**Xavier Conzet**

2385 Emerson Ave S, Unit CN433, Minneapolis, MN 55408 | P: 651-497-9088| xavierwconzet@gmail.com

**BRIEF SUMMARY**

Full-stack data analyst and educator with a passion for building analytics solutions that drive measurable impact. I specialize in SQL development, ETL automation, and executive-facing dashboards—often in high-stakes environments like healthcare and regulated industries. Known for leading internal modernization efforts, mentoring early-career talent, and using data to improve systems that serve people. Whether building tools that support veteran care or teaching graduate students to communicate like business leaders, I aim to make data a force for clarity, connection, and positive change.

**TECHNICAL COMPETENCIES**

Tools: Python, Visual Studio Code, VS Code, Jupyter Notebooks, SQL, Microsoft SQL Server, Power BI, Tableau, Alteryx, R, R Studio, SAS Enterprise Miner, Intermediate/Advanced Microsoft Excel, Power Query, Power Pivot, XML, Visual Basic/VBA, Pycharm, Microsoft PowerPoint, Microsoft Word

**EXPERIENCE**

**Optum**  *Eden Prairie, MN*

*Data Analyst - Enterprise Reporting & Analytics (Veterans Affairs – Community Care Network)**Aug 2023 – Current*

* Data analyst on a $55B federal contract, delivering insights that inform stakeholders and support operational decisions.
* Streamlines and optimizes ETL processes by designing, testing, and implementing Alteryx workflow automations.
* Utilizes Microsoft SQL Server to create tables, views, and stored procedures for the purpose of building dashboards.
* Designs and builds interactive Tableau dashboards, translating prepped data into actionable insights for stakeholders.
* Utilizes Rally software for general project management and ensuring timely achievement of project milestones.
* Conducted SQL-based parallel testing during the ArcGIS platform go/no-go evaluation to validate output accuracy, contractual metric impacts, and assess the overall viability of the product as a replacement for the Quest legacy system.
* Refactored a daily Alteryx workflow into a stored procedure in SSMS, reducing run time from 3.5 hours to 10 minutes.
* Designed and implemented data infrastructure to support investigation of a contract discrepancy raised by the VA near the conclusion of a $55 billion, 7-year contract, enabling a data-driven response during a critical re-bid period.
* Entrusted with mentoring interns, providing work direction and guidance, ensuring their professional development.
* Pioneered Python adoption within the team by evaluating key libraries (Pandas, NumPy, Matplotlib), authoring SOPs for setup and integration via VS Code, and leading hands-on training sessions to accelerate team proficiency and adoption.

**University of St. Thomas** *Minneapolis, MN*

*Adjunct Professor / Data Storytelling Instructor**Jan 2025 – Current*

* Directly helps students secure full-time roles by designing and guiding them through portfolio-ready analytics projects.
* Develops data storytellers by teaching principles of narrative structure, chart selection, and executive communication.
* Trains them to persuade decision makers through compelling narratives built on visualizations, facts, and presentations.
* Designs assignments simulating real-world consulting projects to develop critical thinking and problem-solving skills.
* Restructured course curriculum to emphasize building professional-grade Tableau dashboards for future job interviews.
* Mentored students to think like decision makers by uncovering core business needs and aligning insights to meet them.
* Contributed to curriculum updates and teaching strategy discussions.

**Medline Industries** *Minneapolis, MN*

*Prime Vendor Analyst (Inventory Analyst) – Mayo Clinic Account**April 2022 – Aug 2023*

* Performed business and data analysis for an account totaling over $140 million in annual medical equipment sales.
* Built and automated a tool to evaluate cost savings from switching to Medline products over leading brands.
* Built a KPI dashboard that Sales VPs presented to Division Chairs and Director level leadership at Mayo.
* Reduced financial liabilities for Medline by eliminating surplus and ensuring KPI guidelines are met.
* Collaborated with manufacturers to ensure that our distribution team could meet our customer's needs.
* Tested new reports and provided guidance to our BI team to improve effectiveness before launch.
* Presented financial, inventory, and supply chain analysis to ensure the success of our customers.
* Selected to serve as a member of Medline's internal PVA tech/analytics advisory review board.
* Chosen for a development program where I was given mentorship by members of management.

**Wells Fargo**  *Minneapolis, MN*

*Mortgage Closer – Veterans Affairs Closing Team**May 2020 – April 2022*

* Performed business presentations and provided recommendations to measure and minimize financial and regulatory risk.
* Provided guidance and training to junior-level team members on quality assurance, quality protocols, and procedures.
* Researched contracts to ensure that they were in line with federal rules and regulations before reaching the customer.
* Minimized risk on over $60 Million of transactions by ensuring that each contract was vetted before authorization.
* Maintained a working knowledge of current portfolios and pending sales documentation to ensure compliance.

*St. Louis Park, MN*

*Business Risk and Control Analyst, - Contracted with Robert Half**Dec 2019 – May 2020*

* Acted as the point of contact for questions pertaining to scheduling, mail, and quality of work for junior-level analysts.
* Reviewed files to determine the current status of allegations and developed plans of action with other risk associates.
* Wrote queries to research information relevant to fraud and sales quality allegations within our internal database.
* Supported the process of monitoring responses from sales management when internal triggers are met.
* Provided analysis and presented results using MS Excel, MS Access, and many proprietary tools.
* Independently analyzed data and lead moderately to complex projects/initiatives.

**Trimble Inc.**  *Minnetonka, MN*

*Product Specialist, - Contracted with Staffing Partners**June 2019 – Dec 2019*

* Monitored support case data for potential service outages and software bugs.
* Analyzed device and application logs to pinpoint product faults and solutions.
* Implemented process improvements that reduced support expenditures for specific issues.
* Held meetings to develop relationships and provided sales support to procurement professionals.
* Assisted with updating an ERP system to increase the accuracy and effectiveness of custom reporting.
* Utilized an Oracle-based ERP and CRM to manage RMAs, troubleshoot products, and document procedures.

**EDUCATION**

**University of St. Thomas** *St. Paul, MN*

*Master of Science in Business Analytics – GPA: 3.95**May 2020 – May 2024*

Concepts/skills: Data Visualization, Spreadsheet Modelling and Decision Analysis, Descriptive and Predictive Statistics, Process Automation, Time Series Forecasting, Monte Carlo Simulations, Linear Optimization, Nonlinear Optimization Models, Descriptive Analytics using Pivot Tables and Pivot Charts, Macros, Exponential Smoothing, Data Cleansing

* Led a team of four student-consultants as the inaugural St. Thomas analytics student in the Innovation Scholars program.
* Went to The Netherlands to study global supply chain analytics and worked with a team to build a dashboard in Tableau.
* Developed a strong understanding of data visualization techniques and how to present them effectively to stakeholders.
* Built a dashboard in Power BI from retail sales data to determine which products drive sales revenue and engagement.
* Used Linear Programming in Excel to help a retailer find the best mix of spending between different marketing firms.
* Led a team of 4 analysts to study and visualize Federal Reserve data to compare the income growth of different states.
* Built a financial tool that can analyze investment portfolios and determine the optimal financial product allocation.
* Built a rental property analysis tool that provides key metrics and financial projections to real estate investors.

**Luther College** *Decorah, IA*

*Bachelor of Arts in Political Science**Aug 2015 – May 2019*