

Resetting a router to its Factory Default settings

What this will do to your router

1. Erase your [broadband username & password](#)
2. Reset the management IP address of the router to <http://192.168.1.1>
3. Reset the admin password to default, when you log on to the router the user name will be "admin" and the password will most likely be "admin" as well (all without the quotes).
4. Reset the Wi-Fi network name (SSID) to that supplied by TalkTalk when the router was shipped.
5. Reset the wi-fi password or passphrase that goes with the Network name (see number 4 above), supplied by TalkTalk when the router was shipped.
6. You will lose any other custom configuration, such as Always On, Port Forwarding, SNTP & firewall changes etc.

Other sections in this document

- [Broadband username & password](#)
- [How to perform a factory default](#)
- [How to recover from a factory default & get online](#)

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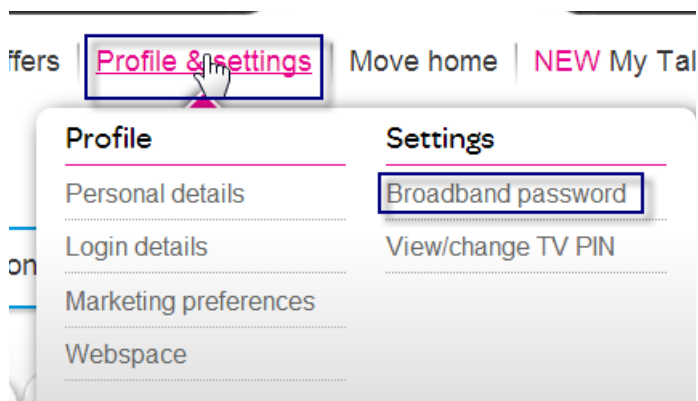
Broadband (internet) username & password

Before doing this, unless on a fibre connection, make sure you know your broadband (internet) username & password. Your username is in the format:-

telephonenumber@talktalk.net or telephonenumber@tiscali.co.uk - for legacy customers

However these are not required if you have a Fibre Optic connection.

If your own credentials do not work & it doesn't work with blank username and password, then log into your account on the TalkTalk website and you can change the broadband password. This done from “Profile & Settings”, then under “Settings”, choose “Broadband Password”, give it at least 10 minutes to update, then try username with new password in router.



If you just want to find out your password, you can use the TalkTalk password recovery page:-

<http://help2.talktalk.co.uk/guided-assist/password-username-update-and-reminder>

Alternatively, you can call TalkTalk's password line from your home phone on : 0870 087 5562. This will read the connection details back to you.

Resetting a router to its Factory Default settings

Factory Default

Some routers have this option from their menu structure, however this is a way to do this without browsing to the router:-

With the router powered up, please locate the reset hole normally at the back of the router, in most cases, near the power supply jack.

Find a small pin or paperclip, and hold this in for a full 10 seconds.

On some routers such as the Huawei ones, there is a Reset button on the side. Hold this down for over 6 seconds.

The router will then reset back to factory settings.

Recovery from default & get back online

If you currently have a Fibre Optic connection, then the router will auto detect the connection type.

If you have a standard ADSL connection, then you will need to input the internet connection settings back into the router.

Open a browser and enter the address 192.168.1.1 to log into the router.

Next, login with

username : admin
password : admin

Select the 'Connection' option on the left, and you will then be able to enter the broadband username and password.

Next, click 'Connect' to save the details and initiate a connection.

If you have the HG635 model router, the broadband connection details can be found under 'Internet', then 'Internet Connection', then select 'Edit' under Internet_DSL.

Near the bottom of the page, you will see the options for Internet Account and Internet Password. Please remember to click 'Save' after you enter the details.

Once done, the router will re-establish the connection.

Next you need to re-enable "Always On", if you need it, I have a guide on how to do that I can send you. Just send me a Private Message in the forum to request it, or ask for it in your current post.