Ukraine Conflict Twitter - Sentiment AnalysisRecommandation based on Cosine SimiliarityCross Validation with Muliple Classification Techniques (99% ACC)

March 24, 2022

1 Ukraine Conflict Twitter - Sentiment Analysis/Recommandation based on Cosine Similarity/Cross Validation with Muliple Classification Techniques (99% ACC)

```
[]: %%time
  import warnings
  warnings.filterwarnings('ignore')

import numpy as np
  import pandas as pd
  import seaborn as sns
  import matplotlib.pyplot as plt

from wordcloud import WordCloud, STOPWORDS

import re
  import nltk
  from nltk.corpus import stopwords
  from nltk.stem import WordNetLemmatizer
  import pycountry
  lemmatizer = WordNetLemmatizer()
  stopword = set(stopwords.words('english'))
```

```
CPU times: total: 1.73 s Wall time: 4.61 s
```

```
[]: # combined the twitters posted about Ukraine between Mar17 and Mar18, around 1

→million posts in

df = pd.read_csv('MAR18_UkraineTwitter.csv')

df1 = pd.read_csv('MAR17.csv')

df = pd.concat([df, df1], ignore_index = True,

sort = False)
```

df.head(-3)

```
[]:
             Unnamed: 0
                                        userid
                                                        username
                                     112073654
                                                    johnguilfoil
     1
                           902816295023988736
                                                   YashaShveller
                       1
     2
                       2
                                      19897138
                                                      IndiaToday
     3
                       3
                                    2533590570
                                                     joseph_less
     4
                       4
                                      36327407
                                                        htTweets
     936722
                 468624
                          1183858884185907201
                                                 MordechaiLevin
     936723
                 468625
                                    4831412975
                                                SeanMac66468910
     936724
                 468626
                                     198163442
                                                       james_he_
     936725
                 468627
                          1364829721880502272
                                                      teofilussw
     936726
                 468628
                                      81243368
                                                   jamesey271975
                                                         acctdesc
     0
             Basically the dad from Bluey. Public Relations...
     1
     2
             Brings you news breaks: Exclusive political, e...
     3
                                                              NaN
             One of India's largest media companies. Latest...
     936722
             Strategic Planning and Operations Execution | ...
     936723
                                                              NaN
     936724
                              Jr. Software Engineer @assemblyai
     936725
             JUSTICE & #NoWar | Use English,
                                                , Deutsch, ...
     936726
             If you don't like dogs, donkeys, bees, butterf ...
                                     location following
                                                           followers
                                                                      totaltweets
     0
                                       Boston
                                                     1320
                                                                 3652
                                                                             34992
     1
                                          NaN
                                                      503
                                                                 135
                                                                             32873
     2
                                        India
                                                             5997687
                                                      245
                                                                            999807
     3
                                          NaN
                                                      387
                                                                 637
                                                                             52190
     4
                                        India
                                                      155
                                                             8435301
                                                                           1034587
     936722
                                          NaN
                                                      283
                                                                  71
                                                                              2206
     936723
                                                      441
                                                                  18
                                                                               591
                                          NaN
     936724
                                   Denver, CO
                                                      292
                                                                 108
                                                                              1041
     936725
                     Jakarta, ID
                                           3430
                                                        377
                                                                    34397
     936726
               Salt Lake City via Dublin
                                                     36
                                                                 36
                                                                             4867
                           usercreatedts
                                                        tweetid
                                                                       tweetcreatedts
     0
             2010-02-07 05:18:07.000000
                                           1504608519861018628
                                                                 2022-03-18 00:00:00
     1
             2017-08-30 08:52:33.000000
                                           1504608520213258242
                                                                2022-03-18 00:00:00
     2
             2009-02-02 07:21:54.000000
                                           1504608520766861322
                                                                 2022-03-18 00:00:00
             2014-05-29 23:16:56.000000
     3
                                           1504608520880197634
                                                                 2022-03-18 00:00:00
     4
             2009-04-29 10:11:34.000000
                                           1504608520892690457
                                                                 2022-03-18 00:00:00
```

```
936722
        2019-10-14 21:35:37.000000
                                     1504608511178813441
                                                           2022-03-17 23:59:57
936723
        2016-01-21 01:51:32.000000
                                     1504608511556206592
                                                           2022-03-17 23:59:58
936724 2010-10-03 14:47:12.000000
                                     1504608511577141257
                                                           2022-03-17 23:59:58
936725 2021-02-25 06:49:14.000000
                                     1504608511963328512 2022-03-17 23:59:58
936726 2009-10-10 00:48:11.000000
                                     1504608514769006621 2022-03-17 23:59:58
        retweetcount
                                                                     text \
0
                      Read this tweet and every single reply to it #...
                   0
1
                  63
                   1 Russia-Ukraine war: Is Vladimir Putin a war cr...
2
3
                     The best battle is the one you don't have to f...
4
                      This BMW 6 Series is modified for machine gun ...
                   O @Nestle earned $1.8 billion in revenue last ye...
936722
936723
                 917 WATCH: The defenders of Kharkiv, our latest fo...
                   2 How do you feel, Alfabank? :) \n#CancelRussia ...
936724
                   0 COVID-19 sudah terbukti menyusahkan semua oran...
936725
936726
                3061 The toy bridge. \n\nRomanian border police and...
                                                  hashtags language \
0
               [{'text': 'Ukraine', 'indices': [45, 53]}]
1
        [{'text': 'Ukraine', 'indices': [93, 101]}, {'...
                                                                ru
2
        [{'text': 'NewsToday', 'indices': [76, 86]}, {...
3
        [{'text': 'IStandWithUkraine', 'indices': [73,...
                                                                en
        [{'text': 'Ukraine', 'indices': [99, 107]}, {'...
                                                                en
936722 [{'text': 'Russia', 'indices': [54, 61]}, {'te...
                                                                en
936723
                                                         en
        [{'text': 'CancelRussia', 'indices': [52, 65]}...
936724
                                                                en
        [{'text': 'Russia', 'indices': [267, 274]}, {'...
936725
                                                                in
             [{'text': 'Ukraine', 'indices': [115, 123]}]
936726
       coordinates
                    favorite_count
                                                     extractedts
                                     2022-03-18 00:09:09.835940
0
               NaN
1
               NaN
                                  0
                                     2022-03-18 00:09:09.827692
2
                                  1 2022-03-18 00:03:54.604634
               NaN
                                    2022-03-18 00:09:09.819479
3
               NaN
                                  0
4
                                  3 2022-03-18 00:09:09.811223
               NaN
936722
                                   2022-03-18 00:09:09.895416
               {\tt NaN}
936723
               NaN
                                  0 2022-03-18 00:09:09.887198
                                  0 2022-03-18 00:03:54.626970
936724
               {\tt NaN}
936725
                                  2 2022-03-18 00:09:09.876960
               NaN
                                  0 2022-03-18 00:09:09.868745
936726
               NaN
```

[936727 rows x 18 columns]

<class 'pandas.core.frame.DataFrame'> RangeIndex: 936730 entries, 0 to 936729 Data columns (total 18 columns): # Column Non-Null Count Dtype ___ 0 Unnamed: 0 936730 non-null int64 1 userid 936730 non-null int64 username 936730 non-null object 3 acctdesc 736881 non-null object 4 location 560958 non-null object 5 936730 non-null int64 following 6 followers 936730 non-null int64 7 totaltweets 936730 non-null int64 usercreatedts 936730 non-null object 9 tweetid 936730 non-null int64 936730 non-null object 10 tweetcreatedts retweetcount 936730 non-null int64 936730 non-null object 12 text 13 hashtags 936730 non-null object 936730 non-null 14 language object coordinates 1046 non-null object favorite_count 936730 non-null int64 extractedts 936730 non-null object dtypes: int64(8), object(10) memory usage: 128.6+ MB []: df.shape []: (936730, 18) []: # take look at the first 10 twitters in our dataset df['text'][:10].tolist() []: ['Read this tweet and every single reply to it #Ukraine https://t.co/wKX5MMs6N8', .\n#Ukraine #UkraineRussianWar #UkraineWar https://t.co/QYu43cgxUP', 'Russia-Ukraine war: Is Vladimir Putin a war criminal? \n #NewsToday with @sardesairajdeep\n\nFull Show: https://t.co/aAz4y2XQ4k\n\n#RussiaUkraineWar #VladimirPutin https://t.co/xoe8K157ng', "The best battle is the one you don't have to fight. \n\n#IStandWithUkraine #Ukraine https://t.co/trGun6yaOC", 'This BMW 6 Series is modified for machine gun by Ukrainians to fight Russians\n\nvia @HTAutotweets | #Ukraine #Russia \n\nhttps://t.co/QjEdaVg2D4',

[]: df.info()

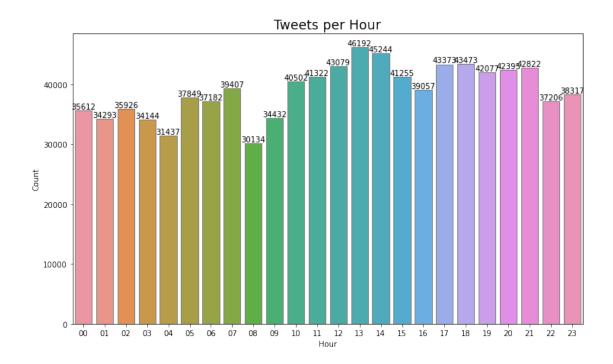
'Si les US pouvaient réfléchir à ce qu\'ils ont fait à Cuba et au Panama ds les 60\'s,en Yougoslavie ds les 90\'s,en Afghanistan et Irak début 2000,en Syrie et Libye ensuite,ils verraient que ce sont des exemples typiques"d\'1 grand pays intimidant des petits"comme ils disent #Ukraine https://t.co/euzK9FWwcs',

""#Putin lies about many things, but he is right when he says that the West holds Russia to standards to which it doesn't itself abide-a grievance that Russians appear widely to share and that imbues his own illegal war with a patina of legitimacy." https://t.co/iXoqk1jOYW',

"The #Anonymous collective has sent 7.000.000 anti-war texts to Russian cell phone users to tell them the truth about Putin's invasion of #Ukraine.",

'#DobleVia | "Si el régimen de #Putin toma Ucrania, tenemos que decir adiós a todas las organizaciones #LGBT+" aseguro la cofundadora de Ukraine Pride \u200d \nhttps://t.co/821tIJEhVG']

1.0.1 Explantory Data Analysis



It's pretty uniformly distributed, however, afternoon to midnight witnessed more tweets than morning.

```
[]: # show where most posts are located df['location'].value_counts()[:10]
```

[]:	United States		7675	
	Ukraine		5366	3
			3562	
	London,	England	3386	3
	USA		3364	4
	France		326	3
	Canada		3213	3
	India		3170	
	London		3105	
	UK		2734	
	Name: lo	ocation.	dtvpe:	int64

Note there are duplicate locations, work on them below.

```
[]: # excluding null values (where location is not specified) in user_location location = [loc for loc in df['location'] if type(loc)==str]

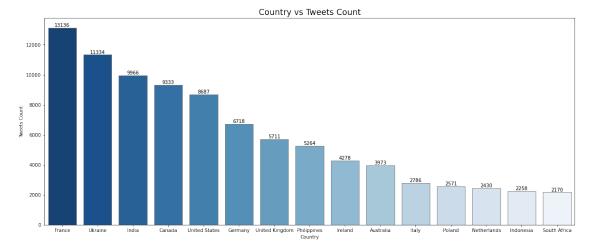
# extracting country names from given location country_name = [country.name for loc in location for country in pycountry.

→countries if country.name in loc]
```

```
country_name[:9]
```

[]: ['India',

```
'India',
      'Australia',
      'Ukraine',
      'United Kingdom',
      'Canada',
      'Australia',
      'Portugal',
      'Philippines']
[]: # dictionary to count number of occurances of each country
     count={}
     for country in country_name:
         count[country] = count.get(country, 0) + 1
     # Country vs tweets count
     country_df = pd.DataFrame({'Country': list(count.keys()),'Tweets Count':
     →list(count.values())})
     country_df = country_df.sort_values(by = 'Tweets Count', ascending=False)
     country_df=country_df[:15] # top 15 countries
     # plot the data
     plt.figure(figsize=(20,8))
     plt.title('Country vs Tweets Count', size='xx-large')
     ax = sns.barplot(x='Country', y='Tweets Count',data=country_df,__
     →palette='Blues_r', edgecolor='grey');
     ax.bar_label(ax.containers[0])
     plt.show()
```



```
[]: # text preprocessing
     def preprocess(text):
         # remove new lines
         text = text.replace('\n', '')
         # remove links
         text = re.sub('https?://\S+|www\.\S+', ' ', text)
         # remove hashtags at the end of text
         text = re.sub('\#(?!(?:hashtag)))[\w-]+(?=(?:\s+\#[\w-]+)*\s*)', '',text)
         # remove handles
         text = re.sub('@[\w]+', '',text)
         # remove punctuations
         punc ='''.?!,:;-_-[](){}'"`~|\/@#$%^&+=*'''
         for i in text:
             if i in punc:
                 text = text.replace(i, '')
         # remove extra spaces
         re.sub("\s\s+", " ", text)
         # lower case
         text = text.strip().lower()
         # lemmatization
         text = [lemmatizer.lemmatize(word) for word in text.split(' ')]
         text=" ".join(text)
         # stopword removal
         text = [word for word in text.split(' ') if word not in stopword]
         text=" ".join(text)
         # replace covid19 with covid
         text=text.replace('covid19','covid')
         return text
     # remove promotional tweets (with words 'subscribe' and 'subscription')
     def no_spam(text):
         if 'subscri' in text:
             text=''
         return text
```

```
[]: # apply functions
df['text'] = df['text'].apply(preprocess)
df['text'] = df['text'].apply(no_spam)
```

```
[]: # convert emoji to sentiment keys
   def convert(text):
      # dictionary of emoji with their meaning
      d = {' ':'frustrated',' ':'angry',' ':'horrified',' ':'shock',' ':
    '':'suspicion','':'disappointment','':'sad','':'sad','':
    '':'sad','':'sad','':'sad','':'sad','':'sad','':'sad','':
    '':'sad','':'sick','':'sick','':'sad','':'sad','':
    '':'happy','':'smile','':'embarrassment','':'exciting','':
    '':'nervousness','':'smile','':'fun','':'affection','':'blessed'}
      for emoji, sentiment in d.items():
         text=text.replace(emoji, sentiment)
      return text
   df['senti_text'] = df['text'].apply(convert)
```

Ukraine Tweets Word Cloud

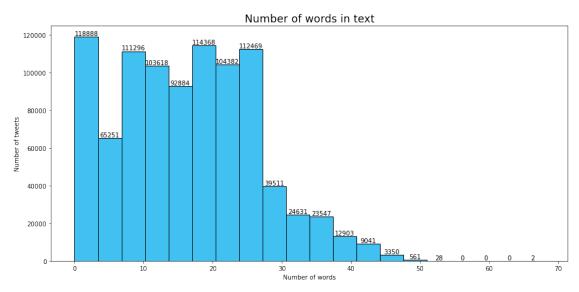


Map above shows the most used word in Ukraine Conflict tweets: Putin, standwithukraine, russian, killed, civilian, etc.

```
[]: # word count
word_count = [len(text.split()) for text in df.text]
df['word_count'] = word_count

# plot
plt.figure(figsize=(15,7))
ax=sns.histplot(x='word_count', data=df, bins=20, color='#00acee')
ax.bar_label(ax.containers[0])
```

```
plt.title('Number of words in text',size='xx-large')
plt.xlabel('Number of words')
plt.ylabel('Number of tweets')
plt.show()
```



Graph shows that most twitters have words between 0 to 25.

```
[]: # excluding text with less than 3 words
df=df[df['word_count']>2]

# excluding tweets with more than 16 words
df=df[df['word_count']<30]</pre>
```

```
[]: # Sentimentize text
from nltk.sentiment.vader import SentimentIntensityAnalyzer
SIA = SentimentIntensityAnalyzer()

df["Positive"] = [SIA.polarity_scores(i)["pos"] for i in df["senti_text"]]
df["Neutral"] = [SIA.polarity_scores(j)["neu"] for j in df["senti_text"]]
df["Negative"] = [SIA.polarity_scores(k)["neg"] for k in df["senti_text"]]

df1 = df[["text", "Positive", "Neutral", "Negative"]]
df1.head()
```

```
[]:
                                                      text
                                                            Positive
                                                                      Neutral \
                            read tweet every single reply
                                                               0.000
                                                                         1.000
     2 russiaukraine war vladimir putin war criminal ...
                                                             0.000
                                                                       0.446
     3
                               best battle one dont fight
                                                               0.581
                                                                        0.182
      bmw 6 series modified machine gun ukrainian fi...
                                                             0.000
                                                                      0.583
```

```
7 putin lie many thing right say west hold russi...
                                                            0.157
                                                                     0.595
       Negative
     0
           0.000
     2
           0.554
     3
           0.237
     4
           0.417
     7
           0.248
[]: # counting positive, neutral and negative tweets
     sentiments_nltk = []
     for tweet in df.senti_text:
         sentiment_dict = SIA.polarity_scores(tweet)
         sentiment_dict.pop('compound', None)
         sentiments_nltk.append(max(sentiment_dict , key=sentiment_dict.get))
     df['sentiment_nltk'] = sentiments_nltk
     df['sentiment_nltk'].value_counts()
[]: neu
            677893
    pos
             40598
             34866
    neg
     Name: sentiment_nltk, dtype: int64
[]: pos_tweets = " ".join(sentiment for sentiment in_

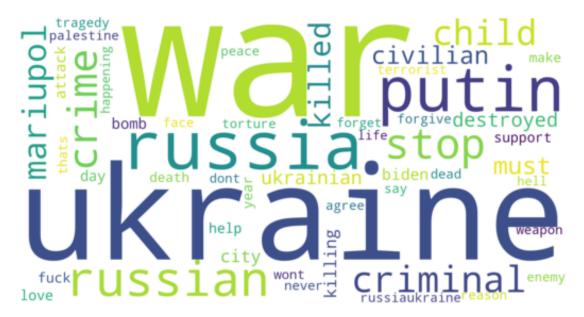
→df[df['sentiment_nltk']=='pos']['text'])
     # Creating word cloud of positive tweets
     stopwords_p = STOPWORDS
     stopwords_p.update(('omicron','covid',_
     →'u','ha','amp','one','people','variant','mask'))
     word_cloud1 = WordCloud(collocations=False, background_color='white',
                            max_words=50, stopwords=stopwords_p, #min_word_length=4,
                            width=2048, height=1080).generate(pos_tweets)
     # Display the generated Word Cloud
     plt.figure(figsize=(10,5))
     plt.imshow(word_cloud1, interpolation='bilinear')
     plt.axis("off")
     plt.title('Positive Tweets Word Cloud\n', size='x-large')
     plt.savefig('./wc_positive.jpg',dpi=720)
     plt.show()
```

Positive Tweets Word Cloud



Postive tweets like to contain words: peace, thank, asking, please, dear, happy, support, etc.

Negative Tweets Word Cloud



negative tweets like to contain words: war, destroyed, stop, authority, etc.

```
[]: from sklearn.feature_extraction.text import TfidfVectorizer
     \# Transform a count matrix to a normalized tf or tf-idf representation.
    tfidf = TfidfVectorizer(stop_words='english')
[]: # due to high need for ram, change the data format to feather to save memory.
     →and processing time
    import feather
    df.reset_index().to_feather('twitter.feather')
[]: feather.write_dataframe(df, 'twitter.feather')
    df = pd.read_feather('twitter.feather')
    df = df.drop_duplicates(subset='senti_text')
[]: df_n = df[:30000]
    df_n.shape
[]: (30000, 24)
[]: tfidf_matrix = tfidf.fit_transform(df_n['senti_text'])
    tfidf_matrix.shape
[]: (30000, 55470)
```

```
[]: from sklearn.metrics.pairwise import linear_kernel
     cosine_sim = linear_kernel(tfidf_matrix, tfidf_matrix)
[]: indices = pd.Series(df_n.index, index=df_n['text']).drop_duplicates(keep =__
      []: # Recommendation
     def recommendations(text):
         idx = indices[text]
         # Get the pairwsie similarity scores of all movies with that movie
         sim_scores = list(enumerate(cosine_sim[idx]))
         # Sort the movies based on the cosine similarity scores
         sim_scores = sorted(sim_scores, key=lambda x: x[1], reverse=True)
         # Geting the scores of the 10 most similar movies
         # Started at index 1 because index 0 is the one with the 1 cosine_
      ⇒similarity which is the same show
         sim_scores = sim_scores[1:11]
         twitter_indices = [i[0] for i in sim_scores]
         return df_n['text'].iloc[twitter_indices]
[]: recommendations('read tweet every single reply')
[]: 40101
                                             reply reply thanks
     32869
                                             everyone must read
     57130
              ha cut ability reply tweet doesnt want hear c...
     33752
                             tweet day ukraine standwithukraine
                   russian war crime every single day world see
     47757
     96261
                                           mariupol please read
     11150
              see deciding withdrawal business russia ha di...
     43270
              claim reply mine set 1 set 2 first serious bu...
     45699
                               putin signing every single word
    73768
              someone reply tweet neutralize ukraine blocked...
    Name: text, dtype: object
    based on tokenized sentiment text, we can recommand users most related, sentimentized tweets.
[]: recommendations('love single come go please stay late want to')
[]: 49813
              son estas historiasdevidainvasionputin putin p...
     75747
              putin putinisawarcriminal putler killputin st...
     7077
              putinisawarcriminal putler killputin standwith...
     54932
              putinhitler putinisawarcriminal putin standwit...
     34350
              ukrainerussiawar
                                putinisawarcriminal ukraine...
```

```
20330
              ukrainerussiawar
                                putinisawarcriminal putinsw...
     42636
              putinisawarcriminal putinhitler putinswar
     21209
              putinisawarcriminal putinswarcrimes slavaukrai...
              1slavaukraini putinisawarcriminal standwithuk...
     30712
     40192
              marjorietaylorgreene putinisawarcriminal russi...
    Name: text, dtype: object
[]: recommendations('love single come go please stay late want to')
[]: 49813
              son estas historiasdevidainvasionputin putin p...
     75747
              putin putinisawarcriminal putler killputin st...
     7077
              putinisawarcriminal putler killputin standwith...
              putinhitler putinisawarcriminal putin standwit...
     54932
     34350
              ukrainerussiawar
                                 putinisawarcriminal ukraine...
     20330
              ukrainerussiawar
                                 putinisawarcriminal putinsw...
     42636
              putinisawarcriminal putinhitler putinswar
              putinisawarcriminal putinswarcrimes slavaukrai...
    21209
     30712
              1slavaukraini putinisawarcriminal standwithuk...
              marjorietaylorgreene putinisawarcriminal russi...
     40192
    Name: text, dtype: object
    1.0.2 Cross-validation with Different Machine Learning Models
[]: df1 y = df1[['Positive', 'Neutral', 'Negative']]
     df1_y = df1_y.idxmax(axis=1)
     df1_y =df1_y.to_frame()
     df1_y.columns = ['sentiment']
     df1_y.head()
[]: sentiment
       Neutral
     2 Negative
     3 Positive
     4
        Neutral
        Neutral
[]: # format sentiment into numerical values
     def convert_sentiment(sentiment):
         if sentiment == "Positive":
             return 2
         elif sentiment == "Neutral":
             return 1
         elif sentiment == "Negative":
             return 0
     df1_y.sentiment = df1_y.sentiment.apply(lambda x : convert_sentiment(x))
```

```
df1_y.head()
[]:
        sentiment
     2
                0
     3
                2
     4
                1
     7
                1
[]: df1_y.sentiment.value_counts()
[]: 1
          677985
           41429
     0
           33943
     Name: sentiment, dtype: int64
[]: # due to limited computational power and ram size, I decided to use 30000_{\square}
     → tweets to build our model
     x = df1['text'].iloc[:30000]
     y = df1_y['sentiment'].iloc[:30000]
[]: x_final = tfidf.fit_transform(x)
[]: # oversample the minority class using SMOTE
     from imblearn.over_sampling import SMOTE
     smote = SMOTE()
     x_df, y_df = smote.fit_resample(x_final, y)
[]: from sklearn.model_selection import train_test_split
     X_train, X_test, y_train, y_test = train_test_split(x_df, y_df, test_size = 0.
      →25)
[]: from sklearn.ensemble import GradientBoostingClassifier
     from sklearn.linear_model import LogisticRegression
     from sklearn.ensemble import RandomForestClassifier
     from sklearn.tree import DecisionTreeClassifier
     from sklearn.naive_bayes import MultinomialNB
     from xgboost import XGBClassifier
     from sklearn.svm import SVC
     from sklearn.metrics import classification_report , confusion_matrix ,__
      →accuracy_score
[]: # gradient boosting approach
     gbc = GradientBoostingClassifier()
     gbc.fit(X_train,y_train)
     gbc_prediction = gbc.predict(X_test)
```

```
[]: accuracy_score(gbc_prediction,y_test)
[]: 0.8729134866315427
[]: # decision tree approach
    ds = DecisionTreeClassifier()
    ds.fit(X_train,y_train)
    ds_prediction = ds.predict(X_test)
[]: accuracy_score(ds_prediction,y_test)
[]: 0.9708011226549805
[]: # random forest approach
    rf = RandomForestClassifier()
    rf.fit(X_train,y_train)
    rf_prediction = rf.predict(X_test)
[]: accuracy_score(rf_prediction,y_test)
[]: 0.9808951696292284
[]: # xgboost approach
    xgb = XGBClassifier()
    xgb.fit(X_train,y_train)
    xgb_prediction = xgb.predict(X_test)
    [11:42:26] WARNING: C:/Users/Administrator/workspace/xgboost-
    win64_release_1.5.1/src/learner.cc:1115: Starting in XGBoost 1.3.0, the default
    evaluation metric used with the objective 'multi:softprob' was changed from
    'merror' to 'mlogloss'. Explicitly set eval_metric if you'd like to restore the
    old behavior.
[]: accuracy_score(xgb_prediction,y_test)
[]: 0.9574080456940273
[]: # SVM approach
    svm = SVC()
    svm.fit(X_train,y_train)
    svm_prediction = svm.predict(X_test)
[]: accuracy_score(svm_prediction,y_test)
[]: 0.9892166034762913
```

```
[]: # Naive Bayes classifier
    nb = MultinomialNB()
    nb.fit(X_train,y_train)
    nb_prediction = nb.predict(X_test)
[]: accuracy_score(nb_prediction,y_test)
[]: 0.9512038997488798
[]: # SVM model provides the best accurary - 99%
    cr = classification_report(y_test, svm_prediction)
[]: print("Classification Report:\n----\n", cr)
    cm = confusion_matrix(y_test,rf_prediction)
    # plot confusion matrix
    plt.figure(figsize=(8,6))
    sentiment_classes = ['Negative', 'Neutral', 'Positive']
    sns.heatmap(cm, cmap=plt.cm.Blues, annot=True, fmt='d',
                xticklabels=sentiment_classes,
                yticklabels=sentiment_classes)
    plt.title('Confusion matrix', fontsize=16)
    plt.xlabel('Actual label', fontsize=12)
    plt.ylabel('Predicted label', fontsize=12)
    plt.show()
```

Classification Report:

	precision	recall	f1-score	support
0	1.00	0.97	0.99	6787
1	1.00	1.00	1.00	6746
2	0.97	1.00	0.98	6776
accuracy			0.99	20309
macro avg	0.99	0.99	0.99	20309
weighted avg	0.99	0.99	0.99	20309

