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# Dat Truong

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## SKILLS

- **Languages:** Python, C, Haskell, Prolog, Bash
- **Tools:** Docker, Git, Tailscale, Proxmox, TrueNAS, Discord API
- **OS:** Linux (Gentoo, Arch, Ubuntu), Windows, macOS
- **Other:** User Support, Documentation, Lab Setup, System Troubleshooting
- **Soft Skill:** Analytical Thinking, Adaptability, Collaboration, Customer Service

## EDUCATION

**San Diego State University, San Diego** – *Bachelor of Science in Computer Science*  
Expected Graduation date: June 2025

**Grossmont Community College, El Cajon** – *Associate of Science in Computer Science*

**San Diego Academy, National City** – *High School Diploma*

## EXPERIENCE

**San Diego State University, San Diego** – *Instructional Student Assistant*  
2024 – Present

- Collaborated with faculty to support coursework in Linux, cybersecurity, and cloud environments.
- Created user documentation, automated grading tools, and VM lab environments, improving workflow efficiency.
- Provided user support and technical troubleshooting to 45+ students per course

**NC Tech Computer, San Diego** – *IT Solutions Technician*  
2017 – Present

- Diagnosed and resolved software/hardware issues across multiple operating systems.
- Installed, maintained, and documented network and system configurations for clients.
- Delivered solutions aligned with user needs, maintaining high client satisfaction.

**Monarch Company LLC, San Diego** – *Office Administrator & IT Support Specialist*

2022 – 2023

- Provided ongoing system maintenance and NAS server support for internal operations.
- Assisted in coordinating IT purchasing and vendor communications.
- Monitored and maintained office tech infrastructure with minimal downtime.

**Le Huynh Inc, San Diego** – *Host*

2015 – 2022

- Delivered exceptional service and managed high customer volumes.
- Developed communication skills critical for end-user support roles.

**Grossmont College, San Diego** – *Teacher Assistant*

2014 – 2015

- Supported student learning through one-on-one and group instruction.
- Reinforced academic concepts, contributing to successful learning outcomes