r/ClaudeAI · 9 days ago
sixbillionthsheep **MOD** Mod   🌊 Top 1% Commenter

Status Report - Claude Performance Megathread – Week of Apr 20–27, 2025

Status Report

The new Megathread is here : https://www.reddit.com/r/ClaudeAI/comments/1k8zwho/ megathread_for_claude_performance_discussion/

Last week's Status Report is here: https://www.reddit.com/r/ClaudeAI/comments/1k3dawv/ claudeai_megathread_status_report_week_of_apr/

🧵Status Report (April 20–27)*

Sources:

- Reddit Megathread data (20–27 vs 13-20 April)
- Anthropic status page and official blog
- Tech press (The Verge, Ars Technica)
- GitHub issues (Claude Code repo)

* This report is generated entirely by an independent AI
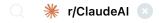
Summary

Over the past week, **Claude Pro users reported sharp increases in capacity errors, shortened usable sessions, and broken file/tool features**, with sentiment becoming *decisively negative*. Evidence suggests real backend outages **plus** Anthropic's new Max Plan policy are the main causes. No official denial of alleged account-specific throttling.

1. Key Performance Observations

Category	Prevalence	Details
Capacity errors / rate-limiting	High	Lockouts after 2–10 messages; switching accounts sometimes bypassed limits.
Usage limits perceived as lower	High	Users went from 1–2h of work to just 10–20 min before lockout.
File & context handling	Medium	Small PNGs and CSVs rejected; bizarre prompt length errors with attachments.
Coding quality / token burn	Medium	Verbose, inefficient code; naive libraries; faster token drain.

2. Overall User Sentiment

- **Negative (~70%)** – Throttling, pricing resentment, broken workflows.
- **Neutral (~20%)** – Straightforward bug reports and rebuttals.
- **Positive (~10%)** – Rare successful long sessions or praise for MCP support.

Negative tone intensified compared to April 13–20.

3. Top Recurring Complaints

1. **"Soft-throttling" of Pro accounts** (dominant theme).
2. **Capacity outages**, especially spike on 26 April.
3. **Pressure to upgrade to Max tier** (widely assumed motivation).
4. **Coding reliability declines** (important but secondary).
5. **Broken file uploads and tool functions** (niche but serious for affected users).

4. Notable Positive Feedback

> "Still get 40–50 messages per 5-hour session. MCP support makes it worth it."
>
> "Writing a markdown plan first massively improved Claude Code reliability."

5. Notable Negative Feedback

> "I get 10 minutes of work every 5 hours. $100/month for this?"
>
> "Over $100 wasted. After two file uploads, Claude forgets why it exists."

6. External Evidence vs User Reports

Issue	External Source	Link
26 Apr elevated error rates	Confirmed on Anthropic Status	✅
Max users get "priority access"	Confirmed in Anthropic Max Plan announcement	✅
Post-Max Pro limits fell	Tech media coverage (The Verge)	✅
MCP tool failures	Ongoing GitHub issues	⚠️
File-handling regressions (Sonnet)	Sonnet-specific errors on Anthropic Status	⚠️

Note: No external confirmation yet of the ".hiss" bug or Extended Thinking toggle glitch.

7. Potential Emerging Issues

- **Account-level throttling** (based on successful account swaps).
- **Stricter file-size upload caps** (new rejections around 177kB).
- **Desktop MCP instability** (rising GitHub chatter without official patch).

Relative Importance of Problems

1. **Capacity errors / throttling** (high impact, high frequency)
2. **Sudden lockouts after few messages** (high impact, medium frequency)
3. **Coding/token inefficiency** (medium impact, medium frequency)
4. **File upload / tool failures** (medium impact, lower frequency)
5. **Minor UI glitches** (low impact)

Bottom Line

> **Backend instability + new Max-tier pay-for-priority policy are the objective causes** of worsening Claude Pro experience.
> Unless Anthropic raises Pro throughput or openly clarifies queue rules, *resentment will persist* regardless of bug fixes.

📈Comparative Sentiment: April 20–27 vs April 13–20

Aspect	Apr 13–20	Apr 20–27
Primary frustration	Early hitting of capacity limits.	Capacity + belief in *deliberate soft-throttling*.
Positive mentions	Some "unnerfing" optimism.	Barely any; optimism collapsed.
Tone toward Anthropic	Disappointed but hopeful.	Accusatory, "bait-and-switch" claims common.
New problems emerging	Early price complaints.	Pricing anger + tool/file failures.
Capacity perception	Some thought it improved.	Widespread agreement it worsened badly.

Trend:
From **wary frustration ➔ open hostility** in one week, fueled by April 26 backend errors + Max launch

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Asstronomik · 2d ago

This is very well put together. All checks out as well.

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Euphoric_Intern170 · 7d ago

...

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