

Tanner Chamberlain

tannerchamberlain8@gmail.com

801-931-7894 · Salt Lake City, UT

Professional Summary Dedicated professional with strong problem-solving abilities honed through patient care insurance issue resolution, and compliance management. Skilled in customer service, conflict resolution, and effective communication across diverse teams and management levels. Comfortable communicating professionally with providers and representatives regarding healthcare products, medications, and policies. Proficient professional presentation skills developed through healthcare in-services and study reviews/propositions. Versatile leadership in community, sports, and professional settings.

- **Team Collaboration:** Cool and collected in high-pressure, time-sensitive environments across various management levels.
- **Customer Service:** Excellent communication and coordination of patient care with providers and insurance representatives.
- **EPIC Technical Proficiency:** Expertise in EPIC Hyperspace and Willow, Microsoft, and ERP Software.
- **Goal-Oriented Planning:** Experienced in setting and achieving key performance indicators in community, sports, and professional settings.
- **Quick Learner:** Ability to rapidly acquire and apply new technical skills.
- **Team Player:** Harmonious co-worker with no disciplinary actions taken.
- **Project Management:** Managed healthcare compliance projects through pandemic.
- **Certifications:** Basic Life Support and CPR Certified.

Bachelor of Science in Speech and Hearing Science

University of Utah College of Health Class of 2024

Professional Experience

University of Utah Hospital/Madsen Student Clinic Pharmacy · 2023 - Present

PHARMACY TECHNICIAN III

- EPIC Hyperspace and Willow Software Expertise
- Medication order entry and fill process
- **Prior Authorizations**
- Insurance claim and rejection processing
- Regulatory compliance management with Federal, State, and corporate policies
- Pharmacy inventory management
- Pharmacy information system usage and application

Walgreens Pharmacy · 2020 - 2022

RX OPERATIONS MANAGER

- Supported pharmacist in medication order entry and fill process
- Facilitated reduced costs for customer insurance
- Coordinated the staff training on the Patient Care Portal
- Provided vaccinations and infection testing through flu season and COVID-19 pandemic
- Trained staff in each processes listed above

Game On Live Studios · 2020 - 2023

OPERATIONS DIRECTOR

- Facilitates stream hardware set-up and broadcast
- Charismatic and well-versed presentation, commentating, and announcing
- Directs operators for a smooth presentation
- Familiar with information technology processes and hardware management

LACO Technologies · 2017-2019

SHIPPING/RECEIVING MANAGER

- Shipping/Receiving
 - Large custom wooden shipping crates assembly
 - Preparing, packaging, shipping, and receiving Helium Leak Testing Systems and Vacuum Chambers
 - UPS, FedEx, and Abas Inventory and ERP Software
- Managed warehouse staff and engineering team