

Microsoft  
Technology  
Centers

## Data Literacy Workshop Series

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Philadelphia MTC

[github.com/davew-msft/latent-data](https://github.com/davew-msft/latent-data)

# Dave Wentzel



## **Decision Architect**

Microsoft Technology Center

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[linkedin.com/in/dwentzel](https://linkedin.com/in/dwentzel)

Deloitte and Touche 7 years

Siemens Medical Solutions 5 years

Independent Consultant 4 years

CTO for data consultancy 2 years

Microsoft 4 years



# Our People

The Architects of the MTC deliver immersive industry experiences and deep technical engagement focused on business outcomes. They help you understand the art of the possible and make it real by creating solutions to achieve business outcomes.

## Architects



**Todd Furst**

*Chief Technical Architect*

Cross-workload specializing in *Azure-Infrastructure*

Industry: Retail, Healthcare



**Rich Ross**

*Principal Technical Architect*

Cross-workload specializing in *Azure-App Dev*

Industry: Healthcare, Manufacturing



**Dave Wentzel**

*Principal Technical Architect*

Data and Analytics

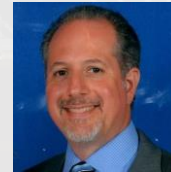


**Michael Mukalian**

*Principal Technical Architect*

Cross-workload specializing in *Modern Workplace*

Industry: Financial Services, Healthcare



**James Stento**

*Principal Technical Architect*

Cross-workload specializing in *Biz Apps*

Industry: Media & Communications, Manufacturing

# Why are we doing Data Literacy Workshops?

Understanding technology is less important than understanding data and having a good “Process”

- Pick the right tool for the user and use case

Self-service analytics initiatives are “underwhelming”

Your users’ level of data literacy (the ability to find, work with, analyze, and “discuss” data is critical to building a self-service, *insights-driven* culture

*It is my ambition to help you better integrate business analytics into the decision-making process, and brandish it for competitive advantage.*

# Our Process

Delivering the Right Experiences for our Customers



## Offerings



### Design Thinking workshop

Explores the impact of digital transformation and innovation to help customers with vision-setting, strategy, roadmaps and organizational alignment.



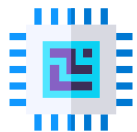
### Strategy briefing

A strategic business and technical discussion to gain understanding of customer goals and challenges. Align Microsoft capabilities and solutions.



### Architecture design session

Synthesizes the business and technical requirements for a solution including an initial scope and a high-level architecture to drive next steps.



### Hackathon

A hands-on, intensely collaborative and inclusive sprint to determine the applicability of specific technologies against a set of business use cases.



### Hands-on lab

A hands-on, immersive education experience to provide the skills and familiarity of a technology to enable solution development and adoption.



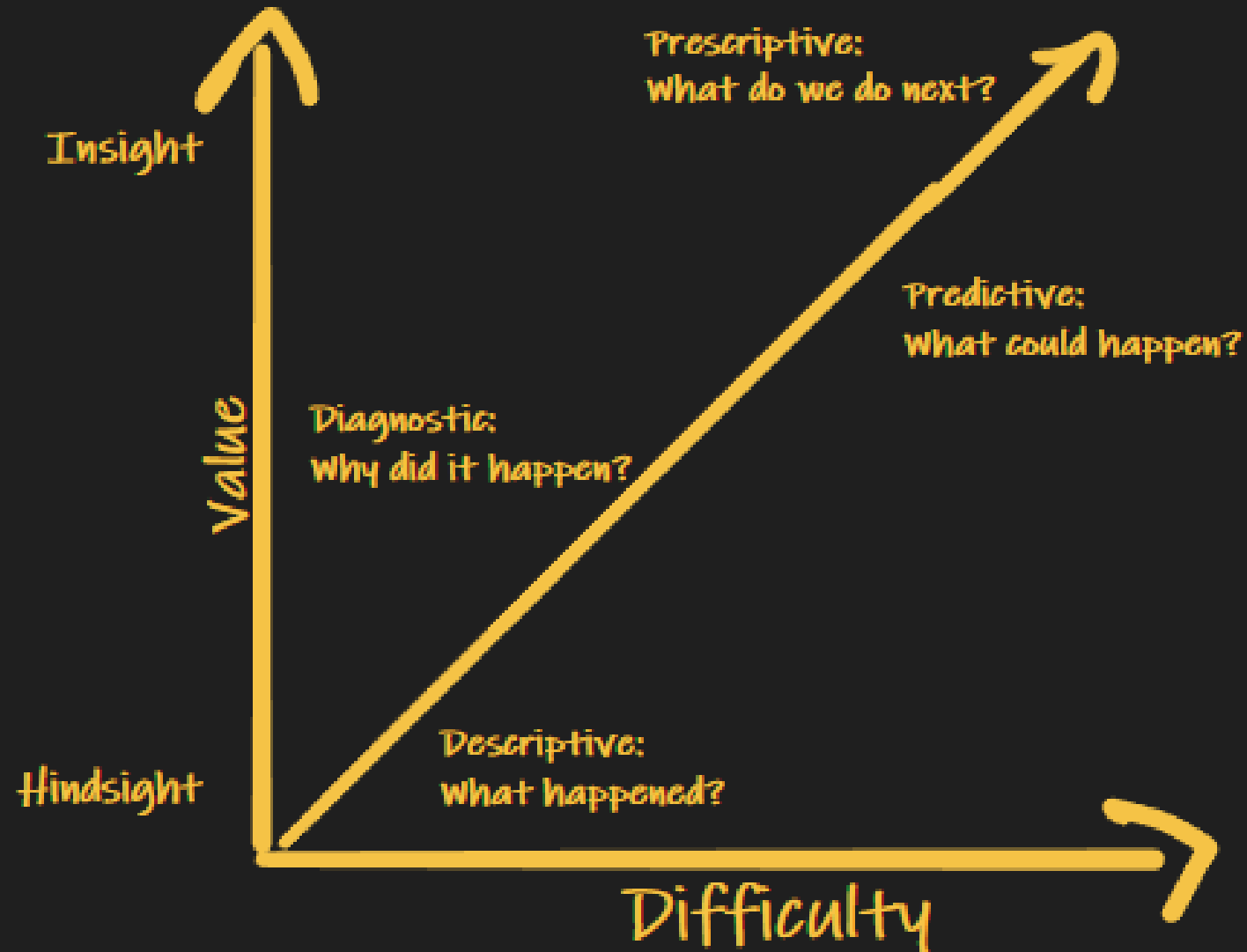
### Rapid prototype

A tailored hands-on experience to demonstrate the key technical capabilities of a solution and address any challenges to accelerate decision making.

<b>Customer Behavioral Analytics</b>	Monday Feb 28 1-3pm EST	Without customers, your company is out-of-business. The most successful companies are using customer behavior data to make key business decisions. Many companies struggle with things like customer segmentation, loyalty, understanding Customer Lifetime Value, and “optimizing” churn. I’ll bet your company has the data to tell which customers have churned and which might, but most struggle with “ok, now what do I do?” As data professionals, we are uncomfortable making opinionated recommendations on what we should do next based on what the data is telling us. In this session I’ll show you how to use data and analytics processes to understand customer analytics issues and how to help your business leaders interpret their data to answer the question: “What should we do next?”.
<b>Marketing Analytics Using Demand Signal Repositories</b>	Monday March 7 1-3pm EST	Most marketing analytics is still done in Excel. The reason is simple: Your marketing team wants to do complex analytics, but it’s too cumbersome to do in your data warehouse. There’s a better way. Data analysts need to be able to guide their marketing teams using Prescriptive Analytics techniques to show them “what do we do next”. In this session we’ll look at how to enable marketing teams to do “self-service analytics” (with the data team’s guidance) by looking at real use cases like calculating Facebook campaign ROIs, performing RFM analytics, and understanding CAC (customer acquisition costs) in relation to churn, customer lifetime value, and product development. We want to show you how to build a Demand Signal Repository that goes viral inside your organization. This will be a hands-on session where we can create opinions using real data.

<b>ETL is why Analytics Projects Fail: Here's a Better Way</b>	Monday March 14 1-3pm EST	Traditional data projects spend a lot of time and resources copying data around the data ecosystem. This isn't fun for your data team, and it certainly doesn't add much value IF there is an alternative. In this session we'll show you some approaches to quickly acquire data sets, determine if they provide lift, and transform that data to add business value, quickly. You can leverage these techniques today to shorten time-to-value for any analytics project.
<b>Latent Data Analytics</b>	Monday March 21 1-3pm EST	It's likely that the most interesting data in your company is not being leveraged in your analytics. The fact is: the most valuable data your customer has is likely locked in unstructured data like Word docs and pdfs. In this session we'll show you how to crack that data and structure it to gain insights. We'll give you lots of use cases and ideas to spark your creativity.
<b>Build the Corporate Decision Factory</b>	Monday March 28 1-3pm EST	You've decided to be a more data-driven company. You are building data lakes, knowledge graphs, and data catalogs. You want to create better decision-making capabilities and focus less on the HOWs and more on the WHATs and WHYs but your team is spending a lot of time focusing on implementation bottlenecks that are derailing your transformation. At the Microsoft Technology Center we have concrete, repeatable processes that we've learned from helping our customers on their analytics journey. Simple questions like "how do I structure my analytics sandbox?" or "how can I store PII in a secure and compliant manner?" take months for many teams to implement. We want to share some patterns that you can use to shorten time-to-value and put your focus back on business outcomes.

# Analytics Maturity Models





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# How to draw an Owl.

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*"A fun and creative guide for beginners"*

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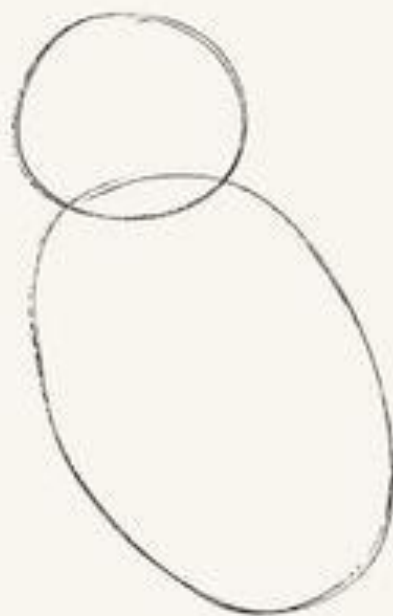


Fig 1. Draw two circles



Fig 2. Draw the rest of the damn Owl

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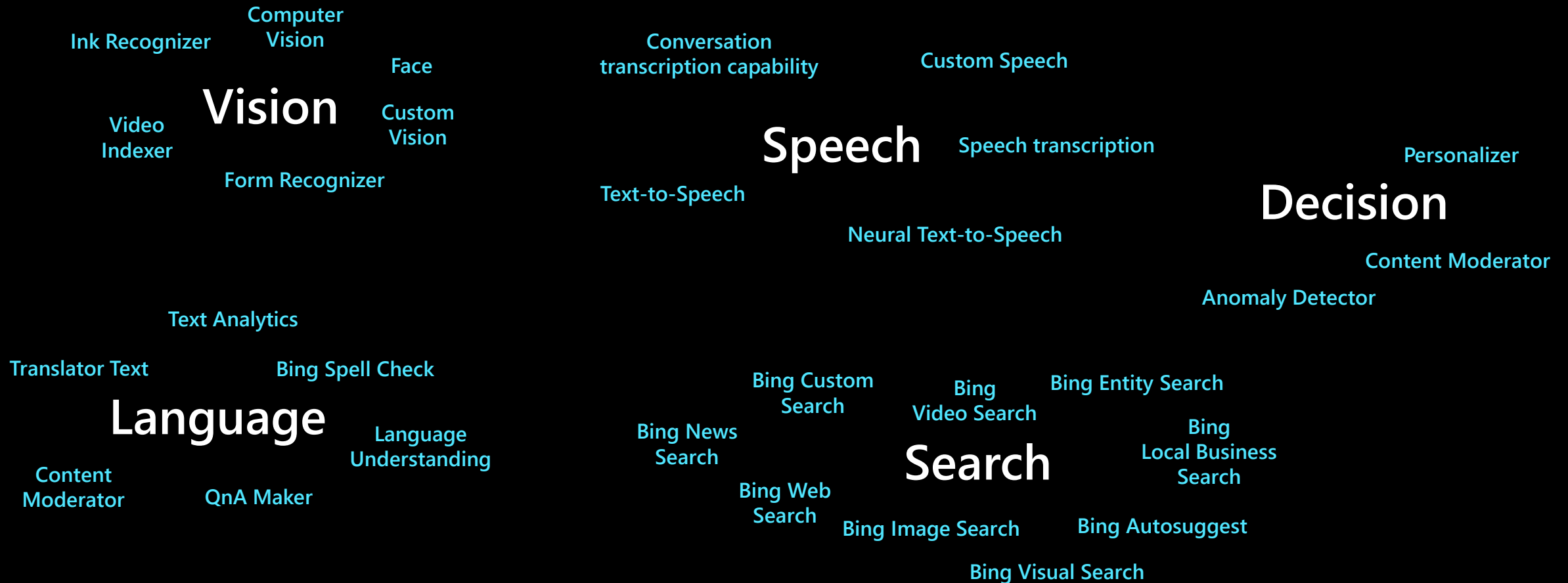
## Data Literacy Workshop Series

[github.com/davew-msft/latent-data](https://github.com/davew-msft/latent-data)



# Azure Cognitive Services

## The most comprehensive pre-trained AI



# What is Knowledge Mining?



Your business documents



**Unlock valuable  
information lying latent  
in all your content**





# THE JFK FILES

The truth is in there

# Azure Search

Search-as-a-Service

Every company has a search problem

Why not just use Sharepoint Search?



M/R: On 26 July Mr. Yeaton of the NSA Legislative Affairs Office, with concurrence from Mr. Rudolph, D/Chief V, asked Mr. Waldley, Chief T12 to effect a search of certain 1962 SIGINT product records held by the SIGINT Repository; the results of which would be used to respond to a query from Mr. Blakely in connection with the House Select Committee on Assassinations investigation into the circumstances surrounding the death of President Kennedy.

Using the guidelines described in the memo the following microfilm copy of product was searched, by T1244 people.

# 1. QOC Series

Reports - 1/0/QOC/K1-130

Report #3-10, 86, 97, 110, 111 and 128 not held in Repository.

2/0/QOC/K1-13

Report #8 not held in Repository.

2X/0/QOC/K1-352

Report #48, 49, 228, 248, 266, 308 - 317 and 350 not held in Repository.  
Report #178 - 180 not readable on film (date of issue between 8 August and 20 September 1962 therefore did not recall H.C.)

Translations -

1/0/QOC/T1-150 Translation #99 not held in Repository.

2/0/QOC/T1-76

2X/0/QOC/T1-2957 Translation #1057 - 1065, 1182, 1313, 2102, 2128, and 2250 not held in Repository.

# 2. QOT Series

Reports - 1/0/QOT/K1-11 Report #3, 8, and 10 not held in Repository.

2/0/QOT/K1

2X/0/QOT/K1 Report #11 not held in Repository.

Translations -

1/0/QOT/T1-50

2/0/QOT/T2 Translation #1 not held in Repository.

2X/0/QOT/T1-519 Translation #42-43, 92, 177, 253, 260, 261, and 434 not held in Repository. Translations 500-507 not readable on film (date of issue Oct 1962, therefore did not recall H.C.)

# 3. QOF Series

Reports - 1/0/QOF/K1-39

2/0/QOF/K1-225

~~SECRET~~

~~ALL INFORMATION CONTAINED HEREIN IS UNCLASSIFIED~~

TIFF

# At a high level...

INGEST

ENRICH

EXPLORE

101010  
010101  
101010

Data in any  
format, any  
Azure store

Cognitive skills



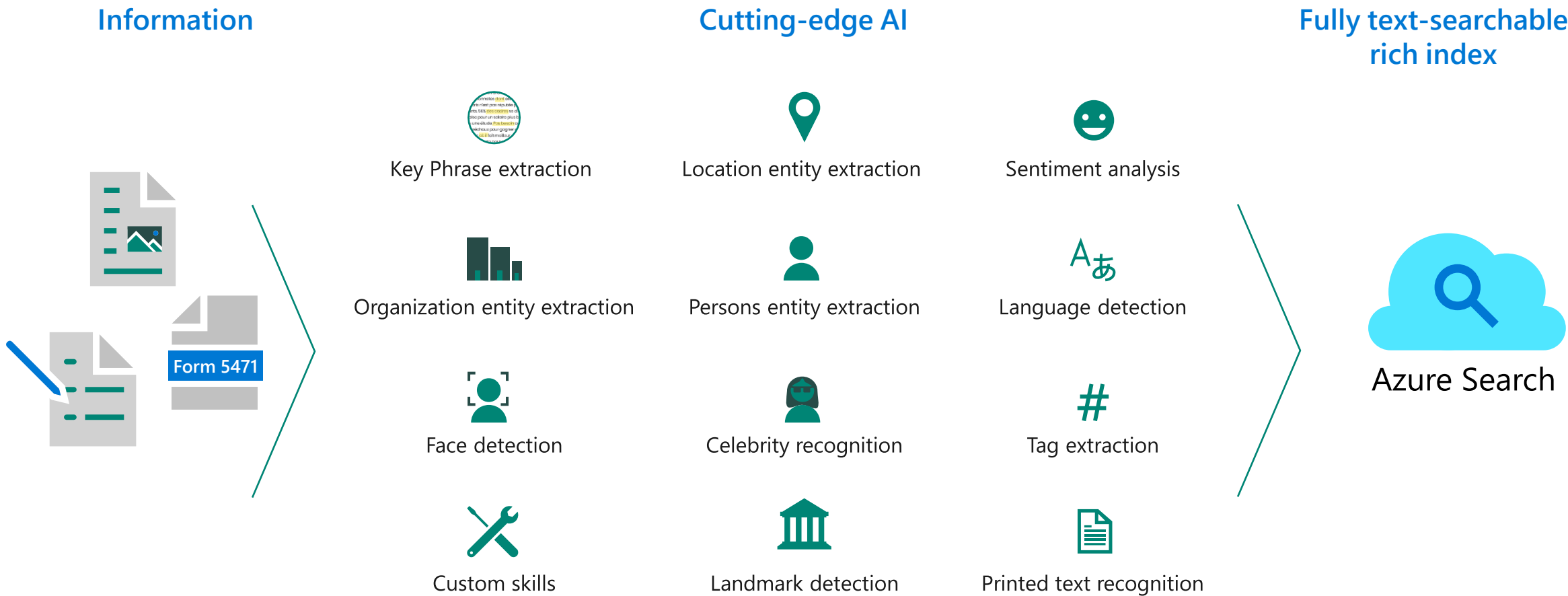
Explore



Annotations



# Knowledge mining with Azure Search



# Cognitive skills

## Built-in skills



Key Phrase extraction



Location entity extraction



Sentiment analysis



Organization entity extraction



Persons entity extraction



Language detection



Face detection



Celebrity recognition



Image tag extraction



Text Utilities



Landmark detection



Printed text recognition

## Custom skills



Your custom  
skill goes here!



Azure  
Databricks

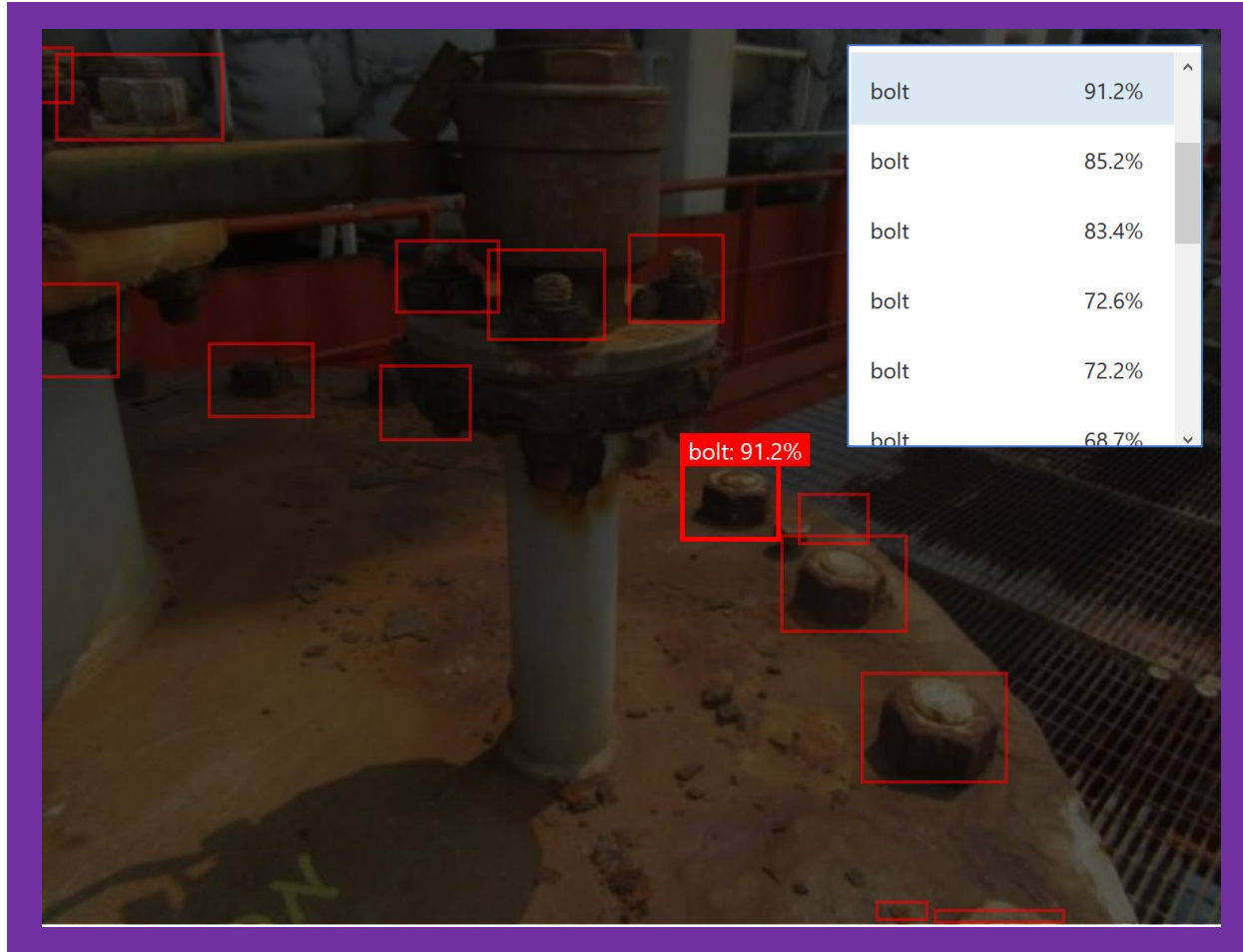


Azure Machine  
Learning



Machine Learning  
VMs

# Object Detection Common Scenarios



- Object counting
- Locate an object or a group of objects
- Size / measurements

# Face

## Face detection

Detect faces and their attributes within an image

## Face verification

Check if two faces belong to the same person

## Similar face searching

Find similar faces within a set of images

## Face grouping

Organize many faces into groups

## Face identification

Search which person a face belongs to





# Custom Vision

A customizable web service that learns to recognize specific content in imagery

## Upload images

Upload your own labeled images, or use Custom Vision Service to quickly tag any unlabeled images

## Train

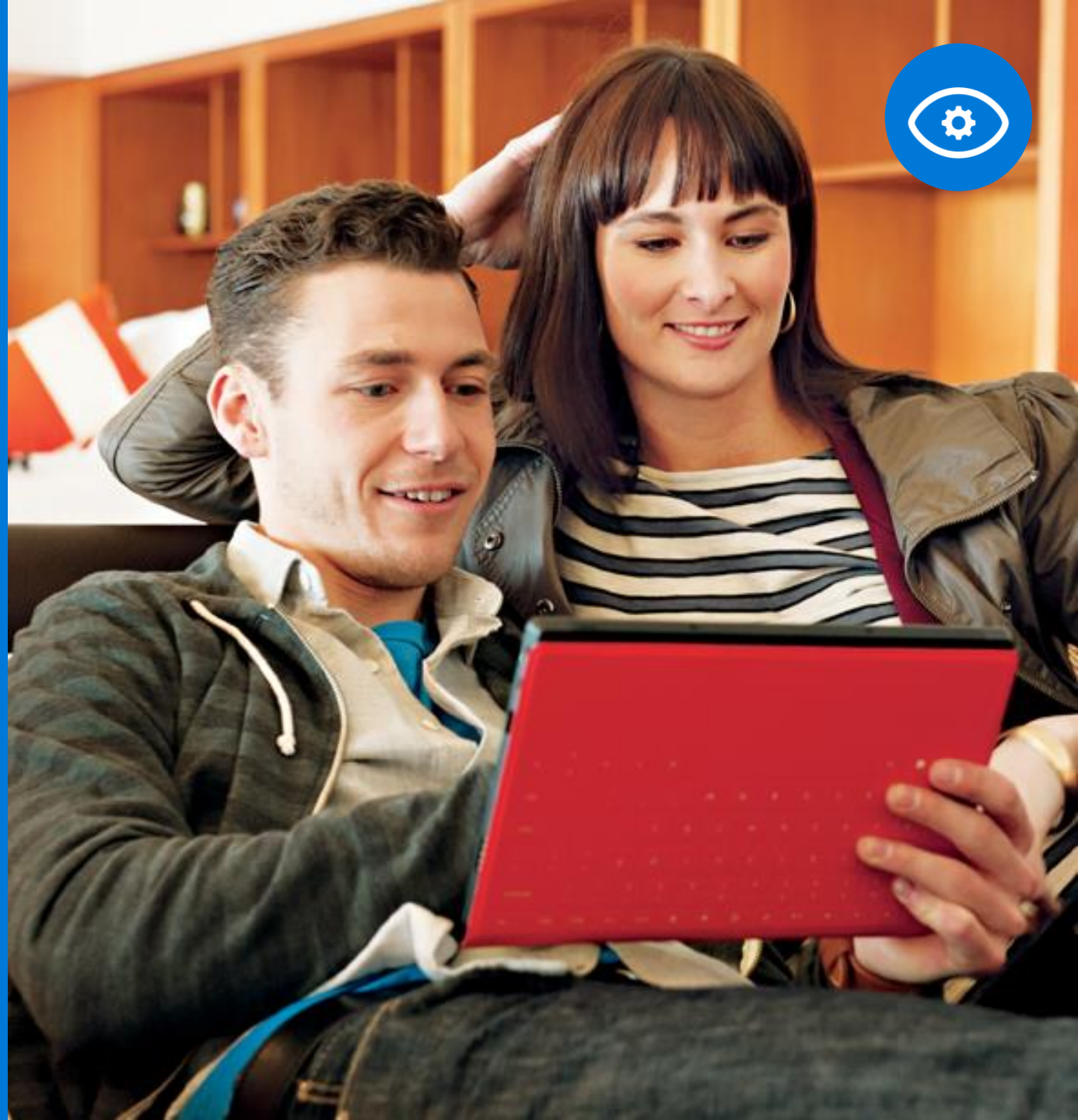
Use your labeled images to teach Custom Vision Service the concepts you want it to learn

## Evaluate

Use simple REST API calls to quickly tag images with your new custom computer vision model

## Active learning

Images evaluated through your custom vision model become part of a feedback loop you can use to keep improving your classifier





# Video Indexer

Unlock video insights

## **Upload your video and go**

Start turning your video into insights right away.

## **Make your content more discoverable**

Enhance content discovery experiences such as search results by detecting spoken words, faces, characters, and emotions

## **Improve engagement with your video**

Metadata extracted by Video Indexer can be used to build powerful engagement experiences with recommendations, highlight clips, and interactive videos



# Confusion Matrix

		Predicted		
		-	+	
Actual	-	1113 (TN)	279 (FP)	1392
	+	116 (FN)	92 (TP)	208
		1229	371	1600