DataCite

FIND, ACCESS, AND REUSE DATA

Registered Service Providers Program

What is a "Service Provider"?

A Service Provider is an organization that has integrated with one of the DataCite APIs to enable other organizations to register DataCite DOIs.

DataCite Service Providers do not offer DOIs, but do offer the ability to register DOIs through their platform, using a member's own log-in credentials.

Often, a Service Provider is a repository software platform.

Why are we starting a Service Provider program?

We have not always had close relationships with Service Providers, even though they are essential to many of our Members' workflows.

Program goals:

- Provide DataCite members with an overview of Service Providers they can use for DOI registration.
- Provide information about service providers for potential new members so that they can see how they can easily implement DOI registration.
- Provide guidance and best practices to services providers.
- Enable easier communication with Service Providers.
- Provide better support to both Service Providers and members.

Benefits of the program

for Registered Service Providers…

- Listing on the DataCite website so new Members can find you easily.
- DataCite Registered Service Provider badge to display on your website.
- Access to a dedicated mailing list.
- Quarterly check-in calls to get updates on new features and discuss issues.

for DataCite Members…

- Confidence that the Service Provider you're working with is following recommended best practices.
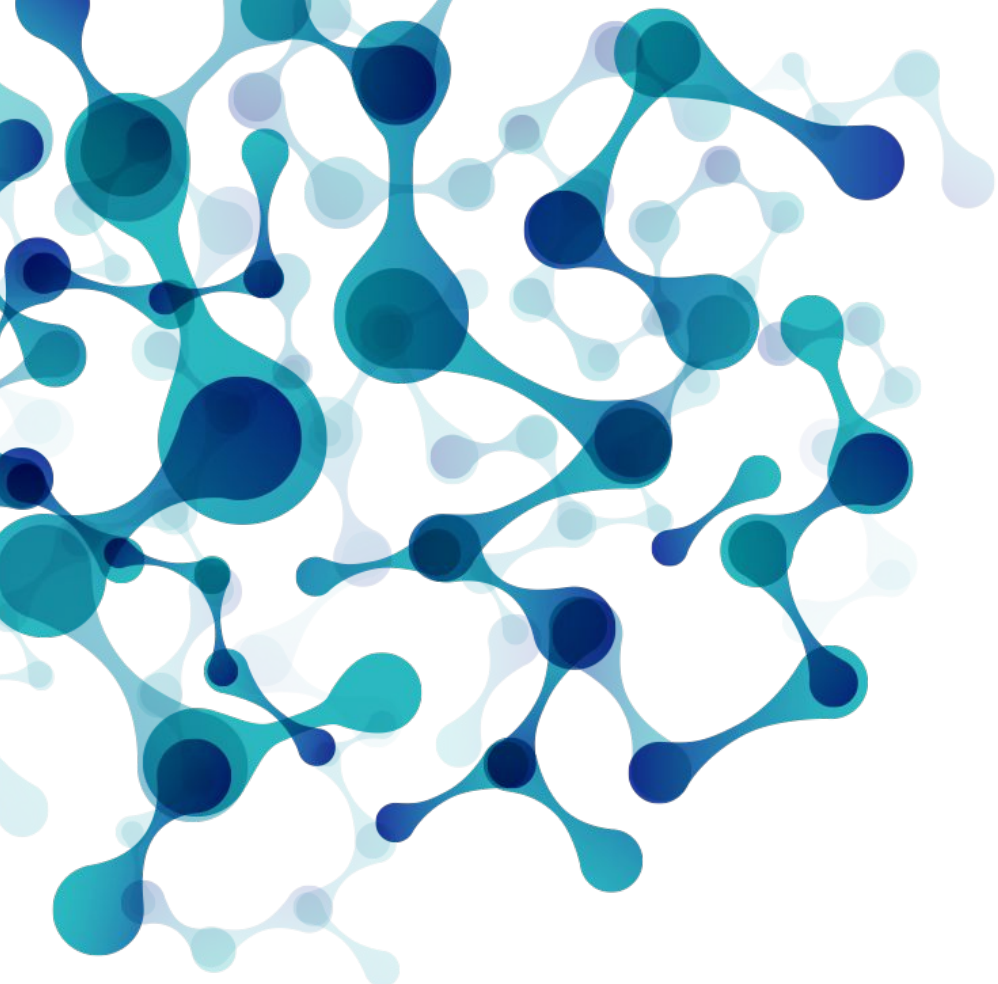- Closer relationships will make your support experience smoother.

Timeline

Throughout **May 2020**, we held focus groups with Service Provider representatives to discuss ideas, benefits, and requirements for the program.

In **June 2020**, we developed the plan for the program.

In **Q3 2020**, we will launch the program, first by invitation to the focus group participants as a pilot. We expect the first Registered Service Providers to be listed around the fall.

In **Q1 2021**, we will be open to applications from any additional Service Providers.

Thank you!

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