

DLT Error Code

DLT error code received on failure of SMS helps to identify the reason for failed SMS.

Sr. No.	ERROR CODE	STATUS	DESCRIPTION
1	195	Expected TLV missing	Template not enabled in application. Contact support
2	600	ENTITY_NOT_FOUND	No record found with EID as primary key
3	601	ENTITY_NOT_REGISTERED	No entry of entity on the platform
4	602	ENTITY_INACTIVE	Entity is inactive on the platform, ex: {VI:I}
5	603	ENTITY_BLACKLISTED	Entity is blacklisted on all Platforms
6	604	INVALID_ENTITY_ID	Received wrong Entity ID format or no entity ID tag
7	605-609	ENTITY_RESERVED	Reserved for Entity
8	610	TELEMARKETER_NOT_REGISTERED	No entry of TMID on the Platform
9	611	TELEMARKETER_INACTIVE /	Telemarketer is inactive on the platform, ex: {VI:I} /
	611	Invalid entity id/Header ID	Invalid entity id provided/Invalid Header id for this Entity
10	612	TELEMARKETER_BLACKLISTED /	Telemarketer is blacklisted on all Platforms /

<authkey.io/>

	612	Invalid CLI	Invalid CLI
11	613-619	TELEMARKETER_RESERVED /	Reserved for Telemarketer /
	613	Invalid Template id	Invalid Template id
12	614	CLI Mismatch with Template	Template dose not match with CLI
13	615	Template or header Invalid	Template or header Invalid
14	616	Invalid category provided	Invalid category provided
15	620	HEADER_NOT_FOUND	No record found with header (case sensitive) as primary key
16	621	HEADER_INACTIVE	Entity is inactive on the platform, ex: {VI:I}
17	622	HEADER_BLACKLISTED	Header is blacklisted on all Platforms
18	623	PEID_NOT_MATCHED_WITH_HEADER	Principle Entity ID is not matched with Header ID
19	624-629	HEADER_RESERVED	Reserved for header
20	630	TEMPLATE_NOT_FOUND	No record found with template ID as primary key/no template found
21	631	TEMPLATE_INACTIVE	Template is inactive on the platform, ex: {VI:I}
22	632	TEMPLATE_BLACKLISTED	Template is blacklisted on all Platforms
23	633	TEMPLATE_NOT_MATCHED	Template not matched for given Template ID
24	634	HEADER_NOT_REGISTERED_FOR_TEMPLATE	Header is not registered for the template

25	635	TEMPLATE_VARIABLE_EXCEEDED_MAX_LENGTH	Variable length exceeded the max configured length
26	636	ERROR_IDENTIFYING_TEMPLATE	Error in Identifying the Template
27	637	INVALID_TEMPLATE_ID	Received wrong template ID format or no Template ID tag
28	638-649	TEMPLATE_RESERVED	Reserved for Template
29	650	PREFERENCE_NOT_MATCHED	Blocked in preferences with MSISDN as PK
30	651-659	PREFERENCE_RESERVED	Reserved for Preference
31	660	CONSENT_FAILED	General error code for Consent
32	661-669	CONSENT_RESERVED	Reserved for Consent
33	666	SMS Content mis-match	SMS Content mis-match
34	670	SCRUBBING_FAILED	General error code in case of any exceptions
35	671-699	SCRUBBING_RESERVED	Reserved for Scrubbing
36	677	Invalid TM_ID	Invalid Telemarketer ID
37	678	Telemarketer ID does not exist / In active	Telemarketer ID does not exist/In active
38	680	Telemarketer ID blacklisted	Telemarketer ID blacklisted
39	683	SMS Type of header is not match Template	SMS Type of header is not match Template
40	687	SMS Type is not match with header / Template SMS Type	SMS Type is not match with header / Template SMS Type

<authkey.io/>

41	801	Entity is blacklisted	Entity is blacklisted
42	802	EntityID Inactive / Not registered with Airtel	
43	803	Header is blacklisted	Header is blacklisted
44	804	Header Inactive / Not registered with Airtel	Header Inactive / Not registered with Airtel
45	1026	Check Template	Template mismatch at application
46	4106/5101/5 102/	BLOCKED_BY_DLT	Message blocked by DLT Scrubbing
	5103/5104/5 105/		
	5106/5107/5 108		
47	4107/4001/	DLT_SCRUBBING_TIMEOUT	Timeout while performing DLT Scrubbing
	5000/5001		
48	4108/5201/5 202/	SENDER_BLOCKED_BY_DLT	Blocked by DLT because Sender didn't pass Scrubbing
	5203/5204/5 205		
49	5301/5302/5 303/	TEMPLATE_ERROR	Content Template is not Matching/Register
	5304/5305/5 306/		

<authkey.io/>

	5307/5401/5402/		
	5403/5404/5405/		
	5406/5407		
50	7001/7002/7003	ENTITY_ID_ERROR	Entity not Matching

[Explore DLT registration](#)

[Step by step DLT registration on Videocon\(Smartping\)](#)

[Step by step DLT registration on Airtel operator](#)

Apply For DLT Registration In India

Need help to solve DLT Error?

[Contact Us](#)

<authkey.io/>