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How to Think Like a Library Project Manager to Execute Your Ideas

Kim Zablud, MLIS, PMP, Advancing with Purpose

Run of Show

- Welcome
- Definitions
- Working with Ideas
- Converting an Idea into a Project
- Q&A

Learning Objectives

- Test and workshop ideas using project management principles and best practices.
- Build a basic action plan with the steps required to advance an idea to the next stage of development.
- Advocate for changes in their organization that are within their sphere of influence and share ownership of the implementation process.
- Discuss why projects they would like to see their organization take on might or might not be happening, with greater empathy for a myriad of stakeholders.
- Appreciate the nuance and complexity of major organizational initiatives as they unfold.

Keep it Simple



Bells go off when you are around projects. You are oriented in the project lifecycle. You take wise next steps.



Definitions

Definitions are based on A Guide to the Project Management Body of Knowledge (PMBOK) Guide – Seventh Edition and the Standard for Project Management

Projects and Programs

Project:

 A temporary
 endeavor undertaken
 to create a unique,
 product, service, or
 result.

Program:
 Related projects,
 subsidiary programs,
 and activities that are
 managed in a
 coordinated manner.

Projects and Programs

Project:



Program:



 Melinda's library received a small grant to buy equipment for a makerspace. They would like everything to be ready for the start of Summer Reading and open it for the public then.

At the start of Covid, the Library
 Director tasked the IT Department with
 getting every staff PC enabled for video
 conferencing.

 Raymond has to complete annual performance evaluations for his team by Thanksgiving. He sets himself a deadline of November 15th to complete the work ahead of schedule.

• The campus library offers a number of supports for new students: research workshops, book-a-librarian, a swag bag with information and promotions, and special drop-in hours.

 ...The dean asks the library faculty to evaluate how successful they are at supporting new students and recommend improvements. He wants to pilot new techniques for the summer session and go campus-wide in Fall.



Project Management/Manager

Project Management:



The application of knowledge, skills, tools, and techniques to project activities to meet requirements.

Project Manager:



The person assigned to lead the project team that is responsible for achieving the project objective.

Working with Ideas

Quick Brainstorm

 Write down at least two ideas for projects at your library or place of work.





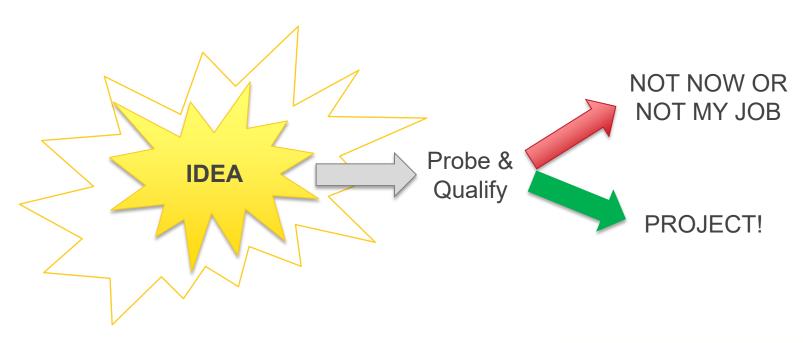


We LOVE Ideas



And...

An idea without a plan for execution is just making trouble for somebody else



Idea

 "As soon as we safely can, we should have a staff holiday party or fun event; maybe it's an outdoor picnic in the Spring."

Staff Party

- Who will do the work?
- What will it entail?
- Why do we need this event?

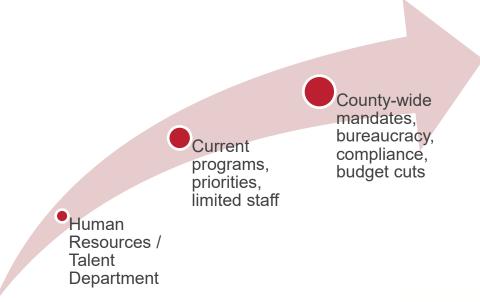
- Small planning committee
- Potluck, \$ (small), close 1 hour early
- Be together after two difficult years

Idea

 "We need development opportunities for staff who don't have an MLIS. Library administration should do more to make that happen."

Woah!

The recipient can't absorb this statement into their workload





Make a Problem Question

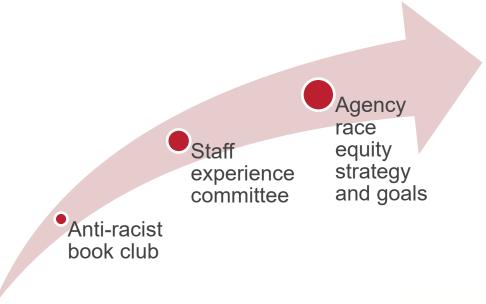
 "How might we support staff without an MLIS with opportunities for professional development and career advancement?

Ideas

 "We would like to start a book club for staff focused on anti-racism and racial equity.

Nice!

This idea is the right size and aligns to agency goals



Staff Anti-Racist Book Club

- Who will do the work?
- What will it entail?
- Why do we need this event?

- Diverse staff from multiple units
- In-house book set, quarterly club
- Staff need space to engage



Workshop Your Idea in Pairs

- 6 minutes. Take turns.
- Pick an idea you wrote down earlier.
- Quickly describe your idea.
 - How big is it?
 - What piece could you work on?
 - Who else should you talk to?

Probe Your Ideas

- How big is this idea? Where does it fit?
- How does the idea further the agency's goals? What problem does it help solve?
- Is this an idea I could work on? What piece could be appropriate for me to own?
- Who else should I talk to?

Keep it Simple



Do your homework first.
Help people say yes to your ideas.

Converting an Idea into a Project

Project Lifecycle



The Kick-Off Meeting

- This meeting sets the tone for the project.
- The project manager runs the meeting.
- Up-front planning in eight key areas is required.

Stakeholders	Who has a vested interest in this project?
Scope & Purpose	What's in and what's out? Why do we need this?
Team Roles	What blend of people and skills is required?
Risks	What could trip us up?
Quality	What are desired outcomes? How will we measure success?
Communication	How will we communicate to our audiences? What's the cadence?
Budget	What are our resources? How will they be used?
Schedule	When will we finish? Working backwards, how will we sequence the work?



Stakeholders

Scope Statement

Bonus - Purpose Statement

Staff Anti-Racist Book Club (I)

Team Roles

Risks and Mitigations



Stakeholders:

Library Administration
Staff, Union
Branch Managers
Comms Team

Scope Statement:

Create a quarterly book club where staff read and discuss books focused on anti-racism.

Bonus – add a purpose statement

Staff Anti-Racist Book Club (I)

Team Roles:

Champion
Project Manager
Subject Matter Expert
Facilitators

Risks and Mitigations:

Too many staff want to join > breakouts

Discussions become unmanageable > create norms



Communication

Duration & Schedule

Staff Anti-Racist Book Club (2)

Budget & Resources

Quality & Measuring Success



Communication:

Staff newsletter

Monthly update to champion

Duration & Schedule:

Month 1 – choose books Month 2 – get the word out Month 3 – host 1st club; reflect Months 4-5 – prep for club 2 Month 6 – club 2; formal debrief

Staff Anti-Racist Book Club (2)

Budget & Resources:

Project team – 2 one-hour meetings/month

Books purchased from collections budget

Quality & Measuring Success:

Zoom poll
Short participant survey



Kick-Off Meeting Revisited

- Encourage questions.
- Be ready with questions you need answered.
- Send a written recap.
 Use headers and bullets.

Sample Agenda (60 mins)

- Welcome and intros
- How we got here
- Project overview cover each of the 8 areas
- Wrap-up and next steps

Let's Practice

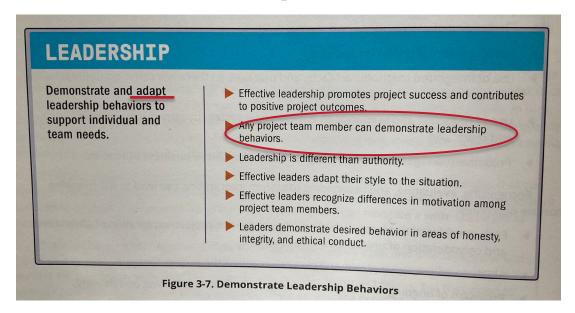
Return to your earlier idea. You have the green light to start the project.

In pairs or trios – 8 minutes:

- Who are your stakeholders?
- Who is on the project team?
- What risks can you identify?



Leadership & EQ



- Above: (PMBOK® Guide) 7th Edition
- Also check out Tres Roeder, A Sixth Sense for Project Management – book and <u>Ted Talk</u>

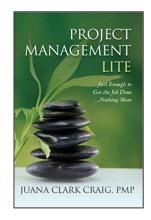


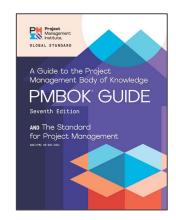
Resources

- Project Management Institute website
- 40 TED Talks for Project <u>Managers</u> – courtesy of Onlinepmcourses.com
- Linked in Learning
- Project Management Lite:
 Just Enough to Get the
 Job Done... Nothing More
 by Juanna Clark Craig

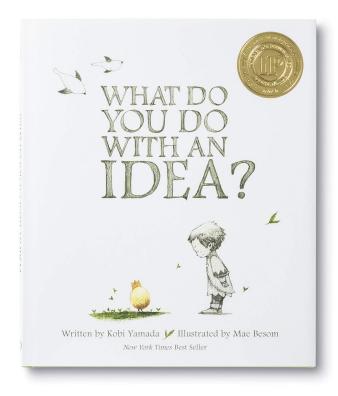








In Conclusion





Q&A + Stay in Touch!

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Plans for Mission-Driven Organizations

About the Presenter



Kim Zablud is founder and a senior consultant at <u>Advancing with Purpose</u>, a company focused on planning and project management for mission-driven organizations. Previously, Kim worked in leadership roles at the DC Public Library for 11 years. As Chief of Public Services, she oversaw 25 neighborhood libraries, 400 staff, and helped lead a \$210 million modernization project for the MLK Central Library in downtown DC.

At DCPL, Kim sponsored and led a host of projects that garnered local and national attention including the Memory Lab Network - a five-year federal grant to provide digital preservation training through libraries; Dig DC - the library's first digital local history repository with 5,000 items and counting; and the DC Oral History Collaborative - where the city documents stories and memories of community organizations and residents in their own words.

Kim is a member of the <u>Seeding Disruption</u> education leaders fellowship - which helps youth-facing professionals in DC solve problems with equity-driven design thinking - and is a certified Project Management Professional (PMP).