Fix My Transport



The app offers an interface for citizens to report complaints and issues related to public transport to relevant authority or operator

Situation	FixMyTransport Euston, we have a problem BETA
The site enables users to report issues/complaints about public transports to the correct operator or authority	UK Parantura un analytica a sitta a s
All reports and responses are available online, which other users can support via their social media accounts to respond and share advice	Report your problem with a: STOP or STATION JOURNEY or ROUTE
Developed by: mySociety	Examples: poor facilities or accessibility, Examples: overcrowding, late buses or missing timetables, dirt or litter. trains, fare and ticket problems.
Organisation type: Not for profit	and we will send it to the
Contact:	company responsible. Or see issues near you.
mySociety Ltd	Of see issues fredit you.
483 Green Lanes, London	
N13 4BS, United Kingdom	_ .
Phone: 020 3239 0725	Transport
Email: international@mysociety.org	
Challenge/Opportunity	Approach/Solution/Business model
It allows public transport authorities to collect information about	• Free
transportations issues from commuters for speedy response	Crowdsourced issue reporting platform
	Type: App based reuse
Open data used	Benefits
National Public Transport Access Nodes	Citizen reporting app
National Public Transport Gazetteer	Accountability
National Public Transport Data Repository	Efficiency
Crowdsourced emails	Accessibility
Telephone data from transport operators	

For further information: http://www.fixmytransport.com/