

Improving Attendance in Major League Soccer

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Background

Major League Soccer (MLS) is the top soccer league in the United States and Canada.



MLS started in 1996.

Has grown to 29 teams (30 in 2025).



Business Problem

Goal: Determine what factors have the greatest effect on attendance of MLS matches.

Factors I considered:

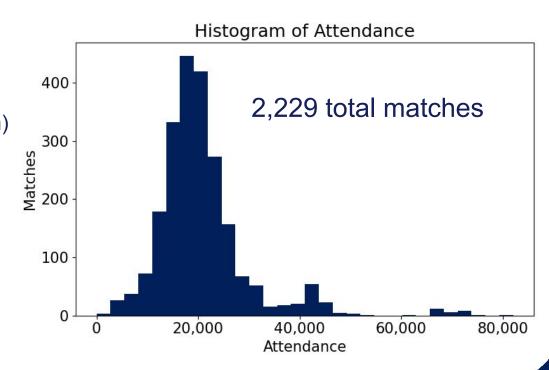
- 1. When matches were played
- 2. Which teams were playing
- 3. Weather



Data

I used match data from 2018-2023 (excluding 2020). (Source: FBref.com)

Weather data is within an hour of kick-off for each match. (Source: open-meteo.com)

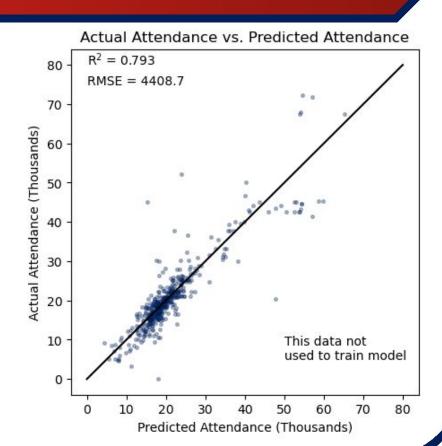




Modeling Attendance

Best model explained 79.3% of the variance in attendance.

Predicted attendance typically within 4,400 of true attendance.

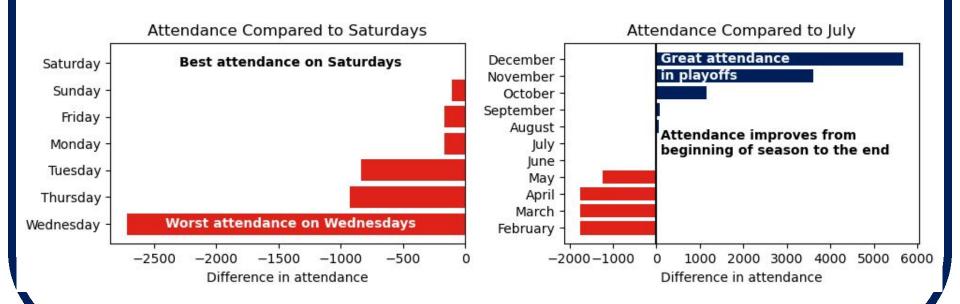




Results: When Should Matches Be Held?

Wednesday attendance about 2,800 worse than Saturdays.

Attendance improves as season progresses.

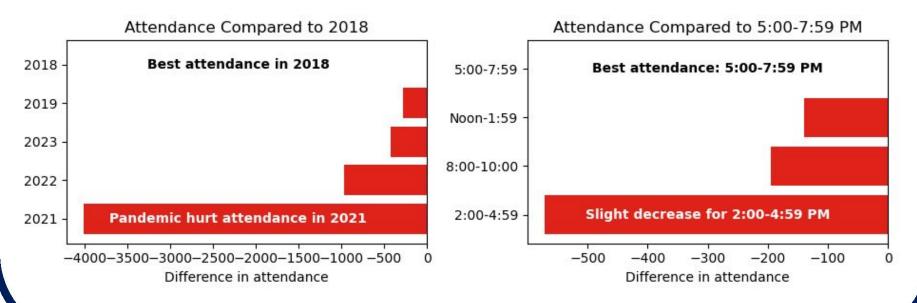




Results: When Should Matches Be Held?

Attendance improving after being affected by pandemic.

Kick-off time does not have huge effect on attendance.

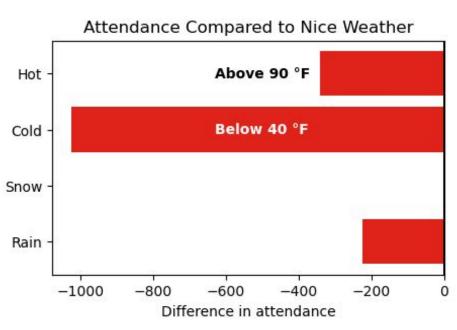




Results: Does Weather Matter?

Cold weather decreases attendance by ~1,000.

No evidence that precipitation affects attendance.

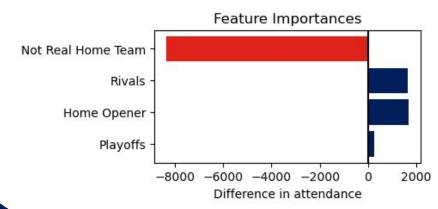


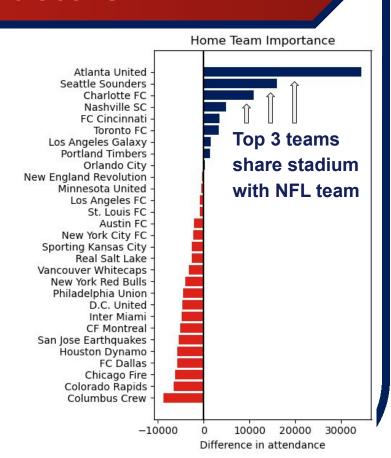


Results: Other Factors

Neutral matches have terrible attendance.

Home openers and rivalry matches improve attendance by almost 2,000.







Recommendations

Reduce midweek matches: Best attendance on weekends.

Getting rid of redundant competitions like the Leagues Cup would help free up weekends.



Recommendations

Reduce midweek matches.

Schedule winter matches in warmer cities with earlier kick-offs: Very cold matches could be avoided in February by favoring southern U.S. over northern U.S. and Canada.

Earlier matches mean warmer matches.



Recommendations

Reduce midweek matches.

Schedule winter matches in warmer cities with earlier kick-offs.

Make the regular season matter: Attendance improved as season progressed.

People want to see matches with high stakes.

MLS should consider playoff format used by Australian Football League.



Thank You

Any Questions?

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