## **Capstone Project 2 – Product Demand Prediction**

## Introduction

Accurate demand planning is one of the biggest competitive advantages a company can have in today's fast-paced global economy. Each industry and niche, however, has its own unique demand patterns. How does a company decide which statistical forecasting model to use with which demand pattern?

A 2014 study by Deloitte Consulting surveyed over 400 manufacturing and retail executives throughout the world in regard to high supply chain performance. The survey compared companies on two metrics: 1) inventory turnover and 2) the percentage of on-time and full deliveries. The study found that "supply chain leaders" had a higher percentage of both revenue growth and EBIT (earnings before interest and taxes) margin compared than "supply chain followers". Proper supply chain management can lead not only to improved profitability but also higher market share. It could also be the difference between overall business success and failure.

One of the biggest factors in a high-performing supply chain process is analyzing and planning for your future business needs. A common planning method used by businesses that engage in supply chain management is demand planning. In fact, businesses using big data analytics in demand planning experienced a 425% improvement in order-to-cycle delivery times and more than six times improvement in supply chain efficiency of 10 percent or higher. An Accenture study revealed that businesses that used big data analytics in demand planning experienced a 425% improvement in order-to-cycle delivery times and more than six times improvement in supply chain efficiency of 10 percent or higher.

## **The Problem**

The company has not done any demand planning. Products are ordered based on periodic inventory and sales reports, or when suppliers have specials. Although individual markups are done initially, these are not pro-actively nor continually measured and evaluated. The order "system" is to more or less let store managers place ad-hoc orders for products they feel are running low. If the products are in the company warehouse, the orders get shipped. If not, the order more from the supplier.

When sales are strong, cashflow and profitability seem fine. Lately, company leaders have just noticed a drop in profitability and are wondering if demand planning could be utilized to create a reliable forecast for the business.

This project will analyze current and projected demand for 30 of the company's products in its 76 retail locations as the first step in implementing an overall supply chain management program. Specifically, the main objective of this project will be: solve the problem of over-stocking and under-stocking of products, by developing a predication model that can predict the demand of products for each store for the next week. This will be completed as follows:

- Step 1 Exploratory Data Analysis
- Step 2 Data Pre-Processing
- Step 3 Baseline Model & Validation Strategy
- Step 4 Optimize Prediction Model

Once complete, company leadership will be able to examine company operations and vendor relationships to formalize an official company program.

## **Step 1 - Exploratory Data Analysis (EDA)**

## **Hypothesis Generation**

Before exploring the data, it is important to develop a purpose and a framework for doing so. This will give some context to what we are looking at and why. Since the objective of the project is to develop a predication model, we need to look at the data to see first what it looks like, then what are the characteristics, features and relationships between the data that will help us be able to predict product demand at each store. In general, what we are looking for is factors that might affect the target variable in our model, which in this case is product demand at each store.

We are going to develop some hypotheses in regards to our objective before we look at the available data, because we want to consider all factors that could potentially impact product demand and we do not want to be biased by what data is already available.

## **Data Summary**

The data used in this project was acquired from the company. They provided three datasets:

- 1) sales.csv contains 232,287 sales records with the UPC code of the product sold, the sales date, the store ID where the product was sold, the sales price, the base price, whether the product was on promotion for the week of the sale (1 or 0), whether the product was in the in-store circular (1 or 0) and the number of units sold for each week;
- 2) product\_data.csv contains the product description, manufacturer, product category and sub-category, product size and UPC for 30 products; and
- 3) store\_data.csv contains the store ID, store name, city, state, MSA code, market segment type of store, number of store parking spaces, store sales area square footage and average weekly baskets, for each of the 76 store locations.

We will first explore each dataset separately.

#### Sales Dataframe EDA

The following is a summary of the columns of the sales.csv dataset, which as mentioned earlier contains 232,287 rows of data.

#### Sales Data: ('sales.csv')

- WEEK END DATE week ending date of sales report
- **STORE\_NUM** store number where sale was made
- **UPC** (Universal Product Code) product specific identifier
- BASE\_PRICE base price of item
- DISPLAY whether product was a part of in-store promotional display (1-Yes, 0-No)
- **FEATURE** whether product was in in-store circular (1-Yes, 0-No)
- UNITS units sold (target)

The first step in understanding the data is to take a quick look at the structure and data types.

## Sales Data ('sales.csv')

# # Print first 5 rows of the sales dataframe sales.head()

|   | WEEK_END_DATE | STORE_NUM | UPC        | BASE_PRICE | FEATURE | DISPLAY | UNITS |
|---|---------------|-----------|------------|------------|---------|---------|-------|
| 0 | 14-Jan-09     | 367       | 1111009477 | 1.57       | 0       | 0       | 13    |
| 1 | 14-Jan-09     | 367       | 1111009497 | 1.39       | 0       | 0       | 20    |
| 2 | 14-Jan-09     | 367       | 1111085319 | 1.88       | 0       | 0       | 14    |
| 3 | 14-Jan-09     | 367       | 1111085345 | 1.88       | 0       | 0       | 29    |
| 4 | 14-Jan-09     | 367       | 1111085350 | 1.98       | 0       | 0       | 35    |

```
# Check datatypes of columns in sales dataframe sales.dtypes
```

| WEEK_END_DATE | object  |
|---------------|---------|
| STORE_NUM     | int64   |
| UPC           | int64   |
| BASE_PRICE    | float64 |
| FEATURE       | int64   |
| DISPLAY       | int64   |
| UNITS         | int64   |
|               |         |

dtype: object

#### Two issues that stand out at first are:

- WEEK\_END\_DATE has been imported as an object, but it is a datetime variable. This needs to be converted.
- The store number and product codes have been imported as integers, but these are categorical variables. This needs to be fixed as well.

#### Other issues/questions are:

- Datetime variable
  - O What are the start and end dates?
  - o Are these periodic intervals and are they regular?
  - o Are there any missing data points?
- Numerical Variables ('BASE\_PRICE' and 'UNITS')
  - o Need to check the distribution of numerical variables.
  - o Also need to check if there are any outliers or missing values.
- Categorical Variables ('FEATURE' and 'DISPLAY')
  - o Check the unique values for categorical variables
  - o Are there any missing values?
  - o Are there any variables with high cardinality / sparsity?

#### WEEK END DATE

- This variable was converted to a date time object.
- The sales data is for 142 weeks, based on the number of unique WEEK\_END\_DATE's in the sales file, starting on January 13, 2016 and ending September 26, 2018.
- No dates are missing from this period.
- All of the dates fall on Wednesday, which appears to be the date that the sales reports are generated.

### STORE\_NUM and UPC

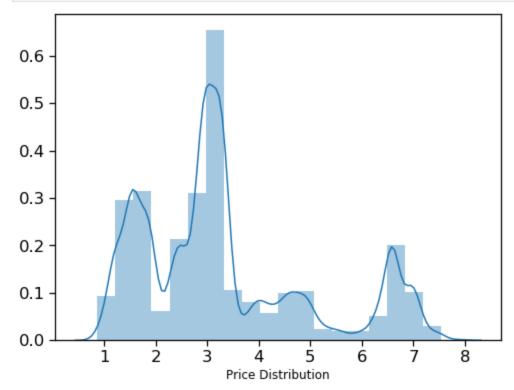
- There are no missing values in either variable.
- All 76 stores have reported sales transactions, although not the same number.
- The number of transactions reported by each store range from a low of 1,676 up to a high of 4,098.
- All stores reported selling at least one product each week (142 weeks x 76 stores = 10,792 records, which is the number of unique records in the data.
- There were 30 unique UPC codes found in the data which means that each product was sold, with the minimum number sold of 975 and a maximum of 10,790.
- With 30 products, 76 stores and 142 weeks, if every product was sold at every store at least once every week, there would be 323,760 rows of data. Since we only have 232,287 rows, not every product was sold at every store every week. This did occur 71.7% of the time.
- The average number of unique products sold each week is 22.

#### **BASE PRICE**

- There are no missing values.
- The basic statistics and distribution of the variable are as follows:

```
[29]: # Examine basic statistical details of BASE PRICE variable.
       sales['BASE_PRICE'].describe()
[29]: count
                232275.000000
      mean
                    3.345204
       std
                    1.678181
      min
                    0.860000
      25%
                    1.950000
      50%
                    2.990000
      75%
                    4.080000
                    7.890000
      Name: BASE_PRICE, dtype: float64
```

```
[30]: # distribution of Base Price variable
plt.figure(figsize=(8,6))
sns.distplot((sales['BASE_PRICE'].values), bins=20, kde=True)
plt.xlabel('Price Distribution', fontsize=12)
plt.show()
```



- There are no extreme values in the BASE\_PRICE variable.
- The range for base price is 0.86 to 7.89, with an average of 3.35.

## **FEATURE** and **DISPLAY**

- There are no missing values in either variable.
- Both variables were imported as integer values, with both having either a '1' for 'Yes' or '0' for 'No'.
- The value counts for each variable are shown here:

• Approximately 13.5 percent of products are on display

```
# Examine values for 'DISPLAY'.
sales['DISPLAY'].value_counts(normalize=True)

0     0.864998
1     0.135002
Name: DISPLAY, dtype: float64

sales['DISPLAY'].value_counts(normalize=True).plot('bar')

<matplotlib.axes._subplots.AxesSubplot at 0x2e2b3e4e9c8>

0.8

0.6

0.4

0.2

0.0
```

Approximately 13.5 percent of products are on display

The cross-tab table for FEATURE and DISPLAY is:

### **UNITS**

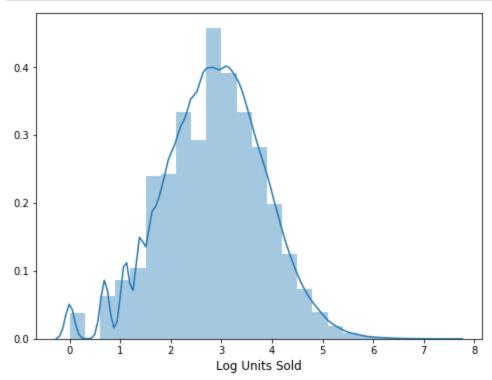
• The basic statistical details for the UNITS variable are:

```
# Examine basic statistical details of UNITS variable.
sales['UNITS'].describe()
         232287.000000
count
mean
             28.063525
std
             35.954341
              0.000000
min
25%
              9.000000
50%
             18.000000
75%
             34.000000
           1800.000000
max
Name: UNITS, dtype: float64
```

- The range of values is fairly high
- The minimum number of units sold is 0, with a maximum of 1,800.
- There is a huge difference between the 75th percentile and the max value, which indicates the presence of outliers.
- There was only one row with 0 units sold; this row was dropped
- There were four rows of data with more than 1,000 units sold. To reduce the effect of outliers and for better visualization of the distribution, we plotted the log transformation for UNITS:

| sales[sales['UNITS'] > 1000] |               |           |            |       |            |         |         |       |  |
|------------------------------|---------------|-----------|------------|-------|------------|---------|---------|-------|--|
|                              | WEEK_END_DATE | STORE_NUM | UPC        | PRICE | BASE_PRICE | FEATURE | DISPLAY | UNITS |  |
| 7893                         | 2016-02-10    | 24991     | 1600027527 | 1.67  | 3.19       | 1       | 0       | 1006  |  |
| 7960                         | 2016-02-10    | 25027     | 1600027527 | 1.64  | 3.19       | 1       | 1       | 1800  |  |
| 9597                         | 2016-02-17    | 25027     | 1600027527 | 1.60  | 3.19       | 0       | 1       | 1054  |  |
| 11209                        | 2016-02-24    | 25027     | 1600027527 | 1.64  | 3.19       | 1       | 1       | 1136  |  |

```
# log transformed UNITS column
plt.figure(figsize=(8,6))
sns.distplot(np.log(sales['UNITS'].values), bins=25, kde=True)
plt.xlabel('Log Units Sold', fontsize=12)
plt.show()
```



· After log transformation, the distribution looks closer to a normal distribution

## **Products Dataframe EDA**

The following is a summary of the columns of the product\_data.csv dataset, which as mentioned earlier contains 30 rows of data.

## Product Data: ('product\_data.csv')

- UPC (Universal Product Code) product specific identifier
- **DESCRIPTION** product description
- MANUFACTURER product manufacturer/supplier
- **CATEGORY** product category
- **SUB\_CATEGORY** product sub-category
- **PRODUCT\_SIZE** package size/quantity

## # Print first five rows of product data products.head()

| UPC          | DESCRIPTION              | MANUFACTURER  | CATEGORY              | SUB_CATEGORY             | PRODUCT_SIZE |
|--------------|--------------------------|---------------|-----------------------|--------------------------|--------------|
| 0 1111009477 | PL MINI TWIST PRETZELS   | PRIVATE LABEL | BAG SNACKS            | PRETZELS                 | 15 OZ        |
| 1 1111009497 | PL PRETZEL STICKS        | PRIVATE LABEL | BAG SNACKS            | PRETZELS                 | 15 OZ        |
| 2 1111009507 | PL TWIST PRETZELS        | PRIVATE LABEL | BAG SNACKS            | PRETZELS                 | 15 OZ        |
| 3 1111038078 | PL BL MINT ANTSPTC RINSE | PRIVATE LABEL | ORAL HYGIENE PRODUCTS | MOUTHWASHES (ANTISEPTIC) | 500 ML       |
| 4 1111038080 | PL ANTSPTC SPG MNT MTHWS | PRIVATE LABEL | ORAL HYGIENE PRODUCTS | MOUTHWASHES (ANTISEPTIC) | 500 ML       |

#### products.dtypes

UPC int64
DESCRIPTION object
MANUFACTURER object
CATEGORY object
SUB\_CATEGORY object
PRODUCT\_SIZE object
dtype: object

## **Categorical Variables**

All of the variables in the Products dataframe are categorical, except for UPC code which is just the identifier which will be used to join with the Sales dataframe. As such, the following issues need to be addressed:

- Check unique values.
- Are there any missing values?
- Are there any variables with high cardinality or sparsity?

## **UPC**

• In examining the 'UPC' variable, we found 30 unique values, which we validated were identical to the 'UPC' variable values in the Sales dataframe.

#### **CATEGORY**

- There are no missing values.
- The 'CATEGORY' variable has four unique values. The details for which are shown below:

#### CATEGORY

- · There are four product categories:
  - BAG SNACKS
  - ORAL HYGIENE PRODUCTS
  - COLD CEREAL
  - FROZEN PIZZA
- There are 9 products with the category 'Cold Cereal', 8 products labeled 'Bag snacks', 7 with category 'Frozen Pizza' and 6 'Oral Hygiene' Products.

### **SUB CATEGORY**

- There are no missing values.
- The 'SUB\_CATEGORY' variable has four unique values. The details for which are shown below:

## SUB\_CATEGORY

```
# Check for null values.
products['SUB_CATEGORY'].isnull().sum()

products['SUB_CATEGORY'].nunique()
```

7

```
# Display subcategories for each category
products[['CATEGORY','SUB_CATEGORY']].drop_duplicates().sort_values(by = 'CATEGORY')
```

| SUB_CATEGORY                | CATEGORY              |    |
|-----------------------------|-----------------------|----|
| PRETZELS                    | BAG SNACKS            | 0  |
| ALL FAMILY CEREAL           | COLD CEREAL           | 5  |
| ADULT CEREAL                | COLD CEREAL           | 6  |
| KIDS CEREAL                 | COLD CEREAL           | 19 |
| PIZZA/PREMIUM               | FROZEN PIZZA          | 8  |
| MOUTHWASHES (ANTISEPTIC)    | ORAL HYGIENE PRODUCTS | 3  |
| MOUTHWASH/RINSES AND SPRAYS | ORAL HYGIENE PRODUCTS | 16 |

The sub-categories give additional detail about the products.

- Cereal has 3 sub categories, differentiating on the age group.
- · Oral hygiene products have 2 sub categories, antiseptic and rinse/spray.
- Bag Snacks & Frozen Pizza have just 1 sub category.

## PRODUCT SIZE

• The following is a summary of the PRODUCT\_SIZE variable:

# Examine unique category, sub-category and product size combinations.
products[['CATEGORY','SUB\_CATEGORY','PRODUCT\_SIZE']].drop\_duplicates().sort\_values(by = 'CATEGORY')

|    | CATEGORY              | SUB_CATEGORY                | PRODUCT_SIZE |
|----|-----------------------|-----------------------------|--------------|
| 0  | BAG SNACKS            | PRETZELS                    | 15 OZ        |
| 14 | BAG SNACKS            | PRETZELS                    | 16 OZ        |
| 25 | BAG SNACKS            | PRETZELS                    | 10 OZ        |
| 6  | COLD CEREAL           | ADULT CEREAL                | 20 OZ        |
| 7  | COLD CEREAL           | ALL FAMILY CEREAL           | 18 OZ        |
| 19 | COLD CEREAL           | KIDS CEREAL                 | 15 OZ        |
| 20 | COLD CEREAL           | KIDS CEREAL                 | 12.2 OZ      |
| 5  | COLD CEREAL           | ALL FAMILY CEREAL           | 12.25 OZ     |
| 13 | COLD CEREAL           | ALL FAMILY CEREAL           | 12 OZ        |
| 8  | FROZEN PIZZA          | PIZZA/PREMIUM               | 32.7 OZ      |
| 9  | FROZEN PIZZA          | PIZZA/PREMIUM               | 30.5 OZ      |
| 10 | FROZEN PIZZA          | PIZZA/PREMIUM               | 29.6 OZ      |
| 24 | FROZEN PIZZA          | PIZZA/PREMIUM               | 22.7 OZ      |
| 21 | FROZEN PIZZA          | PIZZA/PREMIUM               | 29.8 OZ      |
| 23 | FROZEN PIZZA          | PIZZA/PREMIUM               | 28.3 OZ      |
| 3  | ORAL HYGIENE PRODUCTS | MOUTHWASHES (ANTISEPTIC)    | 500 ML       |
| 16 | ORAL HYGIENE PRODUCTS | MOUTHWASH/RINSES AND SPRAYS | 1 LT         |
| 17 | ORAL HYGIENE PRODUCTS | MOUTHWASHES (ANTISEPTIC)    | 1 LT         |

• In reviewing the SUB\_CATEGORY with PRODUCT\_SIZE, there are no combinations that indicate that SUB\_CATEGORY is an indicator of size.

## To summarize:

- Bag Snacks has 1 sub-category and 3 product sizes.
- Oral Hygiene has 2 sub-categories and 2 size options.
- Frozen Pizza has only 1 sub-category and 6 different package sizes.
- Cold Cereal has 3 sub-categories, and 6 size options.

### **DESCRIPTION**

- There are no missing values.
- There are 29 unique values, with one description (GM CHEERIOS) being used twice.
- GM CHEERIOS uses the same description for two product sizes (18 OZ & 12 OZ).

## **MANUFACTURER**

- There are no missing values.
- There are 9 unique values, broken down as follows:

```
products['MANUFACTURER'].nunique()
# displaying the list of manufacturers against the 4 categories
temp = products[['CATEGORY','MANUFACTURER']].drop_duplicates()
pd.crosstab([temp['CATEGORY']], temp['MANUFACTURER'])
       MANUFACTURER FRITO LAY GENERAL MI KELLOGG P & G PRIVATE LABEL SNYDER'S TOMBSTONE TONYS WARNER
            CATEGORY
          BAG SNACKS
                             1
                                         0
                                                                                1
                                                                                                             0
          COLD CEREAL
                                                                                0
                                                                                                             0
         FROZEN PIZZA
                             0
                                         0
                                                  0
                                                         0
                                                                                0
                                                                                                             0
                                                                                             1
                                                                                                    1
ORAL HYGIENE PRODUCTS
                                                  0
                                                                                                    0
                                                                                                             1
```

- With 4 unique categories of Products, each category has three different manufacturers.
- Each category has a manufacturer identified as 'private label' along with 2 other manufacturers.

### **Stores Dataframe EDA**

The following is a summary of the columns of the store\_data.csv dataset, which as mentioned earlier contains 76 rows of data.

### Store Data: ('store\_data.csv')

- STORE ID store number
- STORE\_NAME Name of store
- ADDRESS\_CITY\_NAME city
- ADDRESS\_STATE\_PROV\_CODE state
- MSA\_CODE (Metropolitan Statistical Area) Based on geographic region and population density
- SEG\_VALUE\_NAME Store Segment Name
- PARKING\_SPACE\_QTY number of parking spaces in the store parking lot
- SALES\_AREA\_SIZE\_NUM square footage of store
- AVG\_WEEKLY\_BASKETS average weekly baskets sold in the store

We will examine Numerical and Categorical variables separately.

## **Numerical Variables**

- Are there any missing values in the variables?
- What does the distribution look like?
- Are there any extreme/outlier values?

#### **Categorical Variables**

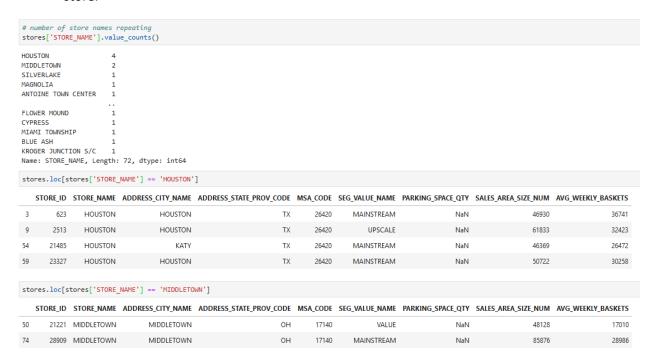
- Check the unique values for categorical variables.
- Are there any missing values in the variables?
- Are there any variables with high cardinality or sparsity?

### STORE ID & STORE NAME

STORE\_ID is a key variable and will be used to join with the Sales dataframe later.

STORE\_NAME is a categorical value that represents the city that the store is located in.

- There are 76 unique values in STORE\_ID
- There are 72 unique values in STORE NAME
- Some store names are being repeated, which means there are some cities with more than one store.



- We see that four stores are named 'Houston' and two are named 'Middletown'. Each store has a different segment value, location and/or sales area size, so they are in fact different stores.
- There are no missing values.

## ADDRESS\_CITY\_NAME and ADDRESS\_STATE\_PROV\_CODE

- There are no missing values.
- There are 51 unique city names in 4 states.

• The number of stores per state with some interesting findings:

```
stores.groupby(['ADDRESS_STATE_PROV_CODE'])['STORE_ID'].count()

ADDRESS_STATE_PROV_CODE
IN 1
KY 4
OH 30
TX 41
Name: STORE_ID, dtype: int64
```

- · Each store has a unique store ID
- Most stores are from Ohio and Texas ~93%
- Few from Kentucky and Indiana ~7%

```
stores['ADDRESS_CITY_NAME'].value_counts()
CINCINNATI
                   9
                   8
HOUSTON
MIDDLETOWN
                   3
                   2
COVINGTON
                   2
MAINEVILLE
LOVELAND
                   2
HAMILTON
                   2
MCKINNEY
                   2
DAYTON
                   2
KATY
                   2
SUGAR LAND
KETTERING
                   1
DALLAS
                   1
SPRINGFIELD
                   1
MAGNOLIA
                   1
ARLINGTON
THE WOODLANDS
                   1
DICKINSON
                   1
CLUTE
                   1
```

- Cincinnati and Houston have the most stores (partial list, sorted from most to least).
- 11 cities have more than one store.

## MSA\_CODE

- There are no missing values.
- There are 9 unique MSA code values
- The top 3 MSA codes are '17140' with 29, '26420' with 21, and '19100' with 17.

```
stores['MSA_CODE'].nunique(), stores['MSA_CODE'].unique()
(9, array([17140, 19100, 26420, 17780, 47540, 43300, 19380, 13140, 44220],
       dtype=int64))
stores['MSA_CODE'].value_counts()
17140
         29
26420
         21
19100
         17
19380
          4
13140
          1
47540
44220
          1
          1
43300
17780
          1
Name: MSA_CODE, dtype: int64
(stores.groupby(['MSA_CODE', 'ADDRESS_STATE_PROV_CODE'])['STORE_ID'].count())
MSA_CODE ADDRESS_STATE_PROV_CODE
13140
                                       1
17140
          IN
                                       1
          KY
                                       4
          OH
                                      24
17780
          TX
                                       1
19100
          TX
                                      17
19380
          OH
                                       4
                                      21
26420
          TX
43300
          TX
                                       1
44220
          OH
                                       1
47540
          OH
                                       1
Name: STORE_ID, dtype: int64
```

- These codes are assigned based on the geographical location and population density.
- 17140 is present in all three except Texas (which has a different geographical region)

## PARKING\_SPACE\_QTY and SALES\_AREA\_SIZE\_NUM

Of the 76 stores, parking area is missing for 51 of them.

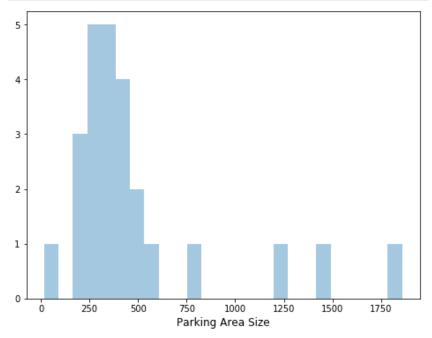
```
stores[['PARKING_SPACE_QTY', 'SALES_AREA_SIZE_NUM']].isnull().sum()

PARKING_SPACE_QTY 51

SALES_AREA_SIZE_NUM 0

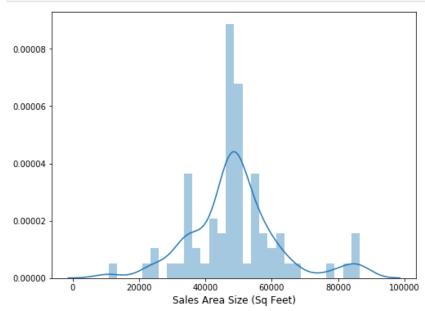
dtype: int64
```

```
plt.figure(figsize=(8,6))
sns.distplot(stores['PARKING_SPACE_QTY'], bins=25, kde=False)
plt.xlabel('Parking Area Size', fontsize=12)
plt.show()
```



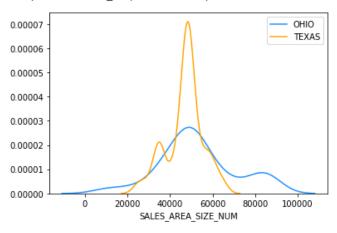
• About 15 stores have between 250-500 parking spaces.

```
plt.figure(figsize=(8,6))
sns.distplot(stores['SALES_AREA_SIZE_NUM'], bins=30, kde=True)
plt.xlabel('Sales Area Size (Sq Feet)', fontsize=12)
plt.show()
```



- Most stores have between 30,000 and 70,000 square feet of sales area.
- Only a few of the stores have less than 30,000 square feet or more than 90,000 square feet of sales area.

<matplotlib.axes.\_subplots.AxesSubplot at 0x173d0ca48c8>

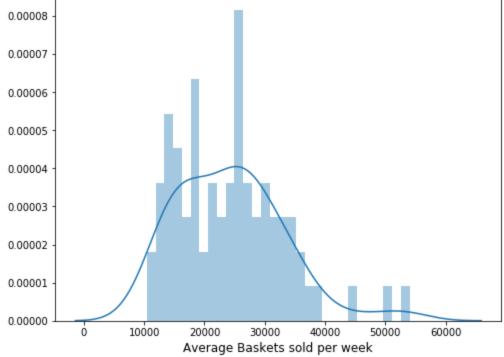


- Indiana has the largest mean store sales area size; Kentucky has the smallest.
- Texas has some of the largest stores, but also some smaller ones too, which brings the Texas overall store sales area size down compared to Indiana and Ohio.
- Ohio's stores are more evenly distributed.

## AVG\_WEEKLY\_BASKETS

- There are no missing values.
- The basic statistics for Average Baskets sold per week and associated distribution are as follows:

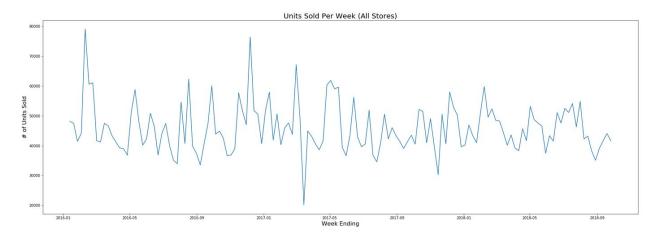
```
stores['AVG_WEEKLY_BASKETS'].describe()
count
            76.000000
mean
         24226.921053
std
          8863.939362
min
         10435.000000
25%
         16983.500000
50%
         24667.500000
75%
         29398.500000
         54053.000000
max
Name: AVG_WEEKLY_BASKETS, dtype: float64
plt.figure(figsize=(8,6))
sns.distplot(stores['AVG_WEEKLY_BASKETS'], bins=30, kde=True)
plt.xlabel('Average Baskets sold per week', fontsize=12)
plt.show()
0.00008
0.00007
```



## **Trends and/or Seasonal Patterns in Product Sales**

In order to look for overall sales trends and seasonal patterns, we merged the store and product datasets. We are looking to see if there are any trends or patterns in total units sold per week.

## Units Sold Per Week at Company Level

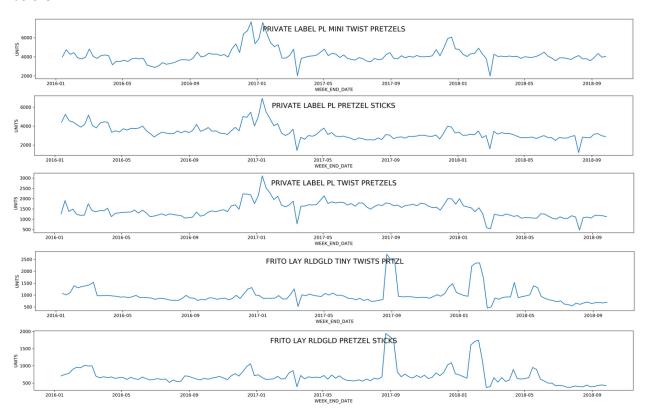


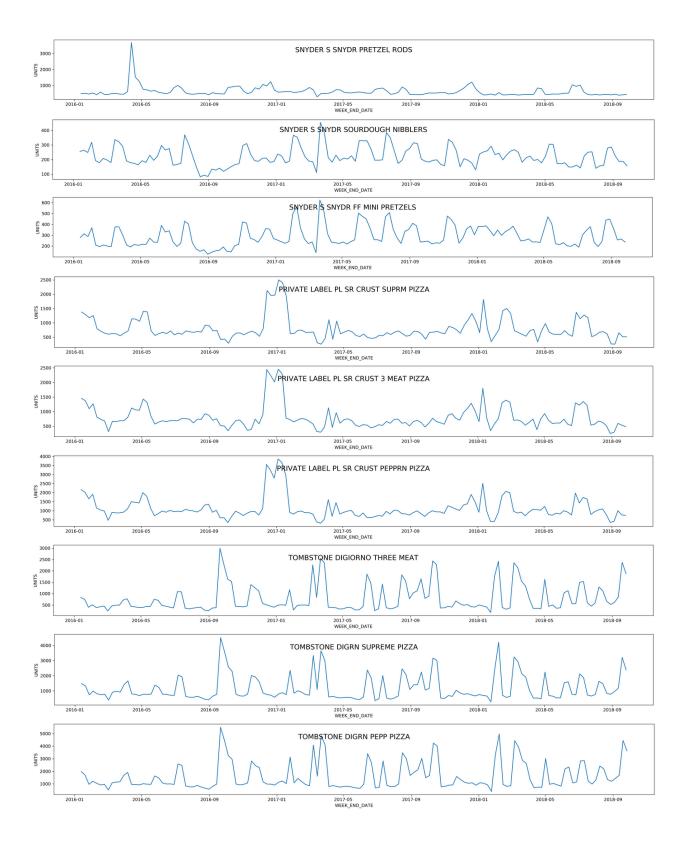
## The graph shows the following:

- The highest number is close to 80,000 and lowest is close to 20,000 units.
- There is no evident pattern or trend.
- The spikes can be seen in either direction and appear at no regular or constant interval.

### Units Sold Per Week at Product Level

We will first look at product sales at the category level, looking for trends and seasonal patterns as before.





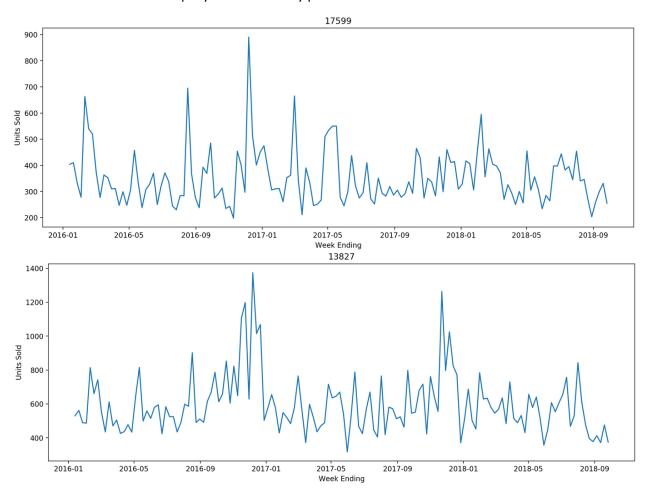


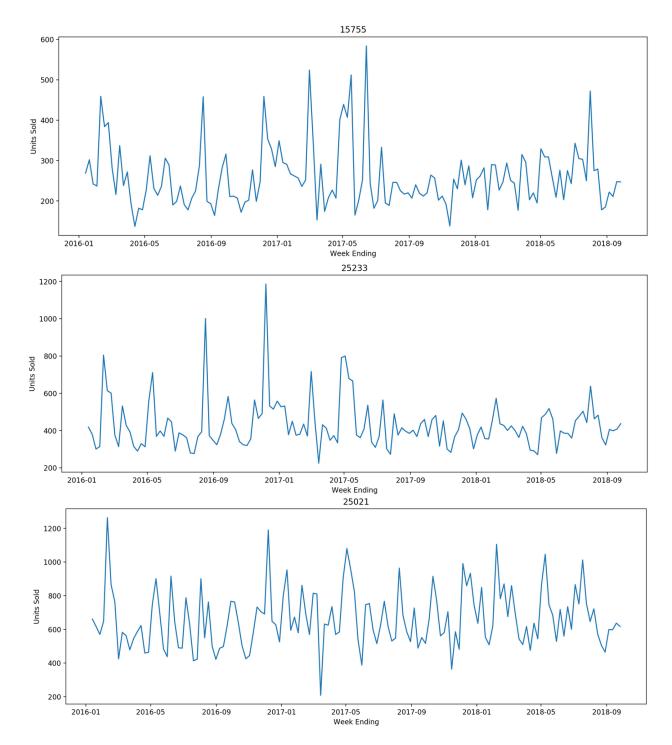
In reviewing the graphs for each product, we find:

- No increasing/decreasing trends for the sale of products over time.
- No seasonal patterns seen on individual product sales.
- Products by same manufacturer have similar patterns (spikes and drops).

### Units Sold Per Week at Store Level

Next, we will look at store level demand patterns, again looking for trends and seasonal patterns. We will randomly look at 5 stores since we have not been given any information that would indicate that store demand would be uniquely different in any particular area.





For the randomly selected store numbers, we can see no trends or seasonal patterns in the graphs. The graphs were created for several more stores and the data showed no increasing or decreasing trends nor any seasonality.

## **Step 2 – Data Wrangling**

Now that we understand the data a bit better, we are going to take a closer look and wrangle (or preprocess) the data in a way that will allow us to use it in a prediction model. This will involve:

- converting categorical features to a numeric representation
- making sure that there are no missing values in our categorical features (we already checked numeric ones)
- removing features that don't add value to the predication model, and
- choosing an encoding scheme by which to covert the categorical features to numeric features.

We will first look at the categorical features in each dataset.

## **Categorical Features**

### DATASET 1: 'SALES' Dataframe

The 'SALES' dataframe contains the following categorical features:

- STORE NUM store number (\*key value)
- UPC (Universal Product Code) product specific identifier (\* key value)
- DISPLAY product was a part of in-store promotional display
- FEATURE product was in in-store circular

STORE\_NUM and UPC codes are key variables and will only used to merge datasets. The other categorical variables are DISPLAY and FEATURE, both of which are already coded numerically ('1' or '0') for use in the model and do not need any wrangling.

### DATASET 2: 'PRODUCTS' Dataframe

The 'PRODUCTS' dataframe contains the following features (all categorical features):

- UPC (Universal Product Code) product specific identifier (\* key value)
- DESCRIPTION product description
- MANUFACTURER product manufacturer/supplier
- CATEGORY product category
- SUB CATEGORY product sub-category
- PRODUCT SIZE package size/quantity

STORE\_NUM and UPC codes are key variables and will only used to merge datasets. 'DESCRIPTION' contains information already available in 'CATEGORY', 'SUB\_CATEGORY' and 'PRODUCT\_SIZE' and can be dropped.

'MANUFACTURER', 'CATEGORY' and 'SUB\_CATEGORY' do not have an order or sequence. Thus, they will be converted to numerical using 'One Hot Encoder'.

The 'PRODUCT\_SIZE' feature has different unit sizes for each category. As such, we will create numerical bins for this to be relevant in the model.

## DATASET 3: 'STORES' Dataframe

The following categorical variables are in the STORES dataframe:

- STORE ID store number
- STORE NAME Name of store
- ADDRESS CITY NAME city
- ADDRESS\_STATE\_PROV\_CODE state

- MSA\_CODE (Metropolitan Statistical Area) Based on geographic region and population density
- SEG\_VALUE\_NAME Store Segment Name

STORE\_ID – Same as before—key value for merging dataframes.

STORE\_NAME & ADDRESS\_CITY\_NAME – Since there are 72/51 unique names out of 76 different unique stores, we will drop these features due to high cardinality.

ADDRESS\_STATE\_PROV\_CODE and MSA\_CODE - Again, there is no order in these categories, so we will use One Hot Encoder on these variables.

SEG\_VALUE\_NAME—Store segments are divided into 3 categories: upscale, mainstream and value. Upscale stores are just what they sound like; they are normally located in high income neighborhoods and offer more high-end products. Mainstream is middle of the road, mostly located in middle class areas, offering a mix of upscale and value product. Value stores cater more to low income customers, so there will be more focus on low prices than anything else. Since there is some type of order, we will map VALUE as '1', MAINSTREAM as '2' and UPSCALE AS '3'.

#### **Continuous Features**

#### DATASET 1: 'SALES' Dataframe

The 'SALES' dataframe contains the following continuous features:

- BASE\_PRICE base price of item
- UNITS units sold (target)

```
# Check the null values for the numerical features.
sales[[ 'BASE_PRICE', 'UNITS']].isna().sum()

BASE_PRICE 12
UNITS 0
dtype: int64
```

### Imputing the missing values in the Base Price

In looking for null values, we found that BASE\_PRICE has 12. This was filled by computing the average price for the same product as found in other stores.

```
# Create a new dataframe which will have "average base price" for the combination of STORE_NUM and UPC.
# Will be used to impute missing values.
avg_price = sales.groupby(['STORE_NUM', 'UPC'])['BASE_PRICE'].mean().reset_index()
avg_price
     STORE_NUM
                      UPC BASE_PRICE
  0
            367 1111009477
                              1.489859
            367 1111009497
                              1.490634
  2
            367 1111085319
                              1.843451
            367 1111085345
                              1.827183
            367 1111085350
                              2.322113
```

Also, UNITS does not have any missing values, but it does have 21 outliers as shown in the following plot:

```
# Scatter plot for UNITS variable, sorted by target variable and scatter plot to see if there are outliers.
%matplotlib inline
plt.figure(figsize=(8,6))
plt.scatter(x = range(sales.shape[0]), y = np.sort(sales['UNITS'].values))
plt.xlabel('Index', fontsize=12)
plt.ylabel('Units Sold', fontsize=12)
plt.show()
  1750
  1500
  1250
Units Sold
  1000
   750
   500
   250
     0
                   50000
                               100000
                                           150000
                                                      200000
                                   Index
# Number of data points where units are more than 750
sales['UNITS'][sales.UNITS > 750].shape[0]
```

sales['UNITS'][sales.UNITS > 750].shape[0]
21

This is a relatively small number of outliers compared to the overall dataset so they were removed. We are left with 232,287 rows of data.

#### DATASET 3: 'STORES' Dataframe

The STORES dataframe has the following continuous features:

- PARKING SPACE QTY
- SALES AREA SIZE NUM
- AVG\_WEEKLY\_BASKETS

In checking for null values, we found 51 in the PARKING\_SPACE\_QTY variable. Since it is reasonable to assume that the number of parking spaces would be somewhat related to the store size, we checked the correlation between PARKING SPACE QTY and SALES AREA SIZE NUM.

```
# Check correlation
stores[['PARKING_SPACE_QTY','SALES_AREA_SIZE_NUM']].corr()

PARKING_SPACE_QTY SALES_AREA_SIZE_NUM

PARKING_SPACE_QTY 1.000000 0.763274

SALES_AREA_SIZE_NUM 0.763274 1.000000
```

Since the correlation of PARKING\_SPACE\_QTY with SALES\_AREA\_SIZE\_NUM is high, we can drop PARKING\_SPACE\_QTY as it will not add much value to the model.

## Step 3 – Baseline Model Development

The next step in the project is to develop a baseline model. To do this, the data will be split into five different train/validation datasets and tested using 5 different algorithms.

## Validation Strategy

Prior to doing baseline model development, a discussion of the evaluation metrics that were considered are in order. Since the problem we are analyzing is demand forecast, there are two possible problems in store operations—too much product, resulting in higher than necessary stocking costs, or not enough product, resulting in lost sales from empty shelf space when customers want to purchase a product. In business terms, lost revenue hurts the business (has a greater negative effect on profit) than too much product on the shelf.

There are three possible evaluation metrics for measuring this "error"—mean absolute error, the mean of the difference between forecast and actual; root mean squared error, the mean of the difference squared; and root mean log squared error, the mean of the difference in the log of the forecast and actual squared. To summarize, the first two methods essentially treat the differences between forecasted overages and shortages the same, which in practical terms, is not best for our model. We could minimize the error in the forecasted values, but it would not minimize the effect on profit. The third method, root mean log squared error, reduces the error on overstocking over understocking. As such, we will use this metric, RMLSE, in the model to predict demand.

#### **Baseline Model Establishment**

Now that we have the metric for evaluating our model, we will establish a baseline model using basic modeling techniques. After this is done, we can use more advance techniques to improve performance

of the model. This will enable us to spot problems or bugs in these models, as any score which is below our baseline model is not good enough.

So for the baseline, we will attempt to predict demand using the mean demand from historical data for a particular store and product using Simple Moving Average. We will train the data on linear Regression based models and Decision Tree models.

The steps for this process will consist of the following:

- Merge datasets from Step 2
- Create train and validation sets
- Perform Mean Prediction using different models
- Evaluate results
- Select model for further development

## Merge Datasets from Step 2

Here is a record from the dataset after merging SALES, PRODUCTS and STORES:

| basemodel.loc[0] |            |                           |       |
|------------------|------------|---------------------------|-------|
| WEEK_END_DATE    | 14-Jan-09  |                           |       |
| STORE_NUM        | 367        |                           |       |
| UPC              | 1111009477 |                           |       |
| BASE_PRICE       | 1.57       |                           |       |
| FEATURE          | 0          |                           |       |
| DISPLAY          | 0          |                           |       |
| UNITS            | 13         |                           |       |
| MANUFACTURER_1   | 1          |                           |       |
| MANUFACTURER_2   | 0          |                           |       |
| MANUFACTURER_3   | 0          | PRODUCT_SIZE              | 2     |
| MANUFACTURER_4   | 0          | ADDRESS_STATE_PROV_CODE_1 | 1     |
| MANUFACTURER_5   | 0          | ADDRESS_STATE_PROV_CODE_2 | 6     |
| MANUFACTURER_6   | 0          | ADDRESS_STATE_PROV_CODE_3 | 0     |
| MANUFACTURER_7   | 0          | ADDRESS_STATE_PROV_CODE_4 | 6     |
| MANUFACTURER_8   | 0          | MSA_CODE_1                | 1     |
| MANUFACTURER_9   | 0          | MSA_CODE_2                | 0     |
| CATEGORY_1       | 1          | MSA_CODE_3                | 0     |
| CATEGORY_2       | 0          | MSA_CODE_4                | 0     |
| CATEGORY_3       | 0          | MSA_CODE_5                | 0     |
| CATEGORY_4       | 0          | MSA_CODE_6                | 0     |
| SUB_CATEGORY_1   | 1          | MSA_CODE_7                | 0     |
| SUB_CATEGORY_2   | 0          | MSA_CODE_8                | 0     |
| SUB_CATEGORY_3   | 0          | MSA_CODE_9                | 0     |
| SUB_CATEGORY_4   | 0          | SEG_VALUE_NAME            | 1     |
| SUB_CATEGORY_5   | 0          | SALES_AREA_SIZE_NUM       | 24721 |
| SUB_CATEGORY_6   | 0          | AVG_WEEKLY_BASKETS        | 12707 |
| SUB_CATEGORY_7   | 0          | Name: 0, dtype: object    |       |

We can see the preprocessed features have been successfully included.

### **Create Validation Sets**

In order to create the validation sets, we must use a time-based split since our data is time series data. Also, since there is a one-week gap to accommodate manufacturer product deliver, we will keep this gap

between the train and validation datasets. Lastly, by creating five different training and validation sets from our entire dataset will allow us to determine whether there is consistency across different points of time.

#### **Basic Prediction Models**

The five basic prediction models that we will use are:

- Regression Models
  - o Basic mean prediction
  - Simple moving average
  - o Linear regression
- Decision Tree Models
  - o Basic Decision Tree
  - RandomForest

We will run these models on all five train/validation datasets and compare the mean scores of the results.

#### **Basic Mean Prediction**

```
RMSLE ON TRAINING SET: 1: 0.5902468460088598
RMSLE ON VALIDATION SET: 1: 0.5887816704436897
______
RMSLE ON TRAINING SET: 2: 0.591251579931832
RMSLE ON VALIDATION SET: 2 : 0.6263156060802706
______
RMSLE ON TRAINING SET: 3: 0.5917841764867795
RMSLE ON VALIDATION SET: 3 : 0.47837118281730495
______
RMSLE ON TRAINING SET: 4: 0.5914233373769653
RMSLE ON VALIDATION SET: 4 : 0.5811759211472836
______
RMSLE ON TRAINING SET: 5 : 0.5916269229162222
RMSLE ON VALIDATION SET: 5 : 0.718159952727328
______
Mean RMSLE on Train: 0.5912665725441318
Mean RMSLE on Valid: 0.5985608666431753
```

This result is just ok. We need to try more models to see how it compares.

## **Simple Moving Average**

```
RMSLE ON TRAINING SET: 1: 0.532290520757075
RMSLE ON VALIDATION SET: 1: 0.5469206496913668
______
RMSLE ON TRAINING SET: 2: 0.5332313430963387
RMSLE ON VALIDATION SET: 2 : 0.6421015703332319
______
RMSLE ON TRAINING SET: 3: 0.5335581839226429
RMSLE ON VALIDATION SET: 3 : 0.46149085909723564
______
RMSLE ON TRAINING SET: 4: 0.5324765840327685
RMSLE ON VALIDATION SET: 4: 0.5878031103068386
______
RMSLE ON TRAINING SET: 5 : 0.5318645623862213
RMSLE ON VALIDATION SET: 5 : 0.7558881602487321
______
Mean RMSLE on Train: 0.5326842388390093
Mean RMSLE on Valid: 0.598840869935481
```

This model didn't perform much better than the Mean Prediction model.

## **Linear Regression**

```
RMSLE ON TRAINING SET: 1: 0.9913600210472604
RMSLE ON VALIDATION SET: 1: 0.9149383085760163
______
RMSLE ON TRAINING SET: 2: 0.9959413624250854
RMSLE ON VALIDATION SET: 2 : 0.9020762359721142
______
RMSLE ON TRAINING SET: 3: 0.9933369914739013
RMSLE ON VALIDATION SET: 3 : 0.9648215340740681
______
RMSLE ON TRAINING SET: 4: 0.9976746323190893
RMSLE ON VALIDATION SET: 4: 0.9600735777560083
______
RMSLE ON TRAINING SET: 5 : 0.9933891252655116
RMSLE ON VALIDATION SET: 5 : 0.9743894218135638
______
Mean RMSLE on Train: 0.9943404265061696
Mean RMSLE on Valid: 0.9432598156383541
```

Linear regression performed much worse than the other two baseline models.

## **Basic Decision Tree**

```
RMSLE ON TRAINING SET: 1: 0.41666120991123284
RMSLE ON VALIDATION SET: 1: 0.455256744737524
______
RMSLE ON TRAINING SET: 2: 0.41662543761463344
RMSLE ON VALIDATION SET: 2: 0.4938950849210863
______
RMSLE ON TRAINING SET: 3 : 0.41634106921512387
RMSLE ON VALIDATION SET: 3 : 0.460788647437876
_____
RMSLE ON TRAINING SET: 4: 0.4159105014564439
RMSLE ON VALIDATION SET: 4: 0.5179308424873471
______
RMSLE ON TRAINING SET: 5 : 0.41584465251212777
RMSLE ON VALIDATION SET: 5 : 0.5894093982947831
______
Mean RMSLE on Train: 0.4162765741419124
Mean RMSLE on Valid: 0.5034561435757233
```

Decision Tree performed much better than any of the previous linear baseline models.

## RandomForest

```
RMSLE ON TRAINING SET: 1: 0.4237387425772417
RMSLE ON VALIDATION SET: 1: 0.4408882813939116
_____
RMSLE ON TRAINING SET: 2 : 0.42370580798531027
RMSLE ON VALIDATION SET: 2: 0.4714789603088615
_____
RMSLE ON TRAINING SET: 3 : 0.42347475661984085
RMSLE ON VALIDATION SET: 3 : 0.4464008515972421
______
RMSLE ON TRAINING SET: 4: 0.4230657735424195
RMSLE ON VALIDATION SET: 4: 0.5083174671925305
______
RMSLE ON TRAINING SET: 5 : 0.42302395207577204
RMSLE ON VALIDATION SET: 5 : 0.5721305092171302
______
Mean RMSLE on Train: 0.4234018065601169
Mean RMSLE on Valid: 0.4878432139419352
```

The RandomForest model seems to be a slight improvement over the Decision Tree model.

This will be the baseline model used for the remainder of the project.

**Validation Strategy Revisited** 

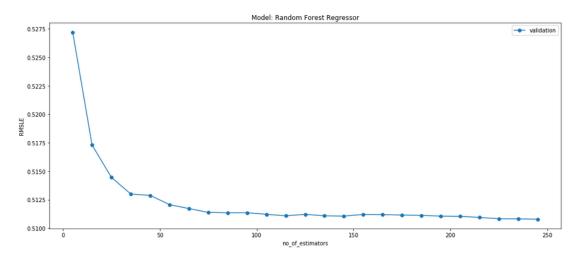
## **Step 4 – Optimize Model**

Using the merged dataset and validation strategy from Step 3, we will perform the following in order to optimize our model:

- Feature Engineering
- Gradient Boosting & Hyperparameter Tuning
- Final Model Evaluation & Feature Importance

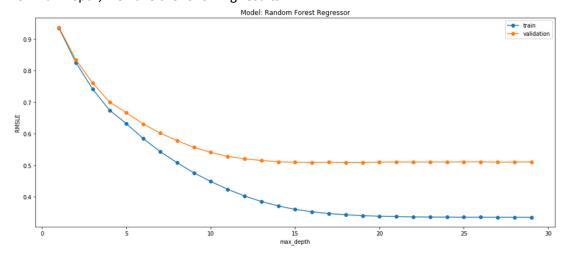
## **Feature Engineering**

So first we will calculate the performance of the model using the default features and then we will try to tune the parameters to optimize results.

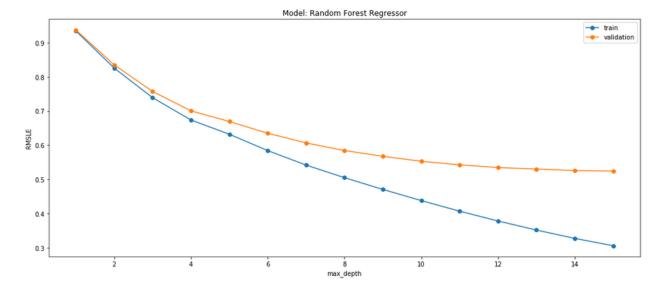


Running the RandomForest regression model using the number of estimators ranging from 5 to 245 in increments of 10 produced the lowest RMSLE around 175 estimators and seemed pretty consistent after that.

For Max Depth, we have the following results:



**Add Time-Based Features** 



So, we can still see that the value of RMSLE on both train and validation set is getting somewhat stable after max depth 10. Now, we will keep on adding the new features to the data and check if it is improving the results or not.

#### **Add New Features**

For each STORE\_ID we will find:

- Unique number of MANUFACTURERS
  - o For each of the stores we will find out the number of unique manufactures as a feature.
  - We are assuming that more manufactures will give more options to the customers and will impact sales.
  - We will have to use the original sales and product data to calculate this as we have encoded this feature during the pre-processing step.
- Unique number of CATEGORY and SUB\_CATEGORIES each store has

```
print('RMSLE on train set: ', rmsle_train)
print('RMSLE on validation set:', rmsle_valid)

RMSLE on train set: 0.4354111678465658
RMSLE on validation set: 0.5511201466160403
```

After doing this, we see a significant improvement in model performance, with the RMSLE on the validation dataset at 0.551.

#### **Create Lag Feature**

Now, we will create the lag features, which will be the number of units ordered of the same product from the same store at exactly one year ago.

```
# mean RMSLE on train and validation set
print('RMSLE on train set: ', rmsle_train)
print('RMSLE on validation set:', rmsle_valid)

RMSLE on train set: 0.4120974817815601
RMSLE on validation set: 0.5712462005883503
```

This time, we do not see much of a change in model performance, with the RMSLE on the validation dataset at 0.571.

#### New Feature - Previous Week's Price Difference

```
print('RMSLE on train set: ', rmsle_train)
print('RMSLE on validation set:', rmsle_valid)

RMSLE on train set: 0.41279920755574884
RMSLE on validation set: 0.5709107580081936
```

No change in model performance.

#### **New Feature - Average Units Sold 2 Months Earlier**

```
print('RMSLE on train set: ', rmsle_train)
print('RMSLE on validation set:', rmsle_valid)

RMSLE on train set: 0.3448230185588829
RMSLE on validation set: 0.4626667070555978
```

This feature has resulted in a significant improvement in model performance, lowering the RMSLE score on the validation dataset to 0.463.

## **Final Model and Feature Performance**

From Step 3, we determined that we achieved the best results from 2 months of data in 14 different validation datasets. For our final model, we produced the following:

validation\_df(data, week, no\_of\_months=2, no\_of\_validation = 14)

|    | train_start_1 | train_end_1 | train_start_2 | validate_week | test_week  | no_days_train_1 | no_days_train_2 | set_no |
|----|---------------|-------------|---------------|---------------|------------|-----------------|-----------------|--------|
| 0  | 2011-07-13    | 2011-08-31  | 2011-07-27    | 2011-09-14    | 2011-09-28 | 56 days         | 56 days         | set1   |
| 1  | 2011-07-06    | 2011-08-24  | 2011-07-20    | 2011-09-07    | 2011-09-21 | 56 days         | 56 days         | set2   |
| 2  | 2011-06-29    | 2011-08-17  | 2011-07-13    | 2011-08-31    | 2011-09-14 | 56 days         | 56 days         | set3   |
| 3  | 2011-06-22    | 2011-08-10  | 2011-07-06    | 2011-08-24    | 2011-09-07 | 56 days         | 56 days         | set4   |
| 4  | 2011-06-15    | 2011-08-03  | 2011-06-29    | 2011-08-17    | 2011-08-31 | 56 days         | 56 days         | set5   |
| 5  | 2011-06-08    | 2011-07-27  | 2011-06-22    | 2011-08-10    | 2011-08-24 | 56 days         | 56 days         | set6   |
| 6  | 2011-06-01    | 2011-07-20  | 2011-06-15    | 2011-08-03    | 2011-08-17 | 56 days         | 56 days         | set7   |
| 7  | 2011-05-25    | 2011-07-13  | 2011-06-08    | 2011-07-27    | 2011-08-10 | 56 days         | 56 days         | set8   |
| 8  | 2011-05-18    | 2011-07-06  | 2011-06-01    | 2011-07-20    | 2011-08-03 | 56 days         | 56 days         | set9   |
| 9  | 2011-05-11    | 2011-06-29  | 2011-05-25    | 2011-07-13    | 2011-07-27 | 56 days         | 56 days         | set10  |
| 10 | 2011-05-04    | 2011-06-22  | 2011-05-18    | 2011-07-06    | 2011-07-20 | 56 days         | 56 days         | set11  |
| 11 | 2011-04-27    | 2011-06-15  | 2011-05-11    | 2011-06-29    | 2011-07-13 | 56 days         | 56 days         | set12  |
| 12 | 2011-04-20    | 2011-06-08  | 2011-05-04    | 2011-06-22    | 2011-07-06 | 56 days         | 56 days         | set13  |
| 13 | 2011-04-13    | 2011-06-01  | 2011-04-27    | 2011-06-15    | 2011-06-29 | 56 days         | 56 days         | set14  |

The results of our RandomForest model from this were as follows: