# MEET WITH LIQUID

# David Ding





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Where Liquid stands and where Liquid is longing to go





Modern Marketing
Eco-system
Data Integration
Precise Audience
Feedback Application
Real-time Recommend
Performance Oriented

2.Traditional

Traditional Marketing
Separate system
No Data Integration
No assessment
No feedback
No improvement
No Stickiness





Be an Always
Agency
Vs
Be a Performance
Marketing SaaS
Provider





### Start and Go

- Liquid is the first company I met who stands in *Creative Marketing* and wants to be involved in *Digital Marketing*.
- Everything changes beautifully when these two area be encountered into each other. It is really so-called Performance Marketing.

#### Start and Go

Liquid is standing at Creative Marketing and It is a great choice to march into Digital Marketing and Integrate both two areas and make higher wins.



Performance Marketing is a frontier, vague and huge conception.

- It mainly describes a new era marketing methodology and ecosystem which integrates data bilaterally within marketing and sales cycle, making customers gain good shopping UX and clients own better and more efficient marketing experience to promote sales.
- It involves more and more 3rd partners like social media. influencers, and even creative designers and provides chances to cooperate together and win higher.





## Traditional Ways

- Traditional Ways do not only means old and out-of-date social medias. More Importantly, it including old marketing operating ways like non-selection audience, non assessment shopping behavior, non feedback creatives.
- In Traditional Ways, marketers seldom know how data reflects on these important marketing parts and then have no idea how customers feedback during the whole marketing cycle and if the marketing cost is valued. Marketers often pay more and win low.

#### Channel

Channel are various, including:

- Newspaper, Booklet
   SMS, Email
- Display, SEO, SEM, Affiliate
- Office-line Activities

Marketers often make unreasonable marketing budgets with no reference and subjectively.

And from advertising to deal , they have no approaches to assess the performance of the channels and the creatives and not know how to improve the creatives and adjust channel strategies.

Online shops





Offline stores

#### Sites

Sites can be online shop and offline stores.

Without data-driven strategies, marketers don't know how optimize the layout and creative designs.

These elements are impactful visually on customers' shopping UX which is as important as the products themselves.

Most fime, Customers come into site with manys touchs on different creatives. Marketers could not work out the channel attributions which could help adjust marketing strategies.



Advertising

Marketers Dispatch creatives to Channels to attract traffic to online and offline sites.



Touching

Customers touch the sites from creatives dispatched in channels



Viewing

Customers show interest in the brand and products



Dealing

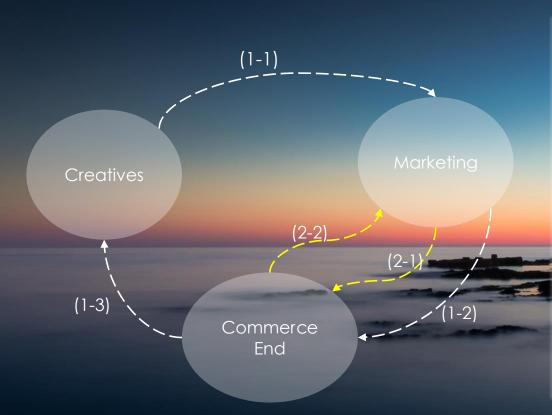
Customers complete deal when they determined to buy products.



## Nowadays Trends

- Nowadays Marketer don't only care about sales data like CRM.
  They care more about how to use 1st, 2nd, 3rd data help choose selected audiences and dispatch creative, and care about the relationship between Sales and Site UX, Channel Strategies,
  Audience, and even Creatives to motivate a smart marketing with data-driven tech.
- Therefore, more marketing tools are made for marketers like, Web Analytics Tool for Site UX, DMP for new leads, CDP for repeated marketing and sales.
- But there is a lack of a tool or a solution which make creatives
  design bound with sales performance and in return help markets
  choose suitable creative team for next marketing activities.

#### Performance Marketing Lifecycle



Despite of the concepts of Digital Marketing, Precision Marketing or Performance, we can not avoid caring about the importance of these two cycles left graph shows.

- Cycle 1 (1-1,1-2,1-3) shows that creatives play a very important role in drive traffic which is determined by creatives' qualities. It in return assesses the creative teams with data performance from commerce end.
- Cycle 2(2-1,2-2) shows that marketing strategies affect the sales performance as well. It assesses the channel strategies which marketers set. And data passed in Marketing Tool can also help improve site layout and UX in return.

#### Marketing Cycle Data Flow Phase

#### Phase I

Gain Lead

#### Phase II

First Deal

#### Phase III

Return and Loyalty

- Marketers request for creatives from different creatives teams for dispatching to channels.
- Integrated Data from CDP, CRM, Web Analytics to DMP, Marketers segment out new potential customers in 3<sup>rd</sup> party data which has be matched with 1<sup>st</sup> client Data and 2<sup>nd</sup> party Data and dispatch creatives to these segment and drive traffic to commerce end.
- Usually, DMP connect to SMS, Email, Social Media and even SEM, SEO to deploy the creatives.

- When the customers segmented out by markets touched commerce end, some of them will complete their first order.
- This phase means that these customers have established the fundamental relationship with brand. And the customer data and order data will be simply passed to CRM system.
- creatives and win more profits,
  data will also be passed to
  creative cloud to assess the
  quality of the creatives and
  teams, which helps marketers
  choose most suitable teams for
  next marketing activities.

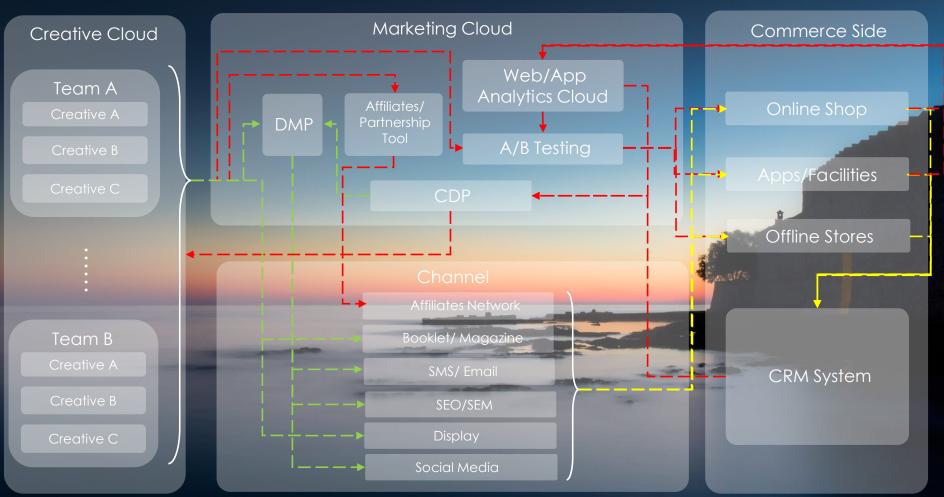
To motivate more exc

- Other than Order Data, behavior data and user path, will be passed to Web Analytics Cloud.
- Data Mentioned will used for sites UX optimization, customized marketing, A/B Test to enhance the stickiness of return customers.
- CRM and Web Analytics
  data could be integrated in
  to CDP and reintegrated with
  DMP to improve user figure
  precision and drive more
  precise traffic.
- To enhance repeated sale, marketers often use affiliate tool to put on sales info to gain more orders.



Liquid could march in and focus on

#### Marketing Cycle Data Flow Chart





# Future Opportunities

- Whether Liquid choose to stay in Creative area or march into a performance marketing will probably determine the scale, the type, and the profit level.
- To be an agency always, or to be performance marketing
   SaaS Provider, is a great question for Liquid.

#### Future of Liquid

#### An Agency Always

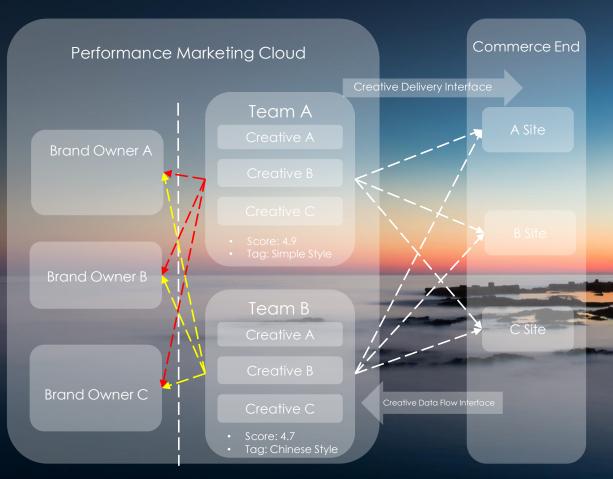
- Pitching more and few stable revenue.
- Difficult to establish relationship with new brand owner.
- From brand owner side, there is no more choices of creatives. Brand owners usually stop cooperating after several times.
- Agency will be lower assessed in scale and profit capabilities than a tech company in investment.



### A Performance Marketing SaaS Provider

- Be a Tech Product Co and not just an agency.
- Cooperate and contract with more outer creative team and make brand owner have more choices. Liquid could have percentage up for every contract between brand owners and creative team.
- Assess the creative teams to enhance the experience of brand owners and keep a stable membership with brand owners. Liquid could gain stable revenue due to the membership.
- Potential to be a leader in both Creative Advertising and Performance Marketing areas and gain more chances to organize industry activities.

#### Be a Performance Marketing Automation SaaS Provider



- 1. Brand Owner publish a creative request.
- Brand Owner filter out several creatives team and launched a sealed bid invitation to wait for creatives team giving design sample, pricing, estimated deadline and etc.
- After creatives teams accept bid invitation and complete replying, brand owner contract with the best team according to bid info they gives and even the history performance and assessment before.
- After contract signed, creative team complete production and upload workouts to cloud.
- 5. If brand owner want to dispatch creatives to channels, he or she could get down a creative file and tracking links which is led to destination sites and put these file and links combined together to channels.
- 6. We track the touching data including who touches the ads, the ads creative team, the order info and then process the data to assess the creative team performance in current creative request for the reference in next contract or new brand owner to check and tag the Creative team for easy search.
- 7. The platform will take the funds from brand owner temporary and pay to the creative teams after the contract closed .We get percentage up for the platform service from the request contract between creative team and brand owner.

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# THANK YOU



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