

Generally, if it can be shown in a picture; provide pictures. We will never complain that you gave us too many pictures. A close in picture will typically show the failure itself, but if on a larger structure, another from further back helps to also identify where the failure occurred (like stitching on a bench backrest).

Remember, Warranty is there to protect against a failure in manufacture or material. Misuse, abuse or lack of maintenance is never warranty.

Specific instances where required:

## 15 ALLSPORT CONSOLE CAPS

- Please remove the screw-cover strip, and upload pictures taken straight down, onto the wing of the console cap and into the track, illustrating the mounting points in relation to the failure being claimed.

S.V.P. enlever la bande de protection de vis et prends des photos d'une point de vue direct sur la console qui démontre les points de montage par rapport à cette réclamation.

## SUBLET WELD

- Please source, scan and upload a scanned copy of a sublet estimate to have the work performed locally. Please remember, all sublet work has to be approved prior to proceeding. Any work performed without prior approval may leave you covering the entire cost of the suggested repair.

SVP Source, scanner et télécharger une copie de l'estimation pour avoir les travaux compléter localement. Veuillez noter que tous les travaux sous-louer doivent être approuvés avant qu'ils sont commencer.

## HEAT-WARPED CONSOLE CAPS

- Please ensure it is understood that although this will not happen in every boat, having observed this occurring in this instance, a warranty replacement of the affected console cap will only be covered once. Steps must now be taken going forward, to ensure that something is placed across the dash when left at rest in full sunlight, so as to prevent a recurrence. This can be a towel or even something similar to the dashboard shades you see in some parked cars.

Veillez à ce qu'il soit entendu que, bien que cela ne se produise pas dans chaque bateau, après avoir observé ceci dans ce cas, la garantie du tapis de fusion affecté ne sera couvert qu'une seule fois. Les étapes doivent maintenant être prises dans

l'avenir, afin de s'assurer que quelque chose soit placé sur le tableau de bord lorsqu'il est laissé au repos en plein soleil, afin d'éviter une réapparition. Cela peut être une serviette ou même quelque chose de similaire aux nuances de tableau de bord que vous voyez dans certaines voitures garées.

## CANVAS

With all things concerning canvas, we specifically require a clear picture, of the white manufacturer's tag, from the inside seam of the affected piece. Please upload the necessary images.

Nous aurons besoins des images de l'étiquette du fabricant qui se trouve sur la couture intérieure de la pièce affectée. Télécharger les photos nécessaires s.v.p.

## LEAKING CANVAS SEAMS

- We apologize for any inconvenience that this may have caused for you or your customer, but none of the canvas is promoted, advertised or presented as being water tight or leakproof. The covers and enclosures or tops are designed to help reduce the inception of water into the boat, and will not prevent it under every condition. It has to be understood, that the seams are made by sewing two sections together, which requires punching hundreds of holes through the material with a needle. When the product is new, it will require at least five or more full saturations of water, and be allowed to dry completely, before the fibres in these areas will have swelled enough to pinch-off the majority of this seepage, but even then, this will not render the seam leakproof. If your Client is concerned with whatever seepage may result after this, there are seam sealers available that can be applied intermittently as required, but their purchase or use is not covered by warranty.

## CAPTAIN'S CHAIRS

As discussed previously, with all captain's chairs, we specifically require a clear picture, of the white manufacturer's tag, from beneath the seat. Please upload the necessary images.

Nous aurons besoins des images de l'étiquette du fabricant qui se trouve en dessous de la pièce affectée. Télécharger les photos nécessaires s.v.p.

## GAUGES

As with all gauges, we specifically require a clear picture, of both the face of the affected gauge and the stamped manufacturer's lettering, from the side of the barrel; on the rear of the gauge once removed. Please upload the necessary images.

Nous aurions besoin d'une photo du lettrage du fabricant sur le côté de la jauge (ou en arrière de la jauge).

S.V.P. télécharger ces photos quand vous pouvez.

## SPEEDOMETER GAUGES

- Before we proceed, please confirm, has the port in the foot of the motor been proven clear of obstructions and that the pitot line has been blown-out and found to be open end-to-end.

## WINDSHIELDS

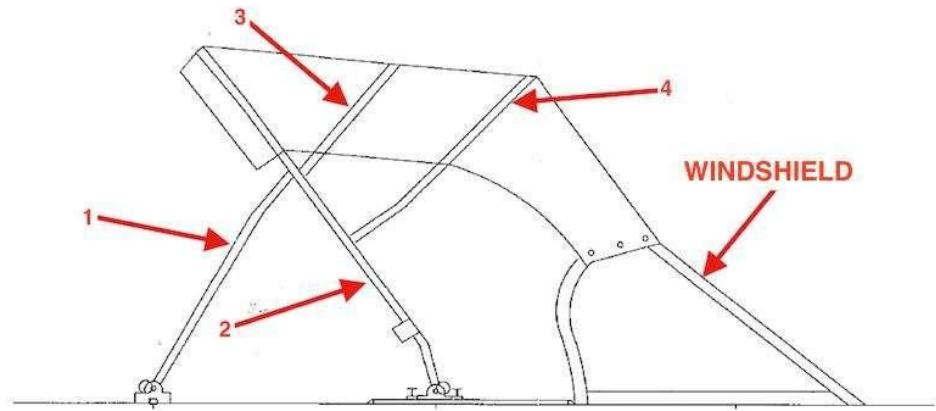
- Please remove the screw cover, at the base of the windshield, and upload a picture illustrating the white manufacturer's tag in the track. As the Manufacturer does not want to end up paying for a repair, and then a subsequent replacement, any such defective glass is not to be reseated unless prior approval is received. If the glass is coming out of the frame, and the proper pictures are presented in a timely manner, in all likelihood, the windshield will just be replaced under warranty.

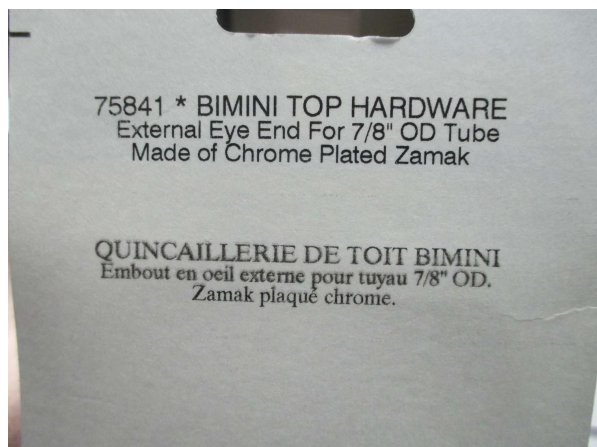
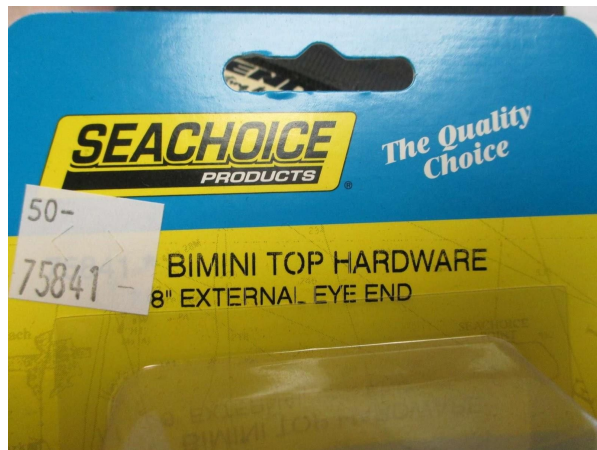
## BROKEN BIMINI TIPS

Although it is white metal, these tips are still metal and do not typically break unless they are forced. Please confirm which bar we are discussing and also ensure that your Client understands that breakage due to force is not a warrantable failure.

We will replace the rod tip this time but it is suggested that you stock the parts pictured here, for future damages like this. You can hacksaw the remaining plug off, even with the tip of the rod itself, and then use one of these. When doing so it is also suggested that you secure it with a pop rivet; in lieu of the supplied allen key screw tip.

## V HULL FULL TOP BARS





## CRACKED HULLS

- If the customer is content with a temporary fix, you will have to drill a hole at either end of the crack, to stop it from spreading, and then JB weld the crack itself. It may not hold the full season.

Yourself and your client have to be aware that there are no promises and they should use the boat prudently and carefully, keeping safety in mind and watching for the bilge to ensure the boat doesn't suddenly start taking on more water.

If they are going with a patch, tell them to treat it gently, not to be slamming across rough channels or fishing miles from shore. Please make sure your client is comfortable with this before proceeding, and advise me of the final decision.

## RETURN BOATS (fixing here/performance issues)

- ONCE APPROVED FOR RETURN - As you have assured us that there is no evidence of impact, this hull failure will have to be returned to Whitefish for further

assessment. Please remove the customer's personal equipment. Install the travel/mooring cover, do not remove the motor(s) and/or batteries, leave it on its trailer and notify us when it is ready for collection.

#### TRANSPORTATION DAMAGE

- It is responsibility of the dealership to ensure any road salt and debris is immediately cleaned off of the Legend product in order to avoid any corrosive damage. Shrink-wrap or Transhield covers should be removed within 90 days of shipment and should be ventilated to avoid condensation and corrosion. Warranty claims for damage, corrosion, or missing parts made after delivery unfortunately do not fall under our warranty program.

Cette réclamation n'est pas approuvée car le bateau est livré chez vous depuis le 13 octobre 2015. Malheureusement nous ne pouvons pas approuver cette réclamation car elle ne correspond pas aux paramètres de notre garantie. Tel que spécifié dans le Programme Partenaire, vous avez 90 jours à compter de la date de livraison pour inspecter votre embarcation et présenter votre réclamation. Merci.