

## JUNIOR DEVELOPER

☎ 07410406070

### Key Skills

Liverpool, L9 6BT



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### Key Skills

- JavaScript
- Node.js
- React
- MySQL, MongoDB
- PHP
- C++ / C#
- Teamwork
- Communication
- Problem solving and Planning
- languages – tech stack
- Committed to a high standard of work
- Customer Care skills; approachable whilst portraying a professional image
- Reliable and dependable in meeting objectives with the ability to meet targets and deadlines
- Seeks and finds solutions to challenges; exceptionally positive attitude
- Receptive to new ideas, concepts and training; seeks to learn and grow

### Personal Profile

I am hard-working, reliable and trust worthy with both excellent time keeping and organisational skills. I am both a resilient and responsible team player with the ability to make quick and informed decisions. I have a wealth of work experience with an excellent work ethic, while being both competent and confident in my abilities. I work equally effectively either alone or as part of a team and can quickly learn new skills when the opportunity arises. I am customer service focused, with a friendly and approachable manner when dealing with colleagues, customers and clients alike and It is my objective to continue my career in an environment in which my skills and knowledge can be utilised and enhanced. I am also keen to learn new skills.

### Education

Codenation		Sept 2022 – Jan 2023
<b><u>Master: Software Bootcamp.</u></b>		
Clear Solutions Training Ltd		June 2022
<b>Certificate in Business Administration</b>	NCFE	Level 1
Aspire Education Academy		Sept 2020
<b>Assisting health related activity sessions</b>	Active IQ	Level 1
<b>Personal and Professional Development</b>	Active IQ	Level 2
<b>Mental Health First Aid &amp; Mental Health Advocacy</b>	NCFE CACHE	Level 2
<b>First Aid</b>		Level 3
Crosby Training, Bootle, Liverpool.		Jan 2020
<b>Customer Service</b>		Level 1 & 2
Liverpool John Moores University.		June 2007
<b>BSc Software Engineering</b>		
Army School of Electrical & Aeronautical Engineering,		April 2001
<b>BTEC Electrical &amp; Electronics Engineering</b>		
Calday Grange Grammar School, Wirral.		July 1993
<b>4 A Levels</b>	<b>Mathematics, Physics, Economics &amp; General Studies</b>	
<b>1 A/S Level</b>	<b>Computer Studies</b>	
<b>11 GCSE</b>	<b>Grades A – C, including Mathematics and English</b>	

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### **Retail Assistant**

#### **Booker Group**

**June 2021 – Dec 2021**

- Managing retail customers online orders from receiving through to delivery ensuring invoicing and account maintenance.
- Assisting with customer enquiries both in store and via inbound calls.
- Receiving store deliveries and checking their associated paperwork.

### **Catering Assistant**

#### **Aintree Hospital**

**May 2019 – Nov 2019**

- Working as part of a team to deliver catering services to the public and hospital staff, while maintaining a health and safety conscious environment.
- Kitchen Porter duties including deep cleaning and maintenance of all back of house and canteen areas.
- Preparation of fresh food and maintaining stock levels of counter displays.
- Responsible for controlling the rotation and proving of dough and hand rolling and cooking pizzas to order.
- All general kitchen duties as needed or required.

### **Chef De Partie**

#### **Ma Boyles, Liverpool**

**March 2013 – August 2015, Feb 2017 – Aug 2018**

#### **Hard Days Night Hotel, Liverpool**

**July 2016 – Feb 2017**

- Responsible for maintaining the kitchen cleanliness to surpass Environmental Health standards.
- Working as part of a team to deliver high quality food and service while maintaining a health and safety conscious environment.
- Customer relations with both customers and suppliers, handling complaints and positive feedback.
- Determining stock order levels and stock rotation whilst monitoring trends.
- Menu design including planning/costing/content and its implementation.
- Menu promotions, devising and implementing.
- Monitoring profit & loss and preparing function quotes for potential customers.
- Set up of accounts with new and current suppliers to increase profit margins.
- Dealing with repairs and required inspections of all kitchen equipment with manufacturers and tradesmen.

### **NHS 111 Call Advisor**

#### **Urgent Care 24, Liverpool**

**August 2015 – July 2016**

- Responsible for phone triage and signposting customers onto the required care providers as needed.

### **Production Operative**

#### **Manpower Jaguar, Halewood, Liverpool**

**May 2012 – Feb 2013**

- Carrying out production and cleaning procedures for the manufacturing of automobiles within Jaguars' Halewood factory. Ensuring all Company standard operating procedures were maintained in the processes for which our team was responsible.

### **British Army**

**Sept 1998 – Sept 2003**

#### **Position: NCO – Electronics Technician with Royal Electrical Mechanical Engineers**

- Mentor for visiting work experience students.
- Regimental Fire NCO and Barracks NCO.
- Training system operators on their required systems.
- Maintaining radar and guided weapon systems and their associated equipment.
- General maintenance and cleaning of all workshop and office environments.
- Assisted in designing specifications for a new mounted surveillance system.
- Overall responsibility for the regimental LAD stores in the UK during their deployment to the Gulf.