

## **EDUCATION**

PhD Candidate, Industrial and Systems Engineering, Binghamton University, State University of New York.  
M.Sc., Industrial Engineering and Management, Production and Logistics Management track  
B.Sc., Industrial Engineering, Mekelle University, Ethiopia

Exp. 2016  
Aug. 2010  
July 2006

## **COMPUTER/ SKILLS**

**Data Science and Programming Tools:** R, Python, SQL, VBA, Tableau, Spark, Hadoop Framework, Microsoft Azure, Matlab, SAS, Weka, HTML5, CSS, Minitab, Excel Pivot Table

**Certificate:** Lean Six Sigma Green Belt and other honor certificate (see [here](#))

**Methodology:** Machine Learning (supervised and unsupervised learning), Time-series and Forecasting, Data visualization, Simulation, Simulation, Operations Research, Optimization, Process Improvement

**Engineering Applications:** Simio Simulation, ARENA Simulation, Expertfit, Quality Improvement, Process Improvement

## **EXPERIENCE**

### ***New England Veterans Engineering Resource Center, US Department of Veterans Affairs, Graduate Research Associate***

Jan. 14 – Present

- Led a project that aimed in determine optima staff mix for the New England VA anticoagulation clinics (ACCs)
- Developed a **Simio** simulation model to compared several staffing scenarios
- Used **R Shiny**, **HTML5**, and **CSS** semi-automated tool that calculates the optimal full-time equivalents of pharmacist and pharmacist technician required to run an ACC.
- Completed several side projects using **SQL**, **Python**, and **R**.
- Have taken several data science related courses edX and Coursera and completed projects using **R** and **Python** (see certificates on my [website](#)).

### ***UHS Hospitals, Graduate Research Associate***

Jun. 14 – Dec. 14

#### ***1. Predictive Analytics to predict 30 days risk of readmission of patients***

- Applied various machine learning techniques (logistic regression, Supper vector machine, KNN) to develop hospital readmission risk prediction models to UHS patients using **R**.
- Published finding in a journal and a conference

#### ***2. Productivity Improvement for UHS Urology***

- Conducted time study to collect data on patient waiting times and service times
- Developed a simulation model using **Simio** to analyze the wait time of patients and the staff productivity

### ***Binghamton University, State University of New York, Teaching Assistant***

Aug. 12 – May. 14

- Assisted courses including Statistics, Multi-variate Data Analysis, Applied Soft Computing

### ***Mekelle University, Ethiopia, Lecturer***

Sept. 10-Jul. 12

## **Dissertation**

Developed dynamic admission control protocols for hospital inpatient admission and for inter-hospital patient transfers

- Formulated Markov decision process based admission control model
- Solved the model in Matlab to obtain the optimal admission control threshold values
- Developed a fuzzy rule based patient transfer system that can help healthcare manager to make decision when to transfer patients to other hospitals.

## **Other Selected Projects**

### ***Streamlining Quality Control Applications in Fluid Dispensing process***

Sept. 13 – Dec. 13

- Designed experiments (DOE) to identify the significant parameters for jetting pump system.
- Analyzed the process capability of the system.
- Wrote a report and presented findings to class.

### ***Multivariate Data Analysis, Group Project***

Feb. 13 – May 13

- Developed a predictive Logistic regression model for breast cancer data using SAS
- Wrote a report and presented it to in class

### ***Simulation and Modeling, Group Project***

Feb. 13 – May 13

- Simulated the Harpur's Ferry student volunteer ambulance service focusing on its utilization and response times
- Statistically analyzed the result of the simulation model
- Documented a report and presented findings to class.

***Lean Six Sigma for Healthcare Cost Containment, Term Paper***

Oct. 12 – Dec 12

- Discussed the main cost drivers of healthcare delivery systems.
- Explored how the merger of Six Sigma and Lean thinking in healthcare can improve healthcare processes thereby helping contain healthcare costs.

***Optimization of Healthcare Processes, Group Project***

Jan. 09 – June 09

- Made decision on how many operating rooms (ORs) to open, divided the ORs over the specialties, and decided how long to open the ORs during a regular working day.
- Developed a simulation model to measure the performance of our choices in various performance indicators such as overtime and patient cancellations.

***Simulation, Group Project***

Sep. 08 – Dec. 08

- Built a Plant Simulation model for Prefab concrete production,
- Conducted an experimental design, and
- Statistically analyzed the result of the simulation model.

***Discrete Optimization of Business Processes, Group Project***

Sep. 08 – Dec. 08

- Solved combination optimization real case problems by applying exact and heuristic algorithms in a Delphi programming.
- Wrote and executed adaptive search and simulating annealing algorithms in a Delphi program to solve the so called Parallel machine and Order Picking problems, respectively.

**HONORS AND AWARDS**

- Prize for good research, Moxba-Metrex, Netherlands Aug. 10
- University of Twente Scholarship Program (UTSP) Jan. 08
- Distinction in Industrial Engineering, Mekelle University Jul. 06
- Activity and Society: Alpha Pi Mu Industrial Engineering Honor Society and Institute of Industrial Engineers
- Certificate of appreciation for participating in the System Science and Industrial Engineering Ambassadors Program

**Selected Graduate Level Courses**

***Coursera and edx Courses***

- Introduction to R Programming
- Introduction to Computer Science and Programming Using Python
- Practical Machine Learning
- Data Science and Machine Learning Essentials
- Querying with Transact-SQL

***Binghamton University***

- Multivariate Data Analysis
- Applied Soft Computing
- Fuzzy Sets, Fuzzy Logic, and Fuzzy Systems
- Industrial & Systems Engineering in Healthcare
- Advanced Issues in Quality
- Modeling and Simulation
- Processes for Electronics Manufacturing

***University of Twente***

- Statistics and Probability
- Empirical Research and Data Analysis
- Operation Research Methods
- Optimization of Healthcare Processes 2
- Discrete Optimization of Business Processes
- Supply Chain and Transportation Management
- Purchasing Management