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r/ClaudeAI • 17 days ago

sixbillionthsheep MOD Mod



Top 1% Commenter

ClaudeAI Megathread Status Report – Week of Apr 15–20, 2025

Status Report

As promised, here's the first official ClaudeAI Megathread Status Report.

I compiled your comments from the past week and asked a competing AI (to avoid questions of bias) to analyze the sentiment and performance issues in the comments, as well as search for possible causes and workarounds online.

Your feedback on the format of this report and what you'd like tracked in the next report is welcome. But please keep your comments about Claude status on the Megathread, not here, so we can track.

The new Megathread is here https://www.reddit.com/r/ClaudeAI/comments/1k3eaov/megathread_for_claude_performance_discussion/



Summary

Over the past week, **Claude users have expressed widespread frustration** about lowered usage caps and frequent lockouts, though many still praise Claude 3.7's coding output.

Anthropic's **incident logs confirm outages (Apr 15–17)** and their **launch of the new "Max" tier** (offering 5–20× more usage) aligns with the reported drop in Pro plan usability.

Together, user comments and external signals suggest:

- **Usage issues are linked to the Max rollout**
- **Traffic spikes and model instability** worsened performance
- **Heavy Pro users may be getting nudged toward Max**



Key Performance Observations (from Megathread)

| Category | What Users Reported |
|--------------------------|---|
| Usage caps & rate limits | Lockouts after 8–23 messages; all models freeze for 5 hours once limit is hit |
| Capacity constraints | "Unexpected constraints" especially once context hits ~70%; worse in late afternoon |
| Latency | Long response queues reported |



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Model switching

Switching models no longer resets limits; Sonnet still seen as best for code

App bugs

macOS app often fails to reset usage until manually restarted

Specific strengths

Claude 3.7 praised as “clever” for coding when it does respond



Overall User Sentiment

Aspect

Details

Negative dominates

~75% of posts express anger, disappointment, or cancellation intent

Positive minority

Code quality and safety still praised—but often followed by “...if only I could use it”

Shift over time

Enthusiastic users now say they're “breaking up” with Claude; mention ChatGPT/ Gemini



Recurring Themes & Topics

- **“Pro plan nerf”**: Many users believe Pro limits were silently cut after Max launch
- **Apr 15–17 issues**: Correlation between outage reports and documented downtime
- **Model comparison**: Users weighing Claude vs ChatGPT-4o, Gemini 2.5, Poe
- **Workarounds shared**: Delete knowledge, start new chats, restart app to reset usage



External Context & Likely Explanations

Comment Theme

External Evidence

Likely Explanation

Outages Apr 15–17

3 incidents on status page affecting Claude 3.5/3.7

Confirms instability seen by users

Reduced Pro usage / Max push

Max plan launched Apr 9 (TechCrunch, Verge, ArsTechnica) with 5–20× higher limits

Compute may be reallocated to Max tier

Sonnet 3.7 quality dips

Same dates show “elevated errors” in logs

Temporary regression likely

Code output still strong

VentureBeat (Mar 11): praised Claude 3.7's programming ability

Matches user sentiment

- **macOS desktop app** reportedly **does not reset usage limit** after 5-hour timeout unless **manually restarted** → If this persists unpatched, it could cause prolonged false lockouts


- **Heavy users:** Evaluate the *Max* or *Team* plans for higher usage—though weigh cost carefully
- **Casual/code users:** Split large projects, trim context, and try using Claude earlier in US Pacific hours to avoid traffic

Let me know what you'd like added or tracked in the next report.

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Join the conversation


Search Comments

 **qualityvote2** MOD • 17d ago • Stickied comment • Edited 16d ago

Congratulations [u/sixbillionthsheep](#), your post has been voted acceptable for [r/ClaudeAI](#) by other subscribers.


Vote **Reply**

1 more reply

 **Umi_tech** • 16d ago

This was a great report, and it expresses perfectly how the community is feeling. The data would make even more sense if it was categorized by plan and use case. Clearly the ones paying for the Max plan are fairly happy with Claude.

8 Reply

 **BlueNeisseria** · 16d ago

Great compilation, rather read this than the many other pointless posts :D



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Reply



sixbillionthsheep OP • 16d ago • Edited 16d ago

Mod Top 1% Commenter

Here ya go <https://github.com/openai/openai-python> :)

Seriously, search and synthesis by the large models is really becoming quite impressive with a bit of prompt nudging.

4

Reply

TechnoTherapist • 16d ago

Thanks for creating this thread.

Can confirm reduced Pro usage on moderate workloads.

Had *never* hit quota on Pro before Max came along and am NOT a heavy user by any means.

If this does not rapidly improve, it will be time to finally consider options to switch away from Anthropic (2.5 Pro? o3?)

6

Reply



Thomas-Lore • 16d ago

Top 1% Commenter

If you want to switch why limit yourself to one? Use deepseek for easier tasks, aistudio gemini pro 2.5 for harder ones, mistral when you need something fast, free claude when you want that old claude feel (although free accounts only have claude 3.7 without thinking which is pretty limited), chatgpt also has o4-mini for free and gpt-4o. (And QwQ 32B is worth a try if you want to be amazed at how such a small model can perform when given a lot of time to think. Free on huggingface chat, use temp 0.6 or 0.7 by creating an assistant, it will also run on your pc if you have lots of vram.)

2

Reply



Blackbawtumz • 16d ago

I just calculated my project knowledge tokens and then with each chat i sent I added the project knowledge to each chats tokens, it totaled up almost exactly to 500,000 token in aistudio. So per 5 hours they are limiting you to 500k tokens, this was pretty much on my pro plan with 60% project knowledge, one short chat 4 messages. Just gotta not use projects at this point

2

Reply



sixbillionthsheep OP • 14d ago • Edited 13d ago

Mod Top 1% Commenter

Can you put your experiences in the Megathread?

1

Reply

1 Reply

 **imluvinit** • 12d ago



Same on this. I rarely hit pro limits before, and only when I knew I was pushing my limits. I actually went over to Chat GPT's pro level, sadly.

1 Reply

Site-Staff • 17d ago

All a lot of us wanted was a Pro Plus plan with 2x usage for \$30-\$40mo.

6 Reply

 **MyHobbyIsMagnets** • 16d ago
 Top 1% Commenter

I just wanted a Pro plan with the same usage as when I started paying for the pro plan

22 Reply

 **SaucyCheddah** • 15d ago

A status meathead with a weekly summary is genius.

2 Reply

Substantial-Ebb-584 • 16d ago

Claude learned business from Rivermind ;)

1 Reply

[deleted] • 16d ago

 **SideChannelBob** • 14d ago

Great summary. I canceled my subscription and have leaned into 4o on Github copilot, which is used sparingly. I tend to use llm's to rubber duck problems and design issues and help analyze biz data. the context size is virtually unusable now w/ claude for the projects feature, and adding docs burn up single threads and make them unmanageable and the "this message is getting long" warning happens after just a few posts.

<rambling-opinion> I'm beginning to feel like time spent chatting with LLM is more hallucinatory / ego-stroking than it is productive. Arguably the tone is worse on chatgpt than claude. On chatgpt the user is never wrong and is seldom critically challenged. And when you ask it to, it's always pointing at edge cases. Kind of hit my limit for how useful AI tools are. It's a great tutor for learning about an



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Over the last 4-5 weeks I've had paid copilot pro account, membership to the github spaces / agentic thing (which is a complete nightmare), claude, and chatgpt, often pitching their outputs against one another. between sonnet and 4o there's just not a whole lot in it. Claude often just spits out lists instead of text when you ask it for analysis or help writing technical docs. Chatgpt has a bad tendency to drop into tech-bro attitude with endless emojis wrapped around yet more lists. The end result is that you spend as much time editing and massaging outputs as you might have without it. The loss of consistency of tone and purpose starts to emerge also if you try to leverage the models between docs, code, and customer-facing assets. fwiw </>

1 Reply



sixbillionthsheep OP • 14d ago

Mod Top 1% Commenter

Can you put this on the Megathread? This will give the AI report rich context

1 Reply



SideChannelBob • 12d ago

yep - done

2 Reply

mAgiks87 • 11d ago

Cannot upload a google doc to new chats nor the old chats where google doc was uploaded have access to it.

Not only claude's performance is poor, then this on top of that.

How's Gemini in comparison to claude? (talking purely about editing, research, sorting information).

1 Reply



DragonPunter • 10d ago

I use the app on iOS. Looks like there was an update two days ago. It is not presenting in artifacts despite it being in instructions and in prompt, as well as the option enabled. Also in general it just seems...off. I am relatively new to this so...if I am missing something I apologize ahead of time.

1 Reply