

# Build a Bot

Workbook for LCCM Tech Event, 25 April 2017

Welcome to Build a Bot!

In the course of the next couple of hours you will

- Learn about building and running bots, using a simple framework called botx.
- Learn about some of the newer constructs and features of JavaScript and Python
- Have fun (we hope...!)

You should work through the tasks and challenges in order. In general, you will be asked to

- run some code and see it working
- look at the code and try to understand what it's doing
- modify the code to add a feature or capability, and run it again
- then read some commentary, talk with your partner and reflect on what you've done
- if you have any questions, ask one of the botmeisters

There is — deliberately — more material here than you'll be able to cover in the time available! Don't worry about this — just work steadily through the tasks and challenges, talk to each other, note any questions and ask for help if need be.

# Setup

You can either set up and run the workshop on your own laptop, or use an online IDE to access and run the bot code. If you have not done the local setup in advance, then please use the Cloud9 IDE.

Instructions for setting up your own accounts on Cloud9 and Slack to continue working on the workshop materials are given at the end of this workbook.

## Cloud9

There are accounts on the cloud IDE Cloud9 with environments already set up. Go to:

https://c9.io

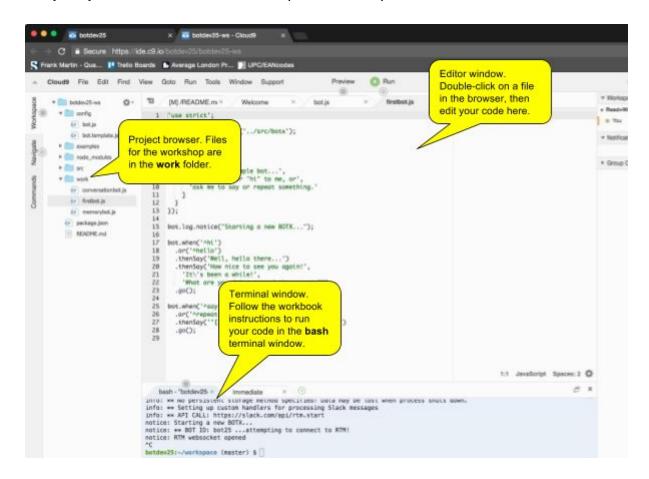
Log in using the email address and password based on your number: If (for example) you are number 3, your login is:

lccm.bot+3@gmail.com

The password for number 3 is:

botdev3!

You should see a dashboard, with a single workspace, which has been initialised and is ready for you to to edit and run code. Open the workspace:



You may need to run the following command in the terminal window to use the latest version of the node.js (which is used to run the JavaScript bots)

nvm use 7

## Local installation

You should have been asked to prepare by installing

- nodejs get the latest (version 7.n) from nodejs.org
- a code editor or IDE you're comfortable with (we recommend WebStorm, from JetBrains. A 30-day trial license will let you try it out: if you're at school or a student you can get a free academic license. www.jetbrains.com/webstorm).

Then download the workshop code from:

https://github.com/davethehat/botx

Select Clone or Download, download the source as a zip file, and expand it somewhere useful on your laptop. Then open a terminal or command window, change directory to the top directory of the expanded zip and run:

npm install

to install the libraries that the workshop code uses.

You will need a Slack API token — this will be provided for you at the workshop, just ask one of the botmeisters. If you want to continue working on bots when you get home, you'll need to set up your own slack team and add bot users: all instructions to do this can be found on https://slack.com/ and https://api.slack.com/bot-users.

# Task 1 — up and running

This is just about logging in, running the example bot, and making sure everything's working. We will have demonstrated this on the big screen: you'll need to repeat this.

First, log in to slack. You'll need to point your browser at:

https://lccmbot.slack.com

As with the Cloud9 login, use your bot number to sign in as follows. If (for example) you are number 3, your login is:

lccm.bot+3@gmail.com

The password for number 3 is:

botdev3!

and when you're logged into slack, your name will be botdev3.

You will need to open a private chat with your bot, which (if your number is 3) will (of course) be called **bot3**.

Next, run the simple bot provided. You should be in a command line or shell (either on your own laptop or in the Cloud9 environment as described above), and in the **botx** directory. Type:

npm run bot ./work/firstbot.js

If everything is setup properly, you should see some text messages which tell you that the bot is running and listening for messages.

Now go back to slack in your browser, and in your bot's private channel type:

## bot help

All being well, your bot will respond with a message about what it understands.

Try typing:

hi

and then:

repeat one two three testing

and see what happens.

You can shut down your bot by typing:

#### shutdown

into slack. Alternatively, in your shell you can type CTRL-C (hold the **ctrl** key down and type C) which will also kill your bot.

# Task 2 - a simple bot

Open the file work/firstbot.js in your editor and read the code. See if you can understand what it does: talk it over with your partner, note down any questions that you have, and ask one of the nearby botmeisters.

Next, add another simple response to firstbot:

```
* * * CHALLENGE 1 * * *
```

When your bot hears "how are you", make it reply "Very well, thank you. And you?"

Try this before turning the page and reading about botx and this first, simple bot. Don't forget you'll need to type:

```
npm run bot ./work/firstbot.js
```

to run your bot again. Also, you have to shut the bot down and restart it to introduce any changes you've made. (Remember, you can do this by typing **ctrl-c** in your shell.)

# Introducing botx

**Botx** is designed to make writing simple bots very straightforward. If you're interested, it's an example of a **Domain Specific Language** (DSL), a set of commands and modifiers that work together to describe a constrained world. JavaScript and Python are both quite frequently used to build these.

The very simplest bot can be created and run as follows:

```
'use strict'; // 1

const botx = require('../src/botx'); // 2

botx(); // 3
```

This creates a bot that responds to bot help and shutdown only.

Notes (nb anything after '//' on a line of code is a comment, and is ignored by JavaScript):

- (1) tells node.js to be strict about javascript
- (2) loads the botx library
- (3) starts up a bot

How does slack know which bot is running? Good question. You set up a bot in Slack itself: when you do this you get an **API TOKEN** for the bot which your code uses when it starts up and talks to Slack. (The details of this are beyond the scope of this evening's workshop, but if you're interested you can find out more at https://api.slack.com/bot-users). Your bot code can be running anywhere: the interaction between slack and your bot is all done via the internet.

The simple bot in **firstbot.js** shows a couple more capabilities. Open the file in your editor and read through the code below.

```
'use strict';
const botx = require('../src/botx');
const bot = botx({
 help: {
   messages: [
    'I am but a simple bot...',
    'Say "hello" or "hi" to me, or',
    'ask me to say or repeat something.'
  1
 }
}); // 1
bot.log.notice("Starting a new BOTX..."); // 2
bot.when('^hi') // 3
 .or('^hello')
 .thenSay('Well, hello there...')
 .thenSay('How nice to see you again!',
  'It\'s been a while!',
   'What are you doing around these parts?') // 4
 .go();
bot.when('^say (.+)') // 5
 .or('^repeat (.+)')
 .thenSay("'{{1}}"! I hope I said that right...')
 .go();
```

- (1) Instead of just calling **botx()**, we're passing the function some extra information, and storing the returned object this is the bot which you'll be interacting with to set up listeners and responses. Here, the extra information is the reply that the bot will give when you type **bot help** into Slack.
- (2) **bot.log.notice** prints out some text in the shell/command prompt in which your bot is running (NB not in the slack channel itself!)
- (3) This is where things are getting interesting. This block of 5 lines is building a listener and response. When the bot hears 'hi' or 'hello' it will respond as indicated.

- Having set up the stimulus and responses, you need to tell the bot to use them this is what the last **go()** does.
- (4) If you pass more than one response to thenSay, the bot will choose one at random.
- (5) This is an example of the bot listening for something and then being able to use what it heard in a response. To understand what's happening here, we need to talk about regular expressions...

# Digression – regular expressions

You may know all about these, in which case skip this section. If not, read on.

**Regular expressions** (usually called 'regexes' by coders) give us a way of checking and matching text against patterns. They've been around for almost as long as computers, and there are several variants. In programming languages they've become pretty standard, and both JavaScript and Python support them.

In the examples above, the regular expression magic used is:

hello	Matches the exact sequence of characters <b>hello</b> . As it stands, these can appear anywhere in the user's input, so botx would respond to this if you typed "well, hello there!".
^	Matches the beginning of a line. In the code above, ' <b>hello'</b> would match the text "hello", "hello there", "hellooooooo", but not "well, hello!".
	The full stop matches any character at all.
+	Modifies what precedes it, and says match <b>one or more</b> repetitions. So '.+' matches the pattern of one or more '.', which means it matches one or more of <i>anything</i> , up to the end of the input that it's given
( )	The brackets let us <b>capture</b> a match. In the example here, it means that we've saved whatever the user typed to trigger the match after the first word 'say' or 'repeat'. We're using that in our reply by adding '{{1}}', which signifies the contents of the <b>first captured group</b> . If you had two or more captures in your matching expression, then you could use {{2}}, {{3}} and so on as appropriate.

Here are some other expressions you might find useful:

\w	Match a single word character (defined as letters, numbers, underscore, excluding spaces and punctuation)
(\w+)	A capturing group of one or more word characters. Use this to grab a single word from the user's input.
(\d+)	The same, for just numbers
[abyz]	Square brackets enclose a set of possible matches. This matches any of the four characters a, b, y, z.

[a-z] Matches a range of characters — in this case anything including and between a to z.

IMPORTANT if you use any of the 'special' matches like \w, \d, you should type what you want botx to listen to like this:

```
bot.when(/call me (\w+)/)
.thenSay('OK {{1}}}')
.go();
```

Spot the difference? what you're listening for is enclosed in /.../, not '...'!

If you need some help with regular expressions, just ask a botmeister.

```
* * * CHALLENGE 2 * * *
When your bot hears "pirate <anything>" make it reply "<anything>. Arrrrrrr!"
```

```
* * * CHALLENGE 3 * * *
```

When your bot hears "pirate <anything>" make it reply at random with the matched pattern and one of three or four favourite pirate phrases.

# Task 3 — more complex responses

We might want our bot to do more than print something out in reply to a user's input. For example, we could run some code to produce a response, or alternatively we might want to respond using something that a user has entered previously.

To do this we need to move beyond simply replying with a fixed string to having the bot respond by executing some code. This is done by **executing a callback**. Take a look at

```
work/memorybot.js
```

As before, run the bot

npm run bot ./work/memorybot.js

talk to it in Slack, then look at the code and see if you can make sense of what it's doing.

```
* * * CHALLENGE 1 * * *
When your bot hears "shout hello", make it reply "HELLO"
( hint: string.toUpperCase() )
```

```
'use strict';
```

```
const botx = require('../src/botx');
let bot = botx({
 help: {
  messages: [
    'I am a bot with a small memory...',
    'If you ask me "call me <x>", I will remember that name',
    'and use it when you say "hello" or "hi" to me.'
 }
});
let name = 'friend'; // 1
bot.log.notice("Starting a new BOTX...");
bot.when(/^{call} me (w+)/) // 2
 .then((b, message) \Rightarrow { // 3
  name = message.match[1]; // 4
  b.reply(message, 'OK, from now on you are ' + name);
 })
 .go();
bot.when(/^hi/)
 .or(/^hello/)
 .then((b, message) => { // 5
  b.reply(m, `Well hi there, ${name}.`); // 6
 })
 .go();
```

- (1) Here we're declaring a variable to store the name entered by the user.
- (2) This is another (and more convenient) way of writing regular expressions in JavaScript
- (3) This construct: **(b, message)** => { . . . } creates a function on the fly, which is passed to .then as a callback. This function will be called whenever the bot matches the user input with its regex, and will be passed two values: the bot, and the message.
- (4) You can get the whole response that the user typed from message.match[0], the first capture group with message.match[1], and so on.
- (5) Here's another callback function.
- (6) And here's another new JavaScript feature. If you enter a string literal in backticks (`) you can drop variables right into the string using \${variable-name}, making it easier to format output.

Try one or more of the following challenges, or invent one of your own!

```
* * * CHALLENGE 2 * * *
```

When your bot hears "you are <name>", make it store the name and reply "OK, I am <name>". When you type hi add a message that prints "My name is <name>" to the responses that the bot already gives.

```
* * * CHALLENGE 3 * * *
```

When your bot hears "time now", make it print the current date and time. (hint; new Date().toString()). This is a simple solution: can you think of circumstances in which it would show the wrong date or time?

```
* * * CHALLENGE 4 * * *
```

Build a shopping list bot. When your bot hears "shop buy **<something>**", make it add that thing to an array of strings which stores your shopping list. When the bot hears "shop list", print out the current shopping list. When the bot hears "shop reset", clear all the items .

( hint: array.push(something), array.forEach((item) => {}))

```
* * * CHALLENGE 5 * * *
```

A long time ago there was a program called **Eliza**. This would respond to a user's input as a particular kind of psychotherapist might. You can try it out online, there are numerous versions of it (for example, <a href="http://www.manifestation.com/neurotoys/eliza.php3">http://www.manifestation.com/neurotoys/eliza.php3</a>). There's no real intelligence here: it's simply finding some common patterns, responding appropriately, remembering some past inputs and making a random prompt (which might incorporate a past response) if it gets stuck. Try writing an Eliza bot.

# Task 4 — conversations

So far, our bots listen for things and respond to what they hear. But sometimes we want to structure our bot conversations more carefully, by prompting for responses in a certain order, and switching our questions depending on the answers.

Take a look at

work/conversationbot.js

As before, try it out, interact with it, read the code, talk about it, and note any questions.

```
* * * CHALLENGE 1 * * *
```

Add a response to the bot for the input "sometimes".

```
'use strict';
const botx = require('../src/botx');

const bot = botx({
  help: {
    messages: [
    'I\'m a slightly insecure bot...',
    'I respond to "good" - please be nice to me!'
    ]
  }
});

bot.log.notice("Starting a new BOTX...");
const areWeGood = bot.conversation() // 1
```

- (1) We create a conversation from the bot by calling **conversation()**, then applying questions and associated patterns and actions.
- (2) If your responses don't deal with all possible inputs, you should always add an 'otherwise' action to deal with things that your bot can't understand
- (3) Call create() to actually create the conversation ...
- (4) ... and then have the bot kick off the conversation by asking it to start the conversation you've created.

There's more to conversations than this. You can examine and run the bot code in the examples folder (conversation2.js, conversation3.js) to see what else can be done: briefly:

```
// The statement below is on one line...
const order = 'OK, got your order: {{responses.base}} {{responses.type}} pizza
{{responses.toppings}} topping'; // 1
const pizza = bot.conversation()
 .ask('What sort?')
  .into('type') // 2
  .when('.*')
  .switchTo('base') // 3
 .ask('Thin or deep?', 'base') // 4
  .when('.*')
  .switchTo('toppings')
 .ask('Toppings?', 'toppings')
  .when('.*')
  .thenSay(order)
 .create((responses) => console.log(responses)); // 5
bot.when('pizza')
 .thenStartConversation(pizza)
 .go();
```

(1) All the responses captured from the user up to any point in the conversation are available to be substituted in the bot's output using this notation, and the name of the thread.

- (2) into('type') places the user's response to this question in the field named 'type' in the object that's collecting responses
- (3) This command switches to another conversation thread ...
- (4) ... and this is how a **thread is defined**, by giving it a name. This name is also used to store the user's response in the responses object (unless you override that by using **into()**). The effect of this in the code above is to ask the three questions in turn, and gather the responses up under the names **type**, **base** and **toppings**.
- (5) You can pass a callback to the conversation **create** method, which will receive all the responses made during the conversation. In this example you could call out top an online pizza-booking service to get your order delivered.

Try the following challenge, or invent your own:

## \* \* \* CHALLENGE 2 \* \* \*

Write a bot to recommend a book. Ask three questions and work out what sort of book a user might like on the basis of what they've answered and make a recommendation. You'll make life simpler if you constrain the answers to each question (if each question has two responses, then you can propose 8 different books based on their choices).

# Setting up your own Slack team, slackbot and Cloud 9 environment

# 1. Slack team and account

Point your browser at

#### slack.com

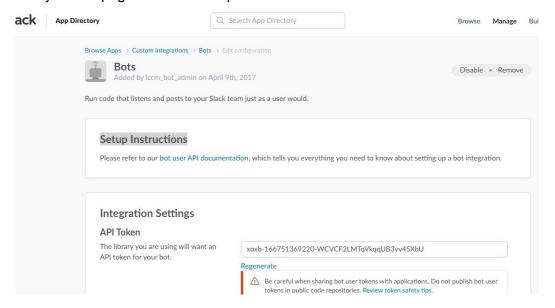
Select **Get started**, then **Create a new team**. You'll be emailed a confirmation code to use in the next screen, then proceed to enter user details, a password and answer some questions about your team, before providing a team name (maybe based on your name) and checking the URL. Skip inviting other users (though you may want to share your bots with some friends at some point), and you'll end up in Slack, ready to go. It's worth checking out the tutorial that'll be the first thing you're presented with.

# 2. Slack bot

Click on your team name at the top of the left-hand panel of the Slack UI. You'll see a drop-down menu, you need to select **Apps and Integrations**, about half-way down. This will open a new browser tab on a directory of available 3rd-party apps and bots. You want to build one, so select the **Build** button on the top right.

The build page gives you access to lots of examples and documentation, which once you've got things set up you might want to return to and browse. For now, you need to create a **Bot user**, so select that item from the list on the left of the window. Read down the page, which will remind you of what bot users are and what they can do. You'll get to a section called **Setting up your bot user**, in which there's a link to click to create a **new bot user integration**. At last!

At this point, you're asked for a name for your bot, which is what you'll use to communicate with it in the Slack user interface. Give it a name, then click 'Add bot integration', which will lead you to a page with the all important API token:



You'll need this token in your bot code, so copy this and save it in a file for now. Fill in as much of the remaining information as you want (none of it is required), click **Save integration**, and you're now ready to program your bot!

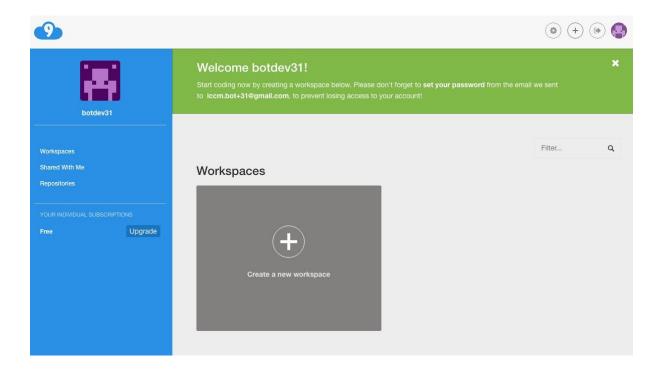
To get back to your bot definition in Slack, from your main Slack team page select your team name and the **Apps and integrations** option from the drop-down as before. Select **Manage** at the top right, then **Custom integrations**, then the **Bots** item in the list of integrations. You can edit the configuration to change the bot details, and you can also copy the API token if you need to.

# 3. Cloud 9 account and botx workspace

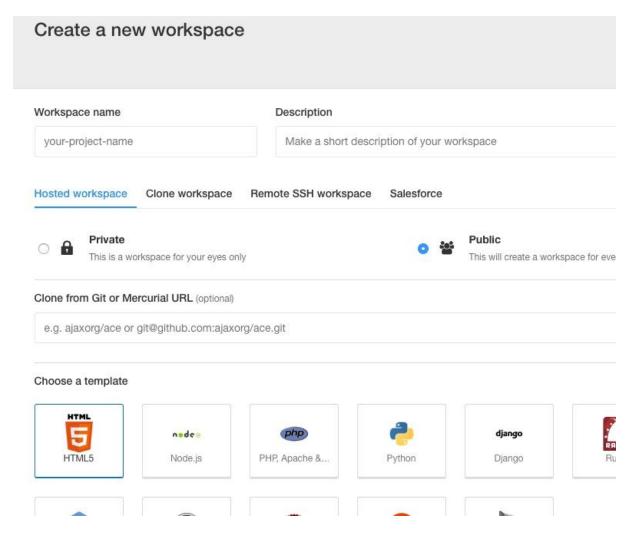
If you are not developing and running your bot on your own computer (as described in one of the setup options at the start of this workbook) you can create a Cloud9 account to develop your bots. Note that as part of creating an account you may be asked for credit card details — the card isn't going to be charged, it is just for identity verification, so if you need to ask a parent, now's the time. Point your browser at:

#### c9.io

Enter your email address and click Sign Up. You'll get asked a series of questions. Go through the account setup: once you have finished you'll end up with a screen that looks like this:



Click on **Create a new workspace**:



Give your workspace a name and description. The next steps are important. Firstly, select the **Node.js** option in the list of workspace templates. Then, in the option for **Clone from Git or Mercurial**, type:

## https://github.com/davethehat/botx

Now you're ready to click on **Create workspace**. Cloud9 will spend a few seconds working, bit before long you should find yourself in an open workspace, almost ready to start coding. Just three things left to do.

1. Cloud9 does not install the latest version of node.js, so you'll need to do that, using **nvm** (node version manager). In the **bash** terminal tab type:

## nvm install 7

This will install node and tell you which version number is installed. When you come back to your workspace, you may need to type:

#### nvm use 7

to set the version of node to the correct version for botx.

2. Botx depends on several other node libraries. To install these dependencies using **npm** (node package manager) type:

## npm install

This will take a minute or so to install and build all the libraries that botx uses

3. You'll need to configure your code to use your own Slack API token. Find the file **config/bot.template.js** in the file tree on the left of the workspace, right click on it and select **duplicate** from the menu, then right-click on the newly duplicated file and select **rename**, and rename the file to **bot.js**. Double-click the renamed file to open it in the editor, and replace

## <<Your API token here>>

with the API token from the bot you set up in Slack earlier. You should now be ready to run your bot (as described at the start of the workbook)!

# Further explorations

Botx is itself built on top of a comprehensive bot API library called **botkit**, which you can get from:

## https://github.com/howdyai/botkit

If you're interested in doing more development with bots, and accessing many more features of chatbot APIs, I can strongly recommend this library.