01 |
| 0 | 2741 | 40.02 | 2742 | 40.04 |
| 1 | 4107 | 59.96 | 6849 | 100.00 |



IF SUBJECT DOES NOT GIVE ANY RESPONSE FOR AT LEAST 15 SECONDS, OR SUBJECT SAYS "I DON'T KNOW", YOU MAY GIVE THE FOLLOWING PROMPT: Where on this form does it ask about anesthesia?

B10c. PROMPT GIVEN?

YES......1

NO......2

| COMPP | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 2 | 0.03 | 2 | 0.03 |
| 1 | 1086 | 15.86 | 1088 | 15.89 |
| 2 | 5761 | 84.11 | 6849 | 100.00 |

TASK 1: PRESENT A *TOUCH-TONE TELEPHONE* AND A MODIFIED VERSION OF THE *SENIOR RESOURCES PAGE* FROM THE PHONE BOOK. THE TESTER SAYS:

Here is a touch-tone telephone and a page from a phone book that lists several services for senior citizens. Please look at this page for a moment and then complete the activity shown here.

C1. WHAT NUMBER WOULD YOU DIAL IF YOU WOULD LIKE TO FIND OUT ABOUT SUBSIDIZED HOUSING FOR OLDER ADULTS? YOU MAY USE A PENCIL ERASER TO FIND THE NUMBER ON THIS PAGE. PLEASE POINT TO THE NUMBER, CALL OUT THE NUMBER, AND THEN DIAL IT. (Card 8)

| SUBJECT BEHAVIOR | CODING |
|---|---|
| SUBJECT FINDS/POINTS TO/ EXAMINES HOUSING SECTION. | YES1 NO2 |
| ZII III (ZS II COSII (O SZOTIOI (I | IF NO, EXPLAIN BELOW (E.G., POINTED TO ANOTHER AREA): |
| | |
| | |
| | |

| HOUS | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 4 | 0.06 | 4 | 0.06 |
| 0 | 271 | 3.96 | 275 | 4.02 |
| 1 | 6574 | 95.98 | 6849 | 100.00 |

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IF SUBJECT DOES NOT GIVE ANY RESPONSE FOR AT LEAST 15 SECONDS, OR SUBJECT SAYS "I DON'T KNOW", YOU MAY GIVE THE FOLLOWING PROMPT: Can you see any information on this page that refers to housing?

C1a. PROMPT GIVEN? YES.......1 NO.......2

| HOUSP | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 7 | 0.10 | 7 | 0.10 |
| 1 | 757 | 11.05 | 764 | 11.15 |
| 2 | 6085 | 88.85 | 6849 | 100.00 |

| SUBJECT BEHAVIOR | CODING | |
|--|---|--|
| SUBJECT DIALS AND CALLS OUT "471-2096" | YES1 NO2 IF NO, EXPLAIN BELOW (E.G., DIALED 470-1196): | |
| | | |

| NUMA | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 1 | 0.01 | 1 | 0.01 |
| 0 | 2243 | 32.75 | 2244 | 32.76 |
| 1 | 4605 | 67.24 | 6849 | 100.00 |

IF SUBJECT DOES NOT GIVE ANY RESPONSE FOR AT LEAST 15 SECONDS, OR SUBJECT SAYS "I DON'T KNOW", YOU MAY GIVE THE FOLLOWING PROMPT: Please let me see you dial the number.

| C2a. PROMPT GIVEN? YES1 NO | 2 |
|----------------------------|---|
|----------------------------|---|

| NUMAP | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 1 | 0.01 | 1 | 0.01 |
| 1 | 1866 | 27.24 | 1867 | 27.26 |
| 2 | 4982 | 72.74 | 6849 | 100.00 |

TASK 2: PRESENT THE SIMULATED PAGE FROM THE YELLOW PAGES AND SAY

This is a page from the Yellow Pages of a phone book. Please look at this page for a moment and then complete the activity that is shown on this index card. HAND CARD TO SUBJECT.

C3. WHICH NUMBER WOULD YOU DIAL IF YOU WANTED TO HAVE ONE OF YOUR PRESCRIPTIONS FILLED AT A HOSPITAL PHARMACY? YOU MAY USE A PENCIL ERASER TO FIND THE NUMBER ON THIS PAGE. PLEASE POINT TO THE NUMBER, CALL OUT THE NUMBER, AND THEN DIAL IT. (Card 9)

| SUBJECT BEHAVIOR | CODING |
|--|---|
| SUBJECT FINDS/POINTS TO/ EXAMINES HOSPITAL PHARMACY ADVERTISEMENT. | YES1 NO2 IF NO, EXPLAIN BELOW (E.G., POINTED TO ANOTHER AREA): |
| | |

| PHAR | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 5 | 0.07 | 5 | 0.07 |
| 0 | 321 | 4.69 | 326 | 4.76 |
| 1 | 6523 | 95.24 | 6849 | 100.00 |

| | | \ | | | |
|-----|--|----------------------|------------------------|--|--|
| | IF SUBJECT DOES NOT GIVE | ANY RESPONSE FOR A | Γ LEAST 15 SECONDS, OR | | |
| | SUBJECT SAYS "I DON'T KNO | OW", YOU MAY GIVE TH | IE FOLLOWING PROMPT: | | |
| | Can you show me the advertisement for the hospital pharmacy? | | | | |
| | | | | | |
| ٦ | | | | | |
| | C3a. PROMPT GIVEN? | YES1 | NO2 | | |
| - 1 | | | | | |

| PHARP | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 4 | 0.06 | 4 | 0.06 |
| 1 | 592 | 8.64 | 596 | 8.70 |
| 2 | 6253 | 91.30 | 6849 | 100.00 |

C4.

| SUBJECT BEHAVIOR | CODING |
|--|---|
| SUBJECT DIALS AND CALLS OUT "776-5486" | YES1 NO2 |
| 3 100 | IF NO, EXPLAIN BELOW (E.G., DIALED 776-5012): |
| | |

| NUMB | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 2 | 0.03 | 2 | 0.03 |
| 0 | 2471 | 36.08 | 2473 | 36.11 |
| 1 | 4376 | 63.89 | 6849 | 100.00 |

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IF SUBJECT DOES NOT GIVE ANY RESPONSE FOR AT LEAST 15 SECONDS, OR SUBJECT SAYS "I DON'T KNOW", YOU MAY GIVE THE FOLLOWING PROMPT: **Please let me see you dial the number.**

| C4a PROMPT GIVEN? | VEC 1 | NO 2 |
|--------------------|-------|------|
| C4a. PROMPT GIVEN? | 1 E51 | NO2 |

| NUMBP | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 5 | 0.07 | 5 | 0.07 |
| 1 | 1101 | 16.08 | 1106 | 16.15 |
| 2 | 5743 | 83.85 | 6849 | 100.00 |

TASK 3: PRESENT THE *RATE DISCOUNT CHART* FOR LONG DISTANCE CALLS AND SAY:

This is the rate discount chart from a phone book. Please look at this chart for a moment and then complete the activity shown on the index card. HAND CARD TO SUBJECT.

C5. IF YOU MAKE A LONG-DISTANCE CALL ON A SUNDAY NIGHT FROM 10:30PM UNTIL 11:00PM, WHICH LONG DISTANCE CHARGE APPLIES? FIRST, FIND THE LOCATION ON THIS PAGE. YOU MAY USE A PENCIL ERASER TO FIND IT. THEN <u>TELL ME</u> WHICH RATE YOU THINK APPLIES. (Card 10)

| SUBJECT BEHAVIOR | CODING | |
|--|--|--|
| SUBJECT FINDS/POINTS TO/ EXAMINES CORRECT ("Discount from Full Rate") TIME PERIOD ON THE RATE CHART. | YES1 NO2 IF NO, EXPLAIN BELOW (E.G., POINTS ANOTHER | |
| | PERIOD): | |

| PART | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 4 | 0.06 | 4 | 0.06 |
| -7 | 1 | 0.01 | 5 | 0.07 |
| 0 | 3156 | 46.08 | 3161 | 46.15 |
| 1 | 3688 | 53.85 | 6849 | 100.00 |

| | \downarrow | | |
|---|----------------------|----------------------|--|
| IF SUBJECT DOES NOT GIVE SUBJECT SAYS "I DON'T KN Where on the chart do you see | OW", YOU MAY GIVE TH | HE FOLLOWING PROMPT: | |
| C5a. PROMPT GIVEN? | YES1 | NO2 | |

| PARTP | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 8 | 0.12 | 8 | 0.12 |
| -7 | 1 | 0.01 | 9 | 0.13 |
| 1 | 1482 | 21.64 | 1491 | 21.77 |
| 2 | 5358 | 78.23 | 6849 | 100.00 |

| SUBJECT BEHAVIOR | CODING | |
|---|---|--|
| SUBJECT SAYS: "The Discount from Full Rate Charge". | YES1 NO2 | |
| Rute Charge . | IF NO, EXPLAIN BELOW (E.G., SAID "LARGEST DISCOUNT"): | |
| | | |

| DISC | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 3 | 0.04 | 3 | 0.04 |
| -7 | 1 | 0.01 | 4 | 0.06 |
| 0 | 4193 | 61.22 | 4197 | 61.28 |
| 1 | 2652 | 38.72 | 6849 | 100.00 |



IF SUBJECT DOES NOT GIVE ANY RESPONSE FOR AT LEAST 15 SECONDS, OR SUBJECT SAYS "I DON'T KNOW", YOU MAY GIVE THE FOLLOWING PROMPT: Please show me the rate that applies.

C6a. PROMPT GIVEN? YES.......1 NO......2

| DISCP | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 6 | 0.09 | 6 | 0.09 |
| -7 | 1 | 0.01 | 7 | 0.10 |
| 1 | 1527 | 22.30 | 1534 | 22.40 |
| 2 | 5315 | 77.60 | 6849 | 100.00 |

SECTION D.

MANAGING FINANCES

TASK 1: THE TESTER PRESENTS TO THE SUBJECT THE LUNCH CHECK FROM THE HEALTHY WAY DELI AND PRESENTS THE AMOUNT OF \$6.00 IN FOUR \$1.00 BILLS AND THE REMAINING \$2.00 IN COINS CONSISTING OF 6 QUARTERS, 3 DIMES, AND 4 NICKLES. THE TESTER SAYS:

This is the lunch check that a person had to pay. Here also is some change. Please look at this check and then complete the activity shown on this index card. HAND CARD TO SUBJECT.

D1. PLEASE COUNT THE EXACT CHANGE THAT THIS CUSTOMER WOULD GET BACK ON THIS LUNCH CHECK IF SHE PAID WITH A \$10.00 BILL. (Card 11)

| SUBJECT BEHAVIOR | | CODING | |
|---|------|--------|--|
| D1a. <u>\$3.15 COUNTED AS:</u> 3-\$1.00 BILLS + 1 DIME + 1 NICKEL | YES1 | NO2 | |

| MONA | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 3 | 0.04 | 3 | 0.04 |
| 0 | 740 | 10.80 | 743 | 10.85 |
| 4 | 6106 | 89.15 | 6849 | 100.00 |

| D1b. \$3.15 COUNTED AS: | YES1 | NO2 |
|--------------------------------|------|-----|
| 3-\$1.00 BILLS + 3 NICKELS | | |

| MONB | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 4 | 0.06 | 4 | 0.06 |
| 0 | 6522 | 95.23 | 6526 | 95.28 |
| 4 | 323 | 4.72 | 6849 | 100.00 |

| D1c. <u>\$3.15 COUNTED AS:</u> 2-\$1.00 BILLS + 4 QUARTERS + 3 NICKELS | YES1 NO2 | |
|---|----------|--|
|---|----------|--|

| MONC | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 4 | 0.06 | 4 | 0.06 |
| 0 | 6845 | 99.94 | 6849 | 100.00 |

| D1d. <u>\$3.15 COUNTED AS:</u> 2-\$1.00 BILLS + 4 QUARTERS + | YES1 | NO2 |
|--|------|-----|
| 1 DIME + 1 NICKEL | | |

| MOND | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 4 | 0.06 | 4 | 0.06 |
| 0 | 6835 | 99.80 | 6839 | 99.85 |
| 4 | 10 | 0.15 | 6849 | 100.00 |

| D1e. OTHER (SPECIFY): | YES1 | NO2 |
|-----------------------|------|-----|
| | | |

| MONE | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 4 | 0.06 | 4 | 0.06 |
| 0 | 6810 | 99.43 | 6814 | 99.49 |
| 4 | 35 | 0.51 | 6849 | 100.00 |

IF SUBJECT DOES NOT GIVE ANY RESPONSE FOR AT LEAST 15 SECONDS, OR SUBJECT SAYS "I DON'T KNOW", YOU MAY GIVE THE FOLLOWING PROMPT: What was the amount or size bill that the person paid this lunch check with?

D1f. PROMPT GIVEN? YES.......1 NO......2

| MONAP | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 5 | 0.07 | 5 | 0.07 |
| 1 | 326 | 4.76 | 331 | 4.83 |
| 2 | 6518 | 95.17 | 6849 | 100.00 |

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D1g. DID THE SUBJECT USE SCRATCH PAPER?

YES......1 NO......2

| MONS | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 6 | 0.09 | 6 | 0.09 |
| 1 | 182 | 2.66 | 188 | 2.74 |
| 2 | 6661 | 97.26 | 6849 | 100.00 |

TASK 2: PRESENT THE *BALANCE SHEET* FROM A CHECKBOOK TO THE SUBJECT AND SAY:

This is an older person's balance sheet from the checkbook. Please balance this person's checkbook using the information on the index card. HAND CARD TO SUBJECT.

D2. THE PERSON WHO HOLDS THIS CHECKING ACCOUNT RECEIVED A CHECK FOR \$50.00 FOR DEPOSIT AND ALSO PAID A UTILITY BILL FOR THE AMOUNT OF \$29.21. PLEASE BALANCE A CHECKBOOK FOR THIS PERSON. (Card 12)

| SUBJECT BEHAVIOR | CODING |
|---|---|
| D2a. SUBJECT WRITES \$50.00 IN CREDIT/DEPOSIT COLUMN AND COMES UP WITH A FIRST BALANCE OF \$781.50* *NOTE: IF SUBJECT STARTED WITH WITHDRAWAL FIRST, SKIP THIS ITEM AND GO TO D2B. | YES1 NO2 IF NO, EXPLAIN BELOW (E.G., "RECORDED \$50 CORRECTLY, BUT ARITHMETIC WRONG BALANCE WAS 701.72"; OR "DIDN'T PUT \$50 IN CORRECT COLUMN, BUT BALANCE WAS CORRECT"): |

| DEP | Frequency | Percent | Cum Freq | Cum Percent |
|-----|-----------|---------|----------|-------------|
| -9 | 3 | 0.04 | 3 | 0.04 |
| -7 | 7 | 0.10 | 10 | 0.15 |
| 0 | 507 | 7.40 | 517 | 7.55 |
| 1 | 2422 | 35.36 | 2939 | 42.91 |
| 2 | 3910 | 57.09 | 6849 | 100.00 |

| CORRECTIVE PUTE A RITHER METER WHO NO | SUBJECT BEHAVIOR | CODING |
|--|---|--|
| BALANCE OF \$702.29 BALANCE WAS 701.72"; OR "DIDN'T PUT \$29.21 IN CORRECT COLUMN, BUT BALANCE WAS CORRECT"): | DEBIT/WITHDRAWAL COLUMN AND COMES UP WITH A FIRST | IF NO, EXPLAIN BELOW (E.G., "RECORDED \$29.21 CORRECTLY, BUT ARITHMETIC WRONG BALANCE WAS 701.72"; OR "DIDN'T PUT \$29.21 IN CORRECT COLUMN, BUT BALANCE WAS |

| | \ | | | | | |
|---|----------------------|------------------------|--|--|--|--|
| IF SUBJECT DOES NOT GIV | E ANY RESPONSE FOR A | T LEAST 15 SECONDS, OR | | | | |
| SUBJECT SAYS "I DON'T KNOW", YOU MAY GIVE THE FOLLOWING PROMPT: | | | | | | |
| Which amount is deposited? | | | | | | |
| r | | | | | | |
| | | | | | | |
| D2 - DDOMDT CIMENIO | VEC 1 | NO 2 | | | | |
| D2c. PROMPT GIVEN? | YES1 | NO2 | | | | |

| DEPP | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 13 | 0.19 | 13 | 0.19 |
| -7 | 2 | 0.03 | 15 | 0.22 |
| 1 | 816 | 11.91 | 831 | 12.13 |
| 2 | 6018 | 87.87 | 6849 | 100.00 |

| • | | , |
|---|---|---|
| | SUBJECT BEHAVIOR | CODING |
| | D3a. SUBJECT WRITES \$29.21 IN DEBIT/WITHDRAWAL COLUMN AND COMES UP WITH A FINAL BALANCE OF \$752.29* *NOTE: IF SUBJECT STARTED WITH WITHDRAWAL IN D2 ABOVE, SKIP THIS ITEM AND GO TO D3B. | YES1 NO2 IF NO, EXPLAIN BELOW (E.G., "RECORDED \$29.21 CORRECTLY, BUT ARITHMETIC WRONG BALANCE WAS 701.72"; OR "DIDN'T PUT \$29.21 IN CORRECT COLUMN, BUT BALANCE WAS CORRECT"): |
| 1 | | |

| WITH | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 3 | 0.04 | 3 | 0.04 |
| -7 | 8 | 0.12 | 11 | 0.16 |
| 0 | 805 | 11.75 | 816 | 11.91 |
| 1 | 2839 | 41.45 | 3655 | 53.37 |
| 2 | 3194 | 46.63 | 6849 | 100.00 |

| SUBJECT BEHAVIOR | CODING |
|--|---|
| D3b. SUBJECT WRITES \$50.00 IN CREDIT/DEPOSIT COLUMN AND COMES UP WITH A FINAL BALANCE OF \$752.29 | YES1 NO2 IF NO, EXPLAIN BELOW (E.G., "RECORDED \$50.00 CORRECTLY, BUT ARITHMETIC WRONG-BALANCE WAS 701.72"; OR "DIDN'T PUT \$50.00 IN CORRECT COLUMN, BUT BALANCE WAS CORRECT"): |
| | |

IF SUBJECT DOES NOT GIVE ANY RESPONSE FOR AT LEAST 15 SECONDS, OR SUBJECT SAYS "I DON'T KNOW", YOU MAY GIVE THE FOLLOWING PROMPT: Which amount is paid out?

D3c. PROMPT GIVEN? YES.......1 NO......2

| WITHP | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 3 | 0.04 | 3 | 0.04 |
| -7 | 2 | 0.03 | 5 | 0.07 |
| 1 | 430 | 6.28 | 435 | 6.35 |
| 2 | 6414 | 93.65 | 6849 | 100.00 |

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D3d. DID THE SUBJECT USE SCRATCH PAPER OR WRITE IN MARGINS FOR D2 OR D3?

YES......1 NO......2

| WITHS | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 5 | 0.07 | 5 | 0.07 |
| -7 | 2 | 0.03 | 7 | 0.10 |
| 1 | 2825 | 41.25 | 2832 | 41.35 |
| 2 | 4017 | 58.65 | 6849 | 100.00 |

TASK 3: PRESENT THE SUBJECT WITH A UTILITY BILL, A CHECK, AND A MAILING ENVELOPE, PRESENT PARTICIPANT WITH THE INDEX CARD, AND SAY:

This is a utility bill that has arrived for you in the mail. Please fill out this check and show me what you would do to pay this bill properly. Please do <u>everything</u> you would need to do to get this payment ready for <u>mailing</u>. You do not have to pay late fees. (Card 13)

D4.

| SUBJECT BEHAVIOR | CODING | |
|--|--|--|
| D4a. SUBJECT WRITES IN DATE AND YEAR ON CHECK. | YES1 NO2 | |
| | IF NO, EXPLAIN BELOW (E.G., "LEFT BLANK"): | |
| | | |
| | | |
| | | |

| DTYR | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 6 | 0.09 | 6 | 0.09 |
| -7 | 2 | 0.03 | 8 | 0.12 |
| 0 | 208 | 3.04 | 216 | 3.15 |
| 1 | 467 | 6.82 | 683 | 9.97 |
| 2 | 6166 | 90.03 | 6849 | 100.00 |

| D4b. SUBJECT WRITES IN PAY TO THE ORDER FIELD "Grand City Edison" | YES1 | NO…2 N BELOW (E.G., "NAMED | |
|---|--------------|-------------------------------|--|
| Edison | DIFFERENT CO | | |
| | | | |

| PAY | Frequency | Percent | Cum Freq | Cum Percent |
|-----|-----------|---------|----------|-------------|
| -9 | 6 | 0.09 | 6 | 0.09 |
| -7 | 2 | 0.03 | 8 | 0.12 |
| 0 | 531 | 7.75 | 539 | 7.87 |
| 1 | 6310 | 92.13 | 6849 | 100.00 |

D4c. SUBJECT WRITES AMOUNT IN NUMBERS "\$29.21"

YES...1 NO...2

IF NO, EXPLAIN BELOW (E.G., "WROTE \$27.21"):

| TWENTY | Frequency | Percent | Cum Freq | Cum Percent |
|--------|-----------|---------|----------|-------------|
| -9 | 6 | 0.09 | 6 | 0.09 |
| -7 | 2 | 0.03 | 8 | 0.12 |
| 0 | 252 | 3.68 | 260 | 3.80 |
| 1 | 6589 | 96.20 | 6849 | 100.00 |

D4d. SUBJECT WRITES AMOUNT IN WORDS "Twenty-nine and 21/100"

YES...1 NO...2

IF NO, EXPLAIN BELOW (E.G., "LEFT BLANK"):

| TWENTYB | Frequency | Percent | Cum Freq | Cum Percent |
|---------|-----------|---------|----------|-------------|
| -9 | 7 | 0.10 | 7 | 0.10 |
| -7 | 2 | 0.03 | 9 | 0.13 |
| 0 | 1093 | 15.96 | 1102 | 16.09 |
| 1 | 5747 | 83.91 | 6849 | 100.00 |

| SUBJECT BEHAVIOR | CODING |
|---|--|
| D4e. SUBJECT SIGNS OWN NAME AT SIGNATURE LINE | YES1 NO2 |
| SIGIVITORE ENVE | IF NO, EXPLAIN BELOW (E.G., "LEFT BLANK"): |
| | |
| | |
| | |

| SIGN | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 7 | 0.10 | 7 | 0.10 |
| -7 | 2 | 0.03 | 9 | 0.13 |
| 0 | 622 | 9.08 | 631 | 9.21 |
| 1 | 6218 | 90.79 | 6849 | 100.00 |

| | D4f. SUBJECT WRITES UTILITY ADDRESS ON ENVELOPE: | YES1 NO2 |
|--------|--|---|
| \neg | "Grand City Edison, P.O. Box 7150, Grand City, US 12345" | IF NO, EXPLAIN BELOW (E.G., "ONLY WROTE CO. NAME"): |
| | Grand City, 05 12545 | |

| ADDR | Frequency | Percent | Cum Freq | Cum Percent |
|------|-----------|---------|----------|-------------|
| -9 | 9 | 0.13 | 9 | 0.13 |
| -7 | 2 | 0.03 | 11 | 0.16 |
| 0 | 1399 | 20.43 | 1410 | 20.59 |
| 1 | 50 | 0.73 | 1460 | 21.32 |
| 2 | 58 | 0.85 | 1518 | 22.16 |
| 3 | 5331 | 77.84 | 6849 | 100.00 |

D4g. SUBJECT WRITES IN RETURN ADDRESS "Name Street/Apt.

City, State, Zip Code"

YES...1 NO...2

IF NO, EXPLAIN BELOW (E.G., "INDICATED THEY WOULD USE A LABEL HERE"):

| RADDR | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 8 | 0.12 | 8 | 0.12 |
| -7 | 2 | 0.03 | 10 | 0.15 |
| 0 | 2480 | 36.21 | 2490 | 36.36 |
| 1 | 112 | 1.64 | 2602 | 37.99 |
| 2 | 463 | 6.76 | 3065 | 44.75 |
| 3 | 3784 | 55.25 | 6849 | 100.00 |

D4h. SUBJECT TEARS RETURN
PORTION OF BILL AND PLACES
CHECK AND RETURN PORTION
OF BILL INTO ENVELOPE AND
SEALS IT.

YES...1 NO...2

IF NO, EXPLAIN BELOW (E.G., "FORGOT RETURN PORTION OF BILL" OR "DIDN'T SEAL ENVELOPE"):

| STUFF | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 10 | 0.15 | 10 | 0.15 |
| -7 | 2 | 0.03 | 12 | 0.18 |
| 0 | 3441 | 50.24 | 3453 | 50.42 |
| 1 | 1810 | 26.43 | 5263 | 76.84 |
| 2 | 1586 | 23.16 | 6849 | 100.00 |

| | 1 | |
|--|---|--|
| | | |

IF SUBJECT DOES NOT GIVE ANY RESPONSE FOR AT LEAST 15 SECONDS, OR SUBJECTS SAYS "I DON'T KNOW", YOU MAY GIVE THE FOLLOWING PROMPT **EACH TIME THE PERSON SHOWS THIS BEHAVIOR**:

Please show me <u>all</u> the steps that are involved in paying this bill properly and getting it ready to mail.

D4i. PROMPT GIVEN? YES......1 NO......2

| BILLP | Frequency | Percent | Cum Freq | Cum Percent |
|-------|-----------|---------|----------|-------------|
| -9 | 12 | 0.18 | 12 | 0.18 |
| -7 | 2 | 0.03 | 14 | 0.20 |
| 1 | 4031 | 58.86 | 4045 | 59.06 |
| 2 | 2804 | 40.94 | 6849 | 100.00 |

D4j. **IF D4i IS "Yes",** HOW <u>OFTEN</u> WAS PROMPT GIVEN? (CIRCLE ONE):

1 2 3 4 5 6 7 other (specify) _____

| HOFTEN | Frequency | Percent | Cum Freq | Cum Percent |
|--------|-----------|---------|----------|-------------|
| -9 | 24 | 0.35 | 24 | 0.35 |
| -7 | 2 | 0.03 | 26 | 0.38 |
| -1 | 2804 | 40.94 | 2830 | 41.32 |
| 1 | 1988 | 29.03 | 4818 | 70.35 |
| 2 | 1114 | 16.27 | 5932 | 86.61 |
| 3 | 598 | 8.73 | 6530 | 95.34 |
| 4 | 244 | 3.56 | 6774 | 98.90 |
| 5 | 46 | 0.67 | 6820 | 99.58 |
| 6 | 15 | 0.22 | 6835 | 99.80 |
| 7 | 10 | 0.15 | 6845 | 99.94 |
| 8 | 1 | 0.01 | 6846 | 99.96 |
| 9 | 1 | 0.01 | 6847 | 99.97 |
| 10 | 1 | 0.01 | 6848 | 99.99 |
| 12 | 1 | 0.01 | 6849 | 100.00 |

| D5. | RECORD OTDL END TIME NOW: | : | AM\PM |
|-----|---------------------------|---|-----------|
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