



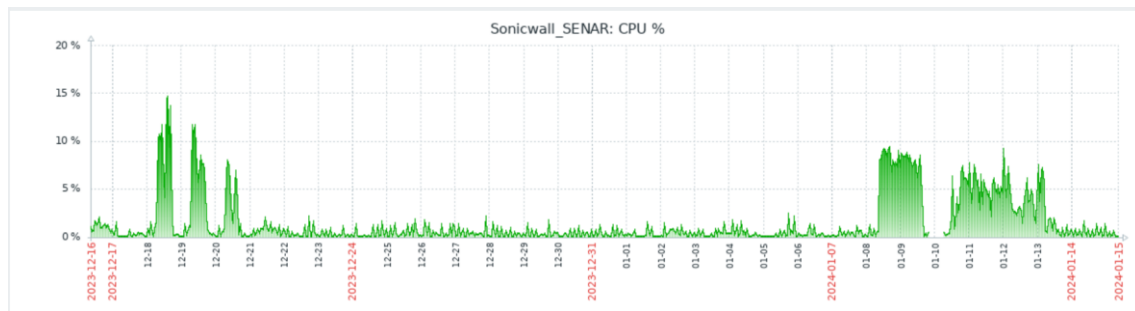
## RELATÓRIO DE CHAMADOS MENSAL

14/12 a 13/01 /2024

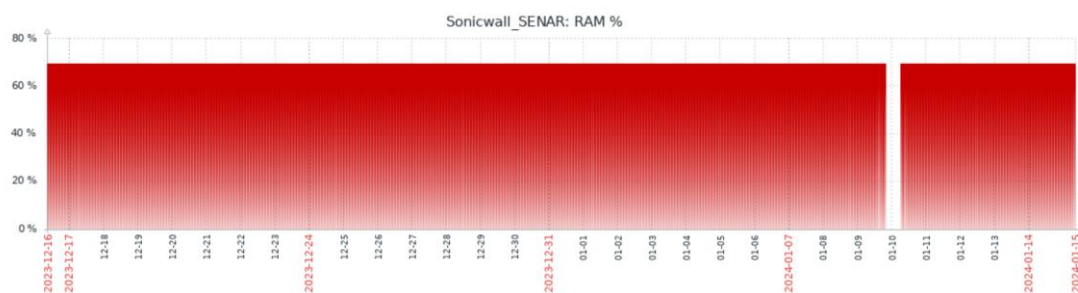


## Monitoramento SonicWall

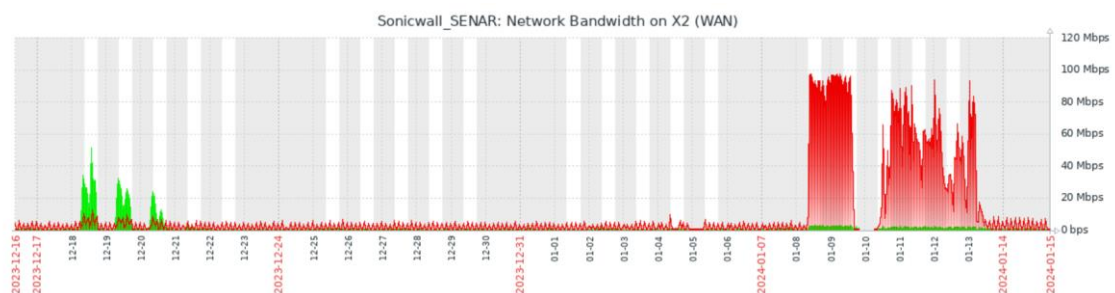
### Processador



### Memória



### Interface de Internet



# Top Initiators

**Schedule Name:**

Ondemand

**Report on Firewall:**

SENAR

**Firewall Type:**

TZ

**Report Period:**

December 16, 2023 00:00:00 to  
January 15, 2024 23:59:59



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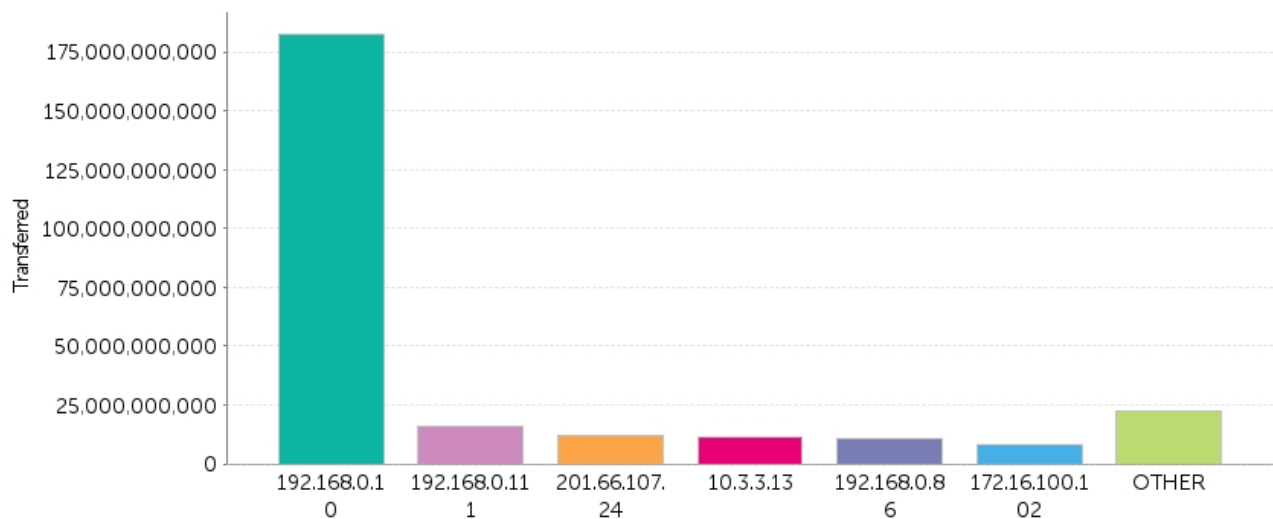
# Table of Contents

Data Usage - Top Initiators	.....	1
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## Data Usage - Top Initiators

This section provides a list of the top IP addresses, MAC address and the total traffic counts from devices behind your firewall. This information provides insight into the largest consumers of traffic by volume going through your firewall.



	Initiator IP	Initiator Host	Initiator MAC	User	Connections	Transferred
1	192.168.0.10		84:2b:2b:74:10:a9	Unknown (SSO failed)	24943	148 GB
2	192.168.0.10		84:2b:2b:74:10:a9	SENAR\suporte	2113	22.24 GB
3	192.168.0.111		d0:94:66:b2:55:be	SENAR\anna	18672	14.7 GB
4	201.66.107.24	201-66-107-24.user3p.brasiltelecom.	e8:f7:24:e4:b9:09		168	11.02 GB
5	10.3.3.13		00:87:40:11:13:7c		35148	10.5 GB
6	192.168.0.86		00:be:43:c6:10:4d	SENAR\luiz.claudio	64514	9.76 GB
7	172.16.100.102			senar.local\jean	3	7.79 GB
8	192.168.0.184		00:be:43:c5:f7:44	SENAR\eduardo	16938	7.67 GB
9	192.168.0.73		00:be:43:c5:f2:3b	SENAR\jeferson	58221	7.61 GB
10	10.3.3.91		7e:f5:d7:cf:cb:e0		19429	5.73 GB



# Data Usage - Top Initiators

(Continued)

This section provides a list of the top IP addresses, MAC address and the total traffic counts from devices behind your firewall. This information provides insight into the largest consumers of traffic by volume going through your firewall.

Total:	240,149	245.01 GB
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- Report generated for timezone: Brasilia Time
- Report owner: System@LocalDomain

# Top Services

**Schedule Name:**

Ondemand

**Report on Firewall:**

SENAR

**Firewall Type:**

TZ

**Report Period:**

December 16, 2023 00:00:00 to  
January 15, 2024 23:59:59



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# Table of Contents

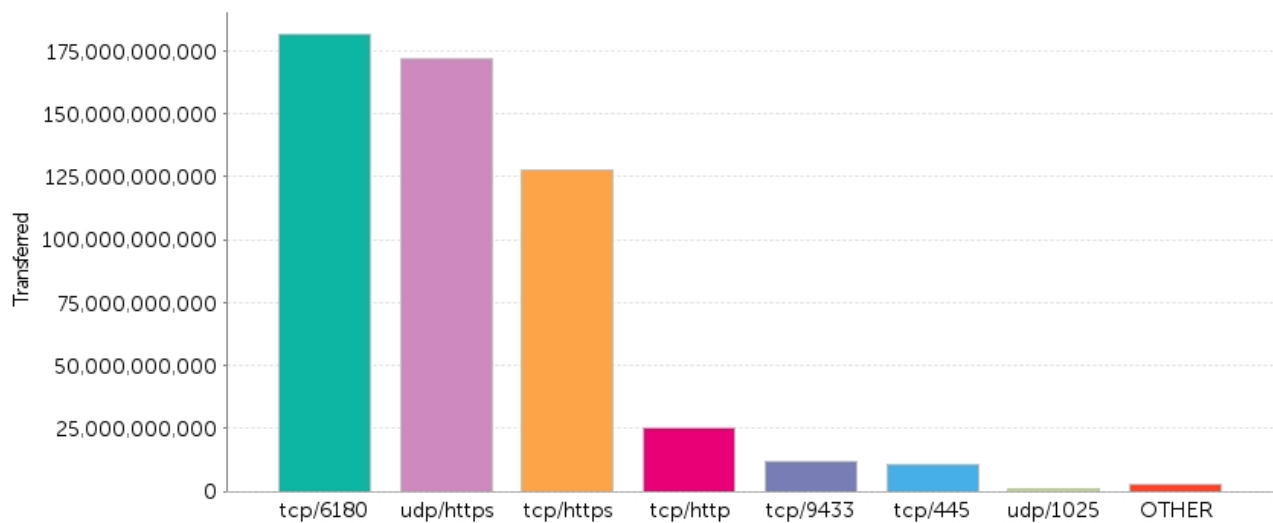
Data Usage - Top Services	.....	1
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## Data Usage - Top Services

This section provides information on the underlying protocol used in traffic movement. It also includes the number of connections and amount of data transferred.



	Service	Connections	Transferred
1	tcp/6180	2573	168.93 GB
2	udp/https	829983	159.88 GB
3	tcp/https	1060574	118.66 GB
4	tcp/http	324494	23.7 GB
5	tcp/9433	1883	11.04 GB
6	tcp/445	3180	10 GB
7	udp/1025	43	1.06 GB
8	udp/3478	6931	1,000.57 MB
9	udp/1024	74	875.09 MB
10	tcp/7680	37526	824.07 MB



# Data Usage - Top Services

(Continued)

This section provides information on the underlying protocol used in traffic movement. It also includes the number of connections and amount of data transferred.

Total:	2,267,261	495.92 GB
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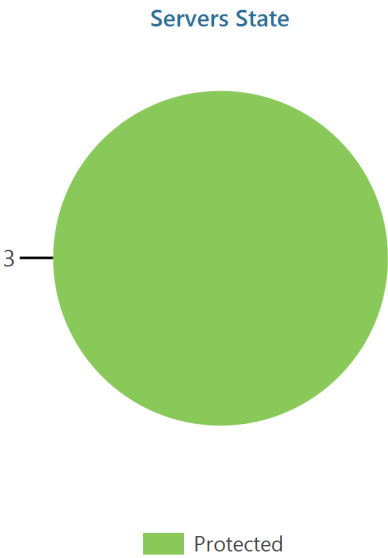
- Report generated for timezone: Brasilia Time
- Report owner: System@LocalDomain

Description

Report Parameters

RPO:	1 day
Operation mode:	Server
Exclusion mask:	
Management type:	Backup server
Guest OS:	Windows
Included companies:	1

Summary



Overview

Company	Protected Servers	Unprotected Servers – Out of RPO	Unprotected Servers – No Backup
SENAR	3 of 3	0 of 3	0 of 3

SENAR – Protected Agents

Location: Default location

Management type: by Backup server

Job Name	Backup Source	Backup Repository	Available Restore Points	Last Backup State	Last Backup Date	Guest OS
servidor.senar.local						
Senar Palmas JOB Servidor - Pastas	D:\Arrecadação D:\Asjur D:\Chefe de Gabinete D:\Contabilidade D:\Contratos D\CPL D\Financeiro	Default Backup Repository	130	Success	15/01/2024 04:00	Windows
SRV-AD.senar.local						
SENAR - SRV-AD NOVO	Entire Computer	Default Backup Repository	60	Success	15/01/2024 06:00	Windows
SRV-RM.senar.local						
SENAR PALMAS - RM	Entire Computer	Default Backup Repository	224	Success	15/01/2024 06:00	Windows

# EXTRATO DE CONSUMO CLIENTE



Filtro de datas: 14/12/2023 - 13/01/2024

Data de geração do relatório: 16/01/2024, 14:36

## SENAR

2	03:40	0	0
TICKETS	HORAS APONTADAS	VALORES EXTRAS	DESLOCAMENTOS

## ATENDIMENTOS

TIPO DE ATENDIMENTO	EXTERNO	REMOTO	INTERNO	TOTAL
Default	00:00	03:40	00:00	03:40
TOTAL ATENDIMENTO	00:00	03:40	00:00	03:40

# EXTRATO DE CONSUMO CLIENTE / SENAR



Filtro de datas: 14/12/2023 - 13/01/2024

## DETALHAMENTO TICKETS

#2997 - (Bloquear Twitter) <span>Fechado</span>					SOLICITANTE: DANIEL PEREIRA TRANCOSO BORGES		
Data	Hora inicial	Hora final	Duração	Valor	Assistência	Técnico	Contrato / Serviço
18/12/2023	11:34	11:34	00:00	R\$0,00	Remoto	Daniel Oliveira Santiago	Default

#3064 - (Verificar Servidores) <span>Fechado</span>					SOLICITANTE: DANIEL OLIVEIRA SANTIAGO		
Data	Hora inicial	Hora final	Duração	Valor	Assistência	Técnico	Contrato / Serviço
14/12/2023	08:20	08:40	00:20	R\$0,00	Remoto	Daniel Oliveira Santiago	Default
18/12/2023	09:20	09:40	00:20	R\$0,00	Remoto	Daniel Oliveira Santiago	Default
20/12/2023	10:00	10:20	00:20	R\$0,00	Remoto	Daniel Oliveira Santiago	Default
22/12/2023	08:20	08:30	00:10	R\$0,00	Remoto	Daniel Oliveira Santiago	Default
26/12/2023	09:20	09:50	00:30	R\$0,00	Remoto	Daniel Oliveira Santiago	Default
28/12/2023	08:20	08:40	00:20	R\$0,00	Remoto	Daniel Oliveira Santiago	Default
02/01/2024	08:20	08:40	00:20	R\$0,00	Remoto	Daniel Oliveira Santiago	Default
04/01/2024	09:20	09:40	00:20	R\$0,00	Remoto	Daniel Oliveira Santiago	Default
08/01/2024	08:30	08:40	00:10	R\$0,00	Remoto	Daniel Oliveira Santiago	Default
10/01/2024	09:30	09:50	00:20	R\$0,00	Remoto	Daniel Oliveira Santiago	Default
12/01/2024	09:20	09:50	00:30	R\$0,00	Remoto	Daniel Oliveira Santiago	Default