data_challenge_2-1

February 27, 2019

```
In [2]: import pandas as pd
        import numpy as np
In [24]: import matplotlib.pyplot as plt
In [3]: emails = pd.read_csv('yammer_emails.csv')
        events = pd.read_csv('yammer_events.csv')
        users = pd.read_csv('yammer_users.csv')
        rollup = pd.read_csv('dimension_rollup_periods.csv')
  First, I want to take a look at our data in general and get a sense of what I'm working with.
  I'll start with the emails table. What's in there, and what kind of actions are taken by email?
In [4]: emails.head()
Out[4]:
           user_id
                             occurred_at
                                                      action
                                                             user_type
        0
               0.0 2014-05-06 09:30:00 sent_weekly_digest
        1
               0.0 2014-05-13 09:30:00 sent_weekly_digest
                                                                     1.0
        2
               0.0 2014-05-20 09:30:00 sent_weekly_digest
                                                                     1.0
               0.0 2014-05-27 09:30:00
                                          sent_weekly_digest
                                                                     1.0
               0.0 2014-06-03 09:30:00 sent weekly digest
                                                                     1.0
In [5]: print(f'Email actions were: {emails.action.unique()}')
        print(f'user types are: {emails.user_type.unique()}')
Email actions were: ['sent_weekly_digest' 'email_open' 'email_clickthrough'
 'sent_reengagement_email']
user types are: [1. 3. 2.]
  Now, let's look at what's in events
In [6]: events.head()
Out[6]:
           user_id
                            occurred_at
                                          event_type
                                                        event_name location
        0 10522.0 2014-05-02 11:02:39
                                          engagement
                                                              login
                                                                       Japan
        1 10522.0 2014-05-02 11:02:53
                                                                       Japan
                                          engagement
                                                         home_page
        2 10522.0 2014-05-02 11:03:28
                                                      like_message
                                          engagement
                                                                       Japan
        3 10522.0 2014-05-02 11:04:09
                                                        view_inbox
                                          engagement
                                                                       Japan
```

```
4 10522.0 2014-05-02 11:03:16 engagement search_run Japan

device user_type
0 dell inspiron notebook 3.0
1 dell inspiron notebook 3.0
2 dell inspiron notebook 3.0
3 dell inspiron notebook 3.0
4 dell inspiron notebook 3.0
```

Cool, there are a lot of different things that we can stratify on to see where the dip is coming from and if it's universal. Odds are that there's something in particular that's causing the decrease in engagement, and not an overall trend for everyone. But we'll have to test that hypothesis.

```
In [7]: print(f'Event types are:{events.event_type.unique()}')
        print(f'Event names are:{events.event_name.unique()}')
        print(f'Locations are:{events.location.unique()}')
Event types are:['engagement' 'signup flow']
Event names are: ['login' 'home_page' 'like_message' 'view_inbox' 'search_run'
 'send_message' 'search_autocomplete' 'search_click_result_10'
 'create_user' 'enter_email' 'enter_info' 'complete_signup'
 'search_click_result_7' 'search_click_result_8' 'search_click_result_1'
 'search_click_result_3' 'search_click_result_2' 'search_click_result_5'
 'search_click_result_6' 'search_click_result_9' 'search_click_result_4']
Locations are: ['Japan' 'Netherlands' 'Austria' 'Finland' 'United Kingdom' 'India'
 'United States' 'France' 'Iran' 'Germany' 'Australia' 'Brazil' 'Thailand'
 'Russia' 'Taiwan' 'Canada' 'Spain' 'Israel' 'Colombia' 'Iraq' 'Indonesia'
 'Greece' 'Norway' 'United Arab Emirates' 'Korea' 'Venezuela' 'Belgium'
 'Saudi Arabia' 'Poland' 'Sweden' 'Denmark' 'Mexico' 'Italy' 'Egypt'
 'Nigeria' 'Pakistan' 'Portugal' 'Singapore' 'South Africa' 'Hong Kong'
 'Switzerland' 'Turkey' 'Chile' 'Ireland' 'Argentina' 'Malaysia'
 'Philippines']
```

Cool, so we can see that we have two types of events, and we're dealing with a decrease in engagement type events. Finally, let's get a look at what's in the users table before we get merging or further explore things.

```
In [8]: users.head()
```

```
Out[8]:
           user_id
                             created_at
                                         company_id language
                                                                     activated_at \
        0
              0.0 2013-01-01 20:59:39
                                             5737.0
                                                     english
                                                              2013-01-01 21:01:07
        1
              1.0 2013-01-01 13:07:46
                                                     english
                                               28.0
                                                                              NaN
              2.0 2013-01-01 10:59:05
                                               51.0
                                                     english
                                                                              NaN
        3
              3.0 2013-01-01 18:40:36
                                             2800.0
                                                      german 2013-01-01 18:42:02
               4.0 2013-01-01 14:37:51
                                             5110.0
                                                      indian 2013-01-01 14:39:05
             state
           active
```

```
1 pending
2 pending
3 active
4 active
```

This one looks pretty straightforward- userID, what language they speak, what company they are with, and when they activated (finished registering and started using Yammer?)

```
In [11]: rollup.tail()
Out[11]:
               period_id
                                      time_id
                                                        pst_start
        55997
                  2007.0 2015-12-31 19:00:00 2015-12-24 19:00:00
        55998
                  2007.0 2015-12-31 20:00:00 2015-12-24 20:00:00
        55999
                  2007.0 2015-12-31 21:00:00 2015-12-24 21:00:00
        56000
                  2007.0 2015-12-31 22:00:00 2015-12-24 22:00:00
                  2007.0 2015-12-31 23:00:00 2015-12-24 23:00:00
        56001
                           pst_end
                                              utc_start
                                                                    utc_end
        55997
               2015-12-31 19:00:00 2015-12-25 03:00:00 2016-01-01 03:00:00
               2015-12-31 20:00:00 2015-12-25 04:00:00 2016-01-01 04:00:00
        55998
        55999
               2015-12-31 21:00:00 2015-12-25 05:00:00 2016-01-01 05:00:00
        56000
               2015-12-31 22:00:00 2015-12-25 06:00:00 2016-01-01 06:00:00
        56001 2015-12-31 23:00:00 2015-12-25 07:00:00 2016-01-01 07:00:00
```

Ok, so now I've taken a look at what all we've got. I also went onto the Mode Analytics website where this chart was generated and pulled the SQL query so that I could know just what I'm looking at here.

So, I'm no SQL expert, but this looks like it's not engagement, but just 'logins'. If it's just logins, we've got a different problem that we want to investigate. But I'm going to assume I don't know anything about SQL and that the underlying assumptions of the challege are correct- IE this is a drop in **engagement** and not just logins.

The data goes into the future, so we will use the 'occurred at' values to select only those that are in our time of interest

```
location object device object user_type float64 dtype: object
```

Because the 'occurred_at' columns are objects, we won't be able to properly select them. Thus, we will change them into pandas datetime objects.

1 What could be happening?!?

There are two likely culprits in this kind of case: First, something broke. If it's not that, then we might have a more complicated problem. It's also possible that this is just normal. Let's investigate the possibilities in a little more detail.

- 1. It's a seasonal variation and is totally normal
- 2. The website broke
- 3. The internet somewhere broke
- 4. We quit sending emails
- 5. We sent some offensive email
- 6. Nothing is wrong. It's literally just random noise

1.1 Hypthesis 1 - It's nothing but a seasonal variation

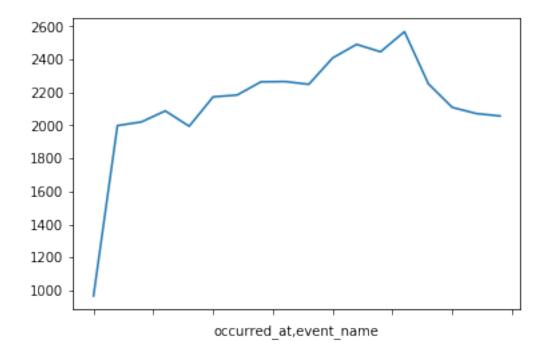
```
In [27]: ## Hypothesis 1 - It's seasonal variation and nothing is wrong- we could look at the
         ## previous year and see if a similar peak and dip occurred.
         events.head()
Out [27]:
            user_id
                            occurred_at
                                         event_type
                                                        event_name location
         0 10522.0 2014-05-02 11:02:39
                                         engagement
                                                             login
                                                                      Japan
         1 10522.0 2014-05-02 11:02:53
                                         engagement
                                                        home_page
                                                                      Japan
         2 10522.0 2014-05-02 11:03:28
                                                      like_message
                                         engagement
                                                                      Japan
         3 10522.0 2014-05-02 11:04:09
                                         engagement
                                                        view_inbox
                                                                      Japan
         4 10522.0 2014-05-02 11:03:16
                                         engagement
                                                        search_run
                                                                      Japan
                            device
                                    user_type
         0 dell inspiron notebook
                                          3.0
         1 dell inspiron notebook
                                          3.0
         2 dell inspiron notebook
                                          3.0
         3 dell inspiron notebook
                                          3.0
         4 dell inspiron notebook
                                          3.0
```

Well, unfotunately we don't have the data from last year to tell us if it's just a seasonal variation. We could ask someone else at the company, but let's assume that the boss was here last year and judging by his strong response to the graph, this isn't actually normal. Next hypothesis.

1.2 Hypothesis 2: The website was down and people couldn't log in.

This one is a little hairy- we have the original data that says it's engagement, so if that's true then we want to know about logins specifically because those could be driving other engagement factors. A broken login means no one can engage in any other way. So we will test to see if log-ins preceded the drop in total engagement.

```
In [28]: ## The website broke. This means we would have seen a lot less log-ins than usual
         logins = events_current[events_current['event_name'] == 'login']; logins.head()
Out [28]:
             user id
                             occurred_at
                                          event_type event_name
                                                                     location \
             10522.0 2014-05-02 11:02:39
                                           engagement
                                                           login
                                                                        Japan
             10612.0 2014-05-01 09:59:46
                                           engagement
                                                           login Netherlands
         18 10736.0 2014-05-09 17:52:45
                                          engagement
                                                           login
                                                                      Austria
         21 10965.0 2014-05-15 13:52:59
                                           engagement
                                                           login
                                                                      Finland
         23 11020.0 2014-05-08 09:15:35
                                          engagement
                                                           login
                                                                        Japan
                             device
                                     user_type
         0
             dell inspiron notebook
         6
                           iphone 5
                                            1.0
                          iphone 4s
                                            2.0
         18
         21
                    windows surface
                                            3.0
                        macbook air
         23
                                            2.0
In [29]: by_loc = logins.groupby(by='location')
In [30]: test = logins.groupby(by='occurred_at').location.value_counts()
In [31]: ts = pd.Series(range(len(logins)), index=logins.occurred_at, )
         # In [9]: idx = pd.date_range('2018-01-01', periods=5, freq='H')
In [32]: # logins.occurred_at.resample('7D')
         new = logins.set_index('occurred_at')
         resamp = new.resample('W').nunique()
In [33]: resamp = new.resample('W')['event_name'].value_counts()
In [34]: \# plt.plot(x=resamp.index[0], y=resamp)
         resamp.plot()
Out[34]: <matplotlib.axes. subplots.AxesSubplot at 0x7f257619e208>
```

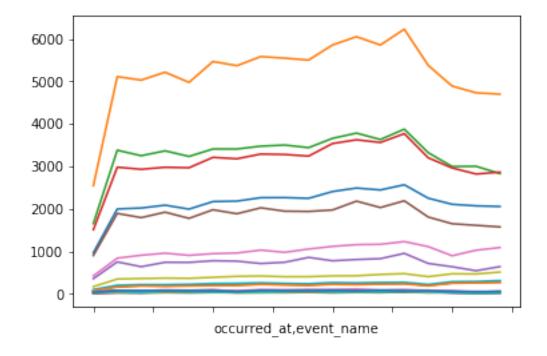


The above graph shows the number of logins, a specific type of engagement, by week. It looks pretty similar, but let's take a look at the numbers

In [35]: resamp

Out[35]:	occurred_at	event_name	
	2014-05-04	login	967
	2014-05-11	login	1999
	2014-05-18	login	2021
	2014-05-25	login	2088
	2014-06-01	login	1995
	2014-06-08	login	2173
	2014-06-15	login	2184
	2014-06-22	login	2264
	2014-06-29	login	2266
	2014-07-06	login	2249
	2014-07-13	login	2409
	2014-07-20	login	2491
	2014-07-27	login	2446
	2014-08-03	login	2568
	2014-08-10	login	2252
	2014-08-17	login	2109
	2014-08-24	login	2072
	2014-08-31	login	2057
	Name: event_	name, dtype:	int64

OK so this is kind of weird. We see the drop in engagement from the 27th to the 3rd, mostly. Then we see a decrease in logins the following week. So it looks like it's very possible that something broke, people couldn't use the product, and then the didn't log in the next week because they thought it would still be down. We can see that it wasn't a break in the ability to log in, which means that it was probably something with the functionality of the site.



```
['login' 'home_page' 'like_message' 'view_inbox' 'search_run'
    'send_message' 'search_autocomplete' 'search_click_result_10'
    'create_user' 'enter_email' 'enter_info' 'complete_signup'
    'search_click_result_7' 'search_click_result_8' 'search_click_result_1'
    'search_click_result_3' 'search_click_result_2' 'search_click_result_5'
```

```
'search_click_result_6' 'search_click_result_9' 'search_click_result_4']
```

According to the above graph, it looks like this drop in engagement wasn't caused by some certain part of the website breaking. We've looked into each separate engagement metric and none of them went to zero or gave any indication that they aren't working. We can look at the underlying numbers below, but they aren't promising.

```
In [47]: ev_tests = [events.event_name.unique()]
         z=0
         for name in ev_tests[0]:
             stats = events_current[events_current['event_name']==name]
             new = stats.set_index('occurred_at')
             resamp = new.resample('W')['event_name'].value_counts()
             print(resamp)
occurred_at
             event_name
2014-05-04
             login
                             967
2014-05-11
             login
                            1999
2014-05-18
             login
                            2021
2014-05-25
             login
                            2088
2014-06-01
             login
                            1995
2014-06-08
             login
                            2173
2014-06-15
             login
                            2184
2014-06-22
             login
                            2264
             login
2014-06-29
                            2266
2014-07-06
             login
                            2249
2014-07-13
             login
                            2409
2014-07-20
             login
                            2491
2014-07-27
             login
                            2446
2014-08-03
             login
                            2568
2014-08-10
             login
                            2252
             login
2014-08-17
                            2109
2014-08-24
             login
                            2072
2014-08-31
             login
                            2057
Name: event_name, dtype: int64
occurred_at
             event_name
2014-05-04
             home_page
                            2546
2014-05-11
                            5113
             home_page
2014-05-18
             home_page
                            5032
2014-05-25
             home_page
                            5217
2014-06-01
             home_page
                            4978
2014-06-08
             home_page
                            5469
2014-06-15
                            5371
             home_page
2014-06-22
             home_page
                            5585
2014-06-29
                            5548
             home_page
2014-07-06
             home_page
                            5503
2014-07-13
             home_page
                            5859
```

```
2014-07-20
                            6053
             home_page
2014-07-27
             home_page
                            5858
2014-08-03
                            6230
             home_page
2014-08-10
             home_page
                            5378
2014-08-17
             home page
                            4892
             home_page
2014-08-24
                            4732
2014-08-31
             home_page
                            4701
Name: event_name, dtype: int64
occurred_at
             event_name
2014-05-04
             like_message
                              1657
2014-05-11
             like_message
                              3382
2014-05-18
             like_message
                              3252
2014-05-25
             like_message
                              3367
2014-06-01
             like_message
                              3235
2014-06-08
             like_message
                              3411
2014-06-15
             like_message
                              3410
2014-06-22
             like_message
                              3477
2014-06-29
             like_message
                              3503
2014-07-06
             like_message
                              3442
2014-07-13
             like message
                              3661
2014-07-20
             like message
                              3784
2014-07-27
             like message
                              3634
2014-08-03
             like_message
                              3877
2014-08-10
             like message
                              3324
2014-08-17
             like_message
                              2998
2014-08-24
             like_message
                              3003
2014-08-31
             like_message
                              2831
Name: event_name, dtype: int64
occurred_at
             event_name
2014-05-04
             view_inbox
                            1510
2014-05-11
                            2982
             view_inbox
2014-05-18
             view_inbox
                            2933
2014-05-25
             view_inbox
                            2980
2014-06-01
             view_inbox
                            2969
             view inbox
2014-06-08
                            3213
             view inbox
2014-06-15
                            3180
2014-06-22
             view inbox
                            3291
2014-06-29
             view_inbox
                            3281
2014-07-06
             view_inbox
                            3243
2014-07-13
             view_inbox
                            3539
2014-07-20
             view_inbox
                            3627
             view_inbox
                            3564
2014-07-27
2014-08-03
             view_inbox
                            3771
2014-08-10
             view_inbox
                            3203
2014-08-17
             view_inbox
                            2964
2014-08-24
             view_inbox
                            2821
2014-08-31
             view_inbox
                            2865
Name: event_name, dtype: int64
```

```
occurred_at
             event_name
                            358
2014-05-04
             search_run
2014-05-11
             search_run
                            753
2014-05-18
             search_run
                            640
2014-05-25
             search run
                            744
             search_run
                            741
2014-06-01
2014-06-08
             search run
                            780
2014-06-15
             search_run
                            771
2014-06-22
                            715
             search_run
2014-06-29
             search_run
                            744
2014-07-06
             search_run
                            859
2014-07-13
                            779
             search_run
2014-07-20
             search_run
                            809
2014-07-27
             search_run
                            829
2014-08-03
             search_run
                            954
2014-08-10
             search_run
                            717
2014-08-17
             search_run
                            639
2014-08-24
             search_run
                            545
2014-08-31
             search_run
                            642
Name: event name, dtype: int64
occurred at
             event name
             send message
2014-05-04
                               904
2014-05-11
             send_message
                              1894
2014-05-18
             send message
                              1795
2014-05-25
             send_message
                              1923
2014-06-01
             send_message
                              1778
2014-06-08
             send_message
                              1980
2014-06-15
             send_message
                              1886
             send_message
2014-06-22
                              2026
2014-06-29
             send_message
                              1947
2014-07-06
             send_message
                              1941
2014-07-13
             send_message
                              1975
2014-07-20
             send_message
                              2183
2014-07-27
             send_message
                              2032
             send message
2014-08-03
                              2191
2014-08-10
             send message
                              1809
2014-08-17
             send message
                              1651
2014-08-24
             send message
                              1614
2014-08-31
             send_message
                              1576
Name: event_name, dtype: int64
             event_name
occurred_at
2014-05-04
             search_autocomplete
                                       424
2014-05-11
             search_autocomplete
                                       841
             search_autocomplete
2014-05-18
                                       910
2014-05-25
             search_autocomplete
                                       958
2014-06-01
             search_autocomplete
                                       908
2014-06-08
             search_autocomplete
                                       947
2014-06-15
             search_autocomplete
                                       962
```

```
2014-06-22
             search_autocomplete
                                      1031
2014-06-29
             search_autocomplete
                                       978
2014-07-06
             search_autocomplete
                                      1056
2014-07-13
             search_autocomplete
                                      1118
             search autocomplete
2014-07-20
                                      1159
2014-07-27
             search autocomplete
                                      1167
2014-08-03
             search autocomplete
                                      1231
2014-08-10
             search autocomplete
                                      1113
2014-08-17
             search autocomplete
                                       898
2014-08-24
             search_autocomplete
                                      1028
             search_autocomplete
                                      1091
2014-08-31
Name: event_name, dtype: int64
occurred_at
             event_name
2014-05-04
             search_click_result_10
                                         15
2014-05-11
             search_click_result_10
                                         26
2014-05-18
             search_click_result_10
                                         19
2014-05-25
             search_click_result_10
                                         31
2014-06-01
             search_click_result_10
                                         24
2014-06-08
             search_click_result_10
                                         33
2014-06-15
             search click result 10
                                         29
2014-06-22
             search click result 10
                                         30
             search click result 10
                                         29
2014-06-29
2014-07-06
             search_click_result_10
                                         37
2014-07-13
             search click result 10
                                         26
2014-07-20
             search_click_result_10
                                         35
2014-07-27
             search_click_result_10
                                         30
2014-08-03
             search_click_result_10
                                         46
                                         27
2014-08-10
             search_click_result_10
             search_click_result_10
                                         34
2014-08-17
2014-08-24
             search_click_result_10
                                         12
2014-08-31
             search_click_result_10
                                         23
Name: event_name, dtype: int64
occurred_at
             event_name
2014-05-04
             create_user
                             171
                             350
2014-05-11
             create user
2014-05-18
             create user
                             362
2014-05-25
             create user
                             371
2014-06-01
             create_user
                             366
2014-06-08
                             390
             create_user
2014-06-15
             create_user
                             413
2014-06-22
                             421
             create_user
                             404
2014-06-29
             create_user
2014-07-06
             create_user
                             405
                             424
2014-07-13
             create_user
2014-07-20
             create_user
                             426
2014-07-27
             create_user
                             458
2014-08-03
             create_user
                             476
2014-08-10
             create_user
                             406
```

```
2014-08-17
                             473
             create_user
2014-08-24
                             468
             create_user
2014-08-31
             create_user
                             514
Name: event_name, dtype: int64
             event name
occurred at
2014-05-04
             enter email
                             102
2014-05-11
             enter email
                             205
2014-05-18
             enter_email
                             218
2014-05-25
             enter email
                             218
2014-06-01
             enter_email
                             227
             enter_email
                             246
2014-06-08
2014-06-15
             enter_email
                             250
2014-06-22
             enter_email
                             262
2014-06-29
             enter_email
                             247
2014-07-06
             enter_email
                             239
2014-07-13
             enter_email
                             269
2014-07-20
             enter_email
                             260
2014-07-27
             enter_email
                             271
2014-08-03
             enter_email
                             274
2014-08-10
             enter email
                             223
             enter email
2014-08-17
                             289
             enter email
2014-08-24
                             294
2014-08-31
             enter_email
                             313
Name: event_name, dtype: int64
occurred_at
             event_name
2014-05-04
             enter_info
                             86
2014-05-11
             enter_info
                            169
2014-05-18
             enter_info
                            194
             enter_info
2014-05-25
                            189
2014-06-01
             enter_info
                            199
2014-06-08
             enter_info
                            210
2014-06-15
             enter_info
                            212
2014-06-22
             enter_info
                            231
2014-06-29
             enter_info
                            220
             enter info
2014-07-06
                            214
             enter info
2014-07-13
                            231
             enter info
2014-07-20
                            229
2014-07-27
             enter_info
                            235
2014-08-03
             enter_info
                            244
2014-08-10
             enter_info
                            199
2014-08-17
             enter_info
                            258
2014-08-24
             enter_info
                            269
2014-08-31
             enter_info
                            283
Name: event_name, dtype: int64
occurred_at
             event_name
2014-05-04
             complete_signup
                                  81
2014-05-11
             complete_signup
                                 160
2014-05-18
             complete_signup
                                 186
```

```
2014-05-25
             complete_signup
                                 177
                                 186
2014-06-01
             complete_signup
2014-06-08
             complete_signup
                                 197
2014-06-15
             complete_signup
                                 198
             complete signup
2014-06-22
                                 222
2014-06-29
             complete_signup
                                 210
2014-07-06
             complete signup
                                 199
2014-07-13
             complete_signup
                                 223
2014-07-20
             complete_signup
                                 215
2014-07-27
             complete_signup
                                 228
                                 234
2014-08-03
             complete_signup
2014-08-10
             complete_signup
                                 189
                                 250
2014-08-17
             complete_signup
2014-08-24
             complete_signup
                                 259
2014-08-31
             complete_signup
                                 266
Name: event_name, dtype: int64
occurred_at
             event_name
2014-05-04
             search_click_result_7
                                       37
             search_click_result_7
2014-05-11
                                       36
2014-05-18
             search click result 7
                                       36
2014-05-25
             search click result 7
                                       35
             search click result 7
                                       47
2014-06-01
2014-06-08
             search_click_result_7
                                       49
2014-06-15
             search_click_result_7
                                       32
2014-06-22
             search_click_result_7
                                       38
2014-06-29
             search_click_result_7
                                       38
2014-07-06
             search_click_result_7
                                       55
             search_click_result_7
2014-07-13
                                       44
             search_click_result_7
                                       36
2014-07-20
2014-07-27
             search_click_result_7
                                       40
2014-08-03
             search_click_result_7
                                       50
2014-08-10
             search_click_result_7
                                       47
2014-08-17
             search_click_result_7
                                       32
2014-08-24
             search_click_result_7
                                       30
2014-08-31
             search click result 7
                                       27
Name: event name, dtype: int64
occurred at
             event name
             search_click_result_8
2014-05-04
                                       14
2014-05-11
             search_click_result_8
                                       33
                                       30
2014-05-18
             search_click_result_8
2014-05-25
             search_click_result_8
                                       45
2014-06-01
             search_click_result_8
                                       42
2014-06-08
             search_click_result_8
                                       48
             search_click_result_8
                                       36
2014-06-15
                                       47
2014-06-22
             search_click_result_8
2014-06-29
             search_click_result_8
                                       42
             search_click_result_8
2014-07-06
                                       48
2014-07-13
             search_click_result_8
                                       52
```

```
2014-07-20
                                       50
             search_click_result_8
                                       42
2014-07-27
             search_click_result_8
2014-08-03
             search_click_result_8
                                       40
2014-08-10
             search_click_result_8
                                       43
             search click result 8
2014-08-17
                                       26
             search_click_result_8
                                       24
2014-08-24
2014-08-31
             search click result 8
                                       28
Name: event_name, dtype: int64
occurred at
             event name
                                       44
2014-05-04
             search_click_result_1
             search_click_result_1
                                       82
2014-05-11
2014-05-18
             search_click_result_1
                                       73
                                       77
2014-05-25
             search_click_result_1
                                       81
2014-06-01
             search_click_result_1
2014-06-08
             search_click_result_1
                                       98
2014-06-15
             search_click_result_1
                                       62
2014-06-22
             search_click_result_1
                                       91
2014-06-29
             search_click_result_1
                                       84
2014-07-06
             search_click_result_1
                                       99
2014-07-13
             search click result 1
                                       91
2014-07-20
             search_click_result_1
                                       94
             search click result 1
                                       92
2014-07-27
2014-08-03
             search_click_result_1
                                       96
2014-08-10
             search click result 1
                                       74
2014-08-17
             search_click_result_1
                                       69
2014-08-24
                                       40
             search_click_result_1
2014-08-31
             search_click_result_1
                                       66
Name: event_name, dtype: int64
             event_name
occurred_at
2014-05-04
             search_click_result_3
                                       41
2014-05-11
             search_click_result_3
                                       66
2014-05-18
             search_click_result_3
                                       48
2014-05-25
             search_click_result_3
                                       80
2014-06-01
             search_click_result_3
                                       68
             search click result 3
2014-06-08
                                       83
             search click result 3
2014-06-15
                                       58
             search click result 3
2014-06-22
                                       72
2014-06-29
             search_click_result_3
                                       64
2014-07-06
             search_click_result_3
                                       78
2014-07-13
             search_click_result_3
                                       62
2014-07-20
             search_click_result_3
                                       62
2014-07-27
             search_click_result_3
                                       67
2014-08-03
             search_click_result_3
                                       82
             search_click_result_3
                                       55
2014-08-10
2014-08-17
             search_click_result_3
                                       58
2014-08-24
             search_click_result_3
                                       39
2014-08-31
             search_click_result_3
                                       51
Name: event_name, dtype: int64
```

```
occurred_at
             event_name
2014-05-04
             search_click_result_2
                                        56
2014-05-11
             search_click_result_2
                                        78
2014-05-18
             search_click_result_2
                                        73
             search click result 2
2014-05-25
                                        93
             search_click_result_2
2014-06-01
                                        85
2014-06-08
             search click result 2
                                        86
2014-06-15
             search_click_result_2
                                        78
2014-06-22
             search_click_result_2
                                        98
2014-06-29
             search_click_result_2
                                        98
             search_click_result_2
2014-07-06
                                        92
2014-07-13
             search_click_result_2
                                       104
             search_click_result_2
2014-07-20
                                       114
             search_click_result_2
2014-07-27
                                        83
2014-08-03
             search_click_result_2
                                        91
2014-08-10
             search_click_result_2
                                        87
2014-08-17
             search_click_result_2
                                        67
2014-08-24
             search_click_result_2
                                        60
2014-08-31
             search_click_result_2
                                        56
Name: event name, dtype: int64
occurred at
             event name
             search click result 5
                                       26
2014-05-04
2014-05-11
             search_click_result_5
                                       66
2014-05-18
             search click result 5
                                       43
2014-05-25
             search_click_result_5
                                       64
             search_click_result 5
                                       67
2014-06-01
2014-06-08
             search_click_result_5
                                       71
             search_click_result_5
                                       52
2014-06-15
             search_click_result_5
                                       56
2014-06-22
2014-06-29
             search_click_result_5
                                       64
2014-07-06
             search_click_result_5
                                       64
2014-07-13
             search_click_result_5
                                       61
2014-07-20
             search_click_result_5
                                       48
2014-07-27
             search_click_result_5
                                       65
             search click result 5
2014-08-03
                                       56
             search_click_result_5
2014-08-10
                                       53
             search click result 5
2014-08-17
                                       41
2014-08-24
             search_click_result_5
                                       36
2014-08-31
             search_click_result_5
                                       35
Name: event_name, dtype: int64
             event_name
occurred_at
2014-05-04
             search_click_result_6
                                       41
2014-05-11
             search_click_result_6
                                       49
             search_click_result_6
                                       35
2014-05-18
             search_click_result_6
2014-05-25
                                       48
2014-06-01
             search_click_result_6
                                       52
             search_click_result_6
2014-06-08
                                       50
2014-06-15
             search_click_result_6
                                       28
```

```
2014-06-22
             search_click_result_6
                                       29
                                       47
2014-06-29
             search_click_result_6
2014-07-06
             search_click_result_6
                                       54
2014-07-13
             search_click_result_6
                                       54
             search click result 6
                                       52
2014-07-20
             search_click_result_6
                                       52
2014-07-27
2014-08-03
             search click result 6
                                       60
2014-08-10
             search_click_result_6
                                       38
2014-08-17
             search_click_result_6
                                       50
2014-08-24
             search_click_result_6
                                       33
2014-08-31
             search_click_result_6
                                       33
Name: event_name, dtype: int64
occurred_at
             event_name
                                       25
2014-05-04
             search_click_result_9
             search_click_result_9
2014-05-11
                                       54
2014-05-18
             search_click_result_9
                                       32
2014-05-25
             search_click_result_9
                                       63
2014-06-01
             search_click_result_9
                                       48
2014-06-08
             search_click_result_9
                                       43
2014-06-15
             search click result 9
                                       40
2014-06-22
             search_click_result_9
                                       42
             search click result 9
2014-06-29
                                       50
2014-07-06
             search_click_result_9
                                       62
2014-07-13
             search_click_result_9
                                       47
2014-07-20
             search_click_result_9
                                       52
2014-07-27
             search_click_result 9
                                       47
2014-08-03
             search_click_result_9
                                       54
2014-08-10
             search_click_result_9
                                       48
             search_click_result_9
                                       29
2014-08-17
2014-08-24
             search_click_result_9
                                       19
2014-08-31
             search_click_result_9
                                       29
Name: event_name, dtype: int64
occurred_at
             event_name
2014-05-04
             search_click_result_4
                                       44
             search click result 4
                                       78
2014-05-11
             search click result 4
2014-05-18
                                       75
             search click result 4
                                       77
2014-05-25
2014-06-01
             search_click_result_4
                                       75
             search_click_result_4
2014-06-08
                                       74
                                       54
2014-06-15
             search_click_result_4
2014-06-22
             search_click_result_4
                                       84
2014-06-29
             search_click_result_4
                                       76
2014-07-06
             search_click_result_4
                                       77
             search_click_result_4
                                       84
2014-07-13
                                       74
2014-07-20
             search_click_result_4
2014-07-27
             search_click_result_4
                                       84
2014-08-03
             search_click_result_4
                                       75
2014-08-10
             search_click_result_4
                                       73
```

```
2014-08-17 search_click_result_4 55
2014-08-24 search_click_result_4 50
2014-08-31 search_click_result_4 55
Name: event_name, dtype: int64
```

1.3 Hypothesis 3: The internet broke somewhere

In [65]: locs.head()

Out [65]:			user_id	event_type	event_name	location	\
	occurred_a						
	2014-05-02		10522.0	engagement	login	Japan	
	2014-05-02	11:02:53	10522.0	engagement	home_page	Japan	
	2014-05-02	11:03:28	10522.0	engagement	like_message	Japan	
	2014-05-02	11:04:09	10522.0	engagement	view_inbox	Japan	
	2014-05-02	11:03:16	10522.0	engagement	search_run	Japan	
	2014-05-01		10612.0	engagement	login	Netherlands	
	2014-05-01	10:00:18	10612.0	${\tt engagement}$	like_message	Netherlands	
	2014-05-01	10:00:53	10612.0	${\tt engagement}$	${ t send_{ t message}}$	Netherlands	
	2014-05-01	10:01:24	10612.0	${\tt engagement}$	home_page	Netherlands	
	2014-05-01	10:01:52	10612.0	${\tt engagement}$	like_message	Netherlands	
	2014-05-09	17:52:45	10736.0	${\tt engagement}$	login	Austria	
	2014-05-09	17:53:16	10736.0	${\tt engagement}$	like_message	Austria	
	2014-05-09	17:53:51	10736.0	${\tt engagement}$	send_message	Austria	
	2014-05-15	13:52:59	10965.0	${\tt engagement}$	login	Finland	
	2014-05-15	13:53:31	10965.0	${\tt engagement}$	home_page	Finland	
	2014-05-01	07:25:08	11037.0	${\tt engagement}$	login	United Kingdom	
	2014-05-01	07:25:39	11037.0	engagement	like_message	United Kingdom	
	2014-05-01	07:26:04	11037.0	engagement	home_page	United Kingdom	
	2014-05-01	07:26:23	11037.0	engagement	like_message	United Kingdom	
	2014-05-01	07:26:58	11037.0	engagement	home_page	United Kingdom	
	2014-05-08	11:13:33	11133.0	engagement	login	India	
	2014-05-08	11:14:10	11133.0	${\tt engagement}$	home_page	India	
	2014-05-08	11:14:42	11133.0	${\tt engagement}$	like_message	India	
	2014-05-08	11:15:16	11133.0	${\tt engagement}$	home_page	India	
	2014-05-08	11:15:44	11133.0	engagement	send_message	India	
	2014-05-06	16:17:58	11194.0	engagement	login	United States	
	2014-05-06	16:18:24	11194.0	engagement	home_page	United States	
	2014-05-06	16:19:00	11194.0	engagement	view_inbox	United States	
	2014-05-06	16:19:35	11194.0	engagement	home_page	United States	
	2014-05-06	16:20:03	11194.0	engagement	send_message	United States	
	2014-05-09	10:44:31	12201.0	signup_flow	create_user	Singapore	

2014-05-09 11:27:30	12213.0	signup_flow	create_user	Iran
2014-05-09 15:26:43	12220.0	signup_flow	create_user	Ireland
2014-05-09 15:27:18	12220.0	signup_flow	enter_email	Ireland
2014-05-09 10:42:08	12226.0	signup_flow	create_user	Argentina
2014-05-09 04:38:15	12240.0	signup_flow	create_user	South Africa
2014-05-09 18:26:30	12247.0	signup_flow	create_user	Ireland
2014-05-09 18:26:54	12247.0	signup_flow	enter_email	Ireland
2014-05-09 18:27:08	12247.0	signup_flow	enter_info	Ireland
2014-05-12 09:40:12	12311.0	signup_flow	create_user	Malaysia
2014-05-12 09:40:50	12311.0	signup_flow	enter_email	Malaysia
2014-05-12 09:41:27	12311.0	signup_flow	enter_info	Malaysia
2014-05-12 09:41:54	12311.0	signup_flow	complete_signup	Malaysia
2014-05-12 09:41:54	12311.0	engagement	login	Malaysia
2014-05-13 15:11:59	12359.0	signup_flow	create_user	Philippines
2014-05-13 15:12:32	12359.0	signup_flow	enter_email	Philippines
2014-05-14 13:48:14	12431.0	signup_flow	create_user	Singapore
2014-05-14 12:42:33	12437.0	signup_flow	create_user	Philippines
2014-05-14 12:42:58	12437.0	signup_flow	enter_email	Philippines
2014-05-15 07:21:09	12487.0	signup_flow	create_user	Philippines
2014-05-15 17:40:11	12490.0	signup_flow	create_user	Argentina
2014-05-15 17:40:38	12490.0	signup_flow	enter_email	Argentina
2014-05-15 17:41:02	12490.0	signup_flow	enter_info	Argentina
2014-05-15 17:41:35	12490.0	signup_flow	complete_signup	Argentina
2014-05-15 17:41:35	12501.0	signup_flow	create_user	Iraq
2014-05-15 05:15:32	12501.0	signup_flow	-	-
2014-05-15 05:16:01	12501.0		<pre>enter_email enter_info</pre>	Iraq
	12614.0	signup_flow	_	Iraq
2014-05-17 15:07:55		signup_flow	create_user	Chile
2014-05-17 15:08:20	12614.0	signup_flow	enter_email	Chile
2014-05-19 08:38:30	12699.0	signup_flow	create_user	Singapore
		, .		
•		devic	e user_type	
occurred_at				
2014-05-02 11:02:39		piron noteboo		
2014-05-02 11:02:53		piron noteboo		
2014-05-02 11:03:28		piron noteboo		
2014-05-02 11:04:09		piron noteboo		
2014-05-02 11:03:16	dell ins	piron noteboo		
2014-05-01 09:59:46		iphone		
2014-05-01 10:00:18		iphone		
2014-05-01 10:00:53		iphone		
2014-05-01 10:01:24		iphone		
2014-05-01 10:01:52		iphone		
2014-05-09 17:52:45		iphone 4	s 2.0	
2014-05-09 17:53:16		iphone 4	s 2.0	
2014-05-09 17:53:51		iphone 4	s 2.0	
2014-05-15 13:52:59	W	indows surfac	e 3.0	
2014-05-15 13:53:31	w	indows surfac	e 3.0	
2014-05-01 07:25:08		iphone 4	s 1.0	

2014-05-01	07:25:39	iphone 4s	1.0
2014-05-01	07:26:04	iphone 4s	1.0
2014-05-01	07:26:23	iphone 4s	1.0
2014-05-01	07:26:58	iphone 4s	1.0
2014-05-08	11:13:33	macbook pro	2.0
2014-05-08	11:14:10	macbook pro	2.0
2014-05-08	11:14:42	macbook pro	2.0
2014-05-08	11:15:16	macbook pro	2.0
2014-05-08	11:15:44	macbook pro	2.0
2014-05-06	16:17:58	ipad mini	2.0
2014-05-06	16:18:24	ipad mini	2.0
2014-05-06	16:19:00	ipad mini	2.0
2014-05-06	16:19:35	ipad mini	2.0
2014-05-06	16:20:03	ipad mini	2.0
		• • •	
2014-05-09	10:44:31	macbook pro	NaN
2014-05-09	11:27:30	iphone 5s	NaN
2014-05-09	15:26:43	lenovo thinkpad	NaN
2014-05-09	15:27:18	lenovo thinkpad	NaN
2014-05-09	10:42:08	asus chromebook	NaN
2014-05-09	04:38:15	samsung galaxy s4	NaN
2014-05-09	18:26:30	ipad air	NaN
2014-05-09	18:26:54	ipad air	NaN
2014-05-09	18:27:08	ipad air	NaN
2014-05-12	09:40:12	windows surface	NaN
2014-05-12	09:40:50	windows surface	NaN
2014-05-12	09:41:27	windows surface	NaN
2014-05-12	09:41:54	windows surface	1.0
2014-05-12	09:41:54	windows surface	1.0
2014-05-13	15:11:59	lenovo thinkpad	NaN
2014-05-13	15:12:32	lenovo thinkpad	NaN
2014-05-14	13:48:14	nexus 5	NaN
2014-05-14	12:42:33	lenovo thinkpad	NaN
2014-05-14		lenovo thinkpad	NaN
2014-05-15		nexus 5	NaN
2014-05-15		acer aspire notebook	NaN
2014-05-15	17:40:38	acer aspire notebook	NaN
2014-05-15	17:41:02	acer aspire notebook	NaN
2014-05-15	17:41:35	acer aspire notebook	3.0
2014-05-15		samsung galaxy s4	NaN
2014-05-15		samsung galaxy s4	NaN
2014-05-15		samsung galaxy s4	NaN
2014-05-17		nexus 5	NaN
2014-05-17	15:08:20	nexus 5	NaN
2014-05-19	08:38:30	iphone 4s	NaN

[235 rows x 6 columns]