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# **IBM SECURITY IDENTITY GOVERNANCE AND INTELLIGENCE**

## **IGI Advanced Reporting (Lab02)**

**5.2.5**

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**Version 0.3  
March 2019**

## Document Purpose

This document provides the instructions for running the IGI Advanced Notifications labs.

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## Document Conventions

The following conventions are used in this document:

- A step to be performed by the student.
- A note, some special information or warning.

A piece of code

Normal paragraph font is used for general information.

The term “IGI” is used to refer to IBM Security Identity Governance and Intelligence.

## Document Control

Release Date	Version	Authors	Comments
21 Feb 2017	0.1	David Edwards	Initial version
28 Jul 2017	0.2	David Edwards	Updated for training environment v4 (split VA/Data) and IGI 5.2.3
25 Mar 2019	0.3	David Edwards	Updated to use the new IGI 5.2.5 Training Environment

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## 1 Introduction to the Lab

Reporting is a critical function for all identity management and governance deployments – managers, business owners and auditors need to be able to extract information about system users and their access. IBM Security Identity Governance and Intelligence (ISIGI or IGI) provides its own extensible reporting capability that runs within the IGI access control and data scoping mechanisms.

IGI provides an extensive library of reports, but often custom reports are needed to address specific deployment requirements.

This lab will look at custom reporting in IGI, modifying an existing report and creating a new one, plus walking through the changes to administrative roles for a new report.

The parts of the lab are:

1. Brief revisit of the Report Designer module
2. Create a new custom report

## 2 Lab Pre-Requisites

This section defines the lab pre-requisites.

### 2.1 Expected Knowledge

This lab assumes the following knowledge has been acquired before attempting the labs:

- Familiarity with the IGI Administrative Console and Service Center
- Familiarity with the admin roles and role scoping
- Ability to create certification datasets and campaigns, run campaigns and review access
- Basic knowledge and understanding of SQL (we will not write SQL in this lab but you should be able to read it)

This knowledge can be gained via the introductory (Foundation) training of IGI and working with SQL.

### 2.2 Standard Lab Setup

This lab uses the standard IGI training lab environment.

Setup for this lab is described in the document ***Lab00 - IGI Lab Environment Setup Guide***. You need the IGI 5.2.5 version of this document (at the time of writing this is ***Lab00 - IGI 5.2.5 Lab Env Setup Guide v10***, in either .doc or .pdf form).

This lab only requires the three standard\_VMs (Common Jumpserver, DB Server and IGI 5.2.5 Virtual Appliance).

- Follow the steps in the **Lab Environment Setup Guide** to start and verify all four VMs for your training platform.

When you have started and verified the environment, you are ready to start the lab.

### 2.3 Additional Lab Setup

No additional lab setup is required for the standard parts of this lab.

If you want to run the last (optional) part of the lab, you will need to use the email server/client setup on the Common Jumpserver (CentOS box) which has Thunderbird installed and configured.

### 2.4 Use of Browser

The lab assumes you're using the Firefox browser in the Common Jumpserver. It is a very recent version of the browser (60.5.1esr).

However, on some training platforms where you're limited in the size of the Common Jumpserver desktop, Firefox may be frustrating (such as the use of scrollbars). You can switch over to the Chrome browser that's on the Common Jumpserver desktop. It has a bookmark to the IGI Applications landing page.

With both browsers you may see untrusted SSL certs. You can just accept the certs.

## 3 Lab Instructions

### 3.1 Part 1 – Explore the Report Designer

This part of the lab will explore the Report Designer module to revise the data structure concepts and features of the module.

To support this section, you should review the section “Report modeling for the Identity Governance and Intelligence platform” in the IGI Knowledge Center (online documentation) at

[https://www.ibm.com/support/knowledgecenter/SSGHJR\\_5.2.5/com.ibm.igi.doc/CrossIdeas\\_Topics/RD/ReportModeling\\_QuerySchemaScopesFilters.html](https://www.ibm.com/support/knowledgecenter/SSGHJR_5.2.5/com.ibm.igi.doc/CrossIdeas_Topics/RD/ReportModeling_QuerySchemaScopesFilters.html).

#### 3.1.1 Queries

The steps are:

- Open the **IGI Administrative Console** (admin/admin)
- Open **Report Designer**
- The default view is **Manage > Query**, showing all the queries defined.
- Click **Filter** and search for queries with a **Name** like Entitlement%.
- Select the query **Entitlement. Scope to Ous**

The screenshot shows the Report Designer interface. The left pane is titled 'Query' and lists several queries. One query, 'Entitlement. Scope to Ous', is selected and highlighted with a red box. The right pane shows the 'Query management' tab with fields for 'Name' (Entitlement. Scope to Ous) and 'Description' (Entitlement visibility by Ous). Below these fields is the 'SQL Query' section, which contains the following code:

```

select distinct ou.name as OU_NAME,
ou.code as OU_CODE,
ou.description as OU_DESC,
e.name as ENTITLEMENT_NAME,
e.description as ENTITLEMENT_DESC,
case
when e.ext_type = 3 then 'Permission'
when e.ext_type = 4 then 'External Role'
when e.int_type = 2 then 'Role'
when e.int_type = 3 then 'Business Role'
end as ENTITLEMENT_TYPE,
a.name as APPLICATION_NAME,

```

The right pane for the selected query shows the name, description and SQL query. This query (and associated report) explores the org structure (or part of it) to show the visibility of entitlements (possibly scoped by application and/or filtered by a specific entitlement).

The query follows standard SQL structure. It includes three blocks:

- The “**select**” section where the columns are selected (from multiple tables if needed). It may include code to replace enumerators with text values
- The “**from**” section where the tables are identified, using **schemas** (covered later) for tables in the IGI DB and temporary tables for values specified during report generation
- The “**where**” section containing the selection criteria which may be static values, common values between tables or based on any scope applied to the report.

Let's look at the SQL code for the query above. We will start with the “**from**” section:

```
from #pmschema#.job_unit          ju,
      #pmschema#.organizational_unit    ou,
      #pmschema#.entitlement_flat_hier  efh,
      #pmschema#.entitlement           e,
      #pmschema#.application          a,
      #schema_tmp#.tmp_rep_application   tmp,
      #schema_tmp#.tmp_rep_organizational_unit tmp2
```

The “**from**” section is pulling data from the #pmschema# **schema** (basically IGA core, but we'll come back to that) tables: job\_unit, organizational\_unit, entitlement\_flat\_hier, entitlement, and application.

The #schema\_tmp# schema is used to store temporary data at execution time, such as the **scope** selected when running the report (in this case application and org unit selected). We will come back to the scope later.

Next, we'll look at the “**select**” section:

```
select distinct ou.name      as OU_NAME,
               ou.code       as OU_CODE,
               ou.description as OU_DESC,
               e.name        as ENTITLEMENT_NAME,
               e.description  as ENTITLEMENT_DESC,
               case
                 when e.ext_type = 3 then 'Permission'
                 when e.ext_type = 4 then 'External Role'
                 when e.int_type = 2 then 'IT Role'
                 when e.int_type = 3 then 'Business Role'
               end as ENTITLEMENT_TYPE,
               a.name        as APPLICATION_NAME,
               a.description  as APPLICATION_DESC
```

The “**select**” section is defining the columns of the report. This query is pulling:

- name (and calling it OU\_NAME), code (OU\_CODE) and description (OU\_DESC) from the organizational\_unit table,
- name (ENTITLEMENT\_NAME), description (ENTITLEMENT\_DESC), and building ENTITLEMENT\_TYPE based on ext\_type or int\_type values (in the case statement), from the entitlement table,

The entitlement types an internal (IT Role and Business Role) and external (Permission and External Role). The case statement is apply the label to the numeric value of the type.

- name (APPLICATION\_NAME) and description (APPLICATION\_DESC) from the application table,

You will see a consistent column naming standard applied throughout the supplied queries.

Finally, we have a look at the “**where**” section:

```
where a.id = tmp.id
  and ju.organizational_unit = tmp2.id
  and ju.entitlement = e.id
  and ju.organizational_unit = ou.id
  and efh.parent = e.id
  and efh.child_application = a.id
  and efh.child_int_type = 1
  and upper(e.name) like upper ('#entitlement_name#')
  and ju.hierarchy = 1
  and ju.hierarchy = ou.hierarchy1
```

The “**where**” section defines the data selection criteria. It may include a scope (e.g. “a.id = tmp.id and ju.organizational\_unit = tmp2.id” to use the application / org unit specified at run time) or filter (like “upper(e.name) like upper ('#entitlement\_name#')” to specify an entitlement with wildcard).



You could make changes here, but if the query is provided with IGI (not custom) you cannot save the changes.

The remainder of this lab assumes you can understand and work with SQL. We will revisit SQL queries in later parts of this lab.

- Click on the + icon beside **Query column** (towards the bottom of the Query management pane)

The screenshot shows the IBM Security interface with the 'Query' tab selected on the left. On the right, the 'Query management' tab is active, displaying a table of database columns. A red dashed box highlights the '+ Query column' button at the top of the table area.

DB Column	Column Descr.	Type	Width
APPLICATION_DESC	application.desc	java.lang.String	300
APPLICATION_NAME	application.name	java.lang.String	300
ENTITLEMENT_DESC	entitlement.desc	java.lang.String	300
ENTITLEMENT_NAME	entitlement.name	java.lang.String	300
ENTITLEMENT_TYPE	entitlement.type	java.lang.String	300
OU_CODE	ou.code	java.lang.String	300

The columns match those defined in the “**select**” section of the query.

The Import button will import the details from the SQL query.

You could make changes here, but if the query is provided with IGI (not custom) you cannot save the changes.

- Click on the Scope management tab

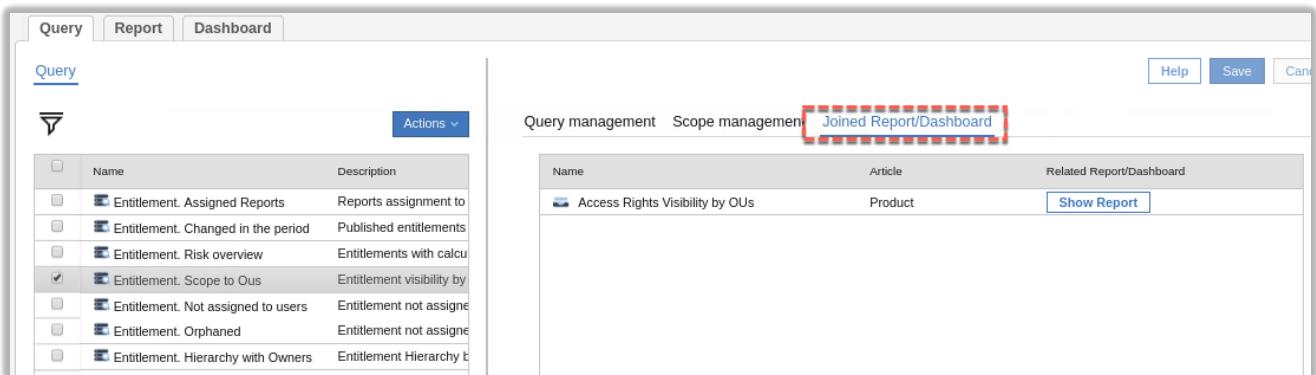
The screenshot shows the 'Scope management' tab selected on the right side of the interface. It displays a list of scopes, with two items highlighted: 'AG-Core Application' and 'AG-Core Org. Unit - Hierarchy'.

Name	Description
AG-Core Application	Application Scope
AG-Core Org. Unit - Hierarchy	Organization Unit Scope - including hierarchy

This tab allows specification of the scope(s) presented during report runtime. For example, the above query exposes both Application and Org Unit hierarchy to the associated report(s).

You could make changes here, but if the query is provided with IGI (not custom) you cannot save the changes.

- Click on the Joined Report/Dashboard tab



The screenshot shows the 'Query' tab selected in the top navigation bar. On the left, there's a list of queries with a checkbox column, a search bar, and an 'Actions' dropdown. One query, 'Entitlement. Scope to Ous', has a checked checkbox and is highlighted with a red dashed box. On the right, there's a 'Joined Report/Dashboard' section with a table showing one entry: 'Access Rights Visibility by OUs' under 'Related Report/Dashboard'. Buttons for 'Help', 'Save', and 'Cancel' are at the top right.

This tab shows the reports and/or dashboards that this query is related to (i.e. used in). For example, the ‘Entitlement. Scope to Ous’ query is used in the “Access Rights Visibility by OUs” report.

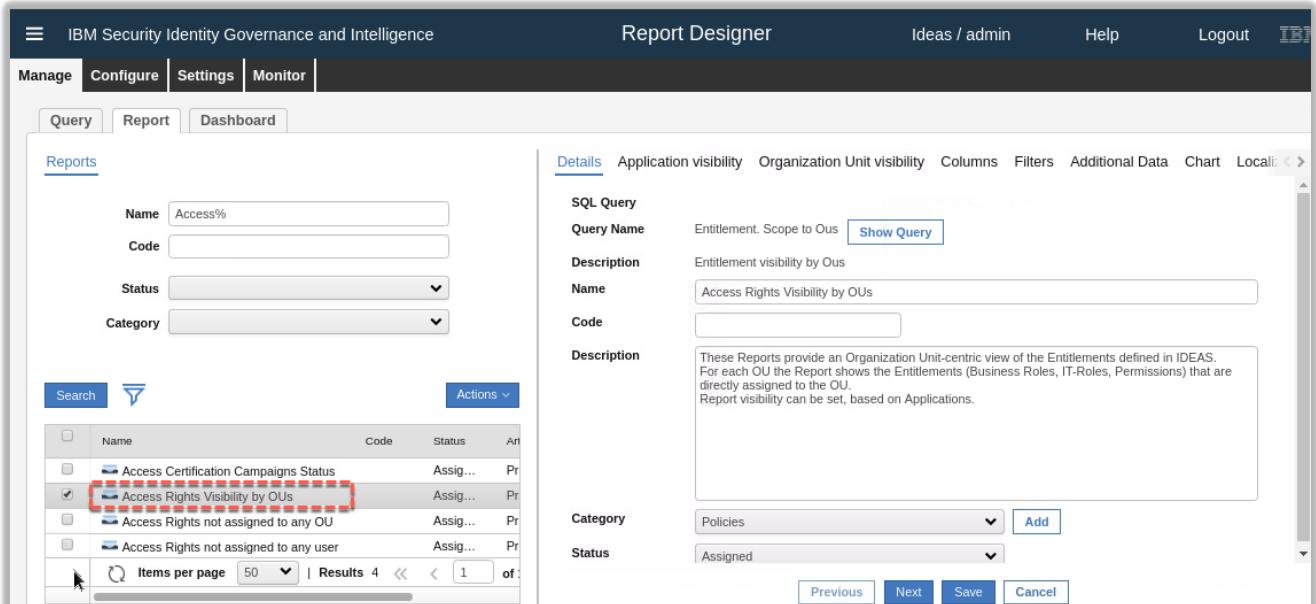
We do not look at dashboards in this lab, but in most cases dashboards are just queries that present the results on the Service Center home page (unlike reports that are requested in the Reports section of the Service Center or in the various modules of the Administrative Console).

You could click on the Show Report button to be taken to the Report tab.

### 3.1.2 Reports and Dashboards

Reports and Dashboards use Queries. Lets explore Reports:

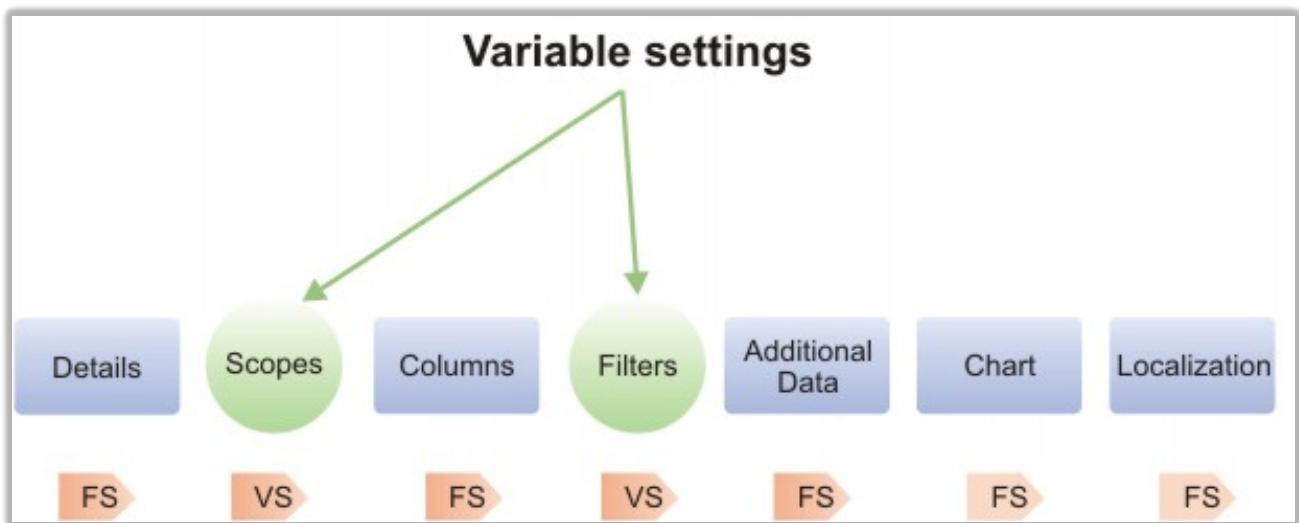
- Within the **Report Designer**, go to **Manage > Report**
- Click **Filter** and filter on **Name of Access%**
- Select the “Access Rights Visibility by OUs” report



The screenshot shows the 'Report Designer' interface. On the left, there's a 'Reports' section with filters for Name, Code, Status, and Category, and a search bar. A report titled 'Access% (Entitlement. Scope to Ous)' is selected and highlighted with a red dashed box. On the right, there's a 'Details' tab showing the report's configuration. The 'SQL Query' section shows the query name 'Entitlement. Scope to Ous' and a 'Show Query' button. The 'Description' section shows the report name 'Access Rights Visibility by OUs' and a detailed description: 'These Reports provide an Organization Unit-centric view of the Entitlements defined in IDEAS. For each OU the Report shows the Entitlements (Business Roles, IT-Roles, Permissions) that are directly assigned to the OU. Report visibility can be set, based on Applications.' The 'Category' and 'Status' sections show 'Policies' and 'Assigned' respectively. Buttons for 'Previous', 'Next', 'Save', and 'Cancel' are at the bottom right.

Before looking at the report information presented, let's look at how reports are structured. The following figure is from the IGI Knowledge Base

([https://www.ibm.com/support/knowledgecenter/SSGHJR\\_5.2.5/com.ibm.igi.doc/CrossIdeas\\_Topics/RD/Report\\_Wizard\\_Steps.html](https://www.ibm.com/support/knowledgecenter/SSGHJR_5.2.5/com.ibm.igi.doc/CrossIdeas_Topics/RD/Report_Wizard_Steps.html)) and shows the components of a report.



For each report, there are Fixed Settings (FS) and Variable Settings (VS). All reports will have the Details, Columns, Additional Data, Chart and Localization tabs. Depending on the query associated with a report, there may be one or more scope tabs (e.g. "Application visibility", "Organization Unit visibility" in our example) and a tab for filters.

Additional data is presented in its own tab when requesting a report, whereas filters are single value responses presented in a table when specifying the report output type. For example, the following report includes both additional data ("Visibility – Applications") and filters ("Entitlement name"). We will come back to why the report doesn't present a "Visibility – Organizational Units" tab.

Let's look at how this "Access Rights Visibility by OUs" report is built.

Look at the Details tab

It shows the query (and query description) associated with the report (one query per report) and a button to allow you to switch to that query. It has a description, code and name.

You can specify a category for the report (and add a new category). The categories define the reporting tree structure. For example, this report will appear under the Policies category.

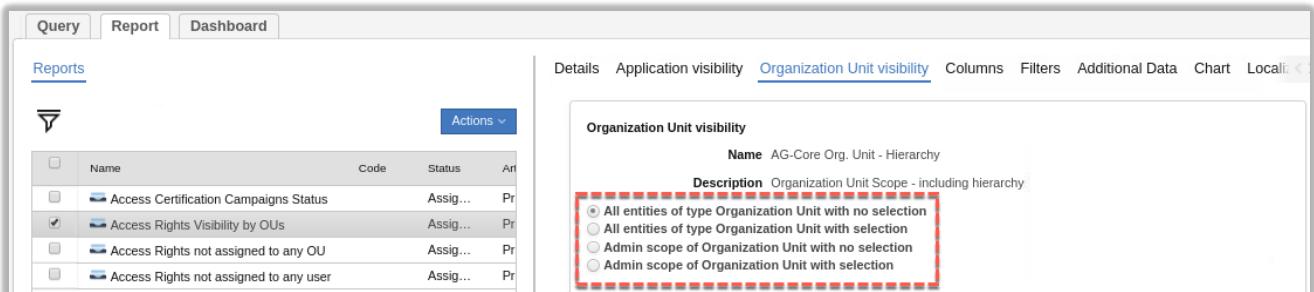
Click on the Application visibility tab

There are four options

- **All entities of type Applications with no selection** – this means no scope is visible or applied
- **All entities of type Applications with selection** – this means there is no restriction on the applications that can be selected, and the user generating the report can select from all applications
- **Admin scope of Applications with no selection** – this means only the applications that this user is entitled to see will be used, and all of them will be applied without presenting a list to the user
- **Admin scope of Applications with selection** – this means only the applications that this user is entitled to see will be available to be selected by the user generating to report

As the “All entities of type Applications with selection” is selected in this report, the user generating the report will see a tab of “Visibility – Applications” and the list they can select from is all applications.

- Click on the **Organization Unit visibility** tab



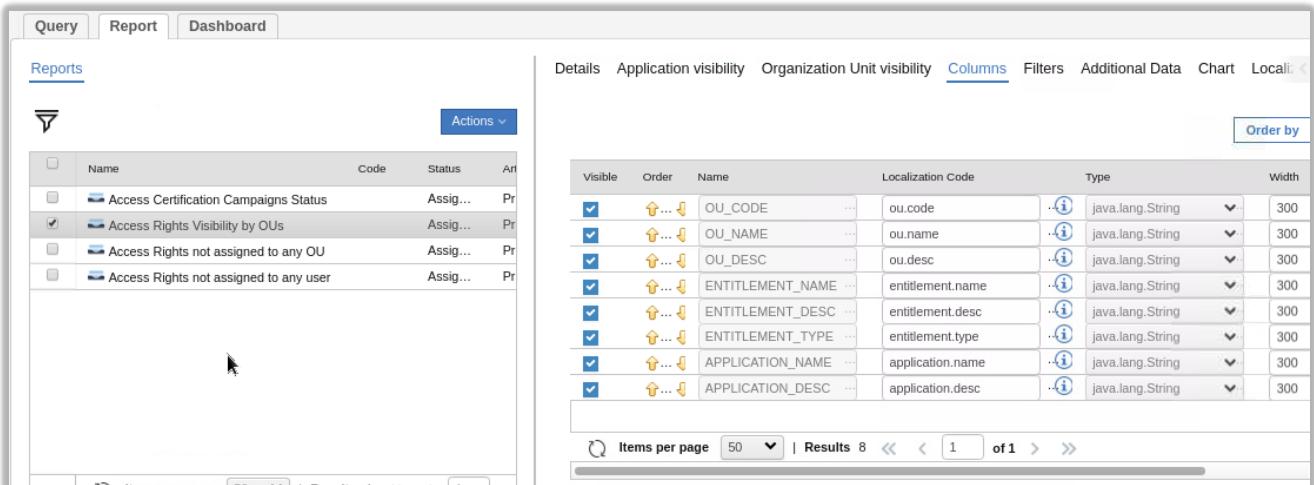
The screenshot shows the 'Organization Unit visibility' tab selected. A red box highlights the first option: 'All entities of type Organization Unit with no selection'. The description below it reads: 'Organization Unit Scope - including hierarchy'.

Name	Description
All entities of type Organization Unit with no selection	All entities of type Organization Unit with no selection
All entities of type Organization Unit with selection	All entities of type Organization Unit with selection
Admin scope of Organization Unit with no selection	Admin scope of Organization Unit with no selection
Admin scope of Organization Unit with selection	Admin scope of Organization Unit with selection

These options are the same as for the Application visibility.

In this case the “All entities of type Organization Unit with no selection” is selected. This means there will be no restriction by org unit and no ability for the user generating the report to select org units. Therefore, there is no “Visibility - Organization Unit” tab when requesting the report.

- Click on the **Columns** tab

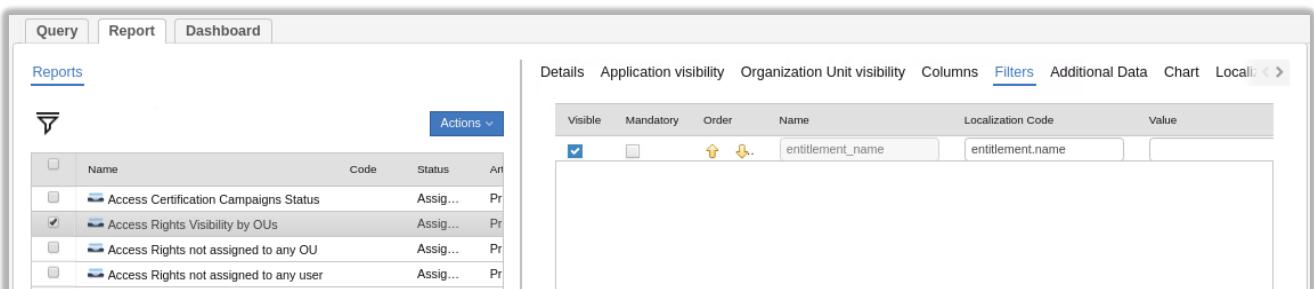


The screenshot shows the 'Columns' tab selected. A red box highlights the 'Visible' column header in the table. The table lists various columns with their localization codes and types.

Visible	Order	Name	Localization Code	Type	Width
<input checked="" type="checkbox"/>	↑ ... ↓	OU_CODE	ou.code	java.lang.String	300
<input checked="" type="checkbox"/>	↑ ... ↓	OU_NAME	ou.name	java.lang.String	300
<input checked="" type="checkbox"/>	↑ ... ↓	OU_DESC	ou.desc	java.lang.String	300
<input checked="" type="checkbox"/>	↑ ... ↓	ENTITLEMENT_NAME	entitlement.name	java.lang.String	300
<input checked="" type="checkbox"/>	↑ ... ↓	ENTITLEMENT_DESC	entitlement.desc	java.lang.String	300
<input checked="" type="checkbox"/>	↑ ... ↓	ENTITLEMENT_TYPE	entitlement.type	java.lang.String	300
<input checked="" type="checkbox"/>	↑ ... ↓	APPLICATION_NAME	application.name	java.lang.String	300
<input checked="" type="checkbox"/>	↑ ... ↓	APPLICATION_DESC	application.desc	java.lang.String	300

This shows the columns from the query and allows you to hide or re-order them, change the localization code or the default column width.

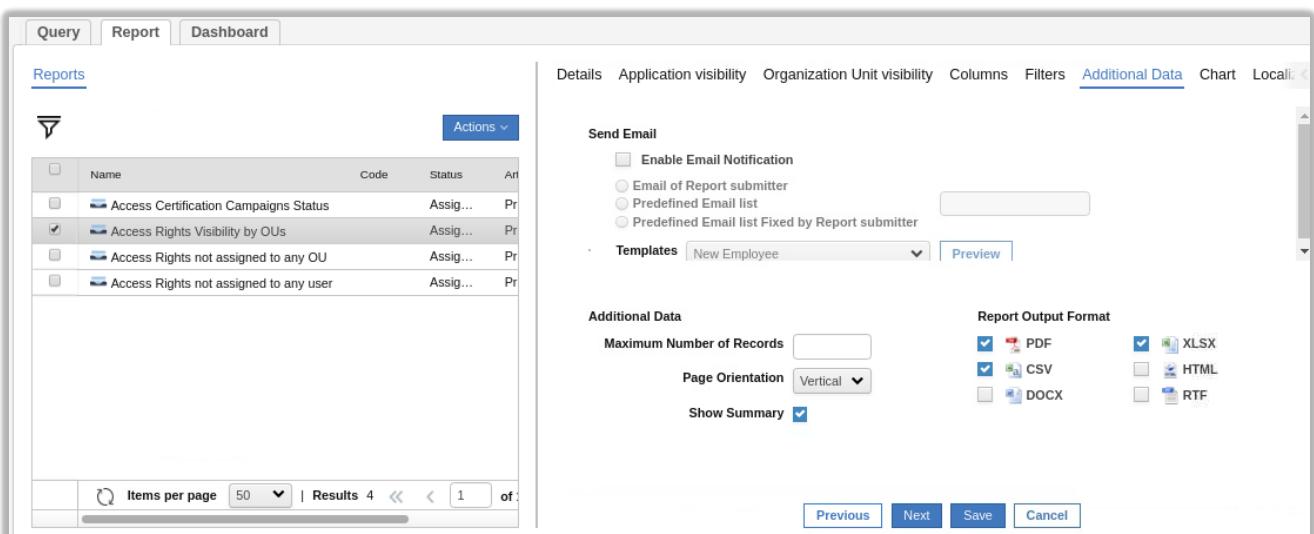
- Click on the **Filters** tab



The screenshot shows the 'Additional Data' tab selected in the top navigation bar. On the left, there is a table with columns: Name, Code, Status, and Art. One row is checked. On the right, there is a configuration panel for filters. It has tabs for 'Visible', 'Mandatory', 'Order', 'Name', 'Localization Code', and 'Value'. A row is selected with the name 'entitlement\_name' and localization code 'entitlement.name'. There are also icons for edit and delete.

The query had one filter defined in the SQL (entitlement\_name) and this is shown here. It can be hidden and flagged as mandatory. You can also specify a default value and add a description.

- Click on the Additional Data tab



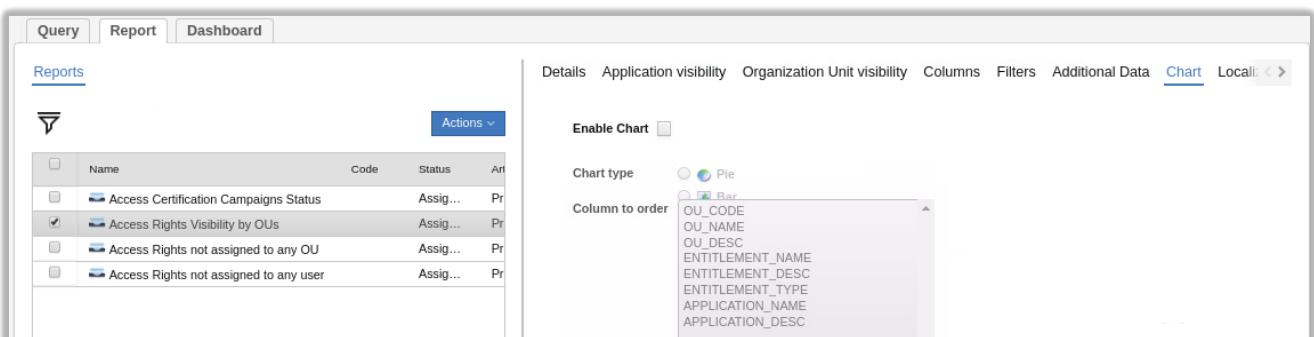
The screenshot shows the 'Additional Data' tab selected. On the left, there is a table with columns: Name, Code, Status, and Art. One row is checked. On the right, there are several sections: 'Send Email' (with checkboxes for 'Enable Email Notification' and 'Email of Report submitter'), 'Templates' (set to 'New Employee'), 'Additional Data' (with 'Maximum Number of Records' set to 50), 'Report Output Format' (PDF, CSV, XLSX, DOCX, HTML, RTF), and a 'Show Summary' checkbox. At the bottom are buttons for 'Previous', 'Next', 'Save', and 'Cancel'.

The additional data consists of:

- Email – whether to send email notification, and if so who to and what template to use
- Maximum number of records to display
- Page Orientation – vertical or horizontal
- Whether to include a summary page or not
- Report Output Format – PDF, CSV, DOCX, XLSX, HTML or RTF

The email notifications are covered in a separate training module. Emailing is not enabled by default in this report (it was in earlier IGI versions).

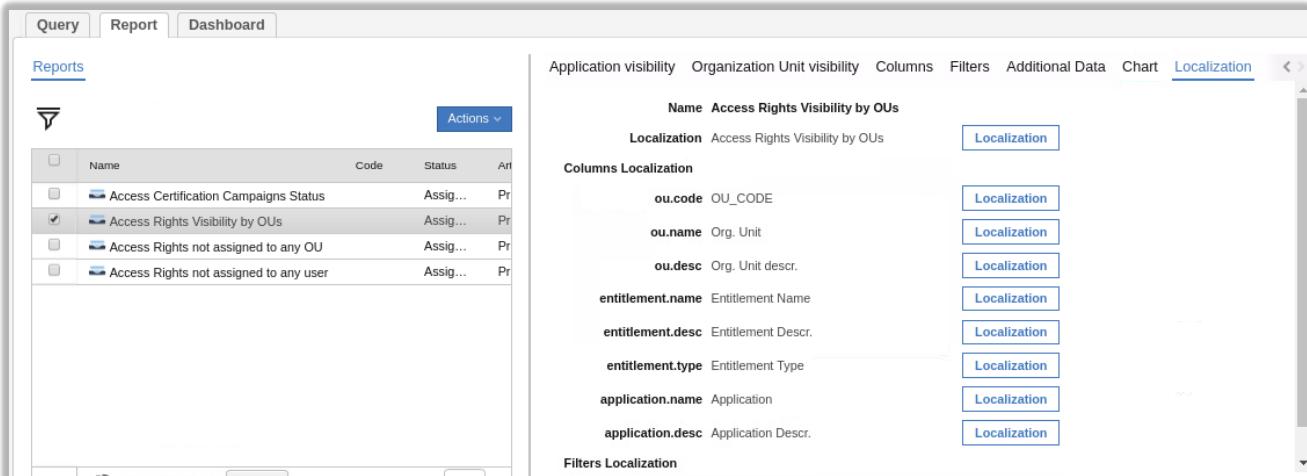
- Click on the Chart tab



The screenshot shows the 'Chart' tab selected. On the left, there is a table with columns: Name, Code, Status, and Art. One row is checked. On the right, there are sections for 'Enable Chart' (unchecked), 'Chart type' (set to Pie), and 'Column to order' (a dropdown menu showing options like OU\_CODE, OU\_NAME, OU\_DESC, ENTITLEMENT\_NAME, ENTITLEMENT\_DESC, ENTITLEMENT\_TYPE, APPLICATION\_NAME, and APPLICATION\_DESC).

This enables a chart in the report. It could be a Pie chart or Bar chart. The Column to order list is the columns in the query. Theoretically you could have columns not displayed in the report output but used to order the chart.

- Click on the [Localization](#) tab



The screenshot shows the Administration Console interface. On the left, there's a navigation bar with 'Query', 'Report', and 'Dashboard' tabs, and a 'Reports' section. In the center, there's a table with columns like 'Name', 'Code', 'Status', etc. A checkbox next to 'Access Rights Visibility by OUs' is checked. On the right, there's a 'Localization' tab selected, which contains sections for 'Name', 'Columns Localization', and 'Filters Localization', each with several items and their corresponding localization buttons.

This tab allows setting the localized language labels for the report header, columns and filters, for each language that is enabled in IGI.

This concludes our exploration of the **Reports** configuration.

The **Dashboard** view is similar except that you only get [Details](#), [Layout](#) and [Localization](#) tabs. Depending on the query you may also get:

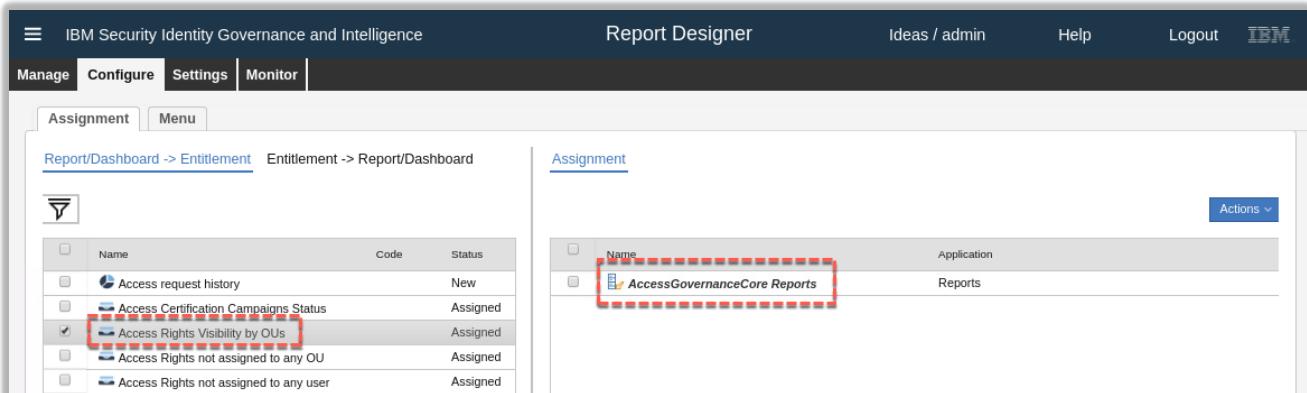
- A visibility tab (e.g. Application visibility) but the only options are “All entities of type XXX with no selection” and “Admin scope of XXX with no selection”, i.e. user cannot select
- A Filters tab where the values of any filters are hidden from the user (and may be defined in the Dashboard)

Dashboards are not covered in this lab.

### 3.1.3 Access Control on Reports and Menus

In the last section, we looked at how queries and reports are defined. In this section, we look at how they fit into the IGI access control mechanism and menus.

- Within the **Administration Console** (admin / admin), go to **Report Designer > Configure**
- On the [Assignment](#) tab, click **Filter** and search for a Name of `Access%`
- Select the “Access Rights Visibility by OUs” report



The screenshot shows the Administration Console interface. On the left, there's a navigation bar with 'Manage', 'Configure', 'Settings', and 'Monitor' tabs. Below it, there's a 'Report/Assignment' section with 'Assignment' and 'Menu' tabs. In the center, there's a table with columns like 'Name', 'Code', 'Status', etc. A checkbox next to 'Access Rights Visibility by OUs' is checked and highlighted with a red dashed box. On the right, there's an 'Assignment' table with a single row for 'AccessGovernanceCore Reports'.



The default view is Report/Dashboard -> Entitlement, showing that the “**Access Rights Visibility by OUs**” report is mapped to the “**AccessGovernanceCore Reports**” IT role within the Reports application (this is one of the modules in IGI and is defined as its own application with permissions).

From here you can add new entitlements, or remove the existing one.

- Click on **Entitlement -> Report/Dashboard**
- Select the “**AccessGovernanceCore Reports**” entitlement

Name	Code	Article	Status	Category
Fulfillment status for managed Applications	Product	Assigned	Status	
Fulfillment status for managed Users	Product	Assigned	Status	
Campaigns Result	Custom	Assigned	Campaigns	
User Requests	Custom	Assigned	Status	
ARCS - SAP Role Entitlement Bulk	Custom	Assigned	Export	
ARCS - SAP Role Assignments Bulk	Custom	Assigned	Export	
Application - Licence status summary	Product	Assigned	Violations	
Role Usage Status Summary	Product	Assigned	Analysis	
Export Tech Transformation	Product	Assigned	Export	
Reconciliation - Sync Status by Target	Product	Assigned	Sync	
Export Entitlement to Business activity [Sheet 2]	Custom	Assigned	Export	
Export Entitlement to Business activity [Sheet 1]	Custom	Assigned	Export	
IDEAS Report List	Product	Assigned	Policies	

The default view shows all entitlements for the REPORTS application. The right pane shows all reports assigned to a specific entitlement.

From here you can add new entitlements, or remove the existing one.

- Click on the **Menu** tab
- Click **Filter** and search for Name of **Access%** and select the **Access Rights Visibility by OU** report
- Expand the “Policies” branch of the tree in the Folder Menu (right pane)

Note: Configuring the structure of IDEAS modules "Report" menu entry. Modify the folder hierarchy and the report position. Reports are always placed as folders leaves.

- > Audit
- > Policies
  - > IDEAS Report List
  - > IDEAS Report Visibility
  - > IDEAS Report Structure
  - > Mitigations assigned to Risks
  - > Access Rights Visibility by OUs (highlighted)
  - > Technical Transformation
  - > Risk Structure

This page allows hiding or changing menu items related to reports. For example, you can select a report in the Reports list (left pane) and use **Actions > Add** to add it to the menu. From the **Folder Menu** pane, you can remove an item, add a directory or apply localization to an item.

### 3.1.4 The Settings and Monitor Tab Functions

We have looked at the Manage tab (to manage queries, reports and dashboards) and the Configure tab (to manage access control assignments and menu). The Settings tab is where we define schema's, scopes and custom filters. The Monitor tab provides a central view of all reports that have been run.

#### 3.1.4.1 Settings > Edit Labels

- Within the **Administration Console** (admin / admin), go to **Report Designer > Settings**

Localization Code	Message	Language
user.gender	Gender	English
user.identif.number	Identification Number	English
user.name	First Name	English

Code: user.name  
First Name

The **Edit Labels** tab is where all the labels used in reports can be localized. If you are re-using labels across multiple reports it makes sense to localize them here rather than in each report. There will be tabs in the right pane for each language that is enabled in IGI.

#### 3.1.4.2 Settings > System Entities

- Go to the **System Entities** tab

Name	Entity
schema	System
pmschema	System
swimschema	System
random_code	System
ideas_simpledate	System

Reference Entity: SYSTEM  
Name: pmschema  
Value: igacore  
Description: IGA Core schema

This is where the logical schemas used in the SQL queries are mapped to the physical data base schemas.

Recall the query from earlier.

```
from #pmschema#.job_unit          ju,
      #pmschema#.organizational_unit    ou,
      #pmschema#.entitlement_flat_hier  efh,
      #pmschema#.entitlement           e,
      #pmschema#.application          a,
      #schema_tmp#.tmp_rep_application   tmp,
      #schema_tmp#.tmp_rep_organizational_unit tmp2
```

We are using two logical schemas; #pmschema# and #schema\_tmp#. In our implementation pmschema is mapped to igacore and schema\_tmp is mapped to repcore. So #pmschema#.application is IGACORE.APPLICATION, and #schema\_tmp#.tmp\_rep\_applicaiton is REPCORE.TMP\_REP\_APPLICATION in our installation.

More information on schemas can be found in the IGI Knowledge Center;  
[https://www.ibm.com/support/knowledgecenter/SSGHJR\\_5.2.5/com.ibm.igi.doc/CrossIdeas\\_Topoics/RD/ReportModeling\\_QuerySchemaScopesFilters.html#ReportModeling\\_QuerySchemaScopesFilters\\_Schema](https://www.ibm.com/support/knowledgecenter/SSGHJR_5.2.5/com.ibm.igi.doc/CrossIdeas_Topoics/RD/ReportModeling_QuerySchemaScopesFilters.html#ReportModeling_QuerySchemaScopesFilters_Schema)

### 3.1.4.3 Settings > Scope

- Go to the **Scope** tab
- Filter** the view by Name of AG-Core%
- Click on the **Name** title in the list box to sort by name
- Select the AG-Core Application scope (that we saw was in our query definition earlier)

The screenshot shows two panes side-by-side. The left pane, titled 'Scope List', has tabs for 'Edit Labels', 'System Entities', 'Scope', and 'Custom Filters'. It displays a table with columns 'Name' and 'Description'. A search bar and actions dropdown are at the top. The table lists several scopes, with 'AG-Core Application' checked. The right pane, titled 'Scope details', has tabs for 'Scope details' and 'Query Scope List'. It shows fields for 'Name' (AG-Core Application), 'Description' (Application Scope), and an 'SQL Query' section containing the SQL statement: 'insert into #schema\_tmp#.tmp\_rep\_application select a.id from #pmschema#.application a where a.id in ( \$ )'. A dropdown for 'Reference Entity' is set to 'APPLICATION'.

The Scope details pane shows the name, description, SQL query and Reference Entity (e.g. Application) for the scope. The SQL Query is the SQL statement to populate the temporary table with the list of entities at report generation time. For example:

```
insert into #schema_tmp#.tmp_rep_application
select a.id from #pmschema#.application a where a.id in ( $ )
```

This query will write into the tmp\_rep\_application table all entities that match the specified scope. The "( \$" )" is going to be built when either the user or the system defines what entities (in this case Applications) are going to be used for the report.

Recall the **Application visibility** settings for this report:

The screenshot shows the 'Application visibility' tab selected in a panel. It displays the following information:
 

- Name:** AG-Core Application
- Description:** Application Scope
- Options:**
  - All entities of type Applications with no selection (radio button)
  - All entities of type Applications with selection (radio button, selected)
  - Admin scope of Applications with no selection
  - Admin scope of Applications with selection

For the options available, the "( \$" )" and thus the tmp table records would be:

- For “All entities of type Applications with no selection” the list would be every application
- For “All entities of type Application with selection” the list would be what applications the user had selected at runtime (from the entire application list)
- For “Admin scope of Applications with no selection” the list would be every application this user is entitled to see based on their admin scope
- For “Admin scope of Applications with selection” the list would be what applications the user had selected at runtime (from the list of applications in his admin role scope).

More information on schemas can be found in the IGI Knowledge Center:

[https://www.ibm.com/support/knowledgecenter/SSGHJR\\_5.2.5/com.ibm.igi.doc/CrossIdeas\\_Topoics/RD/ReportModeling\\_QuerySchemaScopesFilters.html#ReportModeling\\_QuerySchemaScopesFilters\\_Scope](https://www.ibm.com/support/knowledgecenter/SSGHJR_5.2.5/com.ibm.igi.doc/CrossIdeas_Topoics/RD/ReportModeling_QuerySchemaScopesFilters.html#ReportModeling_QuerySchemaScopesFilters_Scope)

### 3.1.4.4 Settings > Custom Filters

Earlier we looked at filters applied to reports (the entitlement\_name filter in the Access Rights Visibility by OUs report). Many of the filters used in reports are single valued and static of type; Text, Number, Date or Extended Date. However, there is also a Custom filter type where you can define a SQL Query to return a result set. This section looks at an example of a Custom Filter.

- Go to the **Custom Filters** tab
- Select the Target-list custom filter

The screenshot shows the 'Custom Filters' tab selected in the top navigation bar. On the left, a list of filters is shown, with 'Target-list' selected and highlighted. On the right, the 'Filter details' tab is active, showing the filter's name ('Target-list'), description (''), and SQL query ('select distinct p.value as KEY, p.name as NAME, p.description as DESCRIPTION from #pmschema#.target p'). Buttons for 'Help', 'Save', and 'Cancel' are visible at the top right.

This view shows the custom filters supplied with the product. The one selected, Target-list, will return a list of provisioning targets from the IGACORE.TARGET table.

```
select distinct p.value as KEY, p.name as NAME, p.description as DESCRIPTION
from #pmschema#.target p
```

- Click on the **Related Report/Dashboard** tab

The screenshot shows the 'Related Report/Dashboard' tab selected in the top navigation bar. On the left, the same list of filters is shown, with 'Target-list' selected. On the right, a table lists related reports for each filter, with 'Import from Target - error event log' highlighted and its 'Show Report' button selected. Other rows include 'Reconciliation - Target event queue extraction', 'Reconciliation - Sync Status [Coarse Grain]', 'Reconciliation - Sync Status', and 'Reconciliation - Sync Status by Target'. Each row has a 'Show Report' button.

This filter is used in several reports relating to targets.

- Click on the **Show Report** button for the "Import from Target - error event log" report
- For that Report, go to the **Filters** tab

The screenshot shows the 'Filters' tab selected in the top navigation bar of a report. The report title is 'Import from Target - error event log'. The filters table shows three filters: 'event\_state' (Text, Value: 2), 'event\_operation' (Custom, Value: EventTarget-operation), and 'target\_name' (Custom, Value: Target-list).

Visible	...	Order	Name	Localization Code	Value	Type	Description	Custom Filters
<input type="checkbox"/>	<input type="checkbox"/>	<span>↑</span> <span>↓</span>	event_state	event.state	2	Text		
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<span>↑</span> <span>↓</span>	event_operation	event.operation		Custom		EventTarget-operation
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<span>↑</span> <span>↓</span>	target_name	target.name		Custom		Target-list

The report has three filters defined:

- event\_state – a static text filter of value “2”
- event\_operation - a custom filter mapped to the EventTarget-operation custom filter
- target-name – a custom filter mapped to the Target-list custom filter (above).

The SQL code for this report is:

```

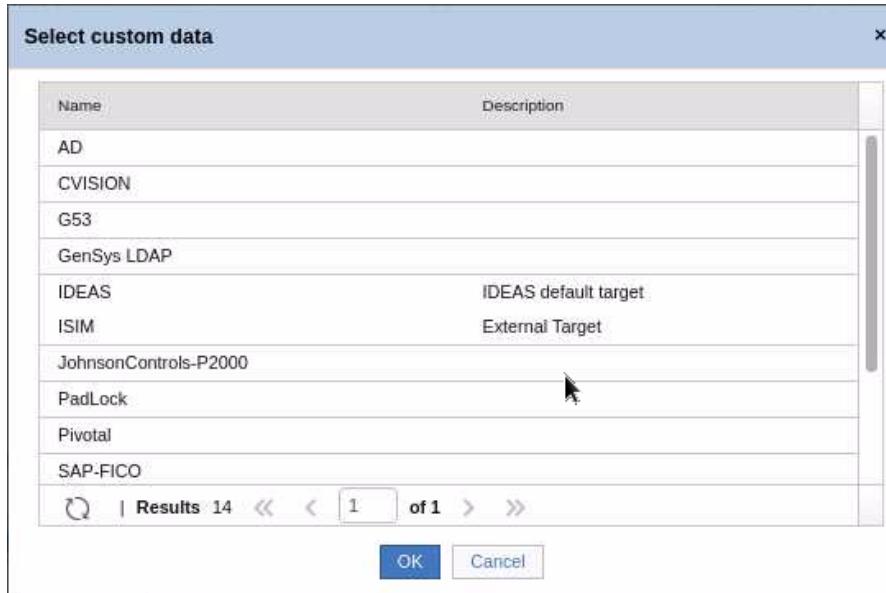
select t.trace as EVENT_TRACE,
       t.process_id as PROCESS_ID,
       case
           when t.operation=1 then 'Add Entitlement to User'
           when t.operation=2 then 'Remove Entitlement to User'
           when t.operation=3 then 'Reset Password'
           when t.operation=6 then 'Disable Account'
           when t.operation=7 then 'Enable Account'
           when t.operation=10 then 'Create Account'
           when t.operation=11 then 'Remove Account'
           when t.operation=20 then 'Add Entitlement'
           when t.operation=21 then 'Remove Entitlement'
           when t.operation=22 then 'Add Profile to IT-Roles'
           when t.operation=23 then 'Remove Profile to IT-Roles'
           else 'UNKNOWN'
       end as EVENT_OPERATION,
       case
           when t.state='1' then 'Success'
           when t.state='2' then 'Error'
           when t.state='0' then 'Unprocessed'
           else 'UNKNOWN'
       end as EVENT_STATUS,
       t.code as USER_CODE,
       t.target as TARGET_NAME,
       t.functionality as PROFILE_NAME,
       t.functionality_type as PROFILE_TYPE,
       t.attr1 as EVENT_VALUE1,
       t.attr2 as EVENT_VALUE2,
       t.attr3 as EVENT_VALUE3,
       t.attr4 as EVENT_VALUE4
  from #pmschema#.event_target t
 where
    t.state = '#event_state#'
    and t.operation = '#event_operation#'
    and t.target = '#target_name#'
    and t.process_id =
        (select max(t2.process_id)
         from #pmschema#.event_target t2
         where t2.target = '#target_name#'
        )
)
```

The code relating to the use of the filters is in bold.

When this report is run, the **Filters** tab will include two fields with selection dialogs for both of event\_operation and target\_name (the event\_state isn't flagged as viewable).

The screenshot shows a user interface for defining filters. At the top, there are tabs for 'Details' and 'Filters', with 'Filters' being the active tab. Below the tabs is a section titled 'Filters' with a note: 'Fields marked with \* are required'. There are two input fields: 'Event Operation' and 'Target Name', each accompanied by a small button with three dots, likely for opening a selection dialog.

Selecting the ellipses button beside the pulls up a list of targets, where one can be selected as the filter value for this report.



You will see this later, but you could also go explore the “[Technical error event log from last targets import](#)” report to see this.

### 3.1.4.5 Monitor Tab

The last function to look at is the monitor tab. It is similar to the Monitor tab in other modules of IGI – it provides an operational view of activity, specifically the reports run in IGI.

- Click on the **Monitor** menu item

Name	Description	Value
Report Name	Campaigns Results	
Report Code		
Application		ACCESSGOVERNANCECORE

The Report Queue shows the most recent reports run. For each report list you can download the report results, see more information on the report or remove it. There is no filter option.

This concludes the part of the lab looking at the functions of the Report Designer module in IGI. The remainder of this lab will look at a custom report.

## 3.2 Part 2 – Create a Custom Report

This part of the lab will walk through creating a custom report. This report is based on a real-world example from the IGI pre-sales team.

The standard steps for creating a custom report are:

- ✓ Understand the requirement and **build a query** – this involves knowledge of the IGI data model and database tables
- ✓ **Build a report** to use the custom query
- ✓ Define **access control** and the menu location for the new report
- ✓ **Test** the report

The following sections will walk you through doing this in the lab.

### 3.2.1 Custom Report Requirement

The requirement for this custom report was stated as:

*"The customer needs to prove to their auditors that revocation decisions taken in Access Reviews are actually being fulfilled. Currently, they must manually revoke access and take screen-shots of (for example) the Active Directory "Users and Computers" tool to prove that a revocation really happened. This creates a large amount of work for the Access Governance Team."*

*"The customer wants an automatic way to remove access, but they also need audit reports they can use to prove access really has been revoked."*

The latter part of this requirement calls for a custom report.

### 3.2.2 Defining the Query

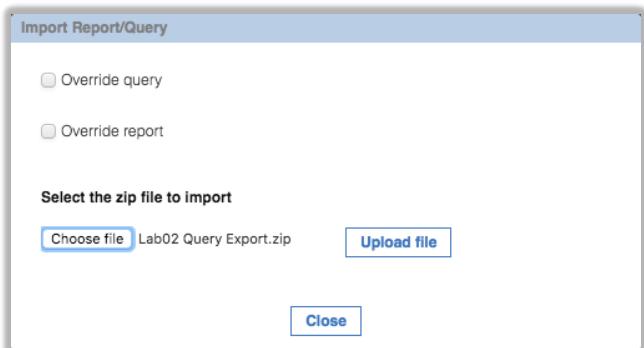
This is a complex reporting requirement. It needs to marry the results of a query on revocation status from certification campaigns with the results of a query on whether the access has been revoked or not.

The query for this is detailed in Appendix A – Custom Report SQL on page 39. It is quite involved and uses a UNION to find the set of all user entitlements by campaign, application and org unit, those that are in the OUT queue and those that are not. For those in the out queue it will report on the ERC Status (i.e. has the target processed the deprovisioning event).

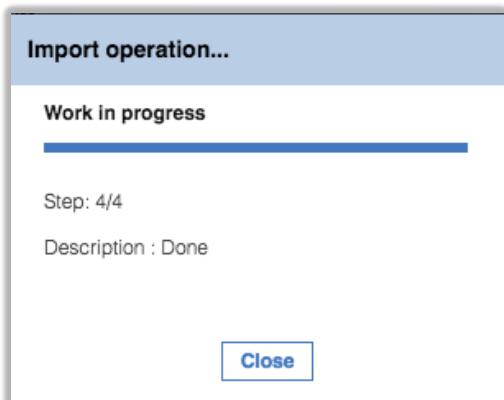
We could code the query directly into the Report Designer, but to simplify the step we will import a previously-exported copy of this query;

- Open the **IGI Administrative Console** (admin/admin)
- Open **Report Designer**
- On the **Query** page, select **Actions > Import**

- On the **Import Report/Query** dialog find (Choose) and select the "Lab02\_Query\_Export.zip" file that came with this lab guide (it is under ~\studentfiles\IGI on the Common Jumpserver box).



- Click **Upload file** to upload the file and monitor the upload progress



- When it's done, **Close** the dialog
- Use the **Filter** function to search for the new query. It's called "Campaign Fulfillment Status"

The screenshot shows the IBM Security Identity Governance and Intelligence interface. The top navigation bar includes 'IBM Security Identity Governance and Intelligence', 'Report Designer', 'Ideas / admin', 'Help', and 'Logout'. The main menu has tabs 'Manage', 'Configure', 'Settings', and 'Monitor', with 'Configure' selected. Below is a sub-menu with 'Query', 'Report', and 'Dashboard'. The central area is titled 'Query' and shows a table of queries. One row, 'Campaign Fulfillment Status', is highlighted with a red box. To the right is the 'Query management' pane, which includes sections for 'Query details', 'Name' (set to 'Campaign Fulfillment Status'), 'Description', and 'SQL Query'. The SQL code is:

```

SELECT
  DISTINCT LCAMPAIN_NAME AS CAMPAIGN_NAME,
  LCAMPAIN_START AS CAMPAIGN_START,
  LCAMPAIN_END AS CAMPAIGN_END,
  LCAMPAIN_STATUS AS CAMPAIGN_STATUS,
  LUSER_CODE AS USER_CODE,
  LUSER_NAME AS USER_NAME,
  LUSER_SURNAME AS USER_SURNAME,

```

You will see the very detailed SQL code we described earlier. Do not change this.

- Expand the **Query column** section of the Query Management pane (+ icon beside "Query column" at the bottom)
- Scroll to the right of the column view.
- Change some of the Widths to be less than 300 (it doesn't really matter which, we're just showing the functionality and it won't affect what data is displayed). For example:



**Query**

Name: Camp%

Description:

Search Y

Actions

Name	Description	A
Campaign Fulfillment Status	C	
Campaign Status. User Access...	Campaign Status. U...	
Campaign Status. Entitlement ...	Campaign status. C...	
Campaign Details. User Acces...	Campaign Details. U...	

Help Save Cancel

**Query management Scope management Joined Report/Dashboard**

Query details Query column

Import Actions

DB Column	Column Descr.	Type	Width
CAMPAIGN_NAME	campaign.name	java.lang.String	300
CAMPAIGN_START	campaign.start	java.util.Date	100
CAMPAIGN_END	campaign.end	java.util.Date	100
CAMPAIGN_STATUS	campaign.status	java.lang.String	50

Items per page: 50 | Results: 19 << < 1 of 1 > >>

- Click on the **Save** button.
- Click on the **Scope Management** tab

**Query**

Actions

Name	Description	A
Campaign Fulfillment Status	C	
Campaign Status. User Access...	Campaign Status. U...	
Campaign Status. Entitlement ...	Campaign status. C...	
Campaign Details. User Acces...	Campaign Details. U...	

Help Save Cancel

**Query management Scope management Joined Report/Dashboard**

Actions

Name	Description
AG-Core Org. Unit	Organization Unit Scope
AG-Core Application	Application Scope

This query was defined with two scopes; organizational unit and application.

- Click on the **Joined Report/Dashboard** tab

There should be nothing showing as we haven't created the report to use this query. That's the next step.

### 3.2.3 Creating the Report

Now that we have a query we can create a report.

- In the **Report Designer** > **Manage** tab, click on the **Report** tab
- Select **Actions** > **Add**

IBM Security Identity Governance and Intelligence Report Designer Ideas / admin Help Logout IBM

Manage Configure Settings Monitor

Query Report Dashboard

Reports

Actions Import Export Copy Test Add Remove New

Name	Code
Entitlements to Users Bulk Sheet 2	
Fulfillment status for managed Applications	
Fulfillment status for managed Users	
Activities by group	

Details

New Query

Query Name:

Description:

Name:

Code:

Description:

A blank report will be presented.

The screenshot shows the IBM Security interface with the 'Reports' tab selected. On the left, there is a list of existing reports. On the right, a 'Details' panel is open for a new query. A red box highlights the 'New Query' button in the top right corner of the panel.

- Click **New Query** and select the “Campaign Fulfillment Status” query we just imported
- Give the report a **Name**, a **Description** and select a **Category** of Campaigns.

The screenshot shows the same interface as above, but the 'New Query' dialog has been populated. The 'Query name' field contains 'Campaign Fulfillment Status', the 'Description' field contains 'Show the provisioning status of all Revoke actions in a certification campaign', and the 'Category' dropdown is set to 'Campaigns'. The 'Status' dropdown is empty.

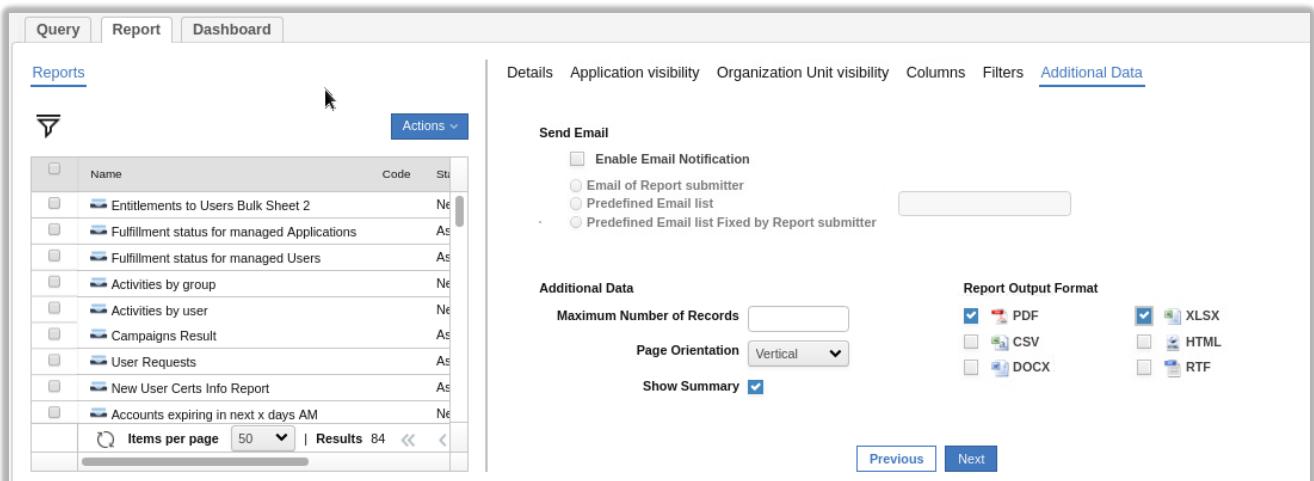
- Click **Next**
- Select “All entities of type Applications with selection” on the [Application visibility](#) tab
- Click **Next**
- Select “All entities of type Organization Unit with selection” on the [Organization Unit visibility](#) tab

Recall from the earlier part of this lab that these two settings will mean the user generating the report can scope the results based on applications and org units.

- Click **Next**
- On the [Columns](#) tab, uncheck the Visible tick beside CAMPAIGN\_START

This is harmless, we’re just doing it to show how you can hide output. You wouldn’t hide it if running this report in a production deployment.

- Scroll to the right and see that the modified column widths we set above have been carried to the report.
- Click **Next**
- The [Filters](#) tab shows the campaign name filter (also from the query)
- Click **Next**
- On the [Additional Data](#) tab specify the output formats desired (include XLS and any others you would like)



The screenshot shows the 'Additional Data' tab selected in the top navigation bar. On the left, there's a list of reports with one selected: 'Entitlements to Users Bulk Sheet 2'. On the right, under 'Send Email', there are options for enabling email notifications and selecting recipients. Under 'Report Output Format', PDF is checked, while XLSX, CSV, DOCX, and RTF are also listed. A 'Show Summary' checkbox is checked. At the bottom are 'Previous' and 'Next' buttons.

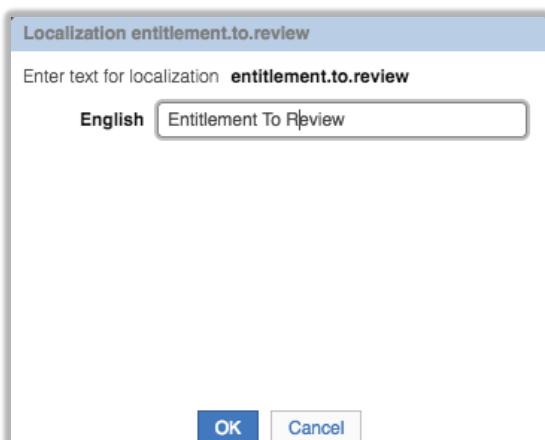
- Click **Next**
- On the Chart tab, don't enable a chart (you could if you wanted to)
- Click **Next**



The screenshot shows the 'Localization' tab selected in the top navigation bar. On the left, the same list of reports is shown. On the right, under 'Name Campaign Fulfillment Status', there's a 'Localization' button with a red dashed box around it. Below it, under 'Columns Localization', there are four entries: 'campaign.name' (Campaign), 'campaign.end' (Campaign End), 'campaign.status' (Campaign Status), and 'user.code' (UserID), each with its own 'Localization' button.

On the Localization tab you will see some fields in red with a “-“ beside them

- For each one of these, click the **Localization** button and enter a label.



The screenshot shows a localization dialog box titled 'Localization entitlement.to.review'. It contains the instruction 'Enter text for localization entitlement.to.review' and a text input field with 'English Entitlement To Review'. At the bottom are 'OK' and 'Cancel' buttons.

Make sure you scroll down the list of localizations to make sure you get them all (there should be four, but check anyway).

- Click **Save** to save the new report
- Click **OK** on the Information dialog

The new report should be selected and highlighted. Next, we need to set the access control and where it is on the reporting menu.

### 3.2.4 Defining the Access Control for the Report

To set the access control for this report:

- In the **Report Designer**, go to **Configure > Assignment > Report/Dashboard -> Entitlement**
- Select the new report (Campaign Fulfillment Status)
- On the Assignment pane, select **Actions > Add**

A list of Entitlements for the Reports application is shown.

Name	Application
AccessRiskControls4SAP Reports	Reports
ProcessDesigner Reports	Reports
AccessOptimizer Reports	Reports
AccessRiskControls Reports	Reports
AccessGovernanceCore Reports	Reports

These are all the available admin roles for the reporting functions, split by IGI module.

- Select the “AccessGovernanceCore Reports” entitlement and click **OK**.

Name	Application
Campaign Fulfillment Status	Assigned
AccessGovernanceCore Reports	Reports

This will make this new report available to anyone who has an Admin Role that includes ‘AccessGovernanceCore Reports’.

Next, we need to place the new report in the reporting menu.

- Click on the **Menu** tab



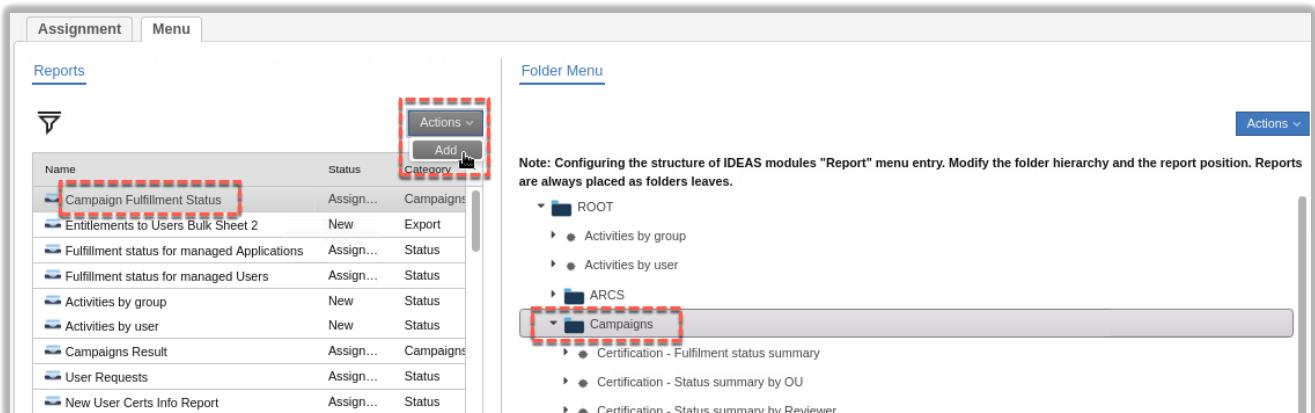
Name	Status	Category	Menu
Campaign Fulfillment Status	Assigned	Campaigns	<input checked="" type="checkbox"/>
Entitlements to Users Bulk Sheet 2	New	Export	<input type="checkbox"/>
Fulfillment status for managed Applications	Assigned	Status	<input checked="" type="checkbox"/>
Fulfillment status for managed Users	Assigned	Status	<input checked="" type="checkbox"/>

Note: Configuring the structure of IDEAS modules "Report" menu entry. Modify the folder hierarchy and the report position. Reports are always placed as folders leaves.

- ROOT

The lack of a tick beside the report means it hasn't been added to the menu yet

- Select the report in the left pane AND select the folder you want to place the report in in the right pane (the Folder Menu). Use the Campaigns folder.

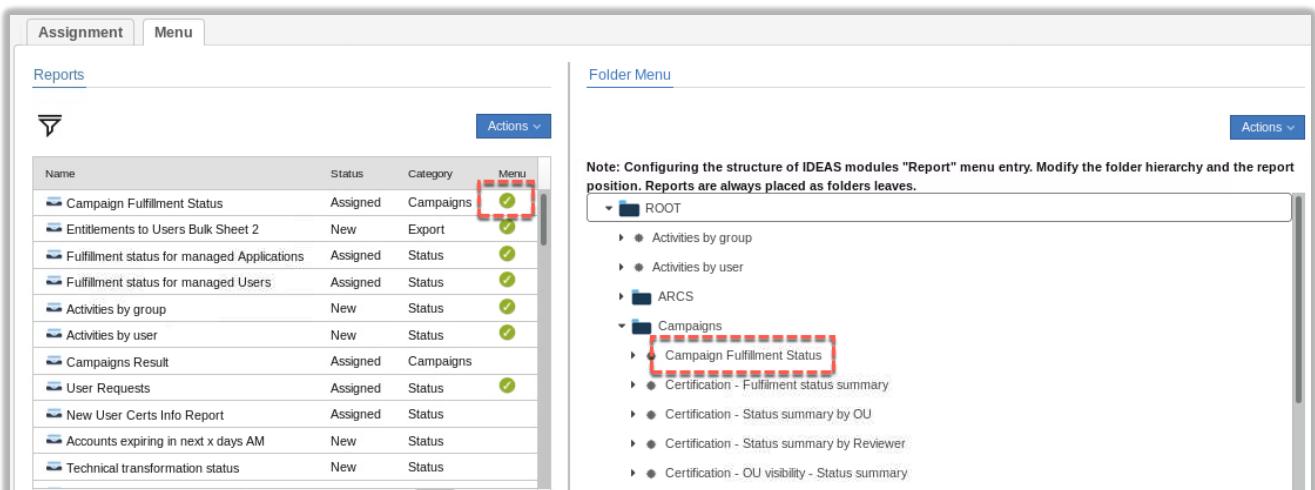


Name	Status	Category	Actions
Campaign Fulfillment Status	Assigned	Campaigns	<input type="checkbox"/> Add Category
Entitlements to Users Bulk Sheet 2	New	Export	<input type="checkbox"/>
Fulfillment status for managed Applications	Assigned	Status	<input type="checkbox"/>
Fulfillment status for managed Users	Assigned	Status	<input type="checkbox"/>
Activities by group	New	Status	<input type="checkbox"/>
Activities by user	New	Status	<input type="checkbox"/>
Campaigns Result	Assigned	Campaigns	<input type="checkbox"/>
User Requests	Assigned	Status	<input type="checkbox"/>
New User Certs Info Report	Assigned	Status	<input type="checkbox"/>

Note: Configuring the structure of IDEAS modules "Report" menu entry. Modify the folder hierarchy and the report position. Reports are always placed as folders leaves.

- ROOT
- Activities by group
- Activities by user
- ARCS
- Campaigns
  - Certification - Fulfillment status summary
  - Certification - Status summary by OU
  - Certification - Status summary by Reviewer

- With both selected, click Actions > Add in the left pane.



Name	Status	Category	Menu
Campaign Fulfillment Status	Assigned	Campaigns	<input checked="" type="checkbox"/>
Entitlements to Users Bulk Sheet 2	New	Export	<input type="checkbox"/>
Fulfillment status for managed Applications	Assigned	Status	<input checked="" type="checkbox"/>
Fulfillment status for managed Users	Assigned	Status	<input checked="" type="checkbox"/>
Activities by group	New	Status	<input checked="" type="checkbox"/>
Activities by user	New	Status	<input checked="" type="checkbox"/>
Campaigns Result	Assigned	Campaigns	<input checked="" type="checkbox"/>
User Requests	Assigned	Status	<input checked="" type="checkbox"/>
New User Certs Info Report	Assigned	Status	<input checked="" type="checkbox"/>
Accounts expiring in next x days AM	New	Status	<input checked="" type="checkbox"/>
Technical transformation status	New	Status	<input checked="" type="checkbox"/>

Note: Configuring the structure of IDEAS modules "Report" menu entry. Modify the folder hierarchy and the report position. Reports are always placed as folders leaves.

- ROOT
- Activities by group
- Activities by user
- ARCS
- Campaigns
  - Campaign Fulfillment Status
  - Certification - Fulfillment status summary
  - Certification - Status summary by OU
  - Certification - Status summary by Reviewer
  - Certification - OU visibility - Status summary

The new report now shows up under the Campaigns folder. Note that there's a tick beside the report name now.

If you hadn't selected the folder in the right pane before adding the report, IGI would have created a new folder with an obscure name and placed the new report there. You could rename the folder by using the Actions -> Localize action.

This completes setting up the new report. Now we need to test it.

### 3.2.5 Testing the Report

The purpose of this specific report is to identify entitlement revocations in certification campaigns that haven't been performed against a target system. Thus, testing the report will involve both certification campaigns and provisioning.

The steps to test in this lab are:

1. Setup a certification dataset and campaign for a live application, and run the campaign
2. Disconnect the application
3. As a reviewer, revoke some access which should be de-provisioned automatically
4. Run the report
5. Re-connect the application
6. Re-run the report

These steps are below. It is assumed you are familiar with certification campaigns, so the setup and run steps aren't presented in detail.

#### 3.2.5.1 Setup and Run a Campaign

These steps are only summarized. You should know how to do this.

- Setup a new certification dataset (non-default values);
  - o Details - Campaign Name: "GenSys-only",
  - o Details - Campaign Type: "User Assignment",
  - o Applications -> White List -> "GenSys".
- Setup a new certification campaign (non-default values);
  - o Details - Campaign Name: "GenSys User Entitlement Review"
  - o Details - Campaign Type: "User Assignment"
  - o Details - Certification Dataset: GenSys-only
  - o Supervisors – add Myriam Brewer as the supervisor
  - o Reviewers – Scope: User Hierarchy of Managers
  - o Reviewers – Default Reviewer: David Fox (DFox)
  - o Fulfillment – Physical deletion with 0 grace days (**this is important!!!!**)
  - o Everything else can be left as default
- Launch the campaign

The campaign should start quickly as there aren't many users or entitlements.

#### 3.2.5.2 Break the Adapter (Stop SDS Instance)

We need to test what appears in the report when the target application is down. To do this we will stop the Directory Integrator instance it is using which will cause any provisioning events to fail. This is done in the Virtual Appliance Local Management Interface.

The steps are:

- On the Common Jumpserver desktop open a terminal session
- Ssh to the dataserver as igi with the command `ssh igi@igidb.iamlab.ibm.com`
- When prompted accept the ssh key
- When prompted enter igi's password "igi"
- Change directory to the tools/sysigi directory with the command `cd tools/sysigi`
- Check that the directory is running with a `ps -ef | grep slap` command (there should be one slapd)
- Run the directory shutdown script with the command `./stop_sds.sh`
- Check that the directory is stopped with a `ps -ef | grep slap` command (there should be no slapd)
- Exit to return to the Common Jumpserver

These are shown below:

```
[demouser@identity ~]$ ssh igi@igidb.iamlab.ibm.com
The authenticity of host 'igidb.iamlab.ibm.com (192.168.42.65)' can't be established.
RSA key fingerprint is SHA256:56at3qE/ANmRYuXgUxZWPTlWNJmocSm3EozZwYjI6Zg.
RSA key fingerprint is MD5:d3:53:fc:68:df:08:60:8c:10:63:9e:d7:d4:85:fb:f9.
Are you sure you want to continue connecting (yes/no)? yes
Warning: Permanently added 'igidb.iamlab.ibm.com' (RSA) to the list of known hosts.
igi@igidb.iamlab.ibm.com's password:
Last login: Tue Mar 26 02:00:52 2019
[igi@igidb ~]$
[igi@igidb ~]$ cd tools/sysigil/
[igi@igidb sysigil]$ ps -ef | grep slap
igildap 4275 1 0 02:06 ttys000 0:00 /opt/ibm/ldap/V6.4/sbin/64/ibmslapd -n
igi 4594 4486 0 02:26 pts/0 0:00 grep slap
[igi@igidb sysigil]$ ./stop_sds.sh
GLPSRV176I Terminated directory server instance 'igildap' normally.
GLPADM034I Stopped Admin server instance: 'igildap'.
[igi@igidb sysigil]$ ps -ef | grep slap
igi 4667 4486 0 02:27 pts/0 0:00 grep slap
[igi@igidb sysigil]$
[igi@igidb sysigil]$ exit
logout
Connection to igidb.iamlab.ibm.com closed.
```

The directory is now down. You are now ready to test the report.

### 3.2.5.3 Revoke Access in Campaign

We need to go into the new certification campaign and remove access. To do this:

- Log in to the **Service Center** as Shirley Chang (SChang / Passw0rd)
- Go to **Access Certification** (hamburger menu) and click on the GenSys User Entitlement Review campaign

Actions	Master UID	First Name	Last Name	Type	OU Name	Risk	UME	Review Progress
	A253561	Courtney	Austin	Employee	EXTERNAL			0% [0/1]
	A807678	Jason	Magana	Employee	COUNTRY MANAGER EAST EUROPE			0% [0/1]

- View the access for Jason Magana

Actions	OU Name	Application Na...	Entitlement Name	Account Details	Entitlement C...	Entitlement Description
  	COUNTRY MANAGER EAST EURO...	GenSys	projects_south_region	bmagnani [GenSys I]	40ac9e17	File share containing south region project files including c...

- Revoke the single GenSys access there (projects\_south\_region)

The screenshot shows the 'User View' section of the Access Governance Core interface. A specific user entry is selected, showing details like 'OU Name: COUNTRY MANAGER EAST EURO...', 'Application Name: GenSys', 'Entitlement Name: projects\_south\_region', and 'Entitlement Description: File share containing south region project files including c...'. There is a red circle with a question mark icon next to the '... more' button.

This should immediately de-provision the access (`projects_south_region`). To confirm we need to look at the out queue:

- Log in to the **Administration Console** (admin / admin)
- Open **Access Governance Core** and go to **Monitor > OUT Events**

The screenshot shows the 'Monitor > OUT events' screen. It displays a table of events with columns for ID, Account ID, Master UID, Operation, Status, ERC Status, and Trace. One specific event is highlighted with a red box, showing an error message in the Trace column: 'Failed to modify group com.ibm.itim.itdiProvider.FAIL\_TO\_EXECUTE\_AL [executeAL, com.ibm.jscript.parser.I...]'.

This is the Administrative Console view of the OUT queue (i.e. `IGACORE.EVENT_OUT` table).

The de-provisioning request from the campaign should be the top event. The operation is “Remove Permission”. Notice there is an error message in the Trace column indicating a problem with TDI (`itdiProvider`) failing to execute the assembly line. This is because we stopped SDS and the adapter assembly line could not write to it.

Now we can run the report to see how this is represented.

### 3.2.5.4 Run the Report

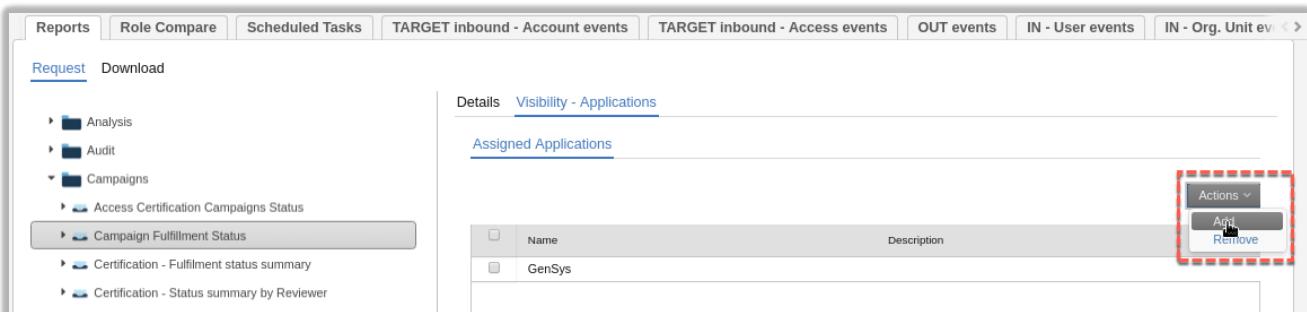
To run the report, we can use the **Administration Console**

- If not there, log in to the **Administration Console** (admin / admin)
- Open **Access Governance Core** and go to **Monitor > Reports**
- Expand the report menu to find the new report under **Campaigns**

The screenshot shows the 'Monitor > Reports' screen. Under the 'Campaigns' section, the 'Campaign Fulfillment Status' item is highlighted with a red box. This item has a sub-menu with options like 'Access Certification Campaigns Status', 'Campaign Fulfilment Status', 'Certification - Fulfilment status summary', 'Certification - Status summary by Reviewer', and 'Policies'.

- Select the new report, **Campaign Fulfillment Status**
- Click **Next**

- On the **Visibility – Applications** tab, use the **Actions > Add** action to add the GenSys application



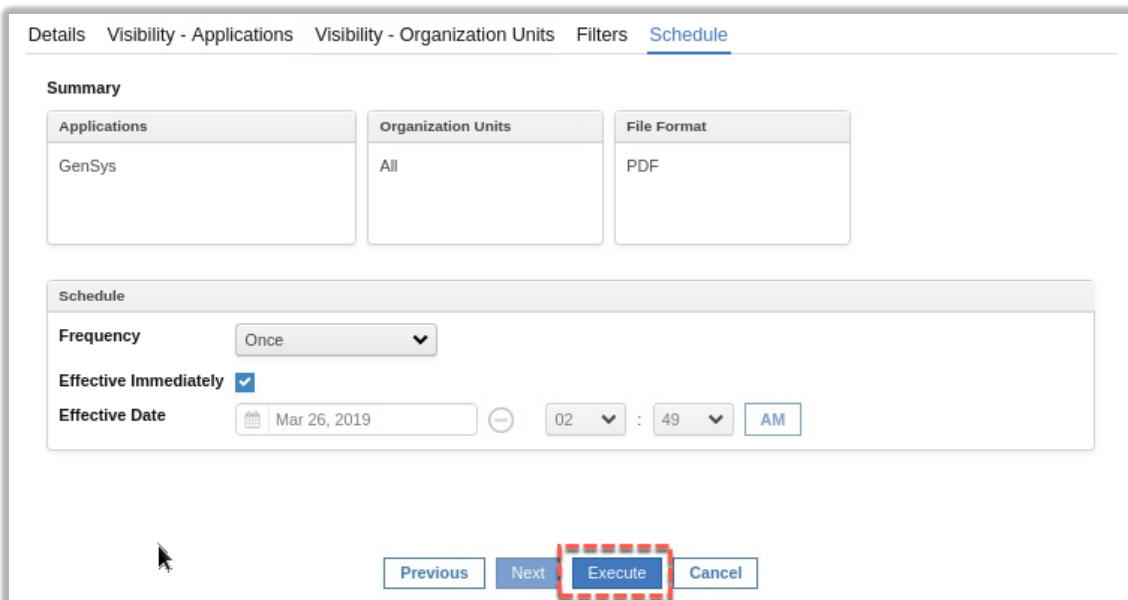
The screenshot shows the 'Visibility - Applications' tab. On the left, there's a sidebar with various analysis and audit options. The main area shows a table of assigned applications, with 'GenSys' listed. A red box highlights the 'Actions' dropdown menu, specifically the 'Add' option.

- Click **Next**

- On the **Visibility – Organization** Units tab, don't select an Organization Unit, just click **Next**  
 On the **Filters** tab, change the selection to PDF and click **Next**

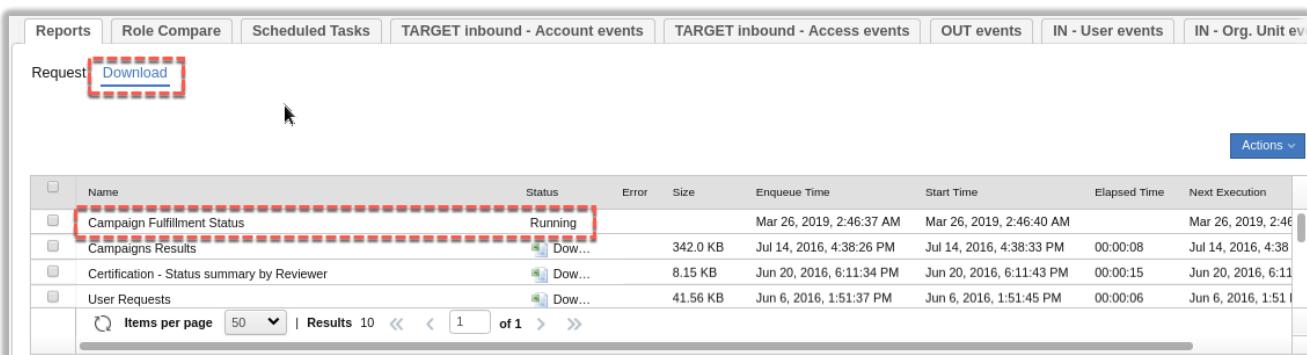
The Common Jumpserver does not have a way to view XLSX files. If you're accessing the environment via your own browser, you can select XLSX and open it in Excel or Numbers etc.

- On the **Schedule** tab review the settings and click **Execute**



The screenshot shows the 'Schedule' tab. It has two main sections: 'Summary' and 'Schedule'. In the 'Summary' section, 'GenSys' is selected under 'Applications', 'All' is selected under 'Organization Units', and 'PDF' is selected under 'File Format'. In the 'Schedule' section, 'Frequency' is set to 'Once', 'Effective Immediately' is checked, and the 'Effective Date' is set to Mar 26, 2019, at 02:49 AM. A red box highlights the 'Execute' button at the bottom right of the schedule section.

- Go to the **Download** tab and look for your report (it should be at the top)



The screenshot shows the 'Download' tab. It lists several reports with their status, error, size, enqueue time, start time, elapsed time, and next execution. One report, 'Campaign Fulfillment Status', is highlighted with a red box, and its 'Download' link is also highlighted with a red box.

Name	Status	Error	Size	Enqueue Time	Start Time	Elapsed Time	Next Execution
Campaign Fulfillment Status	Running		342.0 KB	Mar 26, 2019, 2:46:37 AM	Mar 26, 2019, 2:46:40 AM		Mar 26, 2019, 2:46
Campaigns Results			8.15 KB	Jul 14, 2016, 4:38:26 PM	Jul 14, 2016, 4:38:33 PM	00:00:08	Jul 14, 2016, 4:38
Certification - Status summary by Reviewer			41.56 KB	Jun 20, 2016, 6:11:34 PM	Jun 20, 2016, 6:11:43 PM	00:00:15	Jun 20, 2016, 6:11
User Requests							

- When the status has changed from **Pending** to **Download**; click the **Download** icon, unzip and view your report – you should be able to open the zip file by clicking it.
- Ignore the INDEX tab/page (Page 1) and go to Page 2

## ROW COUNT

Record count:

7

Record list truncated:

false

This shows a summary of the results.

- Go to Page 3

Campaign	Code	User	First Name	Last Name	OU_CODE	Org. Unit	Entitlement to Review	Type of Entitlement	Review Status	Signed Off Status	Reviewer	Review Date	Application	Permission	PERMISSION_TYPE	Fulfillment Status
GenSys User Entitlement Review	App26,201912201104012300	Ajeanp13tt2e	Jeanne	Hall	SOUTH	SOUTH	projects_east_region	PERMISSION	Not recertified yet	TRUE	GenSys	2020-01-01	projects_east_region	LdapGroupProfile	NA	

Unfortunately, the spreadsheet format doesn't translate well to a PDF file. The columns are compressed to fit into the page. Recall that we set column widths narrower than the default 300 for some of the columns (e.g. campaign name stayed at 300, start/end dates were 100, status was 50, user code/names were 100 and OU code/name was left at 300). If you were to look at this report as a spreadsheet, you would see the different sized columns.

Note also that the Campaign Start column is missing as we unticked the Visibility setting for that column.

- Find the line with **Jason Magana** and look at the last column

In addition to the OU information, we can see the entitlement ("projects\_south\_region"), the status ("Revoked"), Signed off ("TRUE"), the reviewer ("Shirley Chang"), review date, and Fulfillment ("Error").

The last column is showing the state of the de-provisioning event in the OUT queue.

Campaign	Created Date	Modified Date	User Name	Last Name	First Name	OU_CODE	Org. Unit	Entitlement to Review	Type of Entitlement	Review Status	Signed Off Status	Reviewer	Review Date	Application	Permission	PERMISSION_TYPE	Fulfillment Status
Entitlement Review	2021-09-22:00:00:00	2021-09-22:07:17:00	magagnani	Jas...	Magana	GER EAST EUROPE	GER EAST EUROPE	region	PERMISSION	Revoked	TRUE	Magana [SChang]	2021-09-22:38:56:0	GenSys	region	e	ERROR

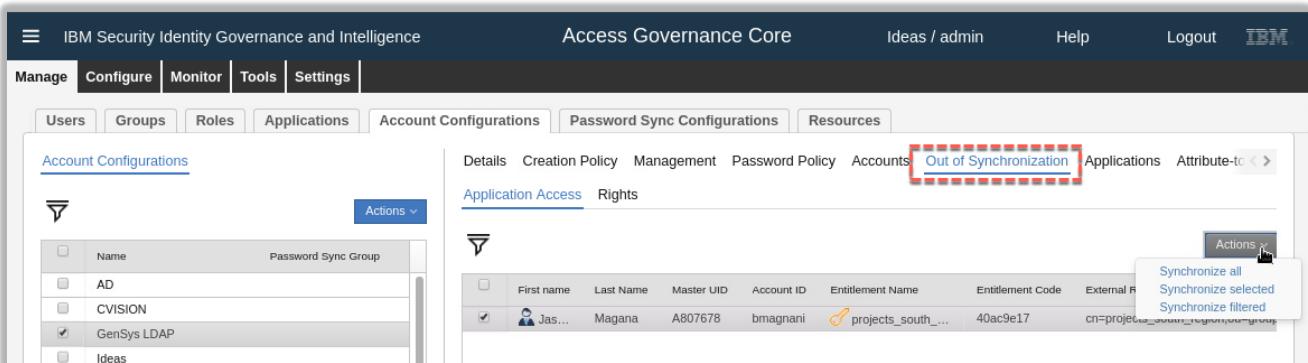
- You can close the report.

Before fixing the problem, as an aside, there is a view in IGI that gives similar information.

### 3.2.5.5 Check the Out of Synchronization View

In recent verions of IGI, the above problem was partially addressed by a view to show where IGI was out of synchronization with the target system due to some failure.

- In the **Admin Console** go to **AGC > Manage > Account Configurations**
- Select the **GenSys LDAP** account configuration
- Go to the [Out of Synchronization](#) tab in the right pane



The screenshot shows the IGI Admin Console interface. The top navigation bar includes 'IBM Security Identity Governance and Intelligence', 'Access Governance Core', 'Ideas / admin', 'Help', 'Logout', and the 'IBM' logo. Below the navigation is a secondary menu with tabs: 'Manage', 'Configure', 'Monitor', 'Tools', and 'Settings'. The 'Configure' tab is selected. Under 'Configure', the 'Account Configurations' tab is active, showing a list of configurations: AD, CVISION, GenSys LDAP, and Ideas. On the right side, there is a detailed view for the 'GenSys LDAP' configuration. This view includes tabs for 'Details', 'Creation Policy', 'Management', 'Password Policy', 'Accounts', 'Out of Synchronization' (which is highlighted with a red dashed box), 'Applications', and 'Attribute-to'. The 'Out of Synchronization' tab shows a table with columns: First name, Last name, Master UID, Account ID, Entitlement Name, Entitlement Code, and External R. A single row is selected, showing 'Jas...', 'Magana', 'A807678', 'bmagnani', 'projects\_south...', '40ac9e17', and 'cn=project...'. An 'Actions' button with a dropdown menu is visible, containing options: 'Synchronize all', 'Synchronize selected', and 'Synchronize filtered'.

This shows that Jason Magnani with entitlement name projects\_south\_region is out-of-synch with the target. There are options to synchronize all, selected or filtered discrepancies. This would be a useful operations view.

We will not fix the discrepancy here but restart SDS and fix the deprovisioning event.

### 3.2.5.6 Fix the Adapter (Start SDS Instance)

We need to test what appears in the report when the target application is up. To do this we will restart the SDIS.

The steps are similar to before:

- On the Common Jumpserver desktop open a terminal session
- Ssh to the dataserver as igi with the command `ssh igi@igidb.iamlab.ibm.com`
- When prompted accept the ssh key
- When prompted enter igi's password "igi"
- Change directory to the tools/sysigi directory with the command `cd tools/sysigi`
- Check that the directory is stopped with a `ps -ef | grep slap` command (there should be no slapd)
- Run the directory shutdown script with the command `./start_sds.sh`
- Check that the directory is running with a `ps -ef | grep slap` command (there should be one slapd)
- Exit to return to the Common Jumpserver

These are shown below:

```
[demouser@identity ~]$ ssh igi@igidb.iamlab.ibm.com
igi@igidb.iamlab.ibm.com's password:
Last login: Tue Mar 26 02:26:36 2019 from 192.168.42.32
[igi@igidb ~]$ cd tools/sysigi/
[igi@igidb sysigi]$ ps -ef | grep slap
igi      4845  4745  0 03:09 pts/0    00:00:00 grep slap
[igi@igidb sysigi]$ ./start_sds.sh
GLPADM056I Admin server starting.
GLPCOM025I The audit plugin is successfully loaded from libldapaudit.so.
GLPCOM022I The database plugin is successfully loaded from libback-config.so.
GLPADM060I The admin server backup and restore server configuration entry is not enabled.
GLPCOM024I The extended Operation plugin is successfully loaded from libloga.so.
GLPCOM003I Non-SSL port initialized to 3538.
GLPSRV041I Server starting.
... lots of SDS startup messages
```

```
GLPSRV200I Initializing primary database and its connections.
GLPRDB126I The directory server will not use DB2 selectivity.
GLPCOM024I The extended Operation plugin is successfully loaded from libloga.so.
GLPCOM024I The extended Operation plugin is successfully loaded from libidsfget.so.
GLPSRV232I Pass-through authentication is disabled.
GLPSRV234I Pass-through support for compare operations is disabled.
GLPCOM003I Non-SSL port initialized to 389
[igi@igidb sysigi]$ ps -ef | grep slap
[igi@igidb sysigi]$ ps -ef | grep slap
igildap   4944      1  0 03:10 pts/0    00:00:00 /opt/ibm/ldap/V6.4/sbin/64/ibmslapd -n
igi      5044  4745  0 03:12 pts/0    00:00:00 grep slap
[igi@igidb sysigi]$ exit
logout
Connection to igidb.iamlab.ibm.com closed.
```

The directory is now running. You are now ready to re-execute the deprovisioning event:

- Log in to the **Administration Console** (admin / admin)
- Open **Access Governance Core** and go to **Monitor > OUT Events**



The screenshot shows a table of events with columns: ID, Account ID, Master UID, Operation, Status, ERC Status, and Trace. Two rows are visible: one for bmagagnani with Status 'Success' and ERC Status 'Error', and another for PWhiteman with Status 'Success' and ERC Status 'Unprocessed'. A context menu is open over the first row, with 'Actions' expanded. The 'Re-Execute' option is highlighted.

- Select the event and use the **Actions > Re-execute** action to reprocess it.
- Click **OK** to close the Information dialog

The screenshot shows the same table of events. The first row for bmagagnani now has both 'Status' and 'ERC Status' set to 'Success'. The second row for PWhiteman remains unchanged.

With the event now successful, we can re-run the report.

### 3.2.5.7 Re-run the Report

- Repeat the steps from above (Run the Report on page 29) to run the report again.
- Download, unzip and view the report.
- Find the user and look at the **Fulfillment** column

The Fulfillment status should show as EXECUTED.

This shows how the report can be run to show entitlements that have been revoked in a campaign and their deprovisioning status.

This completes this part of the lab, however there is an optional section following to enable email notification on the new report.

### 3.2.6 (Optional) Adding Email Notification to the Report

In this part of the lab we add email notification to our custom report.

Note that we can only use email to notify someone that a report has been produced. There is currently no mechanism in IGI for email delivery of reports.

There are three steps:

1. Create a new Email Template for the report
2. Add email notification to the report
3. Test the notification

#### 3.2.6.1 Create a new Email Template

Full details of the Notification System and Email Templates are covered in a separate module. However the following steps will walk through what you need to do this particular template.

- In the **Access Governance Core**, go to **Configure > Notifications**
- Go to the **Notifications Templates** tab
- Add a new template (**Actions > Add**)

The screenshot shows the 'Notification Templates' page. On the left, there's a list of notification types: Static, Notification Password, Access Request, and Reminder. On the right, there are fields for 'Type' (set to 'Static'), 'Name' (set to 'Campaign Report Available'), and 'Description' (set to 'Notification of a new certification campaign report being produced'). Buttons for 'Save' and 'Cancel' are at the top right.

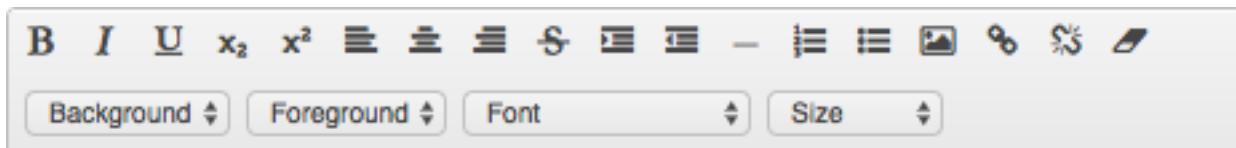
- Specify **Type** (CrossReport), a **Name** and optionally a **Description**

This screenshot is identical to the one above, showing the 'Notification Templates' page with the 'Add' button highlighted in the 'Actions' dropdown menu.

Next we need to specify the Email subject and content. You need to specify this for the Default and English languages (and others depending on what languages you have enabled in IGI).

- Go to the **Default** section and enter an **Email Subject**

The email body is entered in the WYSIWYG editor. The tool bar shows the text formatting options available.



It includes the ability to change fonts and sizes, bold/italic/underline, set bullets/numbers, insert pictures and links. We will use some of these in the following steps.

We are going to use a basic email body and spice it up a bit. The text we will use is as follows:

```
A new IGI $P{report.name} report is available

You received this e-mail because a new $P{report.category} report was generated. It
contains $P{report.rowcount} records and is in $P{report.format} format.

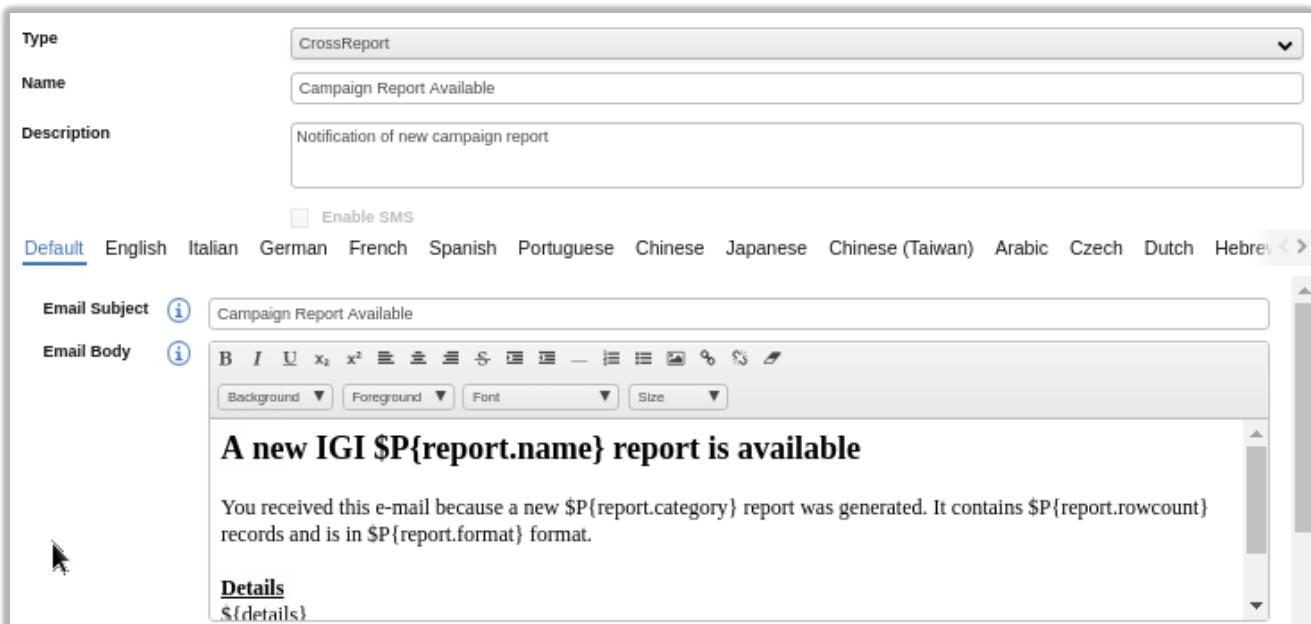
Details
${details}

Please go to the IBM Security Identity Governance and Intelligence application to download
the report.
```

This can be found in the file **Lab02 Report Content.txt**

- Copy the above text from this document or the txt file into the **Email Body** field

- Make the following changes:
    - Select all the text and convert it to another font (Georgia?) – *this may not show depending on the browser and where it's running but will work in the email client*
    - Select the first line and make it Bold and Large font size
    - Select the word “Details” and make it bold and underlined
    - Select the text “IBM Security Identity Governance and Intelligence”, select the Link icon (chain) and set the URL to <https://igi.iamlab.ibm.com:9343>
  - Save the Template**
  - Select the template again, and copy the **Email Subject** and **Email Body** into the **English** tab.
- If the copy and paste of the Email Body doesn't work in the browser, repeat the steps above to copy the text in and modify it.
- Save the Template**



The screenshot shows the Report Designer interface with a template configuration window open. The template is named "Campaign Report Available" and has a description "Notification of new campaign report". The "Email Body" section contains rich text editor controls and the following content:

```

A new IGI ${report.name} report is available

You received this e-mail because a new ${report.category} report was generated. It contains ${report.rowcount} records and is in ${report.format} format.

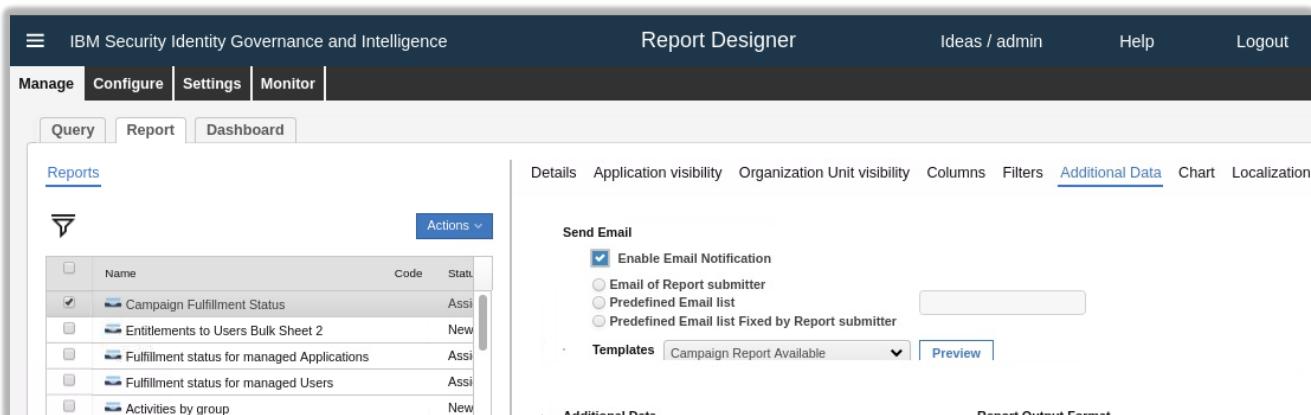
Details
${details}

```

Now we can add this template to the custom report.

### 3.2.6.2 Add Email Notification to the Custom Report

- In Access Governance Core go to the **Report Designer > Manage** tab, click on the **Report** tab
- Find and select the custom report “Campaign Fulfillment Status”
- Go to the **Additional Data** tab

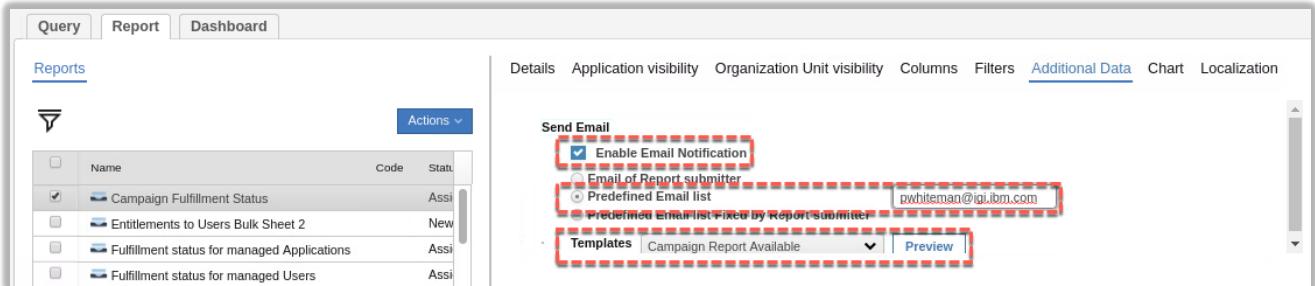


The screenshot shows the Report Designer interface with the "Additional Data" tab selected for a custom report named "Campaign Fulfillment Status". The "Send Email" section is expanded, showing the "Enable Email Notification" checkbox checked. Below it are three radio button options: "Email of Report submitter", "Predefined Email list", and "Predefined Email list Fixed by Report submitter". A "Templates" dropdown menu is set to "Campaign Report Available".

- Select **Enable Email Notification** checkbox

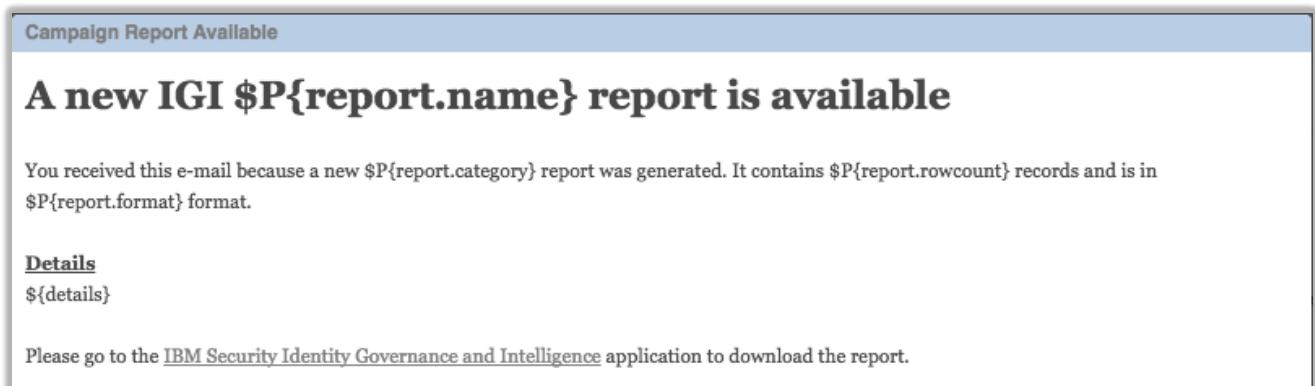
Normally we would specify a relevant email person or list, but for this lab we will send the email to Patricia Whiteman (as we have email setup for her).

- Select the radio button beside **Predefined Email list** and enter `pwhiteman@igi.ibm.com` in the box
- In the **Templates** select the “Campaign Report Available” template



The screenshot shows the 'Reports' section of the application. On the left, there's a list of reports with checkboxes. One report is selected: 'Campaign Fulfilment Status'. On the right, under 'Additional Data', the 'Send Email' settings are shown. The 'Predefined Email list' radio button is selected, and the input field contains 'pwhiteman@igi.ibm.com'. Below this, the 'Templates' dropdown is set to 'Campaign Report Available'.

- Click **Preview** to see your template



**Campaign Report Available**

## A new IGI \$P{report.name} report is available

You received this e-mail because a new \$P{report.category} report was generated. It contains \$P{report.rowcount} records and is in \$P{report.format} format.

**Details**  
\${details}

Please go to the [IBM Security Identity Governance and Intelligence](#) application to download the report.

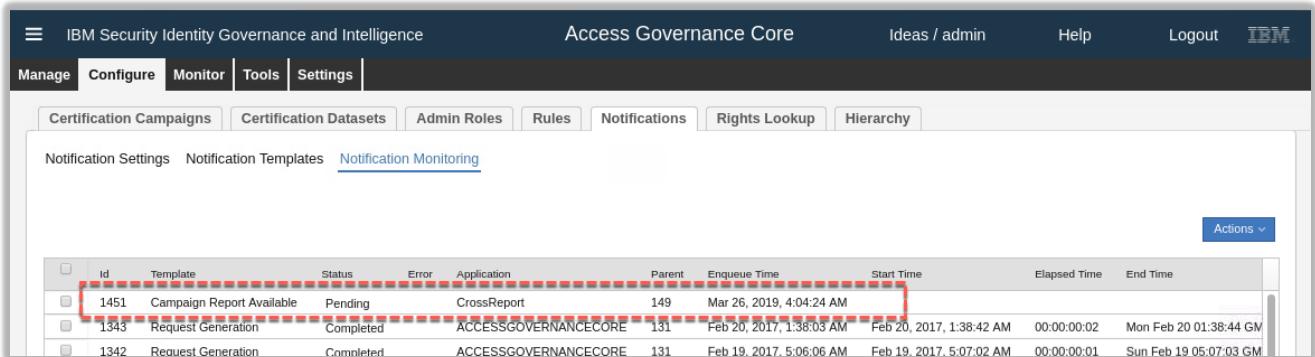
- Close** the preview
- Save** the Report!!! And click **OK** to close the Information dialog.

We can now test the notification.

### 3.2.6.3 Test Email Notification

Rerun the report:

- Repeat the steps from above (Run the Report on page 29) to run the report again.
- Go to **Access Governance Core, Configure > Notifications** and click on the Notification Monitoring tab



The screenshot shows the 'Access Governance Core' interface with the 'Notification Monitoring' tab selected. A table lists notification entries. One entry is highlighted with a red box: 'Id' 1451, 'Template' 'Campaign Report Available', 'Status' 'Pending', 'Application' 'CrossReport', 'Parent' 149, 'Enqueue Time' 'Mar 26, 2019, 4:04:24 AM', and 'Start Time' is empty. Other rows show completed requests for generating reports.

ID	Template	Status	Error	Application	Parent	Enqueue Time	Start Time	Elapsed Time	End Time
1451	Campaign Report Available	Pending		CrossReport	149	Mar 26, 2019, 4:04:24 AM			
1343	Request Generation	Completed		ACCESSGOVERNANCECORE	131	Feb 20, 2017, 1:38:03 AM	Feb 20, 2017, 1:38:42 AM	00:00:00:02	Mon Feb 20 01:38:44 GM
1342	Request Generation	Completed		ACCESSGOVERNANCECORE	131	Feb 19, 2017, 5:06:06 AM	Feb 19, 2017, 5:07:02 AM	00:00:00:01	Sun Feb 19 05:07:03 GM

- Refresh the list and make sure the status changes to **Completed**

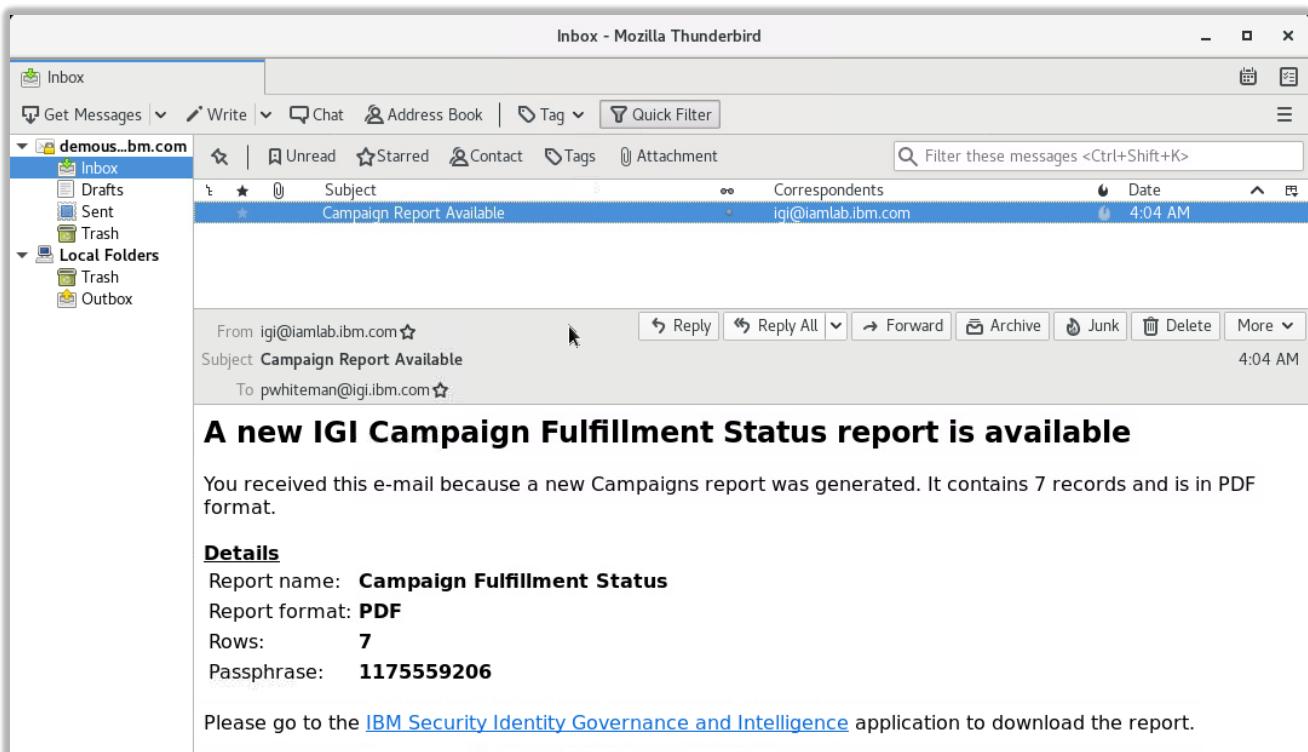
We will use the Thunderbird client on the Common Jumpserver desktop. If you chose to use your own email client you will need to configure it to pull emails from the POP3/IMAP server on the Common Jumpserver machine (we do not provide instructions for this).

- Find the **Thunderbird** email client on the Common Jumpserver desktop and open it by double-clicking it.

You can also use the Applications menu to find it, **Applications > Internet > Thunderbird**.

The client is configured so all emails route to the inbox of demouser@iamlab.ibm.com.

- If you find a lot of garbage in the inbox of that client it may be worthwhile sorting by date (or deleting all of the garbage).



Compare this to the template:

```
A new IGI $P{report.name} report is available

You received this e-mail because a new $P{report.category} report was generated. It
contains $P{report.rowcount} records and is in $P{report.format} format.

Details
${details}

Please go to the IBM Security Identity Governance and Intelligence application to download
the report.
```

You can see the \$P{report.XXXX} variables have been replaced (name, category, rowcount and format). The \${details} output is a fixed content and format. You should also be able to click the link to go to IGI (or hover to see the correct link).

- If currently there is no way to go directly into the report and view it. You need to log into IGI and go to the relevant Monitor -> Reports page in the relevant IGI module.

[This concludes the lab.](#)

## Appendix A – Custom Report SQL

This section describes the custom report query used in the second part of the lab.

The first section of this SQL code identifies the columns to be in the report. The “t.” prefix is the consolidation of both inner queries.

```

1 SELECT DISTINCT
2   t.CAMPAIGN_NAME AS CAMPAIGN_NAME,
3   t.CAMPAIGN_START AS CAMPAIGN_START,
4   t.CAMPAIGN_END AS CAMPAIGN_END,
5   t.CAMPAIGN_STATUS AS CAMPAIGN_STATUS,
6   t.USER_CODE AS USER_CODE,
7   t.USER_NAME AS USER_NAME,
8   t.USER_SURNAME AS USER_SURNAME,
9   t.OU_CODE AS OU_CODE,
10  t.OU_NAME AS OU_NAME,
11  t.ENTITLEMENT_TO REVIEW AS ENTITLEMENT_TO REVIEW,
12  t.ENTITLEMENT_TO REVIEW_TYPE AS ENTITLEMENT_TO REVIEW_TYPE,
13  t.ATTESTATION_STATUS AS ATTESTATION_STATUS,
14  t.SIGNED_OFF,
15  t.REVIEWED_BY_INFO REVIEWED_BY_INFO,
16  t.REVIEW_DATE AS REVIEW_DATE,
17  t.APPLICATION_NAME AS APPLICATION_NAME,
18  t.PERMISSION_NAME,
19  t.PERMISSION_TYPE,
20  t.REVOKE_FULFILLMENT AS FULFILLMENT

```

The FROM section is actually a UNION of two inner queries.

```

21 FROM
22 (

```

The first inner query will find every user entitlement in the campaign(s) where there is an entry in the OUT queue (#pmschema#.event\_out, which is igacore.event\_out) where the cod\_operation begins with “AC” (like AC\_nnnnnnnn\_SChang).

```

23  SELECT
24    att.name AS CAMPAIGN_NAME,
25    att.start_date AS CAMPAIGN_START,
26    att.end_date AS CAMPAIGN_END,
27    CASE
28      WHEN att.state = 0 THEN 'New'
29      WHEN att.STATE = 1 THEN 'Launched'
30      WHEN att.state = 2 THEN 'Open'
31      WHEN att.state = 3 THEN 'Scheduled'
32      WHEN att.state = 4 THEN 'Closing'
33      WHEN att.state = 5 THEN 'Closed'
34      WHEN att.state = 6 THEN 'Preview'
35      WHEN att.state = 7 THEN 'Suspended'
36    END AS CAMPAIGN_STATUS,
37    p.code AS USER_CODE,
38    p.name AS USER_NAME,
39    p.surname AS USER_SURNAME,
40    ou.code AS OU_CODE,
41    ou.name AS OU_NAME,
42    ep.name AS ENTITLEMENT_TO REVIEW,
43    CASE
44      WHEN ep.int_type = 0 THEN 'OTHER'
45      WHEN ep.int_type = 1 AND ep.ext_type = 3 THEN 'PERMISSION'
46      WHEN ep.int_type = 1 AND ep.ext_type = 4 THEN 'EXTERNAL ROLE'
47      WHEN ep.int_type = 2 THEN 'IT ROLE'
48      WHEN ep.int_type = 3 THEN 'BUSINESS ROLE'
49    END AS ENTITLEMENT_TO REVIEW_TYPE,
50    CASE

```

```

51      WHEN er.review_state = 0 THEN 'Not recertified yet'
52      WHEN er.review_state = 1 THEN 'Approved'
53      WHEN er.review_state IN (2,3) THEN 'Revoked'
54      WHEN er.review_state >= 10 THEN 'Other'
55  END AS ATTESTATION_STATUS,
56  er.reviewed_by_info AS REVIEWED_BY_INFO,
57  er.review_date AS REVIEW_DATE,
58  CASE
59      WHEN er.SIGNED_OFF = 1 THEN 'TRUE'
60      ELSE 'FALSE'
61  END AS SIGNED_OFF,
62  a.name AS APPLICATION_NAME,
63  ec.name AS PERMISSION_NAME,
64  pt.name AS PERMISSION_TYPE,
65  CASE
66      WHEN eo.erc_status = 0 THEN 'PENDING'
67      WHEN eo.erc_status = 1 THEN 'EXECUTED'
68      WHEN eo.erc_status = 2 THEN 'ERROR'
69      WHEN eo.erc_status = 3 THEN 'IGNORED'
70  END AS REVOKE_FULFILLMENT,
71  ou.id as ou_id,
72  a.id as app_id
73 FROM
74  #pmschema#.attestation att,
75  #pmschema#.employment_review er,
76  #pmschema#.person p,
77  #pmschema#.organizational_unit ou,
78  #pmschema#.entitlement ep,
79  #pmschema#.entitlement ec,
80  #pmschema#.entitlement_flat_hier efh,
81  #pmschema#.application a,
82  #pmschema#.profile_type pt,
83  #pmschema#.event_out eo
84 WHERE
85  att.id = er.attestation
86  AND att.type = 1
87  AND er.person = p.id
88  AND p.organizational_unit = ou.id
89  AND er.entitlement = ep.id
90  AND ep.id = efh.parent
91  AND efh.child_application = a.id
92  AND efh.child_int_type = 1
93  AND ou.hierarchy = 1
94  AND ec.id = efh.child
95  AND pt.id = ec.profile_type
96  AND eo.cod_operation LIKE 'AC%'
97  AND eo.person = p.id
98  AND eo.attr1 = ec.name
99  AND eo.attr2 = pt.name
100 AND eo.application = a.name
101 AND to_char(er.review_date, 'dd-MM-YYYY') = to_char(eo.date_event, 'dd-MM-YYYY')
102 AND er.review_state in (2,3)

```

103 UNION

The second inner query will find every user entitlement in the campaign(s), and set the REVOKE\_FULFILLMENT (i.e. the provisioning result) to "N/A".

```

104  SELECT
105      att.name AS CAMPAIGN_NAME,
106      att.start_date AS CAMPAIGN_START,
107      att.end_date AS CAMPAIGN_END,
108      CASE
109          WHEN att.state = 0 THEN 'New'
110          WHEN att.STATE = 1 THEN 'Launched'
111          WHEN att.state = 2 THEN 'Open'
112          WHEN att.state = 3 THEN 'Scheduled'

```

```

113      WHEN att.state = 4 THEN 'Closing'
114      WHEN att.state = 5 THEN 'Closed'
115      WHEN att.state = 6 THEN 'Preview'
116      WHEN att.state = 7 THEN 'Suspended'
117  END AS CAMPAIGN_STATUS,
118  p.code AS USER_CODE,
119  p.name AS USER_NAME,
120  p.surname AS USER_SURNAME,
121  ou.code AS OU_CODE,
122  ou.name AS OU_NAME,
123  ep.name AS ENTITLEMENT_TO REVIEW,
124 CASE
125      WHEN ep.int_type = 0 THEN 'OTHER'
126      WHEN ep.int_type = 1 AND ep.ext_type = 3 THEN 'PERMISSION'
127      WHEN ep.int_type = 1 AND ep.ext_type = 4 THEN 'EXTERNAL ROLE'
128      WHEN ep.int_type = 2 THEN 'IT ROLE'
129      WHEN ep.int_type = 3 THEN 'BUSINESS ROLE'
130  END AS ENTITLEMENT_TO REVIEW_TYPE,
131 CASE
132      WHEN er.review_state = 0 THEN 'Not recertified yet'
133      WHEN er.review_state = 1 THEN 'Approved'
134      WHEN er.review_state IN (2,3) THEN 'Revoked'
135      WHEN er.review_state >= 10 THEN 'Other'
136  END AS ATTESTATION_STATUS,
137  er.reviewed_by_info AS REVIEWED_BY_INFO,
138  er.review_date AS REVIEW_DATE,
139 CASE
140      WHEN er.SIGNED_OFF = 1 THEN 'TRUE'
141      ELSE 'FALSE'
142  END AS SIGNED_OFF,
143  a.name AS APPLICATION_NAME,
144  ec.name AS PERMISSION_NAME,
145  pt.name AS PERMISSION_TYPE,
146  'NA' AS REVOKE_FULFILLMENT,
147  ou.id as ou_id,
148  a.id as app_id
149 FROM
150  #pmschema#.attestation att,
151  #pmschema#.employment_review er,
152  #pmschema#.person p,
153  #pmschema#.organizational_unit ou,
154  #pmschema#.entitlement ep,
155  #pmschema#.entitlement ec,
156  #pmschema#.entitlement_flat_hier efh,
157  #pmschema#.application a,
158  #pmschema#.profile_type pt
159 WHERE
160  att.id = er.attestation
161  AND att.type = 1
162  AND er.person = p.id
163  AND p.organizational_unit = ou.id
164  AND er.entitlement = ep.id
165  AND ep.id = efh.parent
166  AND efh.child_application = a.id
167  AND efh.child_int_type = 1
168  AND ou.hierarchy = 1
169  AND ec.id = efh.child
170  AND pt.id = ec.profile_type
171  AND er.review_state NOT IN (2,3)

```

```
172 ) t,
```

The UNION will consolidate the two sets of user entitlements, but where there is one with an OUT queue status it will ignore the matching one with REVOKE\_FULFILLMENT (i.e. the provisioning result) set to "N/A". The results are consolidated under the table t.

```
173 #schema_tmp#.tmp_rep_application tmp1,  
174 #schema_tmp#.tmp_rep_organizational_unit tmp2
```

This statement includes the scope tables, application and org unit.

```
175 where  
176 lower(t.campaign_name) = lower('#campaign_name_list#')  
177 and (tmp1.id = t.app_id or t.app_id is null)  
178 and tmp2.id = t.ou_id  
179 ORDER BY  
180 t.user_code
```

The outer WHERE clause is only using the two scopes (application and org unit) and filter (campaign name).

[End of Document](#)

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