Open data use case: GP ratings

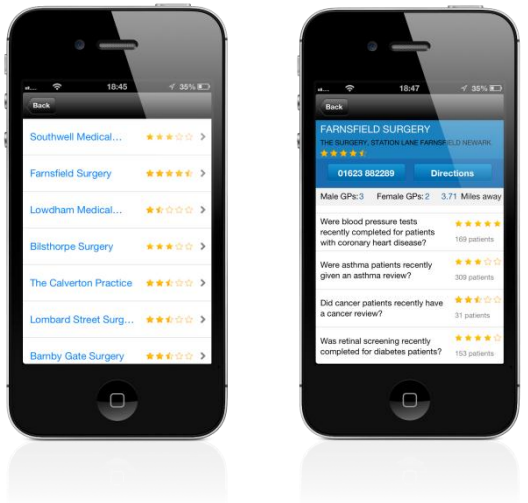
GP Ratings rates GP surgeries in England using data from GP patient survey data, displaying ratings on multiple parameters, enabling users to locate, compare, and identify GP surgeries that suit their requirements

Situation

- People who want the best healthcare in their area were able to download the GP Ratings app for iPhone to help them compare surgeries. Users could search by postcode or use GPS to find their 10 closest GP Surgeries, view a rating for each of them, and make a decision. By selecting a surgery patients could see around 20 measures including "how helpful was the receptionist" and "were you able to get an appointment quickly." The app reached #1 in iTunes peaking at 1,000 downloads in an hour after wide media exposure (including Countdown!)
- **Developed by:** Fine Fettle Apps
- **Type:** Small
- **Address:** Twitter - @m_barrett
  Mobile – 07941 021 583

UK

Healthcare



Challenge/Opportunity

- Rather than people having to trawl through masses of open data files to find a good GP surgery, the app simplified the process by collating 42 million pieces of data (an average of 4,000 per surgery), making it understandable (star ratings) to the public

Approach/Solution/Business model

- Free
- Self funded project over 5 months. App was made available free via iTunes, and then the code on GitHub so others could make apps such as School Ratings, Hospital Ratings, and more.
- **Type:** App based reuse

Data sets used

- GP Patient Survey (Dept of Health)
- Quality Outcomes Framework (HSCIC)
- Government transparency data, Exeter data
- ONS Data

Benefits

- Rather than asking a neighbour and getting one opinion on which GP surgery to register with, users could view an average of 4,000 pieces of feedback from others to help them make the best choice for themselves, and their family.

For further information: www.barrettmark.com/gpratings