



The CPD Complaints Process

Source: *Chicago Police Board 2014 Annual Report*

A complaint is filed through IPRA's online complaint system, a phone call to (312) 746-3594, or a letter or visit to this address between 8am and 10pm any day of the week:

1615 W. Chicago Avenue, 4th Floor
Chicago, IL 60622

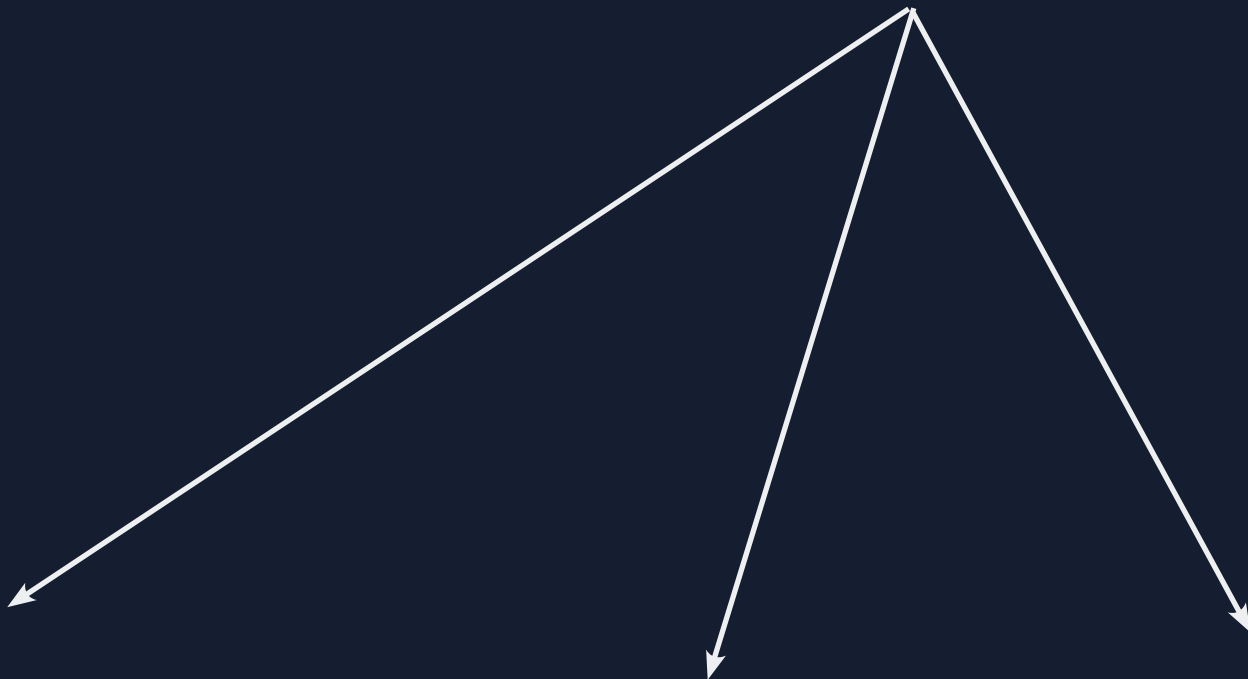


An investigation is initiated. IPRA is directly responsible for conducting investigations into allegations of the use of excessive force, police shootings where an officer discharges his/her weapon and strikes someone, deaths in custody, domestic violence, verbal abuse including bias and coercion. IPRA also investigates allegations of off-duty misconduct relating to excessive force and weapon discharge incidents. All complaints concerning types of alleged misconduct other than those within IPRA's jurisdiction are referred to the Police Department's Bureau of Internal Affairs (BIA) for investigation.



If IPRA recommends that no allegations be sustained, the complaint is dropped.

If IPRA recommends that one or more allegations be sustained and submits a recommendation for discipline to the Superintendent of Police. The Superintendent must respond to the recommendation within 90 days.



If the Superintendent proposes less discipline than IPRA, the Superintendent and the Chief Administrator of IPRA must meet to discuss the matter. If the Chief Administrator does not concur with the Superintendent's reasons for the differing disciplinary action, the Chief Administrator shall refer the matter to a separate panel consisting of three Police Board members. The three-member panel shall then review the matter.

If the Superintendent agrees with IPRA's recommendation to discharge the officer, the Superintendent must file charges against the officer with the Police Board. the Board will hold an evidentiary hearing, which is similar to a trial in court. Once the hearing is completed, the Board decides whether the officer is guilty of one or more of the charges.

If the Superintendent agrees with IPRA's recommendation to suspend the officer, the Superintendent must file charges against the officer with the Police Board. In order to suspend an officer of the rank of sergeant or above for > 30 days, the Superintendent must file written charges, and the Board will then hold an evidentiary hearing. Under the current union contracts, an officer no longer has the option of requesting Police Board review of a suspension of ≤ 30 .