

DataCite Open Hours: July 2019

Bringing the DataCite community together
to learn, discuss, and share ideas

Open Hours: July 10, 2019

Agenda

- Introduction (Helena)
- DataCite's Privacy Policy (Trisha)
- The new member form in Fabrica (Trisha)
- Communication and mailing lists (Helena)
- PIDforum (Mary)

Polling with mentimeter

We're going to be asking for your feedback with our new fun gadget, Mentimeter. Please go to menti.com and enter the code as indicated above



Today: comms

- We have some channels to update you: Blog, website, newsletter, mailing lists, webinars
- We have some channels where we interact with you: PIDforum, public roadmap, twitter
- We have some channels where we hear from you: Support, Usersnap

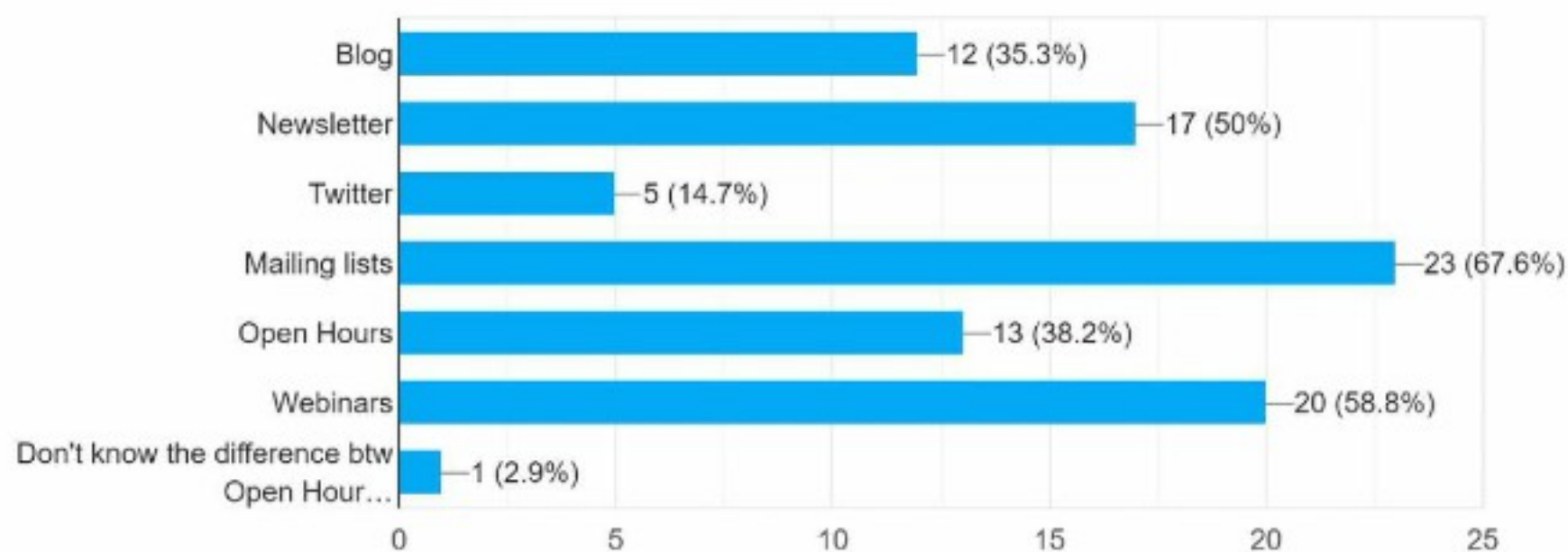
Today we would like to update you on recent comms developments and get your input on next steps.

From the 2018 member survey

- 88% of members agree that DataCite's activities promote data sharing.
- But only 50% felt that they know what DataCite is working on and 65% that when something changes, DataCite ensures they're up to date.
- The mailing lists are currently seen as the most useful communication channel.

Which DataCite communication channels do you find most useful?

34 responses



From the 2018 member survey

There were some suggestions for comms improvements:

- 'You send a LOT of emails'
- 'As for your communication with me as an allocating member, I have a hard time navigating the channels: Allmembers mails, Allusers mails, newsletters and blog – but that's probably just me...'
- 'Could provide more advance notice of service changes',
- 'Better communication of technical changes and outages'

Current comms channels

- Blog
- Newsletter
- Twitter
- PID Forum
- Website + interactive roadmap tool
- Mailing lists

Do you have suggestions for other Comms channels DataCite should be using?

PID Forum

No

Slack

Slack/Zulip

No, I think those are fine.

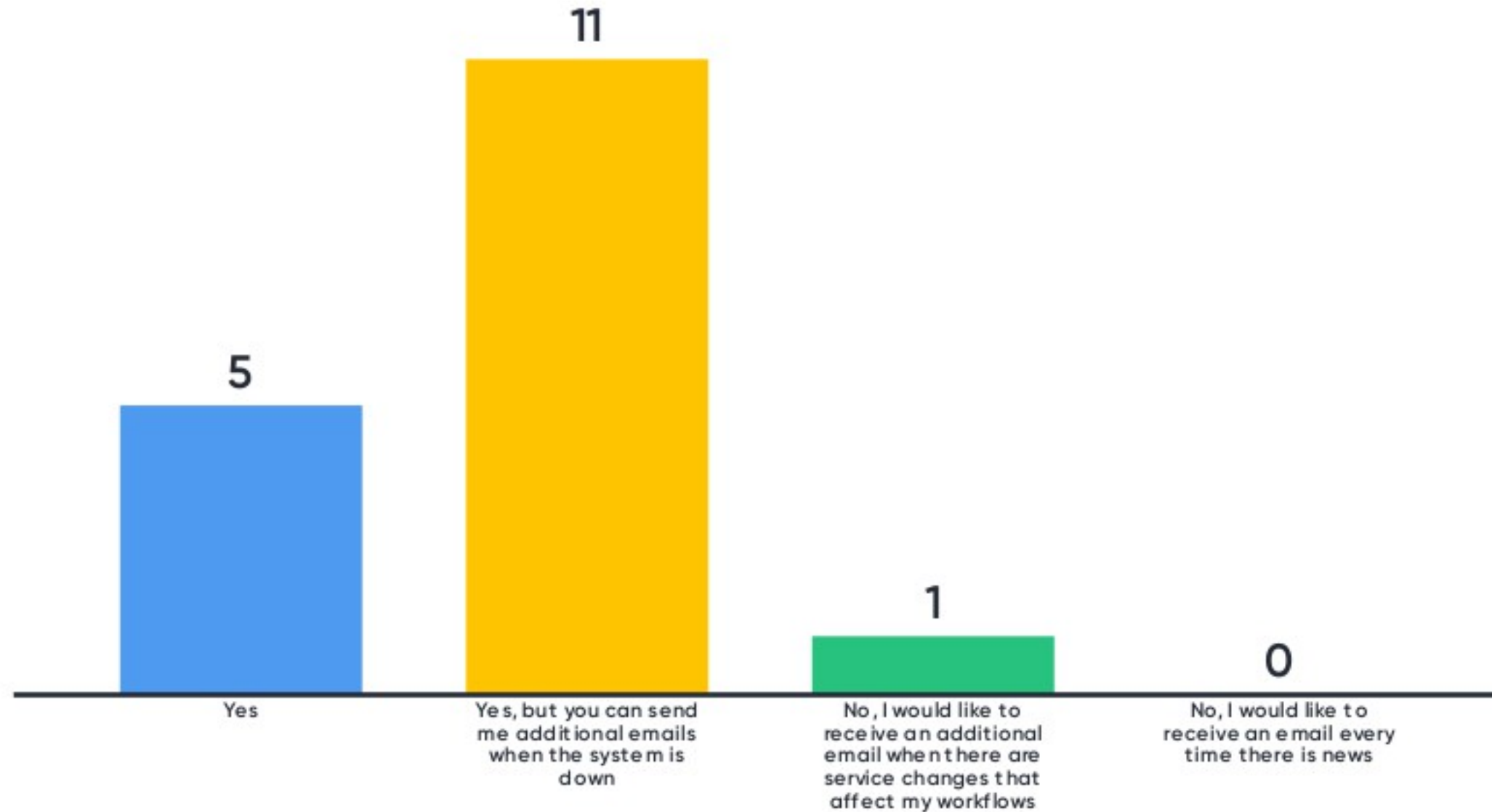
No

The current list of comms channels works well for me

Well, Slack is a common app for this. It does have to be closely monitored.

Yes

We are currently trying to update you once a month through our newsletter, is that enough?



Which topics would you like to be informed about separately (by email)?

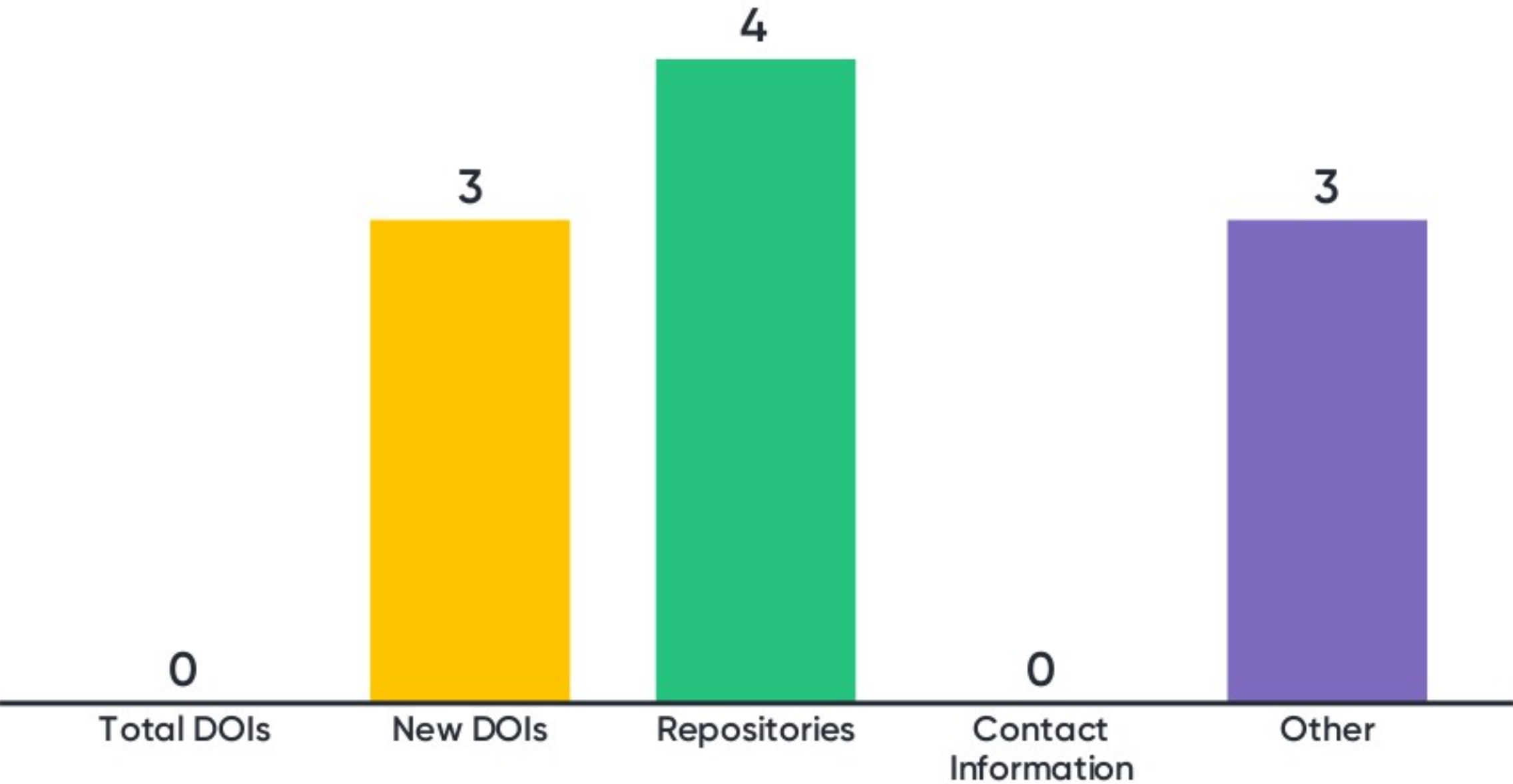
planned downtime

Strategic information: When will changes come into effect.

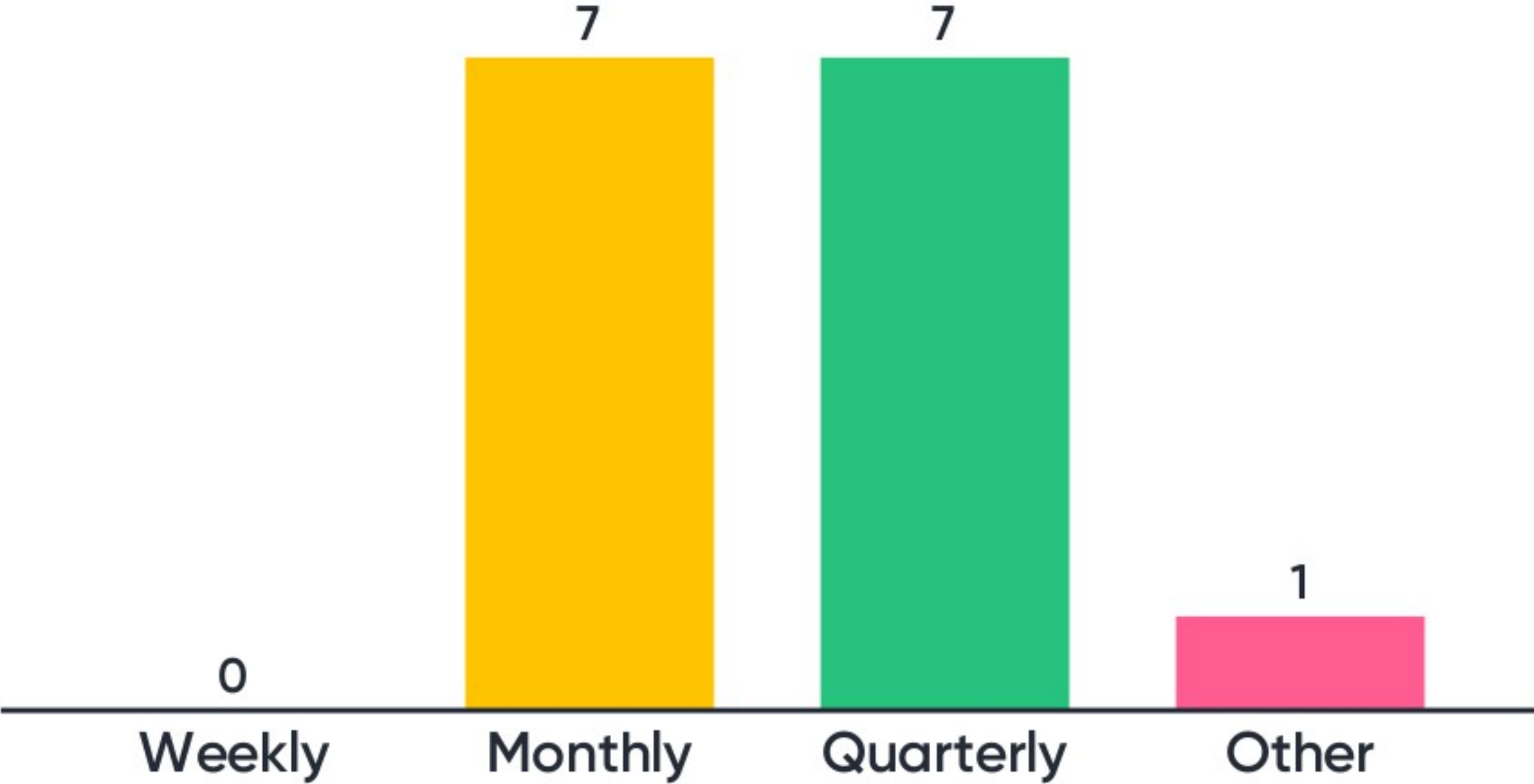
Newsletter is enough.

Emergency situations (unplanned downtime); scheduled major maintenance on shorter timescales than the newsletter can cover; requests that need a short-time response (to help test features, for example).

What would you like us to include in the report?



How often would you like to receive reports



Mailing lists

- Currently: allmembers and allusers
- With the new member form we're collecting information about:
 - General organization email address
 - Service contacts
 - Technical contacts
 - Voting contact
 - Billing contact
- Proposed mailing lists:
 - Allmembers new > includes service contacts from all member organizations
 - Consortium leads > includes service contacts from consortium leads
 - Developers > includes all technical contacts
 - Governance > includes all voting contacts
 - Open list > Sign up for all interested people via website

Do you have suggestions for other mailing lists?

DataCite Community on the PIDForum.org

the **PID** Forum

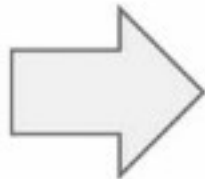
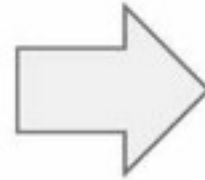
PIDForum.org	Support	Product Roadmap
<p>For user stories, to get help from the community, provide examples, share interesting and relevant content, meetings and conferences go to the DataCite Chat Room</p> <p>https://www.pidforum.org/c/datacite-chat-room</p>	<p>Contact support@datacite.org or send us feedback via Usersnap if you want to report issue or have a technical support query</p>	<p>Specific product/service ideas or enhancements and feedback should be shared on the DataCite Roadmap</p> <p>https://datacite.org/roadmap.html</p>

What is the PIDForum.org?






The PIDforum was developed as part of the EU funded FREYA project as a “global information and discussion platform for all things PID-related” (Persistent Identifiers)

There are two levels

- **Categories**
- **Topics**



the **PID** Forum

all categories ▾ Categories Latest Top			+ New Topic ▾	
Category	Topics	Latest		
General Topics that don't need a category, or don't fit into any other existing category.	3	 Job opportunity in Open Data Systems (PID systems) at UKRI-STFC PID News & Blogs	0	5d
PID Graph Discussion of the PID Graph and all related activities.	7	 Exploiting the DataCite schema and Elasticsearch for complex queries DataCite Chat Room	4	5d
PID Best Practices A category to bring together information (papers, guidelines etc) and ideas on PID best practices for different communities and disciplines.	6	 Crossref LIVE in California PID-related events	0	6d
PID News & Blogs Share interesting PID news & blogs here	13	 Welcome to the FREYA discussion space in the PID Forum FREYA general	1	6d
PID-related events Category to share any PID-related events that might be of interest to the community e.g. conferences, webinars, workshops and more!	13	 New blog: Tracking the growth of the PID Graph PID News & Blogs pid-graph	1	6d

Categories are displayed on the homepage, some are only visible if you are in a private group

the **PID** Forum



all categories Categories Latest New (1) Top + New Topic

Search...

	Topics	Latest
General x 3		
PID Graph x 7	3	Experiences on data citation with editors and publishers Questions 0 4h
PID Best Practices x 6		
PID News & Blogs x 13		
PID-related events x 13		
PIDapalooza x 10	7	Job opportunity in Open Data Systems (PID systems) at UKRI-STFC PID News & Blogs 0 6d
Knowledge Hub: PID Basics x 6		
User Stories x 68		
Questions x 6	6	Exploiting the DataCite schema and Elasticsearch for complex queries DataCite Chat Room 4 6d
FREYA discussion space x 1		
DataCite Chat Room x 3		
FREYA Ambassadors Chat Room x 4		
IGSN 2040 x 2	13	Crossref LIVE in California PID-related events 0 7d
ROR Chat Room x 2		

The DataCite Community Group and Chat Room

- The DataCite Community is a closed group. You have to be invited
- If you did not already receive an email invite to the group, let us know!
Contact support@datacite.org
- Once you are a member of the group, you can see and access the **DataCite Chat Room** <https://www.pidforum.org/c/datacite-chat-room> and start sharing...

the **PID** Forum

Add a topic to the DataCite Chat Room...

the **PID** Forum



What problems are you solving by using DataCite DOIs and services? Share your stories here!

DataCite Chat Room

Latest

Top

+ New Topic



Topic

Replies

Views

Activity

Exploiting the DataCite schema and Elasticsearch for complex queries



4

35

5d

DataCite @ Stanford



3

34

26d

GBIF use case: assigning DOIs to downloads



1

88

Jun 1

★ About the DataCite Chat Room category



0

35

Apr 26

There are no more DataCite Chat Room topics. [Why not create a topic?](#)


Your profile dashboard



Mary Hirsch 

Mary_Hirsch


 Admin

 Expand

Summary

Activity

 Notifications

 Messages

 Invites

 Badges

 Preferences

STATS

58 days visited

1h read time

1h recent read time

39 topics viewed

66 posts read

14  given

1 topic created

0 posts created

2  received

TOP REPLIES

No replies yet.

TOP TOPICS

19d ·  2

[Register for the upcoming PIDgraph Webinar](#)

TOP LINKS

zoom.us/webinar/register/WN_JqnHbq5nRD6vIoNVjVhNWA 

[Register for the upcoming PIDgraph Webinar](#)

MOST REPLIED TO

No replies yet.

MOST LIKED BY



Maaïke Maaïke de Jong

 1



Helena

 1

MOST LIKED



Helena

 3



amyhodge

 3



rzepa Henry Rzepa

 3

Aims and objectives of the DataCite Community and Chat Room on the PIDForum.org

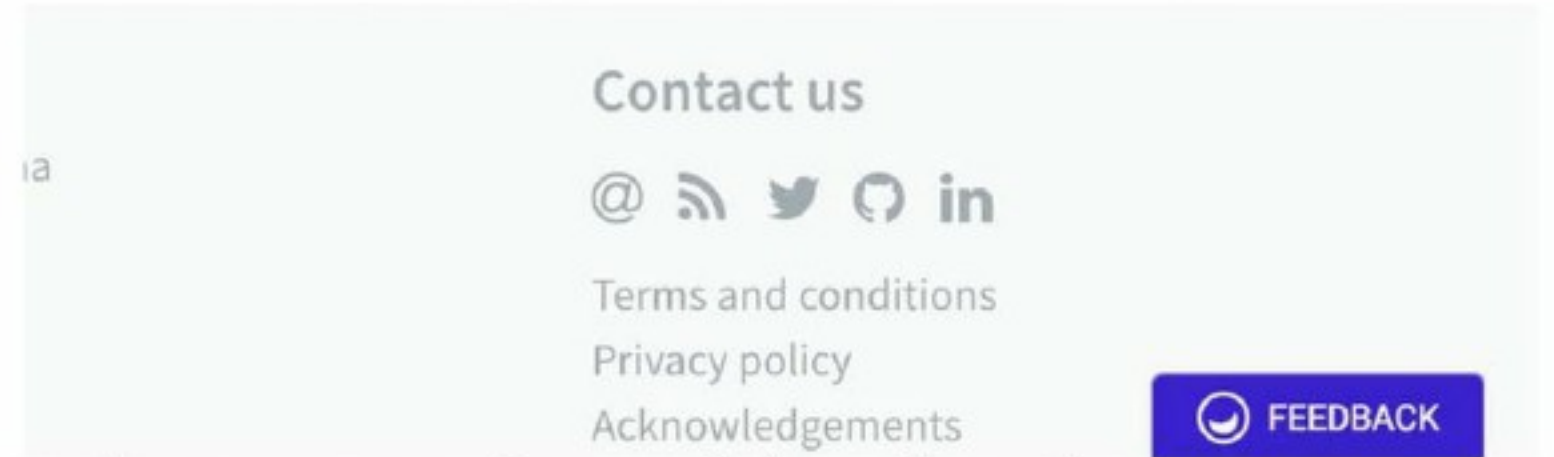
To be a place where the DataCite community can:

- share their user stories and experiences of how and why they use DataCite's tools and services
- ask questions and get help
- provide examples
- share interesting and relevant content (e.g. publications)
- discuss upcoming meetings and conferences

The DataCite team will moderate the discussions and add comments where appropriate, but we would like everyone to get involved

Support v/s feedback v/s PIDForum?

- If you want to report issue or have a technical support query:
 - Contact support@datacite.org or
 - send us feedback via Usersnap
- If you have product/service ideas or enhancements and feedback:
 - Go to the DataCite roadmap <https://datacite.org/roadmap.html> where you can add your idea and upvote existing ideas
- Use PIDForum for community discussion






Are you a Developer?

Check out the new PID Developers category, it's open to all developers working with PIDs

<https://www.pidforum.org/c/pid-developers>

the **PID** Forum

PID Developers ▶

Latest

Top

Edit

+ New Topic

Topic	Replies	Views	Activity
<p>🔖 About the PID Developers category</p> <p>PID Developers is a category for developer discussions around persistent identifiers (PID)s: new tools, libraries or other newsworthy content related to PIDs feedback and new ideas for PID-related development work que... read more</p>	0	20	25d

There are no more PID Developers topics. [Why not create a topic?](#)

What topics would you like to see in the DataCite Chat Room?

documentation
doi consortia formation

Who would you like to interact with in the DataCite Chat Room?

developers

technical specialists

members seems appropriate

consortia leads

other members

Are you happy with mailing lists for 1-way and the PIDforum for 2-way communications?

Yes

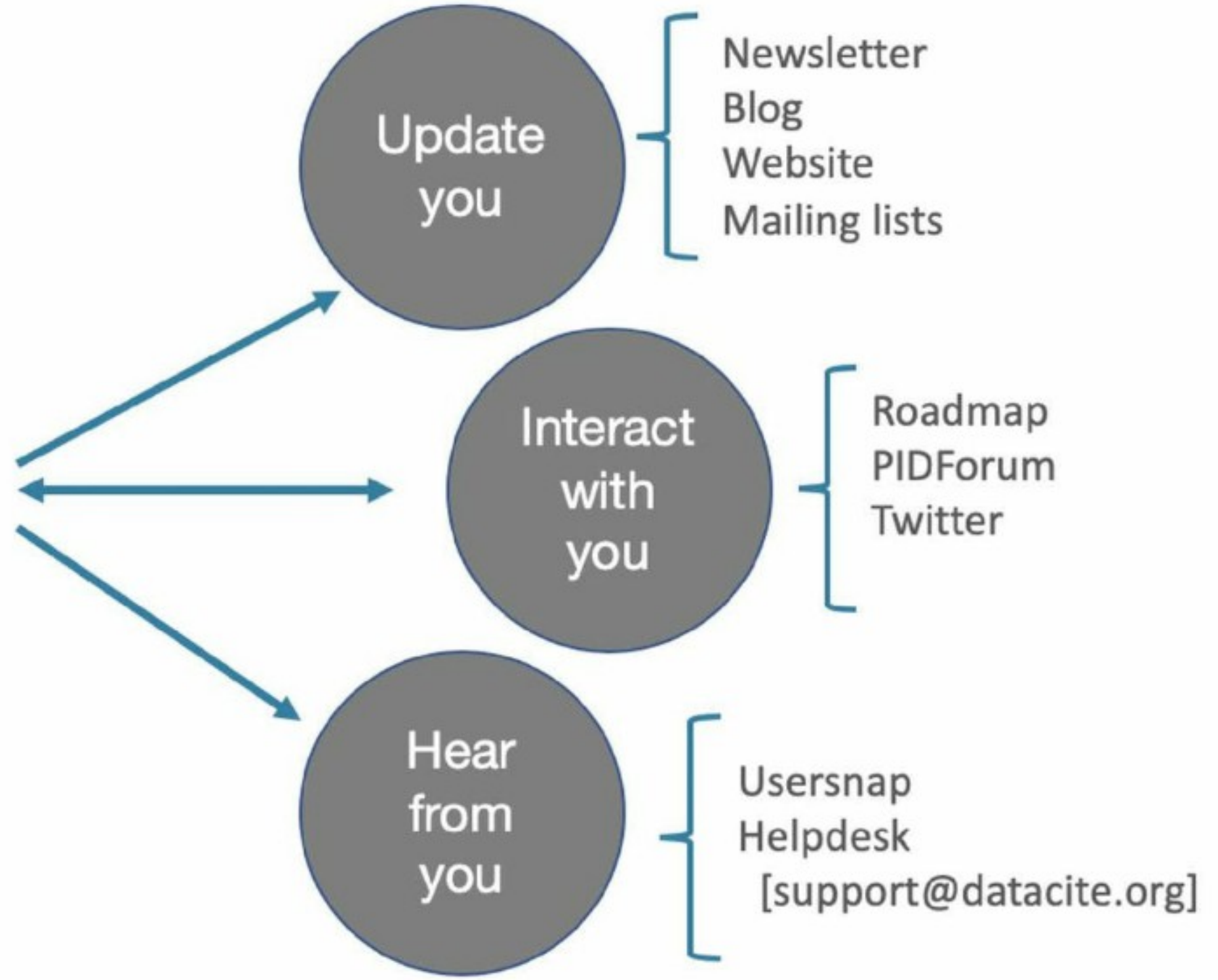
sounds ok

yes.

yes

Reasonably.

Would like a less formal
alternative, e.g. Slack



Do you have any other comms suggestions for us?