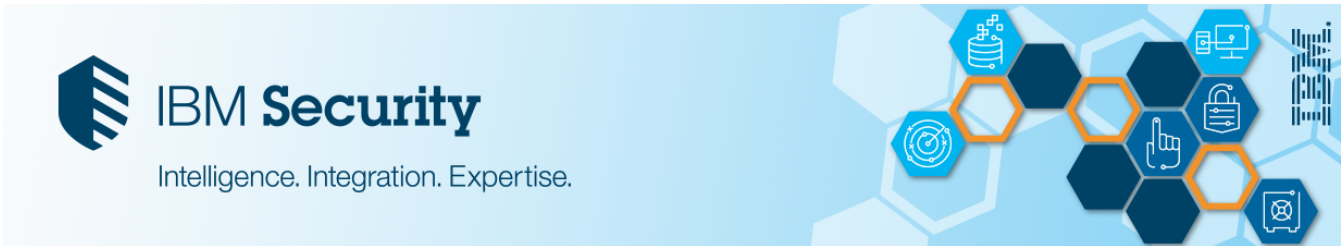

IBM SECURITY IDENTITY GOVERNANCE AND INTELLIGENCE

IGI Advanced Reporting (Lab02)

5.2.x

David Edwards

Version 0.2
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Document Purpose

This document provides the instructions for running the IGI Advanced Notifications labs.

For any comments/corrections, please contact David Edwards (davidedw@au1.ibm.com).

Document Conventions

The following conventions are used in this document:

☐ A step to be performed by the student.

A note, some special information or warning.

```
A piece of code
```

Normal paragraph font is used for general information.

The term “IGI” is used to refer to IBM Security Identity Governance and Intelligence.

Document Control

Release Date	Version	Authors	Comments
21 Feb 2017	0.1	David Edwards	Initial version
28 Jul 2017	0.2	David Edwards	Updated for training environment v4 (split VA/Data) and IGI 5.2.3

Table of Contents

1 Introduction to the Lab

Reporting is a critical function for all identity management and governance deployments – managers, business owners and auditors need to be able to extract information about system users and their access. IBM Security Identity Governance and Intelligence (ISIGI or IGI) provides its own extensible reporting capability that runs within the IGI access control and data scoping mechanisms.

IGI provides an extensive library of reports, but often custom reports are needed to address specific deployment requirements.

This lab will look at custom reporting in IGI, modifying an existing report and creating a new one, plus walking through the changes to administrative roles for a new report.

The parts of the lab are:

1. Brief revisit of the Report Designer module
2. Create a new custom report

2 Lab Pre-Requisites

This section defines the lab pre-requisites.

2.1 Expected Knowledge

This lab assumes the following knowledge has been acquired before attempting the labs:

- Familiarity with the IGI Administrative Console and Service Center
- Familiarity with the admin roles and role scoping
- Ability to create certification datasets and campaigns, run campaigns and review access
- Basic knowledge and understanding of SQL (we will not write SQL in this lab but you should be able to read it)

This knowledge can be gained via the introductory (Foundation) training of IGI and working with SQL.

2.2 Standard Lab Setup

This lab uses the standard IGI training lab. Setup for this lab is described in the document ***Lab00 - IGI Lab Environment Setup Guide***.

These documents describe the standard training environment used for the IGI labs and the steps to prepare for this lab.

2.3 Additional Lab Setup

No additional lab setup is required for the standard parts of this lab.

If you want to run the last (optional) part of the lab, you will need an email client for Patricia Whiteman (pwhiteman@igi.ibm.com) setup.

Appendix C in the document ***Lab00 - IGI Lab Environment Setup Guide*** contains instructions to setup some mail clients (Mac Mail and Thunderbird).

If you are using the Windows Server VM, you will need to configure Thunderbird. or email client settings. A link to Thunderbird is on the desktop and in the system tray of the Windows Server VM.

If you are running the labs on local VMs, you can use your own mail client.

3 Lab Instructions

3.1 Part 1 – Explore the Report Designer

This part of the lab will explore the Report Designer module to revise the data structure concepts and features of the module.

To support this section, you should review the section " Report modeling for the Identity Governance and Intelligence platform" in the IGI Knowledge Center (online documentation) at https://www.ibm.com/support/knowledgecenter/SSGHJR_5.2.2/com.ibm.igi.doc/CrossIdeas_Topics/RD/ReportModeling_QuerySchemaScopesFilters.html.

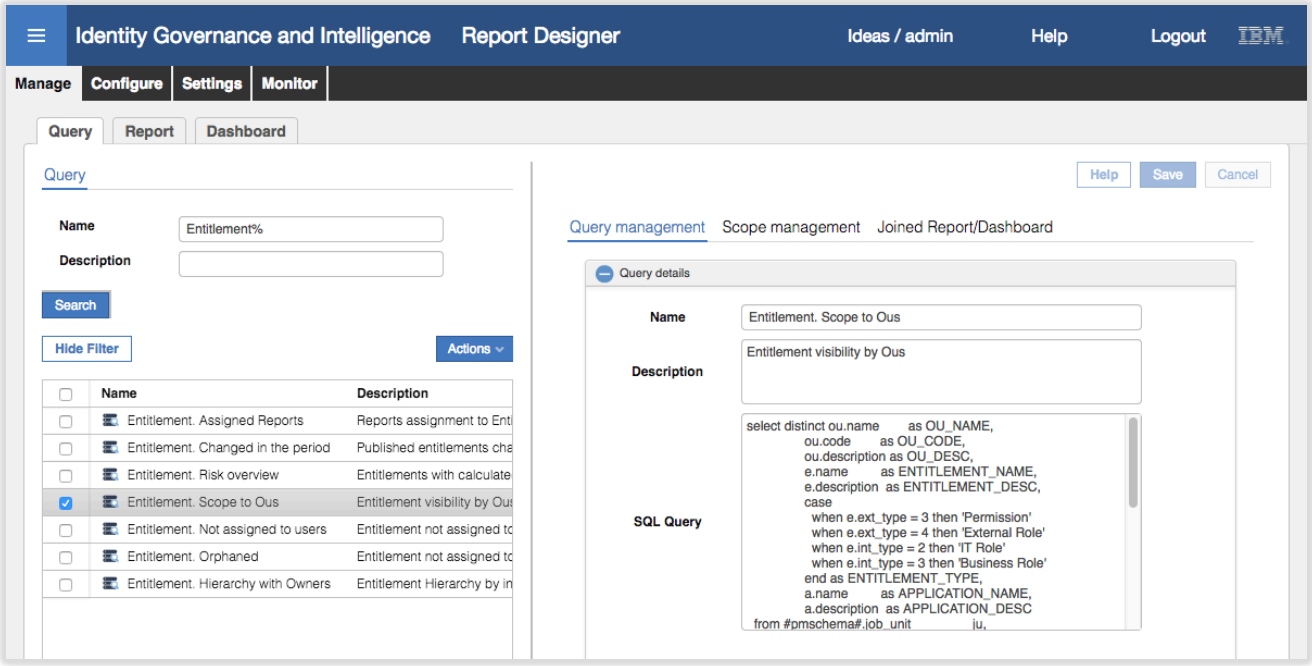
3.1.1 Queries

The steps are:

☐ Open the **IGI Administrative Console** (`admin/admin`)
☐ Open **Report Designer**

The default view is **Manage > Query**, showing all the queries defined.

☐ Click **Filter** and search for queries with a **Name** like `Entitlement%`.
☐ Select the query `Entitlement. Scope to Ous`



The right pane for the selected query shows the name, description and SQL query. This query (and associated report) explores the org structure (or part of it) to show the visibility of entitlements (possibly scoped by application and/or filtered by a specific entitlement).

The query follows standard SQL structure. In includes three blocks;

- The "***select***" section where the columns are selected (from multiple tables if needed). It may include code to replace enumerators with text values
- The "***from***" section where the tables are identified, using **schemas** (covered later) for tables in the IGI DB and temporary tables for values specified during report generation
- The "***where***" section containing the selection criteria which may be static values, common values between tables or based on any scope applied to the report.

Let's look at the SQL code for the query above. We will start with the "**from**" section:

```
from #pmschema#.job_unit                  ju,
       #pmschema#.organizational_unit       ou,
       #pmschema#.entitlement_flat_hier     efh,
       #pmschema#.entitlement               e,
       #pmschema#.application               a,
       #schema_tmp#.tmp_rep_application              tmp,
       #schema_tmp#.tmp_rep_organizational_unit      tmp2
```

The "***from***" section is pulling data from the #pmschema# **schema** (basically IGA core, but we'll come back to that) tables: job_unit, organizational_unit, entitlement_flat_hier, entitlement, and application.

The #schema_tmp# schema is used to store temporary data at execution time, such as the **scope** selected when running the report (in this case application and org unit selected). We will come back to the scope later.

Next, we'll look at the "**select**" section:

```
select distinct ou.name        as OU_NAME,
                ou.code        as OU_CODE,
                ou.description as OU_DESC,
                e.name         as ENTITLEMENT_NAME,
                e.description  as ENTITLEMENT_DESC,
                case
                  when e.ext_type = 3 then 'Permission'
                  when e.ext_type = 4 then 'External Role'
                  when e.int_type = 2 then 'IT Role'
                  when e.int_type = 3 then 'Business Role'
                end as ENTITLEMENT_TYPE,
                a.name         as APPLICATION_NAME,
                a.description  as APPLICATION_DESC
```

The "***select***" section is defining the columns of the report. This query is pulling:

- name (and calling it OU_NAME), code (OU_CODE) and description (OU_DESC) from the organizational_unit table,
- name (ENTITLEMENT_NAME), description (ENTITLEMENT_DESC), and building ENTITLEMENT_TYPE based on ext_type or int_type values (in the case statement), from the entitlement table,

> The entitlement types an internal (IT Role and Business Role) and external (Permission and External Role). The case statement is apply the label to the numeric value of the type.

- name (APPLICATION_NAME) and description (APPLICATION_DESC) from the application table,

You will see a consistent column naming standard applied throughout the supplied queries.

Finally, we have a look at the "**where**" section:

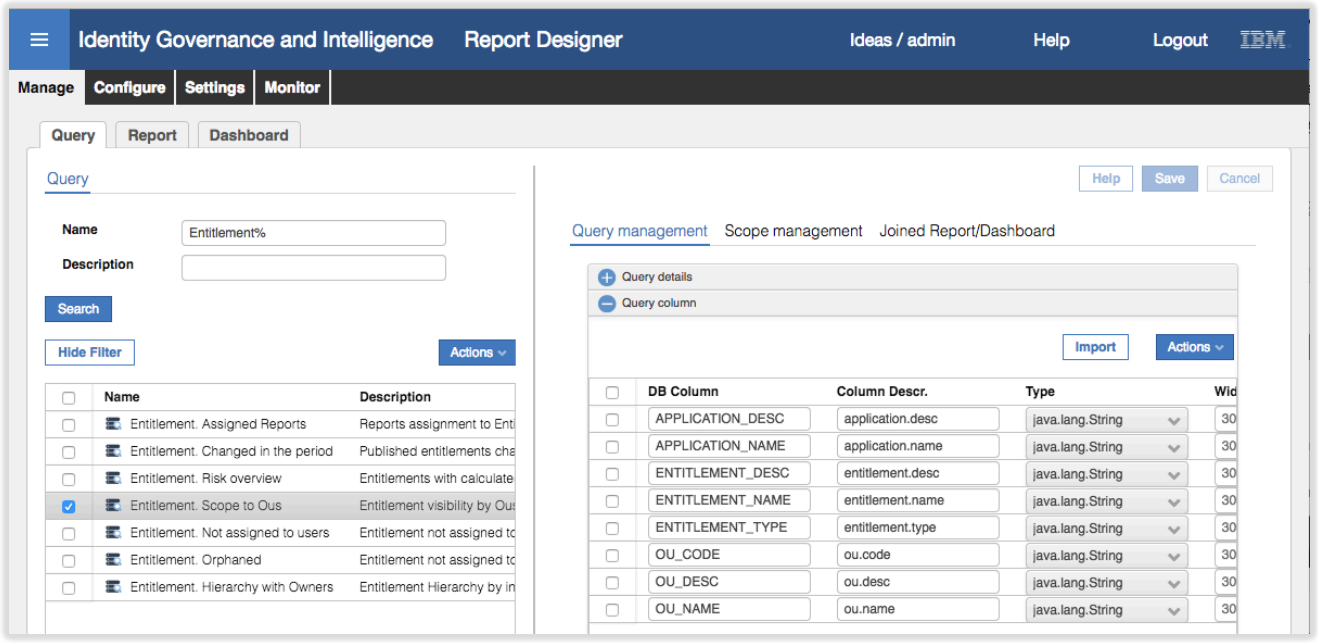
```
where a.id = tmp.id
   and ju.organizational_unit = tmp2.id
   and ju.entitlement = e.id
   and ju.organizational_unit = ou.id
   and efh.parent = e.id
   and efh.child_application = a.id
   and efh.child_int_type = 1
   and upper(e.name) like upper ('#entitlement_name#')
   and ju.hierarchy = 1
   and ju.hierarchy = ou.hierarchy1
```

The "where" section defines the data selection criteria. It may include a scope (e.g. "`a.id = tmp.id and ju.organizational_unit = tmp2.id`" to use the application / org unit specified at run time) or filter (like "`upper(e.name) like upper ('#entitlement_name#')`" to specify an entitlement with wildcard).

You could make changes here, but if the query is provided with IGI (not custom) you cannot save the changes.

The remainder of this lab assumes you can understand and work with SQL. We will revisit SQL queries in later parts of this lab.

☐ Click on the **+** icon beside **Query column** (towards the bottom of the **Query management** pane)

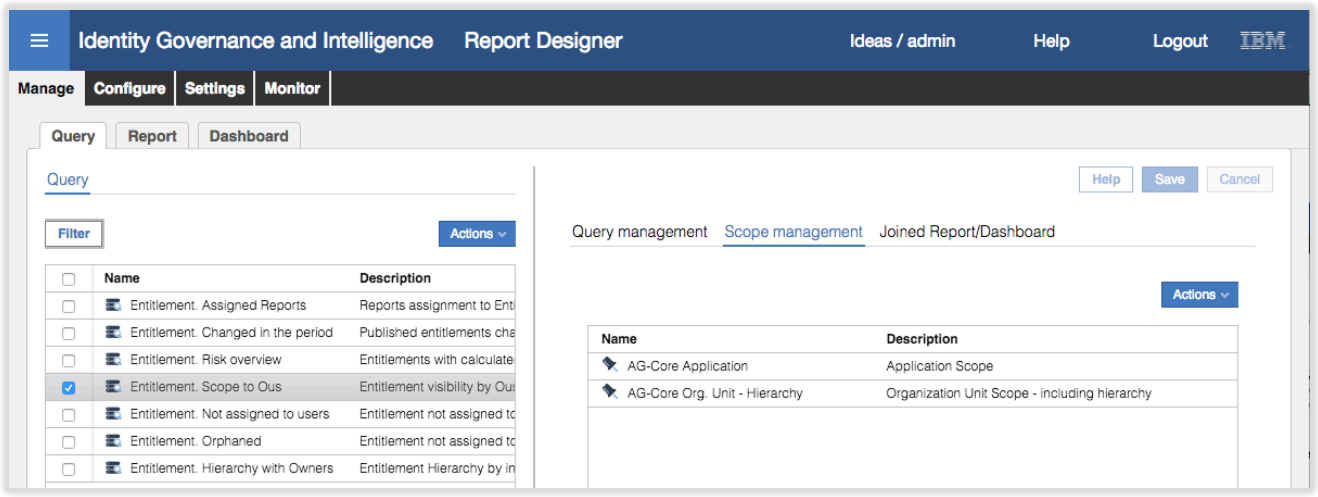


The columns match those defined in the "***select***" section of the query.

The Import button will import the details from the SQL query.

You could make changes here, but if the query is provided with IGI (not custom) you cannot save the changes.

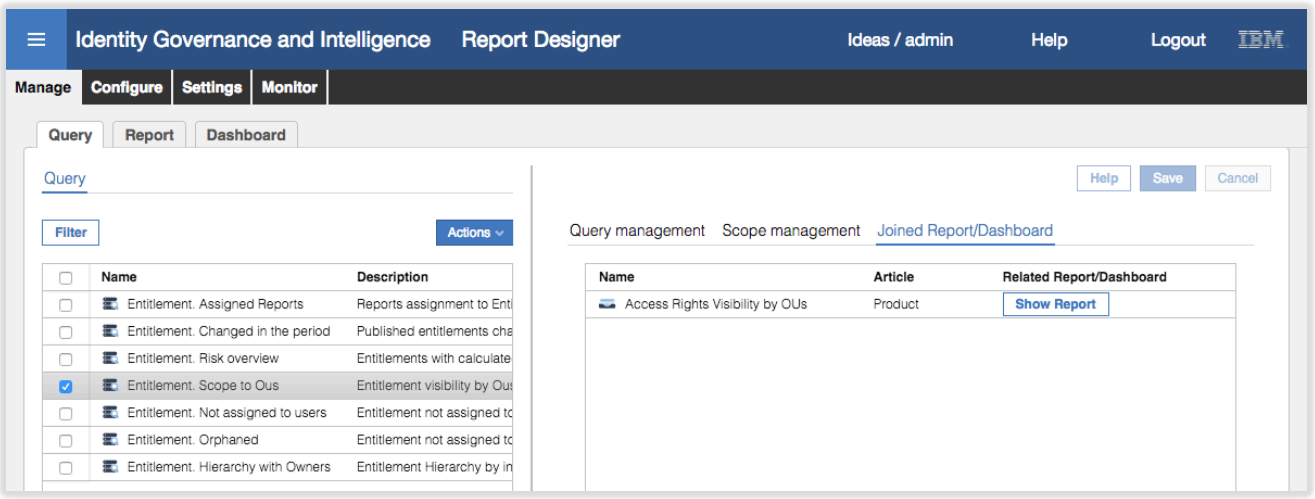
☐ Click on the **Scope management** tab



This tab allows specification of the scope(s) presented during report runtime. For example, the above query exposes both Application and Org Unit hierarchy to the associated report(s).

You could make changes here, but if the query is provided with IGI (not custom) you cannot save the changes.

☐ Click on the **Joined Report/Dashboard** tab



This tab shows the reports and/or dashboards that this query is related to (i.e. used in). For example, the 'Entitlement. Scope to Ous" query is used in the "Access Rights Visibility by OUs" report.

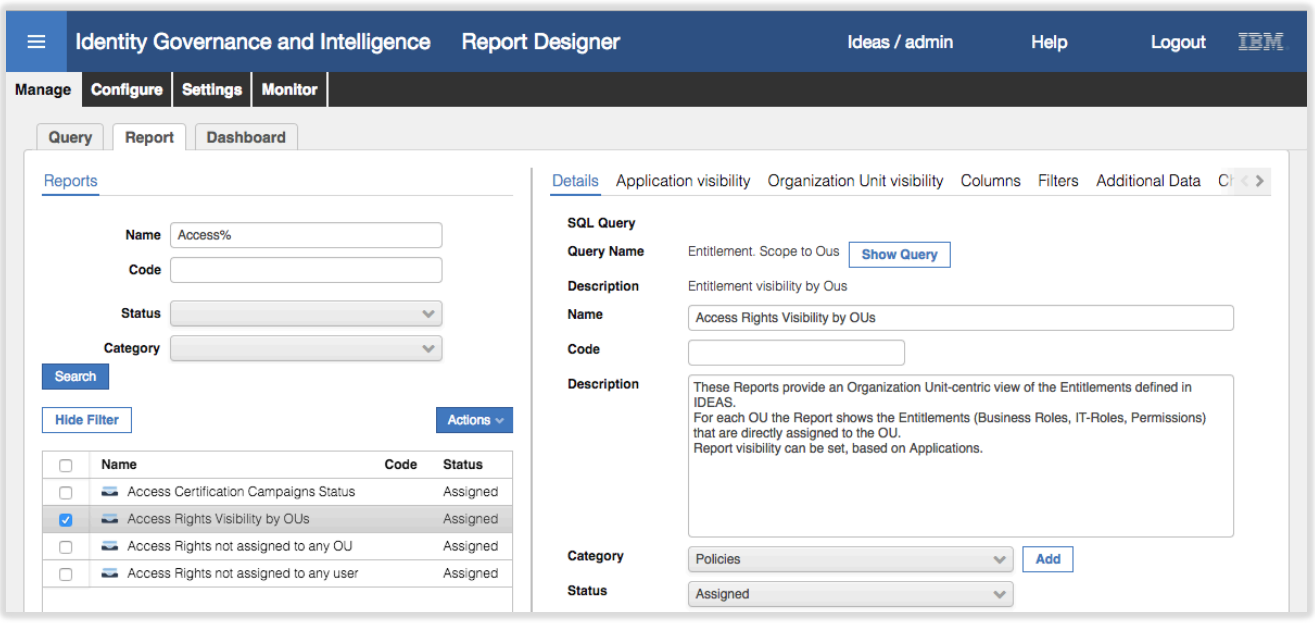
We do not look at dashboards in this lab, but in most cases dashboards are just queries that present the results on the Service Center home page (unlike reports that are requested in the Reports section of the Service Center or in the various modules of the Administrative Console).

You could click on the Show Report button to be taken to the Report tab.

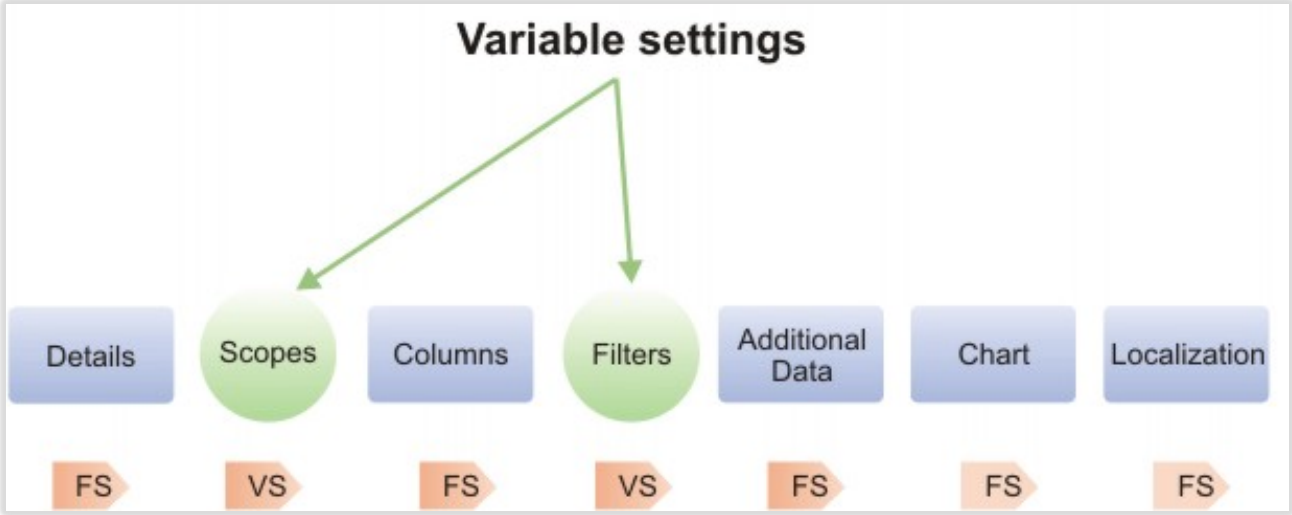
3.1.2 Reports and Dashboards

Reports and Dashboards use Queries. Lets explore Reports:

☐ Within the **Report Designer**, go to **Manage > Report**
☐ Click **Filter** and filter on **Name** of `Access%`
☐ Select the "`Access Rights Visibility by OUs`" report

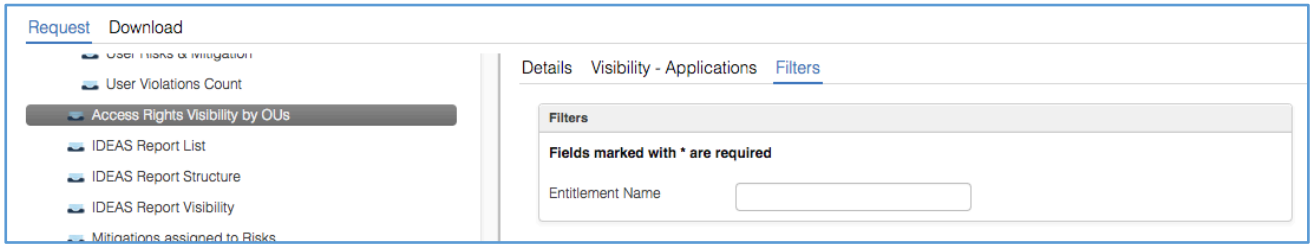


Before looking at the report information presented, let's look at how reports are structured. The following figure is from the IGI Knowledge Base (https://www.ibm.com/support/knowledgecenter/SSGHJR_5.2.2/com.ibm.igi.doc/CrossIdeas_Topics/RD/Report_Wizard_Steps.html) and shows the components of a report.



For each report, there are Fixed Settings (FS) and Variable Settings (VS). All reports will have the Details, Columns, Additional Data, Chart and Localization tabs. Depending on the query associated with a report, there may be one or more scope tabs (e.g. "Application visibility", "Organization Unit visibility" in our example) and a tab for filters.

Additional data is presented in its own tab when requesting a report, whereas filters are single value responses presented in a table when specifying the report output type. For example, the following report includes both additional data ("Visibility – Applications") and filters ("Entitlement name"). We will come back to why the report doesn't present a "Visibility – Organizational Units" tab.



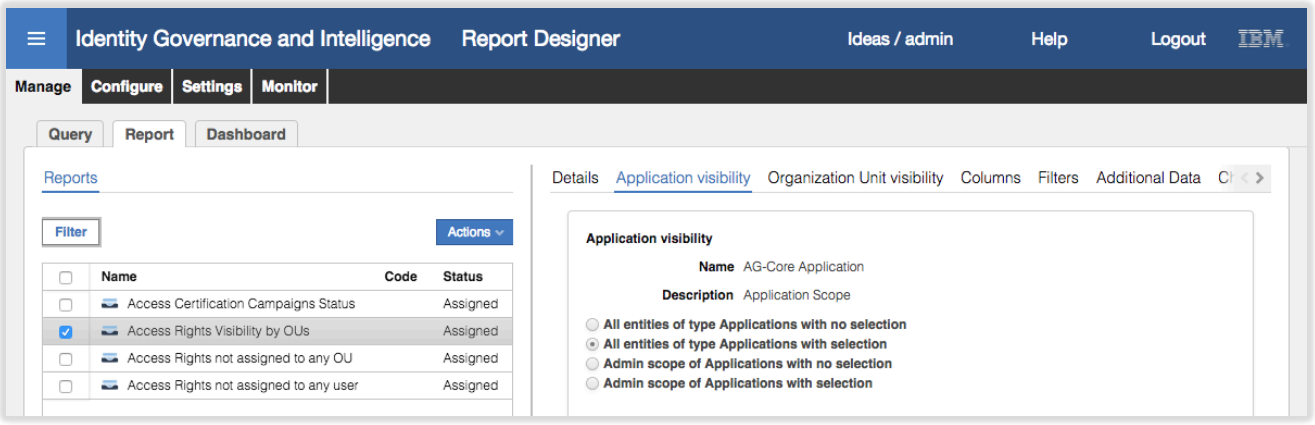
Let's look at how this "Access Rights Visibility by OUs" report is built.

☐ Look at the **Details** tab

It shows the query (and query description) associated with the report (one query per report) and a button to allow you to switch to that query. It has a description, code and name.

You can specify a category for the report (and add a new category). The categories define the reporting tree structure. For example, this report will appear under the Policies category.

☐ Click on the **Application visibility** tab

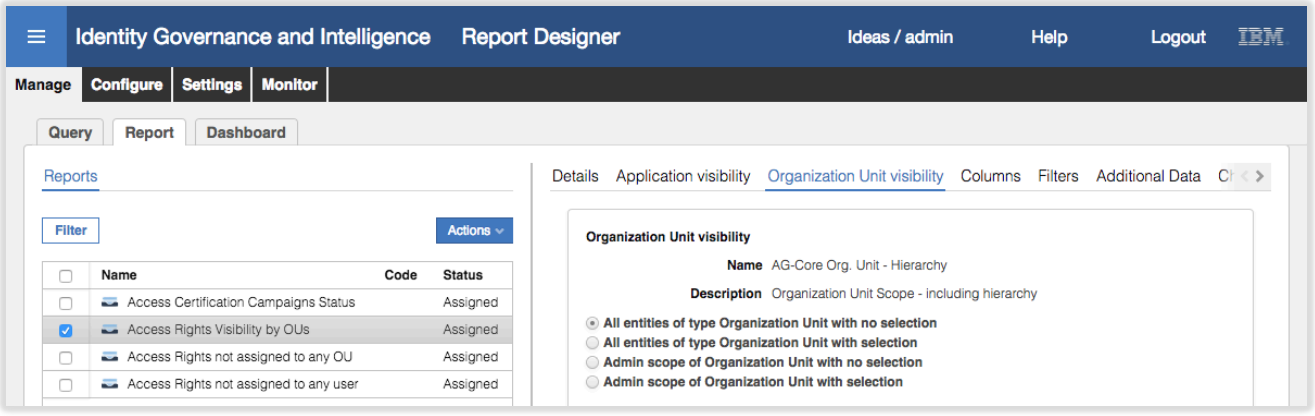


There are four options

- **All entities of type Applications with no selection** – this means no scope is visible or applied
- **All entities of type Applications with selection** – this means there is no restriction on the applications that can be selected, and the user generating the report can select from all applications
- **Admin scope of Applications with no selection** – this means only the applications that this user is entitled to see will be used, and all of them will be applied without presenting a list to the user
- **Admin scope of Applications with selection** – this means only the applications that this user is entitled to see will be available to be selected by the user generating to report

As the “All entities of type Applications with selection” is selected in this report, the user generating the report will see a tab of “Visibility – Applications” and the list they can select from is all applications.

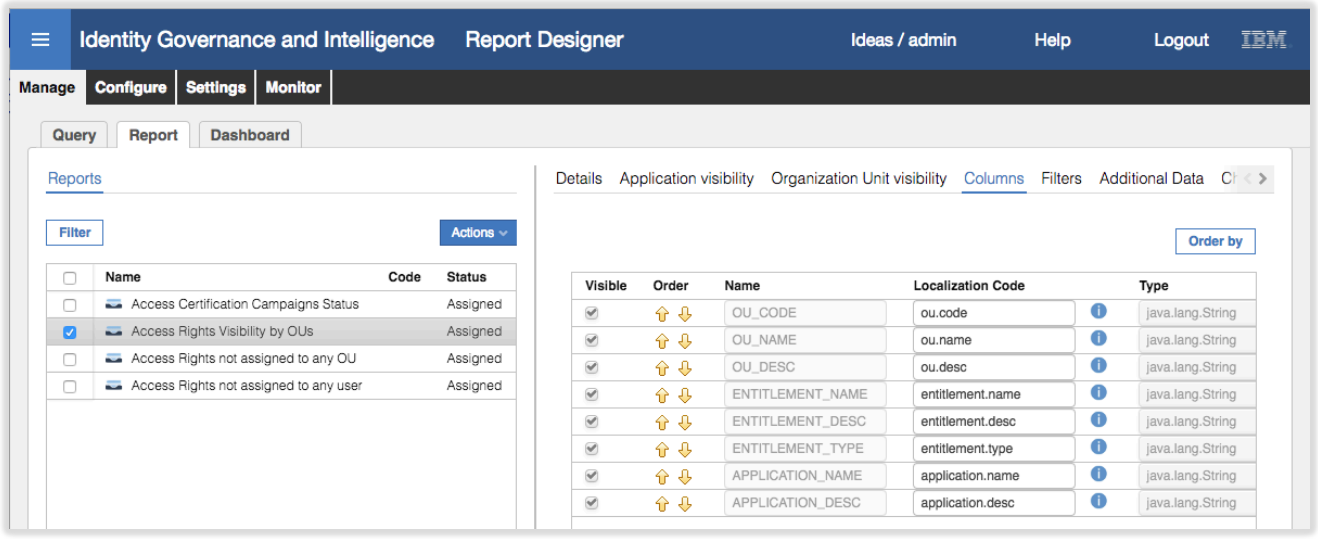
☐ Click on the **Organization Unit visibility** tab



The options are the same as for the Application visibility.

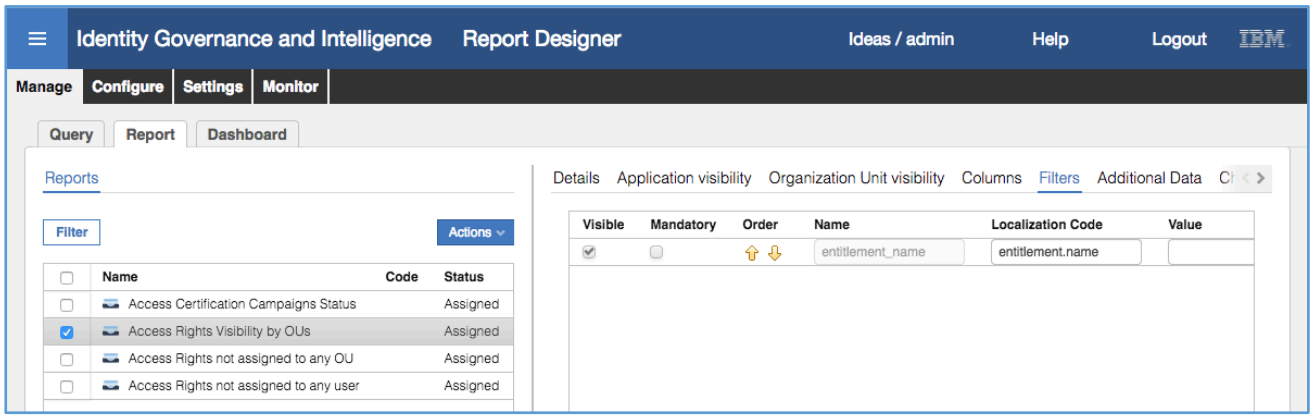
In this case the “All entities of type Organization Unit with no selection” is selected. This means there will be no restriction by org unit and no ability for the user generating the report to select org units. Therefore, there is no “Visibility - Organization Unit” tab when requesting the report.

☐ Click on the **Columns** tab



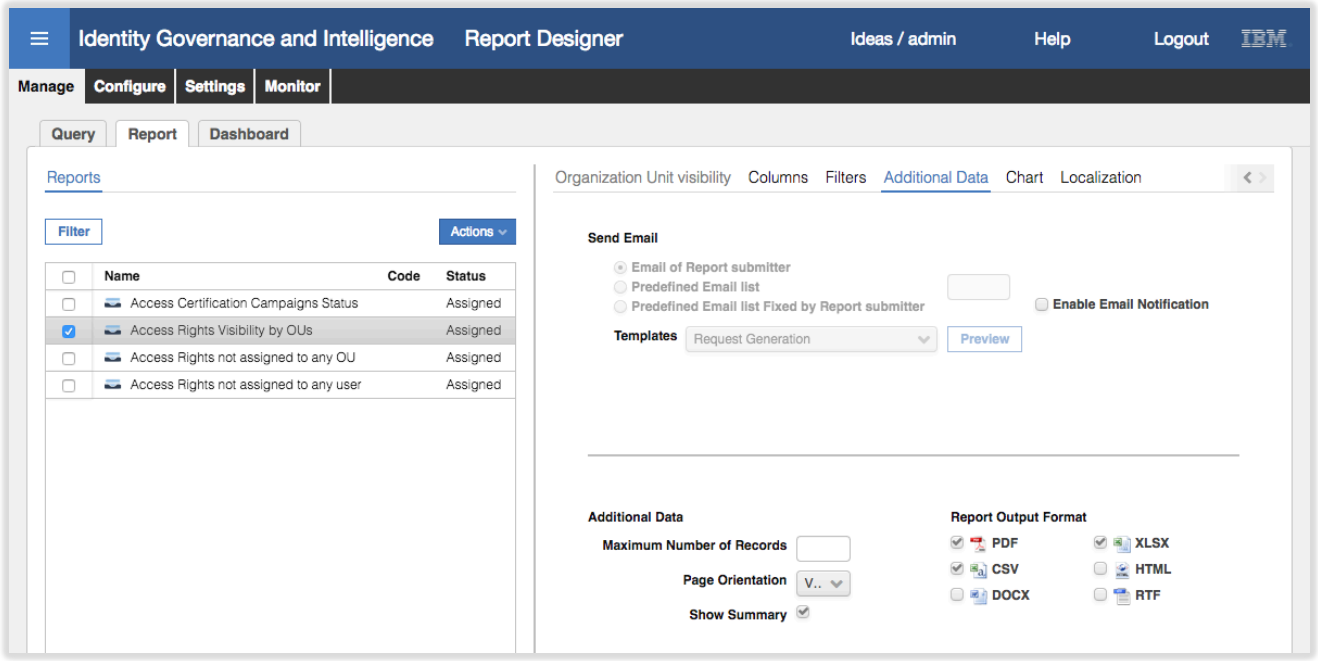
This shows the columns from the query and allows you to hide or re-order them, change the localization code or the default column width.

☐ Click on the **Filters** tab



The query had one filter defined in the SQL (entitlement_name) and this is shown here. It can be hidden and flagged as mandatory. You can also specify a default value and add a description.

☐ Click on the **Additional Data** tab

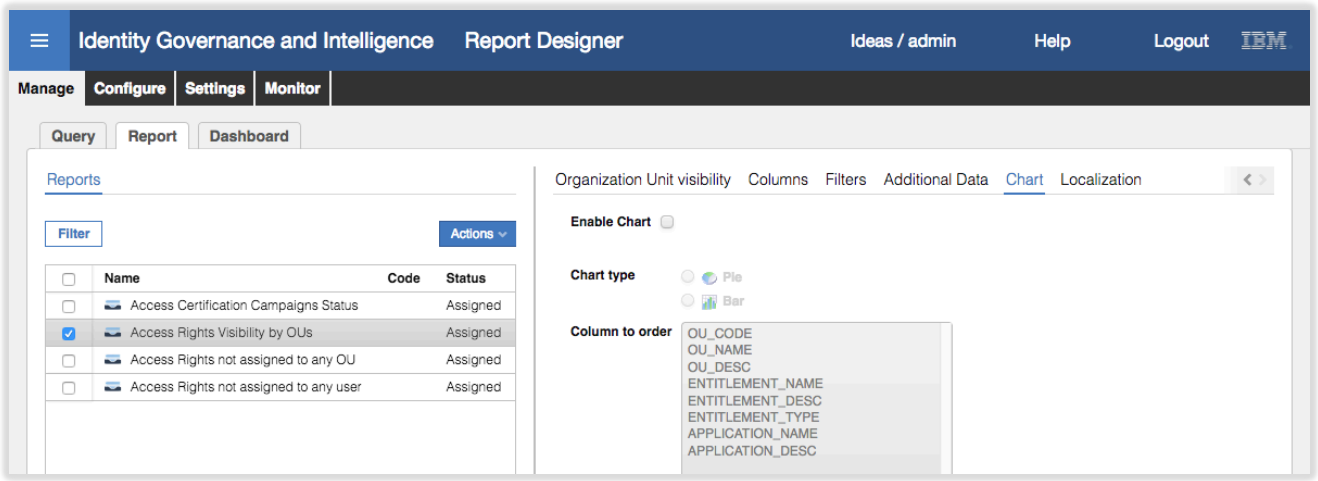


The additional data consists of:

- Email – whether to send email notification, and if so who to and what template to use
- Maximum number of records to display
- Page Orientation – vertical or horizontal
- Whether to include a summary page or not
- Report Output Format – PDF, CSV, DOCX, XLSX, HTML or RTF

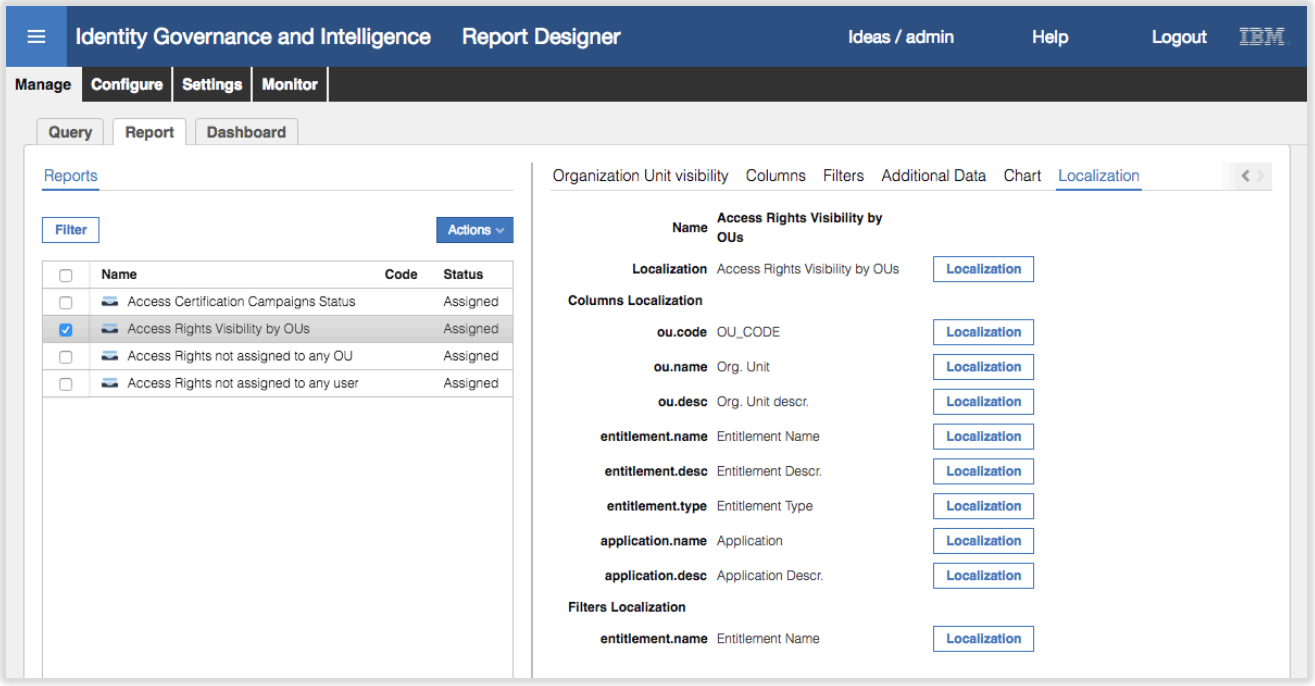
The email notifications are covered in a separate training module.

☐ Click on the **Chart** tab



This enables a chart in the report. It could be a Pie chart or Bar chart. The Column to order list is the columns in the query. Theoretically you could have columns not displayed in the report output but used to order the chart.

☐ Click on the **Localization** tab



This tab allows setting the localized language labels for the report header, columns and filters, for each language that is enabled in IGI.

This concludes our exploration of the **Reports** configuration.

The **Dashboard** view is similar except that you only get **Details**, **Layout** and **Localization** tabs. Depending on the query you may also get:

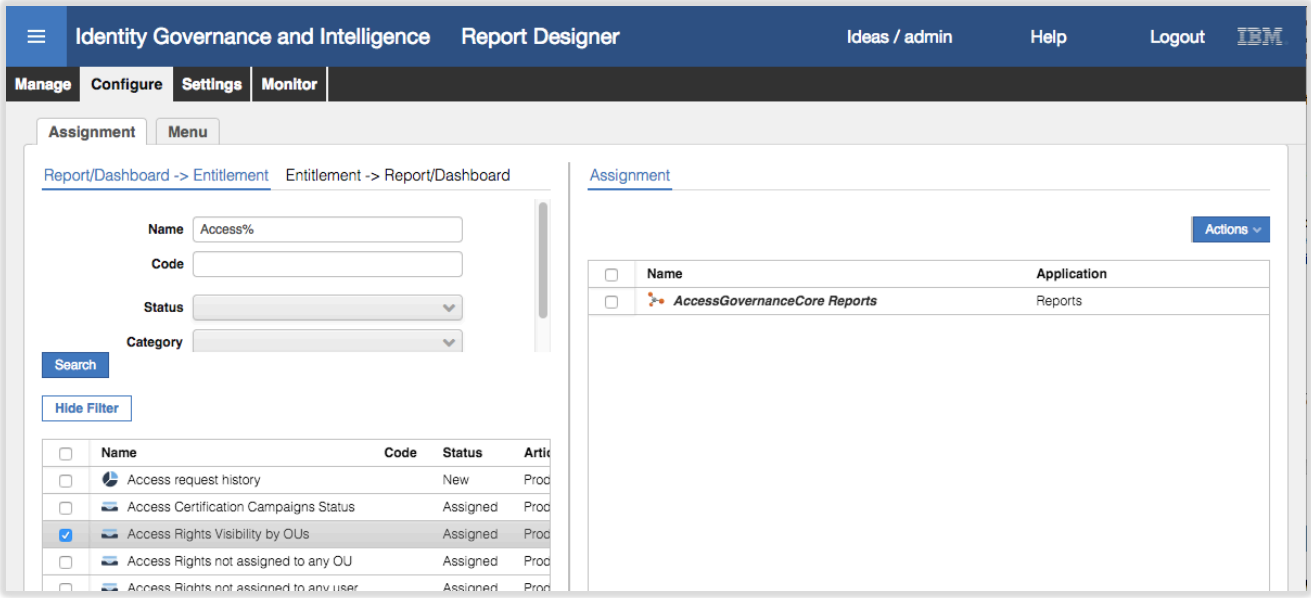
- A visibility tab (e.g. Application visibility) but the only options are “All entities of type XXX with no selection” and “Admin scope of XXX with no selection”, i.e. user cannot select
- A Filters tab where the values of any filters are hidden from the user (and may be defined in the Dashboard)

Dashboards are not covered in this lab.

3.1.3 Access Control on Reports and Menus

In the last section, we looked at how queries and reports are defined. In this section, we look at how they fit into the IGI access control mechanism and menus.

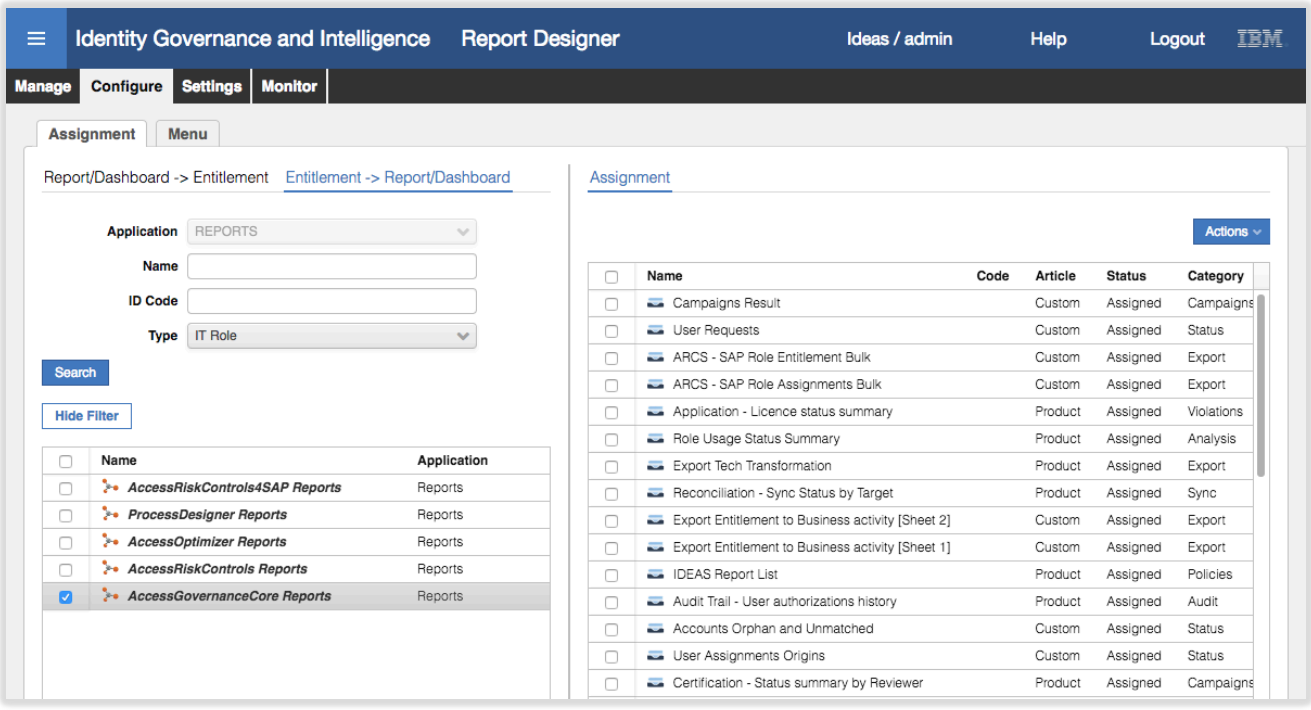
☐ Within the **Administration Console** (`admin` / `admin`), go to **Report Designer > Configure**
☐ On the **Assignment** tab, click **Filter** and search for a Name of `Access%`
☐ Select the “`Access Rights Visibility by OUs`” report



The default view is Report/Dashboard -> Entitlement, showing that the “Access Rights Visibility by OUs” report is mapped to the “AccessGovernanceCore Reports” IT role within the Reports application (this is one of the modules in IGI and is defined as its own application with permissions).

From here you can add new entitlements, or remove the existing one.

☐ Click on **Entitlement -> Report/Dashboard**
☐ Select the “`AccessGovernanceCore Reports`” entitlement

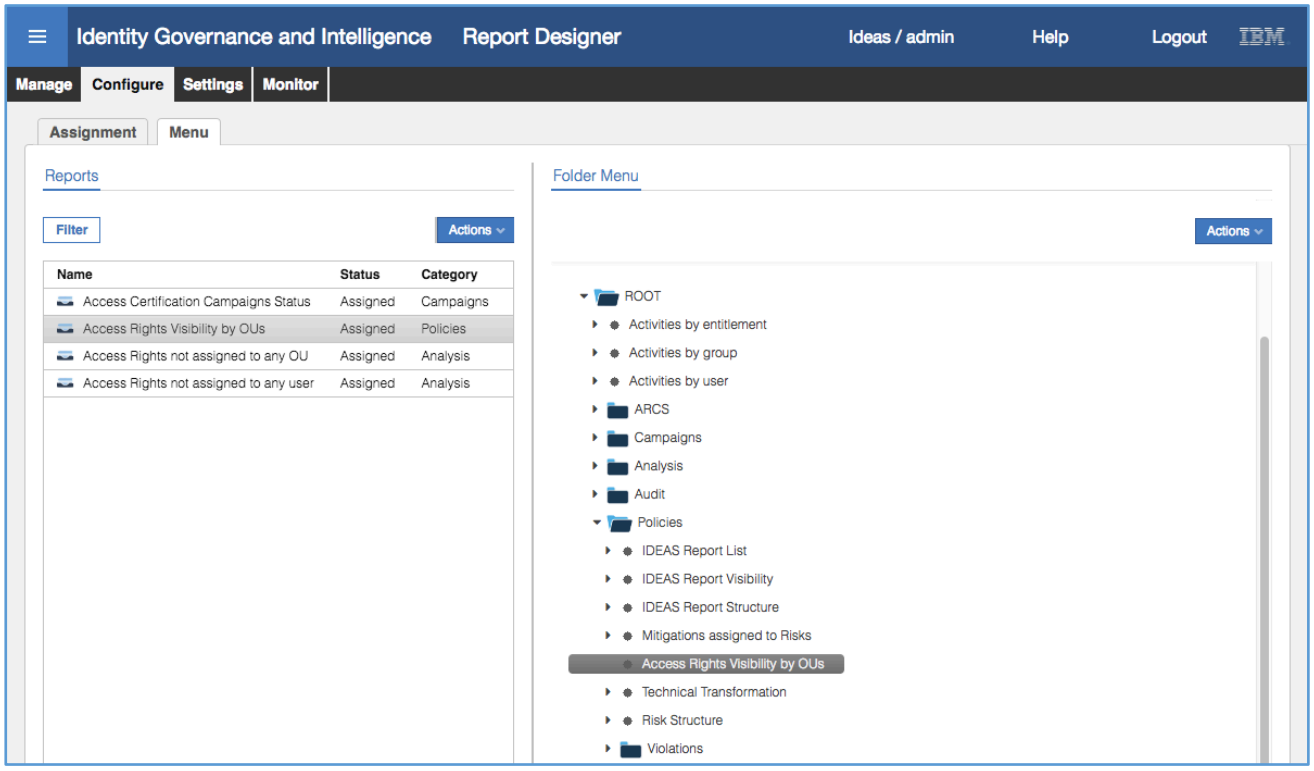


The default view shows all entitlements for the REPORTS application. The right pane shows all reports assigned to a specific entitlement.

From here you can add new entitlements, or remove the existing one.

☐ Click on the **Menu** tab

☐ Click **Filter** and search for Name of `Access%`
☐ Expand the “Policies” branch of the tree in the Folder Menu (right pane)



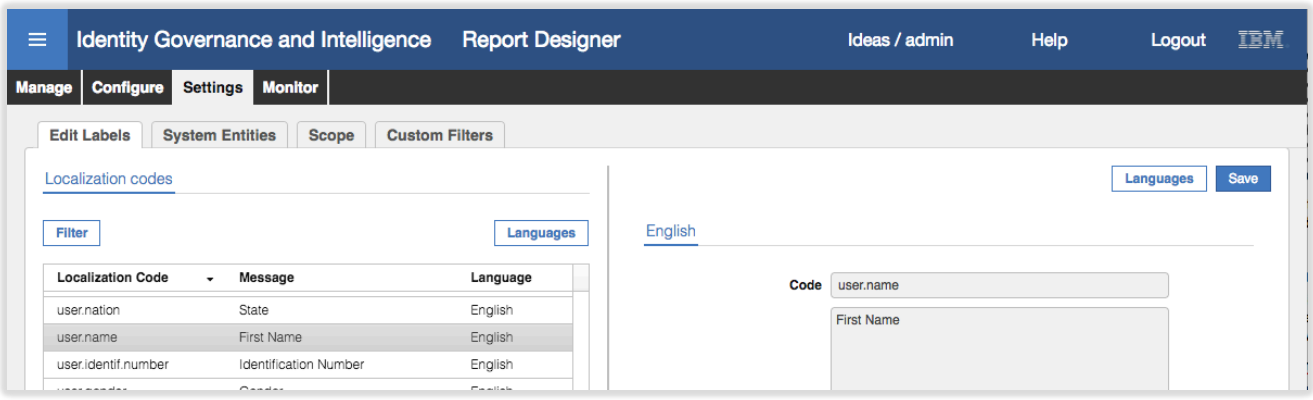
This page allows hiding or changing menu items related to reports. For example, you can select a report in the Reports list (left pane) and use **Actions > Add** to add it to the menu. From the **Folder Menu** pane, you can remove an item, add a directory or apply localization to an item.

3.1.4 The Settings and Monitor Tab Functions

We have looked at the Manage tab (to manage queries, reports and dashboards) and the Configure tab (to manage access control assignments and menu). The Settings tab is where we define schema’s, scopes and custom filters. The Monitor tab provides a central view of all reports that have been run.

3.1.4.1 Settings > Edit Labels

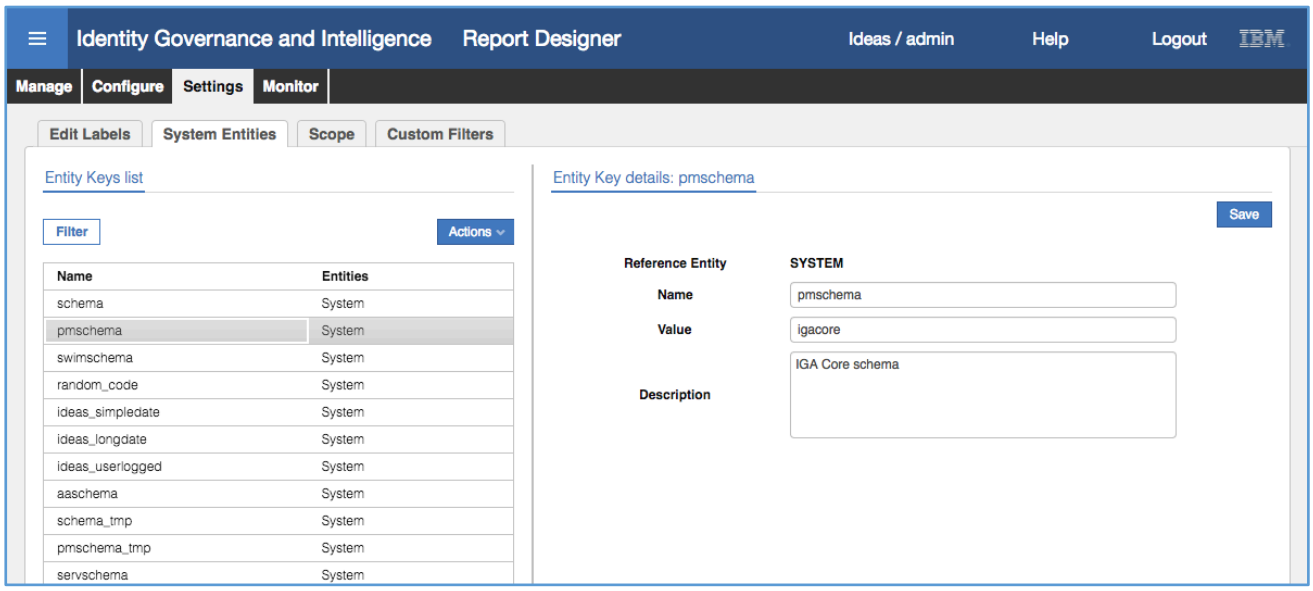
☐ Within the **Administration Console** (`admin` / `admin`), go to **Report Designer > Settings**



The Edit Labels tab is where all the labels used in reports can be localized. If you are re-using labels across multiple reports it makes sense to localize them here rather than in each report. There will be tabs in the right pane for each language that is enabled in IGI.

3.1.4.2 Settings > System Entities

☐ Go to the **System Entities** tab



This is where the logical schemas used in the SQL queries are mapped to the physical data base schemas.

Recall the query from earlier.

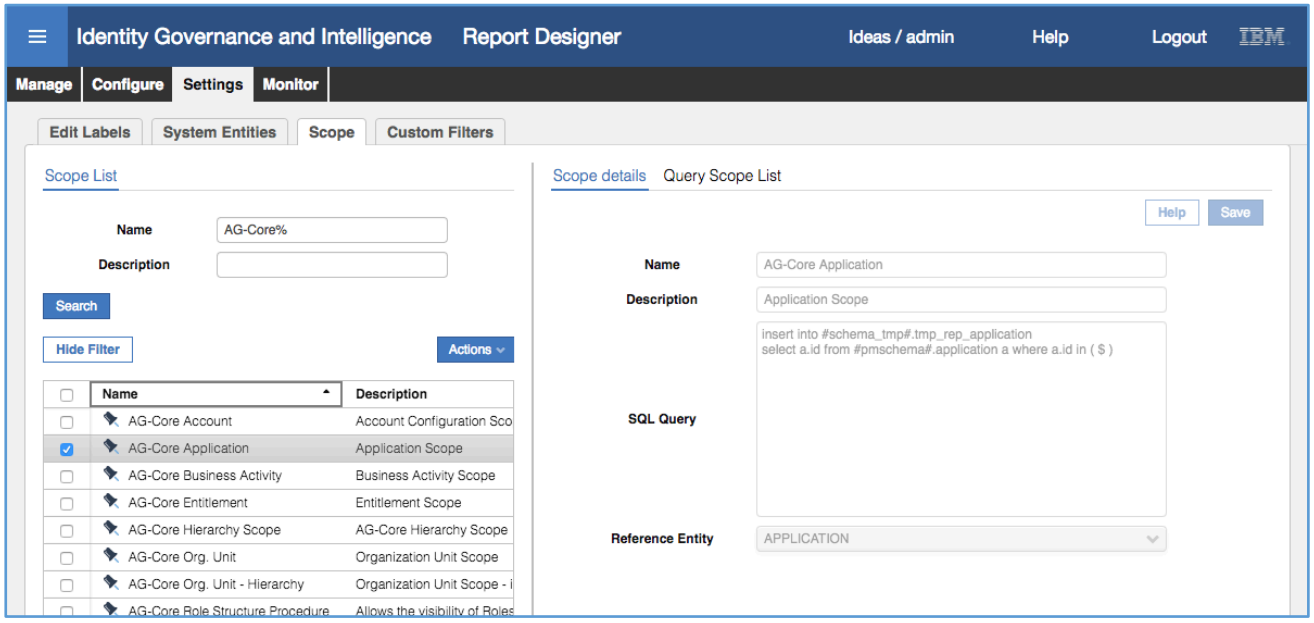
```
from #pmschema#.job_unit                    ju,
       #pmschema#.organizational_unit         ou,
       #pmschema#.entitlement_flat_hier       efh,
       #pmschema#.entitlement                 e,
       #pmschema#.application                 a,
       #schema_tmp#.tmp_rep_application                tmp,
       #schema_tmp#.tmp_rep_organizational_unit        tmp2
```

We are using two logical schemas; #pmschema# and #schema_tmp#. In our implementation pmschema is mapped to igacore and schema_tmp is mapped to repcore. So #pmschema#.application is IGACORE.APPLICATION, and #schema_tmp#.tmp_rep_applicaiton is REPCORE.TMP_REP_APPLICATION in our installation.

More information on schemas can be found in the IGI Knowledge Center;
https://www.ibm.com/support/knowledgecenter/SSGHJR_5.2.2/com.ibm.igi.doc/CrossIdeas_Topics/RD/ReportModeling_QuerySchemaScopesFilters.html#ReportModeling_QuerySchemaScopesFilters__Schema

3.1.4.3 Settings > Scope

☐ Go to the **Scope** tab
☐ **Filter** the view by Name of `AG-Core%`
☐ Click on the **Name** title in the list box to sort by name
☐ Select the `AG-Core Application` scope (that we saw was in our query definition earlier)



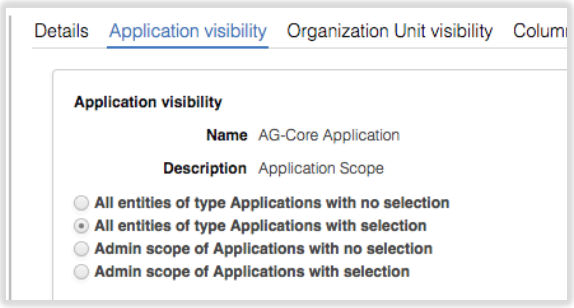
The Scope details pane shows the name, description, SQL query and Reference Entity (e.g. Application) for the scope.

The SQL Query is the SQL statement to populate the temporary table with the list of entities at report generation time. For example:

```
insert into #schema_tmp#.tmp_rep_application
select a.id from #pmschema#.application a where a.id in ( $ )
```

This query will write into the tmp_rep_application table all entities that match the specified scope. The "`( $ )`" is going to be built when either the user or the system defines what entities (in this case Applications) are going to be used for the report.

Recall the **Application visibility** settings for this report:



For the options available, the "`( $ )`" and thus the tmp table records would be:

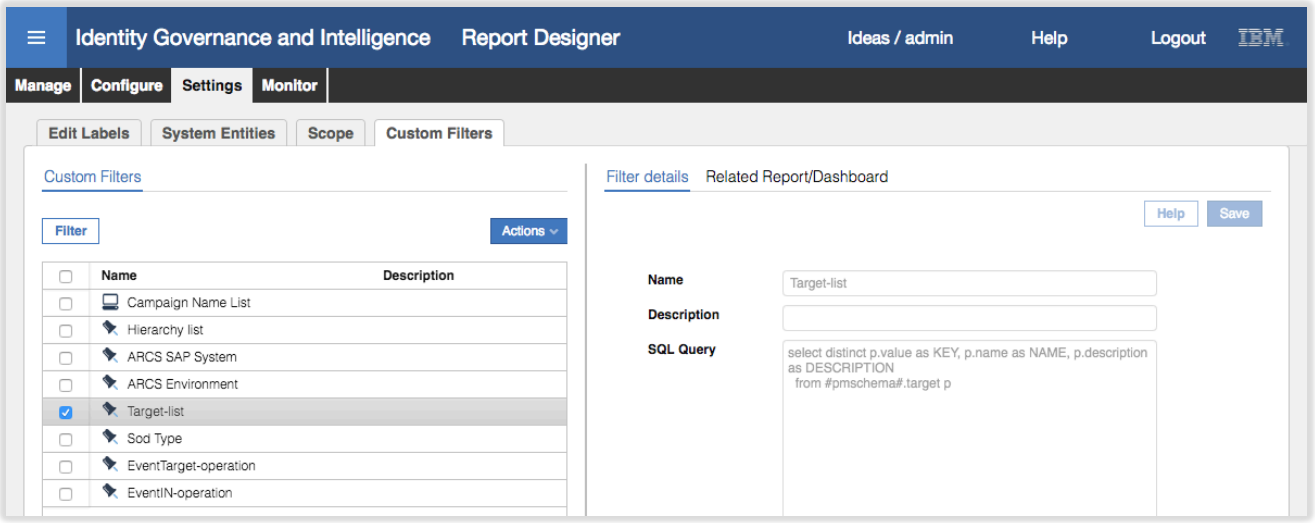
- For “All entities of type Applications with no selection” the list would be every application
- For “All entities of type Application with selection” the list would be what applications the user had selected at runtime (from the entire application list)
- For “Admin scope of Applications with no selection” the list would be every application this user is entitled to see based on their admin scope
- For “Admin scope of Applications with selection” the list would be what applications the user had selected at runtime (from the list of applications is his admin role scope).

More information on schemas can be found in the IGI Knowledge Center;
https://www.ibm.com/support/knowledgecenter/SSGHJR_5.2.2/com.ibm.igi.doc/CrossIdeas_Topics/RD/ReportModeling_QuerySchemaScopesFilters.html#ReportModeling_QuerySchemaScopesFilters__Scope

3.1.4.4 Settings > Custom Filters

Earlier we looked at filters applied to reports (the entitlement_name filter in the Access Rights Visibility by OUs report). Many of the filters used in reports are single valued and static of type; Text, Number, Date or Extended Date. However, there is also a Custom filter type where you can define a SQL Query to return a result set. This section looks at an example of a Custom Filter.

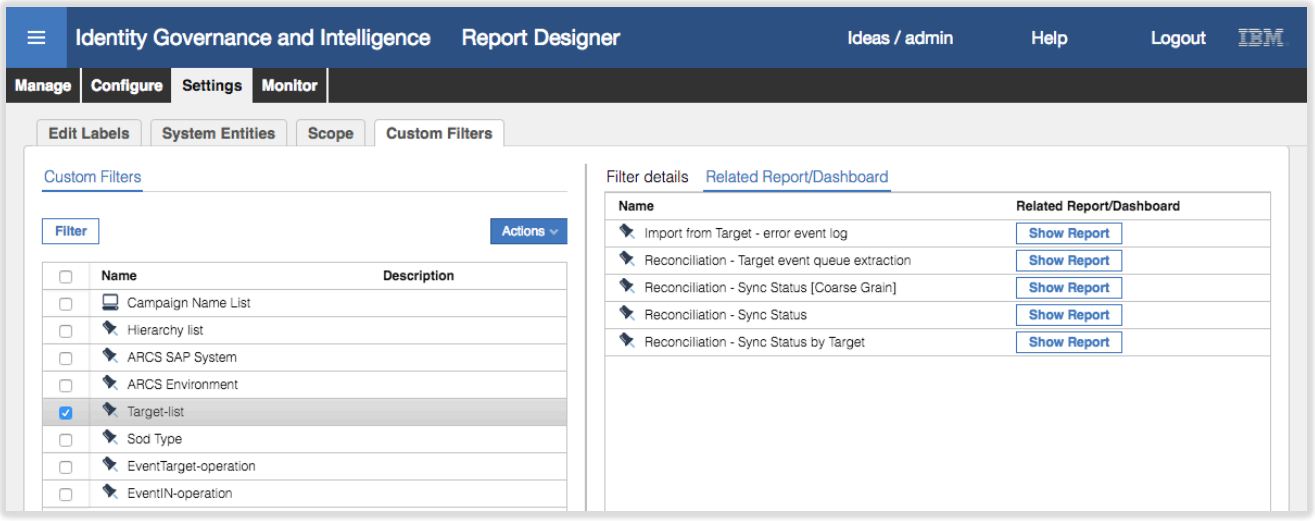
☐ Go to the **Custom Filters** tab
☐ Select the `Target-list` custom filter



This view shows the custom filters supplied with the product. The one selected, Target-list, will return a list of provisioning targets from the IGACORE.TARGET table.

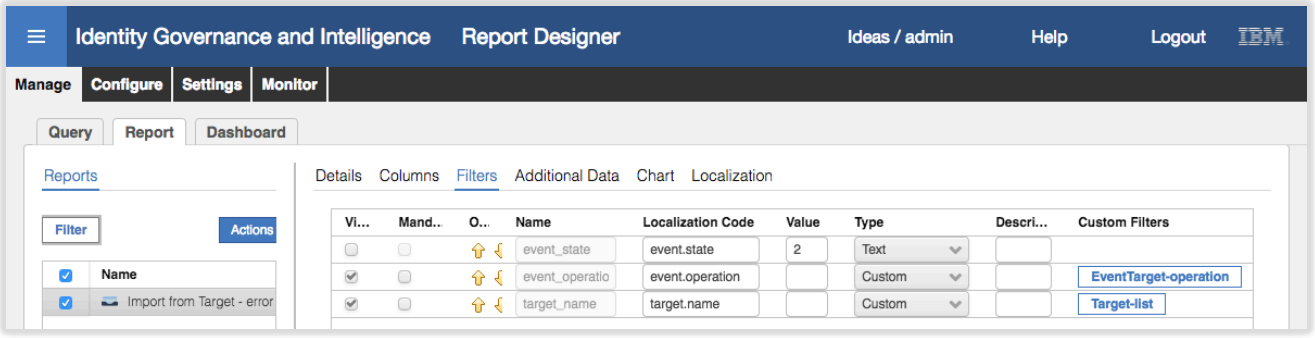
```
select distinct p.value as KEY, p.name as NAME, p.description as DESCRIPTION
  from #pmschema#.target p
```

☐ Click on the **Related Report/Dashboard** tab



This filter is used in several reports relating to targets.

☐ Click on the **Show Report** button for the "`Import from Target - error event log`" report
☐ For that Report, go to the **Filters** tab



The report has three filters defined:

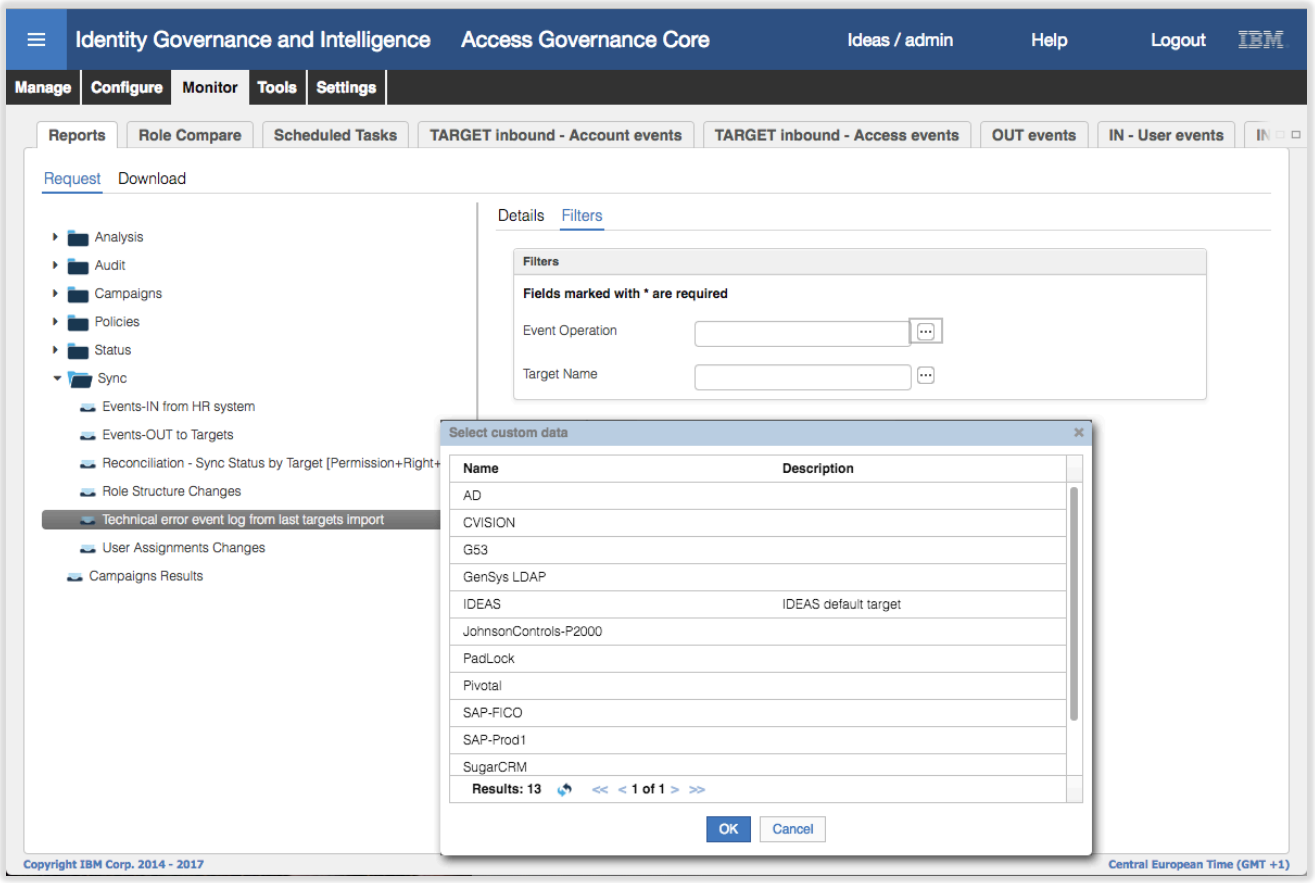
- event_state – a static text filter of value “2”
- event_operation - a custom filter mapped to the EventTarget-operation custom filter
- target-name – a custom filter mapped to the Target-list custom filter (above).

The SQL code for this report is:

```
select t.trace as EVENT_TRACE,
       t.process_id as PROCESS_ID,
       case
         when t.operation=1 then 'Add Entitlement to User'
         when t.operation=2 then 'Remove Entitlement to User'
         when t.operation=3 then 'Reset Password'
         when t.operation=6 then 'Disable Account'
         when t.operation=7 then 'Enable Account'
         when t.operation=10 then 'Create Account'
         when t.operation=11 then 'Remove Account'
         when t.operation=20 then 'Add Entitlement'
         when t.operation=21 then 'Remove Entitlement'
         when t.operation=22 then 'Add Profile to IT-Roles'
         when t.operation=23 then 'Remove Profile to IT-Roles'
         else 'UNKNOWN'
       end as EVENT_OPERATION,
       case
         when t.state='1' then 'Success'
         when t.state='2' then 'Error'
         when t.state='0' then 'Unprocessed'
         else 'UNKNOWN'
       end as EVENT_STATUS,
       t.code as USER_CODE,
       t.target as TARGET_NAME,
       t.functionality as PROFILE_NAME,
       t.functionality_type as PROFILE_TYPE,
       t.attr1 as EVENT_VALUE1,
       t.attr2 as EVENT_VALUE2,
       t.attr3 as EVENT_VALUE3,
       t.attr4 as EVENT_VALUE4
  from #pmschema#.event_target t
 where
   t.state = '#event_state#'
   and t.operation = #event_operation#
   and t.target = '#target_name#'
   and t.process_id = (
       select max(t2.process_id)
       from #pmschema#.event_target t2
       where t2.target = '#target_name#'
   )
```

The code relating to the use of the filters is in bold.

When this report is run, the **Filters** tab will include two fields with selection dialogs for both of event_operation and target_name (the event_state isn’t flagged as viewable).

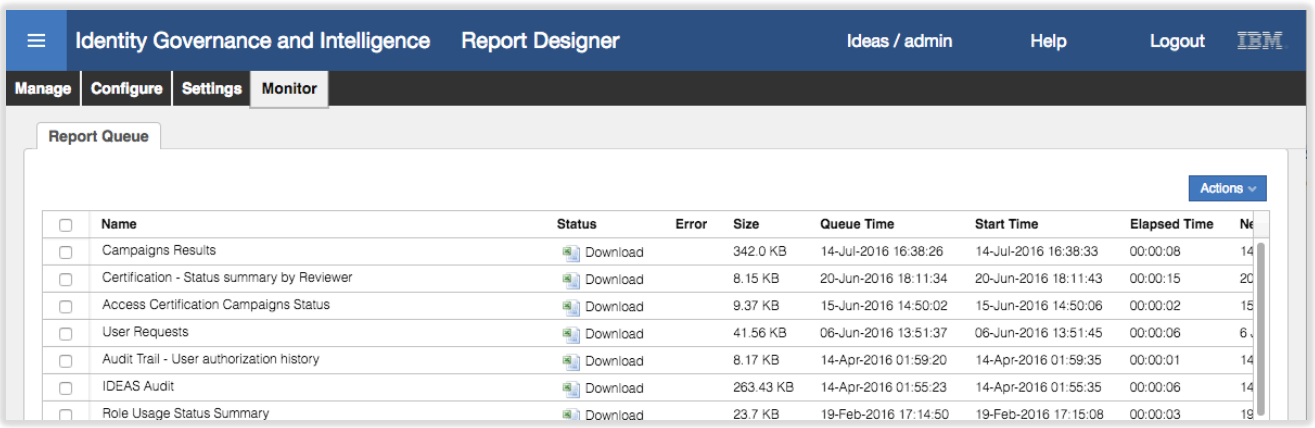


This figure shows the dialog that presents all the targets from the target-list custom query. Note that only one item can be selected from the list.

3.1.4.5 Monitor Tab

The last function to look at is the monitor tab. It is similar to the Monitor tab in other modules of IGI – it provides an operational view of activity, specifically the reports run in IGI.

☐ Click on the **Monitor** menu item



The Report Queue shows the most recent reports run. For each report list you can download the report results, see more information on the report or remove it. There is no filter option.

This concludes the part of the lab looking at the functions of the Report Designer module in IGI. The remainder of this lab will look at a custom report.

3.2 Part 2 – Create a Custom Report

This part of the lab will walk through creating a custom report. This report is based on a real-world example from the IGI pre-sales team.

The standard steps for creating a custom report are:

- ✓ Understand the requirement and **build a query** – this involves knowledge of the IGI data model and database tables
- ✓ **Build a report** to use the custom query
- ✓ Define **access control** and the menu location for the new report
- ✓ **Test** the report

The following sections will walk you through doing this in the lab.

3.2.1 Custom Report Requirement

The requirement for this custom report was stated as:

"The customer needs to prove to their auditors that revocation decisions taken in Access Reviews are actually being fulfilled. Currently, they must manually revoke access and take screen-shots of (for example) the Active Directory "Users and Computers" tool to prove that a revocation really happened. This creates a large amount of work for the Access Governance Team."

"The customer wants an automatic way to remove access, but they also need audit reports they can use to prove access really has been revoked."

The latter part of this requirement calls for a custom report.

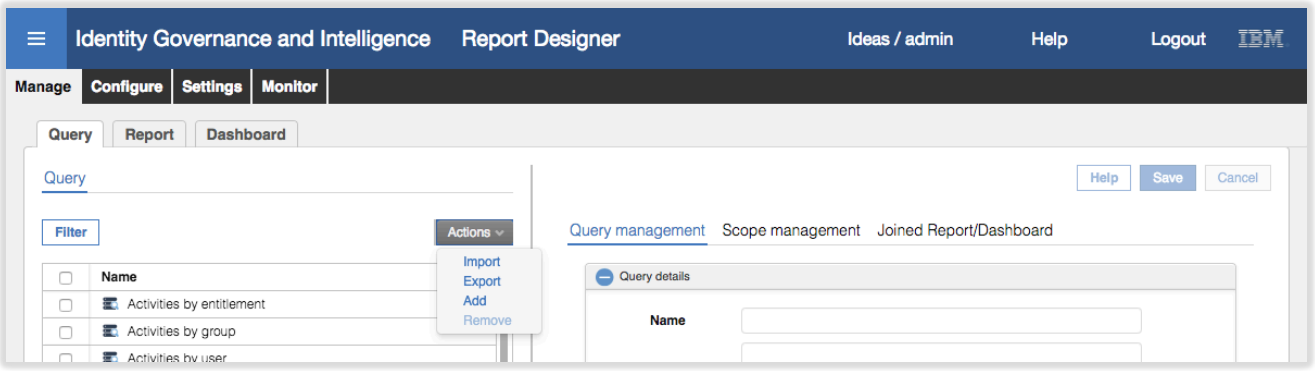
3.2.2 Defining the Query

This is a complex reporting requirement. It needs to marry the results of a query on revocation status from certification campaigns with the results of a query on whether the access has been revoked or not.

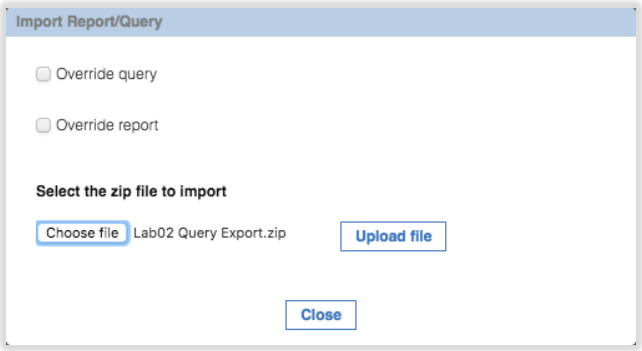
The query for this is detailed in Appendix A – Custom Report SQL on page 42. It is quite involved and uses a UNION to find the set of all user entitlements by campaign, application and org unit, those that are in the OUT queue and those that are not. For those in the out queue it will report on the ERC Status (i.e. has the target processed the deprovisioning event).

We could code the query directly into the Report Designer, but to simplify the step we will import a previously-exported copy of this query;

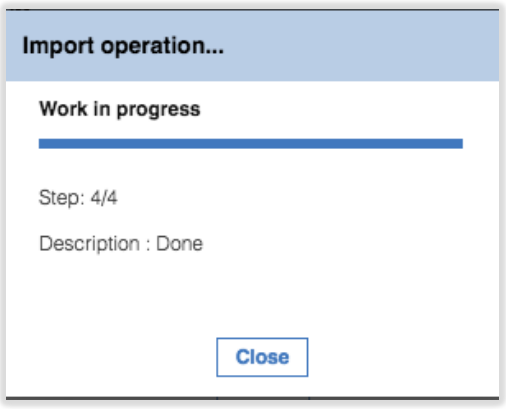
- ☐ Open the **IGI Administrative Console** (`admin`/`admin`)
- ☐ Open **Report Designer**
- ☐ On the **Query** page, select **Actions > Import**



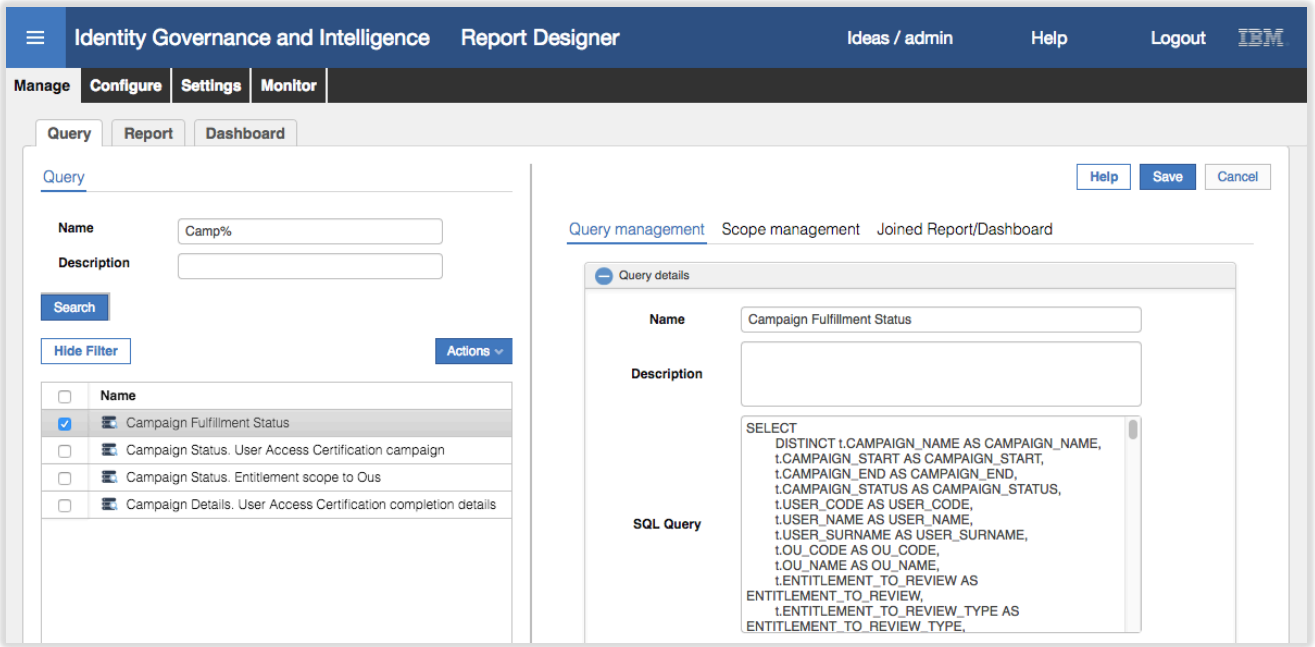
- ☐ On the **Import Report/Query** dialog find (Choose) and select the "`Lab02 Query Export.zip`" file that came with this lab guide (it is under `c:\studentfiles\IGI` on the Windows Server VM).



☐ Click **Upload file** to upload the file and monitor the upload progress



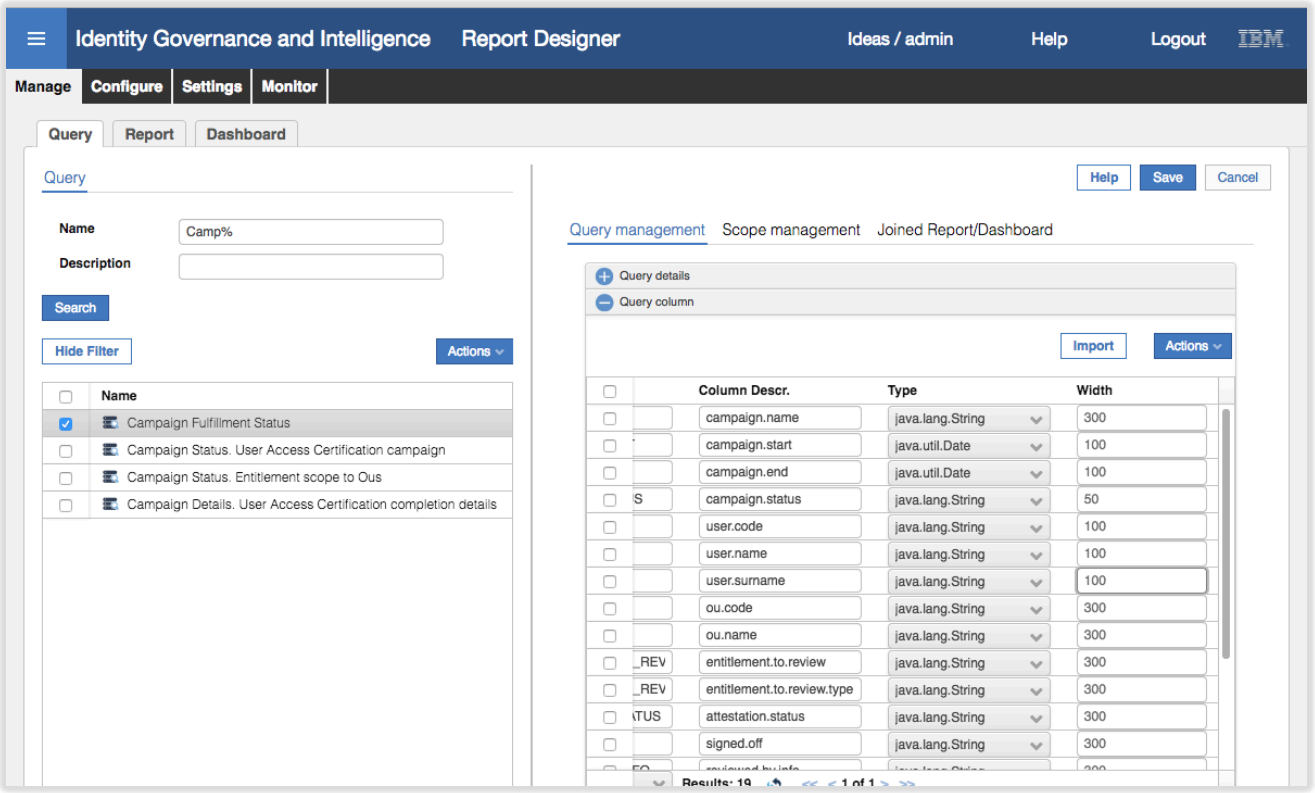
☐ When it's done, **Close** the dialog
☐ Use the **Filter** function to search for the new query. It's called "`Campaign Fulfillment Status`"



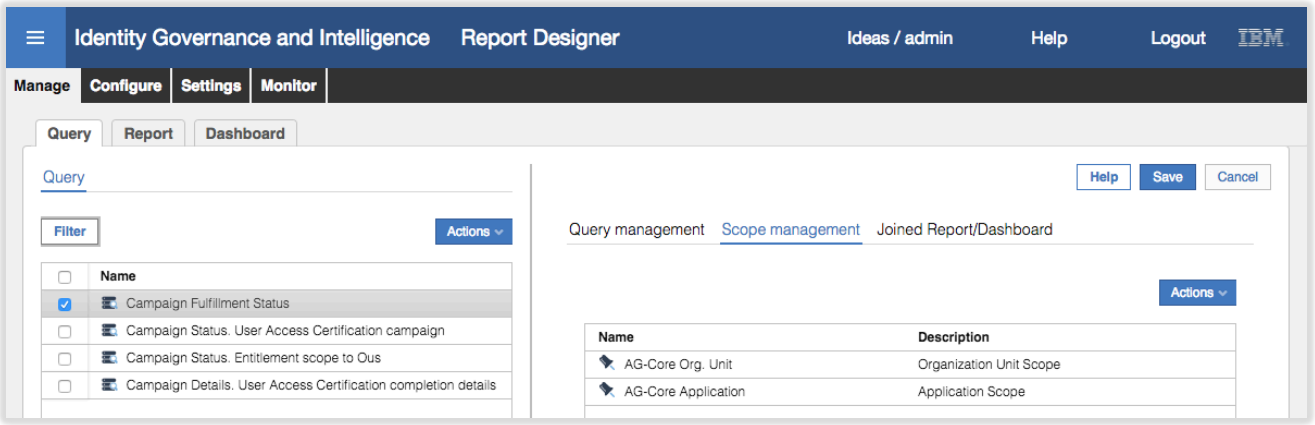
You will see the very detailed SQL code we described earlier. Do not change this.

☐ Expand the **Query column** section of the Query Management pane (**+** icon beside "Query column" at the bottom)
☐ Scroll to the right of the column view.

☐ Change some of the Widths to be less than 300 (it doesn't really matter which, we're just showing the functionality and it won't affect what data is displayed). For example:



☐ Click on the **Save** button.
☐ Click on the **Scope Management** tab



This query was defined with two scopes; organizational unit and application.

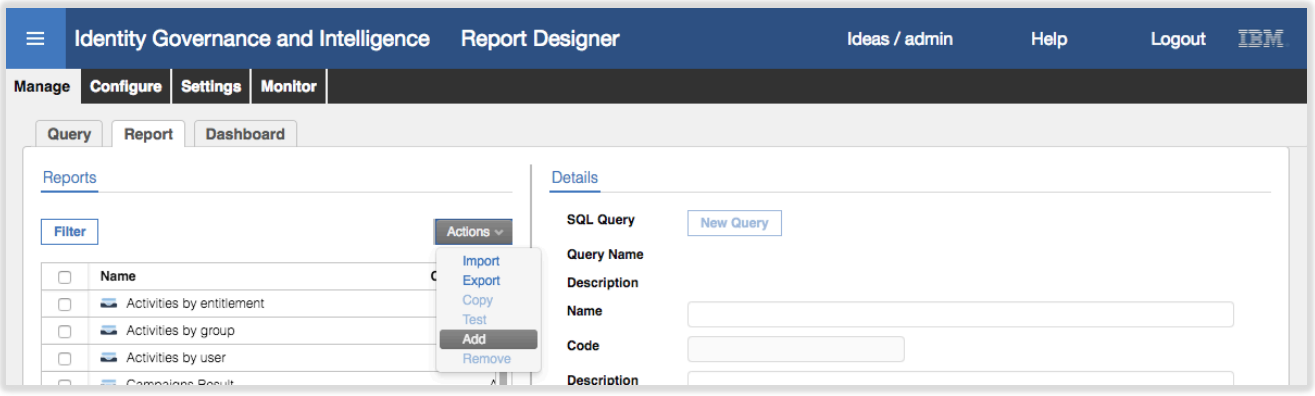
☐ Click on the **Joined Report/Dashboard** tab

There should be nothing showing as we haven't created the report to use this query. That's the next step.

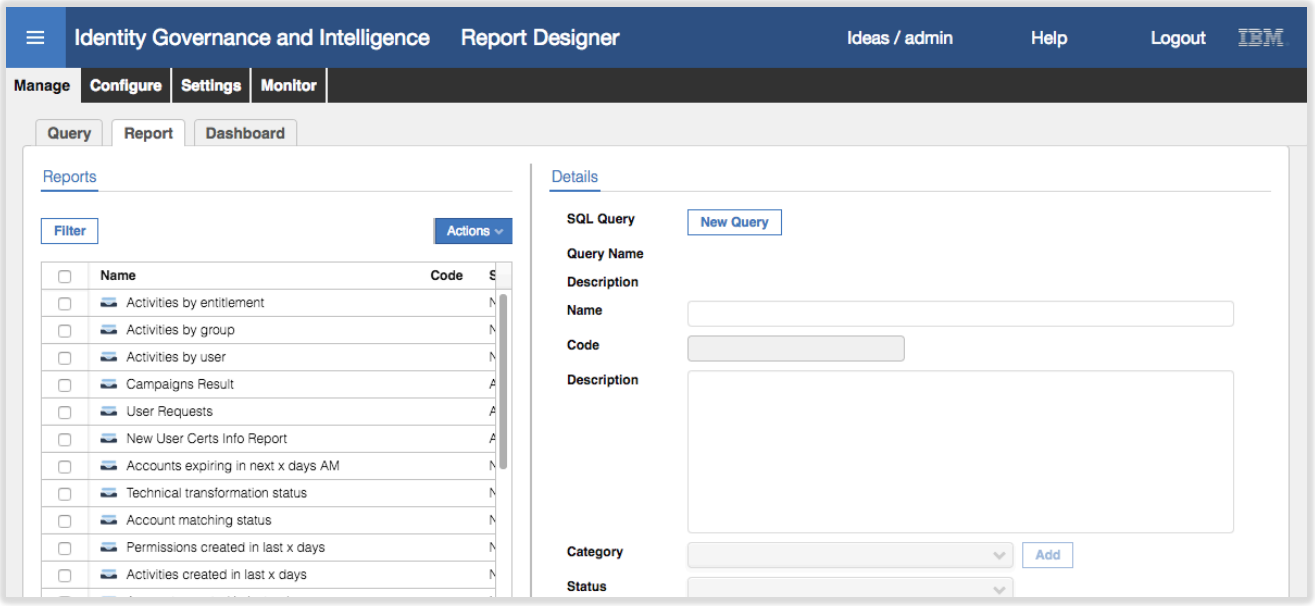
3.2.3 Creating the Report

Now that we have a query we can create a report.

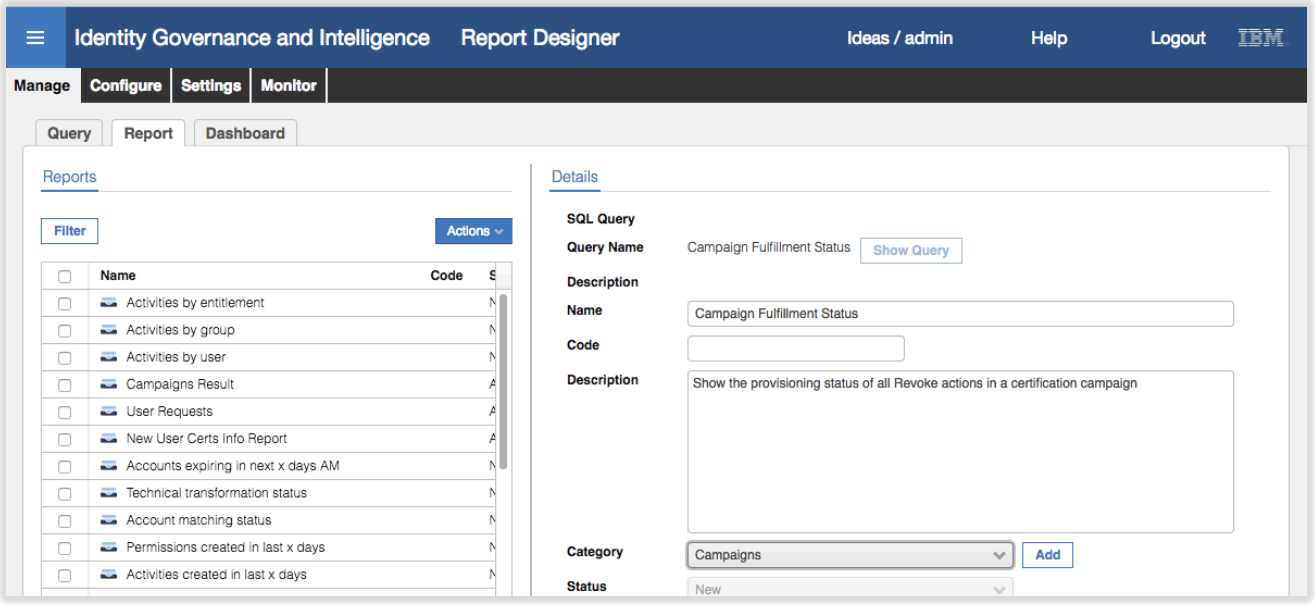
☐ In the **Report Designer** > **Manage** tab, click on the **Report** tab
☐ Select **Actions > Add**



A blank report will be presented.



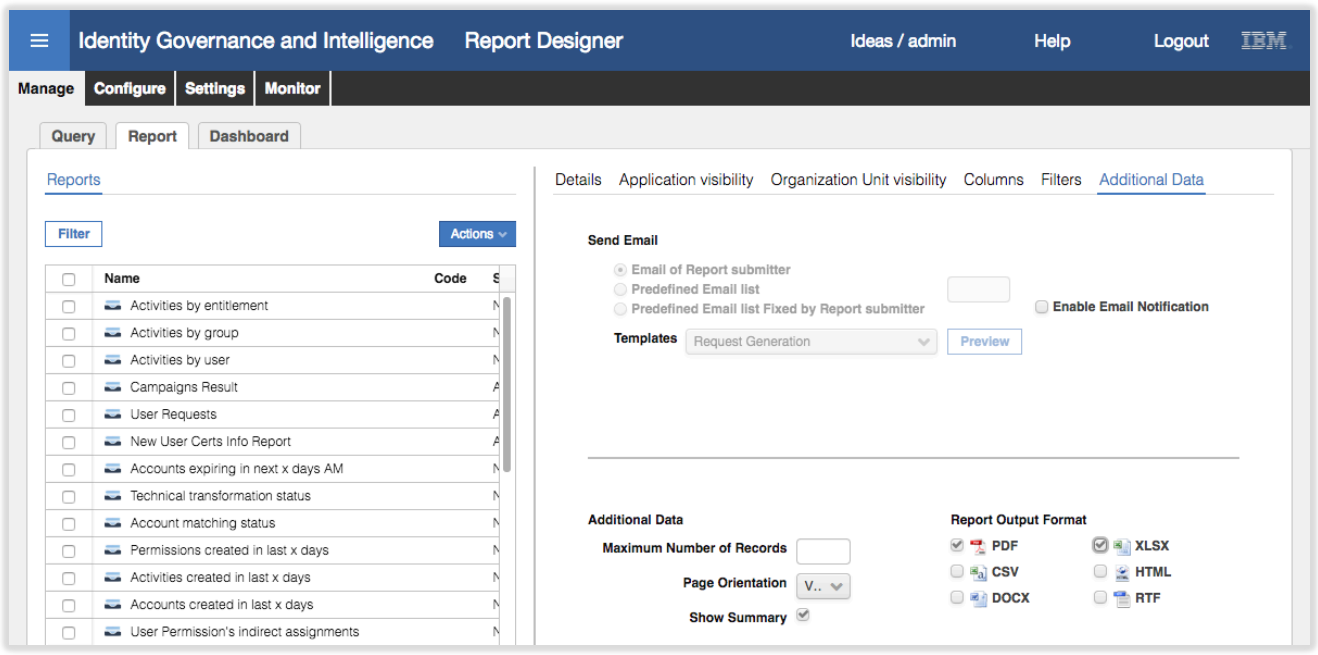
☐ Click **New Query** and select the "`Campaign Fulfillment Status`" query we just imported
☐ Give the report a **Name**, a **Description** and select a **Category** of `Campaigns`.



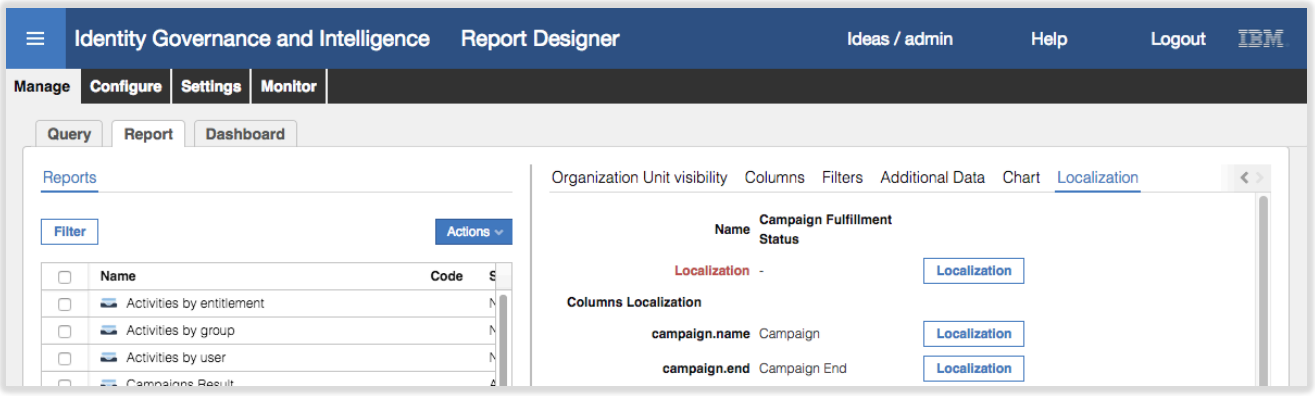
- ☐ Click **Next**
- ☐ Accept the default setting ("All entities of type Applications with selection") on the **Application visibility** tab
- ☐ Click **Next**
- ☐ Accept the default setting ("All entities of type Organization Unit with selection") on the **Organization Unit visibility** tab

> Recall from the earlier part of this lab that these two settings will mean the user generating the report can scope the results based on applications and org units.

- ☐ Click **Next**
- ☐ On the **Columns** tab, uncheck the Visible tick beside CAMPAIGN_START (this is harmless, we're just doing it to show how you can hide output. You wouldn't hide it if running this report in a production deployment).
- ☐ Scroll to the right and see that the modified column widths we set above have been carried to the report.
- ☐ Click **Next**
- ☐ The **Filters** tab shows the campaign name filter (also from the query)
- ☐ Click **Next**
- ☐ On the **Additional Data** tab specify the output formats desired (include XLS and any others you would like)

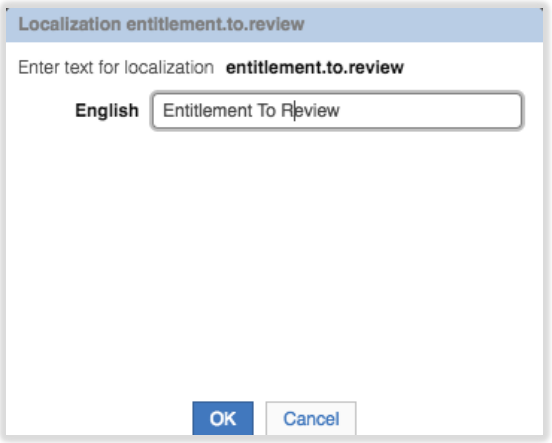


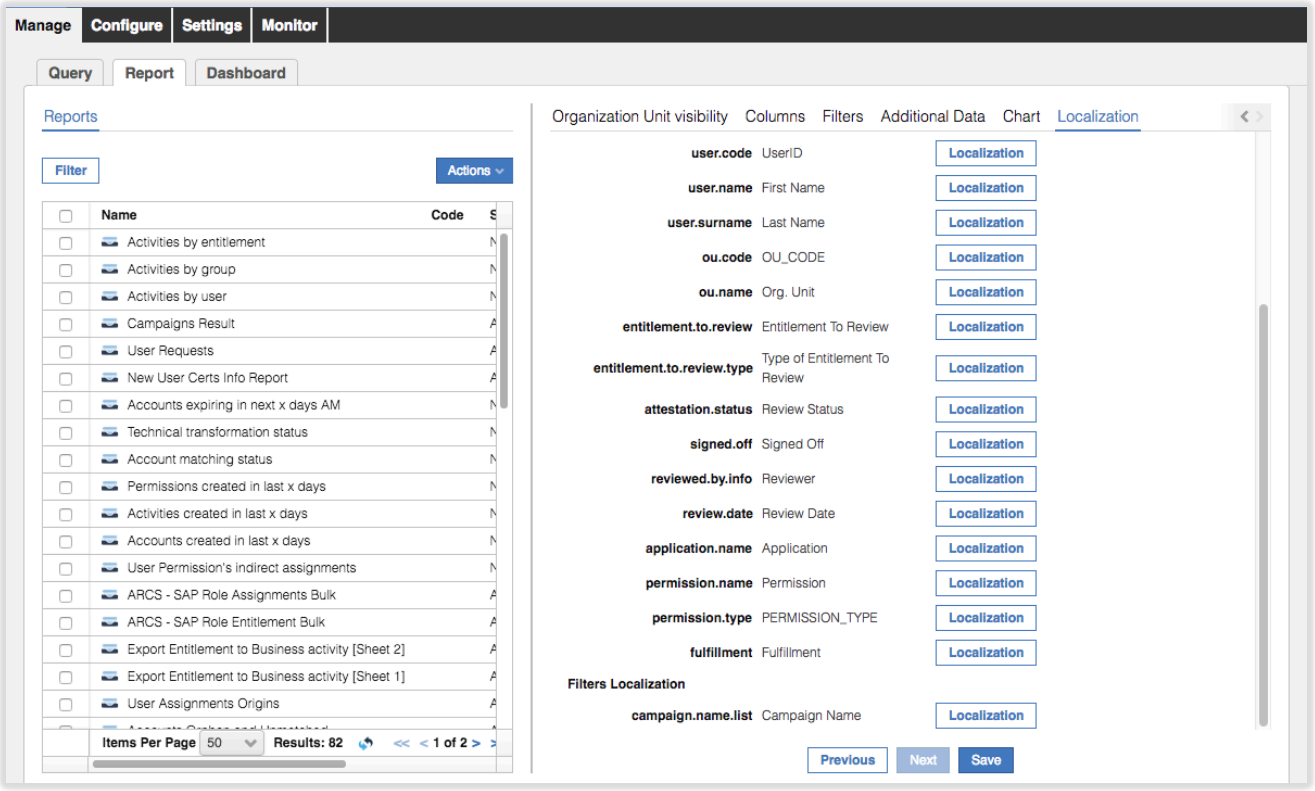
- ☐ Click **Next**
- ☐ On the **Chart** tab, don't enable a chart (you could if you wanted to)
- ☐ Click **Next**



On the Localization tab you will see some fields in red with a "-" beside them

☐ For each one of these, click the **Localization** button and enter a label. Make sure you scroll down.





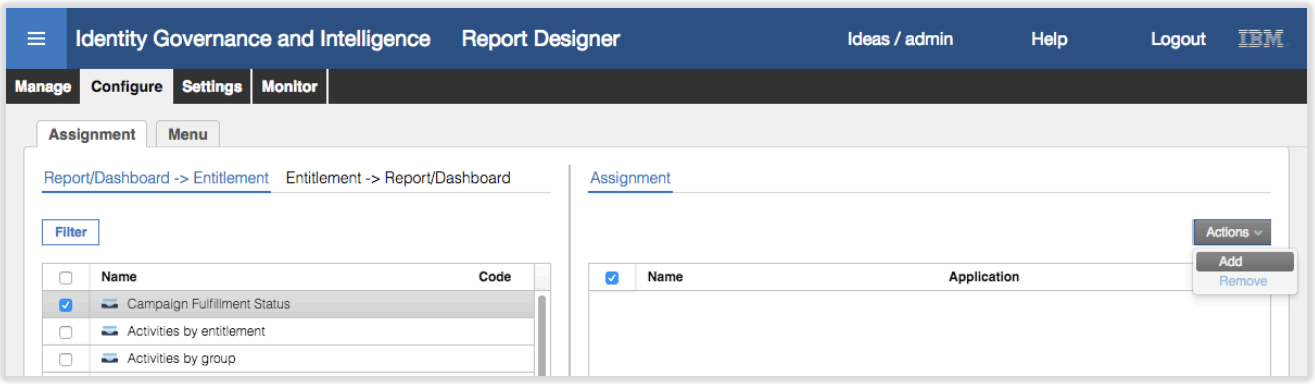
☐ Click **Save** to save the new report
☐ Click **OK** on the Information dialog

The new report should be selected and highlighted. Next, we need to set the access control and where it is on the reporting menu.

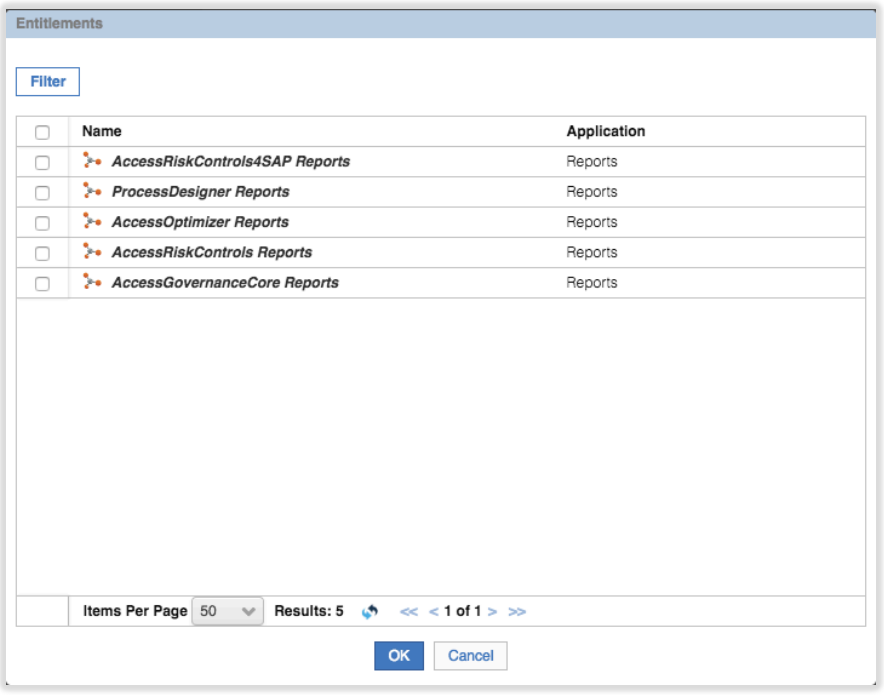
3.2.4 Defining the Access Control for the Report

To set the access control for this report:

☐ In the **Report Designer**, go to **Configure > Assignment > Report/Dashboard -> Entitlement**
☐ Select the new report (`Campaign Fulfillment Status`)
☐ On the Assignment pane, select **Actions > Add**

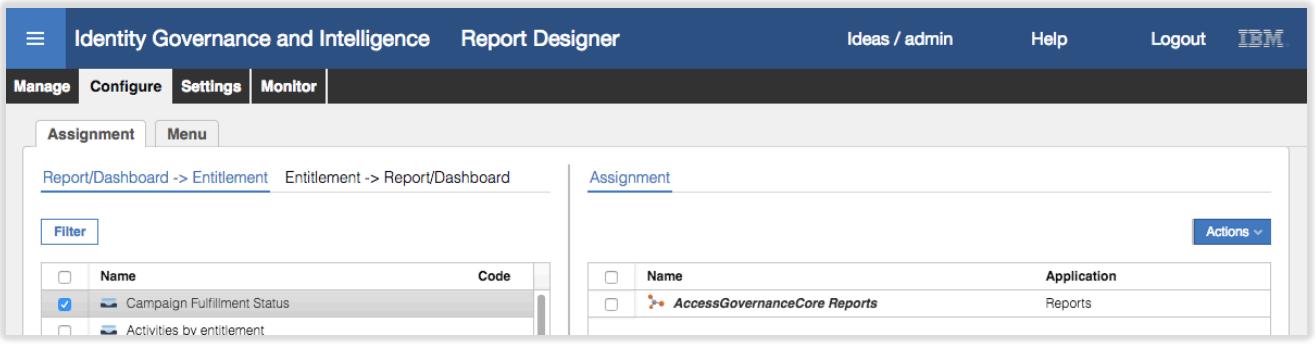


A list of Entitlements for the Reports application is shown.



These are all the available admin roles for the reporting functions, split by IGI module.

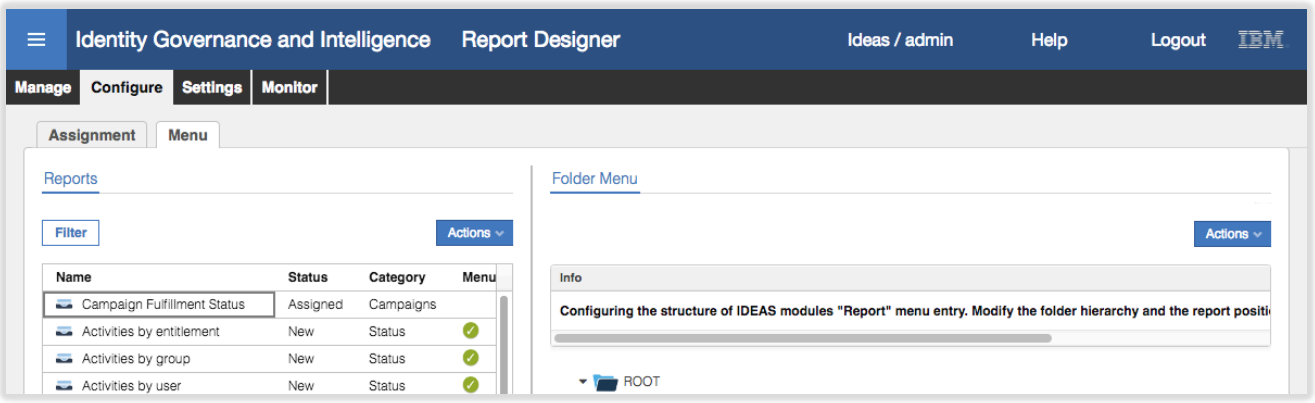
☐ Select the "`AccessGovernanceCore Reports`" entitlement and click **OK**.



This will make this new report available to anyone who has an Admin Role that includes 'AccessGovernanceCore Reports".

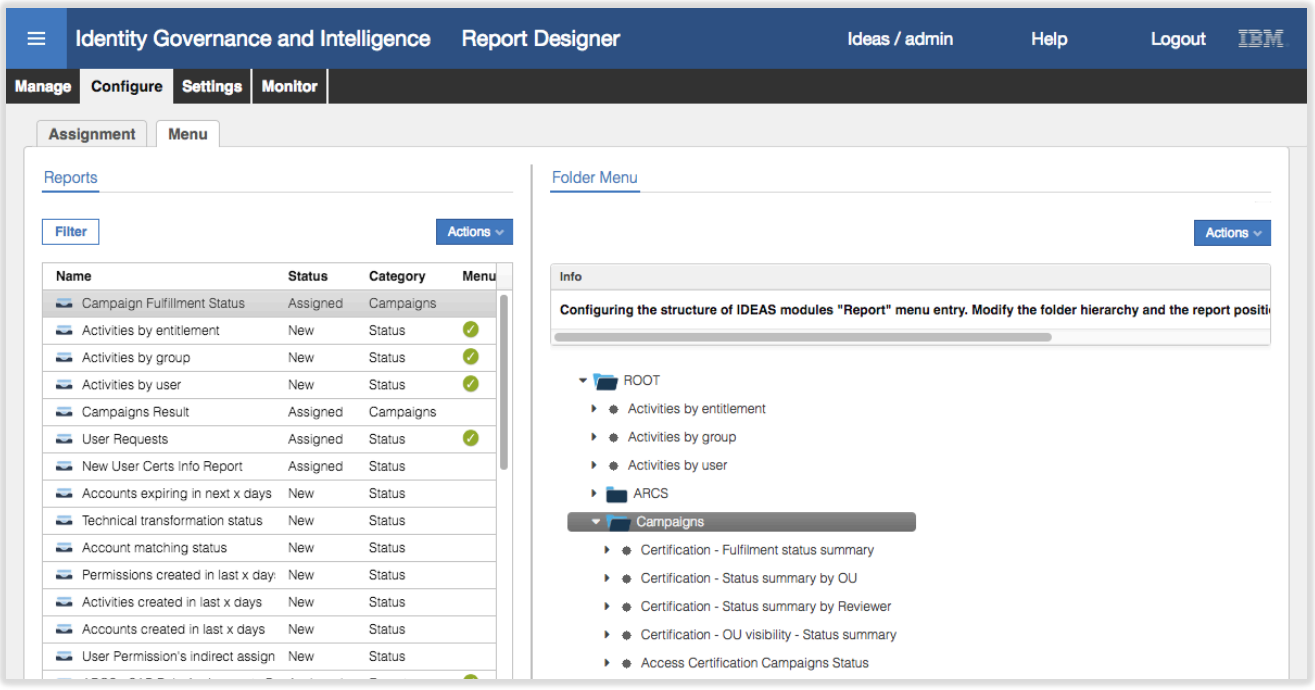
Next, we need to place the new report in the reporting menu.

☐ Click on the **Menu** tab

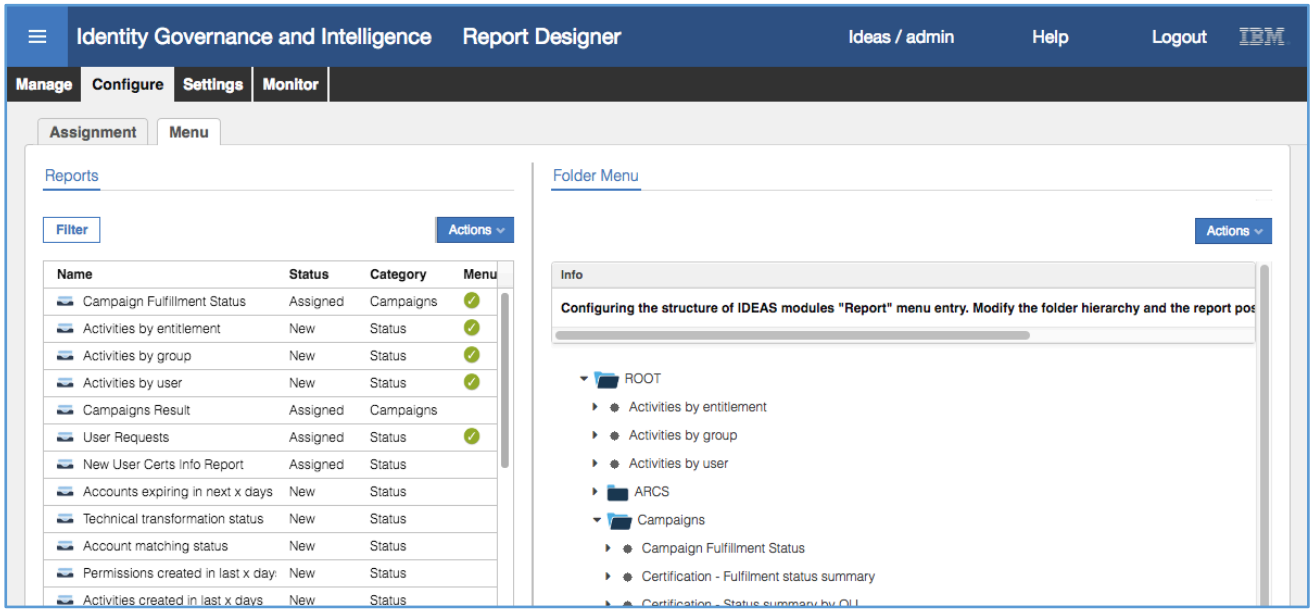


The lack of a tick beside the report means it hasn't been added to the menu yet

☐ Select the report in the left pane AND select the folder you want to place the report in in the right pane (the Folder Menu). Use the `Campaigns` folder.



☐ With both selected, click **Actions > Add** in the left pane.



The new report now shows up under the Campaigns folder. Note that there's a tick beside the report name now.

> If you hadn't selected the folder in the right pane before adding the report, IGI would have created a new folder with an obscure name and placed the new report there. You could rename the folder by using the Actions -> Localize action.

This completes setting up the new report. Now we need to test it.

3.2.5 Testing the Report

The purpose of this specific report is to identify entitlement revocations in certification campaigns that haven't been performed against a target system. Thus, testing the report will involve both certification campaigns and provisioning.

The steps to test in this lab are:
1. Setup a certification dataset and campaign for a live application, and run the campaign
2. Disconnect the application
3. As a reviewer, revoke some access which should be de-provisioned automatically
4. Run the report
5. Re-connect the application
6. Re-run the report

These steps are below. It is assumed you are familiar with certification campaigns, so the setup and run steps aren't presented in detail.

3.2.5.1 Setup and Run a Campaign

These steps are only summarized. You should know how to do this

☐ Setup a new certification dataset (non-default values);
- Details - Campaign Name: "GenSys-only",
- Details - Campaign Type: "User Assignment",
- Applications -> White List -> "GenSys".

☐ Setup a new certification campaign (non-default values);
- Details - Campaign Name: "GenSys User Entitlement Review"
- Details - Campaign Type: "User Assignment"
- Details - Certification Dataset: GenSys-only

- Supervisors – add Myriam Brewer as the supervisor
- Reviewers – Scope: User Hierarchy of Managers
- Reviewers – Default Reviewer: David Fox (DFox)
- Fulfillment – Physical deletion with 0 grace days (**this is important!!!!**)
- Everything else can be left as default

☐ Launch the campaign

The campaign should start quickly as there aren't many users or entitlements.

3.2.5.2 Break the Adapter (Stop SDI Instance)

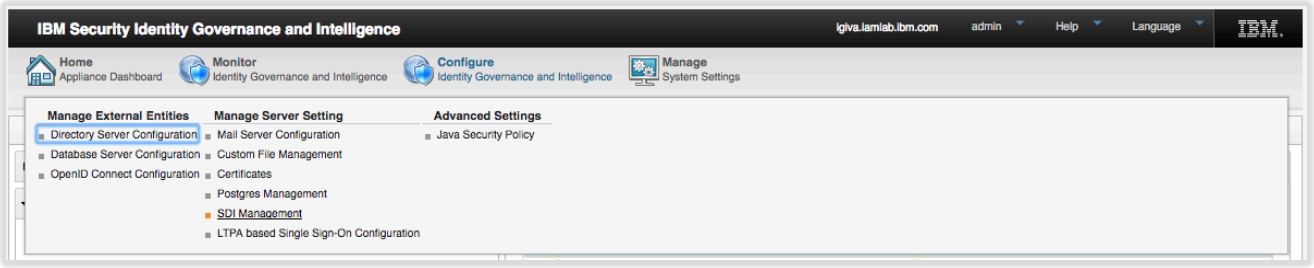
We need to test what appears in the report when the target application is down. To do this we will stop the Directory Integrator instance it is using which will cause any provisioning events to fail. This is done in the Virtual Appliance Local Management Interface.

The steps are:

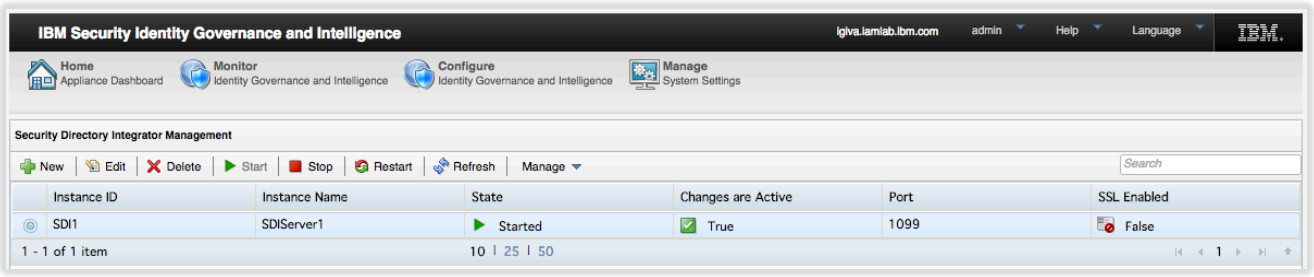
☐ Open a new browser window or tab and go to the Virtual Appliance Local Management Interface (either https://igiva.iamlab.ibm.com:9443 or https://192.168.42.60:9443).

☐ Login with `admin` / `Passw0rd!` (note the exclamation mark)

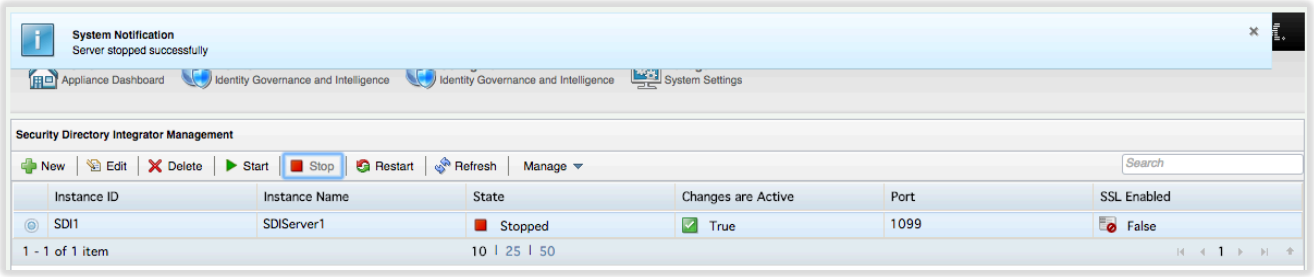
☐ Go to **Configure > Manage Server Setting > SDI Management**



☐ Select the SDI1 instance and click the Stop action



The State should change to Stopped.



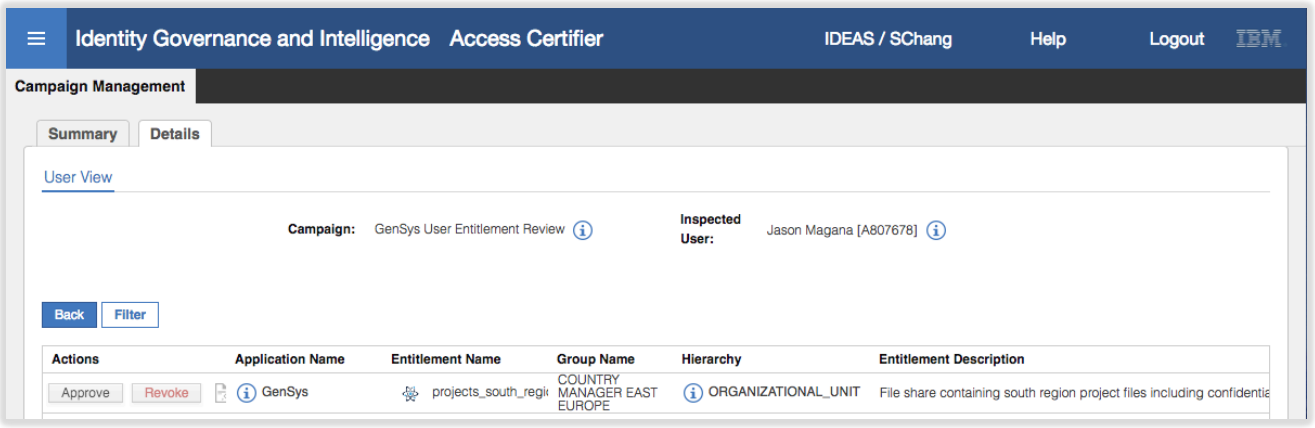
☐ Leave the Virtual Appliance LMI open (we'll come back later)

You are now ready to test the report.

3.2.5.3 Revoke Access in Campaign

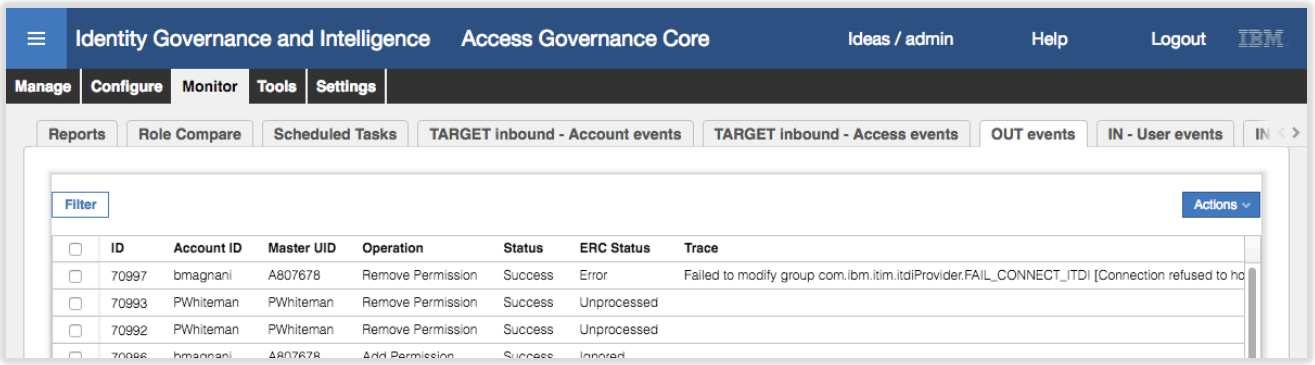
We need to go into the new certiifcation campaign and remove access. To do this:

- ☐ Log in to the **Service Center** as `Shirley Chang` (`SChang` / `Passw0rd`)
- ☐ Go to **Access Certifier** and click on the `GenSys User Entitlement Review` campaign
- ☐ View the access for `Jason Magana`
- ☐ Revoke the single GenSys access there (`projects_south_region`)



This should immediately de-provision the access (`projects_south_region`). To confirm we need to look at the out queue:

- ☐ Log in to the **Administration Console** (`admin` / `admin`)
- ☐ Open **Access Governance Core** and go to **Monitor > OUT Events**



This is the Administrative Console view of the OUT queue (i.e. IGACORE.EVENT_OUT table).

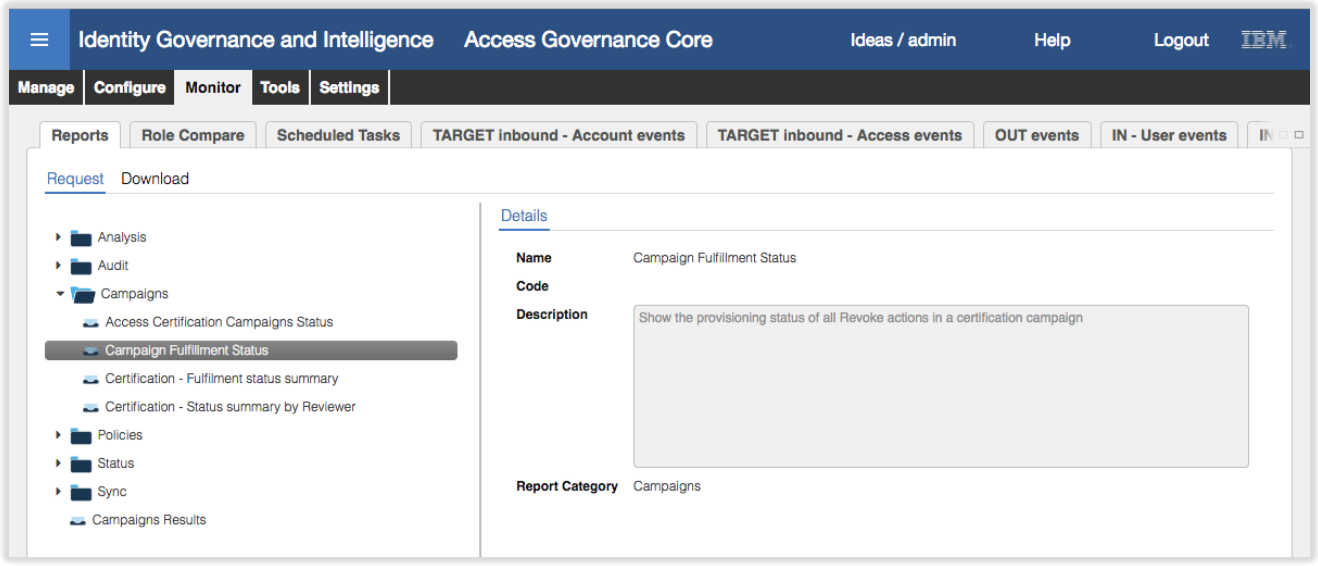
The de-provosioning request from the campaign should be the top event. The operation is “Remove Permission” with a Code Opertion of “AC_nnnnnn_SChang” (this is what the LIKE ‘AC%’ in the SQL query is matching on. Notice that the Status (internal IGI processing) is Success but the ERC Status (external processing) is Error and an error relating to ITDI is shown.

Now we can run the report to see how this is represented.

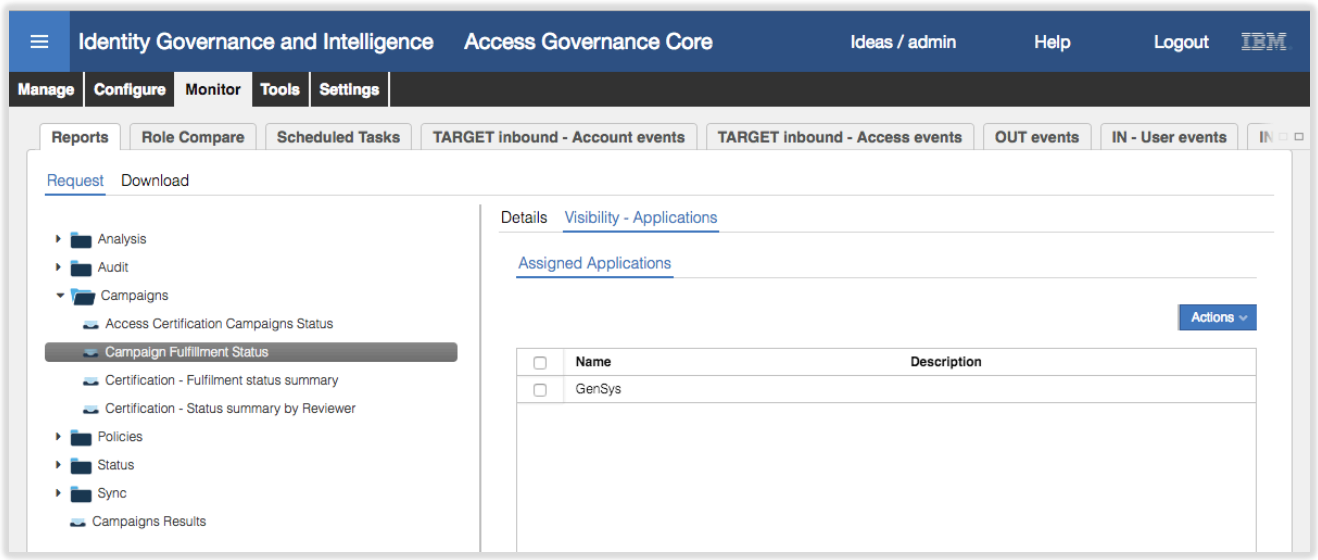
3.2.5.4 Run the Report

To run the report, we can use the **Administration Console**

- ☐ If not there, log in to the **Administration Console** (`admin` / `admin`)
- ☐ Open **Access Governance Core** and go to **Monitor > Reports**
- ☐ Expand the report menu to find the new report under Campaigns
- ☐ Select the new report, `Campaign Fulfillment Status`



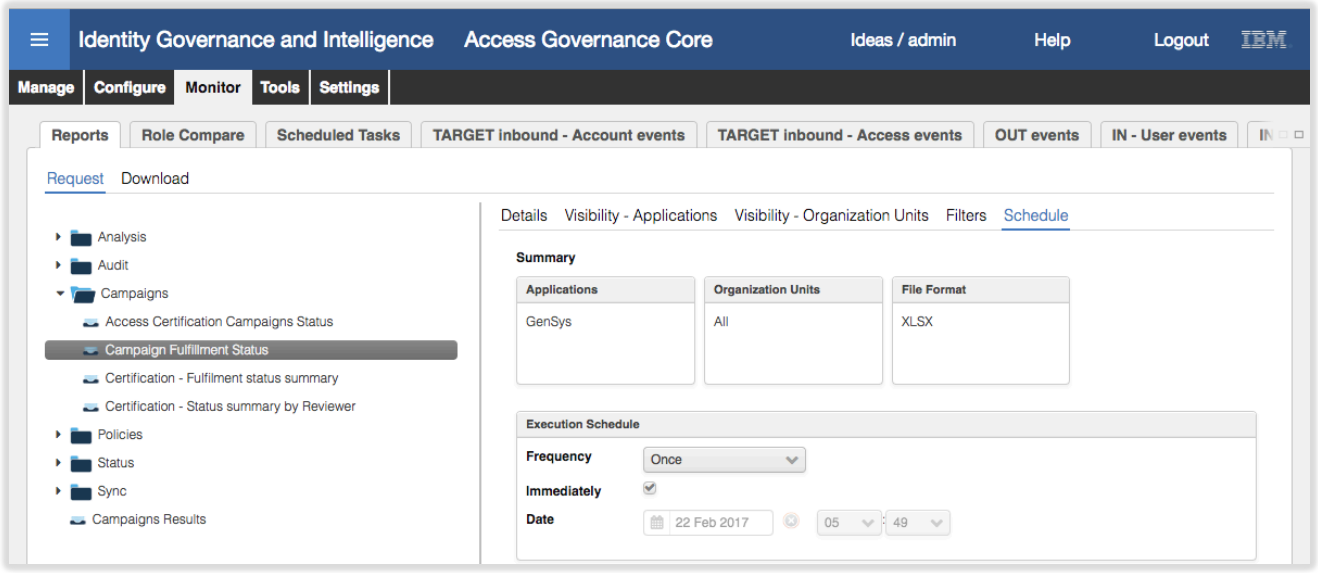
☐ Click **Next**
☐ On the **Visibility – Applications** tab, use the **Actions > Add** action to add the GenSys application



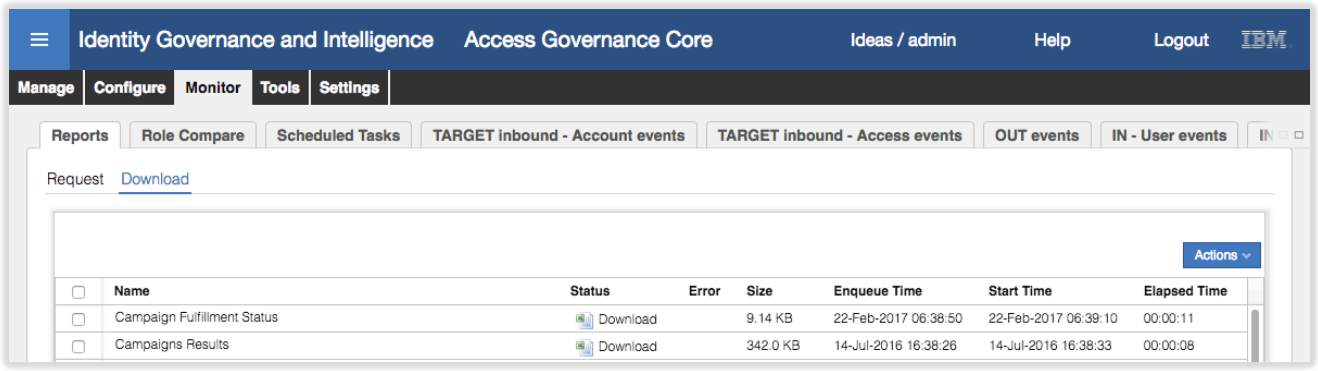
☐ Click **Next**
☐ On the **Visibility – Organization** Units tab, don't select an Organization Unit, just click **Next**
☐ On the **Filters** tab, leave the selection as XLSX and click **Next**

If you don't have a way to view XLS files on your laptop, you can select PDF or any other format you enabled.

☐ On the **Schedule** tab review the settings and click **Execute**

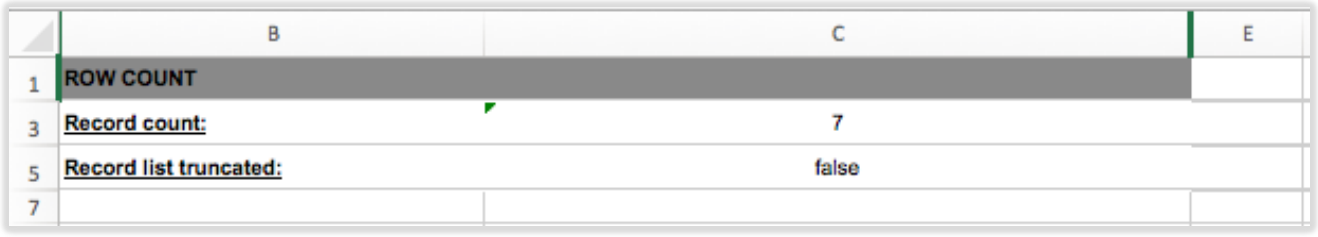


☐ Go to the **Download** tab and look for your report (it should be at the top)



☐ When the status has changed from Pending to Download; click the Download icon, unzip and view your report

☐ Ignore the INDEX tab/page and go to Page 2



This shows a summary of the results.

☐ Go to Page 3

A	B	C	D	E	F	G
Campaign	Campaign End	Campaign Status	UserID	First Name	Last Name	OU_CODE
GenSys User Entitlement Review	Mar 22, 2017, 12:00:00 AM	Open	A241332	Jeannette	Hall	SOUTH
GenSys User Entitlement Review	Mar 22, 2017, 12:00:00 AM	Open	A241332	Jeannette	Hall	SOUTH
GenSys User Entitlement Review	Mar 22, 2017, 12:00:00 AM	Open	A241332	Jeannette	Hall	SOUTH
GenSys User Entitlement Review	Mar 22, 2017, 12:00:00 AM	Open	A241332	Jeannette	Hall	SOUTH
GenSys User Entitlement Review	Mar 22, 2017, 12:00:00 AM	Open	A253561	Courtney	Austin	EXTERNAL
GenSys User Entitlement Review	Mar 22, 2017, 12:00:00 AM	Open	A261644	Zachary	Green	PRODUCT DEVELOPMENT
GenSys User Entitlement Review	Mar 22, 2017, 12:00:00 AM	Open	A807678	Jason	Magana	COUNTRY MANAGER EAST EUROPE

Recall that we set column widths narrower than the default 300 for some of the columns (e.g. campaign name stayed at 300, start/end dates were 100, status was 50, user code/names were 100 and OU code/name was left at 300). Thus the sizing of the columns shown here.

Note also that the Campaign Start column is missing as we unticked the Visibility setting for that column.

☐ Highlight the line with Jason Magana and scroll to the last columns

In addition to the OU information, we can see the entitlement (“projects_south_region”), the status (“Revoked”), Signed off (“TRUE”), the reviewer (“Shirley Chang”), review date, and Fulfillment (“Error”).

The last column is showing the state of the de-provisioning event in the OUT queue.

Entitlement To Review	Type of Entitlement	Review Status	Signed Off	Reviewer	Review Date	Application	Permission	Permission Type	Fulfillment
projects_east_region	PERMISSION	Not recertified yet	FALSE			GenSys	projects_east_region	LdapGroupProfile	NA
projects_north_region	PERMISSION	Not recertified yet	FALSE			GenSys	projects_north_region	LdapGroupProfile	NA
projects_south_region	PERMISSION	Not recertified yet	FALSE			GenSys	projects_south_region	LdapGroupProfile	NA
projects_west_region	PERMISSION	Not recertified yet	FALSE			GenSys	projects_west_region	LdapGroupProfile	NA
projects_east_region	PERMISSION	Not recertified yet	FALSE			GenSys	projects_east_region	LdapGroupProfile	NA
projects_north_region	PERMISSION	Not recertified yet	FALSE			GenSys	projects_north_region	LdapGroupProfile	NA
projects_south_region	PERMISSION	Revoked	TRUE	Chang Shirley [SChang]	2017-07-28 09:45:26.0	GenSys	projects_south_region	LdapGroupProfile	ERROR

Now we can restart the SDI instance and let the deprovisioning event run to completion.

3.2.5.5 Fix the Adapter (Start SDI Instance)

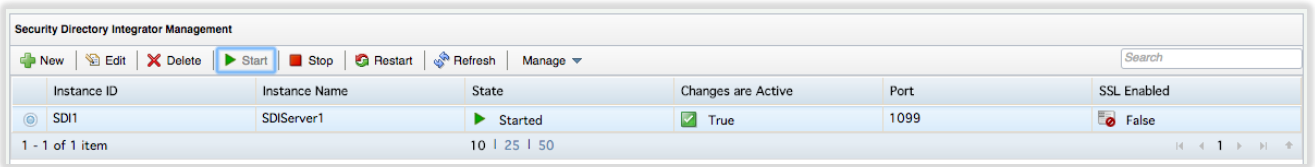
We need to test what appears in the report when the target application is up. To do this we will restart the SDI instance in the Virtual Appliance Local Management Interface.

☐ If you didn’t leave the Virtual Appliance LMI open earlier, open a new browser window or tab and go to the Virtual Appliance Local Management Interface (either https://igiva.iamlab.ibm.com:9443 or https://192.168.42.60:9443) and login with `admin` / `Passw0rd!` (note the exclamation mark)

☐ Go to **Configure > Manage Server Setting > SDI Management**

☐ Select the SDI1 instance and click the Start action

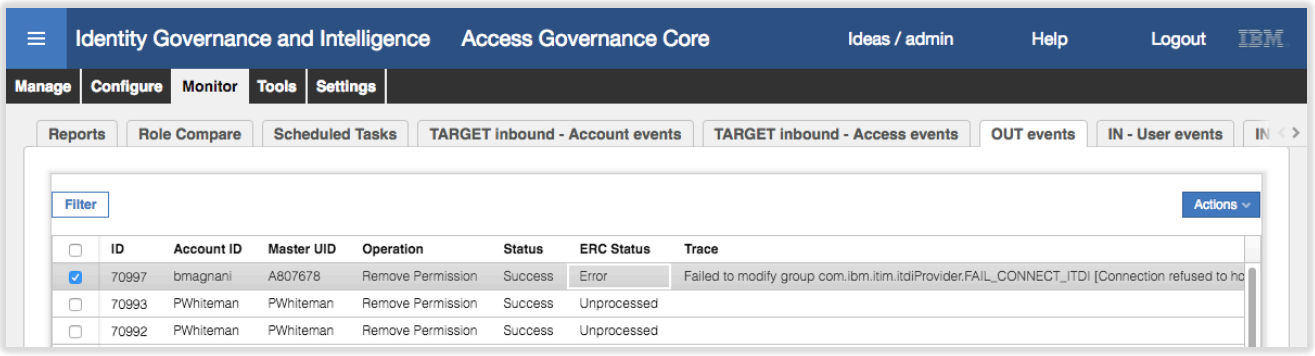
The State should change to Started.



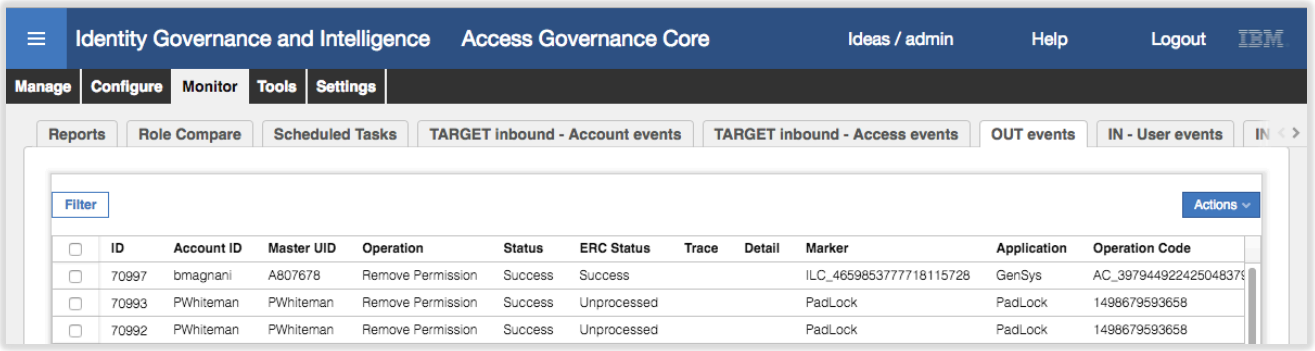
With the adapter now working, we need to re-execute the deprovisioning event:

☐ Log in to the **Administration Console** (`admin` / `admin`)

☐ Open **Access Governance Core** and go to **Monitor > OUT Events**



☐ Select the event and use the **Actions > Re-execute** action to reprocess it.



With the event now successful, we can re-run the report.

3.2.5.6 Re-run the Report

☐ Repeat the steps from above (Run the Report on page 32)to run the report again.

☐ Download, unzip and view the report.

Entitlement To Review	Type of Entitlement	Review Status	Signed Off	Reviewer	Review Date	Application	Permission	Permission Type	Fulfillment
projects_east_region	PERMISSION	Not recertified yet	FALSE			GenSys	projects_east_region	LdapGroupProfile	NA
projects_north_region	PERMISSION	Not recertified yet	FALSE			GenSys	projects_north_region	LdapGroupProfile	NA
projects_south_region	PERMISSION	Not recertified yet	FALSE			GenSys	projects_south_region	LdapGroupProfile	NA
projects_west_region	PERMISSION	Not recertified yet	FALSE			GenSys	projects_west_region	LdapGroupProfile	NA
projects_east_region	PERMISSION	Not recertified yet	FALSE			GenSys	projects_east_region	LdapGroupProfile	NA
projects_north_region	PERMISSION	Not recertified yet	FALSE			GenSys	projects_north_region	LdapGroupProfile	NA
projects_south_region	PERMISSION	Revoked	TRUE	Chang Shirley [SChang]	2017-07-28 09:45:26.0	GenSys	projects_south_region	LdapGroupProfile	EXECUTED

The Fulfillment status should show as EXECUTED.

This shows how the report can be run to show entitlements that have been revoked in a campaign and their deprovisioning status.

This completes this part of the lab, however there is an optional section following to enable email notification on the new report.

3.2.6 (Optional) Adding Email Notification to the Report

In this part of the lab we add email notification to our custom report. %%%

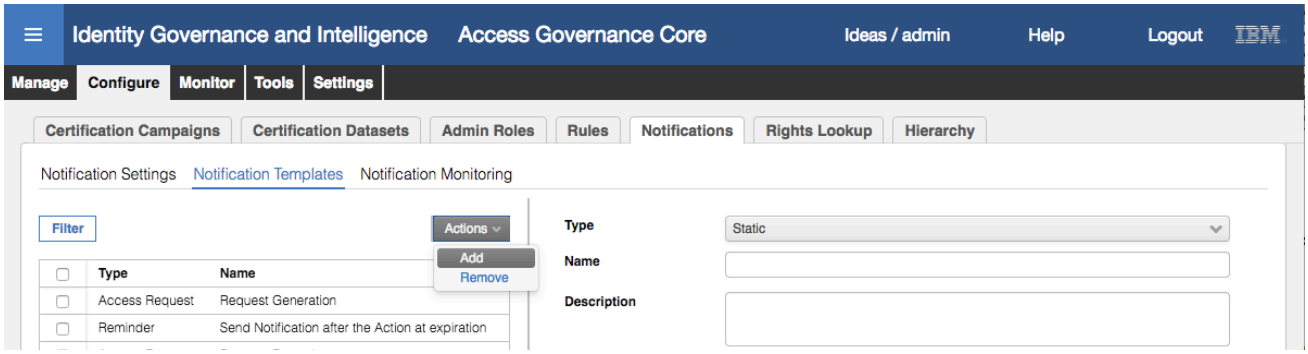
> Note that we can only use email to notify someone that a report has been produced. There is currently no mechanism in IGI for email delivery of reports.

There are three steps:
1. Create a new Email Template for the report
2. Add email notification to the report
3. Test the notification

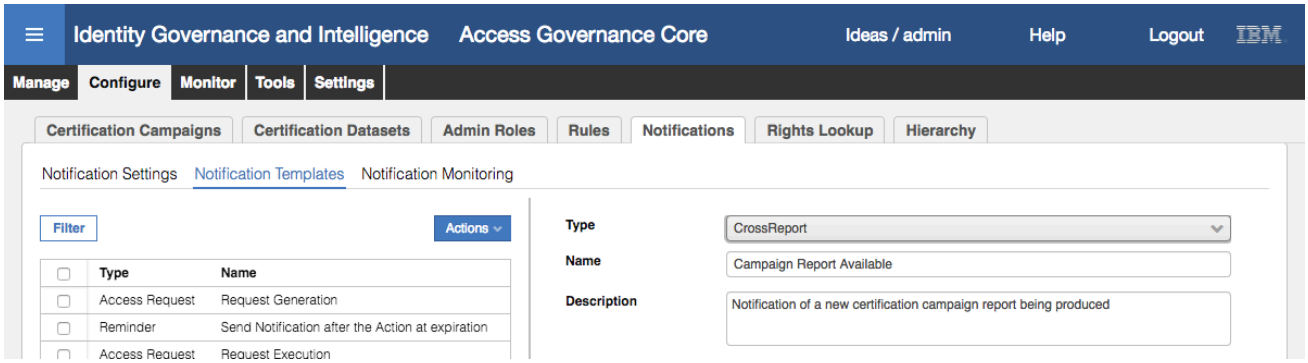
3.2.6.1 Create a new Email Template

Full details of the Notification System and Email Templates are covered in a separate module. However the following steps will walk through what you need to this particular template.

☐ In the **Access Governance Core**, go to **Configure > Notifications**
☐ Go to the **Notifications Templates** tab
☐ Add a new template (**Actions > Add**)



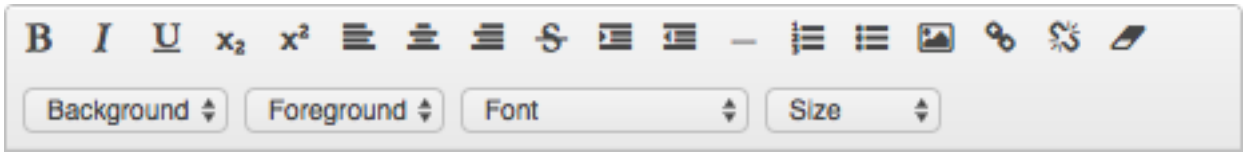
☐ Specify **Type** (`CrossReport`), a **Name** and optionally a **Description**



Next we need to specify the Email subject and content. You need to specify this for the Default and English languages (and others depending on what languages you have enabled in IGI).

☐ Go to the **Default** section and enter an **Email Subject**

The email body is entered in the WYSIWYG editor. The tool bar shows the text formatting options available.



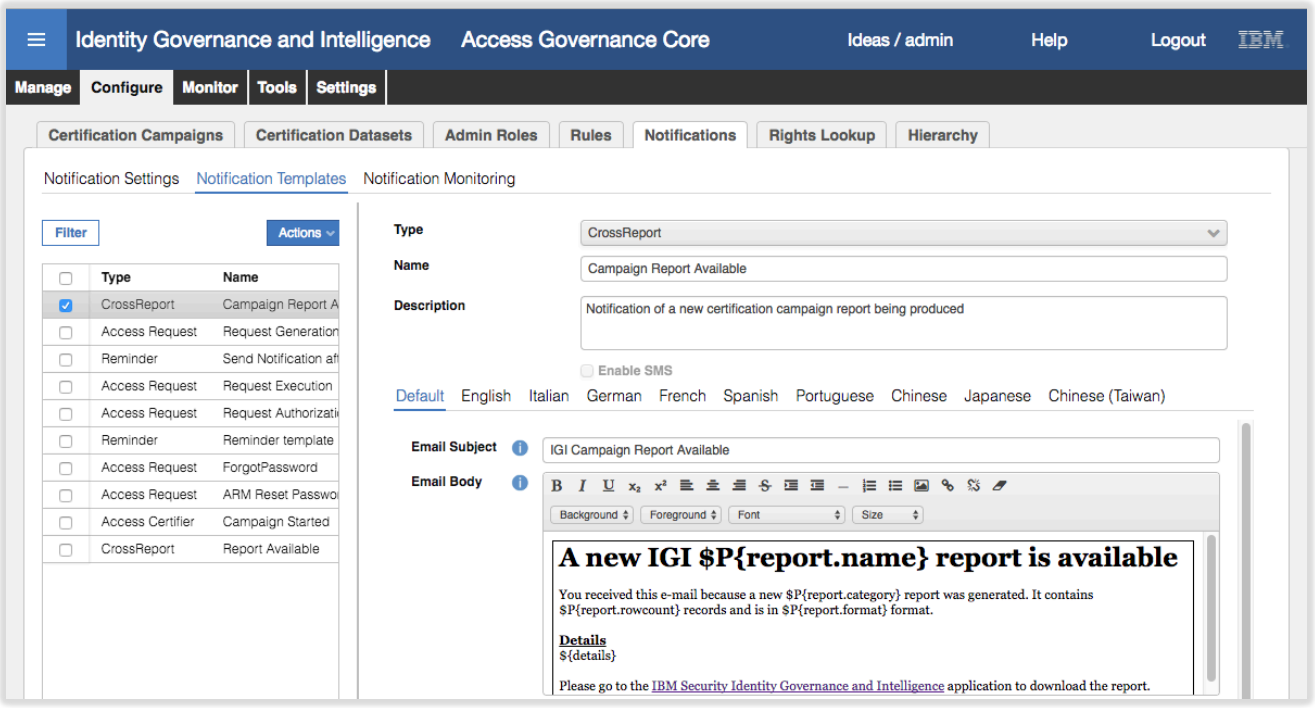
It includes the ability to change fonts and sizes, bold/italic/underline, set bullets/numbers, insert pictures and links. We will use some of these in the following steps.

We are going to use a basic email body and spice it up a bit. The text we will use is as follows:

```
A new IGI $P{report.name} report is available

You received this e-mail because a new $P{report.category} report was generated. It
contains $P{report.rowcount} records and is in $P{report.format} format.

Details
${details}

Please go to the IBM Security Identity Governance and Intelligence application to download
the report.
```

This can be found in the file Lab02 Report Content.txt

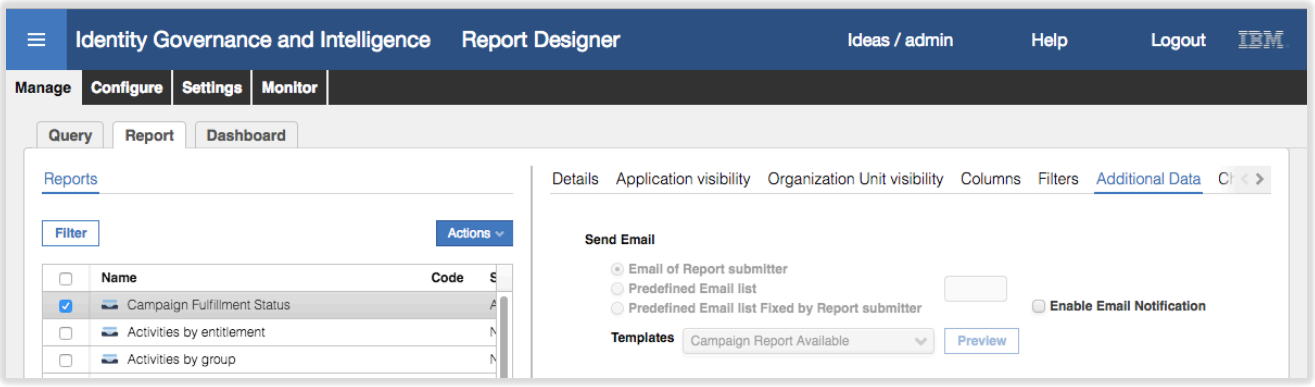
- ☐ Copy the above text from this document or the txt file into the **Email Body** field
- ☐ Make the following changes:
  - Select all the text and convert it to another font (Georgia?)
  - Select the first line and make it Bold and Large font size
  - Select the work “Details” and make it bold and underlined
  - Select the text “IBM Security Identity Governance and Intelligence”, select the Link icon (chain) and set the URL to https://192.168.42.60:9343
- ☐ **Save** the Template
- ☐ Select the template again, and copy the **Email Subject** and **Email Body** into the **English** tab.
- ☐ **Save** the Template



Now we can add this template to the custom report.

3.2.6.2 Add Email Notification to the Custom Report

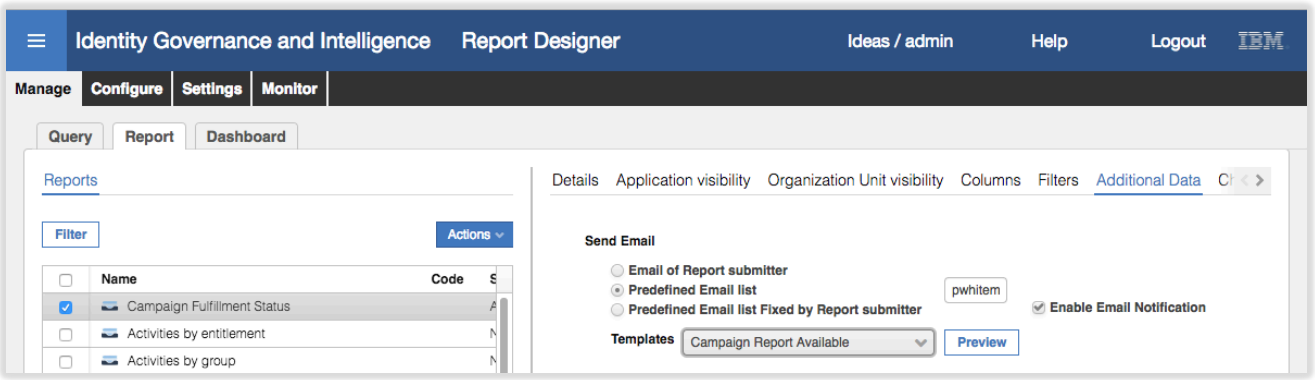
- ☐ In **Access Governance Core** go to the **Report Designer > Manage** tab, click on the **Report** tab
- ☐ Find and select the custom report “`Campaign Fulfillment Status`”
- ☐ Go to the **Additional Data** tab



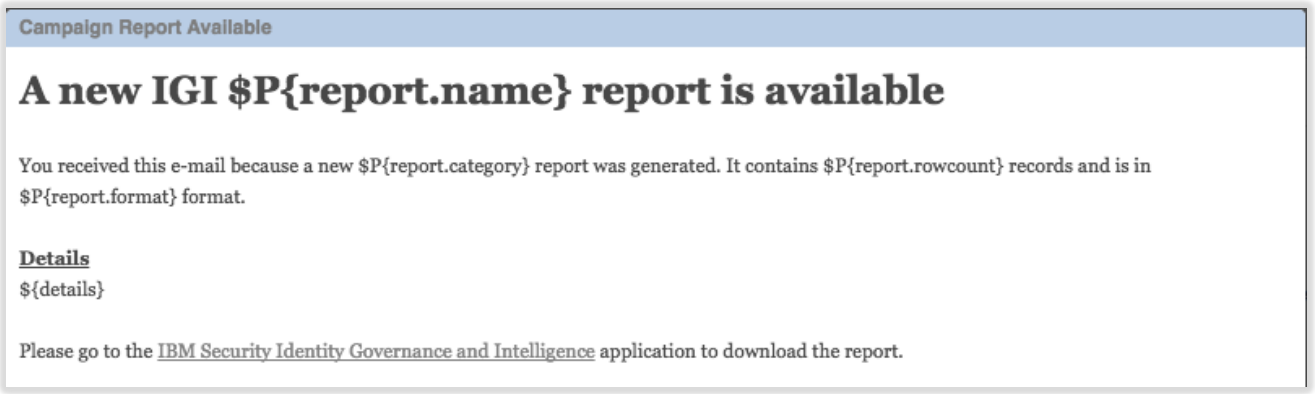
☐ Select **Enable Email Notification** (button to the right)

Normally we would specify a relevant email person or list, but for this lab we will send the email to Patricia Whiteman (as we have email setup for her).

☐ Select the radio button beside **Predefined Email list** and enter `pwhiteman@igi.ibm.com` in the box
☐ In the **Templates** select the "`Campaign Report Available`" template



☐ Click **Preview** to see your template



☐ **Close** the preview
☐ **Save** the Report!!!

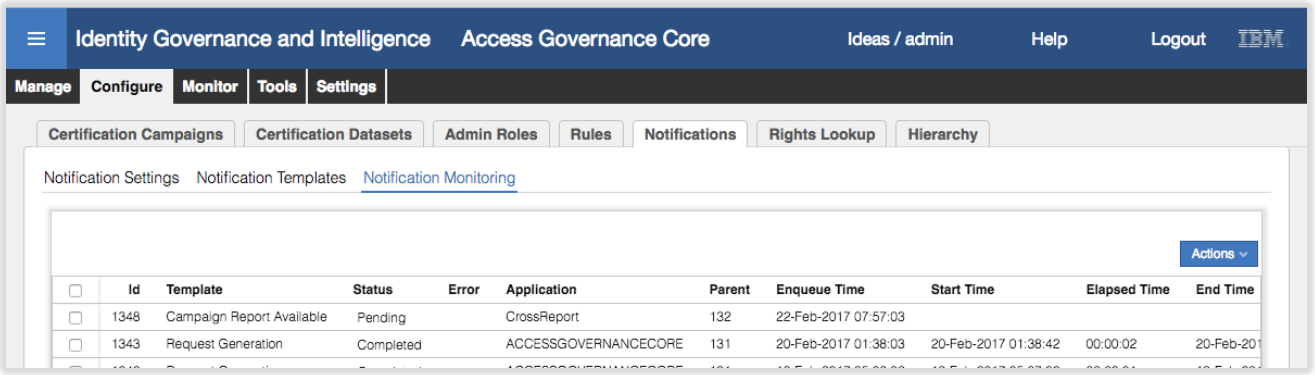
We can now test the notification.

3.2.6.3 Test Email Notification

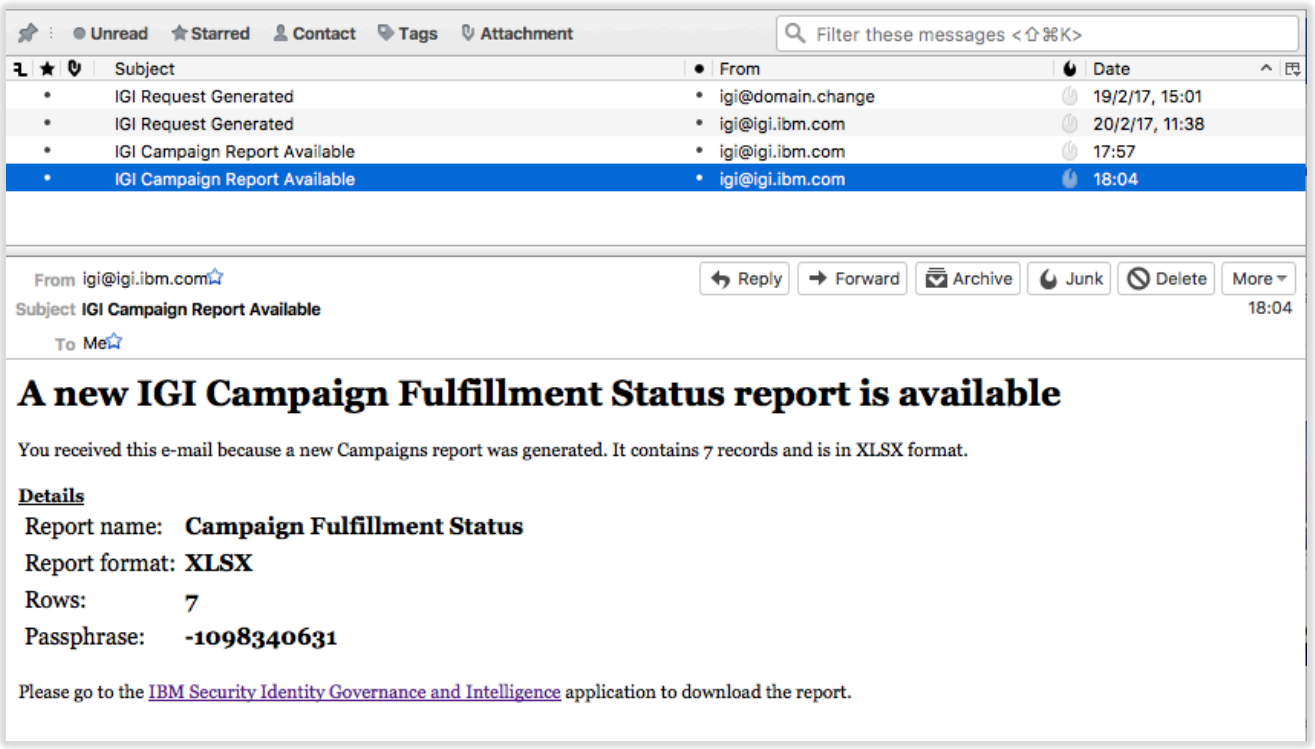
Rerun the report:

☐ Repeat the steps from above (Run the Report on page 32) to run the report again.

☐ Go to **Access Governance Core**, **Configure > Notifications** and click on the **Notification Monitoring** tab



☐ Refresh the list and make sure the status changes to Completed
☐ Open your email client for Patricia Whiteman and find the email for the new report



Compare this to the template:

```
A new IGI $P{report.name} report is available

You received this e-mail because a new $P{report.category} report was generated. It
contains $P{report.rowcount} records and is in $P{report.format} format.

Details
${details}

Please go to the IBM Security Identity Governance and Intelligence application to download
the report.
```

You can see the $P{report.XXXX} variables have been replaced (name, category, rowcount and format).

The $details output is a fixed content and format.

You should also be able to click the link to go to IGI.

> Currently there is no way to go directly into the report and view it. You need to log into IGI and go to the relevant Monitor -> Reports page in the relevant IGI module.

This concludes the lab.

Appendix A – Custom Report SQL

This section describes the custom report query used in the second part of the lab.

The first section of this SQL code identifies the columns to be in the report. The “t.” prefix is the consolidation of both inner queries.

```
 1 SELECT DISTINCT
 2   t.CAMPAIGN_NAME AS CAMPAIGN_NAME,
 3   t.CAMPAIGN_START AS CAMPAIGN_START,
 4   t.CAMPAIGN_END AS CAMPAIGN_END,
 5   t.CAMPAIGN_STATUS AS CAMPAIGN_STATUS,
 6   t.USER_CODE AS USER_CODE,
 7   t.USER_NAME AS USER_NAME,
 8   t.USER_SURNAME AS USER_SURNAME,
 9   t.OU_CODE AS OU_CODE,
10   t.OU_NAME AS OU_NAME,
11   t.ENTITLEMENT_TO_REVIEW AS ENTITLEMENT_TO_REVIEW,
12   t.ENTITLEMENT_TO_REVIEW_TYPE AS ENTITLEMENT_TO_REVIEW_TYPE,
13   t.ATTESTATION_STATUS AS ATTESTATION_STATUS,
14   t.SIGNED_OFF,
15   t.REVIEWED_BY_INFO REVIEWED_BY_INFO,
16   t.REVIEW_DATE AS REVIEW_DATE,
17   t.APPLICATION_NAME AS APPLICATION_NAME,
18   t.PERMISSION_NAME,
19   t.PERMISSION_TYPE,
20   t.REVOKE_FULFILLMENT AS FULFILLMENT
```

The FROM section is actually a UNION of two inner queries.

```
21 FROM
22   (
```

The first inner query will find every user entitlement in the campaign(s) where there is an entry in the OUT queue (#pmschema#.event_out, which is igacore.event_out) where the cod_operation begins with “AC” (like AC_nnnnnnnn_SChang).

```
23     SELECT
24       att.name AS CAMPAIGN_NAME,
25       att.start_date AS CAMPAIGN_START,
26       att.end_date AS CAMPAIGN_END,
27       CASE
28         WHEN att.state = 0 THEN 'New'
29         WHEN att.STATE = 1 THEN 'Launched'
30         WHEN att.state = 2 THEN 'Open'
31         WHEN att.state = 3 THEN 'Scheduled'
32         WHEN att.state = 4 THEN 'Closing'
33         WHEN att.state = 5 THEN 'Closed'
34         WHEN att.state = 6 THEN 'Preview'
35         WHEN att.state = 7 THEN 'Suspended'
36       END AS CAMPAIGN_STATUS,
37       p.code AS USER_CODE,
38       p.name AS USER_NAME,
39       p.surname AS USER_SURNAME,
40       ou.code AS OU_CODE,
41       ou.name AS OU_NAME,
42       ep.name AS ENTITLEMENT_TO_REVIEW,
43       CASE
44         WHEN ep.int_type = 0 THEN 'OTHER'
45         WHEN ep.int_type = 1 AND ep.ext_type = 3 THEN 'PERMISSION'
46         WHEN ep.int_type = 1 AND ep.ext_type = 4 THEN 'EXTERNAL ROLE'
47         WHEN ep.int_type = 2 THEN 'IT ROLE'
48         WHEN ep.int_type = 3 THEN 'BUSINESS ROLE'
49       END AS ENTITLEMENT_TO_REVIEW_TYPE,
```

```
 50       CASE
 51         WHEN er.review_state = 0 THEN 'Not recertified yet'
 52         WHEN er.review_state = 1 THEN 'Approved'
 53         WHEN er.review_state IN (2,3) THEN 'Revoked'
 54         WHEN er.review_state &gt;= 10 THEN 'Other'
 55       END AS ATTESTATION_STATUS,
 56       er.reviewed_by_info AS REVIEWED_BY_INFO,
 57       er.review_date AS REVIEW_DATE,
 58       CASE
 59         WHEN er.SIGNED_OFF = 1 THEN 'TRUE'
 60         ELSE 'FALSE'
 61       END AS SIGNED_OFF,
 62       a.name AS APPLICATION_NAME,
 63       ec.name AS PERMISSION_NAME,
 64       pt.name AS PERMISSION_TYPE,
 65       CASE
 66         WHEN eo.erc_status = 0 THEN 'PENDING'
 67         WHEN eo.erc_status = 1 THEN 'EXECUTED'
 68         WHEN eo.erc_status = 2 THEN 'ERROR'
 69         WHEN eo.erc_status = 3 THEN 'IGNORED'
 70       END AS REVOKE_FULFILLMENT,
 71       ou.id as ou_id,
 72       a.id as app_id
 73     FROM
 74       #pmschema#.attestation att,
 75       #pmschema#.employment_review er,
 76       #pmschema#.person p,
 77       #pmschema#.organizational_unit ou,
 78       #pmschema#.entitlement ep,
 79       #pmschema#.entitlement ec,
 80       #pmschema#.entitlement_flat_hier efh,
 81       #pmschema#.application a,
 82       #pmschema#.profile_type pt,
 83       #pmschema#.event_out eo
 84     WHERE
 85       att.id = er.attestation
 86       AND att.type = 1
 87       AND er.person = p.id
 88       AND p.organizational_unit = ou.id
 89       AND er.entitlement = ep.id
 90       AND ep.id = efh.parent
 91       AND efh.child_application = a.id
 92       AND efh.child_int_type = 1
 93       AND ou.hierarchy = 1
 94       AND ec.id = efh.child
 95       AND pt.id = ec.profile_type
 96       AND eo.cod_operation LIKE 'AC%'
 97       AND eo.person = p.id
 98       AND eo.attr1 = ec.name
 99       AND eo.attr2 = pt.name
100       AND eo.application = a.name
101       AND to_char(er.review_date,'dd-MM-YYYY')= to_char(eo.date_event,'dd-MM-YYYY')
102       AND er.review_state in (2,3)
```

```
103   UNION
```

The second inner query will find every user entitlement in the campaign(s), and set the REVOKE_FULFILLMENT (i.e. the provisioning result) to “N/A”.

```
104     SELECT
105       att.name AS CAMPAIGN_NAME,
106       att.start_date AS CAMPAIGN_START,
107       att.end_date AS CAMPAIGN_END,
108       CASE
109         WHEN att.state = 0 THEN 'New'
110         WHEN att.STATE = 1 THEN 'Launched'
111         WHEN att.state = 2 THEN 'Open'
```

```
112         WHEN att.state = 3 THEN 'Scheduled'
113         WHEN att.state = 4 THEN 'Closing'
114         WHEN att.state = 5 THEN 'Closed'
115         WHEN att.state = 6 THEN 'Preview'
116         WHEN att.state = 7 THEN 'Suspended'
117       END AS CAMPAIGN_STATUS,
118       p.code AS USER_CODE,
119       p.name AS USER_NAME,
120       p.surname AS USER_SURNAME,
121       ou.code AS OU_CODE,
122       ou.name AS OU_NAME,
123       ep.name AS ENTITLEMENT_TO_REVIEW,
124       CASE
125         WHEN ep.int_type = 0 THEN 'OTHER'
126         WHEN ep.int_type = 1 AND ep.ext_type = 3 THEN 'PERMISSION'
127         WHEN ep.int_type = 1 AND ep.ext_type = 4 THEN 'EXTERNAL ROLE'
128         WHEN ep.int_type = 2 THEN 'IT ROLE'
129         WHEN ep.int_type = 3 THEN 'BUSINESS ROLE'
130       END AS ENTITLEMENT_TO_REVIEW_TYPE,
131       CASE
132         WHEN er.review_state = 0 THEN 'Not recertified yet'
133         WHEN er.review_state = 1 THEN 'Approved'
134         WHEN er.review_state IN  (2,3) THEN 'Revoked'
135         WHEN er.review_state &gt;= 10 THEN 'Other'
136       END AS ATTESTATION_STATUS,
137       er.reviewed_by_info AS REVIEWED_BY_INFO,
138       er.review_date AS REVIEW_DATE,
139       CASE
140         WHEN er.SIGNED_OFF = 1 THEN 'TRUE'
141         ELSE 'FALSE'
142       END AS SIGNED_OFF,
143       a.name AS APPLICATION_NAME,
144       ec.name AS PERMISSION_NAME,
145       pt.name AS PERMISSION_TYPE,
146       'NA' AS REVOKE_FULFILLMENT,
147       ou.id as ou_id,
148       a.id as app_id
149     FROM
150       #pmschema#.attestation att,
151       #pmschema#.employment_review er,
152       #pmschema#.person p,
153       #pmschema#.organizational_unit ou,
154       #pmschema#.entitlement ep,
155       #pmschema#.entitlement ec,
156       #pmschema#.entitlement_flat_hier efh,
157       #pmschema#.application a,
158       #pmschema#.profile_type pt
159     WHERE
160       att.id = er.attestation
161       AND att.type = 1
162       AND er.person = p.id
163       AND p.organizational_unit = ou.id
164       AND er.entitlement = ep.id
165       AND ep.id = efh.parent
166       AND efh.child_application = a.id
167       AND efh.child_int_type = 1
168       AND ou.hierarchy = 1
169       AND ec.id = efh.child
170       AND pt.id = ec.profile_type
171       AND er.review_state NOT IN (2,3)
```

```
172   ) t,
```

The UNION will consolidate the two sets of user entitlements, but where there is one with an OUT queue status it will ignore the matching one with REVOKE_FULFILLMENT (i.e. the provisioning result) set to “N/A”. The results are consolidated under the table t.

```
173   #schema_tmp#.tmp_rep_application tmp1,
174   #schema_tmp#.tmp_rep_organizational_unit tmp2
```

This statement includes the scope tables, application and org unit.

```
175 where
176   lower(t.campaign_name) = lower('#campaign_name_list#')
177   and (tmp1.id = t.app_id or t.app_id is null)
178   and tmp2.id = t.ou_id
179   ORDER BY
180   t.user_code
```

The outer WHERE clause is only using the two scopes (application and org unit) and filter (campaign name).

End of Document

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