

DAVID CISNEROS

786-223-0049 - Davcisneros2000@gmail.com
Miramar, FL 33025

PROFILE

Highly motivated and results-oriented student seeking on an entry-level software position. Eager to learn with a future employer, and also provide strong communication, problem-solving, and technical skills to provide exceptional customer support toward the IT industry. Possess experience exceeding expectations in fast-paced environments, and a will to learn and collaborate on new ideas.

SKILLS

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|-------------------------|--|---------------------|
| - HTML5/CSS | - JavaScript | - Computer Literacy |
| - Flexbox | - MySQL/PHP | - Git / GitHub |
| - Responsive Web Design | - Microsoft Office & Adobe
Creative Cloud | - Wordpress |
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EXPERIENCE

Memorial Healthcare System Patient Financial Representative

July 2019 - Present

- Verify patient identification and insurance coverage to ensure accurate billing
- Schedule ongoing treatments for patients and families on days with convenience
- Communicate with therapists and employees about patient health information, insurance benefits, and financial assistance help

Chewy Customer Service Representative

August 2018 - July 2019

- Called clinics and pharmacies regarding medical food and medicine
 - Resolved customer inquiries and complaints regarding pet food and medication needs via phone and email
 - Assisted with customer technical issues within the website (such as making accounts or changing a customer's card billing information)
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EDUCATION

Broward College

Bachelor Of Applied Science In Information Technology (June 2026, Expected)

Broward College

Associates of Science in Software Development (May 2022)

Charles W. Flanagan High School

High School Diploma (May 2018)