



Converter V1.004.0000000.0.R. 20241101

Release Notes



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1 Release Notes

1.1 Overview

Item	Description
Product model	Converter
Version	V1.004.0000000.0.R.20241101
Software package information	DH_Converter_Windows_V1.004.0000000.0.R.20241101.exe
OS requirement	64-bit systems: Windows 7, Windows 10, Windows 11, Windows Server 2012, Windows Server 2016 or Windows Server 2019
Release date	November 1, 2024

1.2 New Features

No.	Feature Description
1	Improved the display of cloud access status on Converter.
2	Add the function to notify about changes to Converter cloud accounts and security services.
3	Forwarding protocols can run and be maintained independently.
4	Displays alarm events in real time.
5	You can view local images or videos of the events.
6	Messages can be reported to either Main CMS or Alternative CMS. If Converter is disconnected from Main CMS, it will automatically connect to Alternative CMS.
7	Alarms with event images can be prioritized for forwarding.
8	You can filter the list of unbound devices.
9	You can search for event codes.
10	Optimized the page layout.

1.3 Fixed Bugs

None.

1.4 Compatibility

1.4.1 Program

Compatible with earlier versions.

1.4.2 Browser

None.

1.4.3 Third-party Access

None.

1.5 Software Environment

None.

1.6 Pending Issues

None.

2 Update Guide

2.1 Introduction

This manual introduces how to update the Converter.

2.2 Preparation

Open the Converter and log in.

2.3 Instructions

Go to About page, redirect to the webpage where the latest version was released, and download the latest version.

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