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Dat Truong

PROFESSIONAL SUMMARY

Emerging Information Security professional with hands-on experience in IT troubleshooting, system maintenance, and cybersecurity assessments. Actively participates in cybersecurity competitions demonstrating strong analytical and problem-solving skills.

SKILLS

- **Operating Systems:** Linux (Ubuntu, RHEL, Debian), Windows
- **Security Tools:** Firewalls, VPNs, Log Aggregation Tools.
- **Programming Languages:** Python, Bash, C, C++
- **Networking:** Proxmox VE, TrueNAS Scale, Tailscale VPN
- **Cloud Platforms:** AWS, Google Cloud Platform (GCP), Azure (basic understanding)
- **Communication:** Technical Documentation, Email, Collaboration

PROJECTS & CERTIFICATIONS

Projects:

CS 470 Lab Project

- Set up multiple Virtual Machines (VMs) running various services including DNS, NFS, containers, and mail servers.
- Gained hands-on experience in system administration and IT skills, managing different Linux distributions.

Skills: Networking, Linux System Administration, Problem Solving

Homelab Setup

- Designed and built a homelab environment to strengthen knowledge of networking and Linux distributions.
- Configured Proxmox VE for virtualization, including VMs and Docker containers.
- Set up TrueNAS Scale for storage management and Tailscale for secure VPN access.

Skills: Linux System Administration, Networking, Virtualization

Certification:

- Dec 2024 - Google Cybersecurity Specialization

EXPERIENCE

NC Tech Computer, San Diego – *IT Solutions Technician*

2017 – Present

- Troubleshoot and fix both PC hardware and software issues.
- Optimize system performance for clients.
- Configure small business network equipment, hardware, and software.

San Diego State University, San Diego – *Instructional Student Assistant*

Jan 2024 – Aug 2024

- Troubleshooted their problems in taught languages such as: C, Haskell, Prolog and Python
- Created automation processes such as: discord bot, server scripting, autograders on different languages: Haskell, Prolog, Python.

Google San Diego Cyber Clinic – *Cohort*

2025 – present

- Conduct cybersecurity assessments for small and international businesses using the NIST CSF 2.0 framework.
- Collaborate with team members to compile clear and actionable security assessment reports.

Monarch Company LLC, San Diego – *Office Administrator & IT Support Specialist*

2022 – 2023

- Provided comprehensive IT support, ensuring seamless office functionality.
- Fixed server connectivity issues (NAS) and maintained office equipment.
- Managed communication with vendors and customers, provided efficient responses.

Le Huynh Inc, San Diego – *Host*

2015 – 2022

- Delivered exceptional customer service.
- Processed order and requests from diners.

EDUCATION

San Diego State University, San Diego – *Bachelor of Science in Computer Science*

Expected Graduation date: June 2025

Grossmont Community College, El Cajon – *Associate of Science in Computer Science*