

# LG Inform – improving services through information

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**Local Government Association's free data tool that publishes latest data about local area and council services, allowing users to compare services between authorities**

## Situation

- LG Inform is the Local Government Association's (LGA) free data service which presents up-to-date published data about local areas and the performance of council services.
- LG Inform can help you to review and compare local services between authorities in easy to understand ways that are meaningful using charts, tables, and maps. All data is also downloadable and accessible by direct data feed.
- Ready made reports can also be accessed to give an instant picture of your area.
- **Developed by:** Local Government Association
- **Organisation type:** Not for profit
- **Contact:** support@esd.org.uk



UK

Public sector



## Challenge/Opportunity

- LG Inform pulls together disparate data about local service performance and displays it in a way that is meaningful and easily understood. Anyone can build reports using maps, tables, chart, text boxes and the 3,000 plus metrics held in the system and add contextual information.

## Approach/Solution/Business model

- LG Inform is the answer to a sector led approach to service improvement and transparency. The LGA, an umbrella organisation for local authorities in England, is providing the service and data collection. Local authorities can add their own data, build reports and embed the reports on their website (example [Barnet](#)).
- **Type:** Web application

## Open data used

- LG Inform includes data records from public sector open data publications about services and performance and makes use of core reference data such as ONS, NOMIS and OS. Data content is referenced in the metrics type list of local government's esd information sharing standards. .

## Benefits

- LG Inform enables citizen, business, local authority councillors and officers to see how local services are performing. It provides an open and transparent information source which allows comparison between local services and enhances local authority accountability to local citizens, business and stakeholders .