



# Automated Time Series Forecasting, Backtesting, and Optimization

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**VERITAS**<sup>TM</sup>

The truth in information.

# Agenda

1 Forecasting 101

2 The problem of automation

3 Validation a.k.a. Backtesting

4 Tuning

## Definition

**Forecasting** is the process of making *predictions* of the future based on past and present data

Disclaimer...

Nobody/Nothing can predict the future.

## Disclaimer...

# Nobody/Nothing can predict the future.

- *I think there is a world market for maybe five computers.* (Chairman of IBM, 1943)
- *Computers in the future may weigh no more than 1.5 tons.* (Popular Mechanics, 1949)
- *There is no reason anyone would want a computer in their home.* (President, DEC, 1977)
- *640K ought to be enough for anyone.* (President, Microsoft, 1986)

## Disclaimer...

Nobody/Nothing can *exactly* predict the future.

**“Essentially, all models are wrong,  
...but some are useful.”**



**- George Box**

(One of the most influential statisticians of the 20th century and a pioneer in the areas of quality control, time series analysis, design of experiments and Bayesian inference.)

# What can be forecasted?

The predictability of an event or a quantity depends on several factors:

- how well we understand the factors that contribute to it;
- how much data are available;
- whether the forecasts can affect the thing we are trying to forecast.

What is normally assumed is that *the way in which the environment is changing will continue into the future*.

# Forecasting Methods

Depends mostly on the data that are available:

- **qualitative forecasting** if no data. These methods are not purely guesswork—there are well-developed structured approaches to obtaining good forecasts without using historical data;
- **quantitative forecasting** can be applied when numerical information about the past is available.

Quantitative forecasting problems:

- **time series**: data collected at regular intervals over time;
- **cross-sectional**: data collected at a single point in time.

# Explanatory Model vs Time Series Model

- Explanatory model

$$y_{t+h} = f(\text{VAR}_1, \text{VAR}_2, \dots, \text{VAR}_n, \text{error})$$

- Time series model

$$y_{t+h} = f(y_t, y_{t-1}, \dots, y_{t-n}, \text{error})$$

# Trend and Seasonality

Additive Decomposition

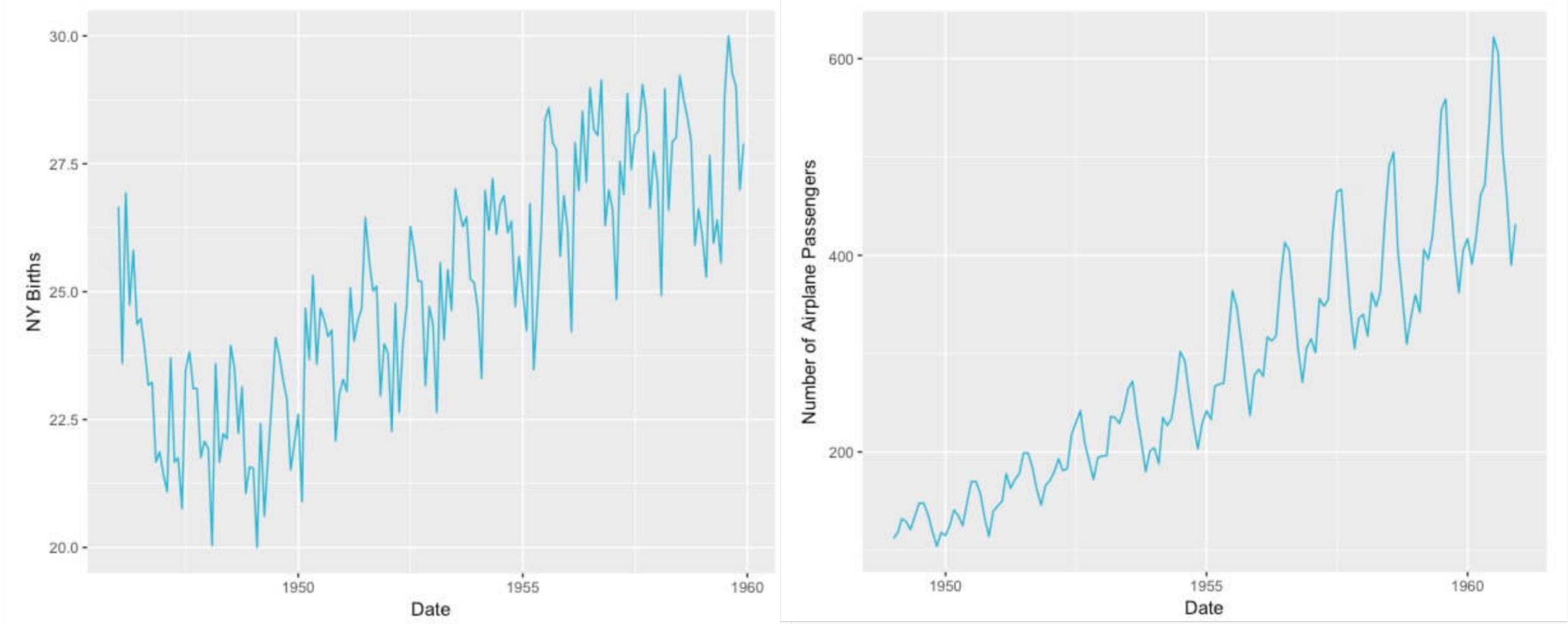
$$y_t = S_t + T_t + R_t$$

Multiplicative Decomposition

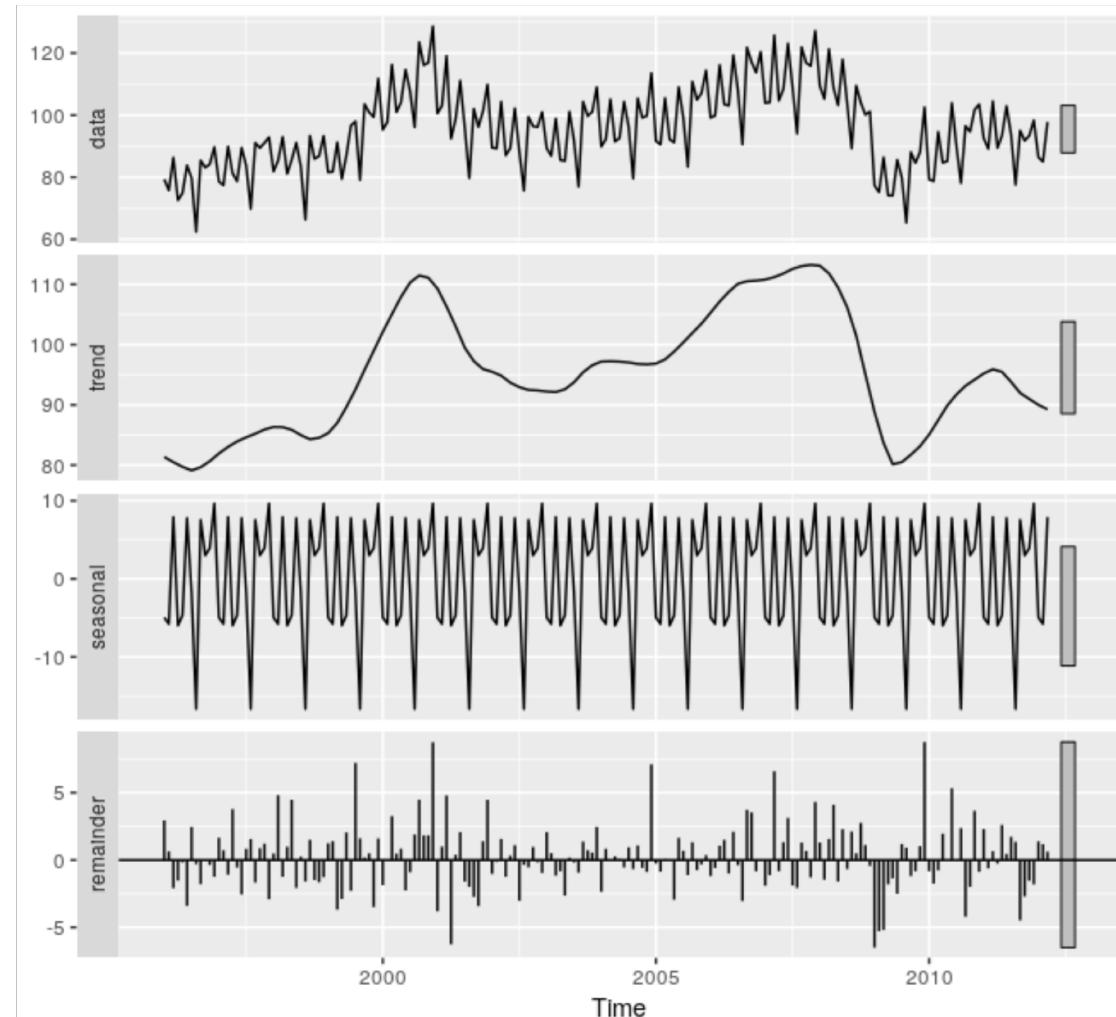
$$y_t = S_t \times T_t \times R_t$$

$y_t$  is the data,  $S_t$  is the seasonal component,  $T_t$  is the trend-cycle component, and  $R_t$  is the remainder component, all at period  $t$

# Additive vs Multiplicative Seasonality



# Trend and Seasonality Decomposition



<https://otexts.com/fpp2>

# Storage Usage Forecast @ Veritas Predictive Insights

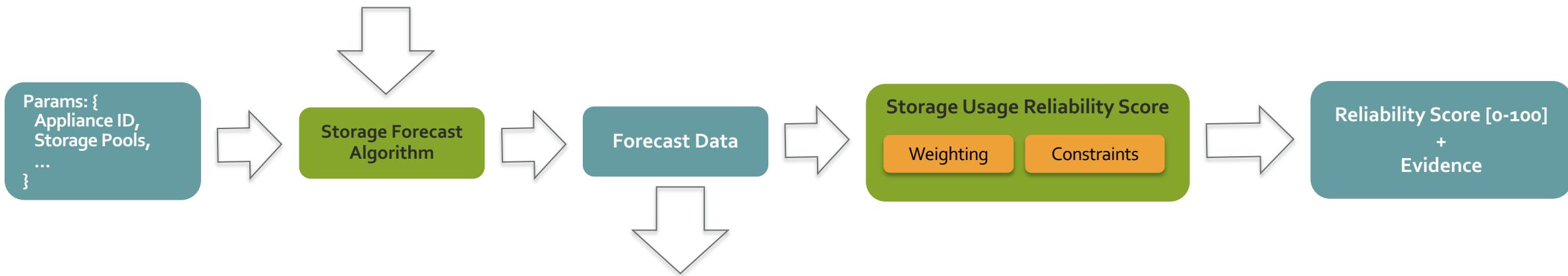
- 10,000+ NetBackup Appliances actively using Auto Support
- Telemetry data reported daily
  - 1 point every 15 minutes (96 points/day) per storage type (MSDP, Log, etc)
  - 2+ years of data (0.5M+ points/appliance)
- Storage forecast use cases
  - Resource planning
  - Workload anomalies
  - Possible data unavailability or SLA violations
  - Sales opportunity



<https://www.veritas.com/product/backup-and-recovery/netbackup-appliances>

# Storage Usage Forecast @ Veritas Predictive Insights

Time	System	Log	Share	Advanced Disk	MSDP	MSDP Catalog	NBU Catalog	Config
2016-04-11T17:34:55.37602	14.0	15.00415	0.0	947.537800	6312.08	1.66180	0.0	21.13150
2016-04-11T17:49:51.58820	18.0	15.01245	0.0	947.542024	6312.14	1.66230	0.0	21.36500



Time	System	Log	Share	Advanced Disk	MSDP	MSDP Catalog	NBU Catalog	Config
2016-04-12	19.0	15.01345	0.0	947.5300	6312.16	1.66380	0.0	21.456
2016-04-13	20.5	15.01456	0.0	947.5424	6312.18	1.66430	0.0	21.635

# Challenges of Automation

- Model selection
  - Which model is the best?
- Model Evaluation
  - How accurate is the model that is currently running in production?
- Model Update
  - How to keep tuning/improving the model?

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# Model Selection

- How do we deal with missing values?
- How do we deal with outliers?
- How do we deal with trend changepoints?
- How do we deal with trend & seasonality?
- How do we choose algorithm parameters?

# Model Selection

- How do we deal with missing values?

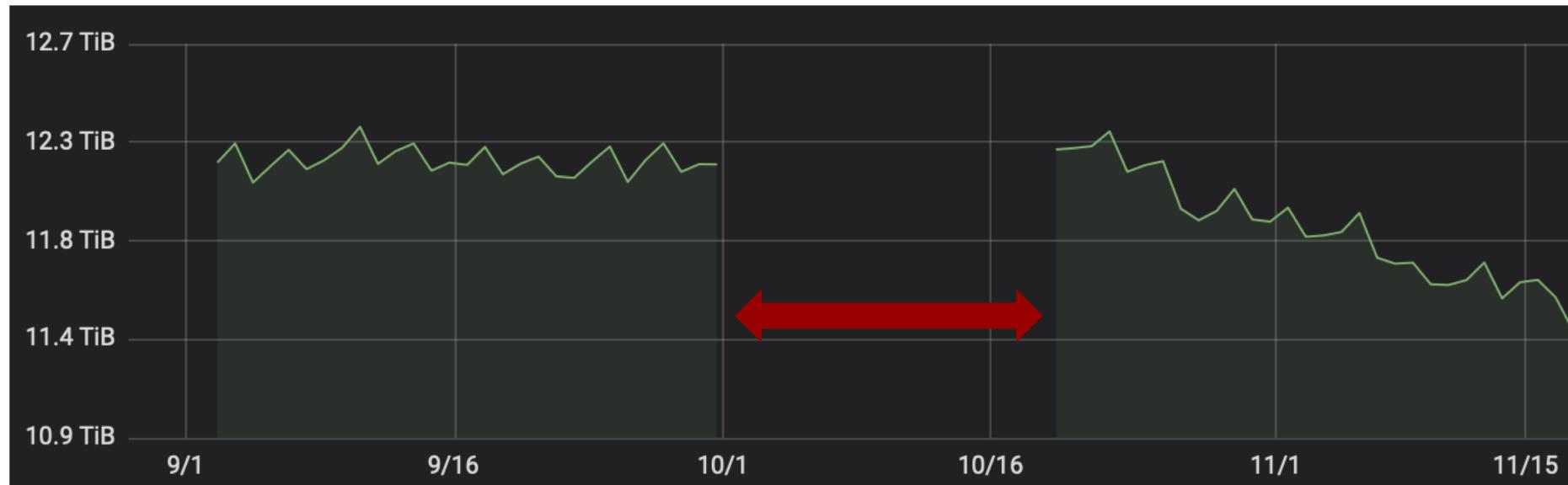
Data imputation

- How do we deal with outliers?
- How do we deal with trend changepoints?
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# Model Selection

- How do we deal with missing values?

Data imputation → Problem: “holes” in the data



# Model Selection

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- How do we deal with outliers?

Just remove them

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Just remove them → Problem: automated outliers detection?

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**Trend/Seasonality decomposition or seasonal model**

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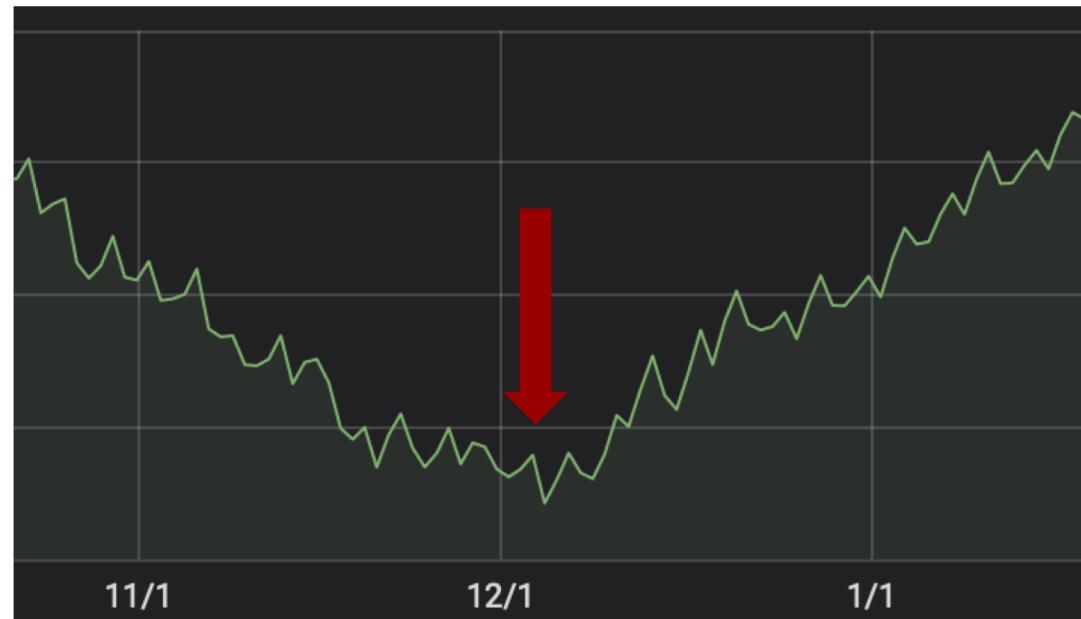
Trend/Seasonality decomposition or seasonal model

→ Problem: seasonality period & multiple seasonalities

- How do we deal with trend change points?
- How do we choose algorithm parameters?

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Cross Validation (Backtesting)

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- How do we choose algorithm parameters?

Cross Validation (Backtesting) → Problem: thousands of models...

# Model Selection

- Bad News:
  - Real world data is messy
  - We must tackle each case, no way around it
  - Impossible deadlines



DS/ML/AI in production is hard!

# Model Selection

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**DS/ML/AI in production is hard!**

- Good News:
  - Somebody took care of most of the issues already...

# Facebook Prophet

- Decomposable time series model

$$y_t = g(t) + s(t) + h(t) + \epsilon_t$$

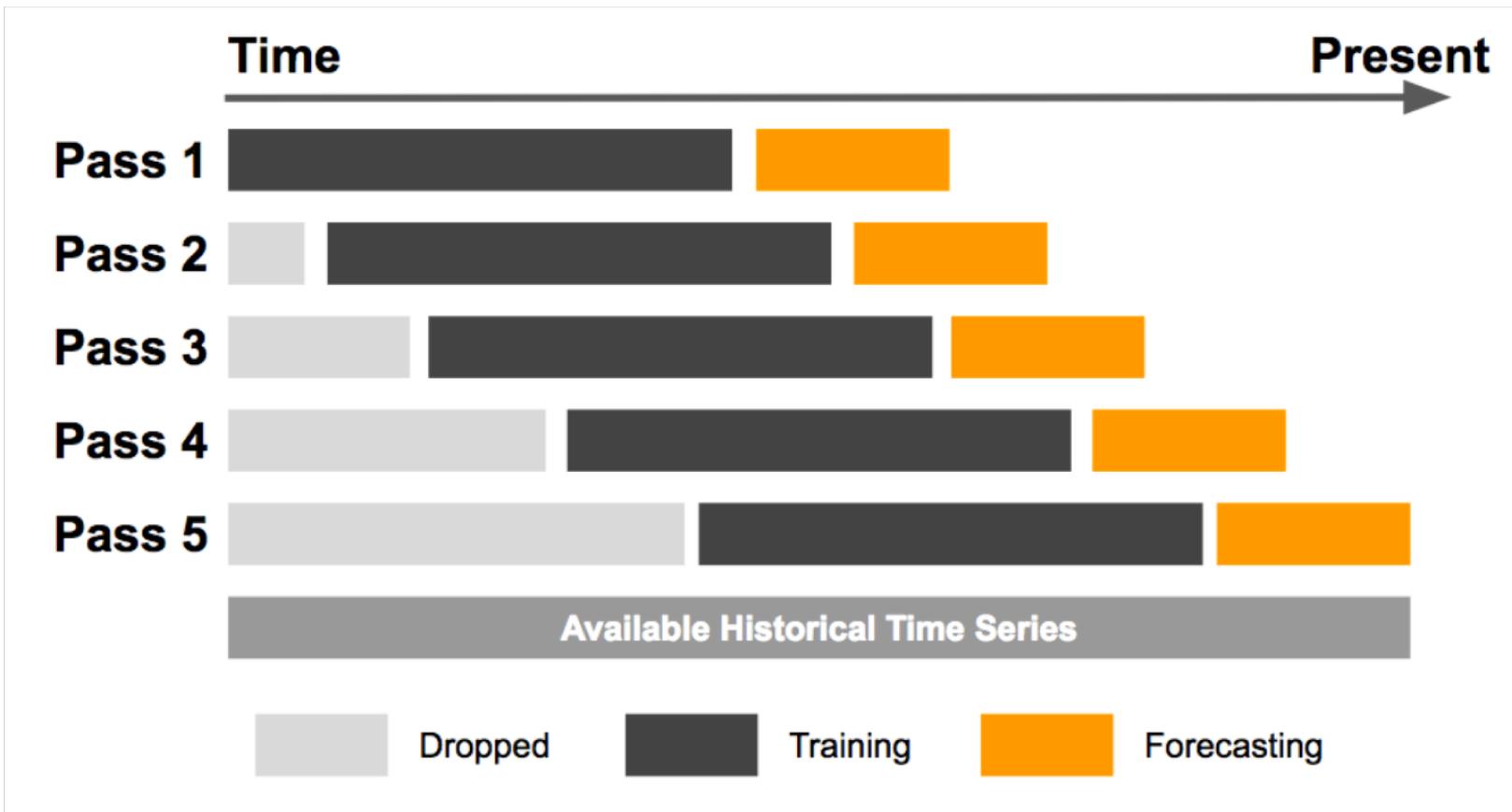
- Incorporate trend changes in the growth model by explicitly defining changepoints
- Fourier series to provide a flexible model of periodic effects (seasonality)
- Holidays as an additional regressor
- Observations do not need to be regularly spaced
- Handle missing values
- Robust to outliers

<https://research.fb.com/prophet-forecasting-at-scale/>

# Challenges of Automation

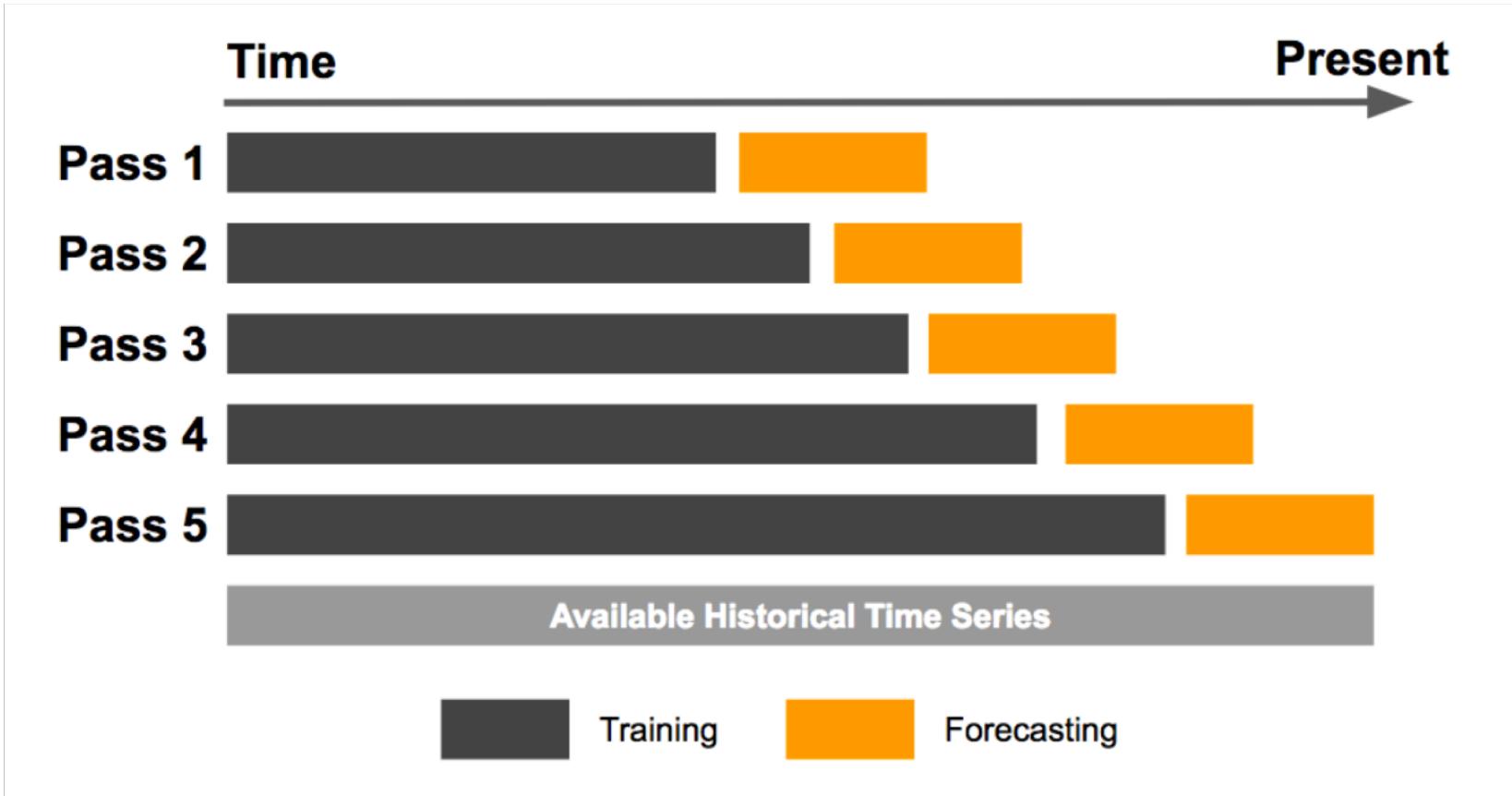
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# Cross Validation: Sliding Window Backtesting



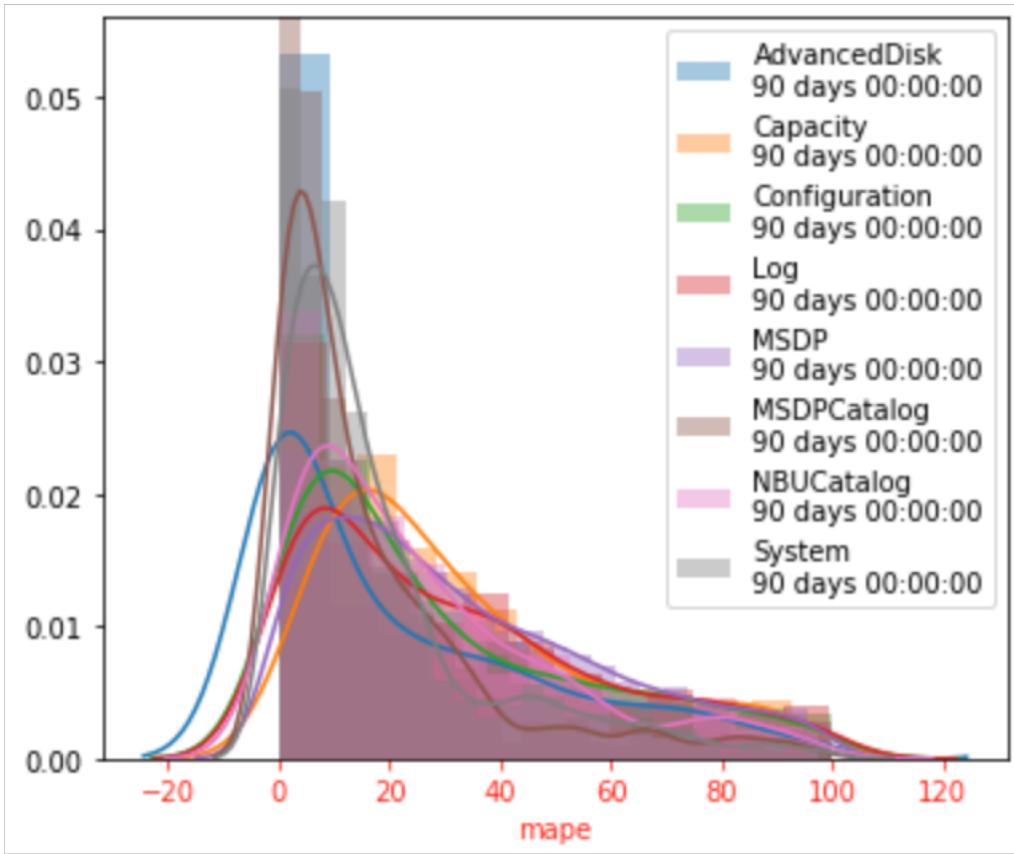
<https://eng.uber.com/omphalos/>

# Cross Validation: Expanding Window Validation



<https://eng.uber.com/omphalos/>

# Cross Validation: Experimental Results



sample_periods	pool_type	horizon	coverage	mape	mdape	mpe	support	
0	150	AdvancedDisk	1 days	0.874991	3.723209	2.104240	-0.224229	1511
1	150	AdvancedDisk	7 days	0.896520	4.729747	2.977387	-0.442343	1490
2	150	AdvancedDisk	15 days	0.923884	6.030256	3.805062	-0.219382	1467
3	150	AdvancedDisk	30 days	0.934661	7.500707	5.203543	-0.700334	1429
4	150	Log	1 days	0.623440	2.785619	1.372949	-0.128965	2082
5	150	Log	7 days	0.872525	4.780381	2.302635	-0.074960	2072
6	150	Log	15 days	0.927999	7.034532	3.682870	-0.695416	2046
7	150	Log	30 days	0.951800	9.242708	6.172322	-1.077535	1993
8	150	MSDP	1 days	0.516166	4.336129	2.572391	0.230806	1956
9	150	MSDP	7 days	0.816177	7.785473	5.101999	0.094574	1929
10	150	MSDP	15 days	0.920877	11.518986	8.098703	-0.353916	1887
11	150	MSDP	30 days	0.957575	16.805184	12.581191	-1.025039	1798
12	150	System	1 days	0.719698	1.456294	0.723867	0.013275	2087
13	150	System	7 days	0.885093	2.899766	1.545664	-0.070124	2085
14	150	System	15 days	0.936821	4.782500	2.554065	-0.281044	2078
15	150	System	30 days	0.939398	7.145672	4.700071	-0.535361	2059

# Backtesting vs Online Testing

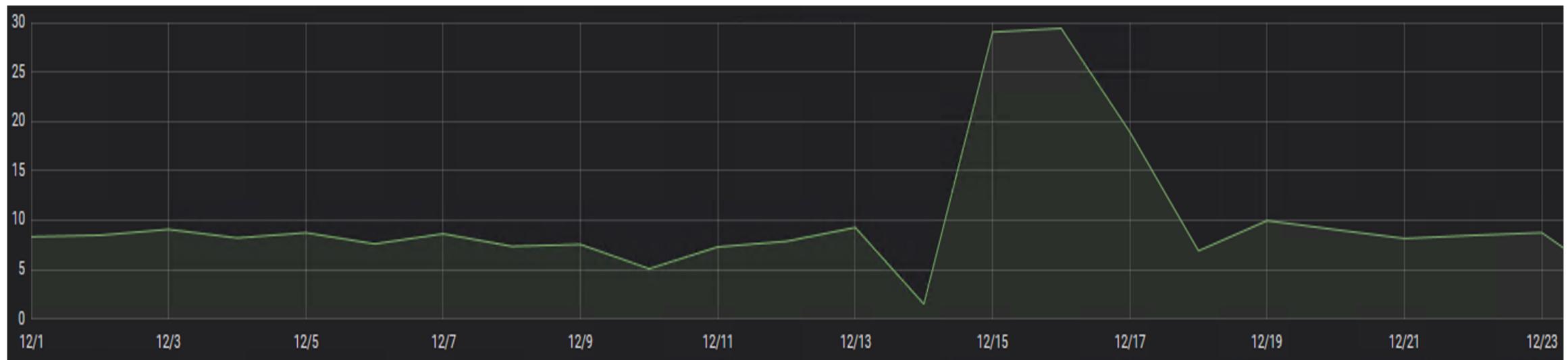
- Problems:
  - Thousands of series
  - Possibly more than one model per time series
  - One-off/batch run means results are always outdated

# Backtesting vs Online Testing

- Problems:
  - Thousands of series
  - Possibly more than one model per time series
  - One-off/batch runs mean results are always outdated
- Solution:
  - Save previous forecasts
  - Do multi-horizon forecasts
  - Compute error as we generate new forecasts

# Backtesting vs Online Testing

- Forecast error as a time series
  - Per appliance
  - Per horizon
  - Per storage type



# Challenges of Automation

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# Model Update Problems

- Thousands of models
- Each model needs to be tuned for a specific time series
- Need to adapt to changes in underlying process
- Backtesting is computationally too expensive but we have the online validation data!

# Sequential Model-Based Optimization (SMBO)

- Hyperparameter optimization

$$x^* = \arg \min_{x \in \chi} f(x)$$

where  $f(x)$  represents an objective score to minimize— such as RMSE— evaluated on the validation set.

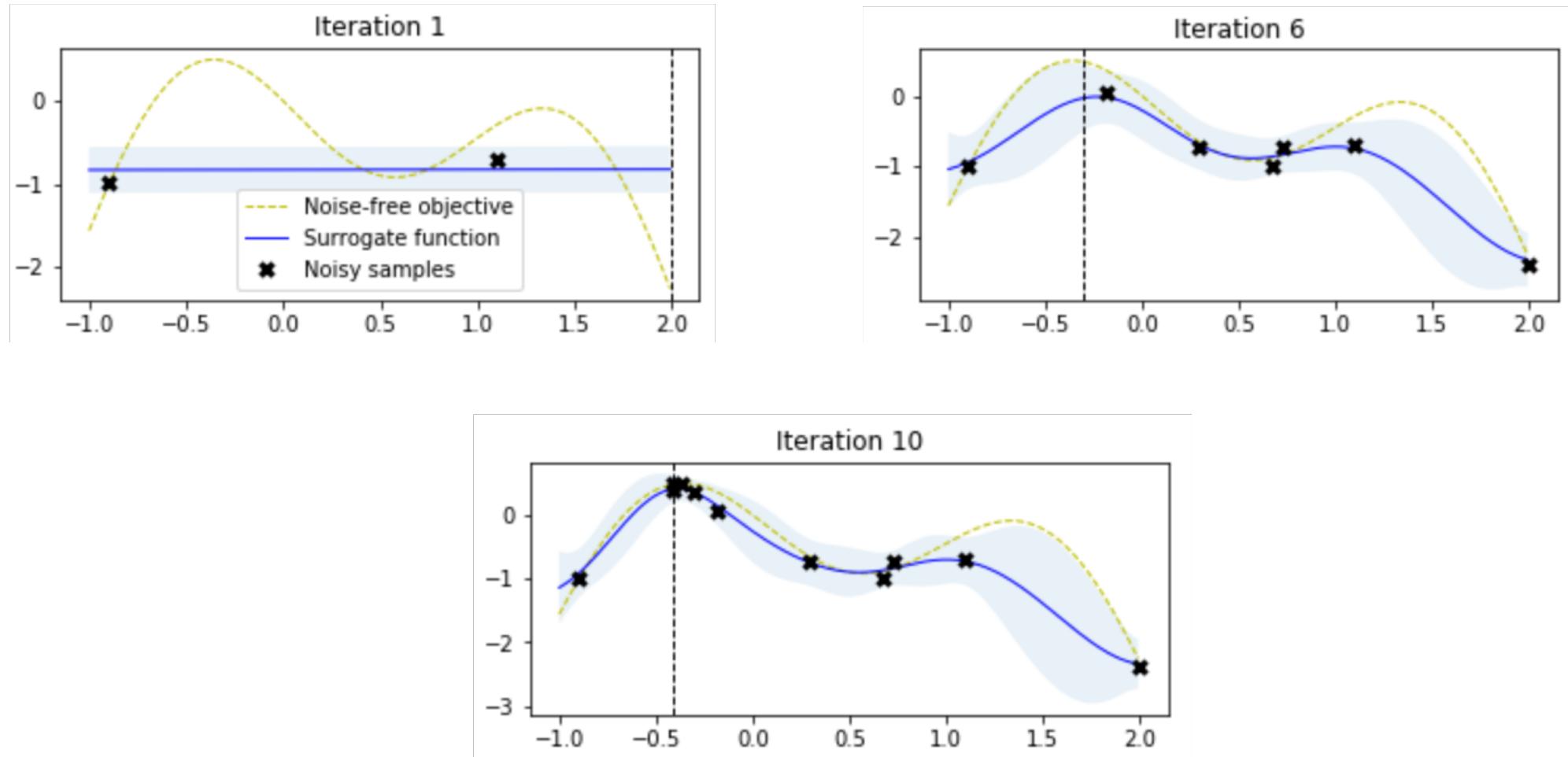
- Bayesian optimization uses a surrogate function:

$$P(f(x)|x)$$

to build a probability model of the objective.

- Selection function used to choose next set of hyperparameters.

# Sequential Model-Based Optimization (SMBO)



<http://krasserm.github.io/2018/03/21/bayesian-optimization>

# Am I Missing Something?

Am I Missing Something?

Where is Deep Learning!

# Deep Learning

- Too many parameters for the data & cross-training leads to “average” models
- Needs careful data preparation (normalization, trend, seasonality, etc)
- Computational cost of training

R Algorithms	Median wMAPE	Overall sMAPE	Overall wMAPE	Backtesting Time per City (seconds)
Tbats	0.071	0.090	0.079	269.77
Auto ARIMA	0.078	0.098	0.089	84.35
Prophet	0.075	<b>0.083</b>	0.084	78.97
Nnetar	0.098	0.128	0.111	73.68
Holt-winters	0.070	0.093	0.080	56.88
Ets	0.069	0.088	0.078	26.34
Stlm	0.069	0.090	0.078	1.94
Thetam	<b>0.066</b>	0.086	<b>0.077</b>	0.71
Golang Algorithms	Median wMAPE	Overall sMAPE	Overall wMAPE	Backtesting Time per City (seconds)
AutoForecaster	0.069	0.095	0.081	0.46

<https://eng.uber.com/omphalos/>

# M4 Forecasting Competition

**Table 1**  
The performances of the 17 methods submitted to M4 that had OWAs at least as good as that of the Comb.

Type	Author(s)	Affiliation	sMAPE <sup>c</sup>					OWA <sup>d</sup>					Rank <sup>a</sup>	% improvement of method over the benchmark	
			Yearly (23k)	Quarterly (24k)	Monthly (48k)	Others (5k)	Average (100k)	Yearly (23k)	Quarterly (24k)	Monthly (48k)	Others (5k)	Average (100k)			
Benchmark for methods <sup>b</sup>			14.848	10.175	13.434	4.987	12.555	0.867	0.890	0.920	1.039	0.898	19	sMAPE OWA	
Hybrid Combination	Smyl, S. Montero-Manso, P., Talagala, T., Hyndman, R. J. & Athanasopoulos, G.	Uber Technologies University of A Coruña & Monash University	13.176 13.528	9.679 9.733	12.126 12.639	4.014 4.118	11.374 11.720	0.778 0.799	0.847 0.847	0.836 0.858	0.920 0.914	0.821 0.838	1 2	9.4% 6.6%	8.6% 6.7%
Combination	Pawlakowski, M., Chorowska, A. & Yanchuk, O.	ProLogistica Soft	13.943	9.796	12.747	3.365	11.845	0.820	0.855	0.867	0.742	0.841	3	5.7%	6.3%
Combination	Jaganathan, S. & Prakash, P.	Individual	13.712	9.809	12.487	3.879	11.695	0.813	0.859	0.854	0.882	0.842	4	6.8%	6.2%
Combination	Fiorucci, J. A. & Louzada, F.	University of Brasilia & University of São Paulo	13.673	9.816	12.737	4.432	11.836	0.802	0.855	0.868	0.935	0.843	5	5.7%	6.1%
Combination	Petropoulos, F. & Svetunkov, I.	University of Bath & Lancaster University	13.669	9.800	12.888	4.105	11.887	0.806	0.853	0.876	0.906	0.848	6	5.3%	5.6%
Combination	Shaub, D. Legaki, N. Z. & Koutsouri, K.	Harvard Extension School National Technical University of Athens	13.679 13.366	10.378 10.155	12.839 13.002	4.400 4.682	12.020 11.986	0.801 0.788	0.908 0.898	0.882 0.905	0.978 0.989	0.860 0.861	7 8	4.3% 4.5%	4.2% 4.1%
Combination	Doornik, J., Castle, J. & Hendry, D.	University of Oxford	13.910	10.000	12.780	3.802	11.924	0.836	0.878	0.881	0.874	0.865	9	5.0%	3.7%
Combination	Pedregal, D.J., Traperro, J. R., Villegas, M. A. & Madrigal, J.J.	University of Castilla-La Mancha	13.821	10.093	13.151	4.012	12.114	0.824	0.883	0.899	0.895	0.869	10	3.5%	3.2%
Statistical	Spiliotis, E. & Assimakopoulos, V.	National Technical University of Athens	13.804	10.128	13.142	4.675	12.148	0.823	0.889	0.907	0.975	0.874	11	3.2%	2.7%
Combination	Rouvinchtein, A.	Washington State Employment Security Department	14.445	10.172	12.911	4.436	12.183	0.850	0.885	0.881	0.992	0.876	12	3.0%	2.4%
Other	Ibrahim, M.	Georgia Institute of Technology	13.677	10.089	13.321	4.747	12.198	0.805	0.890	0.921	1.079	0.880	13	2.8%	2.0%
Combination	Kull, M., et al.	University of Tartu	14.096	11.109	13.290	4.169	12.496	0.820	0.960	0.932	0.883	0.888	14	0.5%	1.1%
Combination	Waheed, W.	Universiti Tun Hussein Onn Malaysia	14.783	10.059	12.770	4.039	12.146	0.880	0.880	0.927	0.904	0.894	15	3.3%	0.4%
Statistical	Darin, S. & Stellwagen, E.	Business Forecast Systems (Forecast Pro)	14.663	10.155	13.058	4.041	12.279	0.877	0.887	0.887	1.011	0.895	16	2.2%	0.3%
Combination	Dantas, T. & Oliveira, F.	Pontifical Catholic University of Rio de Janeiro	14.746	10.254	13.462	4.783	12.553	0.866	0.892	0.914	1.011	0.896	17	0.0%	0.2%
Best ML 2nd Best ML	Trotta, B. Bontempi, G.	Individual Université Libre de Bruxelles	14.397 16.613	11.031 11.786	13.973 14.800	4.566 4.734	12.894 13.990	0.859 1.050	0.939 1.072	0.941 1.007	0.991 1.051	0.915 1.045	23 37	-2.7% -11.4%	-1.9% -16.4%

<sup>a</sup> Rank: rank calculated considering both the submitted methods (50) and the set of benchmarks (10).

<sup>b</sup> Com: the benchmark is the average (combination) of Simple, Holt and Damped exponential smoothing.

<sup>c</sup> sMAPE: symmetric mean absolute percentage error.

<sup>d</sup> OWA: overall weighted average of the relative sMAPE and the relative MASE.

<https://eng.uber.com/m4-forecasting-competition>  
<https://doi.org/10.1016/j.ijforecast.2018.06.001>

# Thank you!

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# Q & A

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