# **Capstone Project 2 – Product Demand Prediction**

# Introduction

Accurate demand planning is one of the biggest competitive advantages a company can have in today's fast-paced global economy. Each industry and niche, however, has its own unique demand patterns. How does a company decide which statistical forecasting model to use with which demand pattern?

A 2014 study by Deloitte Consulting surveyed over 400 manufacturing and retail executives throughout the world in regard to high supply chain performance. The survey compared companies on two metrics: 1) inventory turnover and 2) the percentage of on-time and full deliveries. The study found that "supply chain leaders" had a higher percentage of both revenue growth and EBIT (earnings before interest and taxes) margin compared than "supply chain followers". Proper supply chain management can lead not only to improved profitability but also higher market share. It could also be the difference between overall business success and failure.

One of the biggest factors in a high-performing supply chain process is analyzing and planning for your future business needs. A common planning method used by businesses that engage in supply chain management is demand planning. In fact, businesses using big data analytics in demand planning experienced a 425% improvement in order-to-cycle delivery times and more than six times improvement in supply chain efficiency of 10 percent or higher. An Accenture study revealed that businesses that used big data analytics in demand planning experienced a 425% improvement in order-to-cycle delivery times and more than six times improvement in supply chain efficiency of 10 percent or higher.

# **The Problem**

The company has not done any demand planning. Products are ordered based on periodic inventory and sales reports, or when suppliers have specials. Although individual markups are done initially, these are not pro-actively nor continually measured and evaluated. The order "system" is to more or less let store managers place ad-hoc orders for products they feel are running low. If the products are in the company warehouse, the orders get shipped. If not, the order more from the supplier.

When sales are strong, cashflow and profitability seem fine. Lately, company leaders have just noticed a drop in profitability and are wondering if demand planning could be utilized to create a reliable forecast for the business.

This project will analyze current and projected demand for 30 of the company's products in its 76 retail locations as the first step in implementing an overall supply chain management program. Specifically, the main objective of this project will be: solve the problem of over-stocking and under-stocking of products, by developing a predication model that can predict the demand of products for each store for the next week. This will be completed as follows:

- Step 1 Exploratory Data Analysis
- Step 2 Data Pre-Processing
- Step 3 Baseline Model & Validation Strategy
- Step 4 Optimize Prediction Model

Once complete, company leadership will be able to examine company operations and vendor relationships to formalize an official company program.

# **Step 1 - Exploratory Data Analysis (EDA)**

# **Hypothesis Generation**

Before exploring the data, it is important to develop a purpose and a framework for doing so. This will give some context to what we are looking at and why. Since the objective of the project is to develop a predication model, we need to look at the data to see first what it looks like, then what are the characteristics, features and relationships between the data that will help us be able to predict product demand at each store. In general, what we are looking for is factors that might affect the target variable in our model, which in this case is product demand at each store.

We are going to develop some hypotheses in regards to our objective before we look at the available data, because we want to consider all factors that could potentially impact product demand and we do not want to be biased by what data is already available.

### **Data Summary**

The data used in this project was acquired from the company. They provided three datasets:

- 1) sales.csv contains 232,287 sales records with the UPC code of the product sold, the sales date, the store ID where the product was sold, the sales price, the base price, whether the product was on promotion for the week of the sale (1 or 0), whether the product was in the in-store circular (1 or 0) and the number of units sold for each week;
- 2) product\_data.csv contains the product description, manufacturer, product category and sub-category, product size and UPC for 30 products; and
- 3) store\_data.csv contains the store ID, store name, city, state, MSA code, market segment type of store, number of store parking spaces, store sales area square footage and average weekly baskets, for each of the 76 store locations.

We will first explore each dataset separately.

#### Sales Dataframe EDA

The following is a summary of the columns of the sales.csv dataset, which as mentioned earlier contains 232,287 rows of data.

#### Sales Data: ('sales.csv')

- WEEK\_END\_DATE week ending date of sales report
- **STORE\_NUM** store number where sale was made
- **UPC** (Universal Product Code) product specific identifier
- BASE\_PRICE base price of item
- DISPLAY whether product was a part of in-store promotional display (1-Yes, 0-No)
- **FEATURE** whether product was in in-store circular (1-Yes, 0-No)
- UNITS units sold (target)

The first step in understanding the data is to take a quick look at the structure and data types.

# [4]: # Print first 5 rows of the sales dataframe sales.head()

[4]:		WEEK_END_DATE	STORE_NUM	UPC	PRICE	BASE_PRICE	FEATURE	DISPLAY	UNITS
	0	13-Jan-16	367	1111009477	1.39	1.57	0	0	13
	1	13-Jan-16	367	1111009497	1.39	1.39	0	0	20
	2	13-Jan-16	367	1111085319	1.88	1.88	0	0	14
	3	13-Jan-16	367	1111085345	1.88	1.88	0	0	29
	4	13-Jan-16	367	1111085350	1.98	1.98	0	0	35

[5]: # Check datatypes of columns in sales dataframe sales.dtypes

```
[5]: WEEK END DATE
                   object
     STORE NUM
                     int64
     UPC
                     int64
     PRICE
                    float64
     BASE PRICE
                   float64
     FEATURE
                     int64
     DISPLAY
                      int64
     UNITS
                      int64
     dtype: object
```

#### Two issues that stand out at first are:

- WEEK\_END\_DATE has been imported as an object, but it is a datetime variable. This needs to be converted.
- The store number and product codes have been imported as integers, but these are categorical variables. This needs to be fixed as well.

#### Other issues/questions are:

- Datetime variable
  - O What are the start and end dates?
  - o Are these periodic intervals and are they regular?
  - Are there any missing data points?
- Numerical Variables ('PRICE', 'BASE\_PRICE', and 'UNITS')
  - o Need to check the distribution of numerical variables.
  - Also need to check if there are any outliers or missing values.
- Categorical Variables ('FEATURE' and 'DISPLAY')
  - Check the unique values for categorical variables
  - o Are there any missing values?
  - Are there any variables with high cardinality / sparsity?

#### WEEK END DATE

- This variable was converted to a date time object.
- The sales data is for 142 weeks, based on the number of unique WEEK\_END\_DATE's in the sales file, starting on January 13, 2016 and ending September 26, 2018.
- No dates are missing from this period.
- All of the dates fall on Wednesday, which appears to be the date that the sales reports are generated.

# STORE\_NUM and UPC

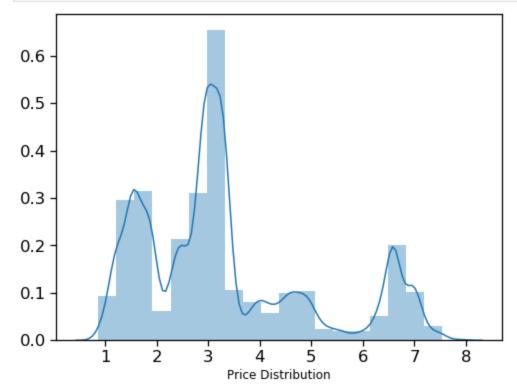
- There are no missing values in either variable.
- All 76 stores have reported sales transactions, although not the same number.
- The number of transactions reported by each store range from a low of 1,676 up to a high of 4,098.
- All stores reported selling at least one product each week (142 weeks x 76 stores = 10,792 records, which is the number of unique records in the data.
- There were 30 unique UPC codes found in the data which means that each product was sold, with the minimum number sold of 975 and a maximum of 10,790.
- With 30 products, 76 stores and 142 weeks, if every product was sold at every store at least once every week, there would be 323,760 rows of data. Since we only have 232,287 rows, not every product was sold at every store every week. This did occur 71.7% of the time.
- The average number of unique products sold each week is 22.

#### **BASE PRICE**

- There are no missing values.
- The basic statistics and distribution of the variable are as follows:

```
[29]: # Examine basic statistical details of BASE PRICE variable.
       sales['BASE PRICE'].describe()
[29]: count
                232275.000000
      mean
                     3.345204
                    1.678181
       std
      min
                    0.860000
      25%
                     1.950000
      50%
                     2.990000
      75%
                     4.080000
                     7.890000
      Name: BASE PRICE, dtype: float64
```

```
[30]: # distribution of Base Price variable
plt.figure(figsize=(8,6))
sns.distplot((sales['BASE_PRICE'].values), bins=20, kde=True)
plt.xlabel('Price Distribution', fontsize=12)
plt.show()
```



- There are no extreme values in the BASE\_PRICE variable.
- The range for base price is 0.86 to 7.89, with an average of 3.35.

# **FEATURE and DISPLAY**

- There are no missing values in either variable.
- Both variables were imported as integer values, with both having either a '1' for 'Yes' or '0' for 'No'.
- The value counts for each variable are shown here:

• Approximately 13.5 percent of products are on display

```
# Examine values for 'DISPLAY'.
sales['DISPLAY'].value_counts(normalize=True)

0     0.864998
1     0.135002
Name: DISPLAY, dtype: float64

sales['DISPLAY'].value_counts(normalize=True).plot('bar')

<matplotlib.axes._subplots.AxesSubplot at 0x2e2b3e4e9c8>

0.8

0.6

0.4

0.2

0.0
```

Approximately 13.5 percent of products are on display

The cross-tab table for FEATURE and DISPLAY is:

#### **UNITS**

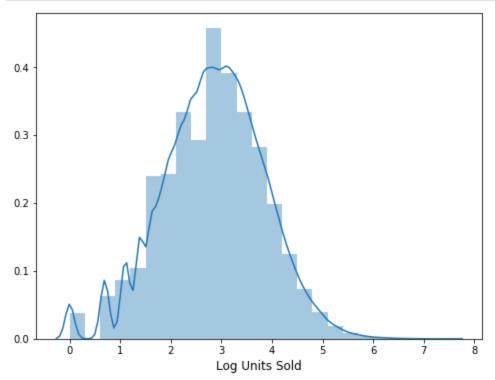
• The basic statistical details for the UNITS variable are:

```
# Examine basic statistical details of UNITS variable.
sales['UNITS'].describe()
         232287.000000
count
mean
             28.063525
std
             35.954341
              0.000000
min
25%
              9.000000
50%
             18.000000
75%
             34.000000
           1800.000000
max
Name: UNITS, dtype: float64
```

- The range of values is fairly high
- The minimum number of units sold is 0, with a maximum of 1,800.
- There is a huge difference between the 75th percentile and the max value, which indicates the presence of outliers.
- There was only one row with 0 units sold; this row was dropped
- There were four rows of data with more than 1,000 units sold. To reduce the effect of outliers and for better visualization of the distribution, we plotted the log transformation for UNITS:

sales[sales['UNITS'] > 1000]								
	WEEK_END_DATE	STORE_NUM	UPC	PRICE	BASE_PRICE	FEATURE	DISPLAY	UNITS
7893	2016-02-10	24991	1600027527	1.67	3.19	1	0	1006
7960	2016-02-10	25027	1600027527	1.64	3.19	1	1	1800
9597	2016-02-17	25027	1600027527	1.60	3.19	0	1	1054
11209	2016-02-24	25027	1600027527	1.64	3.19	1	1	1136

```
# log transformed UNITS column
plt.figure(figsize=(8,6))
sns.distplot(np.log(sales['UNITS'].values), bins=25, kde=True)
plt.xlabel('Log Units Sold', fontsize=12)
plt.show()
```



· After log transformation, the distribution looks closer to a normal distribution

# **Products Dataframe EDA**

The following is a summary of the columns of the product\_data.csv dataset, which as mentioned earlier contains 30 rows of data.

# Product Data: ('product\_data.csv')

- UPC (Universal Product Code) product specific identifier
- **DESCRIPTION** product description
- MANUFACTURER product manufacturer/supplier
- **CATEGORY** product category
- **SUB\_CATEGORY** product sub-category
- **PRODUCT\_SIZE** package size/quantity

# # Print first five rows of product data products.head()

	UPC	DESCRIPTION	MANUFACTURER	CATEGORY	SUB_CATEGORY	PRODUCT_SIZE
0	1111009477	PL MINI TWIST PRETZELS	PRIVATE LABEL	BAG SNACKS	PRETZELS	15 OZ
1	1111009497	PL PRETZEL STICKS	PRIVATE LABEL	BAG SNACKS	PRETZELS	15 OZ
2	1111009507	PL TWIST PRETZELS	PRIVATE LABEL	BAG SNACKS	PRETZELS	15 OZ
3	1111038078	PL BL MINT ANTSPTC RINSE	PRIVATE LABEL	ORAL HYGIENE PRODUCTS	MOUTHWASHES (ANTISEPTIC)	500 ML
4	1111038080	PL ANTSPTC SPG MNT MTHWS	PRIVATE LABEL	ORAL HYGIENE PRODUCTS	MOUTHWASHES (ANTISEPTIC)	500 ML

#### products.dtypes

UPC int64
DESCRIPTION object
MANUFACTURER object
CATEGORY object
SUB\_CATEGORY object
PRODUCT\_SIZE object
dtype: object

# **Categorical Variables**

All of the variables in the Products dataframe are categorical, except for UPC code which is just the identifier which will be used to join with the Sales dataframe. As such, the following issues need to be addressed:

- Check unique values.
- Are there any missing values?
- Are there any variables with high cardinality or sparsity?

### **UPC**

• In examining the 'UPC' variable, we found 30 unique values, which we validated were identical to the 'UPC' variable values in the Sales dataframe.

#### **CATEGORY**

- There are no missing values.
- The 'CATEGORY' variable has four unique values. The details for which are shown below:

#### CATEGORY

- · There are four product categories:
  - BAG SNACKS
  - ORAL HYGIENE PRODUCTS
  - COLD CEREAL
  - FROZEN PIZZA
- There are 9 products with the category 'Cold Cereal', 8 products labeled 'Bag snacks', 7 with category 'Frozen Pizza' and 6 'Oral Hygiene' Products.

#### SUB CATEGORY

- There are no missing values.
- The 'SUB\_CATEGORY' variable has four unique values. The details for which are shown below:

# SUB\_CATEGORY

```
# Check for null values.
products['SUB_CATEGORY'].isnull().sum()

products['SUB_CATEGORY'].nunique()
```

7

```
# Display subcategories for each category
products[['CATEGORY','SUB_CATEGORY']].drop_duplicates().sort_values(by = 'CATEGORY')
```

SUB_CATEGORY	CATEGORY		
PRETZELS	BAG SNACKS	0	
ALL FAMILY CEREAL	COLD CEREAL	5	
ADULT CEREAL	COLD CEREAL	6	
KIDS CEREAL	COLD CEREAL	19	
PIZZA/PREMIUM	FROZEN PIZZA	8	
MOUTHWASHES (ANTISEPTIC)	ORAL HYGIENE PRODUCTS	3	
MOUTHWASH/RINSES AND SPRAYS	ORAL HYGIENE PRODUCTS	16	

The sub-categories give additional detail about the products.

- · Cereal has 3 sub categories, differentiating on the age group.
- · Oral hygiene products have 2 sub categories, antiseptic and rinse/spray.
- Bag Snacks & Frozen Pizza have just 1 sub category.

# PRODUCT\_SIZE

• The following is a summary of the PRODUCT\_SIZE variable:

# Examine unique category, sub-category and product size combinations.
products[['CATEGORY','SUB\_CATEGORY','PRODUCT\_SIZE']].drop\_duplicates().sort\_values(by = 'CATEGORY')

	CATEGORY	SUB_CATEGORY	PRODUCT_SIZE
0	BAG SNACKS	PRETZELS	15 OZ
14	BAG SNACKS	PRETZELS	16 OZ
25	BAG SNACKS	PRETZELS	10 OZ
6	COLD CEREAL	ADULT CEREAL	20 OZ
7	COLD CEREAL	ALL FAMILY CEREAL	18 OZ
19	COLD CEREAL	KIDS CEREAL	15 OZ
20	COLD CEREAL	KIDS CEREAL	12.2 OZ
5	COLD CEREAL	ALL FAMILY CEREAL	12.25 OZ
13	COLD CEREAL	ALL FAMILY CEREAL	12 OZ
8	FROZEN PIZZA	PIZZA/PREMIUM	32.7 OZ
9	FROZEN PIZZA	PIZZA/PREMIUM	30.5 OZ
10	FROZEN PIZZA	PIZZA/PREMIUM	29.6 OZ
24	FROZEN PIZZA	PIZZA/PREMIUM	22.7 OZ
21	FROZEN PIZZA	PIZZA/PREMIUM	29.8 OZ
23	FROZEN PIZZA	PIZZA/PREMIUM	28.3 OZ
3	ORAL HYGIENE PRODUCTS	MOUTHWASHES (ANTISEPTIC)	500 ML
16	ORAL HYGIENE PRODUCTS	MOUTHWASH/RINSES AND SPRAYS	1 LT
17	ORAL HYGIENE PRODUCTS	MOUTHWASHES (ANTISEPTIC)	1 LT

• In reviewing the SUB\_CATEGORY with PRODUCT\_SIZE, there are no combinations that indicate that SUB\_CATEGORY is an indicator of size.

## To summarize:

- Bag Snacks has 1 sub-category and 3 product sizes.
- Oral Hygiene has 2 sub-categories and 2 size options.
- Frozen Pizza has only 1 sub-category and 6 different package sizes.
- Cold Cereal has 3 sub-categories, and 6 size options.

#### **DESCRIPTION**

- There are no missing values.
- There are 29 unique values, with one description (GM CHEERIOS) being used twice.
- GM CHEERIOS uses the same description for two product sizes (18 OZ & 12 OZ).

### **MANUFACTURER**

- There are no missing values.
- There are 9 unique values, broken down as follows:

```
products['MANUFACTURER'].nunique()
# displaying the list of manufacturers against the 4 categories
temp = products[['CATEGORY', 'MANUFACTURER']].drop_duplicates()
pd.crosstab([temp['CATEGORY']], temp['MANUFACTURER'])
       MANUFACTURER FRITO LAY GENERAL MI KELLOGG P & G PRIVATE LABEL SNYDER S TOMBSTONE TONYS WARNER
            CATEGORY
          BAG SNACKS
                             1
                                         0
                                                                                1
                                                                                                             0
          COLD CEREAL
                                                                                0
                                                                                                             0
         FROZEN PIZZA
                             0
                                         0
                                                  0
                                                         0
                                                                                0
                                                                                                             0
                                                                                                    1
ORAL HYGIENE PRODUCTS
                                                  0
                                                                                                    0
                                                                                                             1
```

- With 4 unique categories of Products, each category has three different manufacturers.
- Each category has a manufacturer identified as 'private label' along with 2 other manufacturers.

#### **Stores Dataframe EDA**

The following is a summary of the columns of the store\_data.csv dataset, which as mentioned earlier contains 76 rows of data.

#### Store Data: ('store\_data.csv')

- STORE ID store number
- STORE\_NAME Name of store
- ADDRESS\_CITY\_NAME city
- ADDRESS\_STATE\_PROV\_CODE state
- MSA\_CODE (Metropolitan Statistical Area) Based on geographic region and population density
- SEG\_VALUE\_NAME Store Segment Name
- PARKING\_SPACE\_QTY number of parking spaces in the store parking lot
- SALES\_AREA\_SIZE\_NUM square footage of store
- AVG\_WEEKLY\_BASKETS average weekly baskets sold in the store

We will examine Numerical and Categorical variables separately.

## **Numerical Variables**

- Are there any missing values in the variables?
- What does the distribution look like?
- Are there any extreme/outlier values?

#### **Categorical Variables**

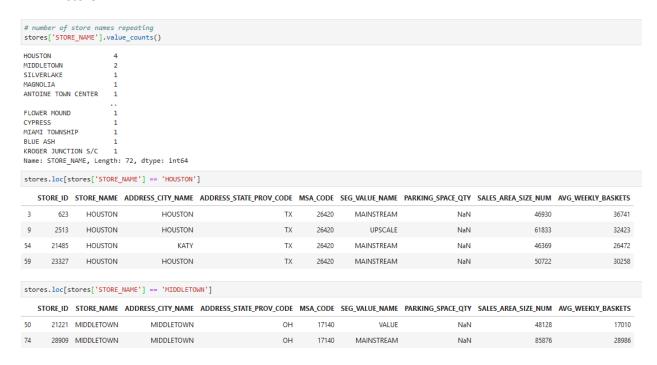
- Check the unique values for categorical variables.
- Are there any missing values in the variables?
- Are there any variables with high cardinality or sparsity?

#### STORE ID & STORE NAME

STORE\_ID is a key variable and will be used to join with the Sales dataframe later.

STORE\_NAME is a categorical value that represents the city that the store is located in.

- There are 76 unique values in STORE\_ID
- There are 72 unique values in STORE NAME
- Some store names are being repeated, which means there are some cities with more than one store.



- We see that four stores are named 'Houston' and two are named 'Middletown'. Each store has a different segment value, location and/or sales area size, so they are in fact different stores.
- There are no missing values.

# ADDRESS\_CITY\_NAME and ADDRESS\_STATE\_PROV\_CODE

- There are no missing values.
- There are 51 unique city names in 4 states.

The number of stores per state with some interesting findings:

```
stores.groupby(['ADDRESS_STATE_PROV_CODE'])['STORE_ID'].count()

ADDRESS_STATE_PROV_CODE
IN 1
KY 4
OH 30
TX 41
Name: STORE_ID, dtype: int64
```

- · Each store has a unique store ID
- Most stores are from Ohio and Texas ~93%
- Few from Kentucky and Indiana ~7%

```
stores['ADDRESS_CITY_NAME'].value_counts()
CINCINNATI
                   9
                   8
HOUSTON
MIDDLETOWN
                   3
                   2
COVINGTON
                   2
MAINEVILLE
LOVELAND
                   2
HAMILTON
                   2
MCKINNEY
                   2
DAYTON
                   2
KATY
                   2
SUGAR LAND
KETTERING
                   1
DALLAS
                   1
SPRINGFIELD
                   1
MAGNOLIA
                   1
ARLINGTON
THE WOODLANDS
                   1
DICKINSON
                   1
CLUTE
                   1
```

- Cincinnati and Houston have the most stores (partial list, sorted from most to least).
- 11 cities have more than one store.

# MSA\_CODE

- There are no missing values.
- There are 9 unique MSA code values
- The top 3 MSA codes are '17140' with 29, '26420' with 21, and '19100' with 17.

```
stores['MSA_CODE'].nunique(), stores['MSA_CODE'].unique()
(9, array([17140, 19100, 26420, 17780, 47540, 43300, 19380, 13140, 44220],
       dtype=int64))
stores['MSA_CODE'].value_counts()
17140
         29
26420
         21
19100
         17
19380
          4
13140
          1
47540
44220
          1
          1
43300
17780
          1
Name: MSA_CODE, dtype: int64
(stores.groupby(['MSA_CODE', 'ADDRESS_STATE_PROV_CODE'])['STORE_ID'].count())
MSA_CODE ADDRESS_STATE_PROV_CODE
13140
                                       1
17140
          IN
                                       1
          KY
                                       4
          OH
                                      24
17780
          TX
                                       1
19100
          TX
                                      17
19380
          OH
                                       4
                                      21
26420
          TX
43300
          TX
                                       1
44220
          OH
                                       1
47540
          OH
                                       1
Name: STORE_ID, dtype: int64
```

- These codes are assigned based on the geographical location and population density.
- 17140 is present in all three except Texas (which has a different geographical region)

# PARKING\_SPACE\_QTY and SALES\_AREA\_SIZE\_NUM

• Of the 76 stores, parking area is missing for 51 of them.

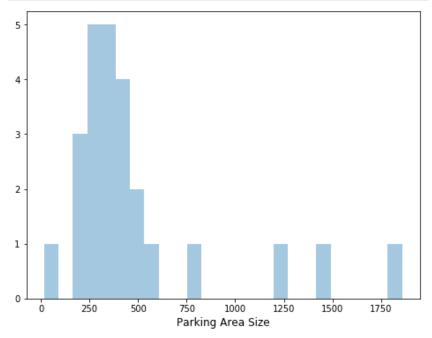
```
stores[['PARKING_SPACE_QTY', 'SALES_AREA_SIZE_NUM']].isnull().sum()

PARKING_SPACE_QTY 51

SALES_AREA_SIZE_NUM 0

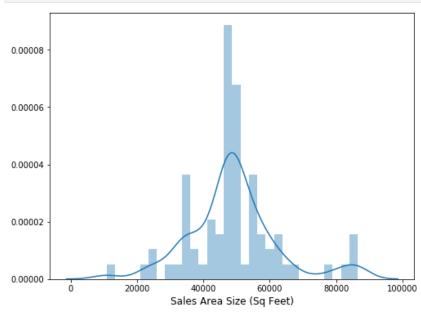
dtype: int64
```

```
plt.figure(figsize=(8,6))
sns.distplot(stores['PARKING_SPACE_QTY'], bins=25, kde=False)
plt.xlabel('Parking Area Size', fontsize=12)
plt.show()
```



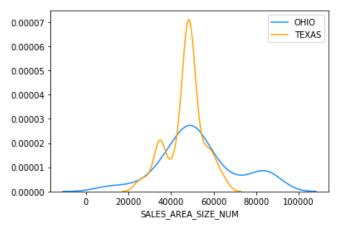
• About 15 stores have between 250-500 parking spaces.

```
plt.figure(figsize=(8,6))
sns.distplot(stores['SALES_AREA_SIZE_NUM'], bins=30, kde=True)
plt.xlabel('Sales Area Size (Sq Feet)', fontsize=12)
plt.show()
```



- Most stores have between 30,000 and 70,000 square feet of sales area.
- Only a few of the stores have less than 30,000 square feet or more than 90,000 square feet of sales area.

<matplotlib.axes.\_subplots.AxesSubplot at 0x173d0ca48c8>

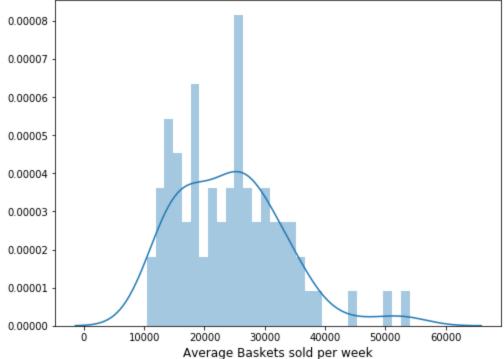


- Indiana has the largest mean store sales area size; Kentucky has the smallest.
- Texas has some of the largest stores, but also some smaller ones too, which brings the Texas overall store sales area size down compared to Indiana and Ohio.
- Ohio's stores are more evenly distributed.

# AVG\_WEEKLY\_BASKETS

- There are no missing values.
- The basic statistics for Average Baskets sold per week and associated distribution are as follows:

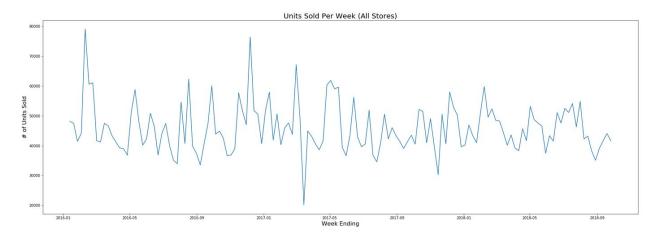
```
stores['AVG_WEEKLY_BASKETS'].describe()
count
            76.000000
mean
         24226.921053
std
          8863.939362
min
         10435.000000
25%
         16983.500000
50%
         24667.500000
75%
         29398.500000
         54053.000000
max
Name: AVG_WEEKLY_BASKETS, dtype: float64
plt.figure(figsize=(8,6))
sns.distplot(stores['AVG_WEEKLY_BASKETS'], bins=30, kde=True)
plt.xlabel('Average Baskets sold per week', fontsize=12)
plt.show()
0.00008
0.00007
0.00006
```



# **Trends and/or Seasonal Patterns in Product Sales**

In order to look for overall sales trends and seasonal patterns, we merged the store and product datasets. We are looking to see if there are any trends or patterns in total units sold per week.

# Units Sold Per Week at Company Level

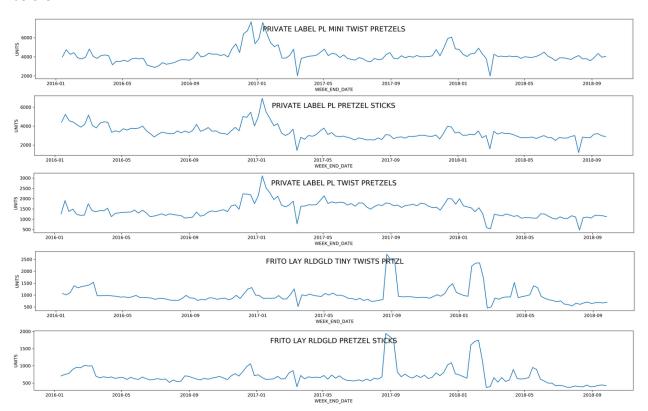


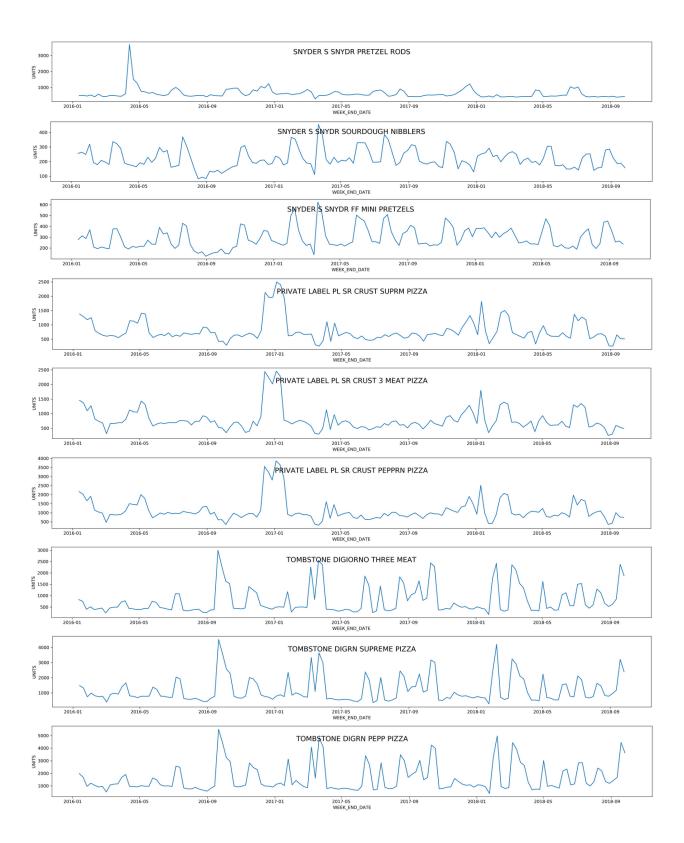
# The graph shows the following:

- The highest number is close to 80,000 and lowest is close to 20,000 units.
- There is no evident pattern or trend.
- The spikes can be seen in either direction and appear at no regular or constant interval.

# Units Sold Per Week at Product Level

We will first look at product sales at the category level, looking for trends and seasonal patterns as before.





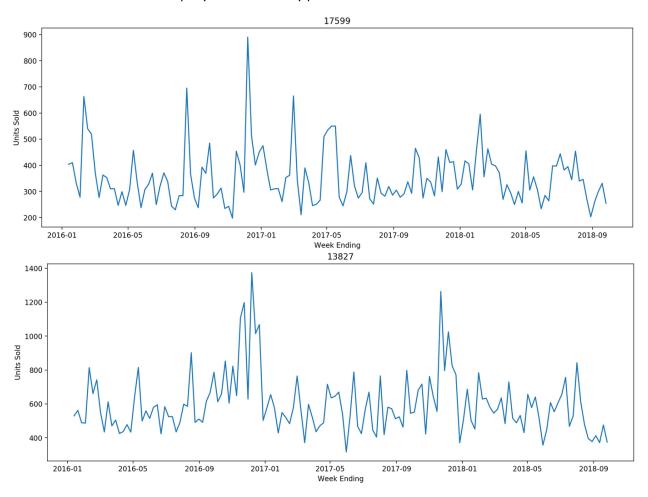


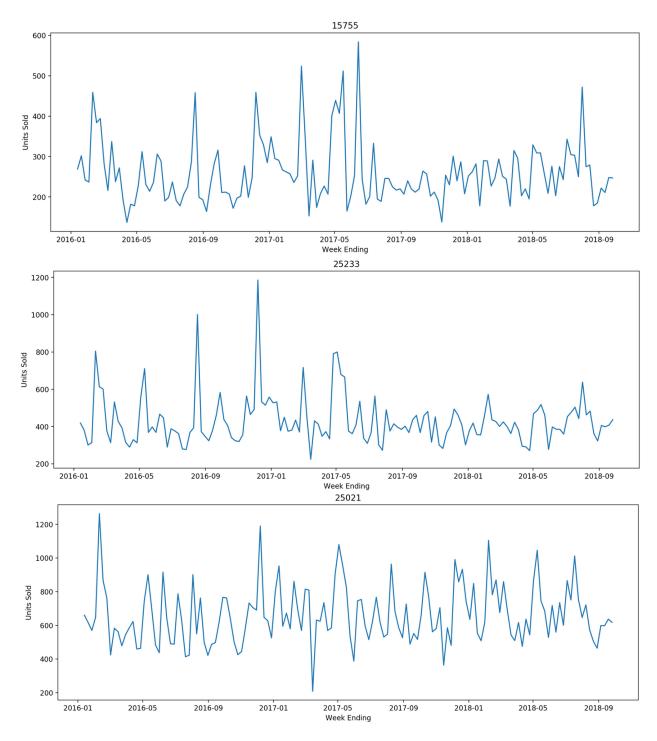
In reviewing the graphs for each product, we find:

- No increasing/decreasing trends for the sale of products over time.
- No seasonal patterns seen on individual product sales.
- Products by same manufacturer have similar patterns (spikes and drops).

## Units Sold Per Week at Store Level

Next, we will look at store level demand patterns, again looking for trends and seasonal patterns. We will randomly look at 5 stores since we have not been given any information that would indicate that store demand would be uniquely different in any particular area.





For the randomly selected store numbers, we can see no trends or seasonal patterns in the graphs. The graphs were created for several stores and the data showed no increasing or decreasing trends nor any seasonality.