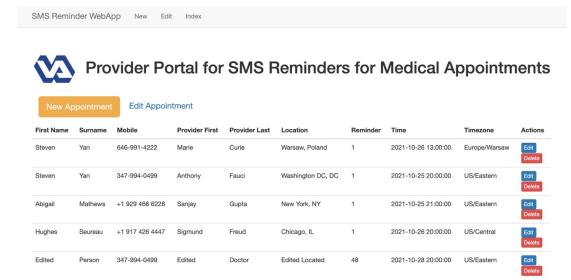
SMS Appointment Reminder Platform

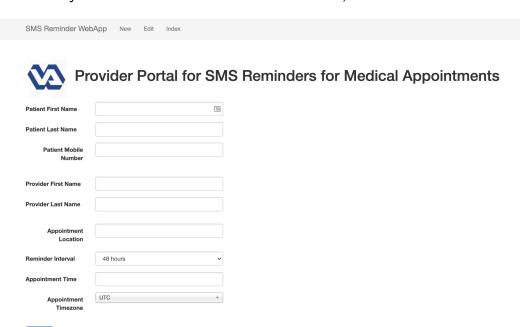
Appointment Index

- o Lists all the appointments in the database currently
- o Coming changes: validate with user whether he or she wants to delete



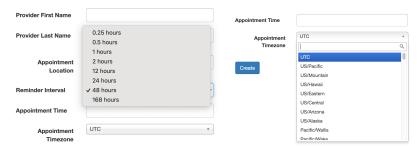
• Create Appointment

- Add patient details
- o Add provider details
- o Add appointment details
- Ability to set interval for SMS reminder, default 48 hours



Dropdown Menus and Menubar

o Used for Reminder Interval and Timezone in appointment forms



Header on each page provides link to the main pages of webapp

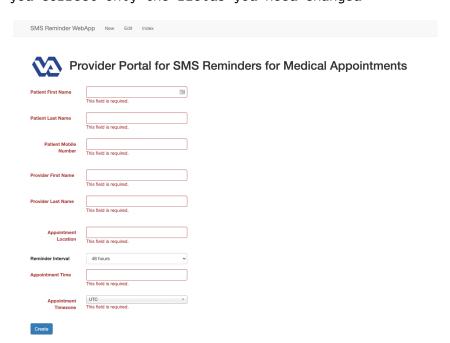
• Delete Appointment

- Delete entry from database by clicking red Delete button on Index page
- o Coming changes: validate with user whether he or she wants to delete



Edit Appointment

- Edit individual entry by clicking on blue Edit button nest to entry on Index page
- Currently all the fields must be reentered or edited
- o Revisions:
 - existing values would be listed in the fields
 - you correct only the fields you need changed



- Proposed: Display Full Details of Single Appointment
- Proposed: Display Appointment History of Single Patient
 - Display status of every appointment made, whether confirmed, rescheduled, cancelled, or no-showed
- Proposed: Display or Filtering Appointments by Criterion or Criteria
 - Create functionality to display only certain value, i.e. all of Dr. X's appointments, all the appointments last Tuesday
- **Proposed:** Login Page
 - o To protect security of the web app and allow only authorized users to enter the sit

SMS Appointment Booked

- Automatically sent when you finish creating an appointment
- o Patient is asked to whether he or she wants to receive an ICS file
- o Coming changes: Patient responds and receives calendar file

Sent from your Twilio trial account - Hello Steven Yan, your appointment is booked for Oct-26 at 3:00pm. Reply 3 for ICS calender file.

• SMS Appointment Reminder Prior to Appointment

- At the interval designated, the patient is sent a reminder SMS before the appointment to confirm or to cancel/reschedule
- o Patient presses 1 to confirm and 2 to cancel/reschedule, and s/he is told to call the office to reschedule.

Sent from your Twilio trial account - Hello Steven Yan, this is your friendly reminder of your upcoming appointment on Oct-25 at 4:00pm. Respond 1 to confirm, respond 2 to cancel. Please call directly to reschedule.

• SMS Appointment Modified

- Whenever an appointment is changed, patient receives an SMS that it was modified.
- They do not receive details of what is changed, but they can opt to receive a new ICS file.

Sent from your Twilio trial account -Hello Edited Person, your appointment is booked for Oct-28 at 4:00pm. Reply 3 for ICS calender file.

- Proposed: 2-way SMS Messaging
 - Patient is able to text the service number back to get a further response
 - o Enabled capabilities for confirming or canceling appointments