



THIERRY'S MINIONS/TEAM25 DELIVERABLE 2

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Personas & User Stories

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1 Personas

1.1 John Doe

- 57 year old male working as a administrator at the City of Toronto Newcomer Office, which is a partner of Toronto East Quadrant Local Immigration Partnership
- Owns an iPhone 6, good understanding of how to use Excel and upload data to their current system
- Likes things to be done straight forward
- Busy with work, not a lot of time to learn a whole new system

1.2 Jane Smith

- 45 year old female, working at TEQ
- Experience using Excel, administrating systems, working with large amounts of data
- Able to troubleshoot issues herself using internet, has time and is willing to learn how to use new applications to improve her work at TEQ
- Deals with different organizations on a regular basis
- Hard working, detail oriented, organized, good interpersonal skills

1.3 Professor Bill McConkey

- Graduate of UTSC
- Works as a business professor and as a business consultant
- Consulted for firms in the IT industry
- Busy, teaching and consulting but picks up new technologies quickly
- Good interpersonal and managerial skills

2 User Stories

2.1 Login

“As John, a user of the system I want to be able to login to the system with my username and password so I can use the application securely.”

- Password must be hashed in the database to insure information security for the user.

2.2 Accounts

“As Jane, a TEQ user, I want to be able to create accounts for the organizations incase a new organization joins the Toronto East Quadrant Local Immigration Partnership.”

- New accounts have a username, password
- Username must be a valid email address
- Password must be 8 characters or longer

2.3 Password Reset

“As John, I want to be able to reset my password so I can set it to something only I know.”

- Reset password will send an email to accounts email address with link to set a new password.

2.4 Uploading data

“As John, an admin at one of the partners of TEQ, I want to upload iCare files as excel documents, so that it is available to TEQ for analysis.”

2.5 Selecting Templates

“As John, an admin at one of the partners of TEQ, I want to be able to specify and upload different iCare templates, so that there is data on the different services

offered.”

2.6 Modifying Templates

“As Jane, a TEQ user, I want to be able to modify existing iCare templates, so that we can comply with regulations set by the government.”

2.7 Generating Reports

“As Jane, a TEQ user, I want to be able to take all the data uploaded from the Organizations and aggregate this information into a report.”

- The reports will be in PDF format and I will have an option to save them to my computer.