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Dat Truong

SKILLS

- Fluent in C++, C, Haskell, and Prolog.
- Fluent in using Git and Unix commands
- A thinker that can work with either a team or alone.
- Utilize resources effectively.

EXPERIENCE

San Diego State University, San Diego — *Instructional Student Assistant*

2024 – Present

- Provided help to students via discord server and email.
- Troubleshooted their problems in taught languages such as: C, Haskell, Prolog and Python
- Modified and set up Programming Assignment for students based on provided documents.
- Created automation processes such as: discord bot, server scripting, autograders on different languages: Haskell, Prolog, Python.

NC Tech Computer, San Diego — *IT Solutions Technician*

2017 – Present

- Troubleshooted and resolved PC hardware issues, optimizing system performance for clients.
- Deployed and configured networking equipment, hardware, and software for small businesses, enhancing operational efficiency.
- Provided personalized IT solutions, catering to the unique needs of each client and ensuring satisfaction.

Monarch Company LLC, San Diego — *Office Administrator & IT Support Specialist*

2022 – 2023

- Provided comprehensive IT support, ensuring seamless office functionality.
- Fixed server connectivity issues (NAS) and maintained office equipment.
- Managed communication with vendors and customers, provided efficient responses.

Le Huynh Inc, San Diego — *Host*

2015 – 2022

- Delivered exceptional customer service, including order processing and addressing requests from diners.

Grossmont College, San Diego — *Teacher Assistant*

2014 – 2015

- Assisted students in comprehending lecture materials and offered guidance with homework assignments.
- Demonstrated effective communication skills and a dedication to supporting student learning.

EDUCATION

San Diego State University, San Diego — *Bachelor of Science in Computer Science*

Expected Graduation date: June 2025

Grossmont Community College, El Cajon — *Associate of Science in Computer Science*

San Diego Academy, National City — *High School Diploma*