$$\frac{5s+11}{(s+3)(s+1)} = \frac{A}{s+3} + \frac{B}{s+3}$$
$$5s+11 = A(s+1) + B(s+3)$$
$$= As + A + Bs + 3B$$

How do i now find A and B? I seem to remember something like mathching up the s's and the constants to get the numbers. Something like 5S=As+Bs and A+3B=11 Can you remember???