DAVID CORDOVA

WEB DEVELOPER

CONTACT

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📞 (623) 521-2918

PROJECTS

Github.com/daveryde

EDUCATION

Central Arizona College
Associates of Applied Science
in Web Development
(2017 – 2019)
Anticipated Graduation: May 2019

CERTIFICATIONS

The Complete JavaScript Course 2018
UC-SU2E1T91

MERN Stack Front To Back
UC-BL4D95P5

React Front To Back
UC-P05UW6BH

Node.js Express & MongoDB Dev to Deployment
UC-4XBYNM4N

PERSONAL STATEMENT

"An all-round web enthusiast with over 14 years of effective customer service and supervisory experience. Passionate about helping people by creating user friendly solutions to challenges while embracing a life-long learning mindset."

EXPERIENCE

Claims Service Specialist
April 2019 to present || Allstate

Utilize critical thinking skills to resolve complex problems in a team environment Review investigation notes and determine coverage and liability for non-complex losses

Correctional Officer
May 2011 to April 2019 || CoreCivic (Formerly CCA)

Responsible for the supervision and work assignment of inmates in a medium-security facility.
Utilized verbal and listening skills to determine potential security problems and behavior.
Maintained required documents such as activity logs, incident and observation reports.

Customer Service Manager
Feb 2009 to May 2011 || Walmart Supercenter

Develop and maintain productive customer and employee relationships.
Consulted with customers to evaluate needs and determine best options.
Cross-trained and provided back-up for other customer service associates when needed.

Shift Supervisor
Oct 2005 to Nov 2008 || Blue Beacon Truck Wash

Promoted a positive atmosphere and ensured each customer received great quality service.
Clearly communicate pertinent information to management, associates, and customers.
Trained, evaluated, and developed hourly associates into well-rounded professionals.

TECHNICAL SKILL