

# **Speakers**



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# Leveraging IoT Data to Optimize Retail Strategies with Geospatial Analytics and Power BI



In an industry where success depends on predicting customer behavior and preferences, IoT data, geospatial analytics and Power BI, can provide valuable and actionable insights for retail strategies to improve customer experience and drive sales.

In this presentation, we will explore the advantages of leveraging IoT data and its implementation for retail optimization.

With the increasing use of IoT devices in retail, businesses have access to a wealth of data.





# What is IoT Data?



loT data refers to the vast amount of data collected by physical interconnected devices, such as sensors, cameras, and smartphones and how they work together to provide insights

This data can be used to gain insights into customer behavior and preferences, as well as optimize processes such as inventory management and supply chain logistics.





The World Economic Forum predicts that by 2025, there will be over 75 billion connected devices.

# Introduction of IoT Data in Retail Industry

### **Integration of IoT Data in Retail**

IoT has revolutionized the retail industry, providing valuable insights into customer behavior, preferences, and movement within stores.

## Types of IoT Data in Retail

IoT data in retail includes devicegenerated data, such as sensors, RFID tags, and beacons, as well as social media, weather, and traffic data.

# **Benefits of IoT Data in Retail Optimization**

IoT data helps retailers personalize the shopping experience, optimize inventory management, and identify market trends, leading to increased sales and customer loyalty.



# **Geospatial Analytics for Retail and Its Implementation**

# What is Geospatial Analytics?

Geospatial analytics is the use of location-based data to gain insights and make decisions.

Geospatial Analytics is the analysis of geographic data and its relationship to other data to provide insights and decision-making tools

In retail, geospatial analytics can be used to analyze foot traffic, map out competitor locations, and optimize store layouts.

# Benefits of Geospatial Analytics

- Identify new store locations
- Track customer behavior in real-time
- Optimize store layouts for maximum sales
- Geospatial analytics
   helps retailers analyze
   customer behavior,
   predict demand, and
   enhance the customer
   experience.

# Geospatial Analytics Examples

Target uses geospatial analytics to optimize store layouts and product placement.

They analyzed foot traffic and sales data to determine that placing sunscreen near the entrance during summer months increased sales by 69%

Geospatial analytics in retail can be used to analyze data generated from IoT devices, such as heat maps, **foot traffic analysis**, **basket analysis**, and **inventory tracking**.



# Whyis Geospatial Analytics Crucial in the Banking hdustry?

Geospatial Analytics can provide highly-accurate insights and offer a range of key advantages for the banking sector. By identifying patterns in customer behavior, banks can better understand customer preferences, optimize product and service offerings, and create targeted marketing campaigns. Geospatial Analytics can also help banks gain a competitive edge over rivals.

Advantages	Examples
Better Customer Insights	Knowing which products and services are popular in particular regions can help banks tailor their offerings to local customer needs
Optimized Market Penetration	Understanding geographical location data for different banking services can inform decisions about branch placement and expansion
Enhanced Revenue Opportunities	Geospatial data analysis can help banks discover new opportunities for revenue growth and expansion



# How does IoT Data help optimize Bank retail strategies?

By analyzing IoT data, banks can optimize their retail strategies and enhance customer experiences.

For example, banks can evaluate ATM usage, monitor weight of currency in ATM machines, and enable proactive maintenance of ATMs. By using IoT data to track customer behavior, banks can offer targeted promotions and rewards, while also optimizing branch layouts and staffing models.

# 1 Optimized ATM Usage

By monitoring ATM usage patterns through IoT data, banks can determine optimal ATM locations and ensure cash is available at peak times.

# **2** Streamlined Staffing Models

By monitoring in-store customer behavior with IoT devices, banks can improve staffing models, minimize wait times, and ensure customer satisfaction.



# Successful Case Studies of using IoT Bank Data and Geospatial Analytics in Optimizing Retail Strategies

Many banks have already begun leveraging IoT data and Geospatial Analytics to optimize their retail strategies and improve customer experiences. One successful example is JPMC, which used IoT data to track customer behavior in its branches and optimized branch layouts, signage, staffing models and created a completely new banking experience for customers. Another example is Bank of America, which used Geospatial Analytics to optimize placement strategies for new branches, improving their branch's performance and ROI.

### J PMorgan Chase (J PMC)

- Used IoT data to monitor customer behavior in branches
- Optimized signage and branch
- layouts Improved staffing models

## Bank of America (BoA)

- Used Geospatial Analytics to optimize branch placement strategies
- Improved branch performance and ROI
- Provided enhanced customer experience



# Challenges in Implementing IoT Data for Retail Strategies

### **1** Data Privacy and Security

IoT data, particularly customer data, is sensitive and prone to privacy and security breaches, requiring a robust security infrastructure and stringent data privacy policies.

### 2 Complexity of IoT Data

IoT data is complex and requires expertise, tools, and resources to collect, process, analyze, and interpret, making integrating it into retail strategies a resource- intensive endeavor.



### 3 Integration with Legacy Systems

Integrating IoT data with legacy management systems can be a complex and costly endeavor, requiring significant investment in upgrading and integrating existing infrastructure.



# **Power BI for Data Visualization**



### What is Power BI?



Power BI is a business analytics tool that provides interactive visualizations and business intelligence capabilities with an interface simple enough for endusers to create their own reports and dashboards.



# **Power BI Examples**



Salesforce uses Power BI to gain insights into customer behavior, leading to a 10% increase in overall customer satisfaction.



### **Benefits of Power BI**



Real-time data insights
User-friendly interface
Customizable dashboards and reports



# Power BI and its Integration with Geospatial Analytics



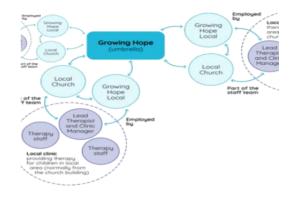
#### What is Power BI?

Power BI is a suite of business analytics tools that provides interactive visualizations and business intelligence capabilities with an interface simple enough for end users to create their reports and dashboards.



### How Geospatial Analytics Integrates with Power BI

Power BI integrates with geospatial analytics to provide powerful and interactive visualizations of IoT data, such as maps showing store performance, customer location, and buying patterns.



# Benefits of Power BI Integration with Geospatial Analytics in Retail Optimization

The integration of Power BI and Geospatial analytics helps retailers derive insights and create visualizations that can be easily shared with stakeholders to drive datadriven decision making for retail optimization.



Commercial

Institutional

Investments Only

Private Bank

Retall

₾ 2812

**Q** 

(\$585M)

Total Float

\$4bn

Total Deposit

4bn

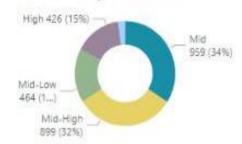
Total Loan

**57.41M** 

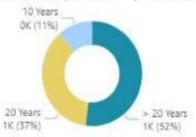
Total Fees



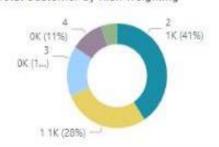
**Total Customer** 



#### Total Customer by Relationship Time Frame



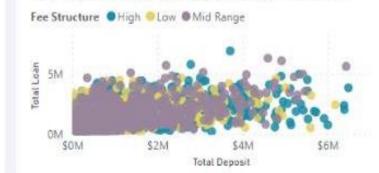
#### Total Customer by Risk Weighting



#### Total Deposit by City



Total Deposit and Total Loan by Client ID and Fee Structure



otal Customer by Banking elationship		Total Customer by City		
			Alimos	41
Retail		1.3K	Ikorodu	261
22 100	500		Oshodi	233
Invest	0.6K		lkeja 💮	232
Comm	0.4K		Surulere	176
	Parties.		Ojo	160
Private	0.4K		Mushin	140
Instituti 0	A-14		Lagos	136
instituti	0.1K		Kosofe	135

Banking Contact	Total Deposit	Total Loan	Total Float
Adam Hernandez	\$348,921	1421567	(\$1,072,646
Adam Hernandez	\$120,060	567941	(\$447,881
Adam Hernandez	\$802,509	2487085	(\$1,684,576
Adam Hernandez	\$727,620	1674601	(\$946,981
Adam Hernandez	\$2,121,560	2899491	(\$777,931
Adam Hernandez	\$451,222	866188	(\$414,966
Adam Hernandez	<b>\$</b> 1,163,023	1473213	(\$310,190
Adam Hernandez	\$184,402	1892770	(\$1,708,368
	Adam Hernandez	Adam Hernandez       \$348,921         Adam Hernandez       \$120,060         Adam Hernandez       \$802,509         Adam Hernandez       \$727,620         Adam Hernandez       \$2,121,560         Adam Hernandez       \$451,222         Adam Hernandez       \$1,163,023	Adam Hernandez       \$348,921       1421567         Adam Hernandez       \$120,060       567941         Adam Hernandez       \$802,509       2487085         Adam Hernandez       \$727,620       1674601         Adam Hernandez       \$2,121,560       2899491         Adam Hernandez       \$451,222       866188         Adam Hernandez       \$1,163,023       1473213







# **COURSE OUTLINE**

1	Introducing Power BI Desktop	Installing Power BI, exploring the Power BI workflow, comparing Power BI vs. Excel, etc.
2	Connecting & Shaping Data	Connecting to source data, shaping and transforming tables, editing, merging and appending queries, etc.
3	Creating a Data Model	Building relational models, creating table relationships, understanding cardinality, exploring filter flow, etc.
4	Adding Calculated Fields with DAX	Understanding DAX syntax, adding calculated columns and measures, writing common formulas and functions, etc.
5	Visualizing Data with Reports	Inserting charts and visuals, customizing formats, editing interactions, applying filters and bookmarks, etc.
6	Final Course Project	Applying all of the skills developed throughout the course to build a pro-quality B.I. report from a brand new dataset

# MEET **POWER BI**



**Power BI** is a standalone Microsoft business intelligence product, which includes both desktop and web-based applications for loading, modeling, and visualizing data

More information at **powerbi.microsoft.com** 



Figure 1. Magic Quadrant for Analytics and Business Intelligence Platforms



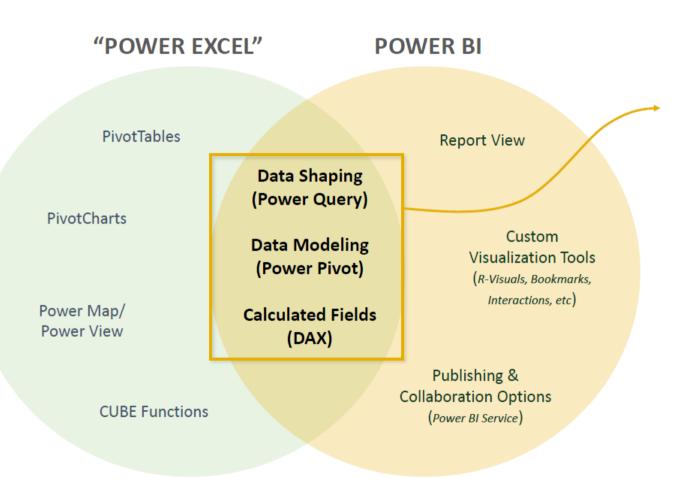
Source: Gartner (February 2018)

\*Copyright 2018, Excel Maven & Maven Analytics, LLC

### WHY POWER BI?

- Connect, transform and analyze millions of rows of data
  - Access data from virtually anywhere (database tables, flat files, cloud services, folders, etc), and create fully automated data shaping and loading (ETL) procedures
- Build relational models to blend data from multiple sources
  - Create table relationships to analyze holistic performance across an entire data model
- Define complex calculations using Data Analysis Expressions (DAX)
  - Enhance datasets and enable advanced analytics with powerful and portable DAX expressions
- Visualize data with interactive reports & dashboards
  - Build custom business intelligence tools with best-in-class visualization and dashboard features
- Power BI is the industry leader among BI platforms
  - Microsoft Power BI is intuitive, powerful and absolutely FREE to get started

# POWER BI VS. "POWER EXCEL"

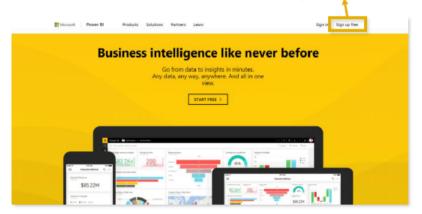


"Power Excel" and Power BI are built on top of the **exact same engine!** 

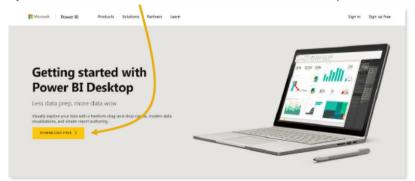
- Power BI takes the same data shaping, modeling and analytics capabilities and adds new reporting and publishing tools
- Transitioning is easy; you can import an entire data model directly from Excel!

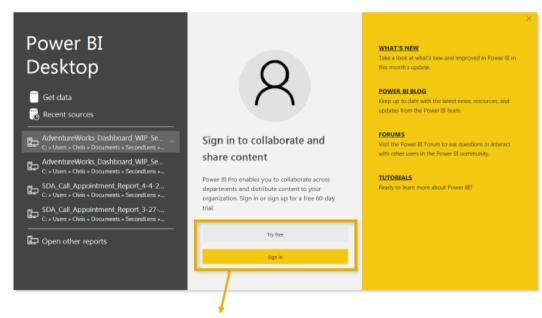
# INSTALLING POWER BI DESKTOP

1) Head to powerbi.microsoft.com and click "Sign Up Free"



2) Click "Download Free" to start the Power BI Desktop download



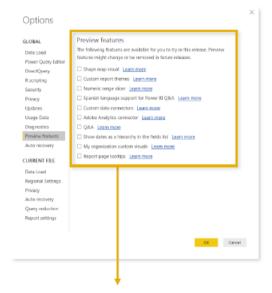


**IMPORTANT:** You do **not** need to sign in or register for a Power BI Pro account to access Power BI Desktop (you can simply close this window)

- Sign-in is only required to access the sharing and collaboration tools available through Power BI Service (app.powerbi.com)
- Note: Microsoft requires a work or school e-mail address

# **COURSE OPTIONS & SETTINGS**

#### **PREVIEW FEATURES**



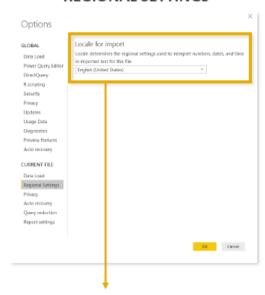
1) In the "Preview Features" tab, deselect any active features while you are taking the course

#### DATA LOAD



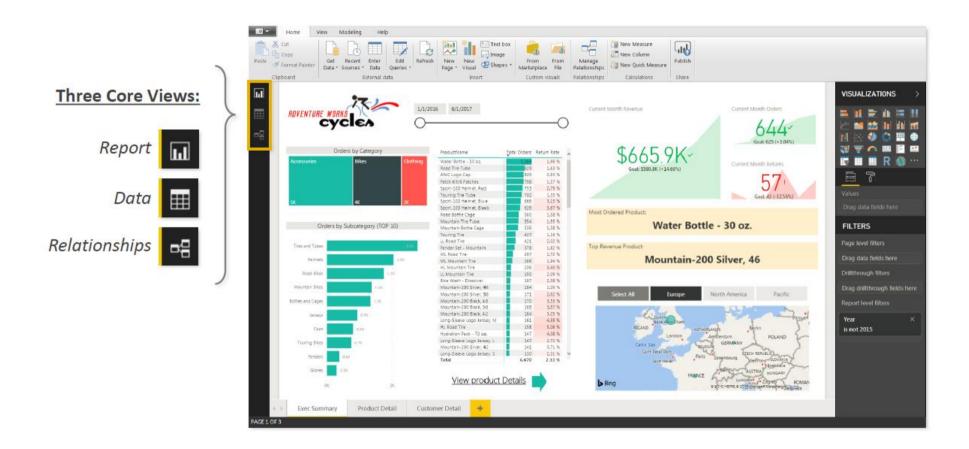
2) In the "Data Load" tab, deselect the "Update relationships" and "Autodetect new relationships after data is loaded" options

#### **REGIONAL SETTINGS**

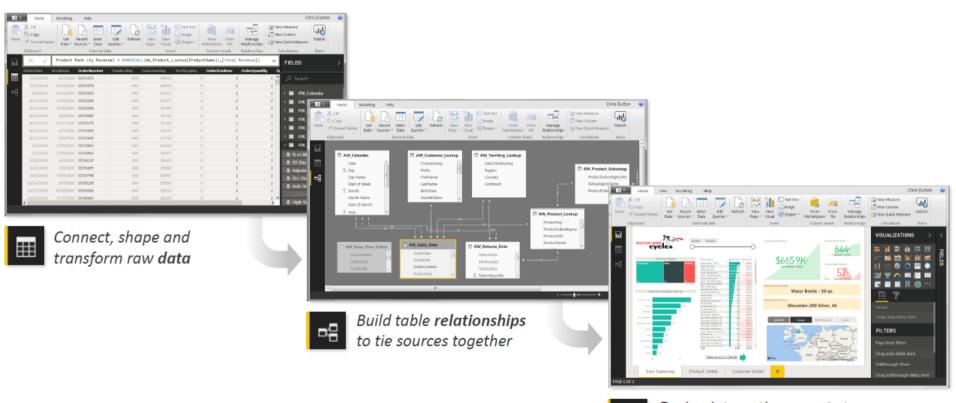


**3)** In the "Regional Settings" tab, make sure to use the "English (United States)" locale for import

# THE POWER BI INTERFACE



# THE POWER BI WORKFLOW



Design interactive **reports** to explore and visualize data

## **HELPFUL RESOURCES**



The "Help" tab includes documentation, training videos, sample files, templates, and links to support blogs and communities – all within Power BI Desktop





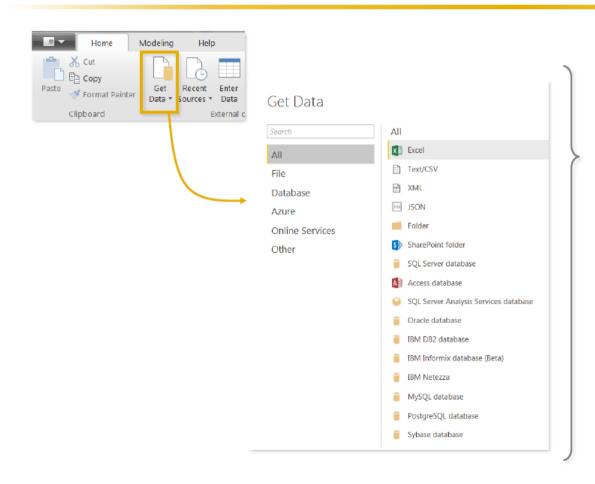


The Microsoft Power BI blog (powerbi.microsoft.com/blog) publishes monthly summaries to showcase new features

The Microsoft Power BI YouTube Channel publishes demos, feature summaries, and advanced tutorials (check out "Guy in a Cube" too!) Power BI User Groups (PUG) are communities of users, which include both local meet-ups and helpful online forums (pbiusergroup.com)



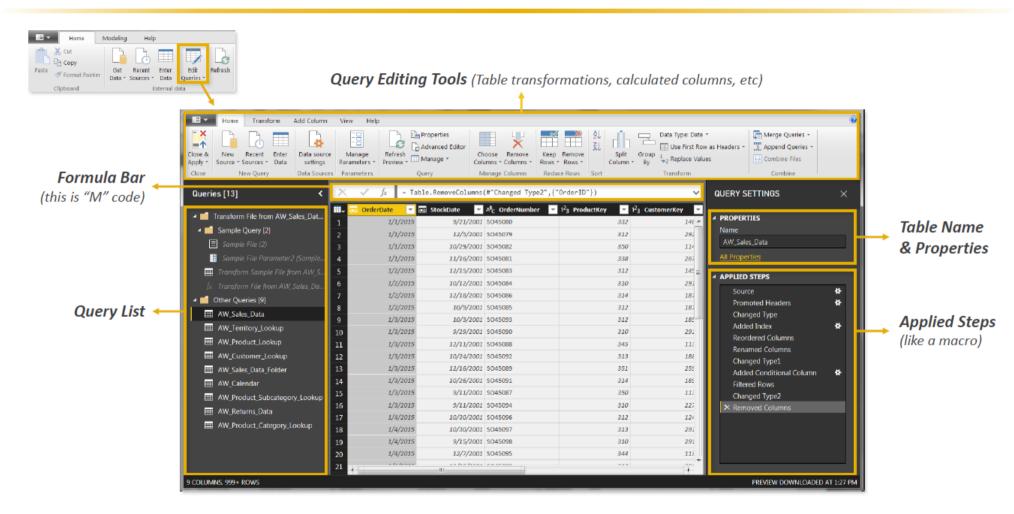
# TYPES OF DATA CONNECTORS



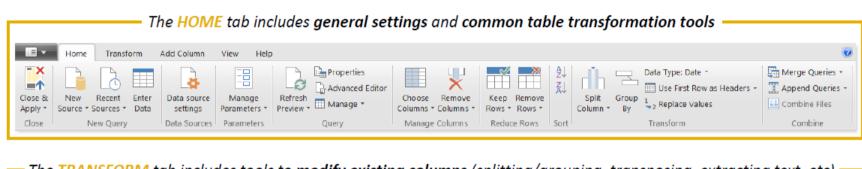
Power BI can connect to virtually **any** type of source data, including (but not limited to):

- Flat files & Folders (csv, text, xls, etc)
- Databases (SQL, Access, Oracle, IBM, Azure, etc)
- Online Services (Sharepoint, GitHub, Dynamics 365, Google Analytics, Salesforce, Power BI Service, etc)
- Others (Web feeds, R scripts, Spark, Hadoop, etc)

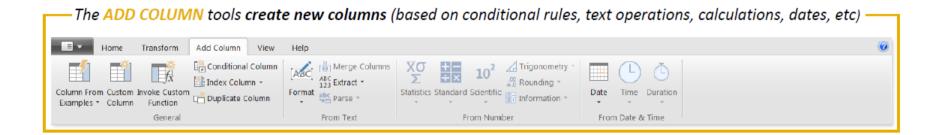
# THE QUERY EDITOR



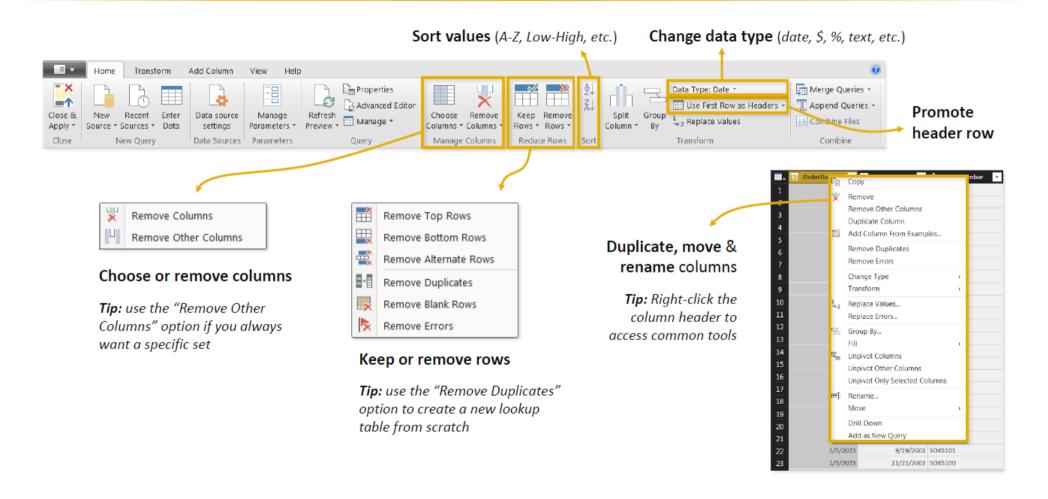
# QUERY EDITING TOOLS



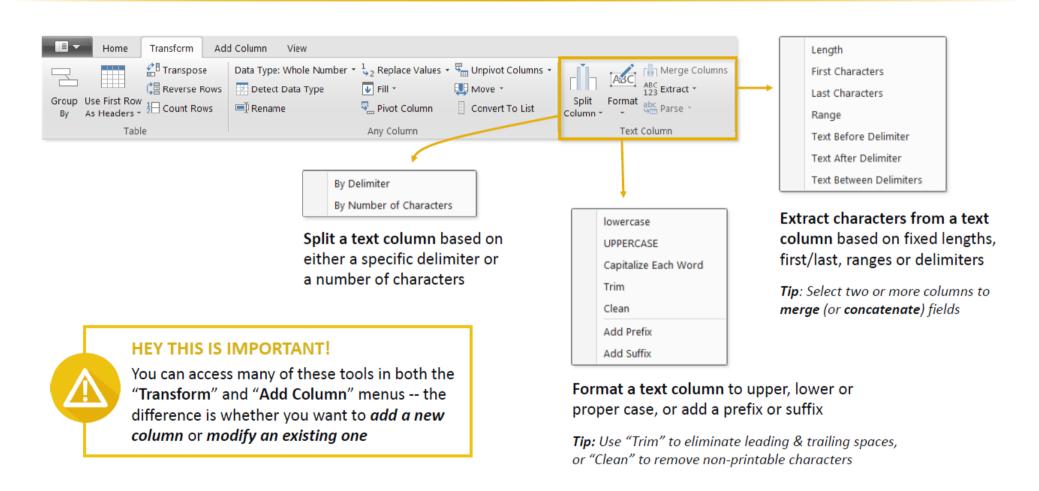




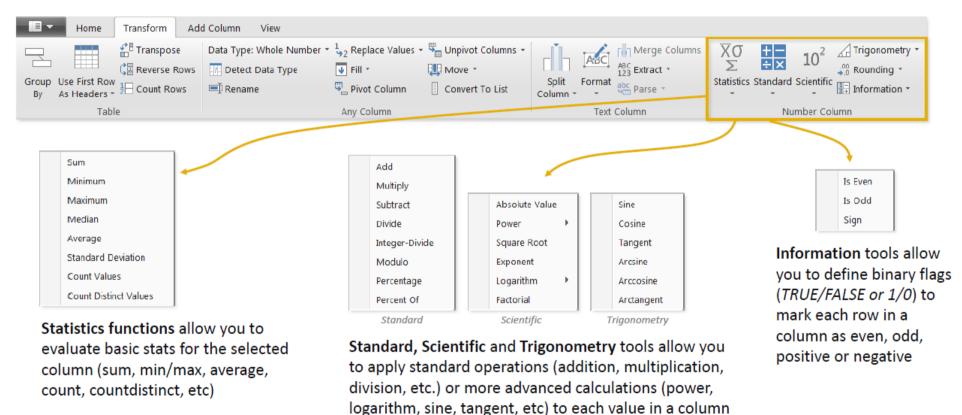
# **BASIC TABLE TRANSFORMATIONS**



# **TEXT-SPECIFIC TOOLS**



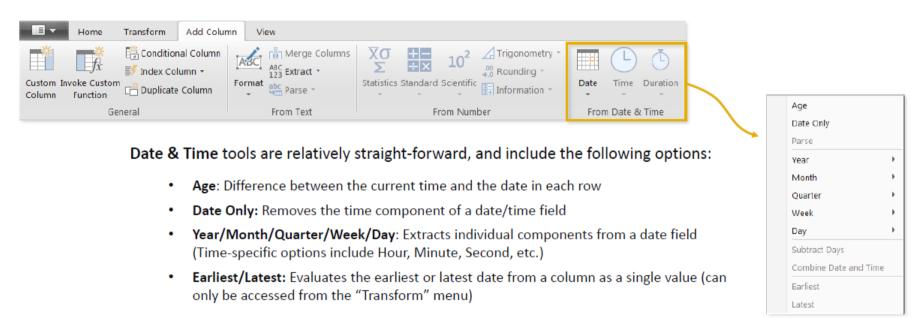
## **NUMBER-SPECIFIC TOOLS**



**Note:** These tools return a SINGLE value, and are commonly used to explore a table rather than prepare it for loading

**Note:** Unlike the Statistics options, these tools are applied to each individual row in the table

## DATE-SPECIFIC TOOLS



**Note:** You will almost always want to perform these operations from the "Add Column" menu to build out new fields, rather than transforming an individual date/time column



#### PRO TIP:

Load up a table containing a single date column and use Date tools to build out an entire calendar table



### DAX SYNTAX

#### **MEASURE NAME**

 Note: Measures are always surrounded in brackets (i.e. [Total Quantity]) when referenced in formulas, so spaces are OK Referenced Referenced

TABLE NAME COLUMN NAME

Total Quantity: =SUM(Transactions[quantity])

#### **FUNCTION NAME**

- Calculated columns don't always use functions, but measures do:
  - In a Calculated Column, =Transactions[quantity]
    returns the value from the quantity column in
    each row (since it evaluates one row at a time)
  - In a Measure, =Transactions[quantity] will return an error since Power BI doesn't know how to translate that as a single value (you need some sort of aggregation)

**Note:** This is a "fully qualified" column, since it's preceded by the table name -- table names with spaces must be surrounded by single quotes:

- Without a space: Transactions[quantity]
- With a space: 'Transactions Table' [quantity]



#### PRO TIP:

For **column** references, use the fully qualified name (i.e. **Table[Column]**) For **measure** references, just use the measure name (i.e. **[Measure]**)

# DAX OPERATORS

Arithmetic Operator	Meaning	Example
+	Addition	2 + 7
-	Subtraction	5 – 3
*	Multiplication	2 * 6
/	Division	4/2
۸	Exponent	2 ^ 5

Comparison Operator	Meaning	Example
=	Equal to	[City]="Boston"
>	Greater than	[Quantity]>10
<	Less than	[Quantity]<10
>=	Greater than or equal to	[Unit_Price]>=2.5
<=	Less than or equal to	[Unit_Price]<=2.5
<b>&lt;&gt;</b>	Not equal to	[Country]<>"Mexico"

Pay attention to these!

+			<u>[</u>		
Text/Logical Operator			Meaning	Example	
&			Concatenates two values to produce one text string	[City] & " " & [State]	
&&			Create an AND condition between two logical expressions	([State]="MA") && ([Quantity]>10)	
(double pipe)			Create an OR condition between two logical expressions	([State]="MA")    ([State]="CT")	
IN		Creat	tes a logical OR condition based on a given list (using curly brackets)	'Store Lookup'[State] IN { "MA", "CT", "NY" }	

<sup>\*</sup>Head to www.msdn.microsoft.com for more information about DAX syntax, operators, troubleshooting, etc

## COMMON FUNCTION CATEGORIES

# MATH & STATS Functions

Basic aggregation functions as well as "iterators" evaluated at the row-level

#### Common Examples:

- SUM
- AVERAGE
- MAX/MIN
- DIVIDE
- COUNT/COUNTA
- COUNTROWS
- DISTINCTCOUNT

#### Iterator Functions:

- SUMX
- AVERAGEX
- MAXX/MINX
- RANKX
- COUNTX

# **LOGICAL** Functions

Functions for returning information about values in a given conditional expression

#### Common Examples:

- IF
- IFERROR
- AND
- OR
- NOT
- SWITCH
- TRUE
- FALSE

# **TEXT** Functions

Functions to manipulate text strings or control formats for dates, times or numbers

#### Common Examples:

- CONCATENATE
- FORMAT
- LEFT/MID/RIGHT
- UPPER/LOWER
- PROPER
- LEN
- SEARCH/FIND
- REPLACE
- REPT
- SUBSTITUTE
- TRIM
- UNICHAR

### FILTER Functions

Lookup functions based on related tables and filtering functions for dynamic calculations

#### Common Examples:

- CALCULATE
- FILTER
- ALL
- ALLEXCEPT
- RELATED
- RELATEDTABLE
- DISTINCT
- VALUES
- EARLIER/EARLIEST
- HASONEVALUE
- HASONEFILTER
- ISFILTERED
- USERELATIONSHIP

### DATE & TIME Functions

Basic date and time functions as well as advanced time intelligence operations

#### Common Examples:

- DATEDIFF
- YEARFRAC
- YEAR/MONTH/DAY
- HOUR/MINUTE/SECOND
- TODAY/NOW
- WEEKDAY/WEEKNUM

#### Time Intelligence Functions:

- DATESYTD
- DATESQTD
- DATESMTD
- DATEADD
- DATESINPERIOD

## **BASIC DATE & TIME FUNCTIONS**

DAY/MONTH/ Returns the day of the month (1-31), month =DAY/MONTH/YEAR(Date) of the year (1-12), or year of a given date YEAR() **HOUR/MINUTE/** Returns the hour (0-23), minute (0-59), or **=HOUR/MINUTE/SECOND**(Datetime) second (0-59) of a given datetime value SECOND() =TODAY/NOW() TODAY/NOW() Returns the current date or exact time WEEKDAY/ Returns a weekday number from 1 (Sunday) =WEEKDAY/WEEKNUM(Date, [ReturnType]) to 7 (Saturday), or the week # of the year WEEKNUM() Returns the date of the last day of the **=EOMONTH**(StartDate, Months) EOMONTH() month, +/- a specified number of months Returns the difference between two dates, DATEDIFF() =DATEDIFF(Date1, Date2, Interval) based on a selected interval

# BASIC LOGICAL FUNCTIONS (IF/AND/OR)

Checks if a given condition is met, and IF() =IF(LogicalTest, ResultIfTrue, [ResultIfFalse]) returns one value if the condition is TRUE, and another if the condition is FALSE Evaluates an expression and returns a =IFERROR(Value, ValueIfError) IFERROR() specified value if the expression returns an error, otherwise returns the expression itself Checks whether both arguments are TRUE, =AND(Logical1, Logical2) AND() and returns TRUE if both arguments are Note: Use the && and TRUE, otherwise returns FALSE **[]** operators if you want to include more than two conditions! Checks whether one of the arguments is

TRUE to return TRUE, and returns FALSE if both arguments are FALSE

OR()

=OR(Logical1, Logical2)

## **BASIC MATH & STATS FUNCTIONS**

SUM()

Evaluates the sum of a column

=SUM(ColumnName)

AVERAGE()

Returns the average (arithmetic mean) of all the numbers in a column

=AVERAGE(ColumnName)

MAX()

Returns the largest value in a column or between two scalar expressions

=MAX(ColumnName) or =MAX(Scalar1, [Scalar2])

MIN()

Returns the smallest value in a column or between two scalar expressions

=MIN(ColumnName) or =MIN(Scalar1, [Scalar2])

DIVIDE()

Performs division and returns the alternate result (or blank) if div/0

=DIVIDE(Numerator, Denominator, [AlternateResult])

# COUNT, COUNTA, DISTINCTCOUNT & COUNTROWS

COUNT()

Counts the number of cells in a column that contain numbers

**=COUNT**(ColumnName)

COUNTA()

Counts the number of non-empty cells in a column (numerical and non-numerical)

=COUNTA(ColumnName)

**DISTINCTCOUNT()** 

Counts the number of distinct or unique values in a column

**=DISTINCTCOUNT**(ColumnName)

COUNTROWS()

Counts the number of rows in the specified table, or a table defined by an expression

=COUNTROWS(Table)



# To Download Resources for the Workshop

Scan



Type: https://bit.ly/42tDeDT

