Entities:

* Customer: CustomerID, FirstName, LastName, Address, Email, Phone, PaymentInfo, DoB.
* Pets: CustomerID, Pet#, Name, category, breed, species, breed\_description, gender, DoB, Particularities.
* Staff: EmpID, FirstName, LastName, SSN, Address, Email, Phone, DoB.
* Visit: VID, Date, Time, Customer, Pet, SrvcID, SrvcPrice, SrvcName, SrvcDescription, Bill, Paid.

Relationships:

* A customer can have one or more pets (0 to N), a pet must belong to exactly one customer (1 to 1).
* A staff member may treat one or more pets (0 to N), and a pet may be familiar with one or more staff member (0 to N).
* A pet can have one or more visits (0 to N), and each visit may involve one pet (0 to 1).
* A staff member must oversee one or more (1 to N) visits, and a visit must be charged exactly one time (1 to 1).
* A customer may be referred by one customer (0 to 1), and a customer can refer one or more customers (1 to N)
* A staff member must have one supervisor (1 to 1), a staff member may oversee one or more staff member (0 to N).