

DAVID OWOUR OUMA

Front-end Developer - Nairobi, Kenya

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Education

Zuri X14 G Training

Front-end developer training

Online

March, 2021 - present

Freecodecamp Academy

Certificate in Responsive Web design

Online

June- September, 2020

Google for Africa

Digital Marketing fundamentals

Online

November, 2019

University of NAIROBI

Bachelor of Arts, Second class (upper) Honours

Nairobi, Kenya

December, 2019

Experience

Mwangaza Jesuit center

Junior Front-end Developer

Nairobi, Kenya

March, 2021-

- Write well designed, testable, efficient code by using best software development practices
- Create website layout/user interface by using standard HTML/CSS/JS practices
- Integrate data from various back-end services and databases
- Gather and refine specifications and requirements based on technical needs
- Create and maintain software documentation
- Be responsible for maintaining, expanding, and scaling our site
- Stay plugged into emerging technologies/industry trends and apply them into operations
- Cooperate with web designers to match visual design intent

HORIZON CONTACT CENTER

Customer care representative

Nairobi, Kenya

February, 2020-

- Handling incoming calls or inquiries from prospective customers or clients.
- Assisting customers effectively by solving customer disputes.
- Providing customers with additional information or explaining services.
- Discussing products offered and ensuring customer satisfaction.
- Tactfully handling confrontational or stressful interactions with the public
- Completing supporting paperwork and data entry as required
- Capturing Customer information accurately.

Additions

- Volunteered at Action Network for the Disabled as an office Administrator in 2014
- I am currently a student Mentor at St. Aloysius Gonzaga Secondary school.