



Ibrahim Elhag

Full-stack developer with 16 years of experience

Quick Summary

A U.S based versatile, creative, and multitalented Developer with over 16 years of software engineering experience.

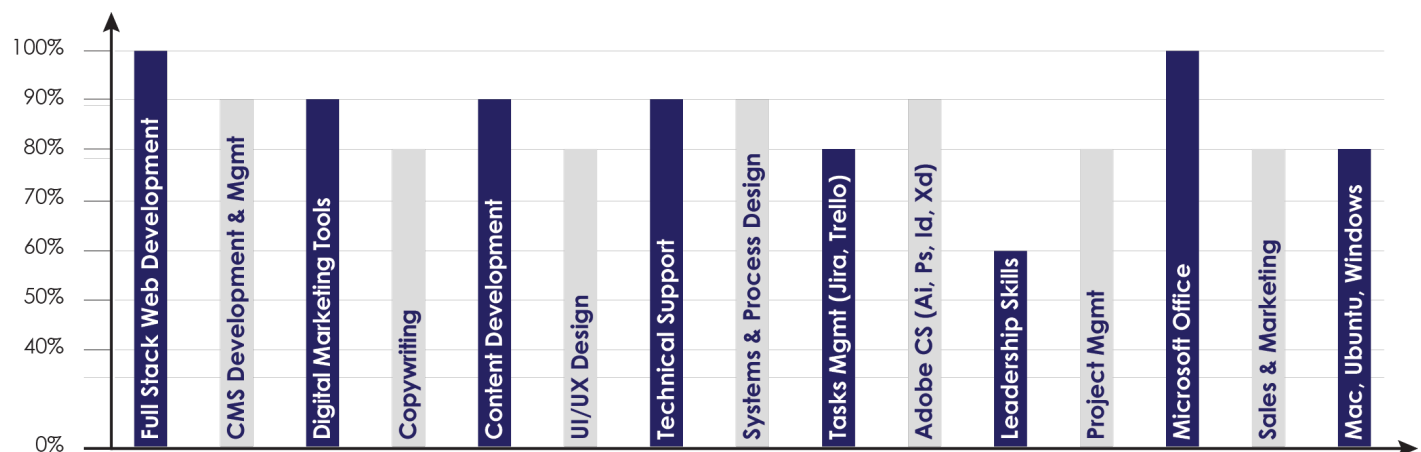
I enjoy working on challenges that push the boundaries to ensure you get an edge in your industry or company's requirements.

I specialize in full-stack development, from the database to the front-end, and have gained experience with many development tools and frameworks. My recent work has been focused on developing React and NextJS apps that are fast, reactive, and easy to use.

In addition to development, I am experienced in Graphic Design and have a keen eye for User Experience and Interface design. Creating beautiful and intuitive designs is my passion, and I strive to create websites and apps that are easy to use and a pleasure to look at.

If you're looking for someone who is not only an experienced developer but also has a strong creative side, then I'm the perfect person for you! Feel free to check my cv below for more information on my skills and experience.

Skills



Languages

Arabic	Native
English	Fluent

Education

2011 - 2012	B.Sc. COMPUTING & INFORMATION SYSTEMS University of Portsmouth, Portsmouth, Hampshire, England
2007 - 2011	ACCP (Software Engineering) Aptech Education Center, Doha, Qatar

Experience

January 2021 – September 2022

Company / Organization	Round Media
Industry	Digital Solutions & Marketing Agency
Job title	Software Engineering Director

Responsible for building and managing web applications from conception to launch, including designing, coding, testing, and deploying.

- Led a team of designers and developers in architecting and building a new e-commerce platform that launched with zero downtime.
- Successfully migrated numerous legacy applications to the latest technologies.
- Championed the use of new development frameworks and technologies across the engineering & design team.



July 2017 – November 2020

Company / Organization	Qatar Foundation
Industry	Education & Community Development
Job title	Sr. Digital Solutions Specialist

Responsible for developing & Managing website builds and redesigns for QatarDebate Center, ensuring project timeline goals were met and exceeded

- Built a CRM system from scratch that reduced 60 to 80 percent of data entry time for the events team.
- Led efforts to increase online visibility for clients through SEO best practices and content creation
- Implemented web tracking and analysis tools to improve customer engagement metrics
- Provided support and training to clients on how to use web-based platforms and software
- Managed website redesigns, completing all projects under budget and ahead of schedule
- Increased online visibility for clients by an average of 20% through SEO best practices and content creation

May 2012 – September 2018

Company / Organization	Asian Confederation of Billiard Sports, Doha - Qatar
Industry	Sports
Job title	Sr. Applications Developer – Part Time

Responsible for developing and managing web applications for the sports federation, including a scoring systems portal that processed over 1,000+ transactions during its first year.

- Designed, developed, and launched three web applications that increased efficiency for the company by 10%.
- Wrote code for the applications' front-end, back-end, and middleware tiers.
- Designed relational databases to store application data.
- Utilized object-oriented programming techniques to design software modules.
- Implemented security features to protect sensitive data.
- Wrote unit tests and end-to-end tests to ensure quality assurance.
- Deployed applications to web servers and monitored their performance.

April 2016 – June 2017

Company / Organization	Zero Zero Four International For E-Commerce, Doha - Qatar
Industry	Internet / e-commerce
Job title	Sr. Web Developer

Responsible for designing, developing, and managing Zero-Zero-Four's e-commerce web applications.

- Led a team of 5 developers to design & deliver e-commerce websites while meeting customer deadlines and requirements.
- Successfully launched 10+ e-commerce websites & integrated them with ERP, CRM, and Payment Gateway using APIs.
- Developed in-house tools for testing 004's e-commerce front-end before each website release.
- Achieved 99.9% uptime for all e-commerce applications during peak traffic periods.
- Managed a team of 12 employees who were responsible for providing customer support for all e-commerce websites.

Sep 2015 – April 2016

Company / Organization	Qatar Assistive Technology Center (Mada), Doha - Qatar
Industry	Non-profit Organization
Job title	Sr. Digital Solutions Specialist

Key responsibilities & deliverables

- Managed and delivered website development projects from start to finish
- Created wireframes, mockups, and prototypes for websites and web applications
- Developed customer-facing digital solutions for Qatar Assistive Technology Center's clients
- Worked with clients to scope project requirements and establish project timelines
- Assisted in securing financing of 6 million QAR by providing Graphic Design and Motion Graphic expertise to several proposals.



Nov 2009 – Sep 2015

Company / Organization	Qatar Olympic Committee, Doha - Qatar
Industry	Sports / Administration
Job title	Web Designer & Developer

Design and develop webpages and digital assets for Qatar Billiard & Snooker Federation website according to brand guidelines

- Developed a new style guide for the website that was adopted by the federation
- Managed and executed all aspects of 5 web projects from design to launch, meeting deadlines for both local and international events
- Successfully implemented a new design for the website that increased traffic by 20%
- Worked closely with different stakeholders to understand their requirements and deliver high-quality web products

June 2014 – June 2015

Company / Organization	Malki Technologies LLC, Doha - Qatar
Industry	Information Technology Agency
Job title	Web & Mobile App Projects Manager
Department	Technology & Administration Department

Managed 20 web and mobile development projects simultaneously, ensuring all deadlines were met, and customer satisfaction was maintained.

- Overseeing the entire project life cycle from conception to delivery
- Coordinating with teams of designers, developers, QA, and business analysts
- Managing client expectations and communicating updates/changes accordingly
- Tracking project progress and budget using various tools (JIRA, Asana, Trello, Gantt charts)
- Preparing project proposals, cost estimates, and resource plans

Sep 2006 – Nov 2009

Company / Organization	Hemaya Security Service Company (HSSC), Doha - Qatar
Industry	Security Service
Job title	IT Support Officer
Department	Information Technology

Managed and monitored the company's IT infrastructure, providing support for more than 2,000 users across multiple locations in Doha

- Successfully implemented a new help desk ticketing system that reduced the average time to resolution for service requests by 25%
- Developed and carried out training programs for new and existing staff on the use of various IT systems
- Created detailed documentation for all IT procedures, which increased efficiency and reduced downtime
- Played a vital role in the successful rollout of a new enterprise resource planning (ERP) system, providing support and training to users during the transition period.

Training

React, React Native, ReactJS, NextJS - The creative fullstack developer training program	Project Management Professional (P.M.P.), New Horizons – Qatar
Python / DJANGO Framework Development, TeamTreeHouse.com	iOS Applications Development, New Horizons – Qatar
Objective-C Essential Training, Lynda.com – Online	Bidding & Tendering, Informa Training Center
Web & Mobile App Accessibility Design & Usability QATC (MADA) Business, Sales, and organic / paid marketing automation, including Sales funnels, lead pages, lead magnets – Marketing influencers	Document Accessibility Design, QATC (MADA) Facebook Campaigns setup, management, and tracking, including KPI's – Marketing influencers

Thank you,