



# LE THI KIM NGAN

Business Analyst



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27/7 Nguyen Huy Tuong St.,  
Da Nang City

## EDUCATION

### Information Technology

Duy Tan University

2019 - 2023

Good - GPA 3.45

## SKILLS

Teamwork

Self Learning

Communication

Flexibility

Negotiation

Programing language

- Java/JavaScript
- C#/C++
- ReactJS

## Experience

○ Jan 2023 - Present

### IRTech Technology Joint Stock Company

Lot A4-22 Nguyen Sinh Sac St., Da Nang City

#### Main responsibilities:

- Keeping customer connect.
- Create and write documents.
- Elicit and analyze requirements.
- Support customer to use the system.
- Design wireframe, diagram and prototype using Figma.
- Support Dev and Tester in the system development process.
- Work closely with all stakeholders to gather information and come up with solutions.
- Coordinate with Dev and Tester to develop solutions responsive to the current system.

#### Domains:

- Logistics
- Digital Transformation
- IRBOT - Virtual robot that automates RPA processes

#### Projects:

- Digital Transformation ePort - PTSC Quang Ngai Port
- Digital Transformation ePort 3 - Da Nang Port
- IRBOT - Thai Dong Anh