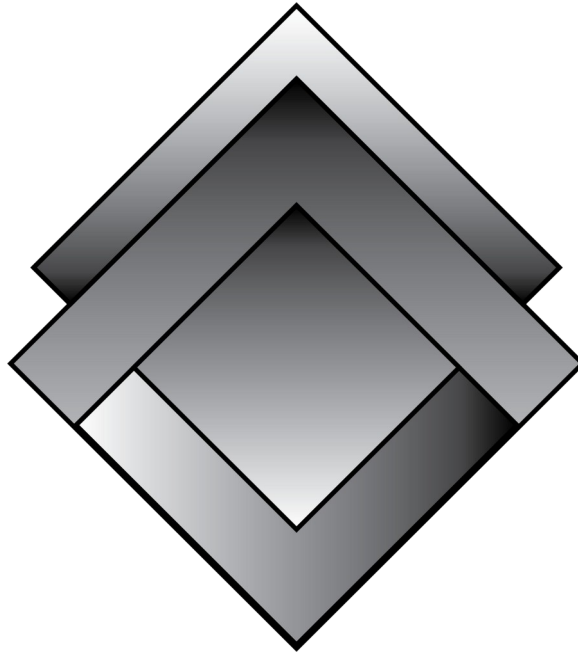


# UA Software Company



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# Executive Summary

UA Software Company is a software company that develops effective software to meet the demands of clients and end-users. We strive to revolutionize the software industry by offering businesses smooth operations with increased efficiency through our products and services. Our target market includes small and medium-sized businesses and enterprises within certain industries such as Agriculture, Education, IT, and many more.

## Objectives

- Reach \$500,000 in the first 6 months.
- Get 20 paying customers in 3 months.
- The Company successfully launched specialty software for paying customers four months from inception.
- Build strong relationships with the customer.
- Development of a highly qualified and experienced development team.
- \$200,000 in seed funding within 3 months.

## Mission Statement

To give businesses the privilege of using specialized state-of-the-art software solutions that improve productivity, integrate operations, and drive innovation.

## Vision Statement

To be a leading provider of specialized innovative software solutions, recognized by our production quality, customer satisfaction, and contribution to technological advancement.

# Company Summary

## Industry Profile

UA Software Company operates within the Software Development Industry. The software industry in Grenada is currently experiencing notable growth, driven by the increasing use of technology across various sectors. The government's plans to promote technology adoption within both public and private industries are creating a way for software companies to excel.

The industry is flexible, with continual advancements in technology. With the primary directions being cloud computing and cybersecurity. The future perspectives for the software industry in Grenada are promising driven by the increasing demand for software solutions and government support for a knowledge-based economy.

## Business Strategy

- Innovation: Invest in Research and Development and invest in new technologies.
- Build a Strong Team: Attract and retain people with top talent.
- Strategic Partnerships: Team up with businesses, universities, and government.
- Sustainable Practices: Adhere to ethical practices and prioritize data security.
- Customer-Centric Approach: Prioritize customer satisfaction and deliver high-quality solutions.

# Strategic Analysis

Strengths (Internal, Positive)	Weakness (Internal, Negative)
Strong technical expertise	Limited initial marketing budget
Unique and Innovative software solutions	Dependence on a small team
Good relationship with key technology partners.	Lack of recognition

Opportunities (External, Positive)	Threats (External, Negative)
Growing demand for AI solutions	Competition among established tech companies
The government involved in supporting tech startups	Rapid advancements that make current products obsolete
Making an appearance in another market on other islands	An economic drop affecting customer spending

## Product/Service Summary

Service	GrenadaGo
Description	GrenadaGo is a mobile app that provides an inclusive platform for tourists and locals to discover and book experiences in Grenada. This includes some of the following services: Booking Arrangements, tours, and activities, discovering local events and festivals, and access to offline maps and travel guides.
Target Market	<ul style="list-style-type: none"> <li>- Tourists visiting Grenada and residents looking to explore their island.</li> <li>- It offers a user-friendly way to plan and book travel experiences and enjoy their stay.</li> </ul>
Benefits	<ul style="list-style-type: none"> <li>- <u>Convenience</u>: Book accommodations, tours, and activities easily through the app.</li> <li>- <u>Offline Access</u>: Access maps and travel guides with and without an internet connection.</li> <li>- <u>Local Business Support</u>: Connect directly with tour operators and accommodation providers.</li> </ul>
Pricing Strategy	<ul style="list-style-type: none"> <li>- <u>Free App Download</u>: Get the basic features of the app for free.</li> <li>- <u>In-App Purchases</u>: access premium features like offline maps, personalized recommendations, and personal travel assistant services.</li> <li>- <u>Partnerships</u>: Revenue cut from businesses listed and authorized on the platform.</li> </ul>
Production / Delivery Process	<ul style="list-style-type: none"> <li>- App Development using cross-platform frameworks like React Native for IOS and Android.</li> <li>- Gathering information and experiences.</li> <li>- Partnerships with local businesses for listings and bookings.</li> <li>- Consistent maintenance and updates for the app to ensure a smooth user experience.</li> </ul>

# Market Summary

## Marketing Strategies

### **Marketing Strategy**

The overall marketing strategy for GrenadaGo will focus on many approaches that leverage both online and offline services to reach the target audience. This will foster a strong digital marketing platform, calculated partnerships, and public relations campaigns to build brand awareness and promote app downloads and user engagements.

### **Market Segments**

#### **Geographic**

- Focus on the source markets for tourism in Grenada from places such as Europe, North America, and the Caribbean Region.
- Target areas with high tourist activity in Grenada such as Grand Anse Beach.

#### **Demographic**

- The age range of the target audience is primarily 18-45, with the focus geared towards millennials and Gen Z.
- Focus on target audience with middle to high disposable income.



## Psychographic

- People who enjoy going out on adventures and engage in outdoor activities.
- People who are interested in experiencing local culture and history.
- Target audiences seeking special services and exclusive experiences.
- Travelers seeking cheap options and budget-friendly activities.

## Marketing Mix

### **Product**

As mentioned before, GrenadaGo is a mobile app that provides a platform for tourists and locals to discover and book experiences in Grenada.

### **Price**

The app is free to install and it comes with in-app purchases for premium features for \$9.99 and access to deals.

### **Place**

- The app is hosted on the App Store and Play Store.
- Partnership with hotels, resorts, and tour operators for the app to be promoted
- Local and online travel agencies and travel booking platforms.

## Promotion

- Digital Marketing: To market our app, we will use social media platforms with targeted ads on Facebook, Instagram, etc. Also, we will focus on how our platform reaches the top of the search results in Google and we plan to collaborate with influencers to promote our product.
- Offline Marketing: Partnering with local businesses like hotels and tour operators and handing out flyers at tourist hotspots.

## Sales Strategy

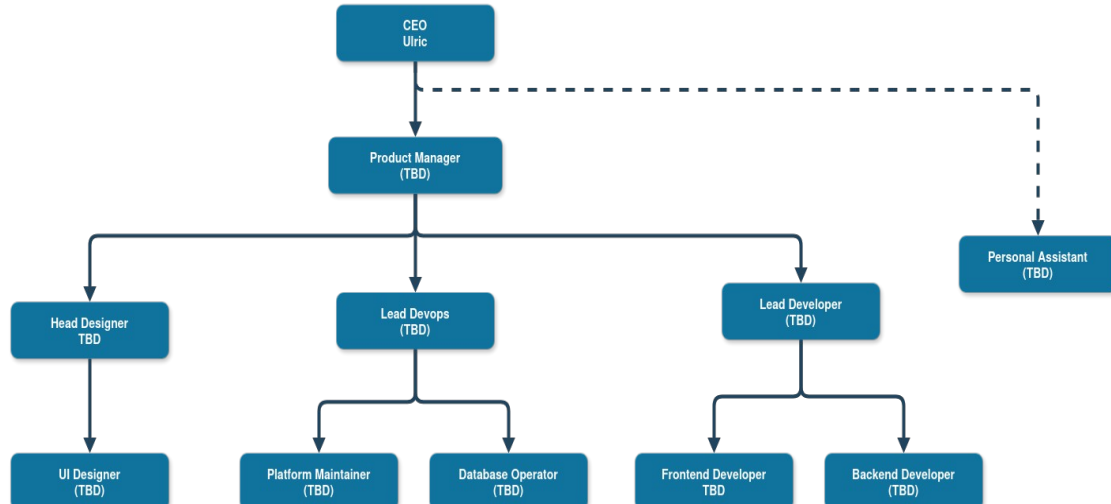
### Advertising and Promotional Methods

- Advertising on platforms such as Facebook and Instagram.
- Using Google Ads to promote the app on their search engine and other Google-related platforms.
- Partnering with influencers to help promote platform reach.
- We will use affiliate marketing where we partner with travel bloggers and websites to promote the app.

## Market Entry Strategies

GrendaGo will use the penetration pricing strategy in the Grenadian Market. The app and its basic features will be given for free in order to grow and embed a strong user base. This approach is targeting the goal of increasing adoption rates among tourists and locals while establishing the app as a platform of choice for island experience. The core app will be free but upgraded features and experiences will be sold as in-app purchases which will create another source of revenue and meet customer needs. This strategy achieves rapid market penetration while balancing future market endeavors.

## Management Summary



## Job Descriptions

<u>Position</u>	<u>Responsibilities</u>	<u>Full / Part Time</u>
Product Manager	Oversee Company Operations	Full Time
Head Designer	<ul style="list-style-type: none"> <li>• Approve Quality Designs</li> <li>• Make sure designs are up to standards</li> </ul>	Full Time
Lead Devops	<ul style="list-style-type: none"> <li>• Responsible for managing servers and IT infrastructures.</li> <li>• Oversee Day-to-Day operations.</li> <li>• Make sure the server doesn't go down</li> </ul>	Full Time
Lead Developer	<ul style="list-style-type: none"> <li>• Approve quality code and program from developers.</li> <li>• Make sure code is up the standards</li> </ul>	Full Time
Personal Assistant	Attend to the CEO's daily needs.	Full Time
Back-end Developer	<ul style="list-style-type: none"> <li>• Create connections from front page to the servers.</li> <li>• Ensure accurate results are being passed</li> </ul>	Full Time
Front-end Developer	<ul style="list-style-type: none"> <li>• Create pages from designs provided by the designers.</li> <li>• Make sure forms on pages work as intended.</li> </ul>	Full Time
Designer	<ul style="list-style-type: none"> <li>• Create Designs for Products</li> </ul>	Full Time

# Personnel Background



## ULRIC AIRD

Information  
Technology Student



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Dougalstan, St. John, Grenada

### EDUCATION

Information Technology  
**TA Marryshow Community College**  
2023-Present

O-Levels  
**St. Rose Modern Secondary**  
2018-2023

### SKILLS

#### Technical Skills

- Programming Languages
- Web Development
- Networking and Security
- Game Development
- Graphic Designs

#### Soft Skills

- Time-Management
- Problem-Solving
- Communication
- Attention to Detail

### About Me

I am a fervant Information Technology student attending the TA Marryshow Community College with keen interest in creating softwares and user-friendly web applications. I enjoy problem solving; logical reasoning is one of my greatest talents. My goal is to find solutions to make technology available to everyone.

### PROJECTS

#### September 2023 – Present

Content Delivery Platform

Developed a Platform where users can share videos

- Created using various web technologies such as React with NextJs Framework
- Allow users to freely upload videos and share it with their friends and family.

#### Jul 2023 – May 2025

Exon Framework

A Framework for Game Development

- A framework for creating games with ease and provides efficiency.
- I provides various tools like Signals, Database Management and Server and Client Side Rendering

### REFERENCES

#### Aaron Gay

TAMCC / Chair of IT Dept

Email: aarong@tamcc.edu.gd

## Personnel Plan

Table: Personnel				
		<u>Year 1</u>	<u>Year 2</u>	<u>Year 3</u>
Owner		\$60,000	\$70,000	\$80,000
Personal Assistant		\$40,000	\$45,000	\$50,000
Product Manager		\$48,000	\$50,000	\$55,000
Head Designer		\$30,000	\$35,000	\$45,000
Lead Devops		\$50,000	\$60,000	\$70,000
Lead Developer		\$55,000	\$60,000	\$65,000
Back-end Developer		\$60,000	\$65,000	\$70,000
Front-end Developer		\$50,000	\$55,000	\$60,000
Designer		\$30,000	\$35,000	\$40,000
Total People		9	9	9
Total Payroll		\$423,000	\$475,000	\$535,000