



Deliver Services Effectively	Improve the Way We Do Business	Ensure Stewardship
1.1) Improve Service Delivery	2.1) Streamline Policies and Processes	3.1) Improve Program Integrity
1.2) Expand Service Delivery Options	2.2) Accelerate Information Technology Modernization	3.2) Enhance Fraud Prevention and Detection Activities
		3.3) Improve Workforce Performance and Increase Accountability
		3.4) Improve Organizational Effectiveness and Reduce Costs