1. A. volatile
2. A. text files contain data can be read in a text editor
3. C. both
4. D. files contain records
5. C. opening
6. D. copy data from memory to a storage device
7. A. include explanations or formatting
8. C. is no longer available to the program
9. D. sequential
10. C. merging
11. A. pauses to perform special processing based in the value of a field
12. A. a list if all customers of a business in zip code order with a count of the number of customers who reside in each zip code
13. D. causes special processing to occur
14. C. update the value in the control break field
15. B. read a FallStudents record
16. B. have the same format
17. A. master
18. D. update
19. C. parent
20. B. batch processing