# mPassportSeva

**mPassportSeva is a mobile app by the Government of India that provides updated information regarding passport applications, fees, status tracking, and submission procedures**

## Situation

- Provides passport related information services such as status tracking, locating passport centers, general information and general processes to Indian citizens.

- The app also include fee calculator for passport types and services

- **Developed by:** TCS, for the Passport Office

- **Organisation type**: Government

- **Contact:**

    Passport services toll free number: 1800-258-1800

    Developer contact address:
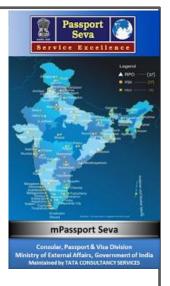
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India

Public sector



## Challenge/Opportunity

- The app addresses the information gap among prospective passport-seekers in India regarding application and submission procedures.

## Approach/Solution/Business model

- Free

- mGovernment app

- **Type:** App based reuse

## Open data used

- Citizen and passport information from Passport Office

## Benefits

- Transparency

- Efficiency

- Accountability

For Further information: http://passportindia.gov.in/AppOnlineProject/user/mPassportSevaDownload