# ULRIC AIRD

## IT TECHNICIAN

## CONTACT

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https://elearning.tamcc.edu.gd

Palmiste, St. John

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## SKILLS

Windows and Linux OS

Microsoft Office Suite

Server Management

Database Management

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## EDUCATION

**Master's Degree in Computer Science**

### Massachusetts Institute of Technology (MIT)

2025 - 2028

**Associate Degree in Information Technology**

### TA Marryshow Community College

2023 - 2025

## PROFILE

I am a highly motivated individual with good interpersonal skills and I also thrive in a fast-paced environments and I am proficient at working independently as well as collaboratively within a team.

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## WORK EXPERIENCE

### IT Support

Meta                                          2030 - 2035

- Providing technical support to employees and diagnosing hardware and software issues.
- Installing and Maintaining computer systems.
- Performing routine maintenance tasks such as system backups and software updates.
- Documenting technical procedures and solutions

### Project Manager

Microsoft                                     2029 - 2030

- Leading a team in creating the Windows 10 Operating System.
- Lead the Team to a successful launch of the Microsoft Office Suite.
- Creating Visual Studio Code applications for fellow programmers within or outside the company.