

## David BÉRARD

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### About me, and my aspirations

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I am a person that takes great joy in working and improving the operation of the company I work for. I like to think that I make a difference and that my presence has a positive impact. I differentiate myself due to my capacity to think outside the box and to adapt to new situations. My ability to see problems globally, and to initiate rapid consensual decision making and to bring structure through robust processes and associated training, makes me an excellent candidate for a leadership role. My job must be challenging and must provide me with new experiences.

I am looking for an employer who values the development of both my professional and personal skills and competencies, through mentoring and continuous education programs. Finally, I am looking for an organization that will allow me to grow through functions of greater responsibility.

### Summary of skills

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**Speak and write:** French and English

**Software:** Microsoft Office, Google Workspace and a great adaptability to any software

**Programing:** OOP, Web, Android and SQL

**Soft skills:** Project and product management, training, data analysis, process deployment and documentation, and customer service

### Academics and Certifications

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BEng, Software Engineering Program, Concordia University	Sept. 2015 – May 2020
DEC, Pure and Applied Science, Dawson College	Sept. 2012 – Dec. 2014
DES, Advanced Mathematics, Collège Français de Longueuil	Sept. 2007 – June 2012

### Professional experiences

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IT programme manager, Emyode / Consultation service September 2022 – Actual

- Working in multi-project mode to deliver development and Microsoft Azure management projects.
- My responsibilities include but are not limited to managing customer expectations, managing development teams including Operations Continuity Specialists (SCDO) responsible for guaranteeing functional and technological analysis, on-time delivery and quality of the deliverable to the customer.
- Management of various projects such as: software architecture and development,

inter-tenant migration, Microsoft Azure infrastructure architecture, and 24/7 technical support.

IT project manager, ESI Technologies September 2021 – September 2022

- Working with professional services on a multi project approach
- My responsibility includes but are not limited to managing clients expectation and risks (including the creation of a mitigation plan), and creating a project plan
- Diverse type of project : VoIP phone system deployment, Infrastructure and network audit, modernisation of security infrastructure, O365 migration, and more.

IT project manager, La Tablee des Chefs May 2018 – September 2021

- Business analyst for the conception of new and improve web platform
- Establish of new technology and processes to improve productivity
- Management of technological subcontractor and service provider

Access control and accreditation coordinator, C2 International April 2017 – June 2017

Student - Assistant project manager, Pratt and Whitney Canada Sept. 2016 – April 2017

- Build, test and supervise the development of process-oriented production tools.
- Clarify requirement and system logic for consulting services
- Manage sources of information and adapt if for practical purposes (Data analysis)

Operations assistant, Transfreight (for BRP) April 2015 – July 2015

Student - Quality analyst, Bombardier Aerospace June 2014 – Sept. 2014

Student - Blue collar, City of Montréal June 2012 – Sept. 2013

## Volunteer work

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Black Goat Farm / Technical assistant May 2021

Tiny Secrets Nature Retreat / Technical assistant November 2020

Youth Fusion / Entrepreneurship program evaluation May 2019

ConUHacks III / Accreditation, meal preparation and organization January 2018

World Design Summit / Assembling modules and handling October 2017

C2 Montreal / Accreditation and Access Control May 2016

Foundation Simple Plan / Fundraising November 2014