### What Is **Broadband?**

Broadband, or high-speed internet, is internet with a minimum download speed of 25 megabits per second (Mbps) and a minimum upload speed of 3 Mbpsknown as 25/3 Mbps speed. There are 6 main types of broadband: broadband over power lines (BPL), cable modem, digital subscriber line (DSL), fiber, satellite, and wireless. Fiber is the fastest, with speeds up to 10.000 Mbps in some areas. Cable is the most used.

Unlike most other types of infrastructure—such as roads, bridges, energy grids, water lines, and sewage systems—the nation's digital infrastructure is largely corporate owned and generates revenues from paying subscribers.

# **Why Access** Is Important

During the pandemic, technology has been a lifeline: 9 in 10 Americans said the internet has been essential or important to them over the past two years. But for those who lack digital access, inequality has widened. Without the internet, people are more likely to miss out on the ability to work, find a job, bank, participate in telemedicine, and do schoolwork, not to mention maintain social connections with friends and family. Affordability and availability are key factors for why people lack access.

### Who's Left Out

# 19 million

households lack access to fixed broadband service at threshold speeds.1

**14%** of US households (roughly 17 million) don't have broadband of any kind.<sup>2</sup> Some estimate that number to be as high as 22.5%, or 27.6 million households.3

#### BY INCOME

Adults with household incomes below \$30,000 a year

1 in 4

don't own a smartphone<sup>4</sup>



Rural residents pay an

average of \$69 per

month, while those

living in urban areas

pay \$59.6

4 in 10

don't have home broadband services4

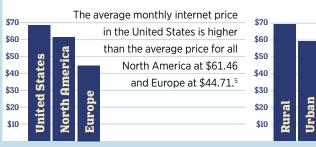


# A Broad Look at BROADBAND

What high-speed internet access and affordability look like around the country

# The Impact on Wallets-and Lives

\$68.38/month



"Quality services should be available at just, reasonable, and affordable rates."

Section 254 of the Telecommunications Act of 1996

#### BY ABILITY

### Percentage of adults who own a desktop or laptop computer<sup>4</sup>

With a disability **62**% -Without a disability **81**%-

Among smartphone owners, there is a gap of 16 percentage points between those with a disability and those without one (72% vs. 88%).

#### BY RACE AND ETHNICITY

Percentage of adults who report having a broadband connection at home4

80% White\*

71% Black

65% Hispanic

\*Non-Hispanic white

BY POPULATION



About 1 in 4 people living in rural and tribal areas continue to lack access to fixed broadband. That means 4.6 million of these households don't have a broadband connection.8 Part of the reason: Private companies have little financial incentive to install infrastructure in areas with low population density and low adoption rates, and where terrain is expansive, rugged, or mountainous.

### \$40 billion

The estimated price to wire 98% of rural America.9

## **Potential Opportunities for Libraries**

What households with annual incomes of \$50,000 or below trust "a lot"

local public libraries 31% schools 20% community nonprofits 14% 8% internet service providers



**4%** of low- and lower-middle income people without access to the internet have used a local public library's broadband or the library's Wi-Fi connection outdoors.6

of libraries offer digital skills training. These programs can help inform people about the benefits of the internet and educate them on how to use devices and sign up for broadband discounts and other affordability programs. 10

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