



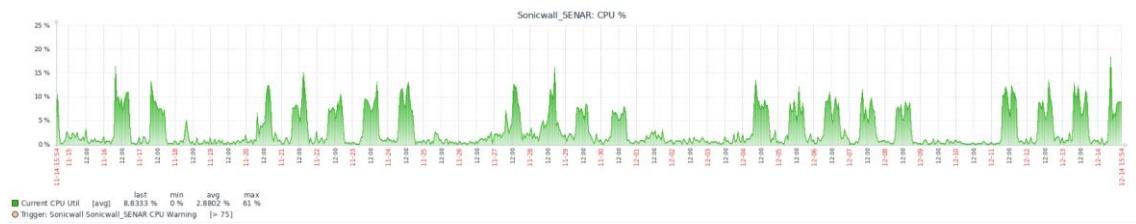
## RELATÓRIO DE CHAMADOS MENSAL

14/11 a 13/12 /2023

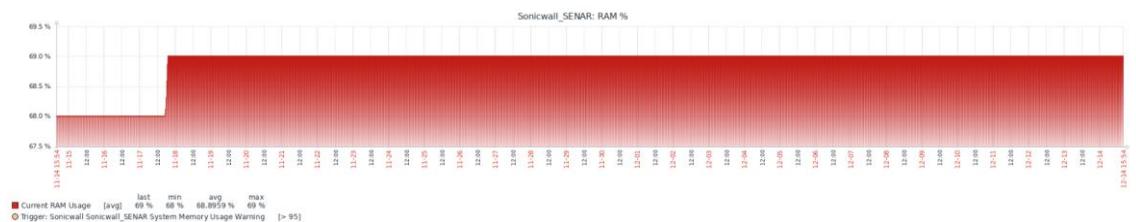


## Monitoramento SonicWall

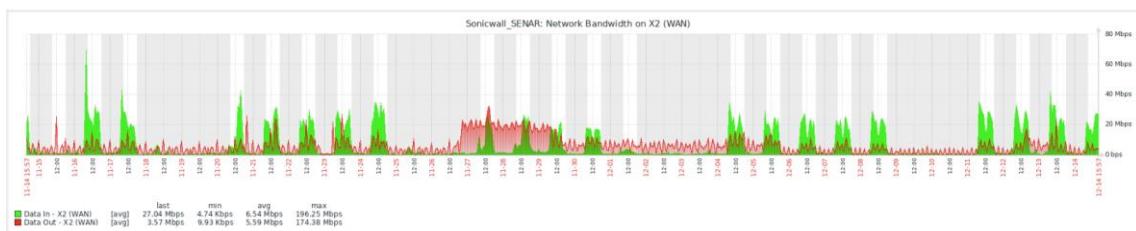
### Processador



### Memória

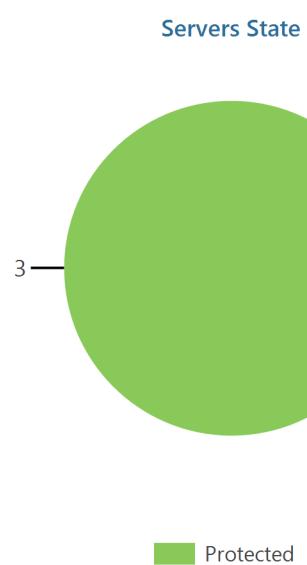


### Interface de Internet



**Description****Report Parameters**

RPO: 1 day  
Operation mode: Server  
Exclusion mask:  
Management type: Backup server  
Guest OS: Windows  
Included companies: 1

**Summary**

## Overview

Company	Protected Servers	Unprotected Servers – Out of RPO	Unprotected Servers – No Backup
SENDAR	3 of 3	0 of 3	0 of 3

## Details

### SENAR – Protected Agents

Location: Default location

Management type: by Backup server

Job Name	Backup Source	Backup Repository	Available Restore Points	Last Backup State	Last Backup Date	Guest OS
servidor.senar.local						
Senar Palmas JOB Servidor - Pastas	D:\Arrecadação D:\Asjur D:\Chefe de Gabinete D:\Contabilidade D:\Contratos D:\CPL D:\Financeiro	Default Backup Repository	117	Success	14/12/2023 04:00	Windows
SRV-AD.senar.local						
SENAR PALMAS - AD01	Entire Computer	Default Backup Repository	159	Success	14/12/2023 04:00	Windows
SRV-RM.senar.local						
SENAR PALMAS - RM	Entire Computer	Default Backup Repository	226	Success	14/12/2023 06:00	Windows

# Top Categories

**Schedule Name:**

Ondemand

**Report on Firewall:**

SENAR

**Firewall Type:**

TZ

**Report Period:**

November 14, 2023 00:00:00 to  
December 14, 2023 23:59:59

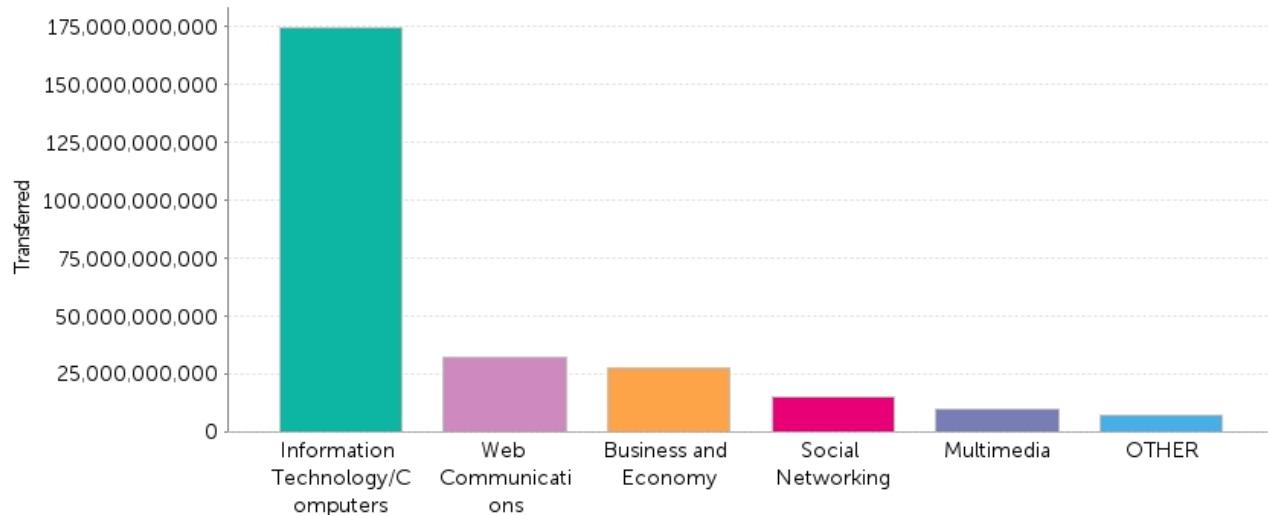


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## Web Activity - Top Categories

This section provides report containing information regarding categories of the websites along with the browse time.



	Category	Browse Time	Hits	Transferred
1	Information Technology/Computers	300h 11m 07s	720445	114.05 GB
2	Information Technology/Computers	91h 31m 58s	219679	33.56 GB
3	Web Communications	43h 03m 03s	103322	21.73 GB
4	Business and Economy	73h 00m 24s	175216	18.5 GB
5	Information Technology/Computers	45h 16m 37s	108665	15.19 GB
6	Social Networking	35h 31m 31s	85261	14.06 GB
7	Multimedia	08h 24m 54s	20196	9.16 GB
8	Web Communications	15h 10m 51s	36434	7.88 GB
9	Business and Economy	23h 52m 46s	57311	6.78 GB
10	Not Rated	23h 50m 28s	57219	6.17 GB



## Web Activity - Top Categories

(Continued)

This section provides report containing information regarding categories of the websites along with the browse time.

Total:	1,583,748	247.08 GB
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- Report generated for timezone: Brasilia Time
- Report owner: System@LocalDomain

# Top Services

**Schedule Name:**

Ondemand

**Report on Firewall:**

SENR

**Firewall Type:**

TZ

**Report Period:**

December 14, 2023 05:00:00 to  
December 14, 2023 17:59:59

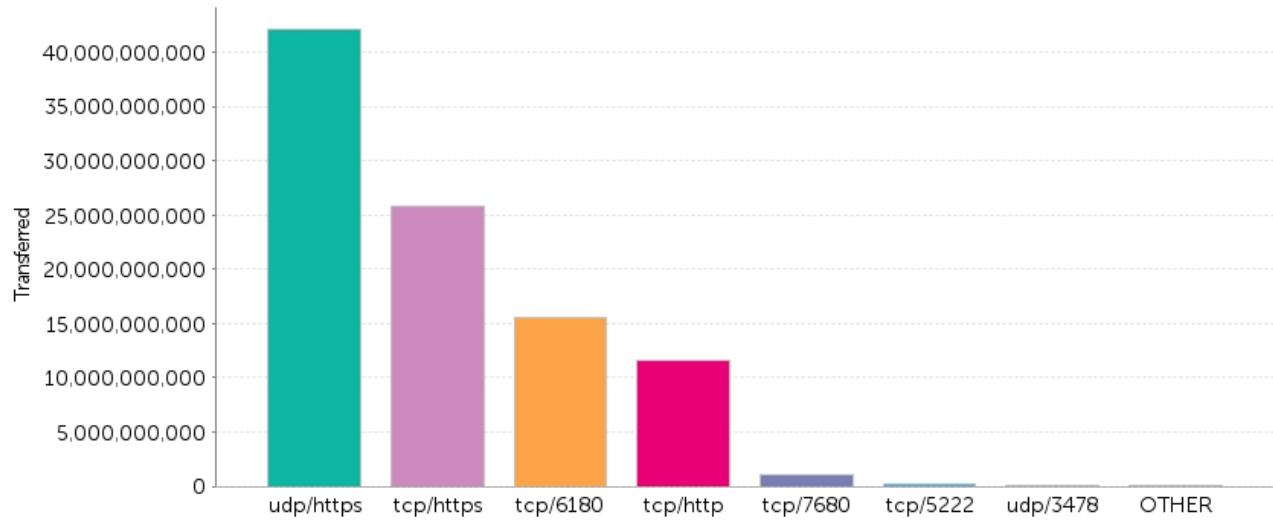


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## Data Usage - Top Services

This section provides information on the underlying protocol used in traffic movement. It also includes the number of connections and amount of data transferred.



	Service	Connections	Transferred
1	udp/https	195792	39.15 GB
2	tcp/https	276545	24 GB
3	tcp/6180	86	14.52 GB
4	tcp/http	41497	10.79 GB
5	tcp/7680	6794	1.04 GB
6	tcp/5222	6029	139.63 MB
7	udp/3478	1947	131.38 MB
8	tcp/5938	174	75.88 MB
9	tcp/445	363	29.35 MB
10	udp/28571	10	26.27 MB

 Data Usage - Top Services

(Continued)

This section provides information on the underlying protocol used in traffic movement. It also includes the number of connections and amount of data transferred.

Total:	529,237	89.9 GB
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- Report generated for timezone: Brasilia Time
- Report owner: System@LocalDomain

# Web Filter Details

**Schedule Name:**

Ondemand

**Report on Firewall:**

SENAR

**Firewall Type:**

TZ

**Report Period:**

November 14, 2023 00:00:00 to  
December 14, 2023 23:59:59



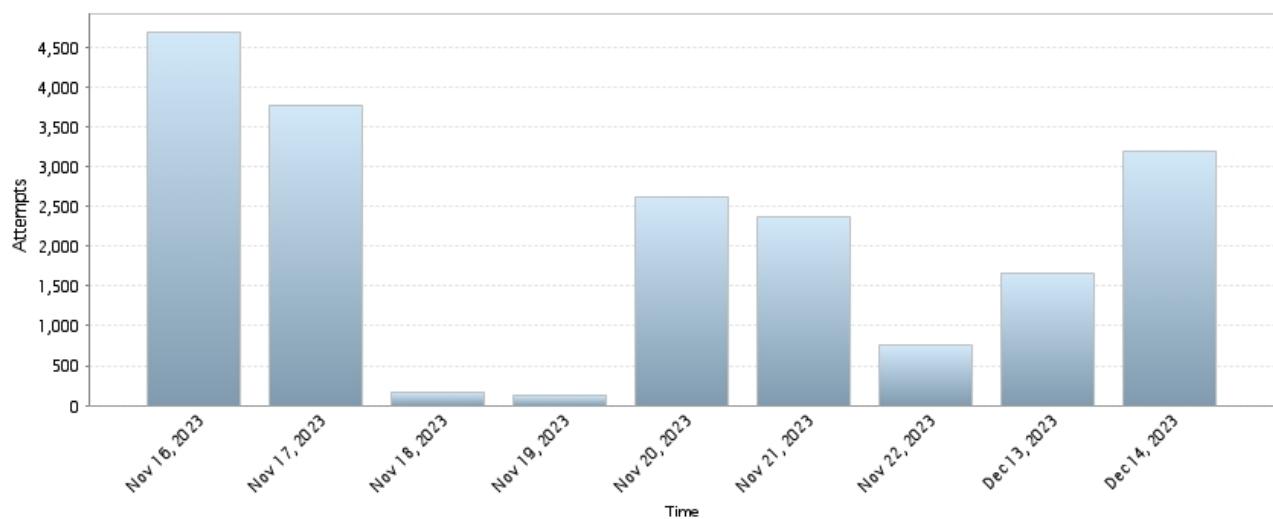
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## Web Filter - Web Filter Details

This section provides detailed report of the web filter event.

### Timeline



	Time	Attempts
1	Nov 16, 2023	4693
2	Nov 17, 2023	3772
3	Nov 18, 2023	173
4	Nov 19, 2023	134
5	Nov 20, 2023	2622
6	Nov 21, 2023	2375
7	Nov 22, 2023	760
8	Dec 13, 2023	1669
9	Dec 14, 2023	3198

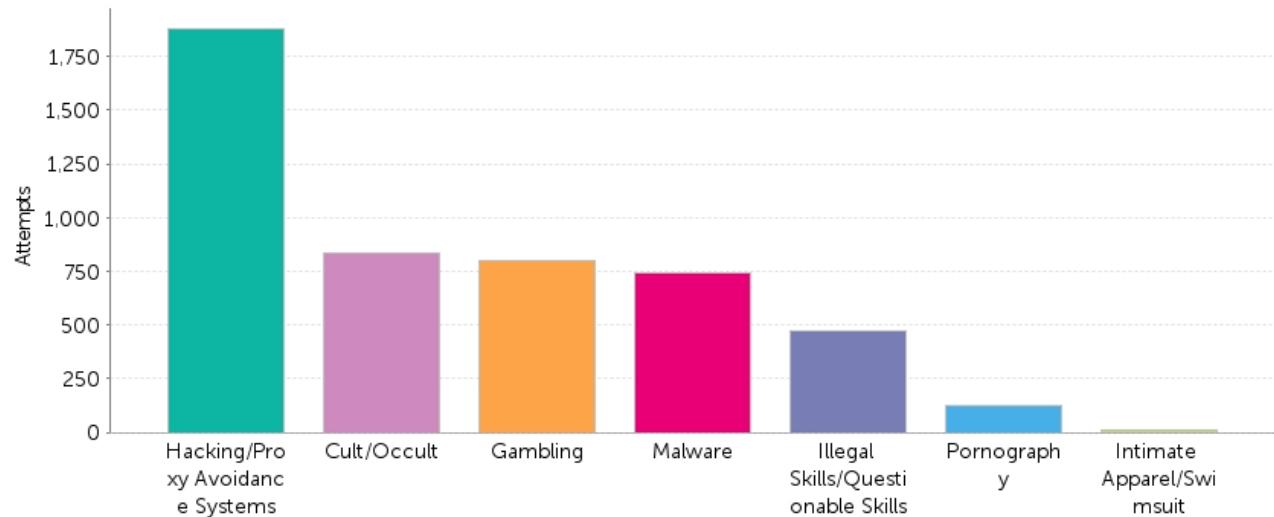
## Web Filter - Web Filter Details

(Continued)

This section provides detailed report of the web filter event.

Total:	19,396
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### Categories



Category	Attempts
Hacking/Proxy Avoidance Systems	1,881
Cult/Occult	833
Gambling	801
Malware	741
Illegal Skills/Questionable Skills	476
Pornography	125
Intimate Apparel/Swimsuit	10

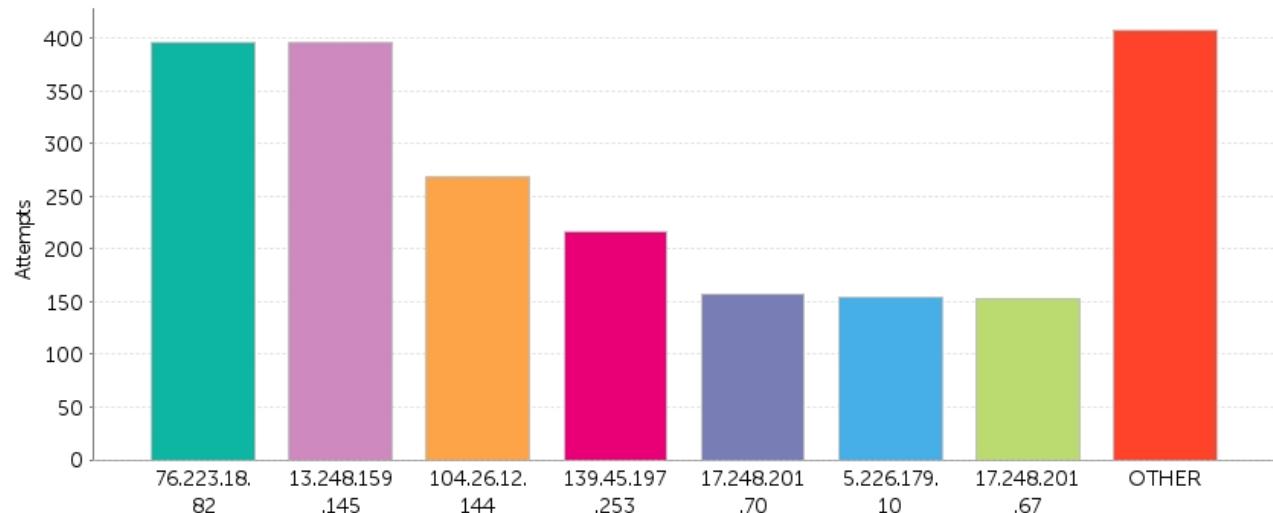
## Web Filter - Web Filter Details

(Continued)

This section provides detailed report of the web filter event.

Total:	4,867
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### Sites



	Site IP	Site Name	Category	Attempts
1	76.223.18.82	a61992635080e99d3.awsglobalaccelerator.com	Cult/Occult	396
2	13.248.159.145	a61992635080e99d3.awsglobalaccelerator.com	Cult/Occult	396
3	104.26.12.144		Illegal Skills/Questionable Skills	268
4	139.45.197.253		Malware	216
5	17.248.201.70		Hacking/Proxy Avoidance Systems	157
6	5.226.179.10		Gambling	154
7	17.248.201.67		Hacking/Proxy Avoidance Systems	153



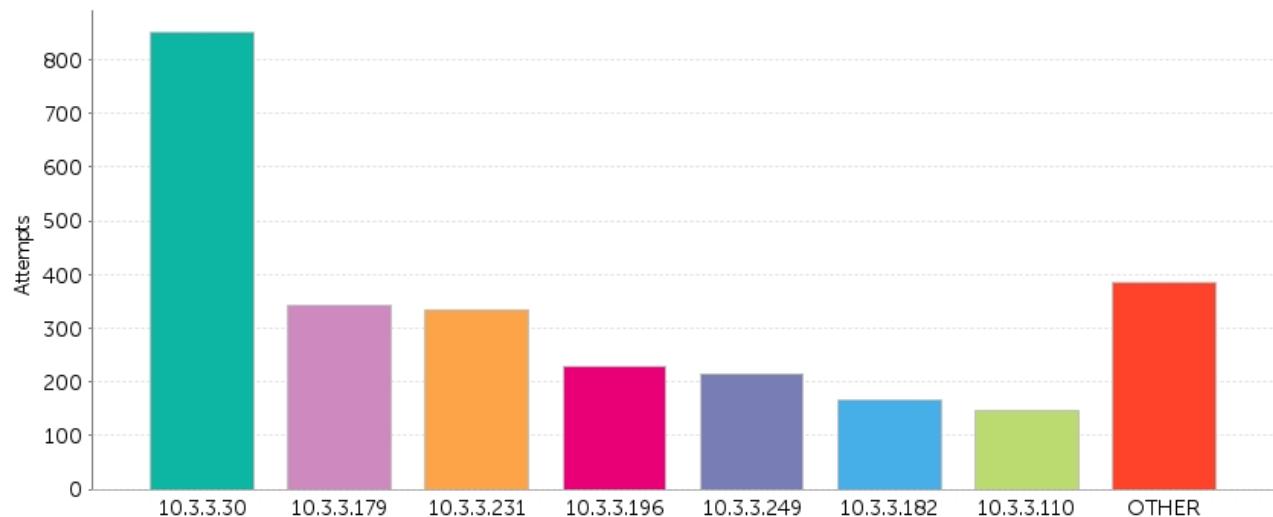
## Web Filter - Web Filter Details

(Continued)

This section provides detailed report of the web filter event.

	Site IP	Site Name	Category	Attempts
8	17.248.201.68		Hacking/Proxy Avoidance Systems	145
9	172.64.145.156		Gambling	134
10	17.248.201.72		Hacking/Proxy Avoidance Systems	129
Total:				2,148

### Initiators



	Initiator IP	Initiator Host	User	Attempts
1	10.3.3.30			850
2	10.3.3.179			342
3	10.3.3.231			334

## Web Filter - Web Filter Details

(Continued)

This section provides detailed report of the web filter event.

	Initiator IP	Initiator Host	User	Attempts
4	10.3.3.196			228
5	10.3.3.249			216
6	10.3.3.182			165
7	10.3.3.110			145
8	192.168.0.73		SENAR\jeferson	142
9	10.3.3.144			130
10	10.3.3.175			112
Total:				2,664

### Initiator Countries

	Initiator Country	Attempts
1	Private IP	4422
2	United Kingdom	252
3	United States	111
4	Australia	50
5	Ireland	32
Total:		4,867

### Responder Countries

Responder Country	Attempts



## Web Filter - Web Filter Details

(Continued)

This section provides detailed report of the web filter event.

Responder Country		Attempts
1	United States	4071
2	Private IP	445
3	United Kingdom	207
4	Russian Federation	72
5	Japan	46
6	Luxembourg	8
7	Iran (ISLAMIC Republic Of)	8
8	Spain	5
9	China	5
Total:		4,867

- Report generated for timezone: Brasilia Time
- Report owner: System@LocalDomain

# EXTRATO DE CONSUMO CLIENTE



Filtro de datas: 14/11/2023 - 13/12/2023

Data de geração do relatório: 14/12/2023, 16:27

## SENAR

**2**  
TICKETS

**00:32**  
HORAS APONTADAS

**0**  
VALORES EXTRAS

**0**  
DESLOCAMENTOS

## ATENDIMENTOS

TIPO DE ATENDIMENTO	EXTERNO	REMOTO	INTERNO	TOTAL
Default	00:00	00:32	00:00	00:32
<b>TOTAL ATENDIMENTO</b>	<b>00:00</b>	<b>00:32</b>	<b>00:00</b>	<b>00:32</b>

# EXTRATO DE CONSUMO CLIENTE / SENAR

Filtro de datas: 14/11/2023 - 13/12/2023

## DETALHAMENTO TICKETS

#2872 - (Liberação porta para acesso externo de Aplicação -

SENAR-AR/TO) **Fechado**

SOLICITANTE: ASSESSORIA DE INFORMÁTICA

Data	Hora inicial	Hora final	Duração	Valor	Assistência	Técnico	Contrato / Serviço
14/11/2023	08:20	08:42	00:22	R\$0,00	Remoto	Daniel Oliveira Santiago	Default

#2983 - (Acesso interno URL Credenciamento - SENAR-

AR/TO) **Fechado**

SOLICITANTE: ASSESSORIA DE INFORMÁTICA

Data	Hora inicial	Hora final	Duração	Valor	Assistência	Técnico	Contrato / Serviço
11/12/2023	10:50	11:00	00:10	R\$0,00	Remoto	Daniel Oliveira Santiago	Default