

# Alpine 3800 Series Switch Hardware Installation Guide

Extreme Networks, Inc.

3585 Monroe Street

Santa Clara, California 95051

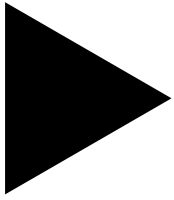
(888) 257-3000

<http://www.extremenetworks.com>

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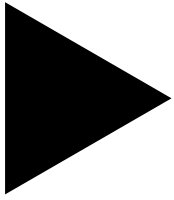
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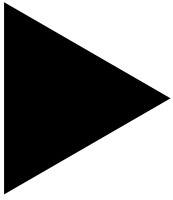
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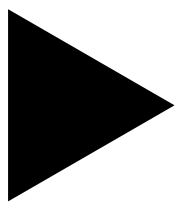


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# Preface

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This Preface provides an overview of this guide, describes guide conventions, and lists other publications that may be useful.

## INTRODUCTION

This guide provides the required information to install the Alpine™ 3800 series switch.

This guide is intended for use by network administrators who are responsible for installing and setting up network equipment. It assumes a basic working knowledge of:

- Local Area Networks (LANs)
- Ethernet concepts
- Ethernet switching and bridging concepts
- Routing concepts
- Simple Network Management Protocol (SNMP)

For information on configuring the Alpine 3800 series switch, refer to the *ExtremeWare Software User Guide*.



*If the information in the “Release Notes” shipped with your switch differs from the information in this guide, follow the “Release Notes.”*

# CONVENTIONS

Table 1 and Table 2 list conventions used throughout this guide.

Table 1: Notice Icons




Icon	Notice Type	Alerts you to...
	Note	Important features or instructions.
	Caution	Risk of personal injury, system damage, or loss of data.
	Warning	Risk of severe personal injury.

Table 2: Text Conventions

Convention	Description
Screen displays	This typeface represents information as it appears on the screen, or command syntax.
Screen displays bold	This typeface represents commands that you type.
The words “enter” and “type”	When you see the word “enter” in this guide, you must type something, and then press the Return or Enter key. Do not press the Return or Enter key when an instruction simply says “type.”
[Key] names	Key names appear in text in one of two ways: <ul style="list-style-type: none"><li>■ Referred to by their labels, such as “the Return key” or “the Escape key”</li><li>■ Written with brackets, such as [Return] or [Esc]</li></ul> If you must press two or more keys simultaneously, the key names are linked with a plus sign (+). Example: Press [Ctrl]+[Alt]+[Del].
Words in <i>italicized</i> type	Italics emphasize a point or denote new terms at the place where they are defined in the text.

## RELATED PUBLICATIONS

The Alpine documentation set includes the following:

- *ExtremeWare Software User Guide*
- *ExtremeWare Quick Reference Guide*

Documentation for Extreme Networks products is available on the World Wide Web at the following location:

- <http://www.extremenetworks.com/support/documentation.asp>



# 1

## Alpine 3800 Series Switch Overview

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The Alpine 3800 series switch is a chassis-based, Ethernet service provisioning switch designed for edge and aggregation applications. The Alpine 3800 series switch is flexible and scalable, making it easy for you to meet the changing requirements of your network. The combination of BlackDiamond, Alpine, and Summit switches delivers a consistent end-to-end network solution that provides a nonblocking architecture, wire-speed switching, wire-speed IP routing, and policy-based Quality of Service (QoS).

This chapter describes the following:

- Alpine 3800 series switch features
- Network configurations using the Alpine 3800 series switch
- Alpine 3800 series switch components

### SUMMARY OF FEATURES

The features of the Alpine 3800 series switch include the following:

- A 5-slot or 9-slot chassis that can be populated with up to 4 or 8 input/output (I/O) modules and one Switch Management Module (SMMi)
- I/O modules are hot-swappable, and include Gigabit Ethernet or 10/100 Mbps Ethernet ports
- Redundant, load-sharing, hot-swappable power supplies
- Field-replaceable, hot-swappable fan tray

- Up to 128 switched 10BASE-T/100BASE-TX Ethernet ports (model 3804), or up to 256 switched 10BASE-T/100BASE-TX Ethernet ports (model 3808)
- Up to 96 switched 100BASE-FX Fast Ethernet ports (model 3804), or up to 192 switched 100BASE-FX Fast Ethernet ports (model 3808)
- Up to 16 switched Gigabit Ethernet ports (model 3804), or up to 32 switched Gigabit Ethernet ports (model 3808)
- Fully nonblocking operation
  - All ports transmit and receive packets at wire speed
- Autonegotiation for half- or full-duplex operation on 10/100 Mbps ports
- Load-sharing on multiple ports
- Virtual local area networks (VLANs), including support for IEEE 802.1Q
- Spanning Tree Protocol (STP) (IEEE 802.1D) with multiple STP domains
- Policy-Based Quality of Service (QoS)
- Wire-speed Internet Protocol (IP) routing
- IP Multinetting
- Dynamic Host Configuration Protocol/Bootstrap Protocol (DHCP/BOOTP) Relay
- Routing Information Protocol (RIP) version 1 and RIP version 2
- Open Shortest Path First (OSPF) routing protocol
- IPX routing, including RIP and Service Advertisement Protocol (SAP)
- Wire-speed IP multicast routing support
- Internet Group Multicast Protocol (IGMP) and IGMP snooping
- Distance Vector Multicast Routing Protocol (DVMRP)
- IGMP snooping to control IP multicast traffic
- Console (RS-232) command-line interface (CLI) connection
- Telnet CLI connection
- ExtremeWare™ Vista™ Web-based management interface
- Simple Network Management Protocol (SNMP) support
- Dedicated 10BASE-T/100BASE-TX port for out-of-band management via CLI, ExtremeWare Vista, and/or SNMP



## PORT CONNECTIONS

Both Alpine 3800 series switches support the following I/O modules:

- GM-4Ti module

The GM-4Ti module has four Gigabit Ethernet ports, using standard RJ-45 connectors. The GM-4T module supports autonegotiation of 100BASE-TX/1000BASE-T.

- GM-4Xi module

The GM-4Xi module has four Gigabit Ethernet ports, using standard Gigabit Interface Connectors (GBICs). The GM-4Xi module supports 1000BASE-SX, 1000BASE-LX, and 1000BASE-LX70 GBIC modules.

- GM-4Si module

The GM-4Si module has four Gigabit Ethernet ports, using standard MT-RJ connectors. The GM-4Si module supports 1000BASE-SX only.

- FM-32Ti module

The FM-32Ti module has 32 10/100 Mbps autonegotiating Ethernet ports, using standard RJ-45 connectors. The FM-32Ti module supports 10BASE-T and 100BASE-TX.

- FM-24Fi module

The FM-24Fi module has 24 100 Mbps Ethernet ports, using standard MT-RJ connectors. The FM-24Fi module supports 100BASE-FX in full-duplex mode only.



*Caution: Modules that use SX, LX, LX70, and FX interfaces contain Class 1 laser devices. Invisible laser radiation can occur when open. Avoid direct eye exposure to beam.*

## MEDIA TYPES AND DISTANCES

Table 1-1 describes the media types and distances for the different types of Alpine 3800 series switch ports.

**Table 1-1: Media Types and Distances**

Standard	Media Type	Mhz/Km Rating	Maximum Distance
1000BASE-SX	50/125 $\mu$ m Multimode Fiber	400	500 Meters
	50/125 $\mu$ m Multimode Fiber	500	550 Meters
	62.5/125 $\mu$ m Multimode Fiber	160	220 Meters
	62.5/125 $\mu$ m Multimode Fiber	200	275 Meters
1000BASE-LX	50/125 $\mu$ m Multimode Fiber	400	550 Meters
	50/125 $\mu$ m Multimode Fiber	500	550 Meters
	62.5/125 $\mu$ m Multimode Fiber	500	550 Meters
	10u Single-mode Fiber		5,000 Meters
	10u Single-mode Fiber*		10,000 Meters
1000BASE-LX70	10u Single-mode Fiber		70,000 Meters
100BASE-FX	50/125 $\mu$ m Multimode Fiber (full-duplex operation)		2000 Meters
	62.5/125 $\mu$ m Multimode Fiber (full-duplex operation)		2000 Meters
1000BASE-T	Category 5 and higher UTP Cable		100 Meters
100BASE-TX	Category 5 and higher UTP Cable		100 Meters
10BASE-T	Category 3 and higher UTP Cable		100 Meters

\*Extreme Networks proprietary. Connections between two Extreme Networks 1000BASE-LX interfaces can use a maximum distance of 10,000 meters.

Table 1-2 describes the specifications for the 1000BASE-LX70 interface.

**Table 1-2: 1000BASE-LX70 Specifications**

Parameter	Minimum	Typical	Maximum
<b>Transceiver</b>			
Optical Output Power	0dBm	3dBm	5dBm*
Center Wavelength	1540nm	1550nm	1560nm
<b>Receiver</b>			
Optical Input Power Sensitivity	-20dBm		
Optical Input Power Maximum			-3dBm
Operating Wavelength	1200nm		1560nm

\*The transmitter output power level for the 1000BASE-LX70 is +5dBm. The maximum allowable receiver input power level is -3dBm. Therefore, there is a minimum of 8dB loss required for the link to operate without errors. This minimum required loss can be achieved using a fiber length of 32km (0.25dB/km provides 8dB loss), or by adding 10dB of fixed optical attenuator at the receiver end.

Table 1-3 describes the specifications for the 1000BASE-SX and 1000BASE-LX interfaces.

**Table 1-3: 1000BASE-SX and 1000BASE-LX Specifications**

Parameter	Minimum	Maximum
<b>Tranceiver</b>		
SX	-9.5dBm	0dBm
LX	-11dBm	-3dBm
<b>Receiver</b>		
SX	-17dBm	0dBm
LX	-19dBm	-3dBm

## FULL-DUPLEX

The Alpine 3800 series switch provides full-duplex support for all ports. Full-duplex allows frames to be transmitted and received simultaneously and, in effect, doubles the bandwidth available on a link. All ports on the Alpine 3800 series switch autonegotiate for half- or full-duplex operation. Gigabit Ethernet and 100BASE-FX ports operate in full-duplex mode, only.

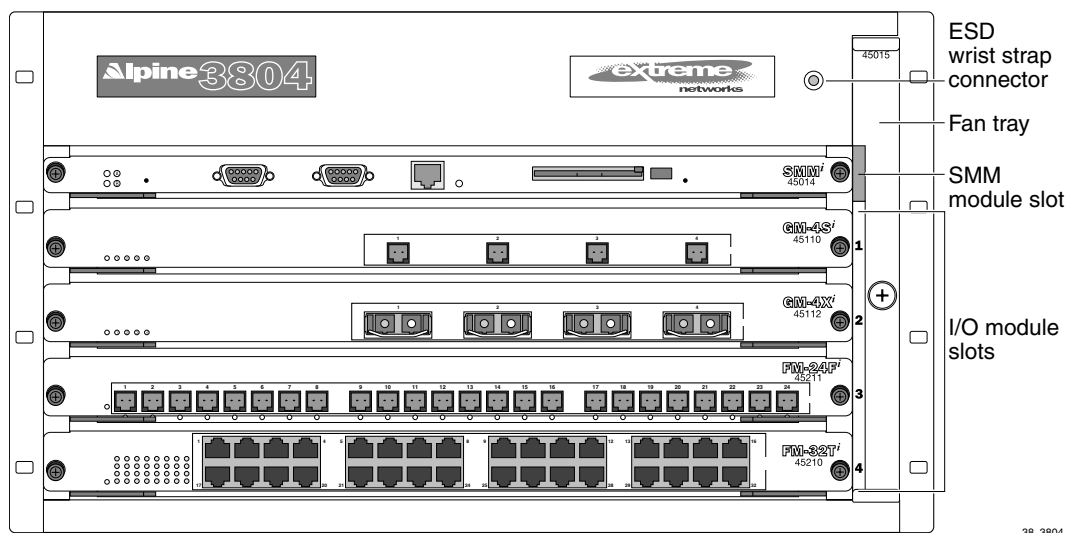
## ALPINE 3800 SERIES SWITCH COMPONENTS

There are two models in the Alpine 3800 series: the Alpine 3804 switch, and the Alpine 3808 switch.

### ALPINE 3804 SWITCH

The Alpine 3804 switch, shown in [Figure 1-1](#), consists of the following components:

- One 5-slot chassis with backplane
- Four I/O module slots, labeled Slot 1 through Slot 4
- One SMM module slot
- One or two power supplies (accessed from the rear of the unit)
- One fan tray
- One electromagnetic discharge (ESD) wrist strap receptacle

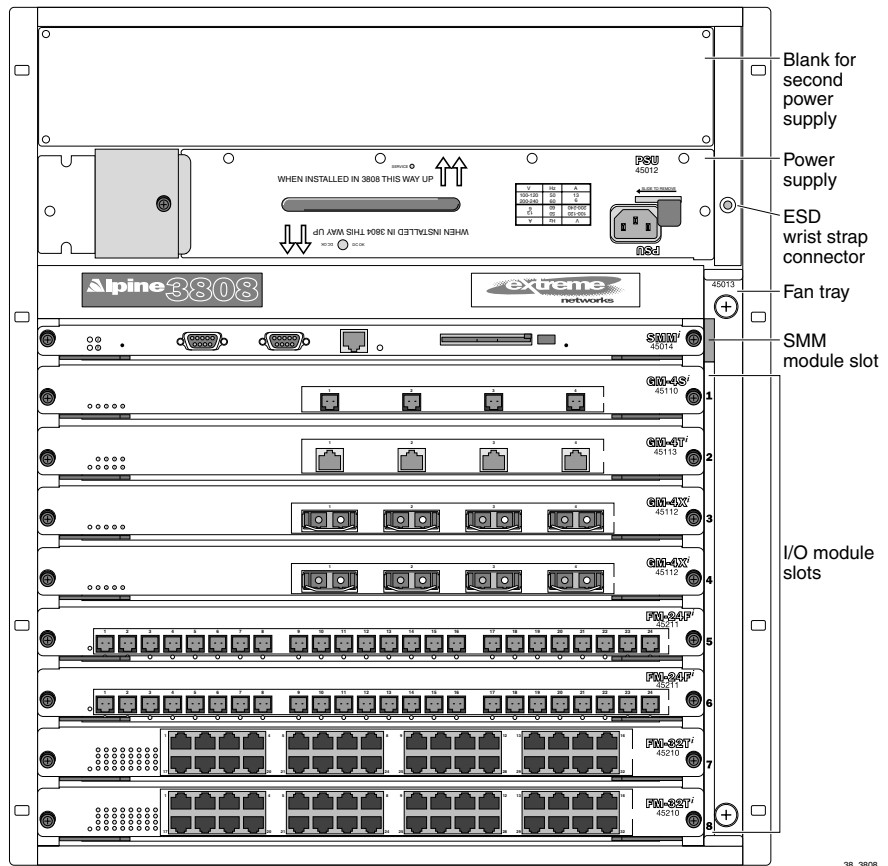


**Figure 1-1:** Alpine 3804 switch

## ALPINE 3808 SWITCH

The Alpine 3808 switch, shown in [Figure 1-2](#), consists of the following components:

- One 9-slot chassis with backplane
- Eight I/O module slots, labeled Slot 1 through Slot 8
- One SMM module slot
- Two power supply slots
- One fan tray
- One electromagnetic discharge (ESD) wrist strap receptacle



**Figure 1-2:** Alpine 3808 Switch

## ALPINE 3800 SERIES SWITCH POWER SUPPLY

The Alpine 3800 series switch can have one or two AC or DC power supplies. The AC power supplies auto-sense for 110V and 220V power. The DC power supplies require -48 VDC input line voltage. When two power supplies are present, the power is load-shared between the supplies for enhanced longevity. AC and DC power supplies may be combined in the same chassis. Both AC and DC power supplies are hot-swappable.

SNMP traps are sent for the following events:

- AC power failure
- Power supply failure
- Power supply is removed

### POWER SUPPLY LEDs

[Table 1-4](#) describes the light emitting diode (LED) behavior on the power supply.

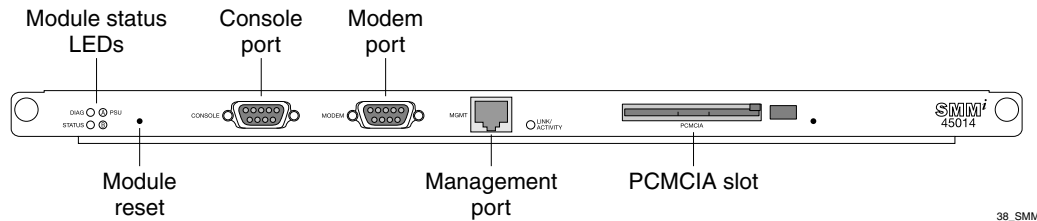
**Table 1-4:** Power Supply LEDs

LED	Color	Indicates
D/C OK	Green	All DC outputs are operational
	Off	One or more DC outputs have failed

## SWITCH MANAGEMENT MODULE

The Switch Management Module (SMMi) is responsible for upper-layer protocol processing and switch management functions. The SMMi can store two ExtremeWare software images (version 6.0 or greater) and two switch configurations.

Figure 1-3 shows the SMMi.



**Figure 1-3:** Switch Management Module (SMMi)

The SMMi has the following out-of-band management ports:

- Console port (used to connect a terminal and perform local management)
- 10/100BASE-TX Ethernet port
- Modem port (used to connect a modem for remote access to the CLI)
- PCMCIA slot (not used for normal operation)

SMMi MEMORY

The SMMi has two 144-pin SODIMM sockets, and ships with two 128MB SODRAM modules installed, as shown in [Figure 1-4](#).

**i** Only SODIMMs supplied by Extreme Networks are supported in the SMMi.

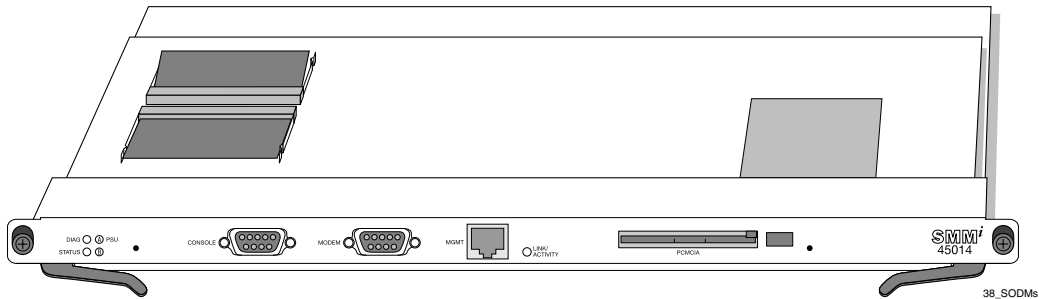


Figure 1-4: SMMi SODIMM sockets

**i** For information on adding or removing SODIMMs, refer to [Chapter 3](#).

SMMi LEDs

[Table 1-5](#) describes the LED behavior on the SMMi.

Table 1-5: SMMi LEDs

LED	Color	Indicates
DIAG	Green (blinking)	Power-on Self Test (POST) is running
	Off	Normal operation
STATUS	Green (blinking)	Normal Operation
	Yellow (blinking)	Critical error, fan failure or over temperature
	Off	Unit powered down
PSUA	Green	PSU is OK
PSUB	Amber	DC output failure
	Off	PSU not present or not powered



## ALPINE 3800 SERIES SWITCH FAN TRAY

The fan tray for the Alpine 3804 contains 3 fans and the fan tray for the Alpine 3808 contains 5 fans. Fan trays for each model are accessed from the front of the chassis. The fan status is monitored by the software for fan failure conditions. All fan failures and over-temperature events trigger management alerts (for example, SNMP traps and SYSLOG messages). For more information on switch monitoring, refer to the *ExtremeWare Software User Guide*.

## I/O MODULE CARDS

The Alpine 3800 series switch has five I/O modules, as follows:

- GM-4Ti module
- GM-4Xi module
- GM-4Si module
- FM-32Ti module
- FM-24Fi module

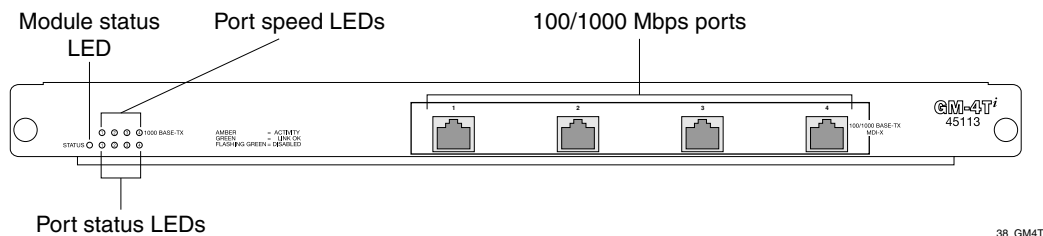
I/O modules can be inserted or removed at any time, without causing disruption of network services. No configuration information is stored on the I/O modules; all configuration information is stored on the SMMi.

When the Alpine 3800 series switch is powered on, ExtremeWare generates a default configuration for any slots that are occupied with I/O modules. The default configuration allows the I/O module ports to participate in the VLAN named *default*. The default configuration for the I/O module is not preserved unless you explicitly save the information to nonvolatile RAM (NVRAM).

You can use ExtremeWare to configure the I/O module. You can also pre-configure the parameters of a module that has not yet been inserted into the chassis. The pre-configured information is used once the module is inserted. You must select a module type for the slot before you can pre-configure the parameters. If you pre-configure a slot for a specific module type, and then insert a different type of module, the module reverts to its default configuration.

### GM-4Ti MODULE

The GM-4Ti module is shown in [Figure 1-5](#).



**Figure 1-5: GM-4Ti module**

The GM-4Ti module has four Gigabit Ethernet ports. All Gigabit Ethernet ports on this module use standard RJ-45 connectors and autonegotiate for 100BASE-TX or 1000BASE-T.

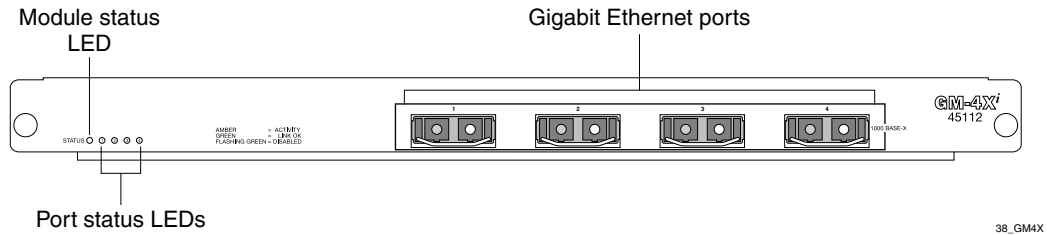
The default configuration of the GM-4Ti modules is as follows:

- All ports are added to the default VLAN as untagged.
- All ports inherit the properties of the default VLAN (for example, protocol type, VLANid, and so on).
- All ports are in autonegotiation mode.

For supported media types and distances, refer to [Table 1-1](#).

## GM-4Xi MODULE

The GM-4Xi module is shown in [Figure 1-6](#).



**Figure 1-6:** GM-4Xi module

The GM-4Xi module has four GBIC-based Gigabit Ethernet ports. All Gigabit Ethernet ports on this module use standard GBIC connectors and support 1000BASE-SX, 1000BASE-LX, and 1000BASE-LX70. The default configuration of the GM-4Xi module is as follows:

- All ports are added to the default VLAN as untagged.
- All ports inherit the properties of the default VLAN (for example, protocol type, VLANid, and so on).
- All ports are in autonegotiation mode.

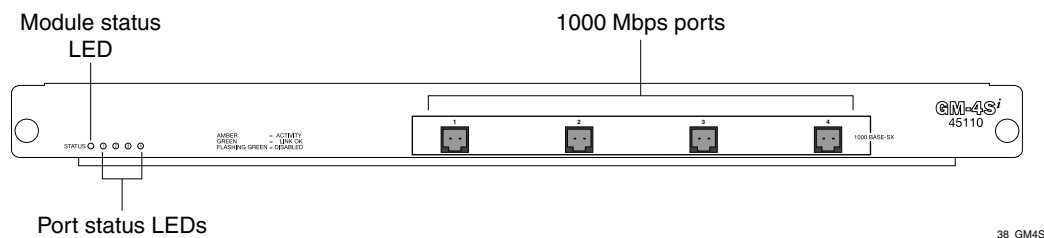
For supported media types and distances, refer to [Table 1-1](#).



*GBICs for the GM-4Xi module are sold separately.*

## GM-4Si MODULE

The GM-4Si module is shown in [Figure 1-7](#).



**Figure 1-7:** GM-4Si module

The GM-4Si module has four standard MT-RJ connectors. The GM-4Si module supports 1000BASE-SX.

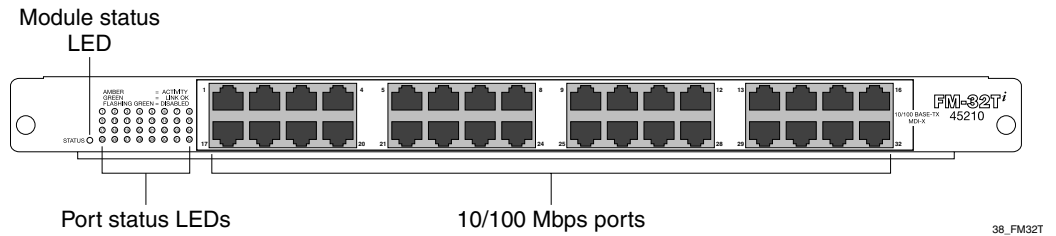
The default configuration of the GM-4Si module is as follows:

- All ports are added to the default VLAN as untagged.
- All ports inherit the properties of the default VLAN (for example, protocol type, VLANid, and so on).
- All ports are in autonegotiation mode.

For supported media types and distances, refer to [Table 1-1](#).

## FM-32Ti MODULE

The FM-32Ti module is shown in [Figure 1-8](#).



**Figure 1-8:** FM-32Ti module

The FM-32Ti module has 32 autosensing 10BASE-T/100BASE-TX ports. All ports use standard RJ-45 connectors.

The default configuration of the FM-32Ti module is as follows:

- All ports are added to the default VLAN as untagged.
- All ports inherit the properties of the default VLAN (protocol type, VLANid, and so on).
- All ports are in autonegotiation mode allowing 10 Mbps or 100 Mbps, full duplex, or half-duplex operation.

FM-24Fi MODULE

The FM-24F module is shown in [Figure 1-9](#).

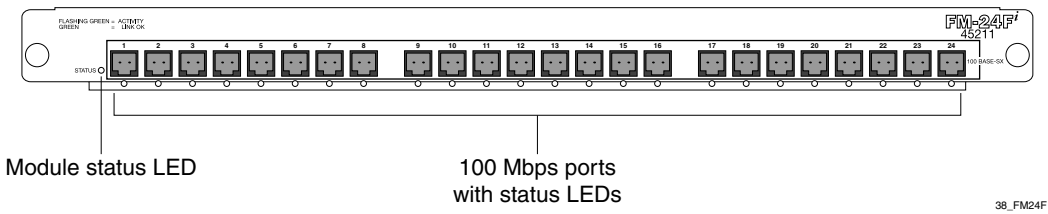


Figure 1-9: FM-24Fi module

The FM-24Fi module has 24 100BASE-FX ports. All FM-24Fi ports use standard MT-RJ connectors. The default configuration of the FM-24Fi module is as follows:

- All ports are added to the default VLAN as untagged.
- All ports inherit the properties of the default VLAN (protocol type, VLANid, and so on).
- All ports are in 100 Mbps, full-duplex mode. Half-duplex mode is not supported.

I/O MODULE LEDs

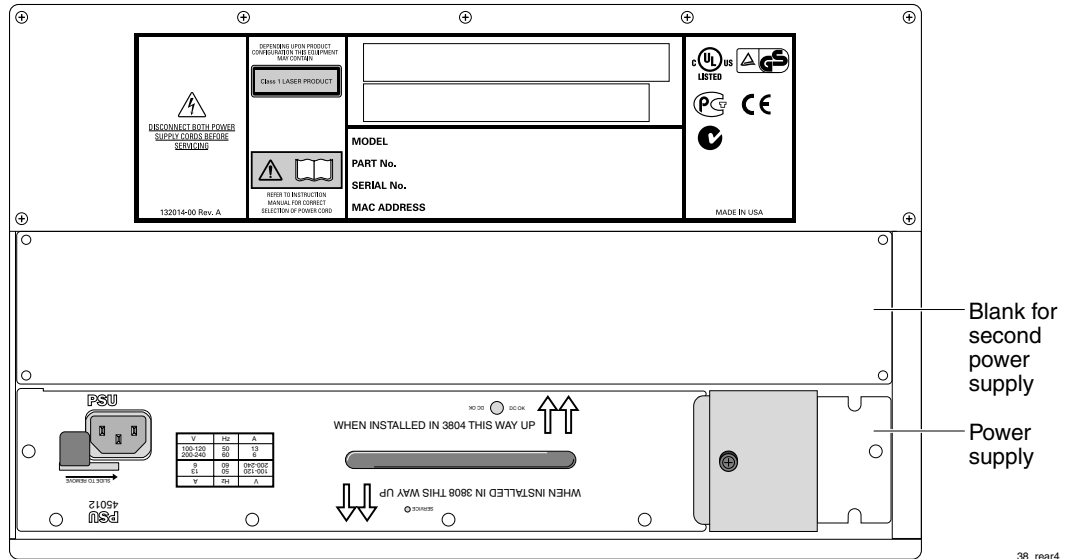
[Table 1-6](#) describes the LED behavior on the I/O modules.

Table 1-6: I/O Module LEDs

LED	Color	Indicates
Status	Green solid	Normal operation
	Amber solid	Disabled
Port <i>x</i> (except FM-24F)	Green	Link up
	Flashing Green	Disabled
	Amber	Packet activity
	Off	Link down
Port <i>x</i> (FM24-F only)	Green	Link up
	Flashing Green	Packet activity
	Off	Link down

# ALPINE 3804 SWITCH REAR VIEW

Figure 1-10 shows the rear view of the Alpine 3804 switch.



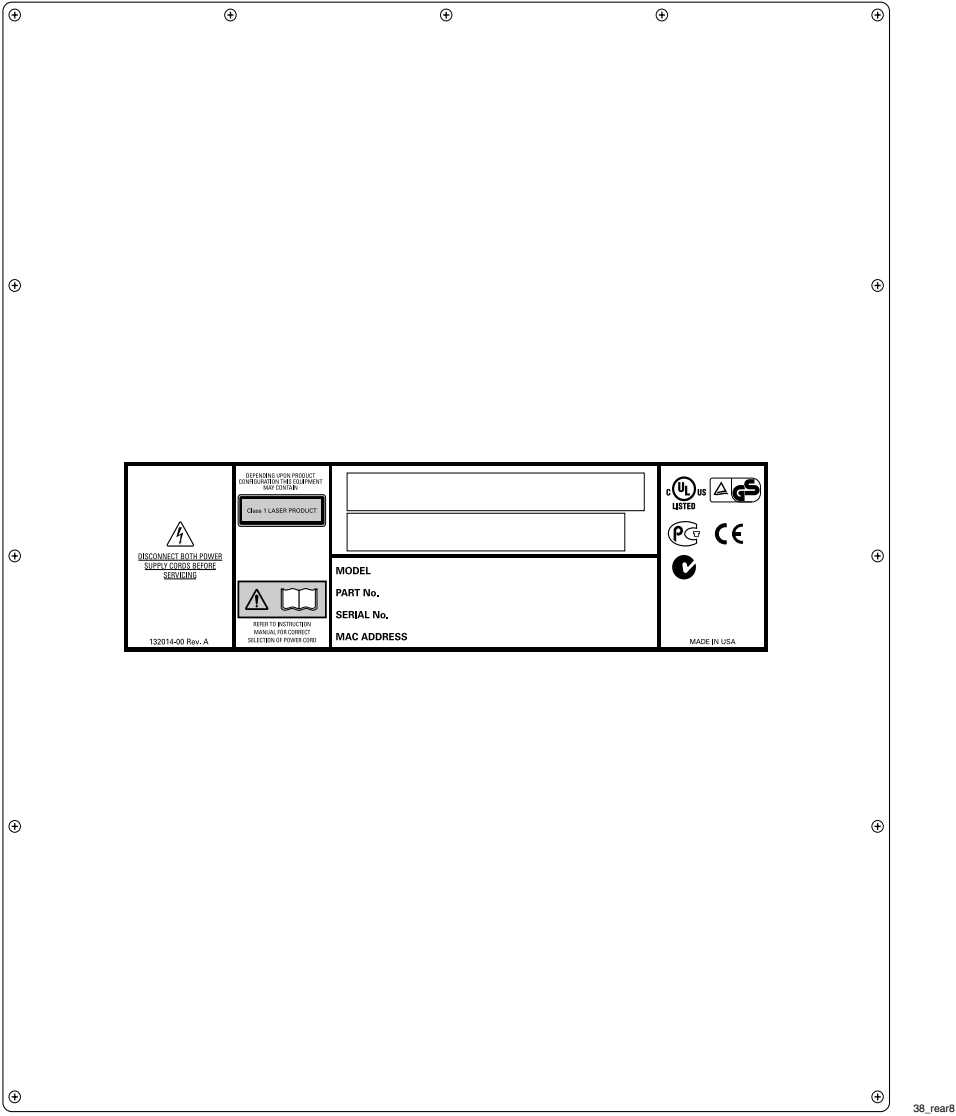
**Figure 1-10:** Alpine 3804 switch rear view

The rear view of the Alpine 3804 switch provides the following:

- Access to the power supply
- The chassis serial number
- The device Ethernet MAC address
- Safety information

# ALPINE 3808 SWITCH REAR VIEW

Figure 1-11 shows the rear view of the Alpine 3808 switch.



**Figure 1-11:** Alpine 3808 switch rear view



The rear view of the Alpine 3808 switch provides the following:

- The chassis serial number
- The device Ethernet MAC address
- Safety information



# 2

## Installation and Setup

---

This chapter describes the following:

- How to decide where to install the Alpine 3800 series switch
- How to install the chassis in a rack
- How to install the power supply
- How to install modules in the chassis
- How to connect equipment to the console port
- How to check the installation using the Power On Self-Test (POST)



*Caution: Use of controls or adjustments of performance or procedures other than those specified herein may result in hazardous radiation exposure.*

### FOLLOWING SAFETY INFORMATION

All service to Alpine 3800 series switch modules, fan tray, and power supplies should be performed by trained service personnel only.



*Caution: Before installing or removing any components of the switch, or before carrying out any maintenance procedures, you must read the safety information provided in [Appendix A](#) of this guide.*

## DETERMINING THE SWITCH LOCATION

The Alpine 3800 series switch is suited for use in a wiring closet or equipment room, where it can be mounted in a standard 19-inch equipment rack. Mounting brackets are integrated with the chassis.

When deciding where to install the Alpine 3800 series switch, ensure the following:

- The switch is accessible and cables can be connected easily.
- Water or moisture cannot enter the chassis.
- Air-flow around the unit and through the vents at the sides of the chassis is not restricted. A minimum of 3 inches is required (5 inches recommended) for clearance.
- Temperature operating limits of 0° to 40° C are not exceeded.

## INSTALLING THE ALPINE 3800 SERIES SWITCH

The Alpine 3800 series switch fits in standard 19-inch racks.

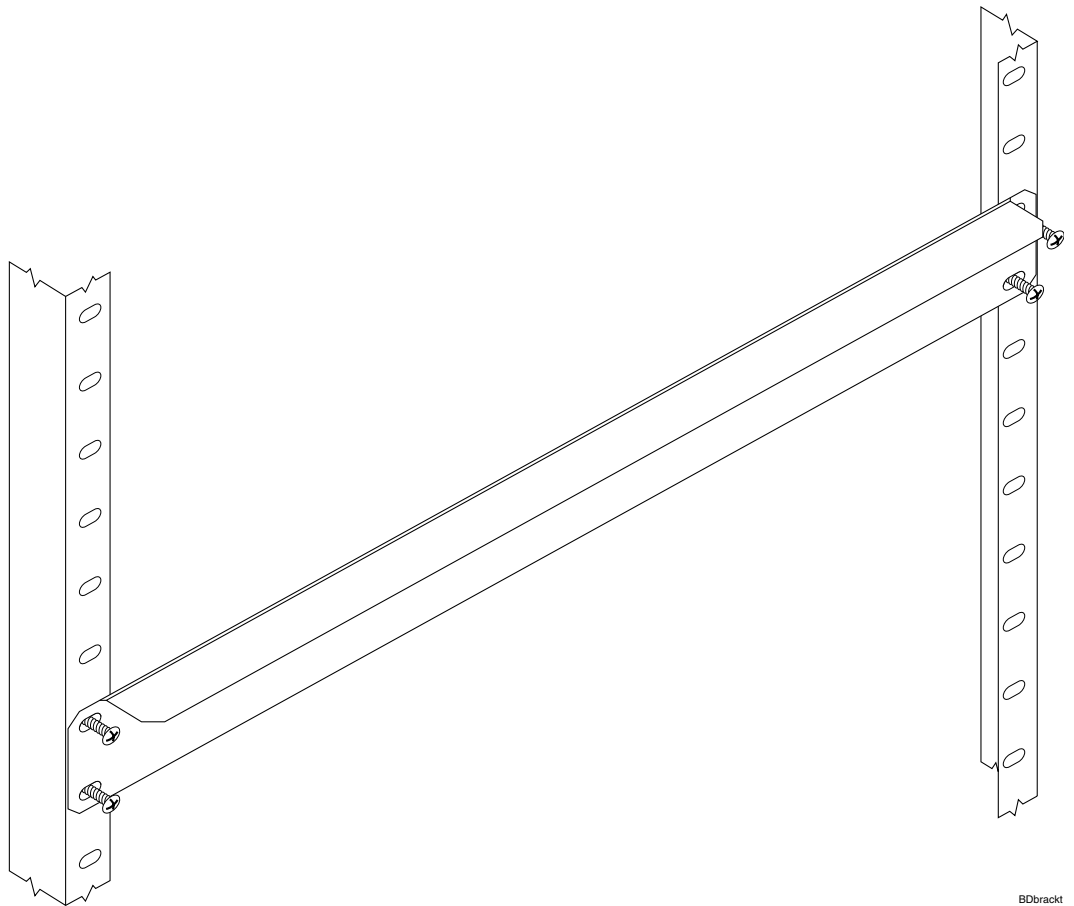
The Alpine 3800 series switch chassis is shipped empty; you must install the power supply and modules after rack-mounting the empty chassis.



*Warning: Rack-mount the chassis before installing any Alpine 3800 series switch components.*

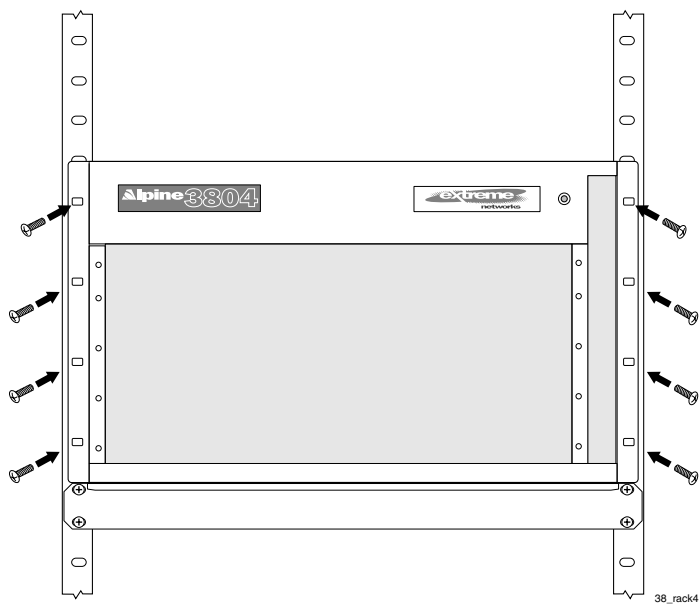
To install the Alpine 3800 series switch in a standard 19-inch rack, follow these steps:

- 1 Mount the helper bracket in the rack using four appropriate rack-mounting screws, as shown in [Figure 2-1](#).

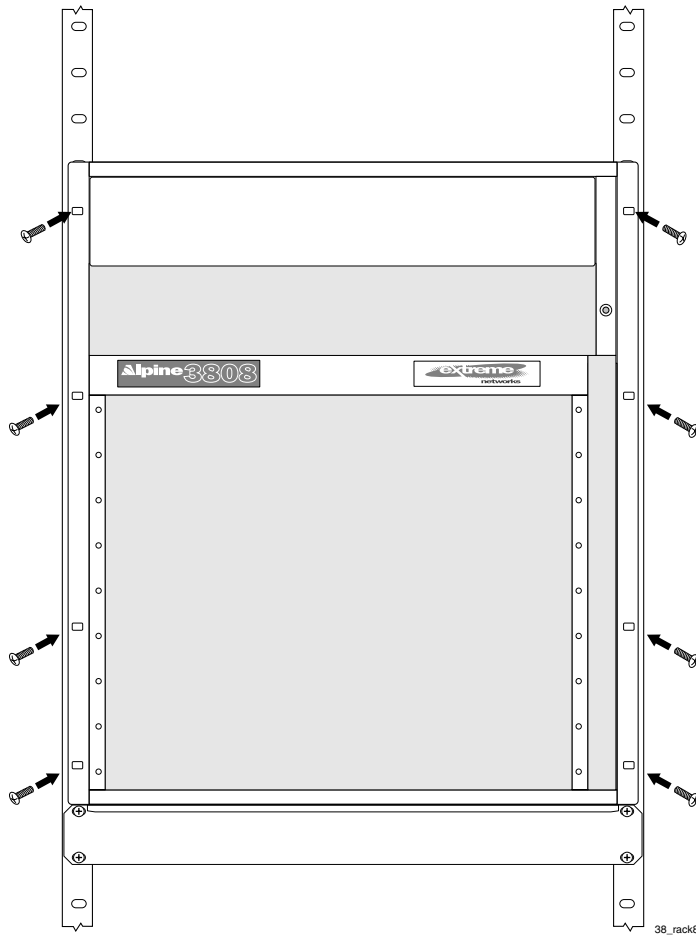


**Figure 2-1:** Rack-mount helper bracket

- 2 Insert the empty chassis into the 19-inch rack and place it on the helper bracket.
- 3 Secure the empty chassis with four or eight suitable screws, depending on model, as shown in [Figure 2-2](#) and [Figure 2-3](#).




**Figure 2-2:** Alpine 3804 chassis mounted in rack



**Figure 2-3:** Alpine 3808 chassis mounted in rack

- 4 Once the chassis is secured, remove the helper bracket.

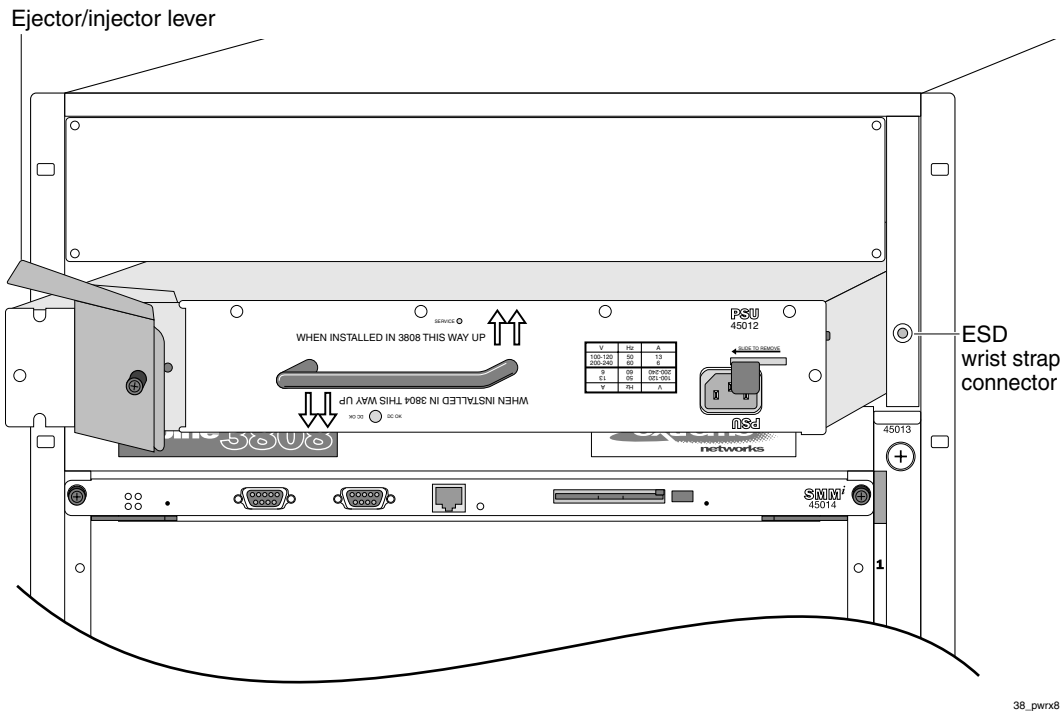
# INSTALLING THE ALPINE 3800 SERIES SWITCH COMPONENTS

 **Warning:** Rack-mount the chassis before installing any Alpine 3800 series switch components.

## INSTALLING THE POWER SUPPLIES

To install the Alpine 3800 series switch power supplies into the mounted chassis, follow these steps:

- 1 Install the first power supply in an empty power supply bay.
  - a Ensure that the power supply is right side up using the text on the front of the power supply, and that the ejector/injector lever is open, as shown in [Figure 2-4](#).



**Figure 2-4:** Power supply bays





*Caution: Support the power supply from the bottom, while holding the central handle on the front of the power supply unit.*

- b Use the centrally mounted handle to slide the power supply into the bay. Use the ejector/injector lever to engage/disengage the power supply connectors during the last inch of insertion into the chassis.
- c Secure the power supply by tightening the screw on the ejector/injector lever using a #2 Phillips-head screwdriver.
- d Slide the locking latch covering the AC power connector to the right or left to uncover the power connector.



*Caution: Be careful not to slam the power supply into the backplane. The power supply cannot be installed if an AC power cord is plugged in. Damage to the chassis and power supply may result if an attempt is made to install a power supply with an AC power cord connected.*

- 2 To install a second power supply, remove the blank plate from the empty power supply bay using a #1 Phillips-head screwdriver.
- 3 Install the second power supply, by repeating the procedure described in Step 1.

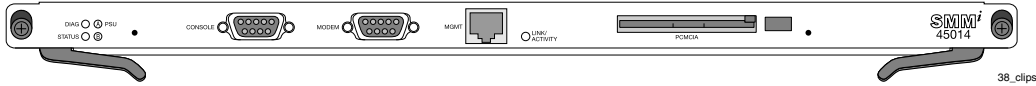
## INSTALLING MODULE CARDS

Prior to installing module cards into the Alpine 3804/3808 chassis, put on the ESD wrist strap that is provided with the chassis, and connect the metal end to the ground receptacle located on the top-right corner of the switch front panel.

Leave the ESD strap permanently connected to the chassis, so that it is always available when you need to handle ESD-sensitive components.

To install the SMMi follow these steps:

- 1 Ensure that the SMMi is right side up (printed circuit board, or PCB, on top) and the ejector/injector handles are extended, as shown in [Figure 2-5](#).



**Figure 2-5:** SMMi with extended ejector/injector handles

- 2 Slide the SMMi into the appropriate slot of the chassis, until it is fully seated in the backplane.



*Use the metal front panel, not the PCB, to guide the SMMi into the chassis.*

When the SMMi is fully seated in the chassis, the ejector/injector handles will begin to close.



**Caution:** The SMMi can be installed in the top slot only. The SMMi does not fit in any other chassis slots.

- 3 To secure the SMMi in the chassis, close the ejector/injector handles by pushing on them toward the center of the module card, and tighten the screws using a #2 Phillips-head screwdriver.

To install the I/O module(s), follow these steps:

- 1 Ensure that the I/O module is right side up, and the ejector/injector levers are extended.
- 2 Slide the I/O module into the appropriate slot of the chassis, until it is fully seated in the backplane.



**Caution:** The I/O module can only be installed in the slots labeled Slot 1 through Slot 4 on the Alpine 3804, or Slot 1 through Slot 8 on the Alpine 3808. Forceful insertion can damage the I/O module.

When the I/O module is fully seated in the chassis, the ejector/injector levers will begin to close.

- 3 To secure the module in the chassis, close the ejector/injector levers by pushing on them toward the center of the module card, and tighten the screws using a #2 Phillips-head screwdriver.
- 4 Repeat this procedure for the additional I/O modules, if applicable.

## POWERING ON THE SYSTEM

To turn on power to the system, connect the AC power cable to the power supply and then to the wall outlet. If you have installed two power supplies, connect both power cables.

## CHECKING THE INSTALLATION

After turning on power to the Alpine 3800 series switch, the SMMi performs a power-on self test (POST). The LED labeled “DIAG” on the SMMi blinks green during the POST. Once the SMMi is operational, each I/O module performs a POST.



*For more information on the LEDs, refer to [Chapter 1](#).*

## CONNECTING EQUIPMENT TO THE CONSOLE PORT

Connection to the console port is used for direct local management. The console port settings are configured as follows:

- **Baud rate** — 9600
- **Data bits** — 8
- **Stop bit** — 1
- **Parity** — None
- **Flow control** — XON/XOFF

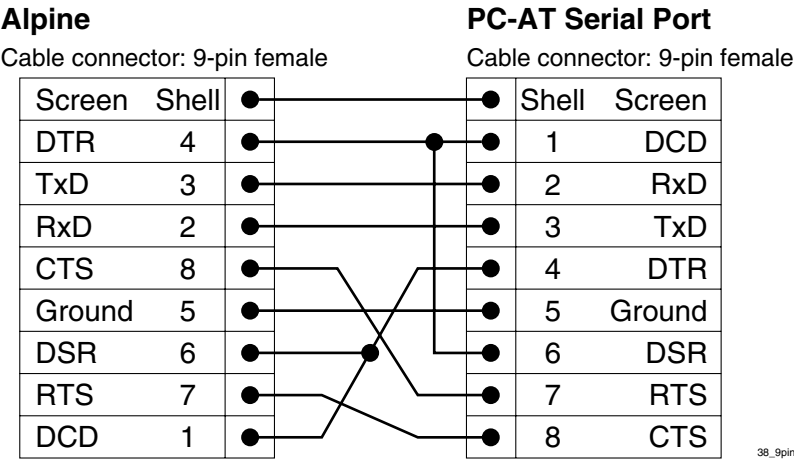
The terminal connected to the console port on the SMMi must be configured with the same settings. This procedure is described in the documentation supplied with the terminal.

Appropriate cables are available from your local supplier. To make your own cables, pinouts for a DB-9 male console connector are described in [Table 2-1](#).

**Table 2-1:** Console Connector Pinouts

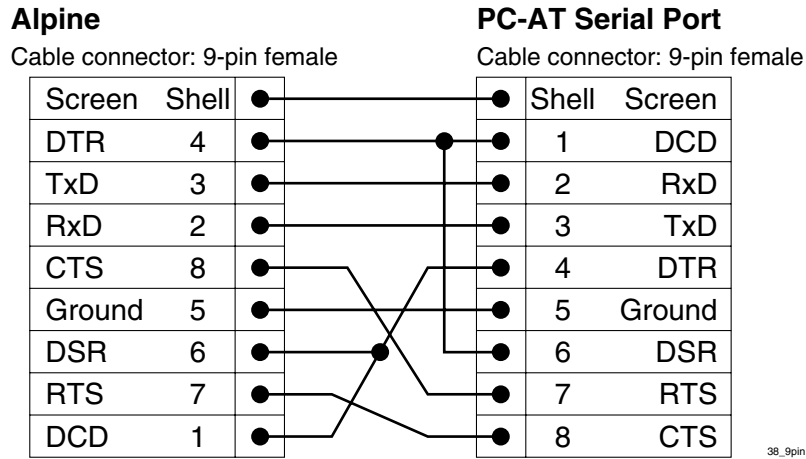
Function	Pin Number	Direction
DCD (data carrier detect)	1	In
RXD (receive data)	2	In
TXD (transmit data)	3	Out
DTR (data terminal ready)	4	Out
GND (ground)	5	-
DSR (data set ready)	6	In
RTS (request to send)	7	Out
CTS (clear to send)	8	In

[Figure 2-6](#) shows the pinouts for a 9-pin to 25-pin (RS-232) null-modem cable.



**Figure 2-6:** Null-modem cable pinouts

Figure 2-7 shows the pinouts for a 9-pin to 9-pin (PC-AT) null-modem serial cable.



**Figure 2-7:** PC-AT serial null-modem cable pinouts

## LOGGING IN FOR THE FIRST TIME

After the Alpine 3800 series switch has completed the POST, it is operational. Once operational, you can log in to the switch and configure an IP address for the default VLAN (named *default*).

To manually configure the IP settings, perform the following steps:

- 1 Connect a terminal or workstation running terminal-emulation software to the SMMi console port.
- 2 At your terminal, press [Return] one or more times until you see the login prompt.
- 3 At the login prompt, enter the default user name *admin* to log on with administrator privileges. For example:

login: **admin**

Administrator capabilities allow you to access all switch functions.



*For more information on switch security, refer to the ExtremeWare Software User Guide.*

- 4 At the password prompt, press [Return].

The default name, *admin*, has no password assigned. When you have successfully logged on to the system, the command-line prompt displays the system name (for example, *Alpine3800>*) in its prompt.

- 5 Assign an IP address and subnetwork mask for VLAN *default* by typing

```
config vlan default ipaddress 123.45.67.8 255.255.255.0
```

Your changes take effect immediately.

- 6 Save your configuration changes so that they will be in effect after the next system reboot, by typing

```
save
```

The configuration is saved to the configuration database of the SMMi modules.



*For more information on saving configuration changes, refer to the ExtremeWare Software User Guide.*

- 7 When you are finished using the facility, log out by typing

```
logout
```

# 3

## Service and Maintenance

---

This chapter describes the following:

- How to remove and replace a module card
- How to remove and replace a power supply
- How to remove and replace the fan tray
- How to add and remove SODIMMs on the SMMi
- How to add and remove a GBIC



*Caution: Use of controls or adjustments of performance or procedures other than those specified herein may result in hazardous radiation exposure.*

### FOLLOWING SAFETY INFORMATION

All service to Alpine 3800 series switch modules, fan tray, and power supplies should be performed by trained service personnel, only.



*Caution: Before installing or removing any components of the system, or before carrying out any maintenance procedures, you must read the safety information provided in [Appendix A](#) of this guide.*

## REMOVING AND REPLACING A MODULE CARD

All Alpine 3800 series switch module cards (SMMi modules and I/O modules) are hot-swappable. You do not need to power off the system to remove or insert a module card.

To remove and replace a module card, follow these steps:

- 1 Prior to installing module cards into the Alpine 3804 or Alpine 3808 chassis, put on the ESD wrist strap that is provided with the chassis, and connect the metal end to the ground receptacle located on the top-right corner of the Alpine 3800 front panel.
- 2 Loosen the module card by unscrewing the screws using a #2 Phillips-head screwdriver.
- 3 Rotate the ejector/injector levers to disengage the module card from the backplane.
- 4 Slide the module card out of the chassis.
- 5 Slide the new module card into the appropriate slot of the chassis (SMMi modules into the orange slot, I/O modules into Slots 1 through 4 on the Alpine 3804, or Slots 1 through 8 on the Alpine 3808), until it is fully seated in the backplane.
- 6 When the module is fully seated in the chassis, the ejector/injector levers will begin to close.
- 7 To secure the module in the chassis, close the ejector/injector levers by pushing on them toward the center of the module card, and tighten the screws using a #2 Phillips-head screwdriver.



*Caution: The I/O module can only be installed in the slots labeled Slot 1 through Slot 4 on the Alpine 3804, or Slot 1 through Slot 8 on the Alpine 3808. Forceful insertion can damage the I/O module.*



*Caution: Ensure that the sheet metal of the module, and not the PCB board, engages the card cage runners.*



## REMOVING AND REPLACING A POWER SUPPLY

Alpine 3800 series switch power supplies are hot-swappable. You can add a second power supply without powering off the chassis. If you have two power supplies installed, you can remove one of them without powering off the chassis.

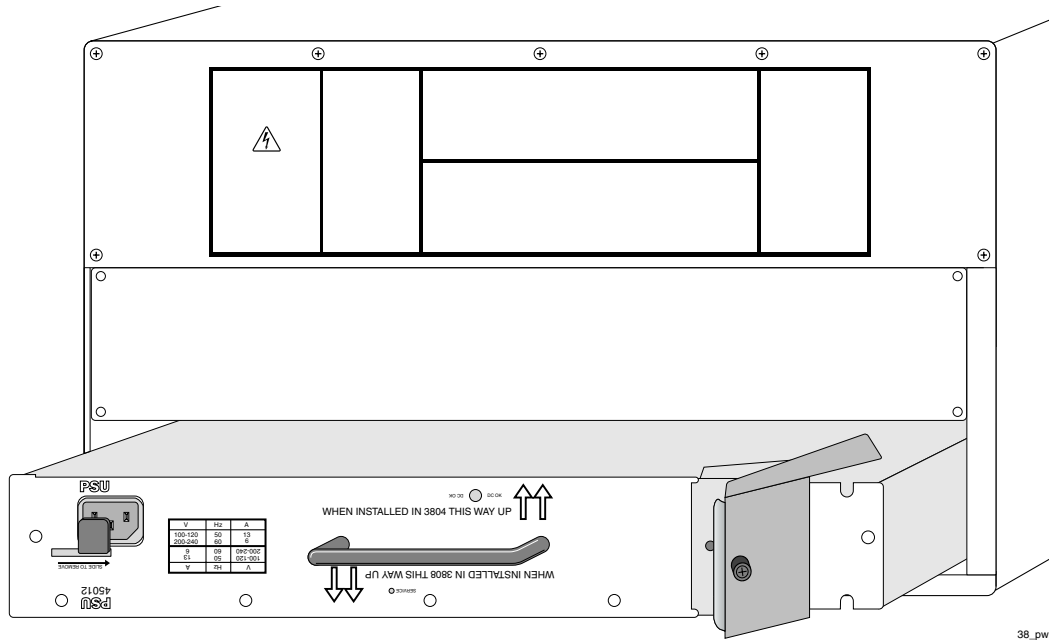
The power supplies on the Alpine 3804 switch are inserted into the lower rear of the chassis. The power supplies on the Alpine 3808 switch are inserted into the front of the chassis.

### REMOVING AND REPLACING AN ALPINE 3804 POWER SUPPLY

To remove and replace a power supply on the Alpine 3804 switch, follow these steps:

- 1 Locate the power supply on the lower rear of the chassis.
- 2 Remove the AC power cord from the power supply.
- 3 Slide the locking latch on the power supply so that it covers the AC power connector.
- 4 Unscrew the screw on the ejector/injector lever using a #2 Phillips-head screwdriver.
- 5 Pull the ejector/injector lever towards you while holding on to the central handle to steady the power supply.
- 6 Supporting it with one hand, slide the power supply out of the chassis.

The power supply is shown in [Figure 3-1](#).



38\_pwr

**Figure 3-1:** Alpine 3804 power supply



**Caution:** Ensure the latch covers the AC power connector. The power supply cannot be removed or installed unless the connector is covered.

- 7 Make sure that the replacement power supply is right-side up as described by the text on the front of the power supply, that the ejector/injector lever is open, and that the safety latch covers the AC power connector.
- 8 Use the centrally mounted handle to slide the power supply into the bay. Use the ejector/injector lever to engage/disengage the power supply connectors during the last inch of insertion into the chassis.



**Caution:** Do not slam the power supply into the backplane. This will cause damage and possibly require the return of the chassis.

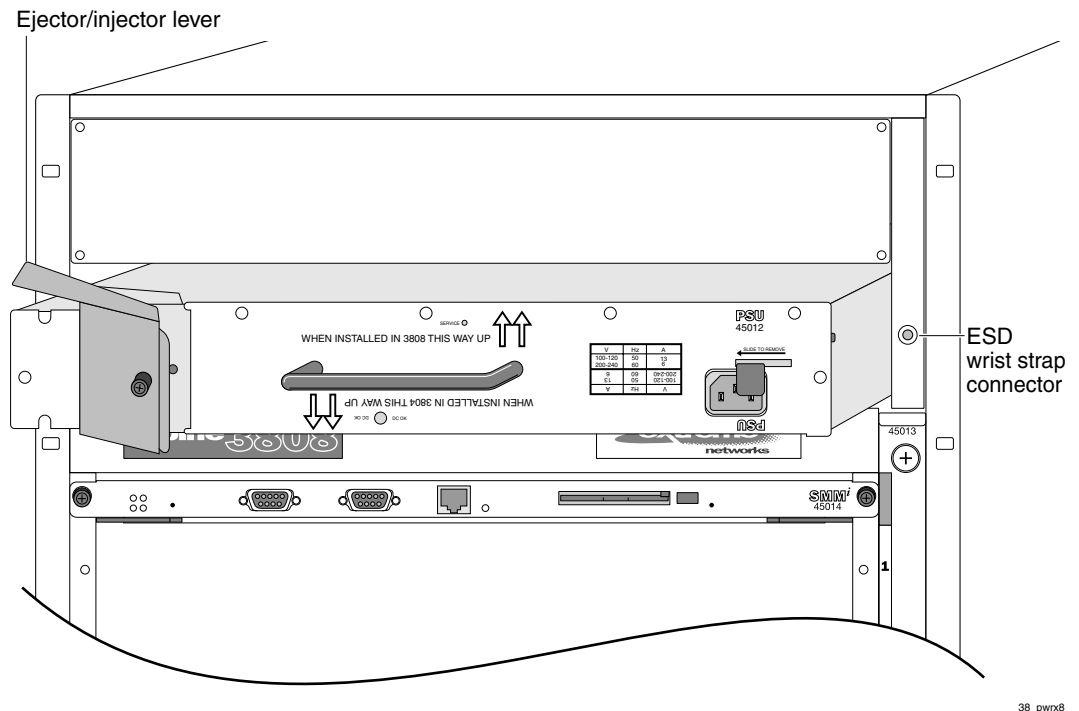
- 9 Secure the power supply by tightening the screw on the ejector/injector lever using a #2 Phillips-head screwdriver.
- 10 Slide the locking latch covering the AC power connector to the left until it locks into the chassis.

## REMOVING AND REPLACING AN ALPINE 3808 POWER SUPPLY

To remove and replace a power supply on the Alpine 3808 switch, follow these steps:

- 1 Locate the power supply on the front of the chassis.
- 2 Remove the AC power cord from the power supply.
- 3 Slide the locking latch on the power supply so that it covers the AC power connector.
- 4 Unscrew the screw on the ejector/injector lever using a #2 Phillips-head screwdriver.
- 5 Pull the ejector/injector lever towards you while holding on to the central handle to steady the power supply.
- 6 Supporting it with one hand, slide the power supply out of the chassis.

The power supply is shown in [Figure 3-2](#).



**Figure 3-2:** Alpine 3808 power supply



*Caution: Ensure the latch covers the AC power connector. The power supply cannot be removed or installed unless the connector is covered.*

- 7 Make sure that the replacement power supply is right-side up as described by the text on the front of the power supply, that the ejector/injector lever is open, and that the safety latch covers the AC power connector.
- 8 Use the centrally mounted handle to slide the power supply into the bay. Use the ejector/injector lever to engage/disengage the power supply connectors during the last inch of insertion into the chassis.



*Caution: Do not slam the power supply into the backplane. This will cause damage and possibly require the return of the chassis.*

- 9 Secure the power supply by tightening the screw on the ejector/injector lever using a #2 Phillips-head screwdriver.
- 10 Slide the locking latch covering the AC power connector to the right until it locks into the chassis.

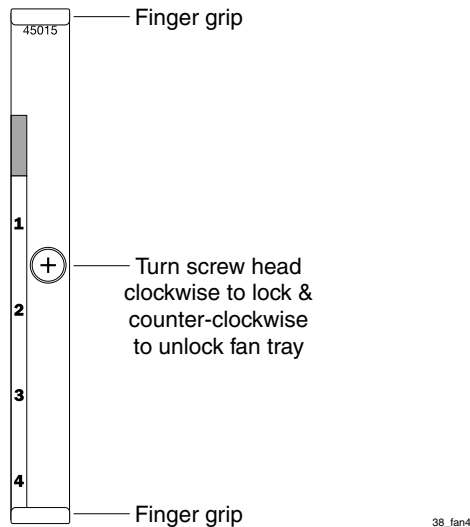
## REMOVING AND REPLACING THE FAN TRAY

The Alpine 3800 fan tray is hot-swappable. You do not need to turn off power to the Alpine 3800 switch to replace the fan tray. You can access the fan tray from the front of the Alpine 3800 chassis.

### REMOVING AND REPLACING THE ALPINE 3804 FAN TRAY

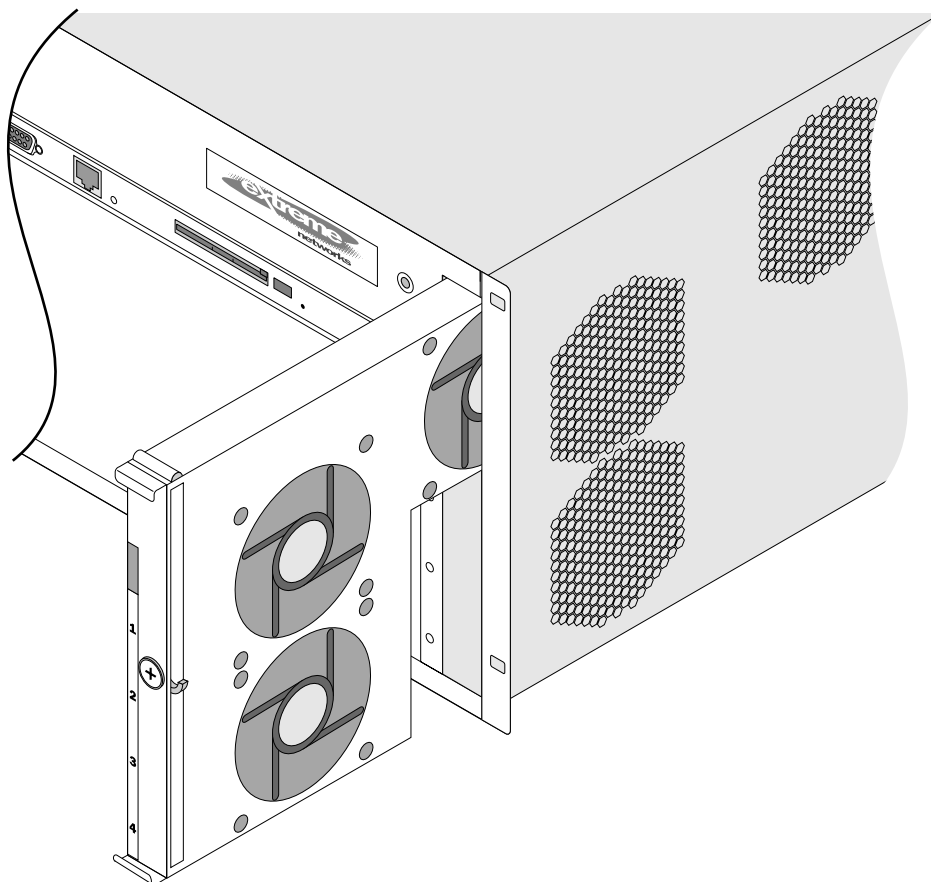
To remove and replace the fan tray in the Alpine 3804 switch, follow these steps:

- 1 Unscrew the screw securing the fan tray to the chassis, as shown in [Figure 3-3](#).



**Figure 3-3:** Removing the Alpine 3804 fan tray

- 2 Pull the fan tray straight forward out of the chassis approximately 1-inch, as shown in [Figure 3-4](#); this step disconnects the power, causing the fans to stop.



38\_fanx

**Figure 3-4:** Alpine 3804 fan tray

- 3 Allow the fan blades to stop spinning before removing the fan tray completely.



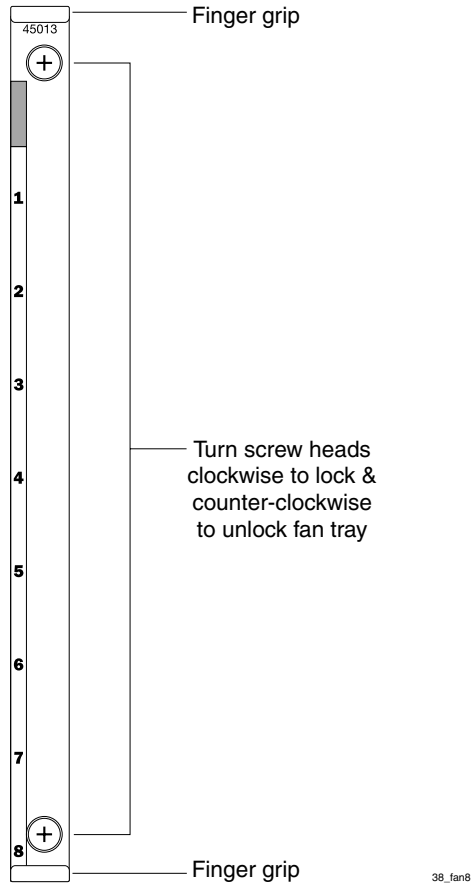
*Warning: Avoid personal injury. Keep hands away from rotating fan blades.*

- 4 Insert the new fan tray into the bay.
- 5 Secure the fan tray by turning the screw clockwise until it becomes tight.

## REMOVING AND REPLACING THE ALPINE 3808 FAN TRAY

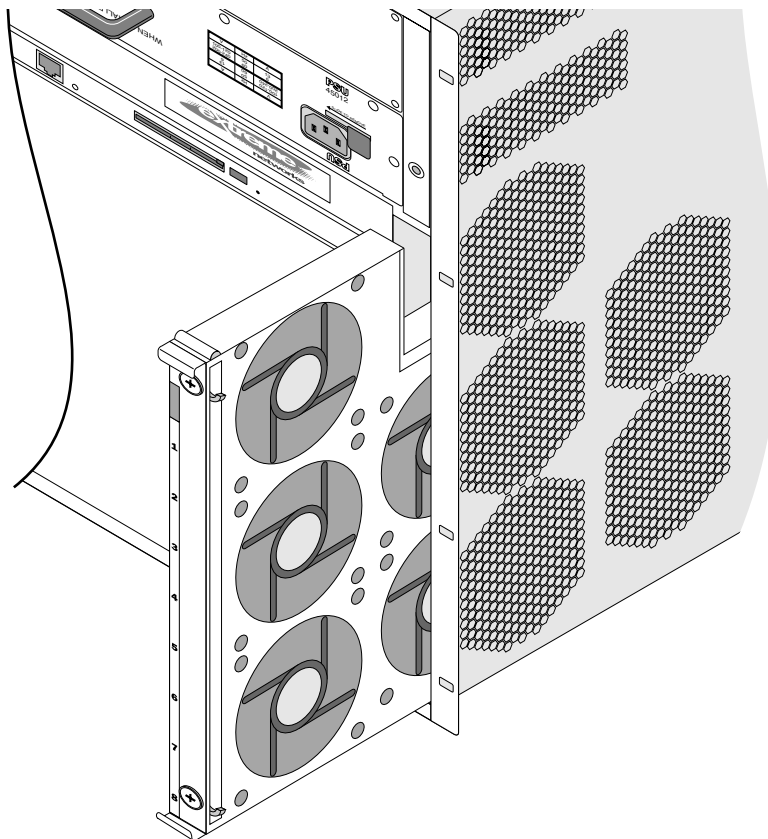
To remove and replace the fan tray in the Alpine 3808 switch, follow these steps:

- 1 Unscrew the two screws securing the fan tray to the chassis, as shown in [Figure 3-5](#).



**Figure 3-5:** Removing the fan tray

- 2 Pull the fan tray straight forward out of the chassis approximately 1-inch, as shown in [Figure 3-6](#); this step disconnects the power, causing the fans to stop.



38\_fanxt

**Figure 3-6:** Alpine 3808 fan tray

- 3 Allow the fan blades to stop spinning before removing the fan tray completely.



*Warning: Avoid personal injury. Keep hands away from rotating fan blades.*

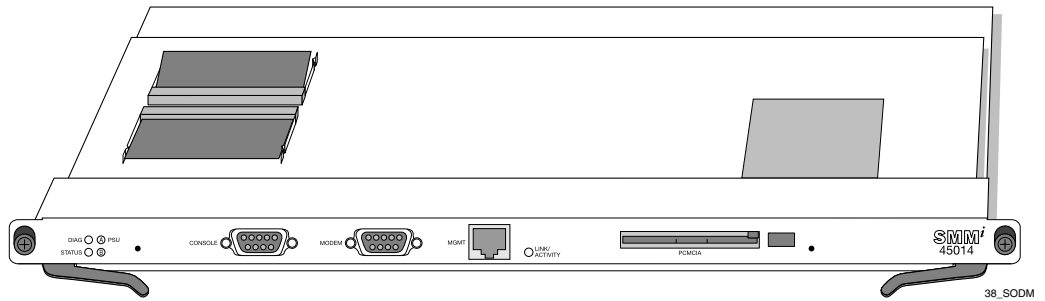
- 4 Insert the new fan tray into the bay.
- 5 Secure the fan tray by turning the screws clockwise until they become tight.



# ADDING AND REMOVING SODIMMS

To add a SODIMM to the SMMi, follow these steps:

- 1 Prior to removing or installing SODIMMs on the SMMi, put on the ESD wrist strap that is provided with the chassis, and connect the metal end to the ground receptacle located on the top-right corner of the Alpine 3800 switch front panel.
- 2 Locate the SODIMM sockets on the SMMi.
- 3 Position the SODIMM in the socket by ensuring that the gold fingers of the SODIMM slip into the connector and the keying notches align.
- 4 Secure the SODIMM by pressing down firmly until the SODIMM is locked into the socket and the ejector locks rotate into position, as shown in [Figure 3-7](#).



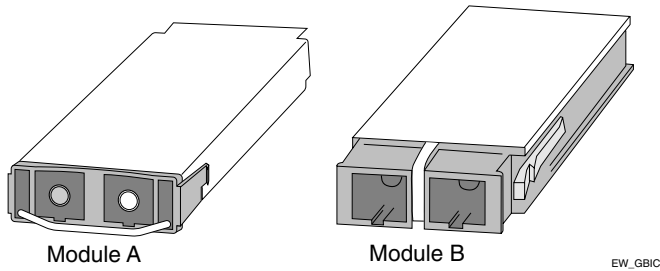
**Figure 3-7:** Adding a SODIMM

To remove a SODIMM, follow these steps:

- 1 Prior to removing or installing SODIMMs on the SMMi, put on the ESD wrist strap that is provided with the chassis, and connect the metal end to the ground receptacle located on the top-right corner of the Alpine 3800 switch front panel.
- 2 Disengage the SODIMM by pulling out on the ejector locks located on either side of the SODIMM.
- 3 Rotate the SODIMM out of the socket.

## ADDING AND REMOVING GBICs

GBICs can be added and removed from the Alpine 3800 series switch without powering off the system. The two types of GBIC connectors are shown in [Figure 3-8](#).



**Figure 3-8:** GBIC connectors

GBICs are a Class 1 laser device. Use only Extreme-approved devices.

To remove the GBIC connector labeled “Module A,” lift up on the front handle and pull the GBIC out of the slot.

To remove the GBIC connector labeled “Module B,” gently squeeze the sides to release it, and pull the GBIC out of the slot.



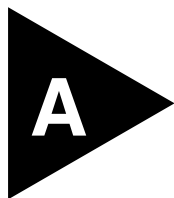
*Ensure that the SC fiber-optic connector is removed from the GBIC prior to removing the GBIC from the I/O module.*



*Caution: Invisible laser radiation can occur when open. Avoid direct eye exposure to beam.*

To insert a GBIC connector, follow these steps:

- 1 Holding the GBIC by its sides, insert the GBIC into the slot on the I/O module.
- 2 Slide the GBIC as far back into the slot as possible, until you hear it click.
- 3 If the GBIC has a handle, push down on the handle to secure the GBIC in the slot.



# Safety Information

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## IMPORTANT SAFETY INFORMATION



***Warning: Read the following safety information thoroughly before installing the Alpine 3800 switch. Failure to follow this safety information can lead to personal injury or damage to the equipment.***

- Installation, maintenance, removal of parts, and removal of the unit and components must be done by qualified service personnel only.

Service personnel are persons having appropriate technical training and experience necessary to be aware of the hazards to which they are exposed in performing a task and of measures to minimize the danger to themselves or other persons.

- Install the unit only in a temperature- and humidity-controlled indoor area free of airborne materials that may conduct electricity. Too much humidity may cause a fire. Too much dryness may produce electrical shock and fire.

## POWER

This unit has two power inputs.

- Disconnect power before removing the back panel of the unit.
- The unit must be grounded.
- The unit must be connected to a grounded outlet to comply with European safety standards.
- Do not connect the power supply unit to an A/C outlet without a ground connection.

- The socket outlet must be near to the unit and easily accessible. You can only remove power from the unit by disconnecting the power cord from the outlet.
- This unit operates under Safety Extra Low Voltage (SELV) conditions according to IEC 950. The conditions are only maintained if the equipment to which it is connected also operates under SELV conditions.
- The appliance coupler (the connector to the unit and not the wall plug) must have a configuration for mating with an EN60320/IEC320 appliance inlet.
- *France and Peru only*  
This unit cannot be powered from IT+ supplies. If your supplies are of IT type, this unit must be powered by 230V (2P+T) via an isolation transformer ratio 1:1, with the secondary connection point labeled Neutral, connected directly to ground.


## POWER CORD

The power cord must be approved for the country where it is used:

- USA and Canada
  - The cord set must be UL-listed and CSA-certified.
  - The minimum specification for the flexible cord is No. 16 AWG (1.5 mm<sup>2</sup>), Type SV or SJ, 3-conductor.
  - The cord set must have a rated current capacity of at least 13.
  - The attachment plug must be an Earth-grounding type with a NEMA (20A, 250V) configuration.
- Denmark
  - The supply plug must comply with section 107-2-01, standard DK2-1a or DK2-5a.
- Switzerland
  - The supply plug must comply with SEV/ASE 1011.

If the power cord plug is unsuitable and must be replaced, you may find other codings for the respective connections. Connect the power supply wires for the unit according to the following scheme:

- Brown wire to the Live (Line) plug terminal, which may be marked with the letter “L” or colored red.
- Blue wire to the Neutral plug terminal, which may be marked with the letter “N” or colored black.

- Yellow/Green wire to the Ground plug terminal, which may be marked with the letter "E" or the Earth symbol  or colored yellow/green.

## CONNECTIONS

- **Fiber Optic ports - Optical Safety.** Never look at the transmit LED/laser through a magnifying device while it is powered on. Never look directly at the fiber TX port and fiber cable ends when they are powered on.
- CLASS 1 LASER DEVICE

## LITHIUM BATTERY

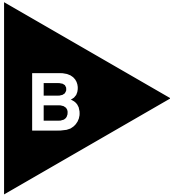
- The battery in the bq4830/DS1644 device is encapsulated and not user-replaceable. The battery is located on the SMMi module.
- If service personnel disregard the instructions and attempt to replace the bq4830/DS1644, replace the lithium battery with the same or equivalent type, as recommended by the manufacturer.



*Warning: Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.*

- Disposal requirements vary by country and by state.
- Lithium batteries are not listed by the Environmental Protection Agency (EPA) as a hazardous waste. Therefore, they can typically be disposed of as normal waste.
- If you are disposing of large quantities, contact a local waste-management service.
- No hazardous compounds are used within the battery module.
- The weight of the lithium contained in each coin cell is approximately 0.035 grams.
- Two types of batteries are used interchangeably:
  - CR chemistry uses manganese dioxide as the cathode material.
  - BR chemistry uses poly-carbonmonofluoride as the cathode material.





# Technical Specifications

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## Physical Dimensions - Model 3804

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Height	10.5 inches
Width	17.32 inches
Depth	17 inches
Weight — Empty chassis	30 pounds
Weight — Fully loaded chassis	40 pounds without power supplies 68 pounds with two power supplies
Weight — Each power supply	14 pounds
Weight — Each module card	3 pounds

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## Physical Dimensions - Model 3808

---

Height	21 inches
Width	17.32 inches
Depth	11.375 inches
Weight — Empty chassis	50 pounds
Weight — Fully loaded chassis	70 pounds without power supplies 98 pounds with two power supplies
Weight — Each power supply	14pounds
Weight — Each module card	3 pounds

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## Environmental Requirements

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Operating Temperature	0° to 40° C
Storage Temperature	-10° to 70° C
Operating Humidity	10% to 95% relative humidity, noncondensing
Standards	EN60068 to Extreme IEC68 schedule

Certification Marks

	CE (European Community)
	TUV/GS (German Notified Body)
	GOST (Russian Federation)
	C-Tick (Australian Communication Authority)
	Underwriters Laboratories (USA and Canada)

Safety

Agency Certifications	UL 1950 3rd Edition, listed EN60950:1992/A3:1995 plus ZB/ZC Deviations IEC 950CB Low Voltage Directive (LVD) CSA 22.2#950-95 AS/NZS 3260 EN60825-1 FCC CFR 21
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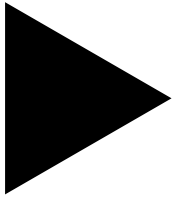
Electromagnetic Interference/Compatibility (EMI/EMC)	FCC CFR 47 part 15 Class A ICES-0003 A/C108.8-M1983 Class A VCCI Class A AS/NZS 3548 EN55022 Class A CISPR 22 Class A EN50082 -1:1997 include ENV 50204 EN55024:1998 includes IEC 61000-4-2, 3, 4, 5, 6, 8, 11 EN 61000-3-2, 3
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Heat Dissipation	Model 3808: 1011W maximum (3455 BTU/hr maximum) Model 3804: 505W maximum (1727 BTU/hr maximum)
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Power Supply

AC Line Frequency	47Hz to 63Hz
Input Voltage Options	90 VAC to 264 VAC, auto-ranging
Current Rating	100-120/200-240 VAC 13/6A





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